



City of Phoenix

# 9-1-1 Emergencies

Please post in a prominent location adjacent to the business phone(s)

## EMERGENCY CALLS

9-1-1

Call 9-1-1 to report a serious crime, a fire, any serious medical condition, crimes in progress, that just occurred or ANY situation requiring immediate response of **POLICE, FIRE, OR EMERGENCY MEDICAL PERSONNEL**

## NON EMERGENCY

CRIMESTOP

602-262-6151

Call CRIMESTOP to report any situation NOT requiring immediate response such as report calls for burglary, thefts, stolen vehicles, non-urgent traffic problems, loud noise complaints, etc.

STORE NAME: \_\_\_\_\_

ADDRESS: \_\_\_\_\_

TELEPHONE AREA CODE \_\_\_\_\_ TELEPHONE NUMBER \_\_\_\_\_

### NATURE OF EMERGENCY? Examples:

- We just had a beer (food, cigarette, etc.) run
- We have a person who needs to be removed from the property
- We have a medical problem (Remain on the line as the call will be transferred to the Fire Department)

### Immediate information 9-1-1 will need includes:

- Immediately advise 9-1-1 if any weapon or physical force was use
- If the subjects left in a vehicle or on foot. If in a vehicle a license plate if known
- Direction of travel

### Additional Information 9-1-1 will need includes:

- The location of the person/s involved at the time of the call (still at the location or left minutes ago)
- Number of people involved
- Physical and clothing description of the people involved
- A general description of what, if anything, was taken or missing

### REMEMBER:

Stay calm...

Speak clearly...

Stay on the phone...