



NEIGHBORHOOD SERVICES DEPARTMENT



To Preserve, Enhance & Engage Phoenix Neighborhoods

FALL 2019
 LEARN MORE ABOUT NSD
phoenix.gov/NSD
  

Give a Gift that Shapes Change

As the holidays approach, a spirit of giving is evident across the city, from church groups hosting fundraisers to people and families that want to do something for people they see that are less fortunate and experiencing hardship during the holiday season. It is easy to give a dollar or food to those in need, especially the ones that are on the street corners asking for a bit of help. But stop and ask yourself, is this seemingly small act of kindness helping in the big picture?

Most of us don't realize that this seemingly generous act can have a negative impact on the surrounding communities, non-profit agencies, and those very same unsheltered individuals that they are trying to assist. Fortunately, there are healthier ways to give back.

Street giving is a term that is used to describe those that give food, money, and items directly to people experiencing homelessness out on the street.



Although kind, it is not necessarily beneficial. On the other hand, healthy giving is a way to give back that has meaning and impact beyond one meal. Healthy giving considers the long-term impact for individuals, the environment, and the community at large.

Street-giving not only creates blight but also prevents those experiencing homelessness from visiting non-profit organizations that can provide them with food and shelter. Most of these organizations have case workers on-site to assist in getting people back on their feet and off the street. When street-giving is done, there is no need for

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Join the fun this fall with G.A.I.N

G.A.I.N. (Getting Arizona Involved in Neighborhoods) is a day for Arizona to join forces and promote awareness, safety and neighborhood unity. G.A.I.N. is a statewide annual event designed to encourage Neighborhood Watch programs and to bring together communities throughout Arizona for a common goal -- to let criminals know that citizens of Phoenix are united in the fight against criminal activity and in making strong communities throughout Phoenix. Turn on your porch lights, go out into your neighborhood, and get to know your neighbors.

In 1998, representatives from all around the Valley sat down and came up with a way to get Arizona communities gathered together to support a safe environment and create a better sense of community.

G.A.I.N. showcases the importance of police-community partnerships and citizen involvement in the fight for a safer Arizona. On G.A.I.N. day, Saturday, Oct. 19, neighborhoods come together for parties held by neighborhood groups, HOA, apartment complex communities, businesses and many more interested in knowing and strengthening



their neighborhood.

Want to know the neighborhood groups in your area? Visit NSD's website at Phoenix.gov/NSD.

NSD Names New Deputy Directors

We are pleased to introduce our two new deputy directors joining the NSD team! Wathna Sayasane is the new Deputy Director of the Administrative Services Division and Kimberly Dickerson returned to the NSD team as the Deputy Director of the Neighborhood Revitalization Division.



“NSD has a powerful mission and provides critical services to our neighborhoods. I’m looking forward to contributing towards these positive efforts and collaborating with all the divisions of the department. Thank you for the warm welcome. I’m excited

to get to know everyone a little bit better during the next couple of months.”

-Wathna Sayasane



“I consider myself fortunate to have been given the opportunity to come back to the Neighborhood Services Department. Neighborhood Services has an impressive reputation for our programs, services

and people. I am committed to excellence; and confident that with such an exceptional team, our legacy of success will continue.”

-Kimberly Dickerson

Learn more about the entire management team of NSD at Phoenix.gov/NSD.

Healthy Giving Helps

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people to seek these organizations which in turn, cause them to miss out on receiving valuable resources and aid. Contrary to popular belief, there is no shortage of food and many non-profit organizations are looking for more clients to serve. It can take up to ten contact attempts for a person to finally accept help and street-giving extends this timeline. Essentially, by street-giving we are keeping people on the streets.

The Healthy Giving Council (HGC) is a coalition of faith leaders, social service providers, businesses, local government, and concerned citizens working to promote healthy and sustainable giving. They are a resource to help connect residents with healthy ways to give and encourage year-round giving.

The HGC has an extensive list of organizations that practice healthy giving on their website and need help this holiday season. Learn more at givesmartaz.org. The HGC meets every third Thursday of month at 12:00pm and they are always looking for new members.

LOOKING TO HELP THOSE IN NEED THIS HOLIDAY?

Sometimes our help can actually hurt those we care about. Last year, our holiday generosity created an unmanageable challenge of discarded donations and rotting food left in downtown Phoenix. Our neighborhoods, faith partners, city of Phoenix and non-profit organizations are asking for our help this holiday season. Please join us in giving to one of these organizations - they need our help and are equipped to take and distribute our donations! Together we can give the help that's needed!

Thank you from the Healthy Holiday Giving Council of Phoenix
info@cc-AZ.org | phone 602-650-4860

ORGANIZATIONS SPECIALIZING IN SERVICES TO THE HOMELESS

ORGANIZATION NAME	DONATION & VOLUNTEER NEED	CONTACT INFO
ANDRE HOUSE	BLANKETS	602-255-0580, EXT 302
CATHOLIC CHARITIES	HYGIENE PRODUCTS	602-285-1999
DREAM CENTER	BABY SUPPLIES	602-346-8700
HUMAN SERVICES CAMPUS	VOLUNTEERS	623-271-3779
PHX RESCUE MISSION	TOYS/GAMES	602-346-3384
SALVATION ARMY	PREPARING/SERVING MEALS	602-267-4100
ST. VINCENT DE PAUL	NON-PERISHABLE FOODS	602-261-6886
UMOM	COATS/GLOVES/SCARVES	602-275-7852



Keep Your Home Safe This Fall

There's no place like home. It's a place to relax and spend time with family and friends. But we need to take steps to keep our homes safe. For example, did you know that the majority of fire deaths occur in the home?



FIRE PREVENTION WEEK™

It's important to be aware, in a fire, seconds can mean the difference between a safe escape and a tragedy. In a typical home fire, you may have as little as one to two minutes to escape safely from the time the smoke alarm sounds.

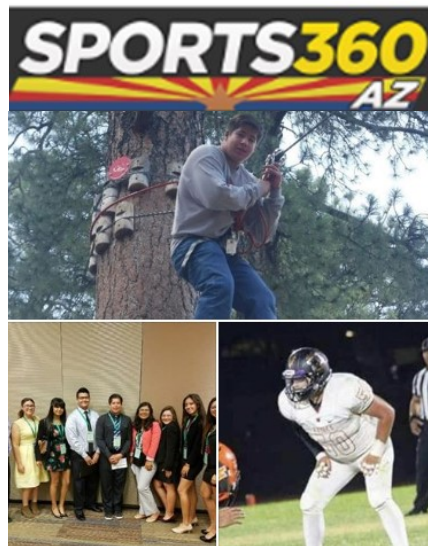
Fire Prevention Week is on record as the longest running public health observance. President Calvin Coolidge proclaimed National Fire Prevention Week in 1925. This year, Fire Prevention Week takes place October 6 - 12.

By following a few safety tips, you can help keep your family safe from fire:

- Install smoke alarms in every bedroom. Alarms should also be outside each sleeping area and on every level of your home.
- Test the smoke alarms in your home. Working smoke alarms give you early warning so you can get outside quickly. Replace the batteries in each of your smoke and carbon monoxide detectors once a year; including hard-wired detectors, which require batteries as a backup.
- Have a plan. Create, share and practice a fire escape plan that includes special considerations for young children, the elderly, and persons with disabilities.
- Pick a meeting place. Select an outside location (like a tree, light pole, or mailbox) at a safe distance from your home where everyone should meet.

Home escape planning and practice will help you and your family know what to do in a fire. Be prepared - make a plan and practice it at least twice a year!

For more information on Fire Prevention Week visit, firepreventionweek.org and for more information about safe and healthy homes visit, Phoenix.gov/nsd/lead-safe-phoenix for information about safe and healthy homes.



Check out Sports360AZ.com Making A Difference Athlete of the Week.

Copper Canyon's Troy Moreno is the starting middle linebacker for the Aztecs who carries a 3.0 GPA. He is also a NSD Tomorrow's Involved Leaders Today (TILT) program graduate and volunteer.

TILT is a youth-oriented (14-18 year olds) program designed to give youth an opportunity to develop

skills in leadership, networking and partnership building. Students learn how to manage finances, develop public speaking skills, explore different careers, search for colleges, scholarships and financial aid. The program introduces youth to local organizations to foster volunteerism and a sense of pride in their neighborhoods.

Give Your Input 2020-2025 Grant Planning Process

Every five years, the city of Phoenix develops a Consolidated Plan to submit to the U.S. Department of Housing and Urban Development (HUD).

The Consolidated Plan is a comprehensive plan for affordable housing and community development created from an assessment of the community needs and market conditions. The consolidated planning process serves as the framework for a community-wide dialogue to identify housing and community development priorities that align and focus funding from the Community Development Block Grant (CDBG), HOME Investment Partnership, Housing Opportunities for Persons with HIV/AIDS (HOPWA), and Emergency Solutions Grant (ESG) programs.

We are asking the community to participate in the planning process by attending community meetings and providing feedback on proposed goals. Don't miss this opportunity to be involved in the City's 2020-2025 Consolidated Plan process.

Visit Phoenix.gov/NSD for future updates.



Community VOICE

What's going on in Sunnyslope? So many great things! For those of you who may not be familiar with the quirky, historic, picturesque north central Phoenix neighborhood, its boundaries extend from 19th Avenue to 16th Street, Northern to Cactus. It's a tight knit community where folks have lived and owned small family businesses for decades, neighbors are friends, and over the past year, a place where the momentum is building, partnerships are forming, and where some really great things are happening!

New neighborhood groups are popping up everywhere and partnering with existing neighborhood groups, local businesses, schools and non-profits to build capacity and create a cohesive, unified Sunnyslope where everyone feels welcome and included. Every weekend there is an event, or a clean-up organized and driven by the residents who call this small town in the big city home.

North Central Heights brought the first ever Movie on the Mountain to Mountain View Park, which kicked off with an amazing Garden Party at the Keep Phoenix Beautiful community garden. Complete with a red carpet, popcorn and over 400 residents in attendance, it was a huge success and a magical night for the community. And wrapping up event season was the 2nd annual Slope Fest & Tour de Sunnyslope, with over 2,000 people! It has quickly become a staple Sunnyslope event.

Below are a few upcoming events, but if you're interested in learning more, contact your friendly Neighborhood Specialist, Krista Roy at krista.roy@phoenix.gov.



UPCOMING EVENTS

October 5th, Noon-9pm
Art on the Canal Event
www.sunnyslopearts.org

October 12th, 8-10am
theHUB Neighborhood Clean Up
with West Sunnyslope
Neighborhood Association &
Block Watch - meet at 3A
Automotive - 1539 W. Hatcher



October 19th
Annual Statewide G.A.I.N. Day
(Getting Arizona Involved in
Neighborhoods) & Movie at the
Mountain & Garden Party @ Mtn
View Park @ 4 p.m.

Note from the Director Spencer Self



Dear Neighbors,

In this newsletter, you learned about the Healthy Giving Council and the work they are doing to help educate people on ways to give that support the work being done to help people experiencing homelessness.

It takes the entire community working together to help those in need. NSD and other city departments work hand-in-hand with non-profits, community providers and neighborhoods to serve those living on Phoenix streets. Giving money directly to those on the street can prolong their homelessness by keeping them from connecting with trained professionals with the resources to help find long-term and sustainable solutions.

The city has installed Giving Meters in the downtown Phoenix area. The Giving Meters are repurposed parking meters, decorated by local artists, that will be placed on sidewalks in areas with high foot traffic in downtown Phoenix, allowing people to give money that will help fund long-term sustainable help for those experiencing homelessness. The Giving Meters will accept both change and credit cards. Funds donated to help the homeless will be administered by PHX C.A.R.E.S., a city of Phoenix program that leads with services to help those experiencing homelessness find long-term solutions.

Please visit Phoenix.gov/PHXCares to learn more about the Giving Meters and how to help give change that will make real change.

Respectfully,

Spencer Self, Director



United States[®]
Census
2020

iCount · 2020

The city of Phoenix and the Maricopa County Association of Governments has launched the local iCount2020 campaign. iCount2020 (#iCount2020) is the regional initiative to support and educate the public about the 2020 U.S. Census.

An accurate and complete count is vital to Phoenix as Arizona stands to receive roughly \$20 billion from the 2020 census. That's nearly \$3,000 for every person counted. Each year, the U.S. government distributes more than \$675 billion to cities and states across the nation. This funding is used for schools, roads, hospitals, emergency services, etc. - all of which impact every member of the community.

The U.S. Census has begun its address canvassing for the 2020 census to deliver complete and accurate characteristics and populations for individual residences. Canvassing helps census workers collect advanced data and information for accurate counts and to help motivate and prepare people to participate in the census. For more, check out icount2020.info.



The Norton Vista Neighborhood Association was established in December 2018 to bring service and add value to the Sunnyslope community. Their original Love Your Block (LYB) grant project included painting curb numbers and adding message boards to a small section of their neighborhood.

However, with increasing neighborhood interest, support, and a dedicated

group of neighborhood volunteers, the project expanded to cover the entire neighborhood. The team painted over 400 address numbers. The group collaborated with the city of Phoenix and owners of vacant lots in their neighborhood, striking a deal to clean the lots in exchange for placing community message boards on the properties. And if that wasn't accomplishment enough for this fledgling crew, Norton Vista Neighborhood Association partnered with their local Home Depot, the owners of Hatcher Plaza, and a team of muralists to create a bonus LYB project - a community mural at the corner of Cave Creek and Hatcher Roads. Norton Vista is definitely showing that unity in the community has a powerful impact.

- Lily Williams
Community Leader of Norton Vista
Neighborhood Association

The next LYB application cycle will open November 2019 to provide leadership workshops and up to \$5,000 for sustainable, resident-driven projects.

PAINT PHX PURPLE

Throughout October, the City of Phoenix will "Paint Phoenix Purple" in observance of National Domestic Violence Awareness Month.

NSD encourages everyone across the city to demonstrate their support for this campaign by having conversations with your family and friends, attending scheduled community events, and displaying the color purple in your neighborhoods.

Phoenix is committed to becoming a national leader in preventing and responding to domestic violence and needs your help to send the message that there is no place for it in our lives; it has no place in our relationships, homes, schools, workplaces, and neighborhoods.

If you or someone you know needs victim services, please call the City's Family Advocacy Center at 602-534-2120, or visit paintphoenixpurple.org for more information.



NATIONAL LEAD POISONING PREVENTION WEEK

Sunday, October 20 thru Saturday, October 26, 2019

Check NSD's Facebook for tips and info at facebook.com/phoenixneighborhood

October Hosts National Lead Poisoning Prevention Week

Hundreds of thousands of children living in the United States have elevated blood lead levels that may cause significant damage to their health. They can develop behavior and learning problems (such as hyperactivity), slowed growth, hearing problems, and aggressive patterns of behavior. Stopping a child's exposure to lead from leaded paint, house dust, or any other source is the best way to prevent the harmful effects of lead.

The primary source of lead exposure among children is the lead-based paint and lead-contaminated dust and soil found in and around old, deteriorating buildings.

To raise awareness of the consequences of lead poisoning

among parents and pregnant women who live in homes built before 1978, the City of Phoenix Lead Hazard Control Program (Lead Safe Phoenix) is participating in National Lead Poisoning Prevention Week (NLPPW) October 20-26. Lead Safe Phoenix joins the Centers for Disease Control and Prevention, the U.S. Environmental Protection Agency, and the U.S. Department of Housing and Urban Development in encouraging parents to learn more about how to prevent lead poisoning.

For more information, contact Phoenix Lead Hazard Control Program at 602-534-4444. You can also visit, [Phoenix.gov/nsd/lead-safe-phoenix](https://phoenix.gov/nsd/lead-safe-phoenix) or Hud.gov/lead.



Volunteers Needed!

VOLUNTEER ROLES

Greeter / Screener

Interpreter

Instructor

Site Coordinator

Tax Preparer

Do-it Yourself Tax Guide

All volunteers are expected to complete mandatory trainings before volunteering at a VITA site.

We request volunteers serve a minimum of 4 hours a week. Certified Public Accountants, Certified Financial Advisors and Enrolled Agents can receive Continuing Education (CE) Credits.

Want to be a part of a volunteer team making a difference? Become a Volunteer Income Tax Assistance (VITA) volunteer and give back to your community in an innovative way while gaining career experience.

VITA is a FREE tax preparation service that helps low and moderate income individuals and families file their taxes. Through our VITA volunteer training, available both online and in a classroom, you will gain the confidence and knowledge to not only complete your own taxes but to also assist others with theirs!

To learn more about becoming a part of our exciting and innovative team, contact Sanida Starr at Sanida.Starr@phoenix.gov or call 602.262.4948 or go to phoenix.gov/volunteer and search VITA.



Are you on your way downtown?



A pilot program to introduce electronic shared scooters to downtown Phoenix was approved by City Council. The pilot program will last from through mid March and will be evaluated throughout its duration. For more information about the program including its boundaries, ridership guidelines and safety tips, visit phoenix.gov/streets/scooters



Neighborhood College is a one-of-a-kind collaboration of workshops and hands-on learning experiences brought to you by multiple city departments. The intent of the program is to provide each participant with knowledge about the city's programs, services and resources; the tools to access those resources; and the skills and ideas with which to build positive, sustainable communities.

Everyone is welcome! Regardless of whether you're a seasoned community leader or a new resident just looking to get to know your new home better, Neighborhood College is flexible enough to meet the needs of all Phoenix residents! We hope to see you at one of our many free workshops - and encourage your neighbors to do the same.

Registration information is listed with each individual session. For more information regarding the Neighborhood College Program, please contact us at 602-534-4444.

OCTOBER

Tuesday, 10/1 from 6 - 7 p.m. PLAN A SUCCESSFUL GAIN EVENT: Are you interested in organizing a G.A.I.N. event but are unsure of how to begin? This workshop will cover the basics on how to plan and organize your event. You will learn about basics in planning your event to ensure that it is successful. Learn how to plan so that your community is engaged, volunteers have a great experience, and are excited to volunteer for your next event. NSD West, 3325 W. Flower St. To register, call 602-534-4444.

Wednesdays, 10/2, - 10/30 from 6 - 7:30 p.m. HYDRATE PHOENIX: Join us for this 5-week series workshop offered in partnership with Watershed Management Group to hydrate your neighborhood. Learn how to design an earth-friendly yard using simple earthworks and low-water-use plants. Each presentation includes a mini-project to create an action plan for your home. Check out your favorite topic or attend the full series. Burton Barr Central Library, 1221 N. Central Avenue. Register at Watershedmg.org/Hydrate

Saturday, 10/5 from 1 - 2 p.m. WATER 101: Learn more about where your water comes from, how water gets to us, how we use water, where it goes to and how Phoenix is planning for the future. South Mountain Community Library, 7050 S. 24th Street. To register for the workshop, visit Phoenix.gov/water or call (602) 261-8367. Walk-ins are accepted as long as space permits.

Saturday, 10/5 from 2 - 3 p.m. DESERT LAWN CARE: Learn practical advice for maintaining a healthy, beautiful and water-efficient lawn. South Mountain Community Library, 7050 S. 24th Street. To register for the workshop, Phoenix.gov/water or call (602) 261-8367. Walk-ins are accepted, space permitting.

Saturday, 10/5 from 1 - 3 p.m. DON'T BE A VICTIM! SELF-DEFENSE CLASS (WHEEL CHAIR USERS SESSION): Learn to be more self-aware and protect yourself in this free self-defense class. Learn how to fight off an attacker with a Kubotan and everyday objects, like a sharpie marker. Anyone can learn these life-saving defense skills. Ability360 (Group Fitness Room), 5031 E. Washington Street. Register at Phoenix.gov/defense.

Wednesday, 10/9 from 6:30 - 7:30 p.m. DESERT LAWN CARE: Learn practical advice for maintaining a healthy, beautiful and water-efficient lawn. Ironwood Library, 4333 E. Chandler Blvd. To register for the workshop, Phoenix.gov/water or call (602) 261-8367. Walk-ins are accepted, space permitting.

Thursday, 10/17 from 6 - 7 p.m. LANDLORD/TENANT WORKSHOP: Get a detailed overview of the rights and responsibilities for both tenants and landlords including the eviction process, rent and deposits, foreclosed properties and AZ Residential Landlord and Tenant Laws. Devonshire Senior Center, 2802 E. Devonshire Ave. To register, call 602-534-4444.

Saturday, 10/19 from 2 - 3 p.m. LANDSCAPE WATERING: Learn how to properly water your landscape to save time and increase the health and beauty of your plants. Cholla Library, 10050 N METRO PKWY E. To register for the workshop, visit Phoenix.gov/water or call (602) 261-8367. Walk-ins are accepted, space permitting.

NOVEMBER

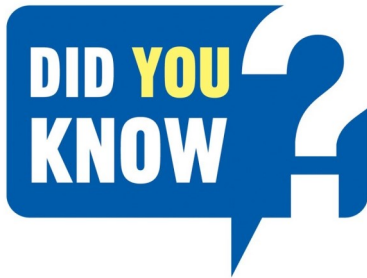
Saturday, 11/2 from 1 - 2 p.m. LANDSCAPE WATERING: Learn how to properly water your landscape to save time and increase the health and beauty of your plants. Century Library, 1750 E. Highland Ave. To register, visit Phoenix.gov/water or call (602) 261-8367. Walk-ins are accepted, space permitting.

Saturday, 11/2 from 2 - 3 p.m. FIND AND FIX LEAKS: Learn how to find and fix leaks that are draining your budget. Century Library, 1750 E. Highland Avenue. To register for the workshop, visit Phoenix.gov/water or call (602) 261-8367. Walk-ins are accepted, space permitting.

Thursday, 11/7 from 6 - 7 p.m. FUNDAMENTALS OF GRANT WRITING: Know of a great project for your neighborhood but aren't sure how to pay for it? Interested in applying for a grant, but aren't sure where or how to start? This workshop explores the fundamentals of the grant writing process. Learn the Who, What, Where and How of grant writing here! Broadway Heritage Neighborhood Resource Center, 2405 E Broadway Rd. To register, call 602-534-4444.

Tuesday, 11/12 from 6 - 7 p.m. ZERO WASTE TRAINING COURSE: Are you curious about where your trash and recycling goes after you throw it in your containers? Are you looking for ways to save money and declutter your home? During this one-hour class, you will get an in-depth look at the journey your recyclables and trash take to their final destination. Our virtual tour will provide a closer look at how intricate the recycling sorting process is and why it is so important to recycle the right things. You'll also learn about how focusing on zero waste living can help you stay organized and save you money. NSD West Facility, 3325 W. Flower St. To register, call 602-534-4444.

Saturday, 11/16 from 1 - 3 p.m. DON'T BE A VICTIM! SELF-DEFENSE CLASS (WHEEL CHAIR USERS SESSION): Learn to be more self-aware and protect yourself in this free self-defense class. Learn how to fight off an attacker with a Kubotan and everyday objects, like a sharpie marker. Anyone can learn these life-saving defense skills. Ability360 (Group Fitness Room), 5031 E. Washington Street. Register at Phoenix.gov/defense.



We Can Help You Meet Your Neighbors

New to a neighborhood or want to be more involved in your community? See what neighborhood groups are in your area by searching the Neighborhood Notification Listing located on NSD's website. Here is how:

1. Go to Phoenix.gov/NSD
2. Click the button on the right side of the page that says Neighborhood Coordination and Resources
3. Select the way you want to search (exact address, intersection, etc.) for registered neighborhood organizations near you
4. Find contact information listed for each group and reach out!

Did you know we are on Facebook and Twitter?

 [Phoenixneighborhood](https://www.facebook.com/Phoenixneighborhood)  [@PHXNeighborhood](https://twitter.com/PHXNeighborhood)



GOOD Neighbor CORNER

NSD's mission is to preserve, enhance and engage Phoenix neighborhoods. Good Neighbor Corner features programs and services here to help Phoenix residents and businesses.

CITY OF PHOENIX ADDITIONAL COMMUNITY RESOURCES

NSD/Graffiti Removal	602-534-4444 Phoenix.gov/atyourservice blight@phoenix.gov	Job Openings	Phoenix.gov/hr/current-jobs
Graffiti Reward Tip Line	602-262-7327	Volunteer Opportunities	Phoenix.gov/volunteer
Landlord Tenant Line	602-534-4444	Water Dept/Public Works Dept	602-262-6251 cityservicesbill@phoenix.gov
PHX At Your Service	Phoenix.gov/atyourservice	MARICOPA COUNTY	
PHXCARES	602-262-6251	Animal Care & Control	602-506-7387
Police Crime Stop	602-262-6151	Environmental Services	602-506-6616
Public Records Requests	Phoenix.gov/PRR	Vector Control	602-506-0700
Recreation Program Registration	Phoenix.gov/parks/classes-and-programs	AZ Poison and Drug Information Center	1-800-222-1222
		Silent Witness	480-948-6377

Neighborhood Services Department  Phoenix City Hall
200 W. Washington St., 4th floor, Phoenix, AZ 85003
602-534-4444 or visit us online at Phoenix.gov/NSD