



2020-2024 Consolidated Plan

Phoenix, AZ

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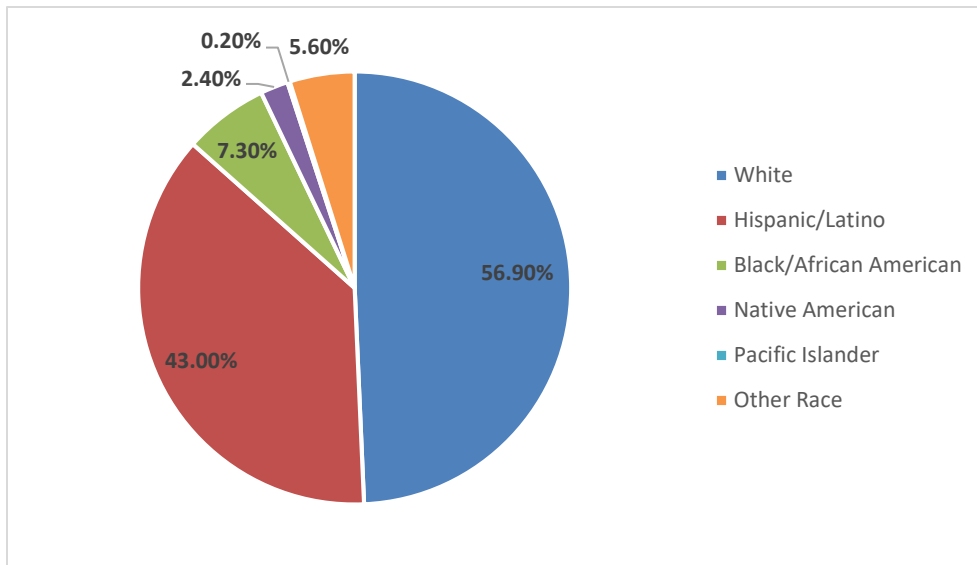
Executive Summary

ES-05 Executive Summary - 24 CFR 91.200(c), 91.220(b)

1. Introduction

The City of Phoenix (“City”) has an estimated population of about 1,660,000 people (2018), making it the fifth largest city in the United States. In the last 30 years approximately 220,000 new housing units have been built, however, the population has grown by 820,000 people. According to the United States Census Bureau, American Community Survey (ACS) 2018 1-year Estimates, the City’s population is comprised of the following race and ethnicity characteristics: 56.9 percent White, 43 percent Hispanic/Latino, 7.3 percent, Black/African American, 2.4 percent Native American, 0.2 percent, Pacific Islander, and 5.6 percent Other Race; as depicted in the following pie chart:

Table ES-05.01: City of Phoenix Population, Race and Ethnicity



Source: ACS, 2018

As an entitlement jurisdiction under the U.S. Department of Housing and Urban Development (HUD), the City receives federal funds in proportion to its population size, concentration of poverty, and other socioeconomic and demographic data. To receive such funds, the City must submit a Consolidated Plan (ConPlan) every five years to HUD. This document is the City’s ConPlan for 2020-2025.

The ConPlan is a five-year planning document that identifies needs within low-to -moderate- income (LMI) communities and outlines how the City will address those needs. Ultimately, it guides investments in and helps achieve HUD’s mission of providing decent housing, suitable living environments, and expanded economic opportunities for LMI populations. ConPlans make jurisdictions eligible for the following funding programs:

- Community Development Block Grants (CDBG) – CDBG is a flexible funding source used for both housing and non-housing activities, including neighborhood revitalization, workforce and economic development, community and nonprofit facilities, and infrastructure and public services in LMI communities.
- HOME Investment Partnerships (HOME) – HOME is used for building, acquiring, and rehabilitating affordable housing for rent and homeownership. It may also be used for direct rental assistance to low-income residents.
- Emergency Solutions Grants (ESG) – ESG funds programs and services supporting persons experiencing homelessness. This includes operating shelters, providing essential services to shelter residents, administering rapid rehousing programs, and homelessness prevention.
- Housing Opportunities for Persons with AIDS (HOPWA) – HOPWA supports low-income people living with HIV/AIDS and their families by providing affordable housing opportunities.

The City’s anticipated total allotment for the Consolidated Plan five-year period is approximately:

CDBG	HOME	ESG	HOPWA	Total
\$83,472,945	\$29,436,040	\$7,214,855	\$15,134,665	\$135,258,505

This ConPlan is divided into five major parts:

1. The Process – summarizes the City’s efforts to engage Phoenix residents and stakeholders and determine the community’s priorities;
2. Needs Assessment – identifies the priority needs of the City’s LMI population;
3. Housing Market Analysis – describes the economic environment in which the City will implement its programs;
4. Strategic Plan – establishes goals, policies and actions for addressing the needs of the community; and
5. Annual Action Plan – outlines the strategies and activities to achieve the ConPlan goals.

Goals

To develop the strategy contained in this ConPlan for allocating and leveraging entitlement grants, the City used several methods to analyze its housing and community development needs, including surveying residents and stakeholders; analyzing U.S. Census, American Community Survey (ACS) and other economic and demographic data; and using information from various City and County offices and reports. Additionally, the City hosted five community meetings, a staff focus group, one-on-one consultations, and public hearings to encourage participation by all residents, particularly LMI residents, the elderly, historically underrepresented communities, and persons with disabilities. To do so, the City has established the following goals:

- **Goal 1:** Increase and preserve affordable rental and homeowner housing opportunities for low-and-moderate income households based on community needs.

- **Goal 2:** Assist individuals and families to gain stable housing after experiencing homelessness or a housing crisis by providing appropriate housing and supportive services.
- **Goal 3:** Foster the development of vibrant and thriving neighborhoods by investing in public facilities, essential infrastructure and addressing blight.
- **Goal 4:** Provide public and community services that promote equity and serve vulnerable populations, including for residents with special needs.
- **Goal 5:** Enhance the City’s economic stability by investing in inclusive economic growth opportunities that develop and strengthen small businesses, as well as providing access to workforce development and job opportunities.
- **Goal 6:** Meet the needs of persons with HIV/AIDS and their families through housing and supportive services.

The goals were also informed by HUD’s preferred SMART framework: goals should be Specific, Measurable, Action-Oriented, Realistic, Time-Bound. Further, the established goals are the core of the Five-Year Strategic Plan (page 113) that outlines the strategies and actions the City intends to implement to achieve the goals.

2. Summary of the objectives and outcomes identified in the Plan Needs Assessment Overview

The following from the Market Overview and Needs Assessment provide key highlights:

Housing Needs (NA-10)

- There are nearly 240,000 households in Phoenix earning lower incomes, that is, earning less than 80 percent of median income, representing 46 percent of total households (approximately 526,000 households).
- By household type, however, these figures provide a different picture: for example, only 39 percent of small households are lower income, whereas 61 percent of households with one or more children six years old or younger are lower income.
- More than 25 percent of extremely low-income households have young children present. In general terms, as income decreases the probability of experiencing housing related issues increases. Renter households experience housing related issues at a greater rate than homeowners. Sixty-six percent of all renter households earning the median income or less are housing cost burdened and are paying more than 50 percent of income for housing related costs.
- Forty-four percent of the owner households are housing cost burdened and pay more than 50 percent for housing related costs.
- The most prevalent housing problems for homeowners and renters include cost burden (paying more than 30 percent of their monthly income on housing related costs) and extreme cost burden (paying more than 50 percent of their monthly income on housing related costs).

- According to the 2017 HUD Systems Performance Measures, 9,746 individuals were enrolled in emergency shelter, safe havens, transitional housing, or permanent housing after experiencing homelessness for the first time in Maricopa County.

Housing Problems (NA-15)

- A disproportionately greater need exists when members of a racial or ethnic group within an income level experience housing problem at a greater rate (i.e. 10 percent or more) than the income level as a whole. The following racial or ethnic groups have disproportionately greater need:

Housing Problems

- 30-50 percent Area Median Income: Pacific Islander
- 50-80 percent Area Median Income: Black/African American, and Pacific Islander
- 80-100 percent Area Median Income: Asian

Severe Housing Problems

- 30-50 percent Area Median Income: American Indian/Alaska Native, and Pacific Islander
- 50-80 percent Area Median Income: Asian, and Pacific Islander
- 80-100 percent Area Median Income: Asian

Housing Cost Burden

- 30-50 percent cost burden: Pacific Islander
- Greater than 50 percent cost burden: Black/African American, and Pacific Islander
- Special needs groups – such as persons living with HIV/AIDS, persons with disabilities, seniors, veterans and others – continue to need affordable housing and support services.

Homeless Needs (NA-40)

- The 2019 Point-in-Time Count of people experiencing homelessness found that those counted remain predominantly male (63 percent) even though the City of Phoenix population is only about 49 percent male.
- Phoenix’s unsheltered homeless increased from 1,235 persons in 2016 to 2,030 persons in 2019.
- There has been a decrease in family homelessness of 43 percent since 2014.

3. Evaluation of past performance

HUD’s Office of Community Planning and Development (CPD) seeks to support the development of communities that feature decent housing, a suitable living environment, and expanded opportunities for Low- and Moderate-Income (LMI) populations. To ensure entitlement jurisdictions are striving to achieve that vision, HUD requires annual submissions of Consolidated Annual Performance and Evaluation Reports (CAPERs).

The 2018-19 CAPER was submitted to HUD and indicated:

- 53,072 low- to moderate-income families, seniors, and youth were assisted through the public service programs.
- 154 residential households received housing rehabilitation services to help residents remain safe in their homes.
- 5 jobs were created/retained through the provision of technical assistance to small businesses.
- 709,046 persons benefitted through the completion of public facility improvement projects.
- The total number of persons/households for whom services/facilities were available was 1,765,255.
- 1073 persons with HIV/AIDS were assisted with supportive services and/or housing.
- 182 new affordable housing units were developed.
- Additionally, housing needs for low- and moderate-income households were addressed, and the City prevented homelessness by providing vouchers and intensive street outreach and engagement services to those in need and provided supportive permanent transitional housing to individuals experiencing domestic violence and human trafficking.

4. Summary of citizen participation process and consultation process

The City's community participation process was informed by the Citizens Participation Plan, which locally codifies federal regulations regarding the implementation of a community engagement process and notification of community meetings and public hearings. To facilitate as much community participation as possible, the City held five community workshops, consulted with several key organizational stakeholders, and conducted a community needs survey. Overall, over 2,100 community members were engaged in developing the ConPlan. These efforts are detailed further in The Process (page 10).

5. Summary of public comments

Qualitative feedback was collected through community workshops, stakeholder consultations, a public comment period, and at a formal public hearing. These comments provided insight into community needs and informed the goals of the ConPlan. Top priority needs were identified as:

- Affordable housing
- Homelessness Housing, Services, and Prevention
- Infrastructure improvements
- Social and Public Services to vulnerable populations
- Community Facilities, specifically recreation and community centers
- Services for those with Special Needs
- Job creation and/or support to small businesses

The community engagement process and outcomes are discussed in greater detail in sections PR-15 Citizen Participation and Appendix A- Citizen Participation Materials. Feedback received during the

public comment period and at the public hearing will be summarized following the completion of those events.

6. Summary of comments or views not accepted and the reasons for not accepting them

All comments were accepted and are included within Appendix B- Public Comment.

7. Summary

The City is committed to providing every opportunity for residents and stakeholders in its jurisdiction to participate in the ConPlan process. Moreover, the City is committed to allocating HUD funds to both achieve the City's goals and fulfill HUD's mission of creating strong, sustainable, inclusive communities with quality affordable homes for all. Doing so will provide expanded opportunities for its LMI populations to thrive. This ConPlan and the associated community engagement process are indicative of that commitment.

The Process

PR-05 Lead & Responsible Agencies 24 CFR 91.200(b)

1. Describe agency/entity responsible for preparing the Consolidated Plan and those responsible for administration of each grant program and funding source

The following are the agencies/entities responsible for preparing the Consolidated Plan and those responsible for administration of each grant program and funding source.

Table PR-05.01: Responsible Agencies

Agency Role	Name	Department/Agency
CDBG Administrator	PHOENIX	COP Neighborhood Services Department
HOPWA Administrator	PHOENIX	COP Housing Department
HOME Administrator	PHOENIX	COP Housing Department
ESG Administrator	PHOENIX	COP Human Services Department

Narrative

The City’s Neighborhood Services Department (NSD) is the lead agency and is responsible for HUD entitlement grants which includes CDBG, HOME, ESG, and HOPWA. NSD is also responsible for the preparation of the ConPlan, Annual Action Plans, and Consolidated Annual Performance Evaluation Reports (CAPER). Additionally, NSD staff also administers the Request for Proposal (RFP) process and recommends the selection of CDBG subrecipients for City Council’s consideration.

The City of Phoenix’s Housing Department administers HOME and HOPWA on behalf of the City. HOME is the largest federal block grant to state and local governments designed exclusively to create affordable housing for low-income households. HOPWA is an entitlement grant dedicated to assisting communities to provide affordable housing opportunities and related support services for low-income persons living with HIV/AIDS and their families. The City’s Human Services Department administer ESG on behalf of the City. ESG support assists people to quickly regain stability in permanent housing after experiencing a housing crisis and can be used for emergency shelters, street outreach, rapid re-housing, and homelessness prevention.

Consolidated Plan Public Contact Information

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PR-10 Consultation - 91.100, 91.200(b), 91.215(I)

1. Introduction

Provide a concise summary of the jurisdiction’s activities to enhance coordination between public and assisted housing providers and private and governmental health, mental health and service agencies (91.215(I)).

The City launched an inclusive and collaborative engagement process to consult with elected officials, City departments, community stakeholders, and residents who may benefit from the entitlement programs to inform and develop the priorities and strategies contained within this five-year plan. Unlike most areas in the country, Phoenix's Public Housing Authority (PHA) is contained within the governmental structure of the City of Phoenix as its Housing Department. Phoenix’s PHA was consulted throughout the Consolidated Planning process.

The City’s outreach and consultation strategies included communicating and partnering with its diverse community of stakeholders and nonprofit providers. These partners included organizations and groups focused on addressing community needs related to housing, homelessness, mental health, and education, amongst others. It also encouraged elected leaders, community leaders, nonprofits, public agencies, and departments to encourage public participation about the Consolidated Planning process. The Citizen Participation process is described in greater detail in PR-15 Citizen Participation.

Beyond the process to develop the Consolidated Plan, the City is committed to strengthening coordination amongst housing providers, private and governmental health agencies, mental health and services agencies, as well as business communities. This is evidenced by the various boards, commissions, and committees that serve in an advisory capacity to the City, assist in planning decisions, and benefit from City representation and/or resources. The City believes good governance is a responsibility of all parties – elected officials, City staff, and residents – and all play a vital role.

City staff participates in and/or supports standing boards, commission, committees, and task forces on a variety of issues. This representation is meant to inform City leadership on key issues and policies, as well as provide direct links to the community.

Describe coordination with the Continuum of Care and efforts to address the needs of homeless persons (particularly chronically homeless individuals and families, families with children, veterans, and unaccompanied youth) and persons at risk of homelessness

The City is dedicated to addressing homelessness. The City actively participates with the Maricopa Association of Governments (MAG), the HUD Continuum of Care (CoC) agency, with a City staff member serving as a Board Member. The CoC represents all of Maricopa County, including the City. The CoC Board is the policy-setting and decision-making body for the CoC, which includes establishing the funding direction and policies and procedures for the administration of the Homeless Management Information System (HMIS).

MAG has adopted a [Regional Plan to End Homelessness](#) and is at the center of regional efforts and systems to address homelessness for all populations, including: chronically homeless, families, veterans, and unaccompanied youth. The CoC is a part of Built for Zero, a national initiative to end veteran and chronic homelessness and has workgroups that meet bi-weekly to review data and identify systems improvements. Additionally, there is a CoC Youth Workgroup and Youth Action Board that is focused on youth homelessness and improving youth-specific services. The Youth Action Board is comprised of youth that have experienced homelessness and can provide strategic direction for the CoC's work to end homelessness.

Describe consultation with the Continuum(s) of Care that serves the jurisdiction's area in determining how to allocate ESG funds, develop performance standards and evaluate outcomes, and develop funding, policies and procedures for the administration of HMIS

The City participates on the CoC's ESG Subcommittee, which is tasked with collaborating and coordinating the use of ESG and CoC-funded services and establishing performance standards and outcomes. The City's participation in this forum ensures that the City's efforts to address homelessness using HUD entitlement funds and other resources are aligned with the region's priorities and respond to the most critical needs. This includes performance standards, evaluation and informing how ESG funds are allocated. The City's representation on the CoC's Governance Board ensures the City participates in the oversight, including the policies and procedures for administration, of HMIS.

2. Describe Agencies, groups, organizations and others who participated in the process and describe the jurisdictions consultations with housing, social service agencies and other entities

The City consulted with many organizations beyond those relating to the development of the ConPlan. The table below summarizes all stakeholders that participated in the consultation process and provided key information that informed the development of the ConPlan.

Table PR-10.01: Participating Agencies, Groups, and Organizations

Organization	Agency/Group/Organization	What Section of the Plan was addressed by consultation?	Briefly describe how the organization was consulted. What are the anticipated outcomes of the consultation or areas of improved coordination?
City of Phoenix Equal Opportunity Department / Fair Housing	Public agency	Needs Assessment Market Analysis	Consultation. Serves as City’s Fair Housing administrator. Provided information regarding fair housing trends in the County.
City of Phoenix Housing Department/Choice Neighborhoods Grant /Digital Divide	Public Agency	Needs Assessment Market Analysis	Consultation. Provided information and data relevant to the digital divide.
City of Phoenix Housing Department/HOME	Public Agency	Needs Assessment Market Analysis Strategic Plan	Consultation. Provided information on affordable housing needs and trends for low-income persons.
City of Phoenix Housing Department / HOPWA	Public agency	Needs Assessment Market Analysis Strategic Plan	Consultation. Provided data regarding the characteristics of special needs populations, their housing and supportive service needs, the supportive housing needs for individuals with HIV/AIDS, and the strengths and gaps of service for special needs populations and persons experiencing homelessness.
City of Phoenix Human Services Department/ESG	Public Agency	Needs Assessment Market Analysis Strategic Plan	Consultation. Provided information on ESG operations and homelessness needs
Maricopa Association of Governments	Continuum of Care	Needs Assessment Market Analysis Strategic Plan	Consultation. Provided information on CoC operations and homelessness needs.
Southwest Fair Housing Council	Fair housing provider	Needs Assessment	Consultation. Provided information regarding fair housing trends in the County.

As noted throughout the ConPlan, the City is actively involved in numerous agencies, groups, and organizations, including those involved with housing and social services. The list of stakeholders engaged in the ConPlan process is included as Appendix A- Citizen Participation Materials

Identify any Agency Types not consulted and provide rationale for not consulting

The organizations listed in the table above represent a wide array of sectors and services and include many of the region’s most important and largest organizations. No organization was purposefully excluded from the community engagement process.

Other local/regional/state/federal planning efforts considered when preparing the Plan

Table PR-10.02: Other local/regional/federal planning efforts

Name of Plan	Lead Organization	How do the goals of your Strategic Plan overlap with the goals of each plan?
Regional Plan to End Homelessness	Maricopa Association of Governments	Homeless Needs
Transportation 2050	City of Phoenix	Non-Housing Community Development Needs
Community Wildfire Protection Plan	Maricopa County	Housing Needs
2018 Arizona HIV Surveillance Annual Report	Arizona Department of Health Services	Housing Needs, Non-Homeless Special Needs
Annual Agency Plan Administration Plan	City of Phoenix	Housing Needs, Homeless Needs, Non-Homeless Special Needs

Describe cooperation and coordination with other public entities, including the State and any adjacent units of general local government, in the implementation of the Consolidated Plan (91.215(I))

The sections above describe the City’s effort to cooperate and coordinate with other public entities, including the CoC and other local governments. Coordination with other local and state government entities in Arizona will be increasingly important throughout this ConPlan cycle given the changing landscape related to funding and the need to address community issues, such as housing and homelessness, which transcend jurisdictional boundaries. Effectively investing the entitlement grant programs dollars, as well as utilizing opportunities to leverage funds, will be essential to the achieving the goals and priorities of the ConPlan.

Narrative (optional):

PR-15 Citizen Participation

1. Summary of citizen participation process/Efforts made to broaden citizen participation

This section describes the citizen participation efforts made by the City to inclusively engage residents to increase feedback from populations who would access the HUD entitlement grant program funds.

Summarize citizen participation process and how it impacted goal-setting

The City developed a broad, multifaceted, and multilingual approach to engage the community in accordance with the Citizen Participation Plan, which is designed to facilitate and promote the involvement of low- to moderate-income (LMI) populations and outlines the following processes and meetings:

- Location and publication of public notices;
- 30-day public review period;
- Availability of the documents;
- Public hearings and public meetings;
- Public comment process;
- Required approval; and,
- Deadlines

Adhering to the Citizen Participation Plan, the City conducted the following actions to ensure maximum participation of organizational stakeholders and community members in the Consolidated Planning process:

- Dedicated webpage and branding
- Distribution of survey through census outreach
- Social media marketing
- Parent outreach through partnership with local Title 1 schools
- Five community workshops;
- Online survey available in English and Spanish;
- Presentation at City Council Land Use and Livability Subcommittee meeting informing the Councilmembers of the start of the ConPlan process;
- 30-day public comment period;
- Subcommittee hearing; and,
- Public hearings

The City made every effort to encourage and broaden public participation, including publishing the community workshop notices in the Arizona Republic, Prensa Hispana, and La Voz. The City also placed workshop announcements in English and Spanish on its workshop, posted workshop notices on its social media, emailed over 2,000 stakeholders to share the information, and developed business cards to be distributed to the community with the information. The City also made provision for a bilingual (Spanish) interpreter at all community workshops and an American Sign Language interpreter at one workshop.

Lastly, the City made efforts to ensure the workshop locations were convenient and accessible to those with special needs, as well as increasing participation from Non-English-speaking persons, persons with disabilities, public housing residents, and other low-income residents. Below include highlights of these efforts:

- A partnership with Cartwright School District which resulted in parent notification of over 16,000 student households in Title 1 schools.
- Outreach to over 6,0000 public housing residents, Section 8 participants, and Section 8 landlords.
- Outreach at the following Village planning committee meetings, with the survey being provided to 221 Village Planning Committee members:
 - Laveen Village Planning Committee
 - Paradise Valley Village Planning Committee
 - Encanto Village Planning Committee
 - Camelback East Village Planning Committee
 - South Mountain Village Planning Committee
 - Maryvale Village Planning Committee
- Outreach conducted through the City of Phoenix affinity groups to include the LGBTQ Employee Alliance and the Phoenix Hispanic Network, reaching nearly 900 stakeholders.
- Media coverage from KJZZ and a local Spanish radio show.
- Outreach conducted by partnering agencies providing information in their newsletters, email distribution lists and social media accounts.

These inclusive engagement efforts resulted in over 25,000 citizens being informed of the ConPlan and requesting their feedback to provide insight into the needs of the community.

Community Workshops

Five community workshops were conducted to introduce residents to the City's Five-Year Consolidated Plan and federal programs, and to solicit input from residents and workers in the City on the level of need for various types of improvements that can potentially be addressed by the Consolidated Plan. The workshops were held in predominately LMI communities and sought to obtain broad input from the City's diverse communities. A total of 86 community members attended and provided feedback on their housing, economic, and community development needs and priorities for the City. Each session also provided activities for children, allowing adults to participate in the workshops and remove any barriers due to childcare. The community workshops were held at the following locations:

Meeting	Date	Location
1	November 4, 2019 5:30-7:00pm	South Mountain South Mountain Community Center 212 E Alta Vista Road Phoenix, AZ 85042
2	November 5, 2019 10:00-12:00pm	Burton Barr Library 1221 N. Central Avenue Phoenix, AZ 85004
3	November 5, 2019 5:30-7:00pm	Broadway Heritage Neighborhood Resource Center 2405 East Broadway Road Phoenix, AZ 85040
4	November 6, 2019 5:30-7:00pm	Maryvale Community Center 4420 N. 51 st Avenue Phoenix, AZ 85031
5	November 7, 2019 5:30-7:00pm	Adam Diaz Senior Center 4115 W. Thomas Road Phoenix, AZ 85009

Information about the ConPlan and the community needs that it identifies were presented at each meeting. The presentation included the purpose of the ConPlan, the funding programs with which it is associated, past projects that were funded in the previous ConPlan cycle, and an economic and demographic profile of the City to frame the input provided for the next ConPlan cycle.

The presentation was followed by a series of facilitated small group discussions in which attendees discussed how the City can make a positive impact in programs supporting LMI residents and communities based on their unique needs. They were also asked to rank their top four priorities in their communities using “dot voting” by placing stickers on their preferred goals and priorities listed on a poster. Categories included affordable housing, homelessness housing, services, and prevention, community facilitations, social and public services, infrastructure, services for those with special needs, job creations and/or support to small businesses. Attendees were also asked to rank these categories, one through seven in order of priority, as well as provide qualitative feedback via Post-It notes or on worksheets. Each data set informed the goals contained in this ConPlan. The community indicated affordable housing, homelessness, and infrastructure were the top needs. One community workshop included job creation/small businesses as a top need. Data are included in Appendix A- Citizen Participation Materials.

Focus Group

The City held a focus group with staff from NSD, Human Services, Public Transit, Planning and Development, Equal Opportunity Department, and the Housing Department. A total of 57 staff participated. This focus group held a similar structure to the community workshops with a presentation on the Consolidated Plan and community data, followed by small group discussions. The focus group feedback placed an emphasis on the ConPlan needing to address affordable housing, homelessness, and

services for special needs populations. All data are included in Appendix A- Citizen Participation Materials.

More than 4,395 community members were directly engaged to share their thoughts on the City's needs for LMI neighborhoods. Engagements included emails, surveys, community workshops, a focus group, City Council sponsored community events and stakeholder meetings.

Community Needs Survey

To supplement the community workshops and to further understand the needs of the City's LMI residents, a Community Needs Survey was offered in English and Spanish. In order to engage the Spanish-speaking community, public notices were published in La Voz and Prensa Hispana, local Spanish newspaper publications. City staff also participated in a Spanish radio interview and conducted outreach to active, Spanish-speaking neighborhood groups and associations. A total of 2,026 responses, 1,875 in English and 151 in Spanish, were received in this process. In order to gather feedback from residents, the City engaged in inclusive community engagement and an emphasis was placed on making the survey widely available and gathering as many responses as possible. The survey was available online on the City's website and hardcopies were made available at community workshops as well as the senior centers. It was also publicized in the following ways:

- A link to the online survey was placed on the City's dedicated website.
- 2,215 organizations, agencies, and persons were emailed a link to the survey.
- Staff posted the link to the survey through the City's social media accounts, along with Facebook ads targeting County residents.

The greatest community need identified was affordable housing. This was followed closely by homelessness, infrastructure, and public services. A copy of the survey and its results, as well as the stakeholder engagement list, are attached in Appendix A- Citizen Participation Materials.

Table PR-15.01: Citizen Participation Outreach

Sort Order	Mode of Outreach	Target of Outreach	Summary of response/ attendance	Summary of comments received	Summary of comments not accepted and reasons	URL (If applicable)
10/24/2019	Email announcing community engagement	Stakeholders distribution list	2,215 stakeholders emailed	None	None	
10/16/2019	Community needs survey	General public and stakeholders	2,026 completed or partially completed surveys were submitted	Affordable Housing, Homelessness, and Infrastructure were identified as high needs.	All comments were accepted.	URL closed – see Appendix A- Citizen Participation Materials
10/16/2019	Public meeting	General public and stakeholders	Members of the Land Use and Livable Neighborhoods Subcommittee	Ensure community engagement is accessible to all residents	All comments were accepted.	
10/23/2019	Twitter posting	General public and stakeholders	288 Followers	No comments were received as a result of the advertisement.	None	
10/23/2019	Facebook posting	General public and stakeholders	None	No comments were received as a result of the advertisement.	None	
10/24/2019	Emailed announcing community engagement	Housing Developers	851	No comments were received as a result of email outreach.	None	
10/25/2019	Emailed announcing community engagement	CHOICE Neighborhood/Section 8	1,825	No comments were received as a result of email outreach.	None	
10/30/2019	Newspaper article – AZ Informant	General public and stakeholders	None	No comments were received as a result of email outreach.	None.	
10/31/2019	Newspaper article – Prensa Hispana	General public and stakeholders	None	No comments were received as a result of the advertisement.	None	
11/01/2019	Newspaper article – La Voz	General public and stakeholders	None	No comments were received as a result of the advertisement.	None	

11/4/2019	Focus group	City staff	57 city staff	Prioritized affordable housing, homelessness, and supportive services for those with special needs	All comments were accepted.	
11/4/2019	Public meeting	General public and stakeholders	22 residents	Prioritized affordable housing, homelessness, and job creation/small business support	All comments were accepted.	
11/5/2019	Public meeting	General public and stakeholders	9 residents	Prioritized affordable housing, homelessness, and infrastructure	All comments were accepted.	
11/5/2019	Public meeting	General public and stakeholders	29 residents	Prioritized affordable housing, homelessness, and infrastructure	All comments were accepted.	
11/5/2019	Twitter posting	General public and stakeholder	288 followers	No comments were received as a result of the advertisement.	All comments were accepted.	
11/6/2019	Public meeting	General public and stakeholders	17 residents	Prioritized affordable housing, homelessness, and infrastructure	All comments were accepted.	
11/7/2019	Public meeting	General public and stakeholders	9 residents	Prioritized infrastructure, homelessness, and affordable housing	All comments were accepted.	
11/12/2019	Newspaper article NPR/KJZZ	General public and stakeholders	None	No comments were received as a result of the advertisement.	None	
11/13/2019	Facebook posting	General public and stakeholder	None	Ensure community engagement is	None	

				accessible to all residents		
11/13/2019	Twitter posting	General public and stakeholder	288 followers	No comments were received as a result of the advertisement.	None	
11/15/2019	Emailed announcing survey	CHOICE Neighborhood/Section 8	1,825	No comments were received as a result of the email.	None	
11/20/2019	Facebook posting	General public and stakeholder	None	No comments were received as a result of the advertisement.	None	
11/21/2019	Twitter posting – Housing Department	General public and stakeholder	None	No comments were received as a result of the advertisement.	None	
11/21/2019	Newsletter – CHOICE Neighborhood	General public and stakeholder	262	No comments were received as a result of the advertisement.	None	
11/21/2019	Newsletter – Section 8 listserv	Section 8 participants and landlords	1,528	No comments were received as a result of the advertisement.	None	
06/01/2020-06/05/2020	Public comment period	General public and stakeholders	To be completed after the event	To be completed after the event	All comments were accepted.	
06/02/2020	Public hearing	General public and stakeholders	To be completed after the event	To be completed after the event	All comments were accepted.	
06/03/2020	City Council hearing	General public and stakeholders	Public hearing before the City Council on June 3 2020 to receive comments on the draft 2020-2025 ConPlan prior to adoption and submission to HUD.	To be completed after the event	All comments were accepted.	

Needs Assessment

NA-05 Overview

Needs Assessment Overview

Phoenix has an estimated population of about 1,660,000 people (2018), making it the fifth largest city in the United States. Since 2000, Phoenix has seen a population growth of nearly 340,000 new residents representing growth of more than 25 percent. Additionally, since 2000, it is also estimated that the City saw an increase in new housing units of approximately 23 percent (112,550 units).

Despite Phoenix's strong growth, many households struggle with conditions of poverty, particularly those in census tracts with at least 51 percent low- and moderate- income (LMI) persons, a standard for qualifying for CDBG funding. For example, Phoenix's housing market, while relatively affordable compared to other major metropolitan areas in the U.S., has seen costs outpace many LMI households' ability to afford them. This is evidenced by many socioeconomic data indicators, including the concentration of housing cost burden in CDBG-eligible census tracts, as well as the 2019 Point-in-Time (PIT) count that found over 6,000 homeless persons in Maricopa County, representing a five percent year-over-year increase in homelessness. This section analyzes these and other socioeconomic conditions and needs in the City.

The primary source of data used in this needs assessment are the HUD Comprehensive Housing Affordability Strategy (CHAS) special tabulations created through the U.S. Census' American Community Survey (ACS), which incorporate HUD-specified criteria relating to housing needs, HUD-defined income limits and household types. This needs analysis predominantly uses data drawn from ACS' most recent data set (2011-2015). The information contained in this section informs the preparation of City of Phoenix's housing and community development priorities and both five- and one- year investment strategies.

The following data include basic information about households by income as well as the number of renters and homeowners who experience various types of housing distress at various income levels. The anemic growth of personal and household income in recent years coupled with the byproducts of the great recession are driving increased levels of housing distress, often illustrated by heightened levels of cost burden – that is, households that pay more than 30 percent of their income on housing costs (rent plus utilities).

The following outlines income categories used in this report:

- Area median income (AMI):
 - Extremely Low-income: 0-30% AMI
 - Very Low-income: 30-50% AMI
 - Low-income: 50-80% AMI

- Moderate-income: 80-120% AMI
- Median Income: 100% AMI
- HUD adjusted median family incomes (HAMFI):
 - Extremely low-income: 0-30% HAMFI
 - Very low-income: 30-50% HAMFI
 - Low-income: 50-80% HAMFI
 - Middle-income: 80-100% HAMFI
 - Upper income 100% HAMFI and above

Note: AMI and HAMFI are functionally the same when referring to lower-income populations. However, HUD uses HAMFI to determine Fair Market Rents, which guides eligibility for many of its programs including Housing Choice Vouchers (i.e. Section 8). AMI is an industry term used more generally, but often refers to income limits for income-restricted affordable housing. The use of each term is noted throughout the ConPlan.

The current income limits as used in this ConPlan (2019) are as follows:

Income Category	Number of Persons in Household					
	1	2	3	4	5	6
Extremely Low (30% AMI)	\$15,300	\$17,500	\$19,700	\$21,850	\$23,600	\$25,350
Very Low Income (50% AMI)	\$25,550	\$29,200	\$32,850	\$36,450	\$39,400	\$42,300
Low Income (80% AMI)	\$40,850	\$46,650	\$52,500	\$58,300	\$63,000	\$67,650
Median Income (100% AMI)	\$51,100	\$58,400	\$65,700	\$72,900	\$78,800	\$84,600
Moderate Income (120% AMI)	\$61,320	\$70,080	\$78,840	\$87,480	\$94,560	\$101,520

Source: US Department of Housing and Urban Development, 2019

Because the Comprehensive Housing Affordability Strategy data are derived from ACS data, Census definitions dictate the definitions of the variables discussed in these tables:

- Small Family Household: A household with two-four members
- Large Family Household: A household with five or more members
- Elderly: Individuals between the ages of 62 to 74
- Frail Elderly or Extra Elderly: Individuals age 75+
- Household: All people living in a housing unit. Members of a household can be *related* or *unrelated*.
- Family: Related individuals living in the same household
- Nonfamily: Unrelated individuals living in the same household

Housing Problems and Severe Housing Problems

The four housing problems outlined in the data and narrative below are defined in narrow terms as follows:

1. Substandard Housing – Lacking complete kitchen facilities
 - a. A complete kitchen consists of a sink with a faucet, a stove or range, and a refrigerator
2. Substandard Housing – Lacking complete plumbing facilities
 - a. Complete plumbing consists of hot and cold running water, a flush toilet, and a bathtub or shower
3. Cost Burden – Cost burden greater than 30 percent of income
4. Overcrowding – More than one person per room

The four severe housing problems are similar, but have two distinct differences in the definitions for cost burden and overcrowding:

1. Substandard Housing – Lacking complete kitchen facilities
 - a. A complete kitchen consists of a sink with a faucet, a stove or range, and a refrigerator
2. Substandard Housing – Lacking complete plumbing facilities
 - a. Complete plumbing consists of hot and cold running water, a flush toilet, and a bathtub or shower
3. Cost Burden – Cost burden greater than 50 percent of income
4. Overcrowding – More than 1.5 persons per room

NA-10 Housing Needs Assessment - 24 CFR 91.205 (a,b,c)

Summary of Housing Needs

Table NA-10.01: Housing Needs Assessment Demographics

Demographics	Base Year: 2009	Most Recent Year: 2015	% Change
Population	1,445,632	1,514,205	5%
Households	511,905	525,610	3%
Median Income	\$48,881.00	\$47,326.00	-3%

Data Source: 2005-2009 ACS (Base Year), 2011-2015 ACS (Most Recent Year)

According to Census data, the population of Phoenix grew 5 percent between 2009 and 2015; however, during that same time period, the median income dropped by 3 percent. Decreases in median income can suggest increased housing problems, especially overpayment of housing cost, known as cost burden.

Number of Households Table

Table NA-10.02: Total Households

	0-30% HAMFI	>30-50% HAMFI	>50-80% HAMFI	>80-100% HAMFI	>100% HAMFI
Total Households	81,775	66,940	91,040	53,780	232,080
Small Family Households	27,580	24,325	34,175	21,260	113,900
Large Family Households	11,915	10,905	13,030	6,095	19,110
Household contains at least one person 62-74 years of age	12,150	11,320	15,360	8,775	41,995
Household contains at least one-person age 75 or older	5,598	7,245	8,600	4,040	12,840
Households with one or more children 6 years old or younger	20,460	17,425	20,059	9,724	26,590

Data Source: 2011-2015 CHAS

There are nearly 240,000 households in Phoenix earning lower incomes, that is, earning less than 80 percent of median income, representing 46 percent of total households. By household type, however, these figures provide a different picture: for example, only 39 percent of small households fall within the extremely low through low income categories, whereas 61 percent of households with one or more children six years old or younger fall within the extremely low through low income categories. Households with young children represent more than 25 percent of extremely low-income households. Overall, small households represent the largest group of households at 49 percent of the total.

Housing Needs Summary Tables

Table NA-10.03: Housing Problems (Households with one of the listed needs)

	Renter					Owner				
	0-30% AMI	>30-50% AMI	>50-80% AMI	>80-100% AMI	Total	0-30% AMI	>30-50% AMI	>50-80% AMI	>80-100% AMI	Total
NUMBER OF HOUSEHOLDS										
Substandard Housing - Lacking complete plumbing or kitchen facilities	1,045	505	375	60	1,985	220	135	255	165	775
Severely Overcrowded - With >1.51 people per room (and complete kitchen and plumbing)	3,350	2,410	1,345	625	7,730	410	405	470	205	1,490
Overcrowded - With 1.01-1.5 people per room (and none of the above problems)	6,040	4,845	3,535	1,025	15,445	980	1,200	1,960	1,060	5,200
Housing cost burden greater than 50% of income (and none of the above problems)	31,605	12,560	3,600	350	48,115	12,015	8,205	5,445	1,655	27,320
Housing cost burden greater than 30% of income (and none of the above problems)	3,805	17,890	20,100	4,970	46,765	2,360	6,155	12,280	6,340	27,135
Zero/negative Income (and none of the above problems)	9,580	0	0	0	9,580	4,130	0	0	0	4,130

Data Source: 2011-2015 CHAS

Source Note: These are HUD provided statistics that may not correlate across tables, however there are approximately 94,880 households who are cost burdened.

This table shows that in general terms, as income decreases the probability of experiencing housing related issues increases. Renter households experience housing related issues at a greater rate than homeowners. For example, 66 percent of all renter households with a cost burden above 50 percentage are extremely low income. In contrast, of the owner households paying more than 50 percent, only 44 percent are extremely low income.

Table NA-10.04: Households with one or more Severe Housing Problems

	Renter					Owner				
	0-30% AMI	>30-50% AMI	>50-80% AMI	>80-100% AMI	Total	0-30% AMI	>30-50% AMI	>50-80% AMI	>80-100% AMI	Total
NUMBER OF HOUSEHOLDS										
Having 1 or more of four housing problems	42,035	20,320	8,855	2,060	73,270	13,630	9,945	8,120	3,080	34,775
Having none of four housing problems	7,805	23,005	41,380	24,190	96,380	4,590	13,670	32,680	24,455	75,395
Household has negative income, but none of the other housing problems	9,580	0	0	0	9,580	4,130	0	0	0	4,130

Data Source: 2011-2015 CHAS

Table NA-10.05: Cost Burden > 30%

	Renter				Owner			
	0-30% AMI	>30-50% AMI	>50-80% AMI	Total	0-30% AMI	>30-50% AMI	>50-80% AMI	Total
NUMBER OF HOUSEHOLDS								
Small Related	16,510	14,015	9,855	40,380	4,565	5,435	7,115	17,115
Large Related	7,050	5,735	2,285	15,070	2,340	2,570	2,295	7,205
Elderly	6,075	4,480	3,060	13,615	5,295	5,200	4,920	15,415
Other	13,980	11,565	9,735	35,280	3,285	2,210	3,985	9,480
Total need by income	43,615	35,795	24,935	104,345	15,485	15,415	18,315	49,215

Data Source: 2011-2015 CHAS

This table demonstrates most lower income renter households who pay more than 30 percent of their income for housing are small related households. The total number of lower-income households that pay more than 30 percent is 104,345. However, that number of owner households is about half that of renters – a total of only 49,215 households. While small owner households also experience overpayment, the extent to which they are burdened is considerably less than for renters.

Table NA-10.06: Cost Burden > 50%

	Renter				Owner			
	0-30% AMI	>30-50% AMI	>50-80% AMI	Total	0-30% AMI	>30-50% AMI	>50-80% AMI	Total
NUMBER OF HOUSEHOLDS								
Small Related	14,375	5,180	1,150	20,705	3,915	3,090	1,675	8,680
Large Related	5,625	1,615	140	7,380	2,100	895	395	3,390
Elderly	4,885	2,115	925	7,925	4,005	2,960	1,940	8,905
Other	12,715	4,790	1,515	19,020	2,930	1,685	1,515	6,130
Total need by income	37,600	13,700	3,730	55,030	12,950	8,630	5,525	27,105

Data Source: 2011-2015 CHAS

Of the 82,125 lower-income households paying more than 50 percent of their income on housing costs, renters make up 67 percent. Again, the largest numerical group with a severe cost burden are small renter households, and within this category, 14,375 households are extremely low-income. Extremely low-income small renter households also represent 38 percent of all extremely low-income renter households with a severe cost burden.

Table NA-10.07: Crowding (More than one person per room)

	Renter					Owner				
	0-30% AMI	>30-50% AMI	>50-80% AMI	>80-100% AMI	Total	0-30% AMI	>30-50% AMI	>50-80% AMI	>80-100% AMI	Total
NUMBER OF HOUSEHOLDS										
Single family households	7,815	6,095	3,505	1,055	18,470	930	1,185	1,505	900	4,520
Multiple, unrelated family households	1,325	940	1,155	490	3,910	460	445	955	355	2,215
Other, non-family households	340	265	255	110	970	15	0	0	14	29
Total need by income	9,480	7,300	4,915	1,655	23,350	1,405	1,630	2,460	1,269	6,764

Data Source: 2011-2015 CHAS

Of the households earning less than median who are overcrowded, 78 percent are renters. Within the renter category, the highest number of households are single family extremely low-income renters.

Table NA-10.08: Crowding (Households with Children)

	Renter				Owner			
	0-30% AMI	>30-50% AMI	>50-80% AMI	Total	0-30% AMI	>30-50% AMI	>50-80% AMI	Total
Households with Children Present	*HUD provided data omitted information on households with children present.							

For both homeowners and renters, the most prevalent housing problems are cost burden (spending more than 30 percent of one’s income) and extreme cost burden. These rent burdens can in turn contribute to the other housing problems listed in the table above. A lack of affordability can contribute to overcrowding and less investment in the material condition of the home, leading to substandard housing. A high housing cost burden itself puts financial stress on households, especially those that rent, but it also precludes households from spending on other necessities. Transportation, healthcare, and education are just a few things that cost burdened households may struggle to afford, which negatively impacts the ability to fully participate in consumer activities, including future homeownership.

Describe the number and type of single person households in need of housing assistance.

The category of “Other” in the tables above include single person households and households of unrelated individuals. Of this category, Phoenix does not collect specific data on single-person households nor is this data provided by HUD in the eCon Planning Suite. To estimate the number of single person households in need of housing assistance, data was gathered from the ACS (2013-2017). Data indicate there are 68,200 owner units and 85,800 renter units that are occupied by a single person. Applying an estimate of the number of lower-income households from an earlier table, it is estimated that there are approximately 33,500 lower-income renter households and 26,600 lower-income owner households.

Other data can be applied to arrive at an approximation of all cost burdened single person households in Phoenix. With about 25 percent of the total small households severely cost burdened, one can assume there are approximately 8,650 lower-income single person renter households and 6,860 lower-income single person owner households paying too much for housing. The issue of cost burden and severe cost burden on single person households increases in prevalence as household income decreases.

According to Deloitte, single-person households are more likely to rent and prefer multifamily homes. They are also more likely to experience housing cost burden.¹ There are about 70,000 more single-

¹ “Single-person households: Another look at the changing American family,” Dr. Daniel Bachman and Akurur Barua, Deloitte Insights, November 12, 2015.

person household than there are studio/one-bedroom housing units, which indicates that these households may have difficulty finding homes typically occupied by individuals and that are more naturally affordable.

Estimate the number and type of families in need of housing assistance who are disabled or victims of domestic violence, dating violence, sexual assault and stalking.

There are not currently any HUD-supplied data that estimate the number of this population. However, an approximation can be made of the number of individuals living with a disability that may need housing assistance. Using 2013-2017 ACS data, there are 161,585 individuals in Phoenix living with a disability, or 10.3 percent of the population. Those with disabilities trend towards being within the lower-income household designation, increasing their likelihood of needing housing assistance. The 2013-2017 ACS data indicates that 31.5 percent of households with a person living with a disability live at or below 150 percent of the poverty line.

In 2019 the federal poverty line is \$25,750 annually for a family of four; 150 percent of the poverty line for a family of four is \$38,625 annually. A family of four living at 150 percent of the federal poverty line translates to 50 percent AMI in Phoenix, which is considered just above very low-income (\$36,450). Looking at 2013-2017 ACS data, only about 28 percent of those persons over 18 living with a disability are employed. Median annual income for households with a person living with a disability is typically two-thirds of a household where no earners have a disability. Since cost burden is closely correlated to household income, one can assume that many of these households with a person living with a disability experience housing cost burden.

The Point-in-Time Count (PIT) is an annual street and shelter count that determines the number of people experiencing homelessness in Maricopa County during a given point in time. Conducted on a single day in January, this project includes a brief survey to identify the needs and characteristics of those experiencing homelessness. Every Continuum of Care is required to submit PIT results to HUD as part of a national effort to identify the extent of homelessness across the country.

According to the 2019 PIT, 805 individuals voluntarily identified as fleeing domestic violence, which equates to 12 percent of the population of persons experiencing homelessness in Maricopa County. The demographic survey modified the questions per HUD's guidance that, "the data reported on survivors of domestic violence should be limited to the reporting to those who are currently experiencing homelessness because they are fleeing domestic violence, dating violence, sexual assault, or stalking, as opposed to reporting on survivors who have ever experienced these circumstances." The data for those experiencing domestic violence is historically underreported due to the stigma and fear of retaliation by the perpetrator. There are currently 405 emergency shelter beds and 322 transitional housing beds available to domestic violence survivors throughout Maricopa County, highlighting the need for additional resources for this population.

The State Agencies Coordinating Team, comprised of multiple state agencies who collaboratively assess and develop plans to improve crime victim services throughout Arizona, held community conversations in five regions throughout the state in 2017 regarding challenges the community was facing, including

domestic violence service providers.² The conversations were published in a report and found providers across the state identified the following groups as most vulnerable and least likely to seek assistance:

- Youth/Teens
- Undocumented individuals
- Non-English Speaking
- Native Americans
- Persons with Disabilities
- Geographically remote
- LGBTQ+
- People with Mental Illness and/or Substance Use Issues
- Men/Boys
- Youth aging out of foster

One of the key challenges raised by service providers was a lack of housing for persons fleeing domestic violence. It is challenging to assess the housing needs for this vulnerable population due to the fact that most cases of domestic violence are never reported to the police. However, one or more children witness domestic violence in Arizona every 44 minutes according to the Arizona Department of Health Services.

What are the most common housing problems?

For both homeowners and renters, the most prevalent housing problems are cost burden (paying more than 30 percent of their monthly income on housing related costs) and extreme cost burden (paying more than 50 percent of their monthly income on housing related costs), as evidenced in Tables NA-10.05 and NA-10.06. Rent burdens can in turn contribute to the other housing problems listed in the tables included earlier in NA-10. A lack of affordability can contribute to overcrowding and less investment in the material condition of the home, leading to substandard housing. A high housing cost burden itself puts financial stress on households, especially those that rent, but it also precludes households from spending on other necessities. Transportation, healthcare, and education are just a few things that cost burdened households may struggle to afford, which negatively impacts the ability to fully participate in consumer activities, including future homeownership.

Are any populations/household types more affected than others by these problems?

Small households, especially renters, experience more housing problems than other household types as demonstrated in the tables above. In numerical terms, small households represent nearly half of all households in the City and comprise more than 30 percent of all households that are extremely low- or very low-income. Small renter households represent more than 70 percent of the total number of small households that pay more than 50 percent of their income on rent and comprise a significant percentage of households that are overcrowded.

² The State Agencies Coordinating Team, "Community Conversations: Arizona Victim Services Strategic Planning," 2017.

Describe the characteristics and needs of Low-income individuals and families with children (especially extremely low-income) who are currently housed but are at imminent risk of either residing in shelters or becoming unsheltered 91.205(c)/91.305(c)). Also discuss the needs of formerly homeless families and individuals who are receiving rapid re-housing assistance and are nearing the termination of that assistance

According to the 2017 HUD Systems Performance Measures, 9,746 individuals were enrolled in emergency shelter, save havens, transitional housing, or permanent housing after experiencing homelessness for the first time in Maricopa County. Low-income individuals and families are more likely to face a greater risk of homelessness due to the lack of affordability and experiencing housing cost burden (spending more than 30 percent of income on housing related costs). Severe housing cost burden families spend 75 percent less on health care and 40 percent less on food than comparable other poor households who are not experiencing cost burden.³ Housing instability can cause challenges with accumulating emergency savings, managing unexpected emergency costs (e.g., automobile repair, medical costs, etc.), or loss of income. Additionally, the 2017 American Housing Survey demonstrated that households living in poverty and severe housing cost burden are more likely to experience threats of eviction and falling behind on rental payments for housing.

Families who are experiencing homelessness may be enrolled in a rapid re-housing program depending on their unique needs, which are identified using the Service Prioritization Decision Assistance Tool (SPDAT) and identifies relevant services. Rapid re-housing provides a short-term rental assistance (0-24 months) and case management to help families transition to being stably housed. One of the largest needs of families enrolled or exiting rapid re-housing would be increasing their income. According to the 2017 HUD Systems Performance Measures, of the clients who left the homeless system (which includes rapid re-housing), 34 percent increased their income. Increasing income allows for individuals and families to remain stably housed. Another barrier for households nearing the termination of their rapid re-housing assistance is the transition from the rapid re-housing unit to a permanent rental unit that is affordable. This barrier is the result of a severe lack of affordable rental housing within the City of Phoenix.

If a jurisdiction provides estimates of the at-risk population(s), it should also include a description of the operational definition of the at-risk group and the methodology used to generate the estimates:

At this time, the CoC does not report on measures pertaining to homeless prevention for at-risk populations. The City adheres to HUD's definition of imminent risk of homelessness. This is category two within the full definition of homelessness. An individual or family is considered at imminent risk of homelessness if they will lose their primary nighttime residence, provided that:

- (i) Residence will be lost within 14 days of the date of application for homeless assistance

³ https://nlihc.org/sites/default/files/NLIHC_New-Congress-Memo_2019.pdf

- (ii) No subsequent residence has been identified; and
- (iii) The individual or family lacks the resources or support networks needed to obtain other permanent housing.

Specify particular housing characteristics that have been linked with instability and an increased risk of homelessness

While there are many factors that contribute to risk of homelessness, the most significant are low/limited income and housing costs. Both low incomes and increased rents and mortgages contribute to this risk. The National Alliance to End Homelessness has stated that most households become homeless because they do not make enough money to pay for housing.⁴ Recent research from the University of New Hampshire, Boston University, University of Pennsylvania, and Zillow Research found that regions where a significant portion of the population are spending more than 32 percent of their income on housing costs should expect to see a rapid rise in homelessness.⁵

As incomes have not kept pace with rising housing costs, many households are spending a greater portion of their income on housing and have less disposable income to mitigate financial crisis. In the event of a family emergency, medical crisis, loss of employment, or other financial predicament, households with high housing costs often must reallocate limited income to immediate concerns, thereby increasing their risk of homelessness.

The National Low Income Housing Coalition (NLIHC) identified Phoenix as being the second most expensive area in Arizona in its [2019 Out of Reach](#) report. NLIHC found a household would need to earn at least \$20.63 an hour to afford a two-bedroom fair market rate apartment. The same report found the 2019 estimated hourly mean renter wage for Phoenix is \$18.22, placing significant strain on households in the City. According to the FY 2018 HUD Systems Performance Measures, CoC program-funded projects reported increased earned income for 4 percent of adults who remained in the homeless service system and 17 percent for adults who exited programs. The limited increase in income can cause financial strain on households and result in housing instability.

Discussion

Please see above.

⁴ National Alliance to End Homelessness, "Income," <https://endhomelessness.org/homelessness-in-america/what-causes-homelessness/incomeinequality/>

⁵ Glynn, Chris et al. "Quantifying uncertainty in HUD estimates of homelessness." https://wp.zillowstatic.com/3/Quantifying_Uncertainty_HUD-dc4d7c.pdf

NA-15 Disproportionately Greater Need: Housing Problems – 91.205 (b)(2)

Assess the need of any racial or ethnic group that has disproportionately greater need in comparison to the needs of that category of need as a whole.

Introduction

A disproportionately greater need exists when the members of racial or ethnic group at a given income level experience housing problems at a greater rate (10 percentage points or more) than the income level as a whole. For example, if 60 percent of all low-income households within a jurisdiction have a housing problem and 70 percent or more of low-income Hispanic households have a housing problem, then low-income Hispanic households have a disproportionately greater need. The four housing problems are:

1. Lacks complete kitchen facilities;
2. Lacks complete plumbing facilities;
3. More than one person per room (overcrowding); and
4. Cost burden greater than 30 percent.

The following tables identify the number and extent of housing problems by income level and by race/ethnicity.

0%-30% of Area Median Income

Table NA-15.01: Disproportionally Greater Need 0-30% AMI

Housing Problems	Has one or more of four housing problems	Has none of the four housing problems	Household has no/negative income, but none of the other housing problems
Jurisdiction as a whole	61,830	6,225	13,710
White	22,895	2,845	5,395
Black / African American	7,140	580	1,855
Asian	1,315	335	510
American Indian, Alaska Native	1,390	85	230
Pacific Islander	145	0	0
Hispanic	28,135	2,285	5,579

Data Source: 2011-2015 CHAS

*The four housing problems are:

1. Lacks complete kitchen facilities,
2. Lacks complete plumbing facilities,
3. More than one person per room,
4. Cost Burden greater than 30%

30%-50% of Area Median Income

Table NA-15.02: Disproportionally Greater Need 30-50% AMI

Housing Problems	Has one or more of four housing problems	Has none of the four housing problems	Household has no/negative income, but none of the other housing problems
Jurisdiction as a whole	54,305	12,640	0
White	21,235	6,345	0
Black / African American	4,845	1,055	0
Asian	1,205	345	0
American Indian, Alaska Native	1,010	255	0
Pacific Islander	54	25	0
Hispanic	25,320	4,450	0

Data Source: 2011-2015 CHAS

*The four housing problems are:

1. Lacks complete kitchen facilities, 2. Lacks complete plumbing facilities, 3. More than one person per room, 4. Cost Burden greater than 30%

50%-80% of Area Median Income

Table NA-15.03: Disproportionally Greater Need 50-80% AMI

Housing Problems	Has one or more of four housing problems	Has none of the four housing problems	Household has no/negative income, but none of the other housing problems
Jurisdiction as a whole	49,360	41,675	0
White	23,295	20,010	0
Black / African American	4,580	2,775	0
Asian	1,115	785	0
American Indian, Alaska Native	655	700	0
Pacific Islander	70	80	0
Hispanic	18,980	16,570	0

Data Source: 2011-2015 CHAS

*The four housing problems are:

1. Lacks complete kitchen facilities, 2. Lacks complete plumbing facilities, 3. More than one person per room, 4. Cost Burden greater than 30%

80%-100% of Area Median Income

Table NA-15.04: Disproportionally Greater Need 80-100% AMI

Housing Problems	Has one or more of four housing problems	Has none of the four housing problems	Household has no/negative income, but none of the other housing problems
Jurisdiction as a whole	16,445	37,335	0
White	9,500	20,935	0
Black / African American	1,195	2,435	0
Asian	495	965	0
American Indian, Alaska Native	240	625	0
Pacific Islander	25	125	0
Hispanic	4,770	11,885	0

Data 2011-2015 CHAS
Source:

*The four housing problems are:

1. Lacks complete kitchen facilities, 2. Lacks complete plumbing facilities, 3. More than one person per room, 4. Cost Burden greater than 30%

Discussion

0-30 percent AMI

At the extremely low-income level, there is a disproportionately greater need among Pacific Islanders, with 100 percent of the households in this income bracket having one or more of the housing problems, while in the jurisdiction as a whole, 76 percent of households experience a housing problem. However, the number of Pacific Islander households is relatively small, at 145 households. Although Hispanic households do not meet HUD’s definition of disproportionately greater need, within this category Hispanic households have the highest number of households experiencing housing problems.

30-50 percent AMI

The very low-income level has no population that experiences disproportionately greater need. The jurisdiction as a whole experiences 81 percent of households with one or more need. Although Hispanic households do not meet HUD’s definition of disproportionately greater need, within this category Hispanic households have the highest number of households experiencing housing problems.

50-80 percent AMI

The low-income level has no population that experiences disproportionately greater need. The jurisdiction as a whole experiences 54 percent of households with one or more need.

80-100 percent AMI

The middle-income level has no population that experiences disproportionately greater need. The jurisdiction as a whole experiences 31 percent of households with one or more need.

NA-20 Disproportionately Greater Need: Severe Housing Problems – 91.205 (b)(2)

Assess the need of any racial or ethnic group that has disproportionately greater need in comparison to the needs of that category of need as a whole.

Introduction

A disproportionately greater need exists when the members of a racial or ethnic group at a given income level experience housing problems at a greater rate (10 percentage points or more) than the income level as a whole. For example, if 60 percent of all low-income households within a jurisdiction have a housing problem and 70 percent or more of low-income Hispanic households have a housing problem, then low-income Hispanic households have a disproportionately greater need.

Whereas NA-15 measured housing problems, NA-20 measures 'severe' housing problems, which are defined as:

- Overcrowded households with more than 1.5 persons per room, not including bathrooms, porches, foyers, halls or half-rooms
- Households with cost burdens more than 50 percent of income.

The following tables identify the number and extent of severe housing problems by income level and by race/ethnicity.

0%-30% of Area Median Income

Table NA-20.01: Severe Housing Problems 0-30% AMI

Severe Housing Problems*	Has one or more of four housing problems	Has none of the four housing problems	Household has no/negative income, but none of the other housing problems
Jurisdiction as a whole	55,665	12,395	13,710
White	20,230	5,515	5,395
Black / African American	6,405	1,315	1,855
Asian	1,195	450	510
American Indian, Alaska Native	1,310	165	230
Pacific Islander	85	60	0
Hispanic	25,694	4,735	5,579

Data 2011-2015 CHAS

Source:

*The four severe housing problems are:

1. Lacks complete kitchen facilities, 2. Lacks complete plumbing facilities, 3. More than 1.5 persons per room, 4. Cost Burden over 50%

30%-50% of Area Median Income

Table NA-20.02: Severe Housing Problems 30-50% AMI

Severe Housing Problems*	Has one or more of four housing problems	Has none of the four housing problems	Household has no/negative income, but none of the other housing problems
Jurisdiction as a whole	30,265	36,675	0
White	11,485	16,085	0
Black / African American	2,680	3,215	0
Asian	745	810	0
American Indian, Alaska Native	580	685	0
Pacific Islander	19	60	0
Hispanic	14,410	15,355	0

Data 2011-2015 CHAS
Source:

*The four severe housing problems are:

1. Lacks complete kitchen facilities, 2. Lacks complete plumbing facilities, 3. More than 1.5 persons per room, 4. Cost Burden over 50%

50%-80% of Area Median Income

Table NA-20.03: Severe Housing Problems 50-80% AMI

Severe Housing Problems*	Has one or more of four housing problems	Has none of the four housing problems	Household has no/negative income, but none of the other housing problems
Jurisdiction as a whole	16,975	74,060	0
White	7,455	35,860	0
Black / African American	1,190	6,170	0
Asian	390	1,510	0
American Indian, Alaska Native	265	1,095	0
Pacific Islander	60	85	0
Hispanic	7,500	28,055	0

Data 2011-2015 CHAS
Source:

*The four severe housing problems are:

1. Lacks complete kitchen facilities, 2. Lacks complete plumbing facilities, 3. More than 1.5 persons per room, 4. Cost Burden over 50%

80%-100% of Area Median Income

Table NA-20.04: Severe Housing Problems 80-100% AMI

Severe Housing Problems*	Has one or more of four housing problems	Has none of the four housing problems	Household has no/negative income, but none of the other housing problems
Jurisdiction as a whole	5,140	48,645	0
White	2,070	28,365	0
Black / African American	285	3,350	0
Asian	270	1,190	0
American Indian, Alaska Native	155	710	0
Pacific Islander	15	135	0
Hispanic	2,325	14,325	0

Data Source: 2011-2015 CHAS

*The four severe housing problems are:

1. Lacks complete kitchen facilities,
2. Lacks complete plumbing facilities,
3. More than 1.5 persons per room,
4. Cost Burden over 50%

Discussion

0-30 percent AMI

At the extremely low-income level, there is no disproportionately greater need among the different races and ethnicities; city-wide, the figure is 68 percent, and while 77 percent of the American Indian/Alaska Native households in this income range experiences one or more severe housing problems, it does not reach the limit of 78 percent to qualify as disproportionately affected. Although Hispanic households do not meet HUD's definition of disproportionately greater need, within this category Hispanic households have the highest number of households experiencing severe housing problems.

30-50 percent AMI

The very low-income level has no groups that experience a disproportionate need. Approximately 45 percent of the households in the jurisdiction experience housing problems at this income level. It is notable that in this income category, Pacific Islanders have a very low percentage of households – 24 percent - that experience severe housing problems, but in numerical terms it represents few households (only 19 out of 79). Although Hispanic households do not meet HUD's definition of disproportionately greater need, within this category Hispanic households have the highest number of households experiencing severe housing problems.

50-80 percent AMI

At 19 percent, a relatively small portion of the overall low-income population experiences a severe housing problem, but one subset does experience disproportionately greater need. Approximately 41 percent of Pacific Islander households experience at least one severe housing problem, but this number is relatively small, at 60 households. Although Hispanic households do not meet HUD's definition of disproportionately greater need, within this category Hispanic households have the highest number of households experiencing severe housing problems.

80-100 percent AMI

At the middle-income level, there is no disproportionately greater need among the different races and ethnicities; city-wide, the figure is 10 percent, and while 18 percent of the American Indian/Alaska Native households and 18 percent of the Asian households in this income range experience one or more severe housing problems, they do not reach the limit of 20 percent to qualify as disproportionately affected. Although Hispanic households do not meet HUD's definition of disproportionately greater need, within this category Hispanic households have the highest number of households experiencing severe housing problems.

NA-25 Disproportionately Greater Need: Housing Cost Burdens – 91.205 (b)(2)

Assess the need of any racial or ethnic group that has disproportionately greater need in comparison to the needs of that category of need as a whole.

Introduction:

To compute disproportionately greater need relative to housing cost burden, the numbers in each row of Table NA-25.01 below are divided by the total number of households either as a whole or for that race/ethnicity. For example, 324,280 households in Phoenix spend less than 30 percent of their income on housing. That number is divided by the 509,980 total households to compute that nearly 64 percent of households are not cost burdened.

Housing Cost Burden

Table NA-25.01: Housing Cost Burdens AMI

Housing Cost Burden	<=30%	30-50%	>50%	No / negative income (not computed)
Jurisdiction as a whole	324,280	99,080	86,620	15,635
White	202,735	49,585	40,245	5,640
Black / African American	17,535	8,250	9,145	1,990
Asian	11,940	2,350	2,000	545
American Indian, Alaska Native	4,275	1,515	1,420	320
Pacific Islander	420	125	119	0
Hispanic	82,895	35,875	32,525	6,974

Data Source: 2011-2015 CHAS

Discussion:

30-50 percent cost burden

For households spending 30-50 percent of their income on housing, which is considered cost burdened, there are no households that are disproportionately burdened with housing costs. City-wide, 19.4 percent of households have a cost burden between 30-50 percent. The highest percentage for any subgroup includes Hispanic households, at 23.7 percent.

Greater than 50 percent cost burden

For households spending more than 50 percent of their income on housing, which is considered severely cost burdened, there are no households that are disproportionately burdened with housing costs. City-wide, 16.5 percent of households have a cost burden over 50 percent, but the highest percentage for any subgroup includes Black/African American households, at 24.8 percent. While not technically a

disproportionate need, the City will continue to monitor these figures to ensure they do not rise over time.

NA-30 Disproportionately Greater Need: Discussion – 91.205(b)(2)

Are there any income categories in which a racial or ethnic group has disproportionately greater need than the needs of that income category as a whole?

The data presented in Sections NA-15 through NA-25 reveal that there are racial or ethnic groups that have disproportionately greater need. A disproportionately greater need exists when the members of a racial or ethnic group at a given income level experience housing problems at a greater rate (10 percent or more) than the income level as a whole. The following racial or ethnic groups have disproportionately greater need:

Housing Problems

- 30-50 percent AMI: Pacific Islander
- 50-80 percent AMI: Black/African American, and Pacific Islander
- 80-100 percent AMI: Asian

Severe Housing Problems

- 30-50 percent AMI: American Indian/Alaska Native, and Pacific Islander
- 50-80 percent AMI: Asian, and Pacific Islander
- 80-100 percent AMI: Asian

Housing Cost Burden

- 30-50 percent cost burden: Pacific Islander
- Greater than 50 percent cost burden: Black/African American, and Pacific Islander

Only White and Hispanic households do not have disproportionately greater need in any category at any income level. Hispanic households do often have a rate of need higher than the jurisdiction as a whole, however, it does not exceed the 10 percent threshold for disproportionately greater need. Although Hispanic households do not meet HUD's definition of disproportionately greater need, within this category Hispanic households have the highest number of households experiencing housing problems and severe housing problems than any other race or ethnicity.

If they have needs not identified above, what are those needs?

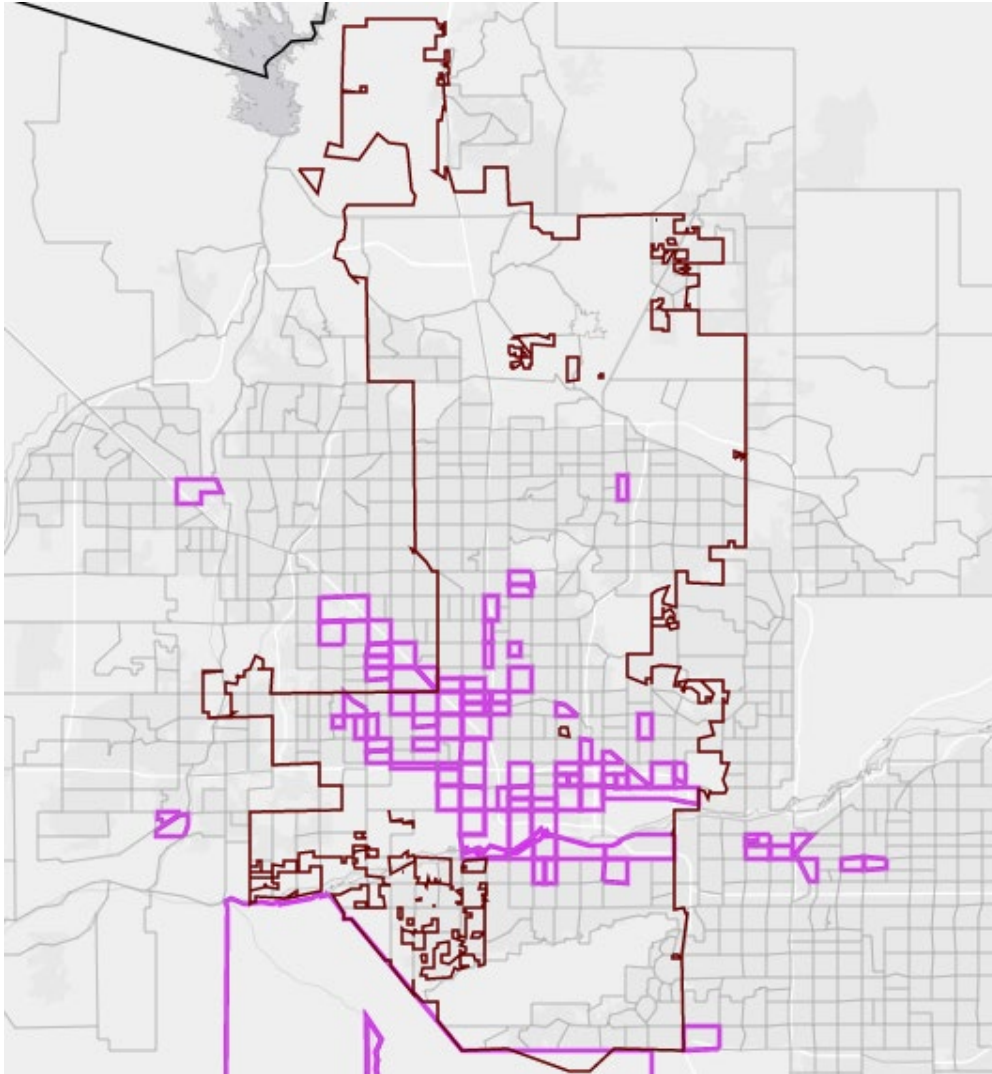
Not applicable. Additional information regarding housing needs can be located within the City's Analysis of Impediments to Fair Housing (AI).

Are any of those racial or ethnic groups located in specific areas or neighborhoods in your community?

HUD defines a census tract as a Racially and Ethnically Concentrated Areas of Poverty (R/ECAP) when at least 40 percent of the population is living below the poverty line and at least 50 percent of the

population identifies as other than non-Hispanic White. Figure NA-30.01 below displays Phoenix's R/ECAP census tracts, which aligns with both CDBG-eligible and majority cost-burdened census tracts.

Figure NA-30.01: R/ECAP Census Tracts



Source: HUD AFFH Mapping and Data Tool

Through the data collection process to complete the AI, the City has developed a Segregation Analysis (the degree to which two or more racial or ethnic groups live geographically separate from one another, can directly affect the quality of life in cities and neighborhoods). Information can be found within that document discussing the Segregation Analysis at a city-level.

NA-35 Public Housing – 91.205(b)

Introduction

The City of Phoenix Housing Department provides public housing, Section 8 housing choice vouchers, affordable rental apartments, and single-family homes to more than 35,000 area residents.⁶ This includes partnering with nonprofits and for-profit community organizations on the preservation and development of affordable housing units.

The Housing Department oversees 5,653 units comprised of:

- 2,381 Public Housing
- 2,637 Affordable Housing
- 141 Section-8 Project Based Vouchers
- 236 Section 8 New Construction
- 258 Market Rate

In addition to the above units, the Housing Department oversees 6,856 Housing Choice Vouchers. Altogether the Housing Department assists 12,509 households through the Housing Choice Voucher program and its affordable housing portfolio.

Totals in Use

Table NA-35.01: Public Housing by Program Type

Program Type									
	Certificate	Mod-Rehab	Public Housing	Vouchers					
				Total	Project-based	Tenant-based	Special Purpose Voucher		
							Veterans Affairs Supportive Housing	Family Unification Program	Disabled *
# of units vouchers in use	0	89	2381	6856	377	6,856	692	91	97

*includes Non-Elderly Disabled, Mainstream One-Year, Mainstream Five-year, and Nursing Home Transition

Data Source: PIC (PIH Information Center)

⁶ City of Phoenix, <https://www.phoenix.gov/housing>

Characteristics of Residents

Table NA-35.02: Characteristics of Public Housing Residents by Program Type

Program Type								
	Certificate	Mod-Rehab	Public Housing	Vouchers				
				Total	Project-based	Tenant-based	Special Purpose Voucher	
							Veterans Affairs Supportive Housing	Family Unification Program
Average Annual Income	0	5,281	13,727	16,427	12,250	16,642	12,662	14,767
Average length of stay	0	2	7	9	3	10	4	4
Average Household size	0	1	2.3	3	2	3	1	4
# Homeless at admission	0	0	10	959	92	881	692	0
# of Elderly Program Participants (>62)	0	13	688	2,445	65	1,184	268	2
# of Disabled Families	0	40	599	1,249	115	2,330	317	10
# of Families requesting accessibility features	0	89	58	0	0	0	0	0
# of HIV/AIDS program participants	0	0	0	0	0	0	0	0
# of DV victims	0	0	0	17	0	17	0	0

Data Source: PIC (PIH Information Center)

Race of Residents

Table NA-35.03: Race of Public Housing Residents by Program Type

Program Type									
Race	Certificate	Mod-Rehab	Public Housing	Vouchers					
				Total	Project-based	Tenant-based	Special Purpose Voucher		
							Veterans Affairs Supportive Housing	Family Unification Program	Disabled *
White	0	58	2,276	3,015	155	2,860	493	53	57
Black/African American	0	16	756	2,623	100	2,523	162	25	34
Asian	0	0	98	24	1	23	2	1	1
American Indian/Alaska Native	0	15	74	189	32	157	25	8	1
Pacific Islander	0	0	1	0	0	0	0	0	0
Other	0	0	80	119	4	115	10	4	4

*includes Non-Elderly Disabled, Mainstream One-Year, Mainstream Five-year, and Nursing Home Transition

Data PIC (PIH Information Center)

Source:

Ethnicity of Residents

Table NA-35.04: Ethnicity of Public Housing Residents by Program Type

Program Type									
Ethnicity	Certificate	Mod-Rehab	Public Housing	Vouchers					
				Total	Project-based	Tenant-based	Special Purpose Voucher		
							Veterans Affairs Supportive Housing	Family Unification Program	Disabled *
Hispanic	0	14	1,722	1612	95	1517	67	35	22
Not Hispanic	0	75	1,575	4,361	197	4,161	625	56	75

includes Non-Elderly Disabled, Mainstream One-Year, Mainstream Five-year, and Nursing Home Transition

Data PIC (PIH Information Center)

Source:

Section 504 Needs Assessment: Describe the needs of public housing tenants and applicants on the waiting list for accessible units:

As of December 2019, there were 62,576 households on the Section 8 Housing Choice Voucher Waitlist, public housing waitlist and the Housing Department's affordable housing portfolio waitlist. The public housing waitlist has an average wait time of two to three years and households on the Section 8 Housing Choice Voucher (HCV) Program have an average wait time of seven to ten years. The Section 8 HCV waitlist is currently a lottery system and the public housing maintains a waitlist.

The Housing Department meets and sometimes exceeds Section 504 and ADA requirements in its public housing new construction, substantial rehabilitation, and CFP renovation projects. The properties include: McCarty on Monroe, Symphony (HOPE VI), Aeroterra (HOPE VI Phase I-IV), Marcos de Niza, Foothills Village Apartments, Pine Tower Apartments, Washington Manor and Sunnyslope Manor. In addition, McCarty on Monroe and Aeroterra Senior Village were designed to include enhanced accessibility features focusing on the needs of our aged population that improved mobility for the entire site.

The Housing Department completed an ADA renovation at Foothills Village Apartments. The renovation included demolition and reconstruction of 12 units, with each meeting Uniform Federal Accessibility Standards and are barrier free accessible. An additional 16 units were remodeled to be visit-able and readily convertible to ADA standards, if necessary. As a result of the renovation, the property exceeds the ADA requirements.

The Housing Department utilized universal design concepts and visit-ability standards in its public housing construction projects at McCarty on Monroe, Symphony (HOPE VI), Aeroterra (HOPE VI Phase I-IV), Foothills Village Apartments and Marcos de Niza. These included features that can be accessed, understood, and used to the greatest extent possible by all people. Some examples are smooth, ground level entrances without stairs, surface textures that require low force to traverse like carpet tiles and vinyl flooring, wide interior doors, lever handles on doors, bright and appropriate lighting, clear lines of sight and signs with contrasting color. Visit-ability concepts were also incorporated into the Marcos de Niza and Foothills Village ADA public housing rehabilitation projects by improving the common areas and apartments.

Most immediate needs of residents of Public Housing and Housing Choice voucher holders

Residents of public housing and HCV still require other services and opportunities in the community such as, transportation, childcare, education, workforce development and job training, language services, healthcare, and programs leading towards self-sufficiency. Elderly/disabled residents also need independent living assistance, aging in place resources, medical assistance, chronic disease management, quality of life assistance, behavioral assistance and referrals.

How do these needs compare to the housing needs of the population at large

Information pertaining to housing needs for waitlist applicants is not currently collected, so it is difficult to generalize this information to the population at-large. Residents of Public Housing and HCV holders are not immune to the challenges of identifying units that are affordable within the City. There is a limited supply of naturally occurring affordable housing. The needs of Public Housing and HCV holders are most comparable with other low-income residents.

Discussion

With over 60,000 individuals on the waitlist for housing vouchers or public housing, there is a demonstrated need for affordable housing within the City's jurisdiction. The Housing Department serves over 35,000 residents who are qualified as low-income residents. Households on the Housing Department's waitlists, as well as those with Section 8 vouchers or living in public housing, require access to community supports such as public transportation, healthcare, workforce development and job training, as well as other services to continue achieving housing stability in Phoenix.

NA-40 Homeless Needs Assessment – 91.205(c)

Introduction:

The Maricopa Regional Continuum of Care (CoC) is administered by the Maricopa Association of Governments (MAG) that serves as the regional planning agency for the metropolitan Phoenix area. The CoC is focused on addressing regional issues related to homelessness and works towards ending homelessness through rapid transitions to housing solutions.⁷ Governed by fourteen Board Members with the City of Phoenix represented within this group, there are three main duties of a CoC, as defined by HUD's Homeless Emergency Assistance and Rapid Transition to Housing (HEARTH) Act:

1. Operate the CoC
2. Designate a Homeless Management Information System (HMIS) for the CoC
3. Plan for the CoC

HMIS is the homeless data system which stores client-level data about individuals and households who use homeless designated services. The CoC uses HMIS to maintain data pertaining to individuals access homeless services and housing in the region. The below table uses the following definitions:

Definitions:

- Number experiencing homelessness each year: unduplicated count of all persons enrolled during the program year
- Number becoming homeless each year: unduplicated count of persons with new entries appearing in HMIS during the year
- Number exiting homelessness each year: unduplicated count of persons exiting programs to a permanent destination as defined by HUD
- Number of days persons experience homelessness: average of the sums of the lengths of stays for each person

The Point-In-Time Count (PIT) is an important source of data on homelessness and is reported to Congress as part of the Annual Homelessness Assessment Report (AHAR). The PIT is a primary source of unsheltered homeless numbers and helps to inform communities on the number of people who do not access services such as emergency shelters or transitional housing at any given point in time. As the unsheltered count continues to rise across the region, increased regional efforts to address homelessness are necessary. Potential factors that may have contributed to the increase include improvement in PIT volunteer training and recruitment, change in emergency shelter capacity, and rising housing costs in the region.

The PIT is a one-night snapshot of homelessness that is limited by weather conditions, number and training of volunteers, self-reported survey responses, and other factors. There are more people who

⁷ <https://www.azmag.gov/Committees/Policy-Committees/Maricopa-Regional-Continuum-of-Care-Board>

experience homelessness over the course of the year than on any given single night. Every year, the CoC works towards improving the count’s accuracy. The Maricopa Regional CoC is committed to using data from the PIT and the regional HMIS to understand more about the population experiencing homelessness in the region and to provide solutions that will make homelessness rare, brief, and non-recurring.

According to the 2019 PIT, the demographics of those surveyed have been fairly consistent over time. The population experiencing homelessness remains predominantly male (63 percent) even though the population as a whole is only about 49 percent male.

Over the years, the ethnic breakdown of the PIT has remained the same with a significant majority identifying as Non-Hispanic or Non-Latino; by race there has been a slight decrease in the White population and slight increase in Multiple Races. The 2019 PIT reported a differing racial makeup than Maricopa County. Census estimates for Maricopa County are as follows: White (83 percent); Black or African American (6 percent); Asian (5 percent); American Indian or Alaskan Native (3 percent); Native Hawaiian or Other Pacific Islander (0 percent); and Multiple Races (3 percent). The PIT population also has a higher percentage of people identifying as Non-Hispanic or Non-Latino compared to Maricopa County population estimates (69 percent).

The unsheltered count for the region has been steadily increasing at an average of 25 percent per year. Most of the unsheltered population is concentrated in central Phoenix. The graphic to the right shows the unsheltered population by municipality over time.

Unsheltered Count by Municipality

Municipality	2016	2017	2018	2019
Avondale	37	27	13	35
Buckeye	0	0	22	24
El Mirage	0	0	2	7
Gila Bend	9	7	8	4
Glendale	44	57	164	194
Goodyear	7	7	22	22
Litchfield Park	0	0	0	0
Peoria	31	22	38	78
Surprise	6	16	39	33
Tolleson	0	0	9	5
Wickenburg	0	1	2	2
Youngtown	1	2	4	18
Phoenix	1,235	1,508	1,735	2,030
Carefree	0	0	0	0
Cave Creek	2	0	1	0
Chandler	14	27	54	54
Fountain Hills	0	0	0	0
Gilbert	1	2	4	2
Guadalupe	8	0	9	21
Mesa	95	130	144	206
Paradise Valley	0	0	0	0
Queen Creek	1	1	5	4
Scottsdale	67	50	67	76
Tempe	88	202	276	373
Total	1,646	2,059	2,618	3,188

According to the PIT, Maricopa County is the fastest growing region in the nation in terms of population, with the number of persons experiencing homelessness at a faster rate than the population as a whole.

Table NA-40.01: Length of Time Homeless

FY 2018 Performance Measurement: Length of Time Persons Remain Homeless	Universe (Persons)		Average Length of Time Homeless (bed nights)			Median Length of Time Homeless (bed nights)		
	FY 2017	FY 2018	FY 2017	FY 2018	Difference	FY 2017	FY 2018	Difference
Persons in Emergency Shelter and Safe Haven	11,612	10,716	63	65	2	36	41	5
Persons in Emergency Shelter and Safe Haven, and Transitional Housing	13,541	12,540	97	101	4	50	56	6
Persons in Emergency Shelter and Safe Haven and Permanent Housing (prior to "housing move in")	11,825	10,933	272	470	198	102	147	45
Persons in Emergency Shelter and Safe Haven, Permanent Housing, and Transitional Housing (prior to "housing move in")	13,992	12,837	283	472	189	127	175	48

Source: FY2018 HUD System Performance Measures

If data is not available for the categories "number of persons becoming and exiting homelessness each year," and "number of days that persons experience homelessness," describe these categories for each homeless population type (including chronically homeless individuals and families, families with children, veterans and their families, and unaccompanied youth):

Please see table above.

Nature and Extent of Homelessness: (Optional)

Table NA-40.02: Nature and Extent of Homelessness

Race:	Sheltered:*	Unsheltered (optional)**
White	1657	2269
Black or African American	1103	560
Asian	26	13
American Indian or Alaska Native	277	277
Native Hawaiian or Other Pacific Islander	21	21
Multiple races	400	48
Ethnicity:		
Non-Hispanic/Non-Latino	2535	2578
Hispanic/Latino	891	610

Source: Maricopa Regional Continuum of Care 2019 PIT Count, Unsheltered Interview Survey Records with Phoenix High/Low Density grid extrapolation

Source Note: This data is for the entire Maricopa Regional Continuum of Care, which includes jurisdictions outside the City of Phoenix.

The sheltered data in the table above provides the race and ethnicity for those experiencing homelessness within the CoC’s jurisdiction. The unsheltered data is data specific to those experiencing homelessness in the City of Phoenix.

Estimate the number and type of families in need of housing assistance for families with children and the families of veterans.

The region has seen a decrease in family homelessness of 43 percent since 2014. Families are defined as households with at least one adult and one child. Almost all the families (482 households) identified during the 2019 PIT resided in emergency shelter or transitional housing, with only one unsheltered family reported. It is noted that families may be more challenging to count given their likelihood to stay in vehicles or other hidden locations. It is unclear the number of families of veterans living who need housing assistance, however, historically veterans experiencing homelessness have largely been comprised of single adults.

Describe the Nature and Extent of Homelessness by Racial and Ethnic Group.

The CoC completed HUD’s CoC Racial Equity Analysis Tool using ACS 2011-2015 estimates and 2017 PIT data. The table below illustrates discrepancies of various racial/ethnic groups compared to the general population, including:

- African American/Black: Comprise 5 percent of the general population but represent 24 percent of the homeless population. Of those living in poverty, 7 percent identify as African American/Black.
- Native American: Comprise 2 percent of the general population but represent 6 percent of the homeless population. Of those living in poverty, 3 percent identify as Native American.

Figure NA-40.01: Homelessness Racial Equity Analysis

CoC Data																				
Race and Ethnicity	All (ACS) ¹				In Poverty (ACS) ¹				Experiencing Homelessness (PIT) ²				Experiencing Sheltered Homelessness (PIT) ²				Experiencing Unsheltered Homelessness (PIT) ²			
	All		In Families with Children		All		In Families with Children		All		In Families with Children		All		In Families with Children		All		In Families with Children	
	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%
All People	4,018,143		3,303,024		673,527		522,924		5,605		1,800		3,546		1,769		2,059		31	
Race																				
White	3,197,669	80%	2,655,248	80%	484,416	72%	376,099	72%	3,723	66%	950	53%	2,093	59%	939	53%	1,630	79%	11	35%
Black	209,789	5%	163,516	5%	49,706	7%	38,592	7%	1,338	24%	632	35%	1,075	30%	618	35%	263	13%	14	45%
Native	76,621	2%	66,353	2%	20,723	3%	16,089	3%	311	6%	95	5%	167	5%	89	5%	144	7%	6	19%
Asian/Pacific Islander	160,310	4%	133,153	4%	21,018	3%	14,963	3%	58	1%	14	1%	36	1%	14	1%	22	1%	0	0%
Other/Multi-Racial	373,754	9%	284,754	9%	97,664	15%	77,182	15%	175	3%	109	6%	175	5%	109	6%	0	0%	0	0%
Ethnicity																				
Hispanic	1,209,034	30%	1,024,783	31%	349,777	52%	271,566	52%	1,284	23%	645	36%	997	28%	634	36%	287	14%	11	35%
Non-Hispanic	2,809,109	70%	2,278,241	69%	323,750	48%	251,358	48%	4,321	77%	1,155	64%	2,549	72%	1,135	64%	1,772	86%	20	65%

Source: Maricopa County CoC 2019 Racial Equity Analysis Tool

Conversely, Asians/Pacific Islanders represent 4 percent of the region’s population but only 1 percent of the region’s homeless population. Those who identified their race as Other/Multi-Racial represent 9 percent of the population but only 3 percent of people experiencing homelessness. It can also be noted the Hispanic population is experiencing homelessness at lower rate than they are represented in the general population (23 percent and 30 percent respectively), even though they are the highest represented ethnic group living in poverty (52 percent).

Describe the Nature and Extent of Unsheltered and Sheltered Homelessness.

The 2019 PIT identified 6,614 homeless individuals living in Maricopa County, with nearly half (3,188) unsheltered. It is estimated that 63.6 percent of Phoenix’ unsheltered homeless population and 69 percent of the total homeless population live within the City; 2,548 were sheltered and 2,030 were unsheltered individuals, totaling 4,578 homeless individuals in the City on a given night in 2019.

Discussion:

Please see above.

While Maricopa County is exiting individuals from homelessness at a faster rate than other jurisdictions across the country, there is still a growing rate of persons experiencing homelessness. Some factors that may contribute to homelessness in this region (and more broadly throughout the U.S.) include:

- a lack of affordable housing
- domestic violence
- poverty, unemployment, and low wages
- mental illness and the lack of needed services

- substance abuse and the lack of needed services

The Maricopa Regional CoC is committed to using data-informed strategies, including information on racial and ethnic equity, to learn more about this population's needs and create solutions to end homelessness for individuals in the region.

NA-45 Non-Homeless Special Needs Assessment - 91.205 (b,d)

Introduction:

Certain segments of the population experience conditions that make it difficult for them to access affordable housing. Physical or medical conditions, accessibility and requirements of supportive services, limited incomes, and many other factors often impede a household’s ability to obtain decent and affordable housing.

The following section addresses the special housing and service needs of certain populations, which include:

- People living with HIV/AIDS (PLWHA) and their families
- Persons with disabilities
- Elderly
- Veteran households
- Female-headed households
- Large households
- Food insecure households

For people living with HIV/AIDS (PLWHA), housing is consistently ranked as one of the unmet needs throughout the State. Housing costs in Maricopa County have historically been generally lower than other major markets in United States, but they are the second highest in the State of Arizona. PLWHA often have incomes well below the median and experience significant healthcare costs related to their medical condition. Table NA-45.01: HOPWA Data, includes statistics for Maricopa and Pinal Counties, with the exception statistics for rate per population and area prevalence statistics, which only include Maricopa County.

HOPWA

Table NA-45.01: HOPWA Data

Current HOPWA formula use:	
Cumulative cases of AIDS reported	13,551
Area incidence of AIDS	561
Rate per population	294.56
Number of new cases prior year (3 years of data)	1,762
Rate per population (3 years of data)	289.30
Current HIV surveillance data:	
Number of Persons living with HIC (PLWH)	462
Area Prevalence (PLWH per population)	158.52
Number of new HIV cases reported last year	576

Data Source: 2018 Arizona HIV Surveillance Annual Report , 2018 Arizona HIV/AIDS Epidemiology Supplemental Report

HIV Housing Need (HOPWA Grantees Only)

Table NA-45.02: HIV Housing Need

Type of HOPWA Assistance	Estimates of Unmet Need
Tenant based rental assistance	508
Short-term Rent, Mortgage, and Utility	N/A
Facility Based Housing (Permanent, short-term or transitional)	69

Data Source: Project Sponsor Waitlist and City of Phoenix Housing Department TBRA Waitlist

Describe the characteristics of special needs populations in your community:

Seniors/Elderly

According to the 2013-2017 ACS Five-Year Estimates, 13,615 renter households in the City ages 62 or older are paying more than 30 percent of their income on housing and an additional 15,415 owner households in this age group also pay more than 30 percent on housing. Together, the two groups represent nearly 20 percent of all households paying more than 30 percent on housing. Compared to the overall City population, elderly individuals are also more likely to be disabled, with 76.7 percent of elderly ages 65 or older considered disabled, compared to 10.3 percent of the total overall City population.

The challenges faced by the elderly population over the age of 65 years include:

- **Income:** People over 65 are usually retired and living on a fixed income.
- **Health Care:** Due to a higher rate of illness, health care is essential.
- **Transportation:** Many seniors are reliant upon public transit.
- **Housing:** Many live alone.

Elderly households are particularly vulnerable to a competitive housing market with rising market rents, especially those on fixed incomes. This vulnerability is attributed to the elderly having lower household incomes and a higher occurrence of housing cost burdens. The waitlist for federal housing assistance programs is long and the housing needs of the elderly can be especially difficult due to disabilities, physical challenges and limited mobility.

Persons with Disabilities

Within the City, 10.3 percent of residents (161,585 individuals) are disabled. The largest number of disabled persons is found in the 35-64 age group (67,756 individuals). However, the largest percentage is found among those 65 and older (76.7 percent). The most common disability among those aged 18-64 is ambulatory difficulty, followed by cognitive difficulty, followed by independent living difficulty.

Those with a disability can face serious disadvantages in finding employment. According to the 2017 ACS, 6 percent are unemployed, and 54 percent are unable to participate in the labor force. With such

employment challenges, persons with disabilities can find themselves living on a fixed income that does not fully cover their cost of living expenses, and in need of affordable housing options.

In addition to affordability, three factors that significantly limit the supply of housing available to persons with disabilities are design, location, and discrimination. An individual with a disability needs housing that is adapted to their needs and designed in such a way as to allow mobility and access, such as widened doors and hallways, access ramps, and closer proximity to public transit. Persons with disabilities are more likely to experience fair housing discrimination, with a total of 247 Fair Housing complaints filed with the City between 2014-2019 citing disability as the basis.

Veterans

More than half of Arizona's veteran population resides in Maricopa County. Within the City, 2017 ACS 5-year estimates show that veterans represent approximately 6 percent of the civilian population (about 72,400 persons). Compared to nonveterans, veteran residents are better educated, with 72 percent having some college or Associate's degree or higher, compared to 56.5 percent of nonveterans. Veteran residents also have higher median incomes, at \$37,752 compared to \$27,856 for nonveterans.

The 2019 PIT saw an increase to 475 veterans experiencing homelessness across the County. Like the general homeless population, veterans are at a significantly increased risk of homelessness if they are of low socioeconomic status, have a mental health diagnosis, and/or a history of substance abuse. Phoenix is a part of the Built for Zero, a national effort to get real-time, quality data on veterans experiencing homelessness in the community, with a goal of ending veteran homelessness.

Additionally, veterans experience a higher prevalence of traumatic brain injuries (TBI) and Post-Traumatic Stress Disorder (PTSD), both of which have been found to be among the most substantial risk factors for homelessness. Veterans face the same shortage of affordable housing options and living wage jobs as all Americans, and these factors—combined with the increased likelihood that veterans will exhibit symptoms of PTSD, substance abuse, or mental illness — can compound to put veterans at a greater risk of homelessness than the general population.

Large Households

Large households are defined by HUD as households having five or more persons. These households face special housing needs as they require units with increased living space, including a minimum of three bedrooms to avoid overcrowding. According to 2013-2017 ACS data, within Phoenix there are 74,514 large households, which is 10 percent of the households in the City. Large households are also much more likely to experience housing problems. Approximately 36 percent (26,560 households) large households experience housing cost burden (paying more than 30 percent of their income on housing costs) as discussed in NA-10. In addition, large for-rent units may be harder to access in Phoenix; larger households might reside in smaller units to lower their housing costs, which results in overcrowding.

Female-Headed Households

According to the 2013-2017 ACS Estimates, there are 119,533 single-parent households in Phoenix or approximately 22 percent of all households in the City. Approximately 69 percent (82,038 households)

are headed by women, compared to 31 percent headed by men (37,495 households). Single-parent households are at a disadvantage financially, as their median incomes are lower compared to married-couple families. With disproportionately lower incomes, single-parent women households are more likely to be in poverty, with a 24.4 percent poverty rate for female parents with children, compared to a 7.5 percent poverty rate for married-couple families, or 12.2 percent for all families overall.

Food Insecurity

Food insecurity is a challenge faced by many low-income individuals and families which correlates to the income and housing problems experienced. Feeding America reported in its [Map the Meal Gap 2018](#) that 14.3 percent of residents (585,330 individuals) in the County were food insecure and it was higher for children, with 21.1 percent (216,340 individuals) of children experiencing food insecurity. The Map the Meal Gap 2018 found Maricopa County is home to some of the largest numbers of food-insecure people and was ranked fifth in the country for the highest number of food insecure people. This means these individuals struggle for access to or the ability to afford enough food to feed all household members. According to 2-1-1 Arizona, food pantries were listed at the third highest need request of callers. Those struggling with food insecurity are more likely to have needs related to housing stability, face economic disadvantages, and typically have lower incomes.

At-Risk Youth

While many of the challenges faced by children are addressed in the previous discussions of special needs populations, it is important to mention that risk factors for juvenile delinquency, violence and gang membership include a combination of factors: family, social, educational, individual, and community characteristics. Family indicators of gang involvement for youth ages 12-17 include: unstable family relationships, delinquent/gang-involved siblings, family poverty/ low socioeconomic status, and/or low parent education.

What are the housing and supportive service needs of these populations and how are these needs determined?

The housing and supportive housing needs of special needs populations may vary by unique circumstances, however there are similarities in the types of needs of persons experiencing poverty and the populations of seniors/elderly, persons with disabilities, veterans, large households, female-headed households, food insecurity, and at-risk youth. All these populations benefit from services and opportunities in the community such as, transportation, childcare, education, workforce development and job training, language services, healthcare, and programs leading towards self-sufficiency. Elderly/disabled residents also need independent living assistance, aging in place resources, medical assistance, chronic disease management, quality of life assistance, behavioral assistance and referrals. At-risk youth if experiencing homelessness, benefit from transitional housing services and rapid re-housing, which offers case management and short-term rental assistance, to help transition to stability. All persons benefit from living in safe and affordable housing that are integrated into the community. The housing and services needs were determined using ACS, CHAS, and other local data sources.

People living with HIV/AIDS (PLWHA) face challenges finding and maintaining safe and affordable housing for a variety of complex and interrelated health and social reasons. These reasons include declining health, loss of employment and decline in income, substance abuse, and lack of family support, amongst other issues. PLWHA benefit from a Housing Information Services program to provide housing referrals to clients. PLWHA may also benefit from project/tenant-based rental assistance (short and long-term), transitional housing and short-term supported housing assistance while seeking permanent housing. Additionally, Short-Term Rent, Mortgage, and Utility (STRMU) assistance and Permanent Housing Placement (PHP) is needed to allow people to live independently in the community. Eligible supportive services that may be provided include but are not limited to, case management, referral services, health/mental health services, counseling, advocacy, assessments, day care, intensive care,, personal assistance, nutritional services, transportation and employment services. Current needs that were identified include multiple housing and supportive services programs. These needs were identified based upon best practices for serving PLWHA, as well as numerous community engagement efforts and outreach to organizations providing services to PLWHA. Additionally, services and housing needs are assessed by trained service providers in the community based upon an individual's unique and specific needs.

Discuss the size and characteristics of the population with HIV/AIDS and their families within the Eligible Metropolitan Statistical Area:

The Eligible Metropolitan Statistical Area (EMSA) includes Maricopa and Pinal Counties. According to a [study](#) from the United States Center for Disease Control and Prevention, Maricopa County is one of the 50 locations in the United States in 2016 and 2017 that comprise almost half of all new HIV diagnoses. One reason for the high percentage is due to the high population of Latino and African American men between the ages of 25 and 34 who have been diagnosed. This age group has had limited reduction in the number of new cases over the years.

The 2018 Arizona HIV Surveillance Annual Report indicates 67.5 percent of the state's population resides in Maricopa and Pinal Counties and is home to 74.5 percent of Arizona's HIV/AIDS cases. This report provided the following information on HIV/AIDS cases from 2017:

- Maricopa and Pinal Counties had a total of 13,551 people living with HIV/AIDS (PLWHA)
- Maricopa County had a total of 12,498 PLWHA with 6,508 (52 percent) being White Non-Hispanic, 3301 (26 percent) Hispanic and 1,966 (16 percent) Black Non-Hispanic
- Pinal County had a total of 1053 PLWHAs with 572 (54 percent) being Hispanic, 304 (29 percent) White Non-Hispanic and 104 (18 percent) Black Non-Hispanic
- 66 percent of newly identified HIV/AIDS cases in Maricopa County were under the age of 40
- 341 (65 percent) of the 526 new cases of people contracting HIV/AIDS in Maricopa County, were identified as being men who have sex with men (MSM) and 455 (87 percent) of the 526 new cases were men
- 432 of the 526 new cases in Maricopa County were people diagnosed with HIV with the remaining 94 being diagnosed with AIDS
- 29 of the 35 new cases in Pinal County were people diagnosed with HIV with the remaining 6 being diagnosed with AIDS

Discussion:

Please see above.

NA-50 Non-Housing Community Development Needs – 91.215 (f)

Describe the jurisdiction’s need for Public Facilities:

Although affordable housing and homelessness were top concerns expressed by both the citizenry at large and various stakeholders, community facilities including libraries and parks were also discussed as significant needs in the community. The online survey showed community facilities were one of the top five needs indicated within Phoenix. The three most critical community facility needs were ranked on the online survey as follows:

1. Recreation and community centers (recreation services for youth and families) (71 percent, 1,089 survey respondents)
2. Public parks (49 percent, 751 survey respondents)
3. Healthcare/medical clinic facilities (48 percent, 735 survey respondents)

How were these needs determined?

Discussions with stakeholders, online surveys, and community engagement sessions all contributed to the identification of public facilities as a top need. The need for community facilities was ranked as the 5th highest community need on the online survey out of a total of seven categories. A total of 1,441 respondents ranked this item. The category of public facilities was ranked as the seventh highest community need out of seven categories by participants at the community engagement sessions. Participants in the community engagement session also submitted 13 comments related to senior centers and three comments related to parks and recreations as top needs in the community.

Describe the jurisdiction’s need for Public Improvements:

Infrastructure ranked as the third highest priority in the community, following housing and homelessness. The top three critical needs identified through the online survey include:

1. Street improvements (49 percent, 753 survey respondents)
2. Tree planting and landscape improvements (35 percent, 531 survey respondents)
3. Street lighting (32 percent, 489 survey respondents).

How were these needs determined?

Discussions with stakeholders, online surveys, and community engagement sessions all contributed to the identification of public facilities as a top need. Infrastructure was ranked as the 3rd highest community need on the community survey out of a total of seven categories. A total of 1,458 respondents ranked this item. Public improvements/infrastructure was prioritized as the third greatest community need by participants in the community engagement session. However, participants were able to submit open-ended comments related to community needs and street improvements and sidewalks received the highest number of comments (22) and tied with affordable housing comments.

Describe the jurisdiction’s need for Public Services:

Public Services were the fourth highest need identified in the community, following infrastructure. The top three social and public service needs in the community as identified by the online survey are:

1. Mental and behavioral health services (47 percent, 713 survey respondents)
2. Homelessness services (46 percent, 700 survey respondents)
3. Youth activities (38 percent, 575 respondents)

How were these needs determined?

Discussions with stakeholders, online surveys, and community engagement sessions all contributed to the identification of public facilities as a top need. Social and public services was ranked as the 4th highest community need on the online survey out of seven categories. A total of 1,434 respondents ranked this item. Public Services was identified as the sixth highest community need out of seven categories by participants in the community engagement sessions. Homelessness facilities/services received the second highest amount of qualitative comments (17) at the community engagement sessions.

Housing Market Analysis

MA-05 Overview

Housing Market Analysis Overview:

In conjunction with the Needs Assessment, the Market Analysis provides the basis for the Strategic Plan and the programs and projects to be funded by federal entitlements. Most of the data tables in this section are populated with default Comprehensive Housing Affordability Strategy (CHAS) data developed by the Census Bureau for HUD based on 2011-2015 American Community Survey (ACS) data. Other sources are noted throughout the Plan.

While the 2011-2015 ACS and CHAS are the most recent comprehensive dataset available during the development of this ConPlan, other statistics suggest Phoenix housing market has undergone a significant shift in the last decade. Booming growth has brought new prosperity and people to Phoenix, but it has also brought forth an increase in homelessness and a need to develop new homes and infrastructure to accommodate both demographic and economic expansion.

Phoenix has an estimated population of about 1,660,000 people (ACS estimates, 2018), making it the fifth largest city in the United States. Since 2000, Phoenix has seen a population growth of nearly 340,000 new residents representing growth of more than 25 percent since 2000. In other words, in less than 20 years Phoenix added the equivalent of a quarter of its population. During the same time period, the United States experienced just a 16 percent increase in population.⁸

This has clearly put upward pressure on housing costs; in addition, rising housing prices present both opportunities and challenges. On one hand, homeowners, many of whom represent LMI households, may benefit from higher home values. On the other, renters often struggle with increased rents. These and other opportunities and challenges are framed in the Market Analysis, which provides a clear picture of the socioeconomic environment in which the City will administer its CDBG, HOME, HOPWA, and ESG programs over the term of the ConPlan. The Market Analysis includes the following sections:

- MA-10 Number of Housing Units
- MA-15 Housing Market Analysis: Cost of Housing
- MA-20 Housing Market Analysis: Condition of Housing
- MA-25 Public and Assisted Housing
- MA-30 Homeless Facilities and Services
- MA-35 Special Needs Facilities and Services
- MA-40 Barriers to Affordable Housing

⁸ U.S. Census Bureau.

- MA-45 Non-Housing Community Development Assets
- MA-50 Needs and Market Analysis Discussion

The following outlines income categories used in this report:

- Area median income (AMI):
 - Extremely Low-income: 0-30 percent AMI
 - Very Low-income: 30-50 percent AMI
 - Low-income: 50-80 percent AMI
 - Moderate-income: 80-120 percent AMI
 - Median Income: 100% AMI
- HUD adjusted median family incomes (HAMFI):
 - Extremely low-income: 0-30 percent HAMFI
 - Very low-income: 30-50 percent HAMFI
 - Low-income: 50-80 percent HAMFI
 - Middle-income: 80-100 percent HAMFI
 - Upper income 100 percent HAMFI and above

Note: AMI and HAMFI are functionally the same when referring to lower-income populations. However, HUD uses HAMFI to determine Fair Market Rents, which guides eligibility for many of its programs including Housing Choice Vouchers (i.e. Section 8). AMI is an industry term used more generally, but often refers to income limits for income-restricted affordable housing. The use of each term is noted throughout the ConPlan.

MA-10 Number of Housing Units – 91.210(a)&(b)(2)

Introduction

Current data provided by HUD indicate that the City is primarily built with single-family homes – 65 percent of the housing stock is either a detached or attached single family dwelling, while an additional 32 percent of units are in multifamily dwellings of varying sizes. It is important to note that the City also has a substantial stock of mobile homes and other unfixed dwellings, which are often more naturally affordable.

All residential properties by number of units

Table MA-10.01: Residential Properties by Unit Number

Property Type	Number	%
1-unit detached structure	363,555	61%
1-unit, attached structure	24,435	4%
2-4 units	39,910	7%
5-19 units	89,820	15%
20 or more units	61,320	10%
Mobile Home, boat, RV, van, etc	19,195	3%
Total	598,235	100%

Data Source: 2011-2015 ACS

Most homeowners live in housing with three or more bedrooms (83 percent), while only 34 percent of renters live in such units. In fact, owners overwhelmingly live in units with more than two bedrooms, while renters are equally distributed among one-, two- and three-bedroom units. Very few owners live in studio apartments, whereas 5 percent of renters do. Approximately 53 percent of units are owned, with 47 percent rented. This is a significant change since 2000; the decennial census at that time found the ratio of owners to renters to be 60.7 percent owners to 39.3 percent renters. This change is in part the result of rising housing development costs and the increasing difficulty of affordable ownership. In addition, following the great recession, investors purchased foreclosures through the country and rented single-family homes to increase cash flow during that time.

Table MA-10.02: Unit Size by Tenure

	Owners		Renters	
	Number	%	Number	%
No bedroom	1,125	0%	12,375	5%
1 bedroom	4,990	2%	63,005	25%
2 bedrooms	42,355	15%	86,905	35%
3 or more bedrooms	229,980	83%	84,875	34%
Total	278,450	100%	247,160	99%

Data Source: 2011-2015 ACS

Source Note: Data in Table MA-10.02 is pre-populated by HUD and cannot be altered, therefore the data may not total to 100 percent.

Describe the number and targeting (income level/type of family served) of units assisted with federal, state, and local programs.

As of 2016, Maricopa County’s multi-family inventory was 73 percent of the State’s total apartment inventory (408,031 units) and the percentage of residential units was the highest in the State at 23.8 percent according to the [Arizona Apartment Market Analysis](#). Multi-family units are defined as three or more units. Below is a breakdown of the residential inventory of units for the County:

- Single Family Units: 1,102,688
- Townhomes: 112,111
- Multi-Family Units: 408,031
- Other: 88,560
- Total Units: 1,711,390

HUD’s 2018 Picture of Subsidized Households estimated there are approximately 8,991 subsidized units housing approximately 21,726 individuals within the City. This inventory includes Low Income Housing Tax Credit (LIHTC), Section 8, Section 811, Section 202, Public Housing project units and other HUD multi-family properties. There are approximately 10,331 LIHTC units in the City with 9,045 available to low-income households. The City’s assisted inventory includes the following:

- Average Occupancy: Approximately 93 percent
- Approximately 2.6 persons per unit
- Average household income of \$13,699 per annum
- 29 percent of households have wages as a major source of income
- Approximately 75 percent are comprised of female headed households
- Approximately 75 percent of households are minorities

Provide an assessment of units expected to be lost from the affordable housing inventory for any reason, such as expiration of Section 8 contracts.

No units are anticipated to be lost within the forthcoming five years. The maintenance and expansion of the City of Phoenix assisted housing inventory is needed given the incidence of housing distress discussed in the NA-15. During the past five years, the City lost approximately 450 to 550 federally funded or federally subsidized units, yet aggressive activities by the City counteracted this loss affordable housing units. Going forward, the City anticipates a net gain in the volume of assisted housing in the community.

Does the availability of housing units meet the needs of the population?

Although some data is missing, the table below shows there are a total of about 93,000 units in Greater Phoenix Metro Area that are affordable to households earning 0 to 50 percent AMI (extremely low- and very low-income), but there are 148,715 households in that income category. Further, it is unknown whether affordable units are occupied by income-qualifying households.

Table MA-10.03: Affordable Units by HAMFI

% Units affordable to Households earning	Renter	Owner
30% HAMFI	8,825	No Data
50% HAMFI	56,035	27,955
80% HAMFI	157,615	69,725
100% HAMFI	No Data	99,179
Total	222,475	196,859

Data Source: 2011-2015 ACS

The [Greater Phoenix Metro](#), which includes the City of Phoenix and surrounding jurisdictions, is developing and planning for housing in the upper end of the housing market, which is creating an imbalance for all forms of affordable or reasonably priced housing, ranging from for-sale housing to apartment rentals. This is causing many households to be priced out of housing in the area. Units with rents at \$500 or less only comprise 3 percent of the Greater Phoenix inventory, placing increased demand on the limited supply of affordable housing.

The City has also seen a decline in units being built throughout the last several data. There was an increase in units being built in the 1980s; however, tax laws changed pertaining to LIHTC, resulting in limited construction since that time.

Table MA-10.04: Units Built by Decade

Units Built by Decade by City							
	Pre-1960	1960-1969	1970-1979	1980-1989	1990-1999	2000-2009	2010-2018
Greater Phoenix	2,966	7,635	42,621	105,905	40,428	58,956	41,251
Anthem	-	-	-	-	-	354	-
Apache Junction	-	-	-	-	-	385	88
Avondale	-	54	168	600	432	3,258	143
Buckeye	-	-	-	140	-	316	122
Carefree	-	-	-	66	-	-	-
Cave Creek	-	-	-	-	-	160	-
Chandler	-	-	127	5,054	4,888	5,760	4,932
El Mirage	-	-	-	-	128	80	-
Fountain Hills	-	-	-	-	333	-	230
Gilbert	-	-	-	2,631	498	3,818	3,029
Glendale	-	1,030	3,097	11,839	3,056	3,604	754
Goodyear	237	69	-	60	264	1,832	583
Guadalupe	-	-	-	60	-	72	65
Higley	-	-	-	72	-	-	-
Litchfield Park	-	-	-	-	-	304	-
Mesa	-	456	7,002	19,201	3,888	4,446	2,672
Peoria	-	-	218	1,129	770	4,209	693
Phoenix	2,673	3,919	23,366	48,785	14,728	22,675	13,474
Queen Creek	-	-	-	-	-	440	225
Scottsdale	-	404	3,818	5,986	7,427	1,070	6,423
Sun City	-	-	-	-	182	-	-
Sun City West	-	-	-	-	-	164	-
Surprise	-	-	-	-	278	1,848	136
Tempe	56	1,703	4,691	10,206	3,556	3,550	7,617
Tolleson	-	-	-	76	-	492	-
Youngtown	-	-	134	-	-	119	65

Source: Arizona Multihoming Association Arizona Apartment Market Analysis 2019

Describe the need for specific types of housing:

According to the National Low-Income Housing Coalition, 75 percent of renters in the State experience severe cost burden, one of the highest in the nation. The Phoenix-Mesa-Scottsdale area has one of the most severe shortages of rental homes affordable to ELI households, with a rate of 20 affordable and available rental homes per 100 renter households.⁹

Table MA-10.05: Affordable and Available Units

Surplus (Deficit) of Affordable and Available Units			Affordable and Available Units per 100 Households at or below Threshold				% Within Each Income Category with Severe Housing Cost Burden			
	At or below ELI	At or below 50% AMI	At or below ELI	At or below 50% AMI	At or below 80% AMI	At or below 100% AMI	At or below ELI	At or below 50% AMI	At or below 80% AMI	At or below 100% AMI
Phoenix	(109,635)	(123,834)	20	43	93	102	78%	34%	8%	2%

Source: National Low Income Housing Coalition 2018

⁹ https://reports.nlihc.org/sites/default/files/gap/Gap-Report_2018.pdf

Phoenix has less than the national level of affordable and available units per 100 households at or below the ELI threshold and there is a need for affordable housing for the low-income community overall. The City needs additional affordable housing for the 30 percent to 50 percent AMI range.

Discussion

Please see above.

MA-15 Housing Market Analysis: Cost of Housing - 91.210(a)

Introduction

Statistics on the cost of housing provided by HUD is often inadequate to fully capture the current state of the market. As such, this report uses additional data to fill in gaps.

Cost of Housing

Table MA-15.01: Cost of Housing

	Base Year: 2009	Most Recent Year: 2015	% Change
Median Home Value	224,100	163,400	(27%)
Median Contract Rent	703	733	4%

Data Source: 2005-2009 ACS (Base Year), 2011-2015 ACS (Most Recent Year)

Table MA-15.02: Rent Paid

Rent Paid	Number	%
Less than \$500	42,369	17.1%
\$500-999	157,455	63.7%
\$1,000-1,499	37,390	15.1%
\$1,500-1,999	7,470	3.0%
\$2,000 or more	2,490	1.0%
Total	247,174	100.0%

Data Source: 2011-2015 ACS

Housing Affordability

Table MA-15.03: Housing Affordability

% Units affordable to Households earning	Renter	Owner
30% HAMFI	8,825	No Data
50% HAMFI	56,035	27,955
80% HAMFI	157,615	69,725
100% HAMFI	No Data	99,179
Total	222,475	196,859

Data Source: 2011-2015 CHAS

Monthly Rent

Table MA-15.04: Monthly Rent

Monthly Rent (\$)	Efficiency (no bedroom)	1 Bedroom	2 Bedroom	3 Bedroom	4 Bedroom
Fair Market Rent	684	815	1,013	1,474	1,697
High HOME Rent	684	815	1,013	1,209	1,329
Low HOME Rent	605	648	777	898	1,002

Data Source: HUD FMR and HOME Rents

According to Zillow, the median home value in Phoenix is \$248,100. Phoenix home values have gone up 4.3 percent over the past year and Zillow predicts they will rise 9.7 percent within the next year. The median list price per square foot in Phoenix is \$174, which is higher than the [Phoenix-Mesa-Scottsdale Metro](#) average of \$166. The median price of homes currently listed in Phoenix is \$285,000 while the median price of homes that sold is \$237,400.¹⁰ These amounts are substantially higher than HUD estimates. In order to afford the median price of \$237,400, a household would need to earn approximately \$53,000 per year, making homeownership out of reach for all extremely low-income and very low-income households. It will also be difficult for most low-income households to afford this price.

According to ApartmentList.com, an online data aggregator, the Las Vegas and Phoenix metro areas have experienced the fastest growth in rents over the past year.¹¹ Phoenix proper's rents increased 4 percent over the last year, well above the increase nationally and in Arizona as a whole. According to this report, median rents in 2019 stand at \$881 for a one-bedroom and \$1,098 for a two-bedroom apartment. While considerably less expensive than in other areas of the country, these rents are above the current fair market rents and HOME rents, meaning that subsidies to voucher recipients and others will not fully cover the cost of actual rents.

Is there sufficient housing for households at all income levels?

According to the limited data available, there is not enough housing for lower-income households in Phoenix. For example, according to CHAS data from HUD there are 81,775 households making extremely low incomes, but only 8,825 rental units affordable to those households. For the 66,940 households earning very low incomes, there are 84,000 affordable housing units; however, these affordable units are not necessarily occupied by the extremely low- and very-low income households, who would need the units to avoid housing cost burden. Therefore, it is likely that the supply of housing affordable for lower-income households is even more constrained than what the data indicate.

¹⁰ <https://www.zillow.com/phoenix-az/home-values/>

¹¹ <https://www.apartmentlist.com/rentonomics/national-rent-data/>

How is affordability of housing likely to change considering changes to home values and/or rents?

Like many jurisdictions throughout the nation, residential development in Phoenix has not been able to respond to the significant population and employment growth of the last five years. Increased demand for housing in a tighter market will put pressure on a scarce housing stock, thus leading to even higher home prices and rents.

For sale housing has become increasingly unaffordable to first-time homebuyers, as the median sales price for homes in the Phoenix metro area increases steadily, per Zillow. Lack of affordable housing is also a problem for renters. Low-income groups and others least able to face the added costs will have additional challenges as prices and rents rise and the affordable housing stock dwindles further. Without programs and policies that incentivize and subsidize housing production throughout the region, an increasing supply of housing that meets the needs of the lowest-income renters and owners will be a challenge.

The Joint Center for Housing Studies of Harvard released the [America’s Rental Housing 2020](#) report. Within this report, it was found that the percentage of people experiencing cost-burden are on the rise across the country, including the Phoenix Metro Area. Phoenix was amongst the metros with the largest year-over-year rise in apartment rents (over 7 percent) from years 2018 to 2019. Below includes a chart of the number of units by monthly contract rent over a ten-year period in the Phoenix-Mesa-Scottsdale area:

MA-15.05: Number of Rental Units (in Thousands) by Monthly Contract Rent: 2008 and 2018

Metro Area	2008				
	Under \$600	\$600–799	\$800–999	\$1,000–\$1,400	\$1,400 and Over
Phoenix-Mesa-Scottsdale, AZ	94.6	131.6	114.9	142.9	52.6
	2018				
	Under \$600	\$600–799	\$800–999	\$1,000–1,400	\$1,400 and Over
	94.9	123.6	154	175	116.7
	Change 2008–2018				
	Under \$600	\$600–799	\$800–999	\$1,000–1,400	\$1,400 and Over
	0.3	-8	39.1	32.2	64.1

Source: JCHS tabulations of US Census Bureau, American Community Survey 1-Year Estimates.

Notes: Rental units may be occupied, vacant for rent, or rented but unoccupied. Contract rents exclude utility costs paid separately

It should be noted that the largest change in the inventory occurred amongst the inventory of units charging over \$1,000 a month in contract rent, further exacerbating the challenges of identifying naturally occurring affordable housing in the market.

How do HOME rents / Fair Market Rent compare to Area Median Rent? How might this impact your strategy to produce or preserve affordable housing?

HOME and FMR rents are significantly below the average rents reported by ApartmentList.com: median market rents are currently about \$880 for a one-bedroom unit, whereas the highest one-bedroom FMR rent is just \$815. Having an FMR that is below the Area Median Rent creates a hardship for voucher holders who are in search of landlords willing to participate in the Housing Choice Voucher program. This is due to the fact the landlord will gain more from a transaction at the market rate than they would through the voucher program. Thus, pushing clients to lower-income areas and communities which may not have access to key community resources.

Discussion

The discussions above indicate homes are becoming increasingly expensive within the City, causing a chasm in affordability. Based on the difference between income and housing costs, there is an urgency for more affordable housing for all income levels, including low-income households and moderate-income households. Overall, the City would benefit from diversifying new housing stock to meet the needs of its most vulnerable citizens.

MA-20 Housing Market Analysis: Condition of Housing – 91.210(a)

Introduction

The 2011-2015 ACS data estimates that 76,915 (28 percent) of owner-occupied units and 110,965 (45 percent) of renter-occupied units have at least one of the following selected housing conditions:

1. Substandard Housing – Lacking complete kitchen facilities
 - a. A complete kitchen consists of a sink with a faucet, a stove or range, and a refrigerator
2. Substandard Housing – Lacking complete plumbing facilities
 - a. Complete plumbing consists of hot and cold running water, a flush toilet, and a bathtub or shower
3. Cost Burden – Cost burden greater than 30% of income
4. Overcrowding – More than one person per room

Definitions

The City of Phoenix determination of standard condition meets HUD’s minimum Housing Quality Standards (HQS) as well as Maricopa County’s Uniform Building Code (UBC). The county definition for substandard conditions in dwelling units are those that lack any of the following: (1) a permanent solid foundation, exemplifies a lack of structural integrity and weather tightness; (2) lacks minimal insulation, has deficiencies in the basic mechanical systems in that they do not meet current UBC, or (3) evidences deferred maintenance to the degree that the structure becomes subject to increased decay.

Table MA-20.01: Condition of Units

Condition of Units	Owner-Occupied		Renter-Occupied	
	Number	%	Number	%
With one selected Condition	76,915	28%	110,965	45%
With two selected Conditions	2,980	1%	14,785	6%
With three selected Conditions	115	0%	380	0%
With four selected Conditions	20	0%	20	0%
No selected Conditions	198,420	71%	121,010	49%
Total	278,450	100%	247,160	100%

Data Source: 2011-2015 ACS

According to the table above, owner units tend to have fewer problems than renter units: while 71 percent of owner units have none of the selected conditions as opposed to only 49 percent of rental units.

Table MA-20.02: Year Unit Built

Year Unit Built	Owner-Occupied		Renter-Occupied	
	Number	%	Number	%
2000 or later	51,970	19%	48,210	20%
1980-1999	92,800	33%	89,700	36%

Year Unit Built	Owner-Occupied		Renter-Occupied	
	Number	%	Number	%
1950-1979	119,170	43%	97,510	39%
Before 1950	14,495	5%	11,745	5%
Total	278,435	100%	247,165	100%

Data Source: 2011-2015 CHAS

Table MA-20.03: Risk of Lead-Based Paint Hazard

Risk of Lead-Based Paint Hazard	Owner-Occupied		Renter-Occupied	
	Number	%	Number	%
Total Number of Units Built Before 1980	133,665	48%	109,255	44%
Housing Units build before 1980 with children present	56,275	20%	23,865	10%

Data Source: 2011-2015 ACS (Total Units) 2011-2015 CHAS (Units with Children present)

Table MA-20.04: Vacant Units

	Suitable for Rehabilitation	Not Suitable for Rehabilitation	Total
Vacant Units	Not Available	Not Available	Not Available
Abandoned Vacant Units	Not Available	Not Available	Not Available
REO Properties	Not Available	Not Available	Not Available
Abandoned REO Properties	Not Available	Not Available	Not Available

Data Source: CHAS data is no longer available for these data elements.

Need for Owner and Rental Rehabilitation

The City has a significant number of units built prior to 1980. In addition to potential lead-based paint hazards posed by older units, it can be assumed that many of these units need rehabilitation. The costs of labor and materials continue to increase while incomes stagnate, leading to delayed maintenance. Most affected by these conditions are low-income seniors and those with disabilities who do not have the resources, and in many instances, the physical capabilities to maintain their residences. Owners of aging rental units also face challenges when there is insufficient cash flow to enable them to keep abreast of the maintenance and rehabilitation needs of their units.

Estimated Number of Housing Units Occupied by Low or Moderate Income Families with LBP Hazards

The age of housing units is the key variable for estimating the number of units with lead-based paint (LBP) hazards. It is estimated that nationally, three-quarters of all residential properties built in 1978 or earlier may contain LBP, with older properties having the highest likelihood of containing LBP. A report from the U.S. Environmental Protection Agency (EPA) found the following about the presence of LBP:

- 24 percent of homes built between 1960 and 1977 contain LBP.
- 69 percent of homes built between 1940-1959 contain LBP.
- 87 percent of homes built prior to 1940 contain LBP.¹²

According to the latest ACS data, there are a total of 250,094 units built prior to 1980, representing 46 percent of the housing stock. Nearly 14 percent are homes built between 1940 and 1959, meaning over 51,000 of such homes are likely to contain LBP. Approximately 30 percent of Phoenix's housing stock was built from 1960 to 1979, meaning nearly 40,000 of these homes are likely to contain LBP. (Only 1.9 percent of the housing stock was built prior to 1940).

Combining these figures means over 91,000 homes, or approximately 17 percent of the housing stock, is likely to contain LBP. Assuming the LMI population is uniformly distributed in the housing stock, the number of LMI households potentially exposed to LBP hazards is estimated to be 50,960. This means approximately 17 percent of all LMI households are at risk of LBP exposure. However, the LMI population is not distributed evenly throughout the City. It is mostly concentrated in the southern and western areas of the City. These areas are also where there are concentrations of homes built prior to 1980. Therefore, the City's LMI population is much more likely to be exposed to LBP.

Discussion

The concentration of the City's LMI population in areas with housing stock built prior to 1980 means that the LMI population may be more exposed to health hazards such as LBP. Additionally, older housing units may be in need of rehabilitation to rectify any of the three listed substandard conditions affecting these units. Those most affected by these substandard conditions include LMI households, which includes low-income seniors and those with disabilities.

¹² "Steps to Lead Safe Renovation, Repair, and Painting," U.S. Environmental Protection Agency, October 2011.

MA-25 Public and Assisted Housing – 91.210(b)

Introduction

The City oversees multiple public housing developments and monitors housing conditions to ensure a safe and livable environment for its residents.

Totals Number of Units

Table MA-25.01: Total Number of Units by Program Type

Program Type									
	Certificate	Mod-Rehab	Public Housing	Vouchers					
				Total	Project -based	Tenant -based	Special Purpose Voucher		
							Veterans Affairs Supportive Housing	Family Unification Program	Disabled*
# of units vouchers available	0	95	2,381	6856	377	6,856	692	91	97
# of accessible units		0	119						
*includes Non-Elderly Disabled, Mainstream One-Year, Mainstream Five-year, and Nursing Home Transition									

Data Source: PIC (PIH Information Center)

Describe the supply of public housing developments:

The City oversees 2,381 public housing units at 10 public housing developments throughout the jurisdiction. Four of the public housing developments are specific to seniors and persons with disabilities and one public housing development is available to those living with disabilities.

Describe the number and physical condition of public housing units in the jurisdiction, including those that are participating in an approved Public Housing Agency Plan:

AMP	Property	Units
003	East (Frank Luke Jr)	577
004	Foothills Village	200
005	Maryvale Parkway Terrace (Senior)	108
006	Washington Manor Converted to PBV 10/16/19	112
007	Pine Towers (Senior/Disabled)	156
008	Scattered Sites	257
016	Henson Village Phase 1	099
017	Henson Village Phase 2 (Senior)	100
018	Henson Village Phase 3	068
019	Henson Village Phase 4	043
020	McCarty on Monroe (Senior)	034
021	The Symphony	042
022	Marcos de Niza	281
023	Aeroterra Senior	060
024	The Summit	050
025	Aeroterra Phase II	036
026	Aeroterra Phase III	034
	Sunnyslope Manor (Section 8 New Construction)	116
	Fillmore Gardens (Section 8 New Construction)	120

Source: PIC (PIH Information Center)

Table MA-25.02: Public Housing Condition

Public Housing Development	Average Inspection Score
Henson I	90c (2019)
Washington Manor	87b (2018)
The Summit	95a (2018)
Scattered Sites	61c (2018)
Pine Towers	85c (2018)
Maryvale Parkway Terrace	91c (2018)
Henson III	80c (2018)
Henson Senior	93b (2018)
Henson IV	90c (2018)
Henson I	76c (2018)
Foothills Village	81c (2018)
Fillmore Gardens	96b (2018)
Sunnyslope Manor	97b (2018)
Frank Luke (East AMP)	82b (2019)
The Symphony	87c (2017)
McCarty on Monroe	98b (2017)
Marcos de Niza	85c (2017)
Aeroterra III	99a (2017)
Aeroterra II	88b (2017)
Aeroterra Senior	99a (2016)
Scattered Sites	55c (2016)

Describe the restoration and revitalization needs of public housing units in the jurisdiction:

The Housing Department was awarded the Choice Neighborhoods Planning and Action grant in 2016 to create a comprehensive community-driven neighborhood transformation plan, called the One Vision Plan, for the area surrounding its East AMP.

The remaining housing phases have the following tentative schedule; Phase 2A and 2B (Frank Luke) will create 235 housing units by July 2022; Phase 3A and 3B (A.L. Krohn Homes) will create 170 housing units by July of 2023; Phase 4A and 4B (Sidney P. Osborn) will create 390 units by July 2024; and 39 Homeownership units by November 2024, for a total of 1,011 housing units.

The Housing Department applied for the Rental Assistance Demonstration (RAD) program in 2016 for its public housing portfolio, including: Foothills Village Apartments (AMP 4, 200 units), Maryvale Parkway Terrace Apartments (AMP 5, 108 units), the East AMP properties (AMP 3, 615 units), Scattered Sites (AMP 8, 253 units), Pine Tower Apartments (AMP 7, 156 units), Washington Manor Apartments (AMP 6, 112 units), Summit Apartments (AMP 24, 50 units), McCarty on Monroe (AMP 21, 34 units), and Aeroterra Senior Village (AMP 23, 60 units). All the listed AMPs were included in a RAD Portfolio application with AMPs 3, 4 and 8 in Part I, and all remaining AMPs in Part II. RAD CHAPs were received for AMP 3, 4, and 8 in calendar year 2017 with a Portfolio Award approved in October 2017. RAD CHAPs were received for McCarty on Monroe (AMP 21) on August 22, 2018, Washington Manor (AMP 6) on October 5, 2018 and Aeroterra Senior (AMP 23) on October 11, 2019. RAD conversions are no longer

planned for the East AMP and Scattered Sites. The Housing Department intends to continue with existing site preferences and/or designation plans of Senior and Senior/Disabled projects after RAD conversion including: Maryvale Parkway Terrace Apartments (AMP 5, 108 units), Pine Tower Apartments (AMP 7, 156 units), McCarty on Monroe (AMP 21, 34 units), and Aeroterra Senior Village (AMP 23, 60 units).

A.L. Krohn East within AMP 3 (Monroe Gardens), was awarded LIHTC financing on June 29, 2018 and RAD closing was October 1, 2019. Foothills Village Apartments (AMP 4) was awarded LIHTC financing September 10, 2018, with financial closing to be completed in fiscal year 2020-2021A co-developer for A.L. Krohn East and Foothills Village, Gorman & Company, was selected through a Request for Proposals process in 2017. Washington Manor was converted to RAD in fiscal year 2019-2020. Additional RAD conversions and applications are planned in fiscal year 2020-2021. PBVs will be utilized in conjunction with the RAD converted units at multiple properties.

Describe the public housing agency's strategy for improving the living environment of low- and moderate-income families residing in public housing:

Goal: Promote quality affordable housing.

- Apply for all financially feasible opportunities to increase the overall size of the Housing Choice Voucher Program;
- Continue working to include Housing Choice Vouchers as part of the design and redevelopment of City-owned properties;
- Improve the quality and long-term viability of the Housing Department's current public housing properties by considering and implementing alternative funding strategies such as an optional conversion to Housing Choice Vouchers, Low-Income Housing Tax Credit, Rental Assistance Demonstration, project rehabilitation, or a combination of several strategies;
- Maintain all public housing properties at Public Housing Assessment System (PHAS) "Standard Performer" status; and
- Continue to earn "High Performer" status for the Housing Choice Voucher program based on Section Eight Management Assessment Program (SEMAP).

Goal: Strengthen communities.

- Implement the Choice Neighborhoods grant program in the Edison-Eastlake Community (EEC), with the redevelopment of the East Asset Management Project (AMP), AZ001000003;
- As opportunities arise, purchase or acquire suitable units to add to the affordable housing portfolio;
- Work with local developers to create mixed income communities in high opportunity areas of Phoenix;
- Increase the number of partnerships with agencies who serve populations affected by the Violence Against Women Act;
- Fully implement Envision Center to increase services to improve participant employability, health and education; and
- Coordinate partner efforts to increase independence for the elderly and persons with disabilities.

Goal: Increase homeownership opportunities.

- Continuously sell Scattered Sites homes to low income families, with special attention to participants in assisted housing programs, via a Section 32 plan and program;
- Provide affordable homeownership opportunities through the Choice Neighborhoods program in the Edison-Eastlake Community (EEC) and through other programs;
- Sell 130 Scattered Sites homes via a Section 18 plan and program;
- Utilize HOME funds for a down payment assistance and housing counseling program;
- Ensure that all homeownership training classes offer education about avoiding predatory lending practices; and
- Ensure all Section 32 applicants have received an 8-hour HUD approved housing counseling course.

Goal: Ensure equal opportunity in housing.

- Provide Fair Housing information to all assisted housing applicants and potential homeowners;
- Ensure that all public housing properties rehabilitated or reconstructed meet Section 504 and ADA requirements; and
- Implement universal design concepts and visit-ability standards when building or significantly renovating new public housing complexes.

Goal: Promote and support housing for homeless persons and other special needs populations.

- Continue to project-base vouchers to create housing for special needs populations such as Veterans Affairs Supportive Housing (VASH) Mainstream;
- Continue to set aside 275 Section 8 Housing Choice Vouchers for chronically homeless individuals prioritized for permanent supportive housing through the regional coordinated entry system;
- Develop and implement a “Moving On” strategy to assist households living in permanent supportive housing with securing other housing solutions; and
- Increase partnerships with agencies who serve homeless and other special needs populations.

Discussion:

HUD and the City’s Housing Department have recently designated the Aeroterra Community Center a HUD EnVision Center, the first of its kind in Arizona. [EnVision Centers](#) offer assistance to low-income families to assist in achieve self-sufficiency and allow other limited federal resources to be available to others needing assistance. The EnVision Center will allow the City to inclusively allow residents to find pathways toward the middle class. EnVision Centers provide a centralized hub to access and support in four pillars: economic empowerment, educational advancement, health and wellness, and character and leadership. This is seen as a vital step towards co-locating supportive services to benefit citizens and low-income residents.

MA-30 Homeless Facilities and Services – 91.210(c)

Introduction

When possible, the data provided in this section reflect the homeless population within the City of Phoenix only.

Table MA-30.01: Facilities and Housing Targeted to Homeless Households

	Emergency Shelter Beds		Transitional Housing Beds	Permanent Supportive Housing Beds	
	Year Round Beds (Current & New)*	Voucher / Seasonal / Overflow Beds	Current & New	Current & New	Under Development
Households with Adult(s) and Child(ren)	547		489	1415	
Households with Only Adults	854	9898	551	4547	
Chronically Homeless Households	N/A	N/A	N/A	187	
Veterans	17		244146	1071	
Unaccompanied Youth	31		44	24	

Source: 2019 Maricopa County Continuum of Care Housing Inventory County. *Numbers include beds designated for domestic violence survivors

Describe mainstream services, such as health, mental health, and employment services to the extent those services are used to complement services targeted to homeless persons

HUD recognizes that mainstream benefits and services are essential to provide services to individuals experiencing homelessness, allowing them to be stably housed. HUD-funded programs work to connect persons experiencing homeless to a wide array of mainstream benefits including Health-e-Arizona Plus, a one-stop shop for easy Medicaid enrollment. Health e-Arizona Plus also provide access to Cash Assistance (Temporary Assistance for Needy Families) benefits, and Supplemental Nutrition Assistance Program (SNAP), which offer food benefits to low-income households. The Cash Assistance program also offers a free Jobs Program, which provides job assistance to those accessing services. Those experiencing homelessness are also connected to Supplemental Security Income (SSI), veteran’s benefits, Medicare, State Children’s Health Insurance, or Section 8, as appropriate. This is done through case management services, as well as providing relevant screenings and referrals. Homeless service providers also partner with employment and training resources to provide individuals with multiple career pathways. These mainstream services may be made available to all individuals experiencing homelessness who qualify, this includes those residing in emergency shelter, transitional housing, or who are placed in permanent housing.

List and describe services and facilities that meet the needs of homeless persons, particularly chronically homeless individuals and families, families with children, veterans and their families, and unaccompanied youth. If the services and facilities are listed on screen SP-40 Institutional Delivery Structure or screen MA-35 Special Needs Facilities and Services, describe how these facilities and services specifically address the needs of these populations.

The CoC oversees multiple programs to serve the entire homeless population. Federal policy and best practices indicate that homeless services should be grounded in Housing First, quickly and successfully connecting individuals and families experiencing homelessness to permanent housing without any preconditions and barriers to entry such as required service requirements.¹³ The region uses mobile units and healthcare vans to engage populations who may be challenging to access.

The City is committed to ending veteran and chronic homelessness by ensuring episodes of homelessness are rare, brief, and non-recurring. To address chronic and veteran homelessness, the CoC is a part of Built for Zero, a national initiative dedicated to reviewing data and identifying systems improvements. In December 2016, the Maricopa Regional Built for Zero collaborative achieved Federal benchmarks for establishing a quality bi-name list of individuals experiencing homelessness and committed to achieving Functional Zero. Additionally, the Governor recently set a goal to address the unsheltered homeless population in Downtown Phoenix by housing 275 chronically homeless individuals with high needs by January 1, 2021. This will require identifying and connecting individuals to housing

¹³ <https://endhomelessness.org/resource/housing-first/>

programs, to-date 100 units have been dedicated and the community is working to identify funding for the additional 175 units.

Chronically Homeless

Those who were chronically homeless are connected to appropriate permanent supportive housing (PSH) resources, which includes intensive case management and housing. There is often a long-term subsidy connected, such as a voucher. The CoC is developing a Moving-On strategy to identify individuals who have been in PSH for five-years or more to determine if they no longer require the intensive services provided by PSH and can be moved to a different subsidy source to maintain housing stability, thus freeing up a valuable and limited PSH resource.

Family Homelessness

Family homelessness has been on the rise in the Phoenix area. The region has a Family Housing Hub which focuses on connecting families with children who are experiencing homelessness to homeless services such as a housing program, as well as medical care, employment assistance, and identification services as needed. Emergency shelter is available for housing throughout the City and the County. Families are also eligible to access rapid re-housing programs, short-term rental assistance and case management, as well as permanent supportive housing based on the needs of the family.

Veteran Homelessness

The veteran population is diverse in its housing needs. In order to provide services and housing based on the unique needs of this population, veterans have access to Supportive Services for Veteran Families (SSVF), a rapid re-housing program which provides a short-term rental subsidy (0 to 24 months), move-in and utility assistance, and supportive services to allow veteran individuals and families to find housing in the private market. Veterans who are considered chronically homeless can access Veterans Affairs Supportive Housing (VASH) vouchers to receive a permanent housing subsidy from the City's Housing Department, as well as case management assistance from social workers within the US Department of Veteran Affairs.

Unaccompanied Youth Homelessness

There are limited resources available to youth experiencing homelessness in the Phoenix area. Services provided to this population include outreach, temporary shelter, transitional housing, life-skills classes, housing navigation and rapid re-housing. The City contracts with Native American Connections (NAC) to provide rapid re-housing supportive services for unaccompanied youth (ages 18-24) at HomeBase Youth Services. The youth have access to 25 emergency housing beds, case management, and housing navigation. An additional housing program offered through Homeless Youth Connection is a Host Family, which provides low-cost housing by placing youth in a home within the broader community to stably re-house individuals. In addition, a case manager works with the youth on the skills needed to transfer them to independence.

Phoenix CARES (Community, Action, Response, Engagement, Services)

In response to increased requests to address blight associated with persons living unsheltered, often taking the form of encampments, the City of Phoenix created a coordinated program, known as PHX

C.A.R.E.S (Community, Action, Response, Engagement Services). The program is a collaboration between heavily impacted departments including Human Services, Neighborhood Services, Public Works, Parks, Street Transportation, Police and the Prosecutor's Office.

Launched in November 2017, the goal of PHX C.A.R.E.S. is to connect individuals experiencing homelessness with appropriate services and to reduce the impact of homelessness on Phoenix neighborhoods. PHX C.A.R.E.S. is a one-stop customer service team that responds to concerns about persons living unsheltered and/or associated blight and can be reached by phone or through the City's PHX at Your Service (PAYS) online system. The City contracts with Community Bridges, Inc. to provide street outreach and engagements services. Requests for services and related information are documented and shared amongst departments in a single, electronic platform. An outreach team is then dispatched to engage and provide services to those experiencing homelessness.

Outreach teams respond 7 days a week from 5 a.m. to 11 p.m. Simultaneously, the City begins working with the ownership of the property in question to resolve blight conditions. If individuals decline services and remain at a location without the permission of the owner, the City will begin enforcement measures. A multi-disciplinary team works together to develop the most appropriate solution for each individual case. Alternatives include social services and enhanced sentencing. The PHX C.A.R.E.S. program is innovative because of the high levels of collaboration it has fostered among city departments and its direct impact to the residents and neighborhoods of Phoenix.

MA-35 Special Needs Facilities and Services – 91.210(d)

Introduction

Table MA-35.01: HOPWA Assistance Baseline

Type of HOWA Assistance	Number of Units Designated or Available for People with HIV/AIDS and their families
TBRA	137
PH in facilities	42
STRMU	77
ST or TH facilities	139
PH placement	36

Data Source: HOPWA CAPER FY18-19

Including the elderly, frail elderly, persons with disabilities (mental, physical, developmental), persons with alcohol or other drug addictions, persons with HIV/AIDS and their families, public housing residents and any other categories the jurisdiction may specify, and describe their supportive housing needs

Supportive housing for the elderly, persons with disabilities, persons with severe mental illness (SMI), persons with addictions, and those living with HIV/AIDS are designed to allow the individuals to live as independently as possible. Those suffering from substance abuse might require counseling or case management, with a shorter-term rehabilitation. Other more challenging/on-going conditions might require supportive services that include long-term assisted living, as well as transportation and nursing care.

The Project Housing, HIV Health Outcomes and EmployMEnt (HHHOME) program is a partnership between the City of Phoenix, Maricopa County, and additional community partners. The goal of this program is to assist those with HIV in attaining stable housing, gaining permanent employment, and achieving better health outcomes. The funding for this project originates from Ryan White Part B funding and allows for additional transitional housing units and supportive services. Phoenix’s Ryan White Central Eligibility Office identified many unstably housed clients and HOPWA’s long transitional waiting lists confirmed the need for additional transitional housing.

Describe programs for ensuring that persons returning from mental and physical health institutions receive appropriate supportive housing

The City of Phoenix does not generally secure Supportive Housing, Shelter Plus Care or Section 8 SRO resources, however, they require discharge planning associated with the homeless facilities/services they fund within the service area through contracted providers. City Human Services functions and providers, Public Housing Agencies and other organizational mandate discharge planning by counselors and social workers. Prior to discharge, the preparation of individualized needs assessment, including housing, employment and support services, government agency coordination and monitoring are

undertaken. Discharges are made when appropriate and facilities and services are provided for clients in concert with their individualized needs assessments.

For services within individualized populations, the following services are offered in the community, but may not be administered by the City:

Small Family Homes

Small Family Homes provide 24-hour care in the licensee's family residence for six or fewer children who are mentally disabled, developmentally disabled, or physically handicapped, and who require special care and supervision as a result of such disabilities.

Group Homes

Group Homes are facilities of any capacity and provide 24-hour non-medical care and supervision to children in a structured environment. Group Homes provide social, psychological, and behavioral programs for troubled youth.

Adult Residential Facility

Adult Residential Facilities (ARF) are facilities of any capacity that provide 24-hour non-medical care for adults ages 18 through 59, who are unable to provide for their own daily needs. Adults may be physically handicapped, developmentally disabled, and/or mentally disabled.

Residential Care Facilities for the Elderly

Residential Care Facilities for the Elderly (RCFE) provide care, supervision and assistance with activities of daily living, such as bathing and grooming. They may also provide incidental medical services under special care plans.

The facilities provide services to persons 60 years of age and over and persons under 60 with compatible needs. RCFEs may also be known as assisted living facilities, retirement homes, and board and care homes. The residents in these facilities require varying levels of personal care and protective supervision. Because of the wide range of services offered by RCFEs, consumers should look closely at the programs of each facility to see if the services will meet their needs.

Specify the activities that the jurisdiction plans to undertake during the next year to address the housing and supportive services needs identified in accordance with 91.215(e) with respect to persons who are not homeless but have other special needs. Link to one-year goals. 91.315(e)

As a part of its HOPWA program, the City can offer the following services:

- Project or tenant-based rental assistance: short and long-term, transitional, short-term supported housing and permanent housing
- Operating Costs
- Acquisition/rehabilitation
- New Construction

- Technical assistance in establishing and operating a community residence (e.g., planning, pre-development, pre-construction, community outreach)
- Short-Term Rent, Mortgage and Utility (STRMU) Assistance
- Permanent Housing Placement (PHP)
- Housing Advocacy
- Housing Information Services
- Sources/Resource Identification
- Supportive services (e.g., health, mental health, assessment, counseling, day care, personal assistance, nutritional services, intensive care as required, transportation, assistance accessing government benefits, employment services, etc.)

For entitlement/consortia grantees: Specify the activities that the jurisdiction plans to undertake during the next year to address the housing and supportive services needs identified in accordance with 91.215(e) with respect to persons who are not homeless but have other special needs. Link to one-year goals. (91.220(2))

The City of Phoenix will continue to assist clients who are not homeless but have other special needs through the provision of supportive housing. This entails the provision of shelter with needed social services. Assistance will include the production of special needs housing with HOME resources in addition to Low Income Housing Tax Credit (LIHTC) resources, private funding and funding gap mitigation support from a variety of sources. The Phoenix Housing and Human Services Departments will also continue to serve a host of special needs clients in their assisted housing projects and through the Section 8 program. Wrap around services are often provided. Phoenix will also continue to provide needed public services directed to clients with special needs through CDBG program resources.

MA-40 Barriers to Affordable Housing – 91.210(e)

Negative Effects of Public Policies on Affordable Housing and Residential Investment

The provision of adequate and affordable housing for all residents is an important goal for the City, but many factors constrain the development, maintenance, and improvement of the housing stock. These factors, discussed below, impact the cost and amount of housing produced, thereby disproportionately affecting the LMI community

Affordability: Income and wages are not keeping pace with rising housing costs and the overall cost of living. Moreover, federal resources for programs, such as the federal Section 8 Program, do not match the needs identified. And, many residents are not able to reach the dream of owning their own home within City limits. Part of the problem is simply a matter of supply versus demand. There are simply not enough affordable homes, either naturally occurring or income-restricted, thus pushing up rents and home values. A major factor to this dearth of affordable homes is the increasing costs to develop housing. The costs of labor, land, and construction materials are all outpacing the rate of inflation, affecting both market rate and affordable housing production.

In 2018, HUD published a Comprehensive Housing Market Analysis for the Phoenix-Mesa-Scottsdale metro area which concluded the projected housing demand into 2021 far exceeds the number of housing units under construction. In the City of Phoenix, HUD expects a sales and rental demand of 14,750 and 12,150, respectively. This 2018 HUD publication stated 1,725 for-sale units and 3,700 rental units were under construction at the time of the report.

The Phoenix and Maricopa County housing market remain relatively affordable when comparing the cost of housing to other major metropolitan areas. However, the current housing market remains unaffordable for a majority of Phoenix residents. This is due to the fact housing costs have increased in recent years and the housing market will become increasingly unaffordable if housing production lags demand.

Community Opposition: Proposed housing projects, whether affordable or otherwise, often face intense opposition from nearby residents. This “not in my backyard” (NIMBY) sentiment can be rooted in concerns about property values, infrastructure capacity, ambience, the environment, or public health and safety. Either explicitly or implicitly, NIMBY comments can also convey racial, ethnic, or class animus. Some housing developers react to NIMBYism by redesigning proposed projects, offering community amenities, paying for infrastructure improvements, and decreasing residential density. Some projects are blocked altogether, limiting the number of housing opportunities overall and possibly affecting affordability.

Education and Outreach: Educational and outreach literature regarding affordable housing issues, rights, and services on websites or at public counters is limited. Fair and affordable housing education is identified as one of the most important strategies for furthering fair housing. However, traditional outreach methods of publishing notices and press releases in newspapers and posting information on websites are not adequate to reach the general public with diverse needs and interests. Outreach

methods should be expanded to include other media of communications, and also utilize networks of neighborhood groups and local organizations.

Lending and Credit Counseling: White applicants in Phoenix are noticeably overrepresented in the home loan applicant pool, while Hispanics were severely underrepresented. This indicates there are structural and institutional barriers to purchasing an affordable home. Home loan lending and its implications are explored in greater detail in the City’s Analysis of Impediments to Fair Housing Choice.

Table MA-40.01: Application Shares by Race

Race/Ethnicity	Population share (in %)	Application share (in %)	Difference in Applications from Population
White	44.4	58.7	16.3
Black	6.5	3.5	(3.0)
Hispanic	41.8	21.3	(22.1)
Asian	3.4	3.5	0.2
Native American	1.6	0.5	(1.1)
Hawaiian	0.2	0.3	0.1
Multi-race	2.1	0.5	(1.6)

Source: 2016 ACS and Lending Patterns

Overconcentration of Housing Choice Vouchers: Due to the geographic disparity in terms of rents, concentrations of Housing Choice Vouchers use has occurred in the southern and western portion of the City. The City should continue to implement the Choice Communities Initiative, Moving Forward plan, and Housing Choice Voucher Homeownership Program, among other programs and activities to deconcentrate voucher use, as well as review housing and land use policy to identify strategies to codify equitable housing opportunities.

Housing Options: Housing options for special needs groups, especially for seniors and persons with disabilities, remain limited. Affordable programs and public housing projects have long waiting lists. In addition, the housing stock lacks diversity, with single-family homes representing about 70 percent of the housing stock. This restricts options for renters and limits opportunities for dense, multifamily housing, which is often more affordable. The City should work to promote the distribution of affordable housing and a range of housing choices for lower-income households and those with special needs.

Tenant Evictions:

In fiscal year 2018-2019, the Arizona Department of Housing implemented a pilot program focusing on eviction prevention. The pilot service area is limited to specific target areas of the state the regions where courts are processing highest number of evictions in the state: Apache Junction, Bullhead City, Casa Grande, Kingman, Prescott, Tucson, Verde Valley, Yuma, Avondale, and Glendale. The Glendale Manistee Justice Court serves various multiple Phoenix zip codes. Eligible households may receive

assistance must have received due to receiving a formal five-day nonpayment of rent notice from the property manager/landlord and have a total income at or below 60 percent of AMI).¹⁴

According to a report released by *The Arizona Republic*, in 2018, Maricopa County's judges signed approximately 43,800 eviction judgments.¹⁵ The State's Department of Housing's proposed Eviction Prevention Program has yet to be fully implemented, and advocates are concerned that as more people find themselves unable to pay escalating rents, these evictions will continue.

Princeton University's Eviction Lab confirms concerns from some tenant advocates. Arizona's eviction rate, or the number of evictions per 100 renter households, is 1.58 percent higher than the national average and more than California's, for example. The eviction filing rate, or the number of eviction filings per 100 renter households, is nearly five times California's (but in line with the United States' average).¹⁶

Land Use Policies: Various land use policies, zoning provisions, and development regulations may affect the range of housing choice available within the City and region. Barriers such as permit processing times, zoning, outdated community plans, and environmental review requirements continue to be a barrier for the location and cost of affordable housing projects. State policies to prohibit well-established housing programs such as mandatory inclusionary zoning further limit options for the development of affordable housing.

Linguistic Isolation: According to the 2017 ACS data, indicates that a significant proportion of Phoenix residents can be considered linguistically isolated. Of the 35,410 households with limited English-speaking ability, the vast majority (almost 90 percent) are Spanish-speaking. Phoenix should periodically update its Language Access Guide for Limited English Proficiency Customers to ensure language assistance reflects the changing demographics of the communities and affordable housing needs.

Legislative/Charter Limitations. The City of Phoenix is bound by several legislative and Charter regulations that limit flexibility to increase the affordable housing stock. In this regard the City is precluded by law from participating in joint venture partnerships. The City must have legal title to specific property purchased with municipal funds. This restriction discourages joint ventures between the City and private investors in affordable housing and limits the ability to obtain private financing for any public/private venture.

The State also precludes all governments from instituting inclusionary housing (or zoning) ordinance, which requires or encourages market rate housing developers to include affordable housing units in their projects. First instituted in the 1970's, this policy tool is becoming increasingly popular across the country to produce more affordable housing. Unfortunately, Phoenix cannot implement such an ordinance.

¹⁴ Arizona Department of Housing, 2020

¹⁵ <https://www.azcentral.com/story/news/local/phoenix/2019/02/18/maricopa-county-evictions-up-2018-and-help-slow-arriving/2845095002/>

¹⁶ Eviction Lab, Princeton University.

MA-45 Non-Housing Community Development Assets – 91.215 (f)

Introduction

Economic Development Market Analysis

Business Activity

Table MA-45.01: Business Activity

Business by Sector	Number of Workers	Number of Jobs	Share of Workers %	Share of Jobs %	Jobs less workers %
Agriculture, Mining, Oil & Gas Extraction	3,800	2,493	1	0	0
Arts, Entertainment, Accommodations	76,003	82,366	13	10	-2
Construction	35,702	44,592	6	6	0
Education and Health Care Services	98,290	130,375	17	16	0
Finance, Insurance, and Real Estate	59,426	89,057	10	11	1
Information	13,093	15,392	2	2	0
Manufacturing	40,113	47,234	7	6	-1
Other Services	19,002	25,061	3	3	0
Professional, Scientific, Management Services	48,799	69,074	8	9	0
Public Administration	1	0	0	0	0
Retail Trade	74,707	86,180	13	11	-2
Transportation and Warehousing	22,165	42,786	4	5	2
Wholesale Trade	26,721	43,924	5	6	1
Total	517,822	678,534	--	--	--

Data Source: 2011-2015 ACS (Workers), 2015 Longitudinal Employer-Household Dynamics (Jobs)

Labor Force

Table MA-45.02: Labor Force

Total Population in the Civilian Labor Force	754,320
Civilian Employed Population 16 years and over	687,885
Unemployment Rate	8.81
Unemployment Rate for Ages 16-24	22.64
Unemployment Rate for Ages 25-65	5.67
Data Source:	2011-2015 ACS

Table MA-45.03: Occupations by Sector

Occupations by Sector	Number of People
Management, business and financial	157,845
Farming, fisheries and forestry occupations	34,020
Service	74,280
Sales and office	180,480
Construction, extraction, maintenance and repair	64,215
Production, transportation and material moving	39,650

Data Source: 2011-2015 ACS

Travel Time

Table MA-45.04: Travel Time

Travel Time	Number	Percentage
< 30 Minutes	407,125	63%
30-59 Minutes	204,595	32%
60 or More Minutes	32,060	5%
Total	643,780	100%

Data Source: 2011-2015 ACS

Education:

Table MA-45.05: Educational Attainment by Employment Status (Population 16 and Older)

Educational Attainment	In Labor Force		Not in Labor Force
	Civilian Employed	Unemployed	
Less than high school graduate	87,090	11,055	57,910
High school graduate (includes equivalency)	121,635	13,005	53,905
Some college or Associate's degree	180,055	14,880	50,145
Bachelor's degree or higher	179,635	6,855	31,100

Data Source: 2011-2015 ACS

Table MA-45.06: Educational Attainment by Age

	Age				
	18–24 yrs	25–34 yrs	35–44 yrs	45–65 yrs	65+ yrs
Less than 9th grade	4,295	14,765	25,290	37,260	16,920
9th to 12th grade, no diploma	28,720	26,910	24,890	26,940	10,630
High school graduate, GED, or alternative	52,510	56,600	47,880	84,095	37,305
Some college, no degree	52,140	55,665	43,565	81,610	32,975
Associate's degree	8,160	18,870	15,785	29,940	8,550
Bachelor's degree	9,945	44,925	37,480	60,690	20,915
Graduate or professional degree	820	16,830	20,800	37,060	15,255

Data Source: 2011-2015 ACS

Table MA-45.07: Educational Attainment – Median Earnings in the Past 12 Months

Educational Attainment	Median Earnings in the Past 12 Months
Less than high school graduate	45,808
High school graduate (includes equivalency)	63,494
Some college or Associate's degree	77,388
Bachelor's degree	109,952
Graduate or professional degree	138,638

Data Source: 2011-2015 ACS

Based on the Business Activity table above, what are the major employment sectors within your jurisdiction?

The table on business activity indicates that there is a total of about 517,812 employed persons in Phoenix, but 678,534 jobs, meaning that more people commute into Phoenix for work overall. Of the total workers, 19 percent are in the Education and Health Services sector; like the City as a whole, more workers come into the City to work in this sector. This is also true in many sectors, suggesting an uneven jobs-housing balance. The table on travel time illustrates the commuting times for workers: 63 percent commute less than 30 minutes, but only 5 percent commute more than hour.

In terms of labor force, there is an overall unemployment rate of 8.8 percent in Phoenix, based on ACS 2011-2015, the most recent data available from HUD. However, US Department of Labor, Bureau of Labor Statistics data from October 2019 suggests that the overall unemployment rate is closer to 3.7 percent (Phoenix-Mesa-Glendale MSA). This reflects a fairly strong economy in the region overall. When looking at statistics based on educational attainment, it is apparent that the less education one has, the more likely the person is not participating in the labor force: for example, 37 percent of people over the age of 16 with less than a high school diploma are not participating in the labor force, whereas only 14 percent of people with a bachelor’s degree or higher are not in the labor force.

The last table in this segment shows that the higher the education level a person has, the higher the income earned. For example, a person with a graduate or professional degree makes more than twice the amount of a person without a high school diploma. Overall, however, median earnings in the area are significant.

Describe the workforce and infrastructure needs of the business community:

According to the State Office of Economic Opportunity’s most current employment projections, employment in the balance of Maricopa County (Maricopa County excluding the City of Phoenix) is projected to increase from 1,095,951 to 1,347,801 over the ten-year period 2016 to 2026. This represents growth of 251,850 jobs or 2.1 percent annualized growth. Growth in the area is projected to outpace state growth over the projections period. Sectors Construction (3.5 percent annualized growth) and Education and Health Services (3.0 percent annualized growth) are projected to record the largest percentage change in Balance of Maricopa County.

Employment in City of Phoenix is projected to increase from roughly 953,887 to 1,110,727 over the ten-year period. This represents growth of 156,840 jobs or 1.5 percent annualized growth. Sectors Construction (3.5 percent annualized growth) and Education and Health Services (2.7 percent annualized growth) are projected to record the largest percentage change in City of Phoenix. While these percentage changes are significant, in terms of jobs in numerical terms, one of the largest groups to grow over ten years is in the food preparation and serving industries, jobs that typically do not require education or experience, and which do not pay much more than minimum wage. While the need for food preparers and servers is critical, they do not provide the wages needed to afford a comfortable lifestyle. Lower-wage earners often cannot afford housing, and either pay too much for housing or obtain several jobs to make ends meet.

The following tables illustrate the major occupational projections and industry employment projections for the City of Phoenix through 2026.

2016-2026 City of Phoenix Occupational Projections

Standard Occupation Classification (SOC) ¹	Employment		10 Year Change		10 Year Openings			
	2016 Estimate	2026 Projection	Numeric	Percent	Due to Growth	Due to Transfers	Due to Separations	Total ²
Total, All Occupations	953,887	1,110,727	156,840	16.4%	156,840	636,734	463,167	1,256,741
Management Occupations	70,632	82,348	11,716	16.6%	11,716	38,745	20,314	70,775
Business and Financial Operations Occupations	60,476	71,436	10,960	18.1%	10,960	38,265	18,728	67,953
Computer and Mathematical Occupations	36,231	43,648	7,417	20.5%	7,417	19,068	6,898	33,383
Architecture and Engineering Occupations	15,269	17,365	2,096	13.7%	2,096	7,532	4,149	13,777
Life, Physical, and Social Science Occupations	6,208	7,198	990	16.0%	990	4,150	1,895	7,035
Community and Social Service Occupations	12,319	15,997	3,678	29.9%	3,678	9,310	5,417	18,405
Legal Occupations	8,525	9,665	1,140	13.4%	1,140	3,388	2,281	6,809
Education, Training, and Library Occupations	34,360	38,132	3,772	11.0%	3,772	15,124	15,565	34,461
Arts, Design, Entertainment, Sports, and Media Occupations	15,579	17,093	1,514	9.7%	1,514	9,068	6,590	17,172
Healthcare Practitioners and Technical Occupations	54,432	71,434	17,002	31.2%	17,002	15,804	16,643	49,449
Healthcare Support Occupations	22,417	31,582	9,165	40.9%	9,165	15,162	14,936	39,263
Protective Service Occupations	24,325	25,669	1,344	5.5%	1,344	14,053	12,538	27,935
Food Preparation and Serving Related Occupations	66,293	80,438	14,145	21.3%	14,145	68,974	54,938	138,057
Building and Grounds Cleaning and Maintenance Occupations	33,676	38,111	4,435	13.2%	4,435	23,169	20,950	48,554
Personal Care and Service Occupations	35,659	47,060	11,401	32.0%	11,401	28,243	31,210	70,854
Sales and Related Occupations	105,597	114,744	9,147	8.7%	9,147	84,801	62,500	156,448
Office and Administrative Support Occupations	166,963	182,326	15,363	9.2%	15,363	107,589	85,938	208,890
Farming, Fishing, and Forestry Occupations	1,342	1,310	-32	-2.4%	-32	1,467	484	1,919
Construction and Extraction Occupations	43,557	56,212	12,655	29.1%	12,655	32,547	17,284	62,486

Installation, Maintenance, and Repair Occupations	37,761	43,328	5,567	14.7%	5,567	23,943	13,834	43,344
Production Occupations	41,777	46,124	4,347	10.4%	4,347	30,744	18,997	54,088
Transportation and Material Moving Occupations	60,489	69,507	9,018	14.9%	9,018	45,588	31,078	85,684

¹ For more information on the Standard Occupational Classification (SOC) system, go to: <http://www.bls.gov/soc/home.htm>
Prepared by Arizona Office of Economic Opportunity in cooperation with the U.S. Dept of Labor, Bureau of Labor Statistics, July 2018.

2016-2026 City of Phoenix Industry Employment Projections								
North American Industry Classification (NAICS)								
Industry Code	Industry Title	Base Employment 2016	Projected Employment 2026	Numeric Change	Percentage Change	Annualized Percentage Change		
000000	Total All Industries	953,887	1,110,727	156,840	16.4%	1.5%		
620000	Health Care and Social Assistance	115,783	163,757	47,974	41.4%	3.5%		
230000	Construction	46,672	65,852	19,180	41.1%	3.5%		
720000	Accommodation and Food Services	72,144	85,814	13,670	18.9%	1.8%		
520000	Finance and Insurance	70,860	83,932	13,072	18.4%	1.7%		
540000	Professional, Scientific, and Technical Services	56,248	67,908	11,660	20.7%	1.9%		
440000	Retail Trade	86,095	95,789	9,694	11.3%	1.1%		
560000	Administrative and Support and Waste Management and Remediation Services	114,561	122,773	8,212	7.2%	0.7%		
480000	Transportation and Warehousing	41,510	48,610	7,100	17.1%	1.6%		
310000	Manufacturing	47,251	54,307	7,056	14.9%	1.4%		
000067	Self-Employed and Unpaid Family Workers, All Jobs	55,435	59,809	4,374	7.9%	0.8%		
610000	Educational Services	54,116	58,077	3,961	7.3%	0.7%		
550000	Management of Companies and Enterprises	17,383	21,311	3,928	22.6%	2.1%		
710000	Arts, Entertainment, and Recreation	12,889	16,689	3,800	29.5%	2.6%		
530000	Real Estate and Rental and Leasing	21,075	24,330	3,255	15.4%	1.4%		

810000	Other Services (Except Government)	16,133	16,878	745	4.6%	0.5%
900000	Government	56,882	57,556	674	1.2%	0.1%
220000	Utilities	8,715	8,768	53	0.6%	0.1%
110000	Agriculture, Forestry, Fishing and Hunting	870	706	(164)	-18.9%	-2.1%
210000	Mining	1,447	1,224	(223)	-15.4%	-1.7%
510000	Information	15,528	15,138	(390)	-2.5%	-0.3%
420000	Wholesale Trade	42,290	41,499	(791)	-1.9%	-0.2%

Describe any major changes that may have an economic impact, such as planned local or regional public or private sector investments or initiatives that have affected or may affect job and business growth opportunities during the planning period. Describe any needs for workforce development, business support or infrastructure these changes may create.

The Transportation 2050 plan, approved by voters in August 2015 and confirmed in another vote in August 2019, marks a significant public investment that will have profound effects on the region. The Transportation 2050 plan is a 35-year citywide transportation strategy funded by a voter-approved sales tax. Transportation 2050 has the following goals:

- Improved frequency on local bus service
- Service through midnight on weekdays and 2 am on weekends for local buses and Dial-A-Ride service
- New transit-related technology, such as Wi-Fi on buses and trains, reloadable transit passes, real time data for Dial-A-Ride and security improvements for bus and light rail
- 75 miles of new RAPID routes
- 42 miles of new light rail
- Addition of new light rail stations
- 680 miles of new asphalt pavement on major arterial streets
- 1,080 miles of new bicycle lanes
- 135 miles of new sidewalks
- 2,000 new streetlights
- \$240 million for major street improvement projects

There are many benefits to the plan that impact jobs, businesses, and infrastructure. Perhaps most significantly, new housing and business opportunities will be created along new RAPID bus and light rail routes, and construction of infrastructure will create jobs, as will an expanded transit service.

How do the skills and education of the current workforce correspond to employment opportunities in the jurisdiction?

The 208,725 workers with only a High School education or less need assistance to access quality employment opportunities. This is the population that will be unprepared for work beyond minimum wage, for the most part. Many of the up-and-coming industry sectors will require not just job training, but additional education as well.

Describe any current workforce training initiatives, including those supported by Workforce Investment Boards, community colleges and other organizations. Describe how these efforts will support the jurisdiction's Consolidated Plan.

The City of Phoenix Human Services Department, under the statewide umbrella brand of ARIZONA@WORK, operates workforce development programs for adults, youth and laid-off workers with the guidance of the Phoenix Business and Workforce Development Board and the Community and

Economic Development Department. Through occupational skills training, on-the-job training and other customized skill development strategies, the Departments work in tandem to support the hiring needs of targeted industry sectors and businesses. Each year, the Board identifies the industries in which workforce training funds will be directed to ensure alignment with economic development activities. The ARIZONA@WORK network extends beyond city boundaries, supporting a regional approach with Maricopa County, state agencies, community-based organizations, public and private providers of training, and other entities to deliver targeted services throughout the community. Often, services rendered by the CED are delivered in tandem with CDBG funded efforts throughout the jurisdiction.

Does your jurisdiction participate in a Comprehensive Economic Development Strategy (CEDS)?

The City does not participate in a CEDS.

If so, what economic development initiatives are you undertaking that may be coordinated with the Consolidated Plan? If not, describe other local/regional plans or initiatives that impact economic growth.

The City of Phoenix will continue to generate Economic Development Strategies as needed and desired. It does not have CEDS strategies funded by the US Economic Development Administration but instead has locally generated strategic economic development plans, an array of focused Urban Village area plans as well as targeted neighborhood redevelopment and revitalization plans targeting specific regions throughout the City of Phoenix. Phoenix also participates in the Greater Phoenix Economic Council (GPEC) which has developed its economic development strategy.

Discussion

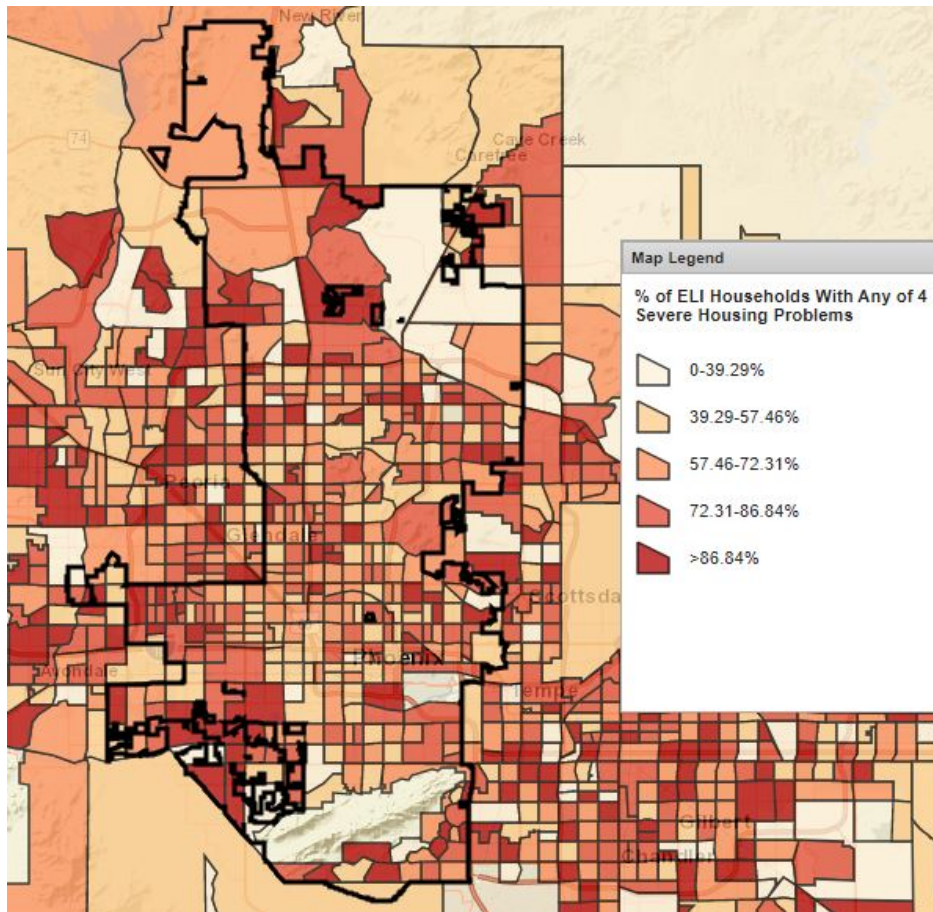
The City of Phoenix will continue to strategically commit CDBG and other resources for focused infrastructure, public improvements, business support, public services and other needed eligible activities to induce and sustain economic development within the jurisdiction. Initiatives that are included and coordinated in the Consolidated Plan include:

- The Expand program offering credit enhancement for fixed asset and working capital needs to eligible business to induce employment opportunities for low- and moderate-income workers.
- Targeted small business technical support services in marketing, accounting, finance and other services for qualified business generating employment opportunities for low- and moderate-income workers.
- Focused infrastructure, public improvements and public services.
- Focused downtown redevelopment and revitalization endeavors.
- The adopted NRSA Strategy covering the prior Enterprise Community region which includes the Isaac Neighborhood Initiative Area.

MA-50 Needs and Market Analysis Discussion

Are there areas where households with multiple housing problems are concentrated?
(include a definition of "concentration")

Figure MA-50.01: Concentration of Households with Any of the 4 Severe Housing Problems



Source: HUD CPD Maps, 2019

The map above indicates that ELI households with any of the four severe housing problems are scattered throughout the City. Any tract with more than 72 percent of households with one of the four severe housing problems is considered a concentration. The four severe housing problems are similar to standard housing problems, but have two distinct differences in the definitions for cost burden and overcrowding:

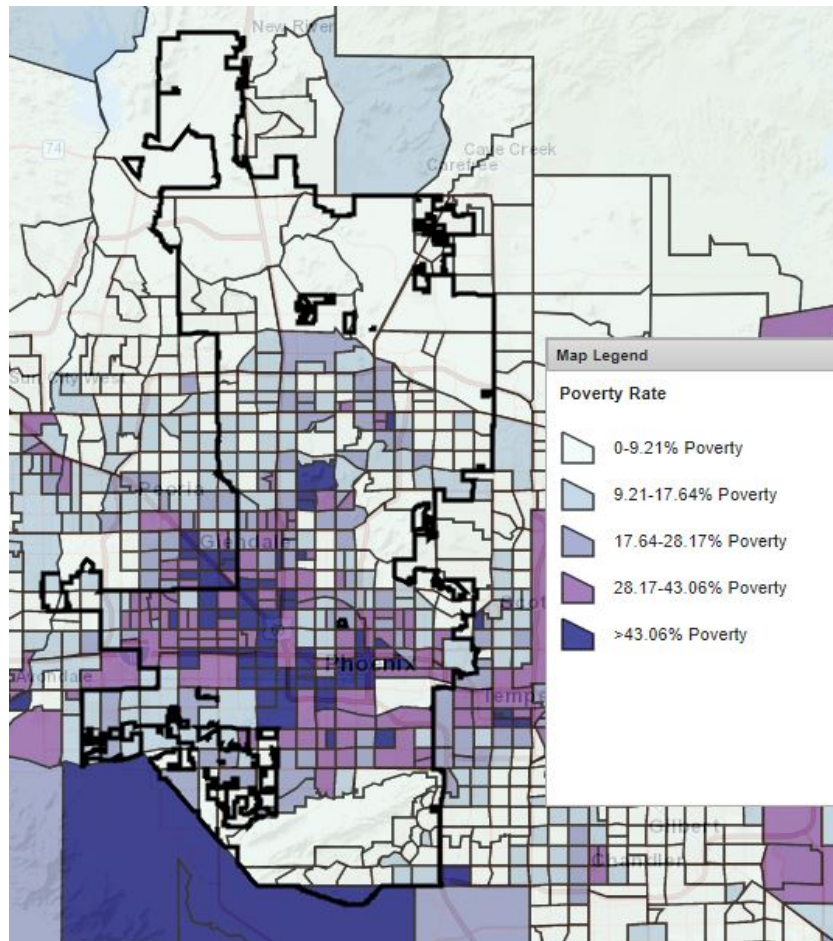
1. Substandard Housing – Lacking complete kitchen facilities
 - a. A complete kitchen consists of a sink with a faucet, a stove or range, and a refrigerator
2. Substandard Housing – Lacking complete plumbing facilities
 - a. Complete plumbing consists of hot and cold running water, a flush toilet, and a bathtub or shower

3. Cost Burden – Cost burden greater than 50% of income
4. Overcrowding – More than 1.5 persons per room

Are there any areas in the jurisdiction where racial or ethnic minorities or low-income families are concentrated? (include a definition of "concentration")

The following three maps illustrate concentrations of lower-income and minority households, first by delineating the poverty rate by Census tract, second by median income by Census tract, and lastly by concentrations of non-White households. Households below the poverty line are clustered in the central and southern portions of the City, with many tracts showing poverty rates above 40 percent.

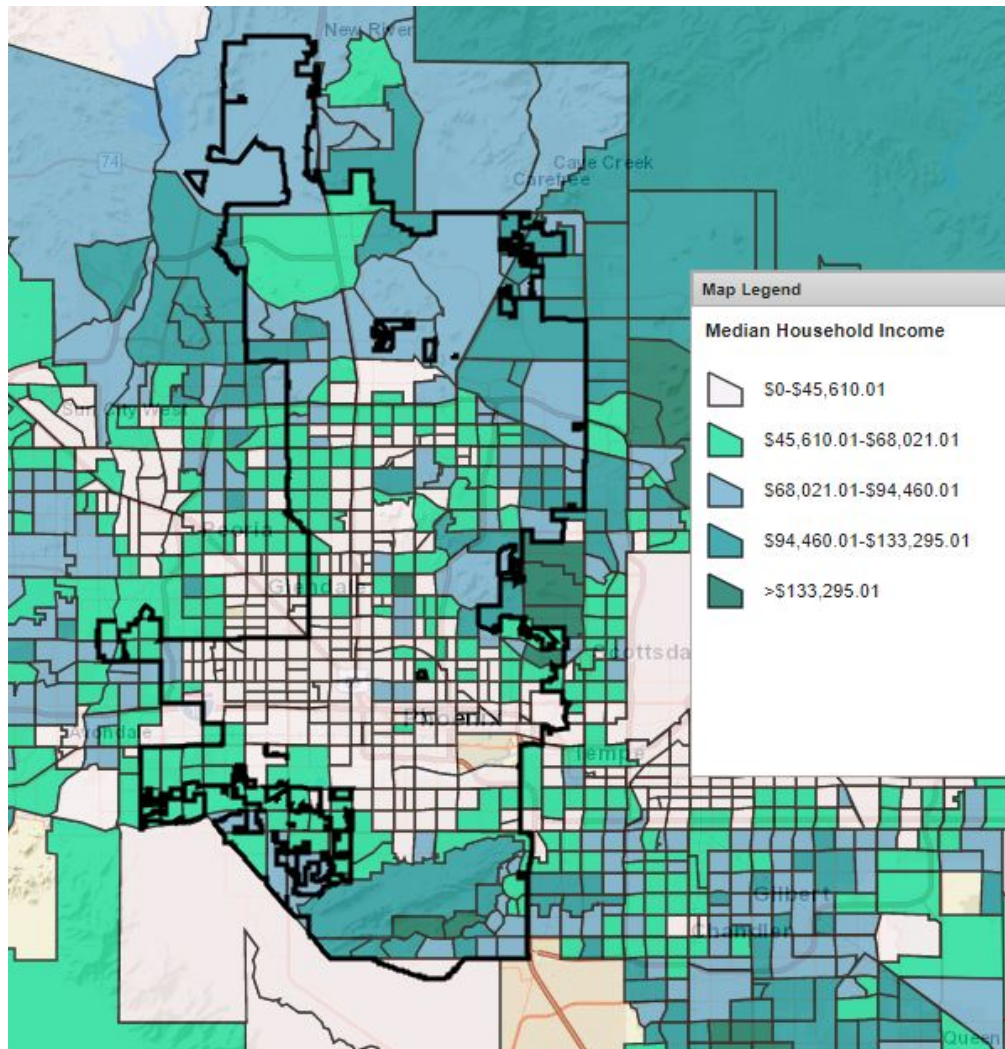
Figure MA-50.02: Poverty Rate by Census Tract



Source: HUD CPD Maps, 2019

The second map, depicting median household income by tract, similarly illustrates lower-income households in roughly the same locations as those with the highest rates of poverty.

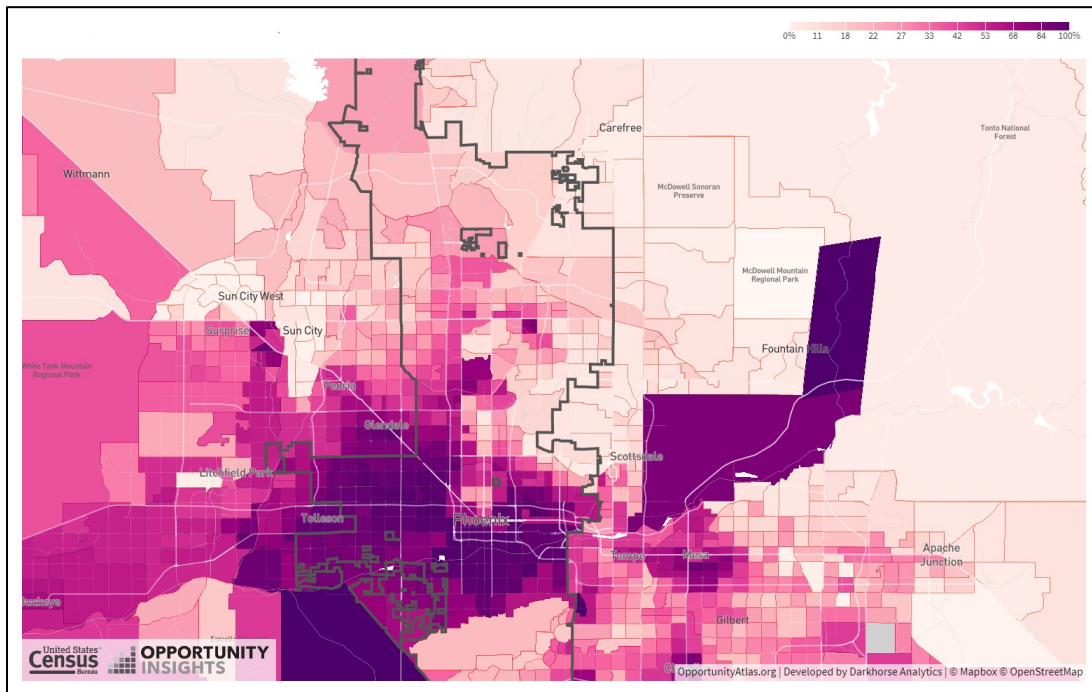
Figure MA-50.03: Median Household Income by Census Tract



Source: HUD CPD Maps, 2019

The final map illustrates that these lower-income tracts also contain the highest incidences of minority households.

Figure MA-50.04: Concentrations of Non-White Households by Census Tract



Source: US Census Opportunity Atlas, 2019

What are the characteristics of the market in these areas/neighborhoods?

Housing problems and racial/ethnic concentration are found predominately in the Central City, South Mountain, and Maryvale Village Planning Committees. Greater detail pertaining to the characteristics of these areas/neighborhoods are provided in the 2020-2025 City of Phoenix Analysis of Impediments to Fair Housing Choice.

Are there any community assets in these areas/neighborhoods?

These communities have access to multiple parks, recreation centers, career centers, and historic districts, providing opportunities for residents to build community with one another, as well as advance their economic attainment. Community centers offer a variety of classes, sport leagues, and parks for residents to enjoy the City. One park to note is the South Mountain Park, which is one of the country’s largest municipal parks at 16,000 acres South Mountain Park consists of three mountain ranges, the Ma Ha Tauk, Gila, and Guadalupe, as well as 51 miles of trails for hiking, horseback riding, and mountain biking. Downtown Phoenix has been experiencing significant revitalization, which includes increased access to major events and sporting venues through the development of two convention centers and Chase Stadium, allowing for cultural entertainment for residents. Downtown Phoenix can be navigated by the light rail system

These communities also contain multiple higher education institutes, such as Downtown Arizona State University Campus, Grand Canyon University, South Mountain Community College, University of Advancing Technology, University of Arizona College of Medicine, Colangelo College of Business. Local

higher education institutions reduce barriers to entry due to the location, as well as transportation. Higher levels of education correspond to lower levels of unemployment and poverty, providing multiple career pathways to residents of these communities.

Are there other strategic opportunities in any of these areas?

The City's General Plan has a vision to be a Connected Oasis by ultimately enhancing the quality of life for all residents. Within the General Plan there is a desire to strengthen neighborhoods and provide greater opportunity and equity. Ultimately, the General Plan focuses on enhancing the quality of life for all residents. The General Plan created The PlanPHX Project and developed a blueprint which provides tremendous opportunity for the Village Planning Committees and City staff to engage in long-range planning in each of the villages. From the review of existing plans, to analyzing how each village's unique character and assets contribute to the Connected Oasis, the village planning committees will strengthen their roles in collaborating with staff to implement the updated General Plan. Continued alignment with the City's General Plan and review of land use policies and city code can increase opportunities to strengthen these communities.

Other possible strategic opportunities include rehabilitating existing older housing stock, streamlining the permitting process to encourage developers and owners to construct rental and owner-occupied housing, and revitalizing aging commercial areas. In addition, strategic opportunities include funding accessibility improvements to public areas, constructing sidewalks and paved streets where none exist; funding the rehabilitation of aging infrastructure, funding new or improved public areas, and funding public facilities that meet accessibility requirements in order to accommodate the future needs of a diverse and aging population.

MA-60 Broadband Needs of Housing occupied by Low- and Moderate-Income Households - 91.210(a)(4), 91.310(a)(2)

Describe the need for broadband wiring and connections for households, including low- and moderate-income households and neighborhoods.

HUD guidelines require all Consolidated Plans to include a discussion on the broadband needs of the jurisdiction and the prevalence of the digital divide, defined as the gap between households with access to computers and internet on a regular basis and those who do not.

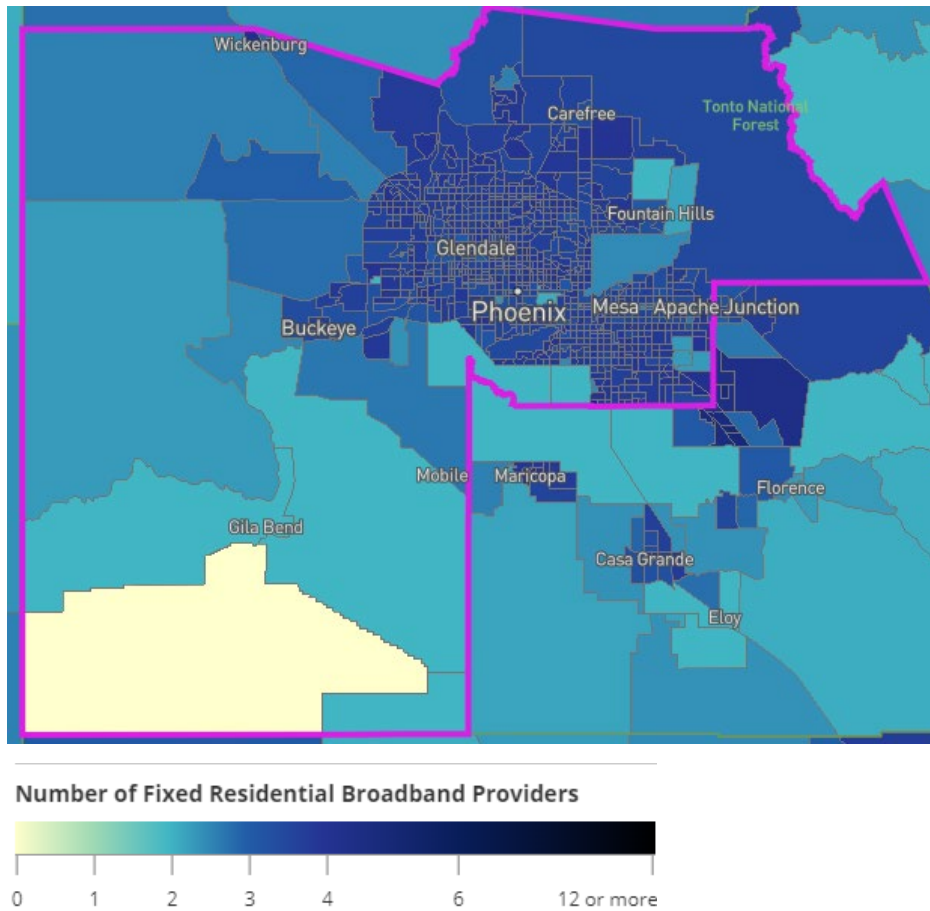
To address the digital divide, the City included a question in its community needs survey that asked residents what their most critical infrastructure needs are. Approximately 12.4 percent of respondents (190 individuals) felt increasing access to broadband internet is a priority need. According to statistics on the DigitalInclusion.org website, almost 15 percent (82,385) of the City's 574,645 households did not have access to broadband service as of 2018.

Describe the need for increased competition by having more than one broadband Internet service provider serve the jurisdiction.

HUD guidelines require all Consolidated Plans to include a discussion on the broadband needs of the jurisdiction and the prevalence of the digital divide, defined as the gap between households with access to computers and internet on a regular basis and those who do not. In drafting the Consolidated Plan, the City used data from the Federal Communications Commission (FCC) regarding the number of broadband internet service providers in Phoenix and the US Census Bureau's American Community Survey to determine the number of households with and without internet access.

Below is a map showing the City's access to providers offering broadband services. To be considered broadband, a provider must offer speeds of 25Mbps download and 3Mbps upload.

Figure MA-60.01: Access to Broadband Provider Options



Source: FCC Fixed Broadband Deployment, 2019

Table MA-60.01: Percent of Population with Broadband Provider Access

	Maricopa County	Phoenix	Tucson	Mesa	Arizona	Nation-wide
No providers	0%	0%	0%	0%	0%	.06%
1+ providers	100%	100%	100%	100%	100%	99.9%
2+ providers	100%	100%	100%	99.9%	100%	99.7%
3+ providers	93.3%	96.7%	95.2%	88.62%	87.8%	93.4%

Source: Fixed Broadband Deployment, Federal Communications Commission (FCC), 2019

Most residents in Phoenix have access to multiple broadband internet providers. Price is undoubtedly the greatest challenge to internet access. In the City there are two major broadband Internet Service Providers (ISP) and only one of them offers reduced rates for low-income residents. However, to qualify

for the low-cost plan the residents must have school aged children living in their household. Low-cost plans are not available to households without school aged children.

In addition to the challenges above, the following are impediments to providing broadband internet/community Wi-Fi in Phoenix are:

- In low-income areas, the required infrastructure can be limited by the age of the buildings, construction materials (masonry block), slow internet speeds or the total lack of broadband access. There are 760 affordable housing units in the Edison-Eastlake Community. Only one of the properties is wired for the ISP which offers low-cost internet service.
- The cost of purchasing the equipment (computing device and/or wi-fi router) required to access the internet impacts households.

The City's Housing Department, in conjunction with the Information Technology Department, is actively working to expand broadband access for affordable housing residents. Two examples of these expansion efforts are plans to include neighborhood wide access through the Choice Neighborhoods redevelopment of the Edison-Eastlake Community; and exploration of ways to provide free internet through renovation projects at public spaces and Housing sites. These projects would increase the number of affordable housing residents who have broadband access. Internet access provides opportunities in education, social services, health and wellness, and employment. Closing the digital divide is a key element to removing physical, social and economic barriers that have isolated residents.

The Housing Department has participated in ConnectHomeUSA since 2017 by helping residents to get connected at home and providing access to educational content, digital literacy trainings and discounted devices. ConnectHomeUSA is a movement to bridge the digital divide for HUD-assisted housing residents in the United States under the leadership of national nonprofit EveryoneOn. Low-income residents live on the wrong side of the digital divide because they do not have internet access at home and are missing out on the high-value educational, economic, and social impact of the internet. Families are increasingly at risk of becoming isolated from our digital society because they lack access to the devices and connectivity and are lacking the necessary skills to use it effectively.

MA-65 Hazard Mitigation - 91.210(a)(5), 91.310(a)(3)

Describe the jurisdiction's increased natural hazard risks associated with climate change.

ConPlans are now required to account for resiliency to natural hazards within the relevant jurisdiction. The City acts as a first responder to floods, wildfires, extreme heat events, and other impacts of climate change. Many departments in the City government are involved in resiliency to natural hazards, specifically the Office of Environmental Programs and the City of Phoenix Fire Department. Phoenix is specifically focusing on sustainable water supplies, protecting vulnerable populations in extreme heat events, and developing land use designs to minimize the impact of urban heat island effects.

Describe the vulnerability to these risks of housing occupied by low- and moderate-income households based on an analysis of data, findings, and methods.

The City is participating in a national Resilience AmeriCorps program funded by the Cities of Service called Resilient PHX. The program is housed within the City Manager's Office with the focus of addressing challenges with extreme weather and to foster community resiliency and sustainability. These projects include efforts to enhance and coordinate the City's Heat Relief Campaign which protects low- to moderate-income individuals from extreme heat and offer cool spots and prevent heat-related illnesses. Additionally, Resilient PHX engages residents in preparedness training to participate in community resilience to natural hazards and empower residents to create share in their communities.

The City's Homeland Defense Bureau, comprised of the Fire Department, Phoenix Police Department, Office of Emergency Management, and Department of Public Health, oversees a Community Emergency Response Team (CERT), which is a program to train people to be better prepared to respond to emergencies in their local communities as first responders. Program participants receive training to deliver services in a disaster setting and are available to respond if other City departments are unable to make it to the location due immediately due to the disasters.

Lastly, the Maricopa County Department of Emergency Management operates the region's Emergency Preparedness program to ensure the County and partners, one of which is the City, are prepared to respond to variety of emergencies and serves as the lead agency. This department maintains the Emergency Operations and Hazards Mitigation Plans which assess the likelihood and impacts of potential natural hazards and is updated every five years.

Strategic Plan

SP-05 Overview

Strategic Plan Overview

The Strategic Plan outlines the strategies and policies with which the City plans to address the issues and opportunities presented in the Needs Assessment and Market Analysis. Ultimately, the Strategic Plan will help achieve the City's ConPlan goal by guiding investments in Phoenix's LMI communities. The goals are:

Goal 1: Increase and preserve affordable rental and homeowner housing opportunities for low- and moderate-income households based on community needs.

Goal 2: Assist individuals and families to gain stable housing after experiencing homelessness or a housing crisis by providing appropriate housing and supportive services.

Goal 3: Foster the development of vibrant and thriving neighborhoods by investing in public facilities, essential infrastructure and addressing blight.

Goal 4: Provide public and community services that promote equity and serve vulnerable populations, including for residents with special needs.

Goal 5: Enhance the City's economic stability by investing in inclusive economic growth opportunities that develop and strengthen small businesses, as well as providing access to workforce development and job opportunities.

Goal 6: Meet the needs of persons with HIV/AIDS and their families through housing and supportive services.

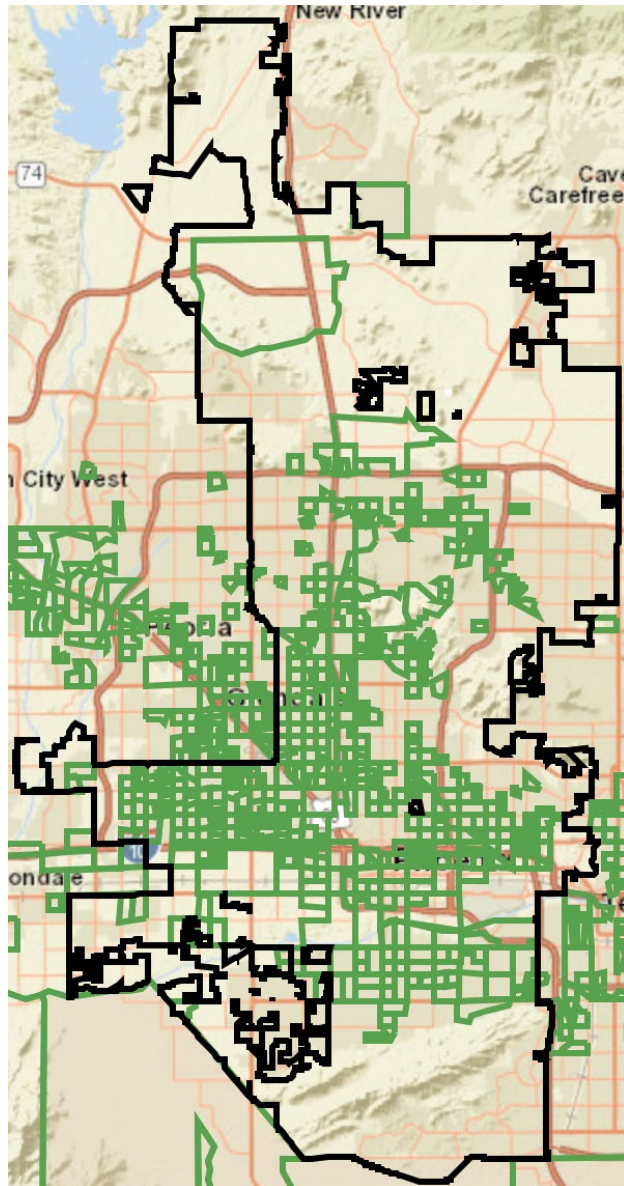
These goals, and the funded activities meant to achieve them, align with HUD's approaches to developing viable communities: (1) providing decent housing; (2) providing a suitable living environment; and (3) expanding economic opportunity.

SP-10 Geographic Priorities – 91.215 (a)(1)

Geographic Area

In keeping with HUD entitlement program rules, the City will fund activities in predominately LMI areas or activities that will predominately benefit LMI residents and those with special needs, including strategic areas such as Neighborhood Initiative Areas (NIA'S) and Redevelopment Areas (RDA's) and programs committed in the Phoenix Choice Neighborhoods, a Neighborhood Revitalization Strategy Areas (NSRA)

Figure SP 10.1: CDBG-eligible Block Groups

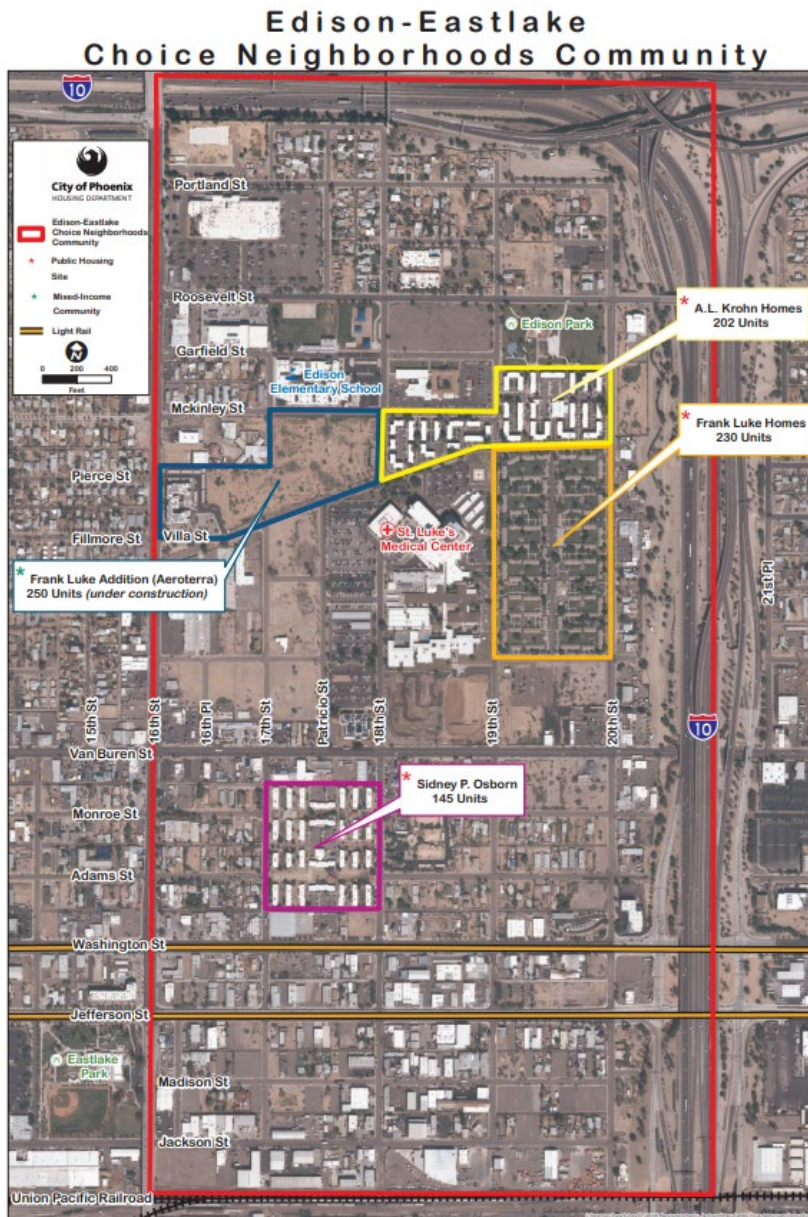


Source: HUD CPD

The areas where CDBG funds will be used are identified in Figure SP 10.01 above, which identifies LMI areas in the City by Census block groups. CDBG-eligible blocks groups are those in which all at least 51 percent of households are LMI.

Additionally, the City uses the following geographic priority areas for the Neighborhood Revitalization Strategy Areas (NSRA)

Figure SP 10.2: Neighborhood Revitalization Strategy Areas



Source: City of Phoenix

Table SP-10.01: Priority Needs

1	Area Name:	Edison-Eastlake Choice Neighborhoods
	Area Type:	Local Target area
	Other Target Area Description:	
	HUD Approval Date:	
	% of Low/ Mod:	
	Revital Type:	Comprehensive
	Other Revital Description:	
	Identify the neighborhood boundaries for this target area.	The Edison-Eastlake Choice Neighborhoods Community (EEC) map is provided in this section of the plan. Generally, the boundaries range from 16 th 16 th Street on the west, Interstate 10 on the east, Interstate 10 on the north and the Union Pacific Railroad on the south. The Edison-Eastlake Choice Neighborhoods Community is a Neighborhood Revitalization Strategy Area (NRSA).
Include specific housing and commercial characteristics of this target area.	This is a very small geographic area with just over 4,397 population. Of the approximately 1,176 dwelling units, about 7.6% are owner and 92.4% are renter occupied. Of the 1,176 housing units 577 units are found across three public housing sites. These public housing developments are between 55 and 77 years old. They are no longer a quality housing option due to obsolete infrastructure and poor design. Immediate repair needs at all three developments exceeds \$40 million or nearly \$70,000 per unit. Aside from the public housing sites, single-family homes dominate the EEC’s housing landscape with a handful of other small and large multi-family developments. The majority of the housing stock was built prior to 1960. There are over 150 businesses in the EEC, which are primarily concentrated along 16 th Street.	
How did your consultation and citizen participation process help you to identify this neighborhood as a target area?	The Phoenix NRSA shares the same target area as Phoenix’s Edison-Eastlake Choice Neighborhoods target area due to its high poverty rate, concentration of obsolete public housing units, and lack of neighborhood amenities and services. Through an extensive community engagement process, residents and stakeholders created the Choice Neighborhoods Transformation Plan, called the One Vision Plan, to identify strategies to improve housing, lift people up, and improve neighborhood conditions overall within the defined target area.	

<p>Identify the needs in this target area.</p>	<p>The needs of the EEC are identified in the attached EEC One Vision Plan. This plan includes activities targeted to the following three categories:</p> <ul style="list-style-type: none"> • HOUSING - Replace distressed public housing with high-quality mixed-income housing that is well-managed and responsive to the needs of the surrounding neighborhood. • PEOPLE - Improve educational outcomes, health outcomes, and intergenerational mobility for youth with services and supports delivered directly to youth and their families. • NEIGHBORHOOD - Create the conditions necessary for public and private reinvestment in distressed neighborhoods to offer the kinds of amenities and assets, including safety, good schools, and commercial activity, that are important to families' choices about their community.
<p>What are the opportunities for improvement in this target area?</p>	<p>The opportunities in the EEC revitalization area include but are not limited to the following items:</p> <ul style="list-style-type: none"> • HOUSING - Replace distressed public housing with high-quality mixed-income housing that is well-managed and responsive to the needs of the surrounding neighborhood. • PEOPLE - Improve educational outcomes, health outcomes, and intergenerational mobility for youth with services and supports delivered directly to youth and their families. • NEIGHBORHOOD - Create the conditions necessary for public and private reinvestment in distressed neighborhoods to offer the kinds of amenities and assets, including safety, good schools, and commercial activity, that are important to families' choices about their community.
<p>Are there barriers to improvement in this target area?</p>	<p>The Choice Neighborhoods Grant is an extensive revitalization process over a period of 5 years. Coordinating all the elements of this revitalization effort will take extensive resources and organization.</p>

General Allocation Priorities

Describe the basis for allocating investments geographically within the jurisdiction (or within the EMSA for HOPWA)

For the Edison-Eastlake Choice Neighborhoods NRSA the following activities are planned and will include a variety of public and private funding mechanisms.

HOUSING STRATEGY	
	HUD Part 58 Environmental Assessment
	Issuance of the General Information Notice (GIN)
	Predevelopment Activities
	Phase 1 Housing
	<i>Financial Closing (within 18 months of grant award date)</i>
	<i>Construction (within 21 months of grant award date)</i>
	<i>Lease-up</i>
	Phase 2 Housing
	<i>Initiation of Negotiations (ION)</i>
	<i>Relocation - Frank Luke</i>
	<i>Demolition/Archeology - Frank Luke</i>
	<i>Financial Closing</i>
	<i>Construction</i>
	<i>Lease-up</i>
	Phase 3 Housing
	<i>Initiation of Negotiations (ION)</i>
	<i>Relocation - AL Krohn</i>
	<i>Demolition/Archeology - AL Krohn</i>
	<i>Financial Closing</i>
	<i>Construction</i>
	<i>Lease-up</i>
	Phase 4 Housing
	<i>Initiation of Negotiations (ION)</i>
	<i>Relocation - Sidney P Osborn</i>
	<i>Demolition/Archeology - Sidney P Osborn</i>
	<i>Financial Closing</i>
	<i>Construction (finished by June 30, 2024)</i>
	<i>Lease-up</i>
	Homeownership
	<i>Financial Closing</i>
	<i>Predevelopment(site design/approvals, const financing)</i>

	<i>Marketing / Pre-Sales / Spec Sales</i>
	<i>Construction (Horizontal & Vertical - 4 phases)</i>
	<i>Delivery / Closeout</i>
	Project Based Vouchers
	<i>Call for Interest from Developers (50 PBVs)</i>
	<i>Call for Interest from Developers (50 PBVs)</i>
	<i>Call for Interest from Developers (50 PBVs)</i>
PEOPLE STRATEGY	
	Case Management <i>(Start within 60 days of grant award)</i>
	<i>Service Coordination / Case Management Activities</i>
	<i>Choice Neighborhoods Assessment</i>
	<i>School-Based Case Worker</i>
	<i>Workforce Development Specialist</i>
	<i>Place ASU Interns</i>
	Deliver Health Programs
	<i>Develop Health Program + Schedule (Valle del Sol, Maricopa County)</i>
	<i>Community Health Worker Program</i>
	<i>With Every Heartbeat is Life Workshops</i>
	<i>Early Childhood Development Fair</i>
	<i>Community Connection Fair</i>
	<i>Strong Families</i>
	Deliver Economic Self Sufficiency Programs
	<i>ARIZONA@WORK affiliate site @ Aeroterra</i>
	Deliver Education and Early Learning Strategies
	<i>Phoenix Elem. IGA / Data Share Agreement</i>
	Early Childhood
	<i>Head Start Recruitment</i>
	School Age
	<i>After School Programing (Luke Krohn + SPO)</i>
	<i>Summer Programing (Luke Krohn + SPO)</i>
	<i>Project SOAR (Students+Opportunities+Achievement=Success) age 15-20</i>
	<i>Opening of Phoenix Family First Center @ Aeroterra</i>
	<i>FAFSA Workshops and Classes</i>
	<i>Youth Education Tracking in Schools</i>
	<i>After School Parks Programing @ SPO</i>
	<i>After School Activities @ Luke Krohn</i>
	<i>Identify High School Seniors + Celebration</i>
	<i>Identify Incoming Freshman</i>
	Prepare and Submit People/Supportive Services Plan

	<p>Priority Health, Education, and Economic Self-Sufficiency Outcomes and Metrics</p> <p><i>Children, youth and adults are physically and mentally healthy</i></p> <p><i>100% of residents will have a primary healthcare provider</i></p> <p><i>95% of residents will have health insurance</i></p> <p><i>Children enter Kindergarten ready to learn</i></p>
	<p><i>65% of children ages 0-5 are participating in high quality center-based or formal home-based learning programs</i></p> <p><i>43% of children entering Kindergarten demonstrate age appropriate ELA and Math functions</i></p> <p><i>Children are proficient in core academic subjects</i></p> <p><i>42% of school aged children are at or above grade level per AZ ELA and 41% in AZ Math</i></p> <p><i>Youth graduate from high school college and career ready</i></p> <p><i>90% of youth, including youth with disabilities, graduate from high school college and career ready</i></p> <p><i>Households are economically stable and self-sufficient</i></p> <p><i>51% of residents between ages 18 and 64 will have wage income</i></p> <p><i>Average income for residents will exceed \$13,460 (excluding elderly and disabled households who cannot work)</i></p>
NEIGHBORHOOD STRATEGY	
	<p>Critical Community Improvements</p> <p>Prepare & Submit CCI Plan</p> <p>Implementation of Approved CCI Plan (TBD)</p> <p><i>Critical Community Improvements to be inserted following HUD Approval of Plan</i></p> <p>Public Safety Strategies</p> <p>Neighborhood Improvements</p> <p><i>Mobility Improvements</i></p> <p><i>LED Streetlight Installation</i></p> <p><i>19th Street Complete Street Improvements</i></p> <p><i>20th Street Complete Street Improvements</i></p> <p><i>Speed Cushions + Signal Installation on 20th</i></p> <p><i>HAWK Signal Installation (18th/Roosevelt)</i></p> <p><i>Bus service expansion</i></p> <p><i>New Bus Shelters</i></p> <p><i>GR:D Bike Stations Installation</i></p> <p><i>Gateway Transit Node (Action Activity)</i></p>

	<i>Bicycle Facility Improvements on Villa</i>
	<i>20th St.(Van Buren to Roosevelt)- Slurry Seal</i>
	<i>Van Buren(16th St. to 24th St.)- Mill and Overlay</i>
	<i>Washington St.(16th St.-20th St.)- Fog Seal</i>
	<i>Jefferson St.(16th St. -20th St.)- Fog Seal</i>
	<i>16th St.(Van Buren to Roosevelt)- Mill and Overlay</i>
	<i>Open Space Enhancements</i>
	<i>Edison Park Improvements (aside from expansion)</i>
	<i>Edison Park Activity Hub (Action Activity)</i>
	<i>Nature Conservancy Thermal Comfort Pilot Project</i>
	<i>Neighborhood Beautification / Place-Keeping</i>
	<i>Owner-Occupied Housing Rehabilitation Program</i>
	<i>Rental Housing Rehabilitation Program</i>
	<i>Neighborhood Clean-Ups (3x/year)</i>
	<i>Gateway Monuments (Action Activity)</i>
	<i>EEC Street Sign Toppers (Action Activity)</i>
	<i>EEC Street Medallions (Action Activity)</i>
	<i>Business Façade Programs</i>
	<i>Arts and Culture Activities and Installations</i>
	<i>Other Neighborhood Investments</i>
	<i>Pavement Restoration Projects</i>
	<i>Van Buren Complete Street</i>
	<i>Water Infrastructure Improvements</i>
	<i>Sewer Infrastructure Improvements</i>
	<i>St. Luke's Medical Center Facility Upgrades</i>
	<i>New Workforce Housing Development</i>
	<i>Cultural Food Corridor (Incubator) Adaptive Reuse</i>

The City of Phoenix in its entirety is the geographic priority area. The NRSA designation allows flexibility in the use of federal funds to provide needed opportunities to revitalize housing stock, provide economic development opportunities and services to the community within the EEC. At this time CDBG funding has been identified, but not limited to, the following activities:

Minor and major rehabilitation of single- and multi-family residential units; reconstruction of homes; residential-based lead abatement; acquisition of vacant lots or blighted residential properties containing structures/homes; new residential construction; relocation assistance; demolition of existing residential structures; site excavation; pour concrete for residential-based foundations, sidewalks and parking lots, plus installation of asphalt driveways. Also included are American with Disabilities Act (ADA) modifications, where necessary; installation of associated residential-based infrastructure (sewer, water, gas); landscape improvements including planting of trees and shrubbery; disposition of

development-ready vacant properties, neighborhood WIFI and other neighborhood amenities. The core programs used to fulfill the EEC One Vision Plan will include:

- Owner-Occupied Housing Rehabilitation Program (OOHR)
- Hardship Assistance Program (HAP)
- Rental Rehabilitation Program (Rental)
- HOME Housing Rehabilitation and Reconstruction
 - Extended Rehab Program (XRP)
- Comprehensive Housing Repair Program (CHRP)
- NSD Demolition Program (NSD Demo)
- Slum and Blight Acquisition Program
- Infill Open Application Program
- Weatherization Assistance Program (WAP)
- Lead Hazard Control Program (LEAD)
- Healthy Homes Program

HOPWA

The City of Phoenix will continue to allocate resources to serve client's meeting the HOPWA requirement of being at or below 80 percent of the Area Median Income who reside in both Maricopa and Pinal Counties. The funding that will be allocated to each HOPWA program will be dependent on the demonstrated need, identified gaps in services and feedback from the community outreach.

SP-25 Priority Needs - 91.215(a)(2)

Priority Needs

Table SP-25.01: Priority Needs

1	Name	Affordable Housing
	Priority Level	High
	Description	Increase and preserve affordable rental and homeowner housing opportunities to improve access to housing which reflects community needs, including but not limited to, opportunities near transit, employment, and community services. Fair Housing testing and services.
	Population	Low Moderate Middle Large Families Families with Children Elderly
	Target Area	Citywide
	Associated Goals	Increase and preserve affordable rental and homeowner housing opportunities for low-and moderate-income households based on community needs. Assist individuals and families to gain stable housing after experiencing homelessness or a housing crisis by providing appropriate housing and supportive services.
	Basis for Relative Priority	Affordable housing has been identified as the highest priority based on local housing data and input from community meetings. Additionally, Fair Housing is a requirement of the CDBG program.

2	Name	Services and housing for persons experiencing or at-risk of homelessness
	Priority Level	High
	Description	Providing appropriate housing and service solutions grounded in best practices for individuals and families to regain stability after experiencing homelessness or a housing instability
	Population	Chronic Homelessness Individuals Families with Children

		<p>Mentally Ill</p> <p>Chronic Substance Abuse</p> <p>Veterans</p> <p>Persons with HIV/AIDS</p> <p>Victims of Domestic Violence</p> <p>Unaccompanied Youth</p>
	Target Area	Citywide
	Associated Goals	<p>Assist individuals and families to gain stable housing after experiencing homelessness or a housing crisis by providing appropriate housing and supportive services.</p> <p>Increase and preserve affordable rental and homeowner housing opportunities for low-and moderate-income households based on community needs.</p>
	Basis for Relative Priority	A total of 4,578 people experience homelessness in the City according to the annual PIT. This funding area was also identified as a top need in the community needs survey. This requires resources, such as permanent and temporary housing to assist those currently experiencing or at-risk of entering homelessness.

3	Name	Investing in public facilities and infrastructure
	Priority Level	High
	Description	Improve and expand the City's existing public infrastructure (streets, sidewalks, curb/gutters, street fixtures, drainage systems, and sewer/water systems) and public facilities (parks and recreational facilities, community centers, public healthcare centers) in low- and moderate-income communities.
	Population	<p>Extremely Low</p> <p>Low</p> <p>Moderate</p> <p>Large Families</p> <p>Families with Children</p> <p>Elderly</p> <p>Chronic Homelessness</p> <p>Individuals</p> <p>Families with Children</p> <p>Mentally Ill</p>

		<p>Chronic Substance Abuse veterans Persons with HIV/AIDS Victims of Domestic Violence Unaccompanied Youth Elderly Frail Elderly Persons with Mental Disabilities Persons with Physical Disabilities Persons with Developmental Disabilities Persons with Alcohol or Other Addictions Victims of Domestic Violence</p>
	Target Area	Citywide
	Associated Goals	Foster the development of vibrant and thriving neighborhoods by investing in public facilities, essential infrastructure and addressing blight.
	Basis for Relative Priority	This emerged as a need within the community needs survey and the community engagement process. The City will continue to invest funding towards rehabilitating the current infrastructure, develop new infrastructure, or revitalize specific neighborhoods to meet community needs related to street and alley improvements, sidewalk improvements, tree planting and landscape improvements, and community centers.

4	Name	Supporting people with special needs
	Priority Level	High
	Description	Improve and increase facilities and services to create suitable living environments for non-homeless persons with special needs. These include facilities and their programs that service the young, seniors, large families, and persons with disabilities.
	Population	<p>Extremely Low Low Moderate Large Families Families with Children Elderly Chronic Homelessness</p>

		Individuals Families with Children Mentally Ill Chronic Substance Abuse veterans Victims of Domestic Violence Unaccompanied Youth Elderly Frail Elderly Persons with Mental Disabilities Persons with Physical Disabilities Persons with Developmental Disabilities Persons with Alcohol or Other Addictions
	Target Area	Citywide
	Associated Goals	Provide public and community services that promote equity and serve vulnerable populations, including for residents with special needs. Assist individuals and families to gain stable housing after experiencing homelessness or a housing crisis by providing appropriate housing and supportive services. Increase and preserve affordable rental and homeowner housing opportunities for low-and moderate-income households based on community needs.
	Basis for Relative Priority	Services for those with special needs was identified as a community need through the Community Needs Survey, as well as other community engagements.

5	Name	Economic Development
	Priority Level	High
	Description	Increase economic and workforce development opportunities for LMI residents throughout the city.
	Population	Extremely Low Low Moderate Large Families Families with Children Elderly

	<p>Chronic Homelessness Individuals Families with Children Mentally Ill Chronic Substance Abuse veterans Persons with HIV/AIDS Victims of Domestic Violence Unaccompanied Youth Elderly Frail Elderly Persons with Mental Disabilities Persons with Physical Disabilities Persons with Developmental Disabilities Persons with Alcohol or Other Addictions Victims of Domestic Violence Non-housing Community Development</p>
Target Area	Citywide
Associated Goals	Enhance the City’s economic stability by investing in inclusive economic growth opportunities that develop and strengthen small businesses, as well as providing access to workforce development, and job opportunities.
Basis for Relative Priority	Employment training and workforce development each were ranked as needs within community engagement sessions. The Community Needs Survey identified employment re-entry services, job readiness programs, and financial education programs as the community’s top needs.

6	Name	Housing and services for those with HIV/AIDS
	Priority Level	High
	Description	Housing and services that meet the needs of persons with HIV/AIDS and their families.
	Population	Extremely Low Low Moderate Large Families Families with Children

	<p>Chronic Homelessness Individuals Mentally Ill Chronic Substance Abuse veterans Persons with HIV/AIDS Victims of Domestic Violence Elderly Frail Elderly Persons with Mental Disabilities Persons with Physical Disabilities Persons with Developmental Disabilities Persons with Alcohol or Other Addictions Victims of Domestic Violence</p>
Target Area	Citywide
Associated Goals	Meet the needs of persons with HIV/AIDS and their families through housing and supportive services.
Basis for Relative Priority	Housing and supportive services are needed for individuals with HIV/AIDS to thrive within the community, the City will continue to administer programs to serve this population.

Narrative (Optional)

SP-30 Influence of Market Conditions – 91.215 (b)

Influence of Market Conditions

Table SP 30.01: Influence of Market Conditions

Affordable Housing Type	Market Characteristics that will influence the use of funds available for housing type
Tenant Based Rental Assistance (TBRA)	Housing cost burden is the most significant housing problem facing LMI households. As the economy has improved since the 2008 financial crisis, Phoenix has experienced tremendous population growth and the job market has rebounded. Unfortunately, this has resulted in an increase in housing costs. LMI households have faced increased housing cost burdens, which affects their overall economic stability. With a wait of 2- 3 years before qualifying waitlisted households receive a Housing Choice Voucher, LMI households are at great risk of homelessness. Even with rental vouchers in-hand, LMI renters are experiencing difficulties finding affordable market rate housing or landlords willing to rent to them.
TBRA for Non-Homeless Special Needs	Vulnerable populations of all types face significant barriers to a stable housing situation. For persons living with HIV/AIDS, for example, high housing costs within Phoenix make it difficult to transition program participants from HOPWA funded housing into the private rental market without rental subsidies. This puts those living with HIV/AIDS at a higher risk of becoming homeless. There will also be an increase in the number of those needing services as those living with HIV/AIDS age, placing further strain on the already scarce resources. Additionally, the rising rents and lower vacancies affects the overall LMI population, creating increased competition for finding affordable housing.
New Unit Production	Housing production cost is high for either rental or homeownership properties. These include high construction and labor costs, prohibitive fees and permitting processes, and constrictive zoning and building codes. There have also been insufficient public funds to fill the affordability gap by subsidizing new income-restricted housing units. As a response, the Arizona Housing Fund (AZHF) was developed. The AZHF is funded by a \$25 voluntary donation during a residential real estate transaction or \$100 donation for a commercial transaction. The funds are collected by the Arizona Community Foundation and then distributed to nonprofits who have successful outcomes developed permanent, supportive, or low-income housing units.
Rehabilitation	The similar constraints to producing new housing as applies to rehabilitation, specifically the cost of materials and labor. These costs impact the LMI community in being able to invest in home improvements, as well as challenges public sector funders to provide adequate affordable housing to meet the needs of the community. It is anticipated this challenge will continue in the future.
Acquisition, including preservation	The high cost of housing and land, and the persistent need for affordable rents, lead to insufficient resources to adequately provide enough income-restricted housing. However, the City is committed to identifying

	<p>affordable housing units nearing the end of their income-restricted affordability terms and leveraging resources to extend that affordability. As a result, the City is investigating several avenues through which to expand the affordable housing stock, including utilizing publicly owned properties.</p>
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SP-35 Anticipated Resources - 91.215(a)(4), 91.220(c)(1,2)

Introduction

The federal entitlement and assistance programs listed below provide financial support to meet the needs of very-low, low- and moderate-income Phoenix residents. The funding supports the goals as follows:

Anticipated Resources

Table SP-35.01: Anticipated Resources

Program	Source of Funds	Uses of Funds	Expected Amount Available Year 1				Expected Amount Available Remainder of ConPlan \$	Narrative Description
			Annual Allocation: \$	Program Income: \$	Prior Year Resources: \$	Total: \$		
CDBG	Public-Federal	<ul style="list-style-type: none"> • Acquisition • Admin • Planning • Economic Development • Housing • Public Improvements • Public Services • Community Facilities 	\$16,694,589	\$1,344,000	\$20,307,320.64	\$38,345,909.64	\$66,778,356	CDBG funds will be used to leverage additional resources from private, state, and local funds in the delivery of services that meet the CDBG national objectives and eligibility requirements.
HOME	Public-Federal	<ul style="list-style-type: none"> • Admin • Acquisition • Homebuyer assistance • Homeowner 	\$5,887,208	\$2,200,000	\$13,287,052.26	\$21,374,260.26	\$27,548,832	Funds are available from current year 2020-21 allocation as well prior year's

		<ul style="list-style-type: none"> rehab • Multifamily rental new construction • Multifamily rental rehab • New construction for ownership • TBRA 						allocations will be used to increase housing opportunities for eligible households.
HOPWA	Public-Federal	<ul style="list-style-type: none"> • Grantee Admin/Resource Identification • TBRA • Facility-Based Permanent Housing Facility Based Transitional Housing/Short-Term Supported Housing STRMU • PHP • Supportive Services 	\$3,026,933	\$0	\$2,241,347	\$5,268,280	\$12,107,732	Funds are available from current year the 2020-21 allocation as well prior year's allocations will be used to increase housing opportunities and supportive services for eligible households.
ESG	Public-Federal	<ul style="list-style-type: none"> • Conversion and rehab for transitional housing • Emergency Shelter • Overnight 	\$1,442,971	\$0	\$0	\$1,442,971	\$5,771,884	Funds are available from the 2020 ESG allocations.

		<ul style="list-style-type: none"> shelter • Rapid Rehousing (rental assistance) • Rental Assistance • Financial Assistance • Services • Rental Assistance • Transitional Housing 						
Low income Housing Tax Credit (LIHTC)	Public - State	<ul style="list-style-type: none"> • Acquisition • Multifamily rental new construction • Multifamily rental rehab • Permanent housing placement 	\$42,428,27	\$0	\$0	\$42,428,273	\$169,713,092	LIHTC resources are available from the State of Arizona to produce affordable, rental housing. The amount shown is the estimated State of Arizona annual allocation of credits. Project located within the City of Phoenix may secure annual allocation of State LIHTC resources based

								on the quality, location and quantity of application submitted to the State of Arizona in any given year.
Other-First Mortgages	Private	<ul style="list-style-type: none"> Homebuyer assistance 	\$400,000	\$0	\$0	\$400,000	\$810,000,000	First Mortgages from private banks and lenders in conjunction with Open Doors Homeownership Assistance program.
Other-Affordable Housing Rental Income	Private	<ul style="list-style-type: none"> Housing 	\$2,343,000	\$0	\$0	\$2,343,000	\$9,372,000	Affordable Housing Rental Income
Other-Public housing operating funds	Public Federal	<ul style="list-style-type: none"> Admin and Planning 	\$ 9,030,854	\$0	\$0	\$9,030,854	\$36,123,416	Public housing operating funds committed to fund all city public housing projects. Resource availability will vary.

Other – Rental Payments Income	Private	• Housing	\$ 4,735,000	\$0	\$0	\$4,735,000	\$18,900,000	Income from public housing rent payments.
Other – CV- CDBG	Public-Federal	• Prevent, prepare for, and/or respond to COVID-19 crisis.	\$0	\$0	\$9,820,880	\$0	\$0	Used to prevent, prepare for, and/or respond to the COVID-19 crisis.
Other- CV- ESG	Public-Federal	• Prevent, prepare for, and/or respond to COVID-19 crisis.	\$0	\$0	\$4,975,762	\$0	\$0	Used to prevent, prepare for, and/or respond to the COVID-19 crisis
Other -CV- HOPWA	Public-Federal	• Prevent, prepare for, and/or respond to COVID-19 crisis.	\$0	\$0	\$440,505	\$0	\$0	Used to prevent, prepare for, and/or respond to the COVID-19 crisis

Explain how federal funds will leverage those additional resources (private, state and local funds), including a description of how matching requirements will be satisfied

While the CDBG program does not require matching funds, CDBG funds offer excellent opportunities to leverage private, local, state, and other federal funds to allow for the provision of public service activities. The HOME program does require a match, at least a 25 percent on funds spent for affordable housing, as does the ESG program. There must be a 100 percent match with ESG. The City uses federal, State, and local funds, as well as other non-federal resource contributions to housing, to meet its matching requirement. Examples of such funds include tax-exempt General Obligation Bond fund, tax-exempt bonds, tax credits, etc.

If appropriate, describe publicly owned land or property located within the jurisdiction that may be used to address the needs identified in the plan

The City of Phoenix regularly commits publicly owned land or property to induce the development of desired affordable housing, supportive housing, homeless, economic development and neighborhood revitalization projects and programs. The commitment of such resources is executed through development agreements typically executed with development entities selected through a competitive process.

Discussion

SP-40 Institutional Delivery Structure – 91.215(k)

Explain the institutional structure through which the jurisdiction will carry out its consolidated plan including private industry, non-profit organizations, and public institutions.

Table SP-40.1- Institutional Delivery Structure

Responsible Entity	Responsible Entity Type	Role	Geographic Area Served
City of Phoenix Neighborhood Services Department	Government	CDBG Administrator	City of Phoenix
City of Phoenix Housing Department	Government	HOPWA Administrator HOME Administrator	City of Phoenix
City of Phoenix Human Services Department	Government	ESG Administration	City of Phoenix
Maricopa Association of Government	Continuum of Care	Continuum of Care	Region

Assess of Strengths and Gaps in the Institutional Delivery System

Availability of services targeted to homeless persons and persons with HIV and mainstream services

Table SP-40.2- Homeless Prevention Services Summary

Homelessness Prevention Services	Available in the Community	Targeted to Homeless	Targeted to People with HIV
Homelessness Prevention Services			
Counseling/Advocacy	X	X	X
Legal Assistance	X	X	
Mortgage Assistance	X		X
Rental Assistance	X	X	X
Utilities Assistance	X	X	X

Street Outreach Services			
Law Enforcement	X		
Mobile Clinics	X	X	
Other Street Outreach Services	X	X	
Supportive Services			
Alcohol & Drug Abuse	X	X	
Child Care	X	X	
Education	X	X	
Employment and Employment Training	X	X	X
Healthcare	X	X	
HIV/AIDS	X	X	X
Life Skills	X	X	X
Mental Health Counseling	X	X	
Transportation	X	X	X
Other			
Other			

In 2016, the Phoenix City Council voted to join the Fast-Cities Initiative aimed at ending AIDS as a public health threat by 2030. This resulted in Phoenix being the 11th Fast-Track City in the United States. This initiative is framed around a five-element implementation plan to reach the following 90-90-90 targets: 90 percent of people living with HIV know their status; 90 percent of HIV positive people are on antiretroviral therapy; and 90 percent are achieving viral suppression. Phoenix is striving to reach these 90-90-90 goals by 2020. Many key community stakeholders attend the committee meetings and are continually assessing ways to reach these goals and eliminate the stigma of this diagnosis. The Project Housing, HIV Health Outcomes and employMENT (HHHOME) program is a partnership between the City of Phoenix, Maricopa County and additional community partners. The goal of this program is to assist those with HIV in attaining stable housing, gaining permanent employment, and achieving better health outcomes.

Provide a summary of the strategy for overcoming gaps in the institutional structure and service delivery system for carrying out a strategy to address priority needs

The City is the Committee to addressing the needs of the community through the budgetary priorities of this Consolidated Plan, which results in budget allocations. Additionally, other funds will be leveraged and matched, such as federal funds received through the graffiti buster program, public facilities improvements, and public services. Private resources are also utilized which includes Arizona Public Services, Southwest Gas, Salt River Project, and General Public Donation to support housing programs for LMI families. The City also collaborates with the region's CoC and nonprofit partners to fill gaps and reduce homelessness and will continue to work towards strategies to implement best practices. The facilitation of frequent HOPWA meetings and other forms of regular correspondence with agencies allows the City to receive feedback on what clients' needs are and allows Project Sponsors' assessments of service gaps to be provided.

SP-45 Goals Summary – 91.215(a)(4)

Goals Summary Information Sort Order	Goal Name	Start Year	End Year	Category	Geographic Area	Needs Addressed	Funding	Goal Outcome Indicator
1	Increase and preserve affordable rental and homeowner housing opportunities for low-and moderate-income households based on community needs.	2020	2024	<ul style="list-style-type: none"> • Affordable Housing • Housing Services • Special Needs Housing 	City of Phoenix	Affordable housing and support services for low-and moderate-income households	CDBG HOME	CDBG:2,145 HOME: 1,405
2	Assist individuals and families to gain stable housing after experiencing homelessness or a housing crisis by providing appropriate housing and supportive services.	2020	2024	<ul style="list-style-type: none"> • Homeless Shelters • Homeless Prevention • Homeless Services 	City of Phoenix	Homelessness outreach, services, and shelters to assist those experiencing and at-risk of homelessness.	CDBG ESG	ESG: 24,470 CDBG: 16,055
3	Foster the development of vibrant and thriving neighborhoods by investing in public facilities, essential infrastructure and addressing blight.	2020	2024	<ul style="list-style-type: none"> • Public Facilities • Infrastructure 	City of Phoenix	Creation of public facilities/infrastructure and the rehabilitation of aging public facilities/infrastructure to support the growing population of Phoenix.	CDBG	CDBG: 163,505
4	Provide public and community services that promote equity and serve vulnerable populations, including for residents with special needs.	2020	2024	<ul style="list-style-type: none"> • Public Services 	City of Phoenix	Invest in community services that promote equity and serve vulnerable populations including, but not limited to, refugees and recent immigrations, survivors of human trafficking, previously incarcerated individuals, veterans, youth, seniors, food insecure households, and those with disabilities.	CDBG	CDBG: 5,000

5	Enhance the City's economic stability by investing in inclusive economic growth opportunities that develop and strengthen small businesses, as well as providing access to workforce development and job opportunities.	2020	2024	<ul style="list-style-type: none"> • Economic Development 	City of Phoenix	Support the growth and development of the City's economy by investing in employment and workforce development programs that improve access to job opportunities and strengthening small businesses and local entrepreneurs.	CDBG	CDBG: 175
6	Meet the needs of persons with HIV/AIDS and their families through housing and supportive services.	2020	2024	<ul style="list-style-type: none"> • Special Needs Housing • Housing Services 	City of Phoenix	Housing and support for individuals with HIV/AIDS	HOPWA	HOPWA: 4,000

Goal Descriptions

1	Goal Name	Increase and preserve affordable rental and homeowner housing opportunities for low-and moderate-income households based on community needs.
	Goal Description	Increase and preserve affordable rental and homeowner housing opportunities to improve access to housing which reflects community needs, including but not limited to, opportunities near transit, employment, and community services. Fair Housing testing and services.
2	Goal Name	Assist individuals and families to gain stable housing after experiencing homelessness or a housing crisis by providing appropriate housing and supportive services.
	Goal Description	Providing appropriate housing and service solutions grounded in best practices for individuals and families to regain stability after experiencing homelessness or a housing instability
3	Goal Name	Foster the development of vibrant and thriving neighborhoods by investing in public facilities, essential infrastructure and addressing blight.
	Goal Description	Improve and expand the City's existing public infrastructure (streets, sidewalks, curb/gutters, street fixtures, drainage systems, and sewer/water systems) and public facilities (parks and recreational facilities, community centers, public healthcare centers) in low- and moderate-income communities.
4	Goal Name	Provide public and community services that promote equity and serve vulnerable populations, including for residents with special needs.
	Goal Description	Improve and increase facilities and services to create suitable living environments for non-homeless persons with special needs. These include facilities and their programs that service the young, seniors, large families, and persons with disabilities.
5	Goal Name	Enhance the City's economic stability by investing in inclusive economic growth opportunities that develop and strengthen small businesses, as well as providing access to workforce development and job opportunities.
	Goal Description	Increase economic and workforce development opportunities for LMI residents throughout the city.

6	Goal Name	Meet the needs of persons with HIV/AIDS and their families through housing and supportive services.
	Goal Description	Housing and services that meet the needs of persons with HIV/AIDS and their families.

Estimate the number of extremely low-income, low-income, and moderate-income families to whom the jurisdiction will provide affordable housing as defined by HOME 91.315(b)(2)

For the Consolidated Plan period of 2020-2025 the following estimated number of people served through the HOME Program will include: 50 low-income households and 759 new affordable housing units serving very-low income households. The Housing Department’s current HOME affordable housing portfolio includes 1,190 HOME units serving very -low income households. The number of existing affordable housing units may decrease as housing projects have met their affordability period.

SP-50 Public Housing Accessibility and Involvement – 91.215(c)

Need to Increase the Number of Accessible Units (if Required by a Section 504 Voluntary Compliance Agreement)

Not applicable.

Activities to Increase Resident Involvements

The City's Housing Department is committed to offering a diverse array of programs to empower residents of public and assisted housing with economic opportunities and opportunities to develop social supports. Current activities and initiatives include:

Choice Neighborhoods Program

The HUD Choice Neighborhoods (CN) Program is designed to support locally driven solutions for transforming distressed neighborhoods, using place-based strategies to address the interconnected challenges of poor-quality housing, access to quality educational programs, poor health, high crime and lack of capital.

The City of Phoenix was awarded a \$30 million CN Implementation Grant in July of 2017 to complete a six-year implementation process in the Edison-Eastlake Community (EEC). The Housing Department, in partnership with Gorman & Company, will redevelop three aged, obsolete public housing sites into high quality, mixed-income communities with modern amenities. Planned neighborhood improvements include new parks and open space; walkable and bikeable streets; GR:D bike stations; traffic calming and pedestrian safety upgrades; neighborhood beautification; public art; and neighborhood wi-fi. Additionally, services to be offered to residents include case management; relocation assistance; focus on healthy living and educational needs; youth services; resident and community engagement.

Family Self-Sufficiency Program

The Family Self-Sufficiency (FSS) program provides long-term case management services to assist low-income households living in subsidized housing to overcome barriers limiting their self-sufficiency and allow households to become financially independent. FSS participants may receive up to seven years of access to educational training, job training, job coaching, life skills training, and facilitated employment opportunities. Additionally, FSS participants receive assistance with budgeting, homeownership preparation, counseling, and referrals to other community resources needed to support self-sufficiency.

Neighborhood Network Centers

The Neighborhood Network Centers are located at family and public housing communities to offer technology enrichment and resources for households who do not have access to a computer or internet. Services include offering an open lab, tutoring, and employment related assistance or other activities.

Jobs Plus/iWORK Program Initiative

The Jobs Plus program, branded iWORK (Improving Work Opportunities and Resident Knowledge), provides low-income public housing residents secure higher paying jobs for residents of the Marcos de Niza Community. This initiative develops locally-based, job driven approaches for these residents to increase earning and advance employment outcomes through work readiness, employer linkages, job placement, educational advancement technology skills, and financial literacy.

Service Coordination

On-site, Senior Service Coordinators are placed at each Senior Housing site dedicated to assisting elderly and disabled residents in maintaining independent living. The coordinators provide or coordinate with local resources assistance for residents with business and/or medical correspondence, meals, emergency food boxes, counseling, transportation, nutrition, employment, financial and medical assistance, housekeeping, etc.

ROSS for Education Demonstration Program

The ROSS for Education Demonstration Program provides grant funding to public housing authorities to deploy education navigators to provide individualized assistance to public housing youth between the ages of 15-20 and their families in FAFSA completion, financial literacy and college readiness, postsecondary program applications and post-acceptance assistance.

Is the public housing agency designated as troubled under 24 CFR part 902?

The City of Phoenix is not designated as a troubled public housing agency.

Plan to remove the ‘troubled’ designation

Not applicable.

SP-55 Barriers to affordable housing – 91.215(h)

Barriers to Affordable Housing

There are a variety of factors affecting the development of affordable housing in the City of Phoenix. These factors include policies on property and land taxes, land use and zoning ordinances, building codes, building fees and charges, growth limits and code enforcement. These factors serve an important function in controlling the type and quality of growth in Phoenix. The City has knowingly chosen to require that developments within Phoenix adhere to specific regulations. The imposition of these rules and regulations have not impaired the ability of the City to create affordable housing stock which maintains high-quality and features for public safety.

Taxes

There are several taxing practices in Arizona that could be changed to stimulate the development of affordable housing, while at the same time encouraging mixed income family complexes. For example, current federal and Arizona tax credit policies encourage the development of complexes with 100 percent of the units set aside for lower income housing. More incentives need to be offered to developers seeking tax credits to ensure that there is an appropriate mix of income groups within each complex.

It is notable that there are no Arizona tax credits offered for some key costs of constructing affordable housing. Modifying the tax credit legislation to allow all other costs of developing an affordable housing project such as site improvement costs, architectural and engineering fees, and lease-up reserve costs, would aid in the development of more affordable housing.

Taxing vacant residential properties at higher rates, particularly in-fill sites and land that is re-zoned for speculative purposes, would encourage a property owner to develop the site more quickly. This action would require a change in the current taxing policies, but it could encourage the development of housing on land that would otherwise sit vacant in speculation for years.

Zoning Ordinance/Development Standards

Regulations contained in the Zoning Ordinance regulate the use of land on private property. Some of these regulations add to the cost of construction of affordable housing. This decision allows the City of Phoenix to ensure orderly and compatible community growth on all properties. The Zoning Ordinance provides density bonus incentives to encourage the development of affordable housing. In addition, reductions in the amount of required parking can encourage development of affordable housing or housing for special needs groups. In addition, the City can provide assistance to non-profit organizations in the payment of rezoning application fees, building permits, and inspection fees when being used for developing affordable housing. This assistance can come through Community Development Block Grant (CDBG) or HOME Investment Partnerships (HOME) funds designated for use in the development of affordable housing.

Development Process

Rezoning approvals, when needed in the development process for the City of Phoenix, can take as long as 6 to 8 months to obtain. In addition, all proposed multifamily residential development activities must obtain site plan approval and building permit approval. Site plan approval is needed before building permits can be obtained. The City also has a Minor Residential Review process that, depending on the development proposal, could make the process move faster. If the change requires only a minor review and all site issues (i.e., lot divisions, subdivision plats) have been resolved along with approved required improvement plans, then the process could take one to three weeks to complete.

Strategy to Remove or Ameliorate the Barriers to Affordable Housing

From 2020 to 2025, Phoenix may undertake the following actions to foster the removal of barriers for affordable housing production. Actions by the City to implement the strategy will vary during any given year.

- Continue to allow nonprofit housing developers to apply for fee waivers for city permit process
- Consider density bonuses, clustering, rezoning of vacant land, flexible setback requirements, adaptive re-use, exploration of inclusionary zoning and other incentives on a case-by-case basis
- Aggressively implement the slumlord statute to identify and remedy non-compliant projects
- Continue to offer increased gap financing for affordable housing projects in the form of hard debt or surplus cash notes.
- Continue to inventory surplus city land for use in affordable housing projects
- The City has launched an Affordable Housing Initiative that has identified potential housing policy incentives for housing developers. Additional housing strategies to barriers may be implemented if the proposed Housing Phoenix Plan is approved by City Council.

SP-60 Homelessness Strategy – 91.215(d)

Reaching out to homeless persons (especially unsheltered persons) and assessing their individual needs

The City has established contracts to engage individuals experiencing homelessness through community outreach teams and connect them to permanent housing through a partnership between the Human Services. The collaboration provides funding and direct services for outreach and engagement activities to serve persons living unsheltered in Phoenix and respond to related constituent concerns. Population specific services are provided to youth, LGBTQ populations, Veterans, families, justice involved individuals, and persons with mental illness and addiction disorders through contracts with community-based providers.

In addition, City staff provides direct outreach and engagement services through an innovative partnership between the Human Services, Police, Neighborhood Services, and Public Works departments called Phoenix C.A.R.E.S., which joined forces to address significantly increased numbers of homeless encampments throughout the city. The newly formed city team, in partnership with community-based crisis intervention and outreach providers work in coordination to eliminate homeless encampments and reconnect individuals to housing and services through a combination of support, enforcement and abatement strategies.

Heat Relief Program: During the hot summer months, the City of Phoenix partners with the Heat Relief Network which is a regional partnership of the Maricopa Association of Governments (MAG), municipalities, nonprofit organizations, the faith-based community, and businesses. The Heat Relief Network partners created safe spaces for the most vulnerable to cool off in the blistering summer months with hydration and cooling refuge sites throughout Phoenix. The Human Services Department collaborated with several organizations to collect monetary and water bottle donations and the Public Information Office assisted with several media events resulting in over 525,000 bottles of water being distributed to homeless and vulnerable individuals.

Phoenix CARES (Community, Action, Response, Engagement, Services): In response to increased requests to address blight associated with persons living unsheltered, often taking the form of encampments, the City of Phoenix created a coordinated program, known as PHX C.A.R.E.S (Community, Action, Response, Engagement Services). The program is a collaboration between heavily impacted departments including Human Services, Neighborhood Services, Public Works, Parks, Street Transportation, Police and the Prosecutor's Office. Launched in November 2017, the goal of PHX C.A.R.E.S. is to connect individuals experiencing homelessness with appropriate services and to reduce the impact of homelessness on Phoenix neighborhoods. PHX C.A.R.E.S. is a one-stop customer service team that responds to concerns about persons living unsheltered and/or associated blight and can be reached by phone or through the City's PHX at Your Service (PAYS) online system.

Addressing the emergency and transitional housing needs of homeless persons

The City uses funds from the ConPlan to contracts with nonprofits to operate an emergency shelters for women and families. The program offers services based on the unique needs of the client, such as: case management with a focus on a housing place, meals and snacks, toiletries, secure storage, and connection to other community resources.

Helping homeless persons (especially chronically homeless individuals and families, families with children, veterans and their families, and unaccompanied youth) make the transition to permanent housing and independent living, including shortening the period of time that individuals and families experience homelessness, facilitating access for homeless individuals and families to affordable housing units, and preventing individuals and families who were recently homeless from becoming homeless again.

The City of Phoenix is committed to ending Veteran and chronic homelessness by ensuring episodes of homelessness are rare, brief, and non-recurring. In December 2016, the Maricopa Regional Built for Zero collaborative achieved Federal benchmarks for establishing a quality bi-name list of individuals experiencing homelessness and committed to achieving Functional Zero. Furthermore, the City partnered with the City of Mesa to support Veteran specific navigation services.

The City contracts with nonprofits to provide support to homeless single adults transitioning into permanent housing, such as bridge housing and rapid rehousing. The 34-bed bridge housing facility serves homeless single adults who have been approved for permanent housing and may be referred by any outreach or housing provider within Maricopa County. Upon entry to bridge housing, a Navigator staff conducts a full assessment to determine other areas of service needs. Bridge housing navigators also provide lease-up assistance, on-going life skills education groups, weekly case-conferencing, and progressive engagement in order to reduce recidivism. The City funds rapid re-housing services for unaccompanied youth (ages 18-24), which includes access to emergency beds, as well as housing-focused case management.

The Human Services and Housing Departments also partner with Mercy Maricopa Integrated Care to provide a permanent supportive housing program for individuals experiencing chronic homelessness. By combining a housing subsidy, physical and behavioral health services, and ongoing stabilization and support services.

Phoenix is a critical partner in the CoC. The City sits on the governing board and assists in directing all homeless services planning for the region. City representatives also sit on the Emergency Solutions Grant Subcommittee, the Ending Veteran Homelessness Workgroup, the Ending Chronic Homelessness Workgroup, the Outreach Collaborative, and the Governor's Goal Council (working to reduce unsheltered homelessness in the downtown area by 80%). CoC staff sit on ESG application review panels and City of Phoenix staff reciprocate with service on the CoC Rank and Review Subcommittee. Knowing the importance of planning dollars to our regional efforts, the City provides matching funding for the Continuum of Care Planning Grant.

Help low-income individuals and families avoid becoming homeless, especially extremely low-income individuals and families who are likely to become homeless after being discharged from a publicly funded institution or system of care, or who are receiving assistance from public and private agencies that address housing, health, social services, employment, education or youth needs

Phoenix worked to serve low-income individuals through its Family Services Centers. At the Family Services Centers three locations, individuals obtained assistance with rent, utilities and case management utilizing emergency assistance and general funds. There are multiple programs located throughout the region which provides eviction services, such as St. Vincent de Paul and the Arizona Department of Housing.

SP-65 Lead based paint Hazards – 91.215(i)

Actions to address LBP hazards and increase access to housing without LBP hazards

The reduction of Lead Based Paint (LBP) hazards is a continuing priority and objective in Phoenix. Phoenix housing rehabilitation programs funded with HUD resources to provide assistance to homeowners to protect children and their families from the hazards of LBP. The program Lead Safe PHX is available to individuals who live in homes constructed prior to 1978, have children under the age of six or with a pregnant woman in the home, and lives in one of the identified zip codes identified as being at high-risk for lead poisoning. Initial home rehabilitation procedures have EPA certified Lead Based Paint (LBP) inspectors perform inspections/assessments to test for lead hazards on eligible applicants.

As needed, certified lead abatement contractors provide remediation and abatement of lead and residents are temporarily relocated until the unit has passed clearance. EPA certified housing rehabilitation specialists prepare scopes of work and monitors all work performed. Lead-safe housing units are listed in a publicly accessible rental registry website.

The City conducts a bi-level educational program with its partners for parents of high-risk children and leaders in communities at high-risk for lead poisoning and a professional level educational process for physicians, nurses, housing staff, teachers, landlords and other key persons. The objective is to reduce the exposure of children to lead hazards through interventions that can be accomplished by parents and to encourage safe maintenance of lead paint in older housing.

How are the actions listed above related to the extent of lead poisoning and hazards?

The Neighborhood Services Department (NSD) geographically focuses on properties in its targeted areas for neighborhood preservation and revitalization. These are areas that contain some of the oldest housing in Phoenix and, because they are the object of comprehensive neighborhood revitalization efforts, these areas provide other leveraging resources. To receive grant funds properties must house families with incomes at or below 80% of Area Median Income and house a child under the age of six years. Eligible housing must have been constructed prior to 1978.

Eligible properties are thoroughly tested for lead in soil, dust and paint, and receive a combination of lead abatement and interim controls to control the lead hazards at minimum per unit cost, in compliance with the HUD Guidelines. All testing, remediation, blood lead testing, parent education, and any necessary temporary relocation are provided by grant funds without cost to the owner or tenants. All Arizona children tested and found to have elevated blood lead levels (EBLL) are required by state law to be reported to the Arizona Department of Health Services (ADHS).

All of these cases that live in Phoenix are referred by ADHS to the Neighborhood Services Department for assistance. If the child lives in pre-1978 owner-occupied housing that is eligible for the Emergency Home Repair program, the home will be tested for lead and remediated. EBLL children living in rental housing will receive consultation services from ADHS and NSD.

How are the actions listed above integrated into housing policies and procedures?

The City requires all rehabilitation contractors are required to obtain EPA Renovate, Repair, and Paint (RRP) certification and subrecipients, as well as other partners, are informed of LBP regulations and lead-safe work practices.

The actions above are included in the following types of City documents: CDBG Program Guidelines; Housing Department Administrative Plan updated annually (HCV Administrative Plan and TBRA Administrative Plans), contracts, agreements, memorandums of understanding/agreement, Notices of Funding Availability, project checklists; and, HUD regulations, manuals, guidebooks and checklists.

SP-70 Anti-Poverty Strategy – 91.215(j)

Jurisdiction Goals, Programs and Policies for reducing the number of Poverty-Level Families

The City's is currently developing a strategic plan to guide and set budget priorities. There are ten Study Area Committees, which include Economic Development and Education, Infrastructure, Innovation and Efficiency, Neighborhoods and Livability, and Social Services Delivery. The City's strategic plan will support a diverse and vibrant economy for residents to increase quality of life and improve services to meet the needs of all residents, especially those who are living in poverty.

The City's Family Services Centers and other departments partner with the Maricopa County to offer programs that may help reduce and prevent poverty. These include, but are not limited to:

- Eviction Prevention/Move-In Assistance
- Nutritional Resources
- Housing Repair Referrals
- Emergency Utility and Rental Assistance
- Transportation Resources
- Senior Programs and Resources

Additional benefits are offered such as:

- Arizona Health Care Cost Containment System (AHCCS) (Medicaid)
- Medicare
- KidsCare
- Children's Rehabilitative Services
- Temporary Assistance for Needy Families (TANF)
- CASH Assistance Programs
- Veterans Services
- Earned Income Tax Credits (EITC)

The Volunteer Income Tax Assistance (VITA) Program - The City of Phoenix Human Services Department continues to administer a Volunteer Income Tax Assistance (VITA) program focusing on assuring low-to-limited income households receive free tax preparation services including filing for the Earned Income Tax Credit (EITC). EITC has been proven to be the largest and most effective anti-poverty program in our nation.

How are the Jurisdiction poverty reducing goals, programs, and policies coordinated with this affordable housing plan?

Each of the programs and resources listed above complements the resources offered by the City, and as addressed previously the City collaborated with many internal departments, the County, nonprofit partners, and regional stakeholders to develop this ConPlan. Every entity makes efforts to empower

lower-income residents to achieve and maintain financial stability and community supports. The City has developed its ConPlan goals to affirm and advance its mission, goals, and initiatives.

SP-80 Monitoring – 91.230

Describe the standards and procedures that the jurisdiction will use to monitor activities carried out in furtherance of the plan and will use to ensure long-term compliance with requirements of the programs involved, including minority business outreach and the comprehensive planning requirements

ESG Monitoring Procedures

The City of Phoenix Human Services Department (HSD) works closely with organizations that receive federal, state and local funds to ensure that funds are used appropriately and in the most effective manner possible. Prior to the beginning of the contract period HSD provides a comprehensive contract orientation to assist subrecipient organizations in understanding their contract, administering it effectively and meeting performance goals. Federal and local regulations, reimbursement procedures, reporting requirements and monitoring procedures are reviewed and discussed and subrecipient organizations have the opportunity to meet with HSD staff and have questions answered. During the contract period, HSD staff meet on a quarterly basis with subrecipients to review spending and provide on-going technical assistance to address any issues and ensure subrecipients achieve the goals and objectives of their projects. Subrecipients are required to submit monthly contract payment requests, HMIS program reports, and outcome status reports to ensure that funds are drawn down appropriately and services are provided to their target population. A financial report is prepared by HSD fiscal staff on a monthly basis to ensure issues are resolved in a timely manner. HSD performs financial and programmatic monitoring of all contracts annually in accordance with the HSD monitoring process. A formal fiscal monitoring is conducted once a year by a contracted outside auditing firm. A desk review of supporting documentation is conducted monthly while processing the monthly invoices. The objectives of the financial monitoring are to verify that the Scope of Work for each contract is carried out in accordance with funding regulations and provisions of the contract, and to verify that the funds are used by the subrecipients properly. The fiscal monitoring includes a review of subrecipient's single audit report and evidence supporting charges claimed in financial reports. Programmatic monitoring visits are conducted on site and include interviews with appropriate agency staff, a review of open and closed case files, and inspection of relevant agency documentation to include documentation of homelessness, case notes and rent calculation worksheets. Enforcement of client rights and responsibilities, appropriate termination of services, and handling of grievances are also reviewed. In addition, the following items are verified: copy of policy manual on site, employee training logs, HMIS Data Sharing Agreement, ADA reasonable accommodations, and compliance with state/local health and safety regulations.

CDBG Monitoring Procedures

All CDBG projects are actively monitored for compliance with all regulations and timely implementation either through a cost reimbursement system, monthly reports, site visits, or yearly audits. The fiscal monitoring included a review of subrecipients single audit report or other audits and evidence to support charges claimed in financial reports. Regular compliance desk reviews were completed through

the programs reimbursement system. Reimbursements to contractors were based on the monthly or periodic submission of a financial statement and progress report by each contractor. The financial statements were reconciled by staff for accuracy, eligibility, and reasonableness of expenses and to check that the funds were used properly for the purpose for which they were awarded. Progress reports were checked to assure measurable progress was being made to achieve the goals and objectives stated in the Contract or memorandum of agreement with subcontractors and city user departments. An unspent funds report assisted staff in assuring timely expenditure and completion of projects. Orientations were conducted at the beginning of the year with city departments or divisions that utilize CDBG funds. This assured that they were aware of all performance measures applicable regulations, program goals and reporting requirements as documented in the letters of agreement with each department or division. The City has developed a series of manuals, forms, and risk analysis/site visit review checklists to help it support its monitoring functions, provide relevant technical assistance, and assure program progress in meeting objectives. Training on proper billing procedures for CDBG reimbursements and the importance of regular monthly reporting was provided at all pre-contract orientations. During the contract period, staff provided ongoing technical assistance to address any issues that arose to ensure that subrecipients achieved the goals and objectives of their projects. Subrecipients were required to submit financial status and progress reports on a monthly basis to ensure that issues are identified and addressed in a timely manner. Subrecipients who failed to submit reports in a timely manner received an email and/certified letter from the NSD Grants manager requesting corrective action and providing timelines. A CDBG financial report was prepared monthly by accounting staff from the City's SAP system. This was used by project managers to monitor timely implementation of projects within the budget.

HOME Monitoring Procedures

Housing Department staff monitors properties consisting of 2,985 city assisted units and 1,190. HOME properties monitored in the last reporting period were generally compliant and required only general maintenance corrections. Any findings as a result of monitoring are included in follow-up monitoring until all appropriate actions are taken to resolve the issue(s). Monitoring responsibilities include a risk assessment, compliance with rent limits, review of supporting documentation for income eligibility, outreach to minority businesses, review of expenditures and outcomes, and compliance with city of Phoenix Minimum Property Standards. The City monitors all HOME Program activities in accordance with HUD regulations to ensure that housing and housing related services are being delivered in accordance with HOME Program requirements including Davis Bacon wage requirements and Section 3. Specifically, HOME requires that funds be used to provide housing and housing-related services for low- and very-low-income residents; that any housing produced with HOME funds meet quality standards and is decent, safe and sanitary; and that the housing opportunities created with HOME funds are available and affordable for specific periods of time. In the city of Phoenix, affordability periods can be up to forty years depending on the type of project and amount of HOME funds invested. The Housing Department has updated its Monitoring Policies and Procedures Manual for recipients of HOME Program funds. The manual is designed to provide guidance to HOME Program participants to assist them in maintaining (1) program and project records; (2) records pertaining to rents, tenant income and

affirmative fair housing guidelines throughout the affordability period; and (3) compliance with minimum housing quality standards for safe, decent, and sanitary housing. HOME Program recipients are responsible for compliance with all amendments and updates to the federal HOME Program rules and regulations. When a HOME project is selected for monitoring and review, Housing Department staff contacts the property owner before the scheduled visit. Staff schedules an initial monitoring visit of multi-family projects within the first year of project completion to review tenant files; property management and financing viability; marketing procedures; tenant selection criteria; rent and occupancy records, and project financial reports. After the initial visit, staff schedules the first monitoring review.

HOPWA Monitoring Procedures

The Project Sponsors receiving HOPWA funding are required to submit monthly reports on persons served. Invoices are submitted with supporting documentation that details hours worked in support of the program and direct costs associated with program delivery. Projects receiving funds for rehabilitation will be inspected when the reimbursement request is received and prior to release of funds are approved. The City of Phoenix generates a monthly financial report for the HOPWA funds detailing funds committed and expended. The City's monthly financial reports are used to complete IDIS draws. The Housing Department completes both desk and on-site audits to assist its monitoring functions and provides relevant technical assistance and to ensure that funds are being utilized to meet both City and federal HOPWA Program objectives. The Housing Department conducts HQS inspections on identified HOPWA units. The Housing Department will continue existing monitoring processes and create new monitoring initiatives as needed.

ATTACHMENT A- CITIZEN PARTICIPATION MATERIALS

Citizen Participation Summary



TO: Jessica Gonzalez, Grant Compliance Coordinator, City of Phoenix

FROM: Erica Snyder, Principal, LeSar Development Consultants

DATE: December 9, 2019

SUBJECT: Consolidated Plan and Analysis of Impediments to Fair Housing Choice Community Engagement Summary

In accordance with the 2020-2025 Consolidated Plan Scope of Work, LeSar Development Consultants (LDC) strategized and conducted a community participation with the City of Phoenix (City) in compliance with its Community Participation Plan and 24 CFR § 91.105. This memo reports the completion of the initial community participation process and summarizes the results and themes that emerged from the many community engagement events.

Below are the outcomes of the community participation process grouped by event. These results and themes informed the ConPlan goals proposed in this memo and will ultimately guide investment of federal entitlement program funds within the City's low-to-moderate income (LMI) communities.

Two additional opportunities for community feedback will occur later in the development of the ConPlan: a public hearing and the public comment period. Each of these events are mandated by federal regulations and will occur in Spring 2020 when the City formally considers the adoption of the draft ConPlan. The outcomes of these events will be documented in the finalized ConPlan.

Community workshops. In November 2019, the City held five community workshops at which 86 community members provided feedback on what they believed are the City's most pressing community needs. Quantitative results were collected at the meetings through a dot voting exercise, in which participants voted for what they felt were the community's most pressing individual needs, as well as ranking seven broad areas of needs on a worksheet. This ranking was weighted based on the order in which respondents listed them. For example, if affordable housing was listed as the top area of need, then it received seven points. If infrastructure was ranked second, then it received six points, and so on. The following pages includes quantitative results by meeting:

San Diego Headquarters
404 Euclid Ave, Suite 212
San Diego, CA 92114
619-236-0612 phone
619-236-0613 fax

Berkeley Office
2150 Kittredge St, Suite 3A
Berkeley, CA 94704
510-859-7100 phone

Los Angeles Office
448 S. Hill Street, Suite 618
Los Angeles, CA 90013
213-612-4545 phone
213-488-3468 fax

SOUTH MOUNTAIN (Nov. 4)			
22 Attendees			
HIGHEST NEEDS		RANKED CATEGORIES	
1	Affordable Housing	1	Affordable Housing
2	Healthcare/Medical Clinic Facilities	2	Homelessness
3	Home Improvement Programs for Low Income Homeowners and/or Low-Income Seniors	3	Job Creation/Small Business Support
4	Water/Sewage Improvements	4	Community Facilities
		5	Special Needs
		6	Social & Public Services
		7	Infrastructure
BURTON BAR (Nov. 5)			
9 Attendees			
HIGHEST NEEDS		RANKED CATEGORIES	
1	Affordable Housing	1	Affordable Housing
2	Services & housing for homelessness	2	Homelessness
3	Water/Sewage Improvements	3	Infrastructure
4	Home Improvement Programs for Low Income Homeowners and/or Low-Income Seniors	4	Job Creation/Small Business Support
4	Small business incubator/microenterprise	5	Social & Public Services
		6	Special Needs
		7	Community Facilities
BROADWAY HERITAGE (Nov. 5)			
29 Attendees			
HIGHEST NEEDS		RANKED CATEGORIES	
1	Affordable Housing	1	Affordable Housing
2	Street & alleyway improvements	2	Homelessness
3	Water/Sewage Improvements	3	Infrastructure
4	Services & housing for homelessness	4	Special Needs
		5	Job Creation/Small Business Support
		6	Social & Public Services
		7	Community Facilities
MARYVALE (Nov. 6)			
17 Attendees			
HIGHEST NEEDS		RANKED CATEGORIES	
1	Home Improvement Programs for Low Income Homeowners and/or Low-Income Seniors	1	Affordable Housing
2	Affordable Housing	2	Homelessness
3	Street & Alleyway Improvements	3	Infrastructure
4	Services & housing for homelessness	4	Job Creation/Small Business Support
		5	Social & Public Services

		6	Community Facilities
		7	Special Needs
ADAM DIAZ SENIOR CENTER (Nov. 7)			
9 Attendees			
HIGHEST NEEDS		RANKED CATEGORIES	
1	Affordable Housing	1	Infrastructure
2	Street & Alleyway Improvements	2	Homelessness
3	Childcare Services	3	Affordable Housing
4	Services & housing for homelessness	4	Community Facilities
		5	Social & Public Services
		6	Job Creation/Small Business Support
		7	Special Needs

In addition to dot voting, participants recorded their responses to open-ended prompts on Post-It notes, allowing LDC to collect qualitative feedback. Below are the number of responses relating to the top community needs relevant to the Consolidated Plan.

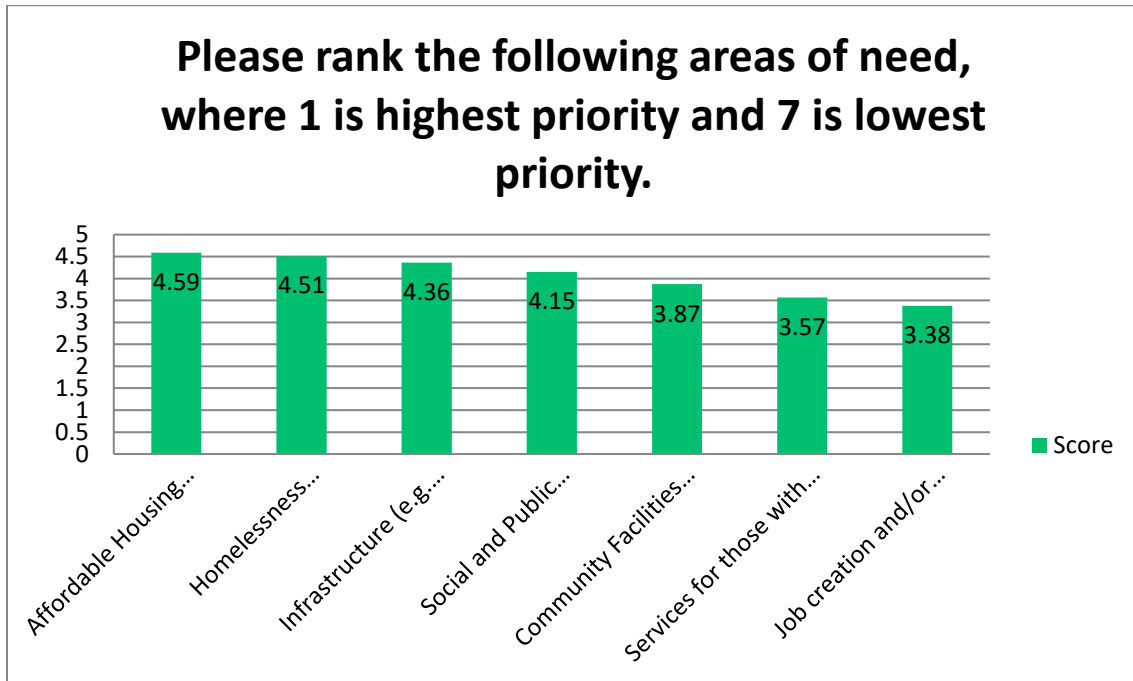
Top Results – Number of Comments per Need	
Community Need	# of comments
Affordable housing	22
Street repair/cleaning/improvements/sidewalks	22
Homelessness facilities/services	17
Senior centers	13
Crime prevention	8
Job creation/training	7
Transportation	5
Street lighting	4
Community services	4
Parks/recreation	3

Survey

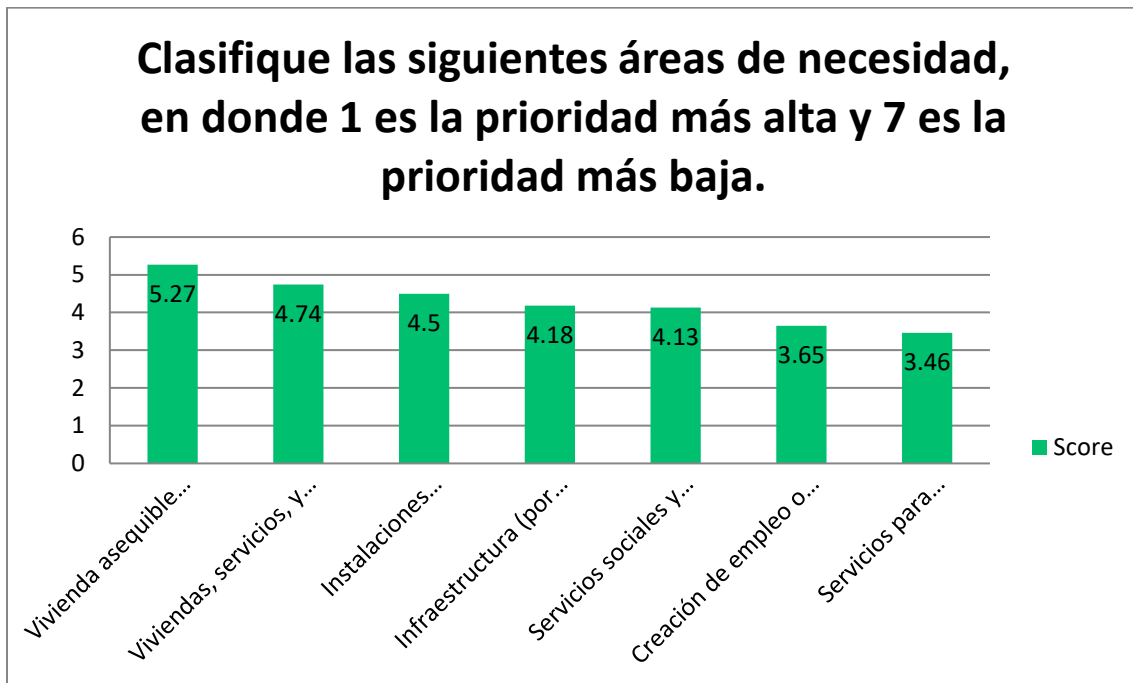
Community Needs. An online survey addressing both the ConPlan and Assessment of Fair Housing was posted online in October and was closed in December. There were 2,023 total responses to the survey, marking a 303 percent increase in the response rate from the previous ConPlan. Most questions in English received between 1,400 and 1,600 responses, likely due to the questions not requiring a response, as well as that some respondents did not proceed with the survey after answering the first question. There were 139 responses in Spanish, with most questions receiving between 70 and 80 answers. All survey data is attached. Below are key findings.

With 496 votes, affordable housing was the top area of need to the greatest number of respondents and had the highest average score. Homelessness was next, receiving a weighted score just 0.08 points below housing. Housing scored even higher among those who took the survey in Spanish and

homelessness was again the second-highest score. Based on these results, it is clear housing and homelessness are the community's greatest community development concerns. Below are the scores for areas of need from responses in English:



Below are the scores for areas of need from responses in Spanish:



Fair Housing. About 21 percent of respondents said they or someone they know has experienced housing discrimination. 'Refusing to rent or sell a home' was the most common form of discrimination and the most common basis for discrimination was race. Over 80 percent of all respondents believe they

are well-informed or somewhat informed on housing discrimination, with the remainder believe they are not informed on housing discrimination. Finally, almost two-thirds of respondents had difficulty locating affordable housing.

Demographics. Sixty percent of respondents reported having an annual income of less than \$35,000, indicating the survey results are representative of the LMI community. The lower income of respondents can be attributed in part to the small household sizes reported. Over half of respondents are one- or two-person households. The most common age bracket was 45-64 years old, and most respondents are homeowners.

Focus group

City of Phoenix staff members attended a Consolidated Plan focus group and provided feedback on November 4, 2019. A total of 52 people participated. The notes for each focus group are attached.

Staff overwhelmingly indicated affordable housing as the top need, followed closely by services for persons experiencing homelessness. Below is the rank order of need as identified by staff:

Ranked Categories	
Affordable Housing	263
Homelessness	216
Special Needs	182
Social & Public Services	177
Job Creation/Small Business Support	146
Infrastructure	95
Community Facilities	79

Staff comments also focused on the importance of addressing poverty within the community and how housing and homelessness are closely connected to services needed for those with special needs.

Consultations.

One-on-one consultations occurred regarding the following topics:

- Digital divide
- Fair housing
- HOME
- Homelessness
- HOPWA

Their feedback illuminated many of the housing and non-housing needs in Phoenix and aligned with the community in some areas and differed in others. For example, they each noted the worsening affordable housing and homelessness situation in the City, which correlates with community members making it their top issues. However, leaders working in housing and homelessness all linked homelessness with the dearth of available affordable housing and the challenges presented by the limitations of having a dedicated funding source, such as inclusionary zoning, towards the development of affordable housing. It was also mentioned by the Homeless Continuum of Care (Maricopa Association of Governments) that there is an increasing trend towards people not accessing services or shelter,

resulting in a 200 percent increase in unsheltered homelessness since 2014. Lastly, it was brought up in consultations that Phoenix has one of the highest eviction rates in the country, coupled with being one of the fastest growing cities in the country, putting a strain on the rental market.

Summary. In both qualitative and quantitative terms, the community believes housing and homelessness are the greatest needs to be addressed. Each of these topics were brought up at every community meeting and the focus group. Opinions on the best methods to address housing and homelessness in Phoenix vary widely and the extent to which it is addressed is contingent on many factors, but there is a clear desire among the community that the City should make it a focus.

Of course, housing and homelessness were not the only areas of concern. Infrastructure was the area of need that received the third-most points in the community forums and in many in-person events, street and alley improvements were brought up repeatedly. The eligible funding activity that received the most votes was recreation and community centers, with 1,087 people choosing it as a priority.

Overall, the level of community engagement increased dramatically from the previous ConPlan. Between the survey and community workshops, 2,109 community members participated in contributing to the ConPlan's development. For the last ConPlan, there was participation from 502 residents. LDC thanks the City staff for its hard work and dedication to ConPlan outreach efforts.

Proposed goals

Based on the community engagement process and the results summarized above, LDC proposed the following goals for the City's 2020-2025 ConPlan:

Goal 1: Increase and preserve affordable rental and homeowner housing opportunities for low-and-moderate income households based on community needs.

Goal 2: Assist individuals and families to gain stable housing after experiencing homelessness or a housing crisis by providing appropriate housing and supportive services.

Goal 3: Foster the development of vibrant and thriving neighborhoods by investing in public facilities and essential infrastructure.

Goal 4: Provide public and community services that promote equity and serve vulnerable populations, including for residents with special needs.

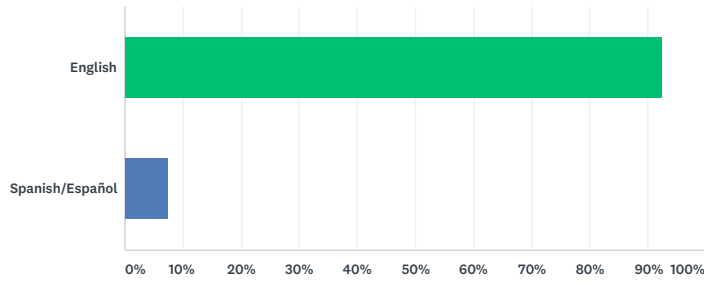
Goal 5: Enhance the City's economic stability by investing in inclusive economic growth opportunities that develop and strengthen small businesses, as well as providing access to workforce development and job opportunities.

Goal 6: Meet the needs of persons with HIV/AIDS and their families through housing, health, and support services.

City of Phoenix Consolidated Plan Community Survey

Q1 In which language would you prefer to take the survey? ¿En qué idioma preferiría realizar la encuesta?

Answered: 2,026 Skipped: 17



ANSWER CHOICES	RESPONSES	
English	92.55%	1,875
Spanish/Español	7.45%	151
TOTAL		2,026

City of Phoenix Consolidated Plan Community Survey

Q2 In which Zip Code do you reside?

Answered: 1,586 Skipped: 457

#	RESPONSES	DATE
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2	85003	12/4/2019 5:53 PM
3	85017	12/4/2019 5:50 PM
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City of Phoenix Consolidated Plan Community Survey

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City of Phoenix Consolidated Plan Community Survey

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City of Phoenix Consolidated Plan Community Survey

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City of Phoenix Consolidated Plan Community Survey

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713	85043	11/14/2019 10:51 PM
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City of Phoenix Consolidated Plan Community Survey

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City of Phoenix Consolidated Plan Community Survey

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City of Phoenix Consolidated Plan Community Survey

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City of Phoenix Consolidated Plan Community Survey

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City of Phoenix Consolidated Plan Community Survey

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City of Phoenix Consolidated Plan Community Survey

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City of Phoenix Consolidated Plan Community Survey

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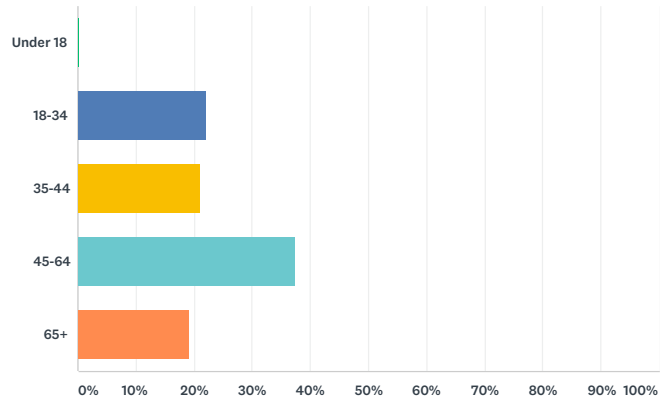
City of Phoenix Consolidated Plan Community Survey

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City of Phoenix Consolidated Plan Community Survey

Q3 In which age bracket are you?

Answered: 1,616 Skipped: 427



ANSWER CHOICES	RESPONSES
Under 18	0.12% 2
18-34	22.15% 358
35-44	21.16% 342
45-64	37.38% 604
65+	19.18% 310
TOTAL	1,616

City of Phoenix Consolidated Plan Community Survey

Q4 What are the major cross streets near your residence or service area?

Answered: 1,549 Skipped: 494

Streets													
	NEW RIVER RD.	ANTHEM WAY	JOY RANCH RD.	CLOUD RD.	CAREFREE HIGHWAY/HIGHWAY 74	HAPPY VALLEY RD.	PINNACLE PEAK RD.	DEER VALLEY RD.	UNION HILLS DR.	BELL RD.	GREENWAY RD.	THUNDERBIRD RD.	
Street 1:	0.13% 2	0.06% 1	0.06% 1	0.00% 0		0.26% 4	0.78% 12	0.13% 2	0.32% 5	1.16% 18	2.26% 35	1.94% 30	1.68% 26
Street 2:	0.07% 1	0.07% 1	0.00% 0	0.07% 1		0.00% 0	0.14% 2	0.00% 0	0.14% 2	0.21% 3	0.21% 3	0.83% 12	0.69% 10

#	OTHER (PLEASE SPECIFY)	DATE
1	30th Ave	12/4/2019 5:50 PM
2	Diana	12/4/2019 5:17 PM
3	105th Drive	12/2/2019 4:30 PM
4	Glendale, AZ	11/27/2019 6:55 PM
5	Roeser	11/25/2019 8:42 PM
6	27th Ave and Dobbins	11/25/2019 6:02 PM
7	Hatcher Rd.	11/25/2019 5:23 PM
8	PCH	11/25/2019 5:24 AM
9	51st ave	11/25/2019 12:48 AM
10	32nd st	11/25/2019 12:21 AM
11	River walk villages	11/24/2019 7:37 PM
12	Baseline Ave, Broadway Ave	11/24/2019 2:35 PM
13	35th ave	11/24/2019 5:05 AM
14	Baseline	11/24/2019 3:29 AM
15	51st. Ave.	11/24/2019 3:24 AM
16	51st Ave.	11/24/2019 3:17 AM
17	51st Avenue	11/23/2019 9:39 PM
18	Beardsley Rd	11/23/2019 9:27 PM
19	Baseline	11/23/2019 6:39 PM
20	51st Ave - 67th Ave	11/23/2019 3:16 PM
21	55th Ave	11/23/2019 12:42 PM
22	47th Ave	11/23/2019 11:25 AM
23	57th Ave	11/23/2019 5:04 AM
24	Baseline 43ave	11/23/2019 5:03 AM
25	WEST YORKSHIRE DR.	11/22/2019 11:30 PM
26	McDowell and Miller	11/22/2019 11:18 PM
27	40th st	11/22/2019 6:53 PM
28	Frye & 48th st	11/22/2019 6:19 PM
29	knox & E ray rd	11/22/2019 6:12 PM
30	ranch circle N & ray rd	11/22/2019 6:00 PM
31	6417 W Lucia Dr	11/22/2019 5:42 PM
32	Marriott Drive	11/21/2019 11:35 PM
33	Sweetwater Ave	11/21/2019 5:02 PM
34	South Mountain	11/21/2019 3:39 PM
35	And 48th Street	11/21/2019 12:52 AM
36	Osborn Rd	11/20/2019 6:11 AM
37	16th Street & Garfield	11/19/2019 11:25 PM
38	Coral Gables	11/19/2019 10:24 PM
39	Campbell	11/18/2019 11:28 PM
40	Village Meadows Community	11/18/2019 11:28 PM
41	washington and 50th St.	11/18/2019 7:28 PM
42	City Hall	11/18/2019 5:48 PM
43	PCH	11/18/2019 4:50 PM
44	PCH	11/18/2019 2:56 PM
45	PCH	11/18/2019 2:56 PM
46	24th Avenue and Osborn	11/18/2019 1:30 PM
47	Campbell Avenue	11/18/2019 12:48 PM
48	35th ave	11/18/2019 3:44 AM

City of Phoenix Consolidated Plan Community Survey

49	12th St.	11/18/2019 1:00 AM
50	Or Roosevelt and 16th St	11/17/2019 10:56 PM
51	47th ave	11/17/2019 3:25 AM
52	McDowell	11/16/2019 1:41 AM
53	Lower Buckeye, Jackrabbit	11/16/2019 12:55 AM
54	PCH	11/15/2019 11:29 PM
55	Estrella Drive	11/15/2019 11:12 PM
56	PCH	11/15/2019 10:33 PM
57	PCH	11/15/2019 10:00 PM
58	PCH	11/15/2019 9:58 PM
59	PCH	11/15/2019 9:57 PM
60	32 Street	11/15/2019 9:54 PM
61	McDowell	11/15/2019 8:13 PM
62	Cave Creek	11/15/2019 7:41 PM
63	18th Place	11/15/2019 4:55 PM
64	15th avenue and mcdowell road	11/15/2019 4:08 PM
65	107th and Thomas	11/15/2019 3:38 PM
66	vineyard	11/15/2019 3:34 PM
67	24th ave and baseline	11/15/2019 3:11 PM
68	Butler	11/15/2019 1:36 PM
69	Butler Drive	11/15/2019 1:17 PM
70	Osborn Rd. & 20th St.	11/14/2019 11:33 PM
71	83ave	11/14/2019 6:17 PM
72	27th ave	11/14/2019 5:03 PM
73	14th Ave.	11/14/2019 4:44 PM
74	51st avenue between Indian School and Camelback rd	11/14/2019 4:43 PM
75	20th street and roosevelt	11/14/2019 4:30 PM
76	Grant st.	11/14/2019 4:18 PM
77	17th Ave and Thunderbird	11/14/2019 4:18 PM
78	15th Ave.	11/14/2019 1:15 PM
79	Palm LN	11/14/2019 5:52 AM
80	185th Ave.	11/13/2019 11:39 PM
81	Phx City Hall	11/13/2019 11:24 PM
82	Greenway Pkwy & Cave Creek Road	11/13/2019 6:07 PM
83	Roeser	11/13/2019 4:24 PM
84	67th ave	11/13/2019 3:39 PM
85	3rd. Ave	11/13/2019 3:37 PM
86	48th Street	11/13/2019 3:19 PM
87	Mountain View Rd	11/13/2019 5:46 AM
88	67th Avenue	11/13/2019 4:34 AM
89	71st Ave.	11/12/2019 11:50 PM
90	Priest	11/12/2019 11:44 PM
91	2nd St and Roosevelt	11/12/2019 11:32 PM
92	Lindsay and Southern	11/12/2019 11:24 PM
93	230 S. 12th Ave	11/12/2019 11:21 PM
94	Lone Mountain rd and Vistancia Blvd	11/12/2019 11:20 PM
95	12th Street & Osborn	11/12/2019 6:09 PM
96	12th Street	11/12/2019 3:01 PM
97	DOBSON ROAD	11/11/2019 6:52 PM
98	Dunlap and 12th St	11/11/2019 6:27 PM
99	10th St & Butler	11/11/2019 4:12 PM
100	12 st and Griswold rd	11/11/2019 3:15 PM
101	7th street and 12th street	11/11/2019 3:02 PM
102	7th st.	11/11/2019 2:07 PM
103	12th Street	11/11/2019 9:09 AM
104	E. Butler Dr. / 7th. At.	11/11/2019 5:43 AM
105	Cofco Center Ct	11/9/2019 6:10 PM
106	3rd Street	11/8/2019 10:12 PM
107	12th St & Butler	11/8/2019 9:57 PM
108	3rd and Roosevelt	11/7/2019 4:28 PM
109	I-17 and Cactus	11/7/2019 4:25 PM

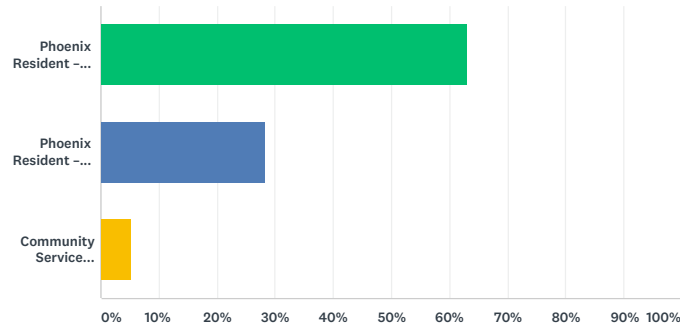
City of Phoenix Consolidated Plan Community Survey

110	12th St and Bethany Home	11/7/2019 4:19 PM
111	PCH	11/7/2019 4:12 PM
112	Pch	11/6/2019 11:00 PM
113	PCH	11/6/2019 10:57 PM
114	PCH	11/6/2019 10:53 PM
115	PCH	11/6/2019 10:51 PM
116	30th	11/6/2019 6:56 PM
117	Encanto	11/6/2019 6:18 PM
118	15th Ave	11/6/2019 6:12 PM
119	314th St. & E. Dr MLK Jr Blvd	11/6/2019 5:12 PM
120	Rosen	11/6/2019 4:31 PM
121	16th St and Broadway	11/6/2019 4:05 PM
122	Beardsley	11/5/2019 11:45 PM
123	Broadway & Signal Butte	11/5/2019 10:56 PM
124	28th street	11/5/2019 7:51 PM
125	Pch	11/5/2019 5:50 PM
126	Pch	11/5/2019 5:39 PM
127	Pch	11/5/2019 5:33 PM
128	15th Ave and Butler Dr.	11/5/2019 5:20 PM
129	Roosevelt	11/5/2019 4:35 PM
130	67th Ave	11/5/2019 6:02 AM
131	Statewide	11/4/2019 9:45 PM
132	Roosevelt Ave.	11/4/2019 9:43 PM
133	osborn	11/4/2019 9:06 PM
134	Roosevelt	11/4/2019 9:01 PM
135	36th Ave	11/4/2019 7:01 PM
136	PCH	11/4/2019 5:39 PM
137	PCH	11/4/2019 5:29 PM
138	PCH	11/4/2019 3:13 PM
139	pch	11/4/2019 2:27 PM
140	Signal Butte	11/4/2019 11:13 AM
141	17th ave	11/3/2019 2:40 AM
142	Hatcher Road & 16th Ave	11/2/2019 11:58 AM
143	15th ave.	11/2/2019 3:42 AM
144	3rd Avenue	11/1/2019 11:59 PM
145	PCH	11/1/2019 10:24 PM
146	5th St and Osborn	11/1/2019 10:17 PM
147	PCH	11/1/2019 10:16 PM
148	PCH	11/1/2019 10:05 PM
149	South 47th Ave	11/1/2019 6:30 PM
150	Campbell	11/1/2019 4:29 PM
151	35th Ave to I-17, Dunlap to Peoria	11/1/2019 7:17 AM
152	Roosevelt Street and I10	11/1/2019 5:24 AM
153	Elliot and Estrella Parkway	10/31/2019 4:14 PM
154	Gilbert Road	10/31/2019 2:07 PM
155	51st ave	10/30/2019 5:07 PM
156	17 Ave	10/30/2019 2:09 PM
157	McClintock	10/29/2019 5:09 PM
158	15th ave	10/29/2019 3:15 AM
159	Vineyard	10/29/2019 2:15 AM
160	Exeter	10/29/2019 12:07 AM
161	7th Ave	10/28/2019 10:51 PM
162	Osborn Rd.	10/28/2019 6:37 PM
163	Desert Foothills Parkway	10/28/2019 3:05 PM
164	Royal Palm Neighborhood	10/27/2019 5:50 PM
165	51st Avenue	10/26/2019 8:49 AM
166	N 71st Drive	10/25/2019 9:44 PM
167	306 W. Verenon Ave and 3rd Ave	10/24/2019 4:25 PM
168	20th st and Roosevelt	10/24/2019 4:18 PM

City of Phoenix Consolidated Plan Community Survey

Q5 Please indicate who you represent:

Answered: 1,614 Skipped: 429



ANSWER CHOICES	RESPONSES	
Phoenix Resident – Homeowner	63.07%	1,018
Phoenix Resident – Renter	28.25%	456
Community Service Provider	5.20%	84
TOTAL		1,614

#	OTHER COMMUNITY STAKEHOLDER (PLEASE SPECIFY)	DATE
1	Homeowner	12/4/2019 5:30 PM
2	Sun City	12/2/2019 4:30 PM
3	Retired Senior	11/27/2019 6:59 PM
4	Senior Center Member	11/27/2019 5:57 PM
5	Skate	11/27/2019 5:13 PM
6	Fraternal Order of Eagles - Sunnyslope	11/25/2019 5:23 PM
7	City of Phoenix employee	11/25/2019 5:24 AM
8	1981	11/23/2019 11:39 PM
9	Mr.	11/23/2019 5:09 PM
10	Mr.	11/23/2019 2:38 AM
11	Former Phoenix Resident	11/22/2019 11:18 PM
12	Banner University Health Plan	11/20/2019 9:03 PM
13	Former member Village Meadows Block Watch group	11/20/2019 12:23 AM
14	1972	11/19/2019 4:03 AM
15	Business Owner	11/19/2019 2:23 AM
16	select:	11/18/2019 11:28 PM
17	Ability 360	11/18/2019 7:28 PM
18	NSD Employee	11/18/2019 5:48 PM
19	City of Phoenix employee	11/18/2019 4:50 PM
20	Mr.	11/18/2019 4:44 PM
21	City of Phoenix Employee	11/18/2019 2:56 PM
22	Homeless	11/18/2019 2:13 PM
23	1985	11/18/2019 12:53 AM
24	Naturopathic cancer clinic	11/16/2019 3:12 PM
25	City employee	11/16/2019 12:55 AM
26	City of Phoenix Employee	11/15/2019 11:29 PM
27	1955	11/15/2019 11:15 PM
28	Phoenix Land Lord	11/15/2019 11:12 PM
29	City of Phoenix Employee	11/15/2019 10:33 PM
30	City of Phoenix Employee	11/15/2019 10:00 PM
31	City of Phoenix Employee	11/15/2019 9:58 PM
32	City of Phoenix Employee	11/15/2019 9:57 PM
33	i also own a property in 85008	11/15/2019 9:54 PM
34	Concerned citizen	11/15/2019 9:53 PM
35	Tempe Resident	11/15/2019 9:53 PM
36	Apartment Owner	11/15/2019 9:20 PM
37	Landlord of west phx properteies	11/15/2019 9:08 PM
38	Save the Family	11/15/2019 7:52 PM

City of Phoenix Consolidated Plan Community Survey

39	Roosevelt District	11/15/2019 3:39 PM
40	Employed at City of Phoenix	11/15/2019 3:38 PM
41	PXU Teacher	11/14/2019 5:15 PM
42	landlord	11/14/2019 5:05 PM
43	1974	11/14/2019 4:44 PM
44	Phoenix Resident on Housing	11/14/2019 4:33 PM
45	1975	11/14/2019 4:21 PM
46	Mr.	11/14/2019 12:52 PM
47	1997	11/14/2019 12:12 PM
48	Ms.	11/14/2019 4:33 AM
49	CBI	11/13/2019 11:42 PM
50	city employee who serves the community	11/13/2019 11:39 PM
51	Business Owner	11/13/2019 10:23 PM
52	Phoenix small business manager	11/13/2019 5:33 PM
53	1950	11/13/2019 4:35 PM
54	City of Phoenix Civil Servant	11/13/2019 3:29 PM
55	Native American Connections HomeBase	11/13/2019 3:15 PM
56	Mesa Resident	11/12/2019 11:24 PM
57	Central Arizona Shelter Services Inc.	11/12/2019 11:21 PM
58	neighborhood activist	11/12/2019 7:15 PM
59	Native American Connections	11/11/2019 8:05 PM
60	Native American Connections	11/11/2019 7:33 PM
61	Church	11/8/2019 11:04 PM
62	Homeless Service Provider	11/7/2019 9:50 PM
63	Native American Connections	11/7/2019 7:42 PM
64	ORG serving persons with disabilities	11/7/2019 4:19 PM
65	City of Phoenix Employee	11/7/2019 4:12 PM
66	Community Service Provider	11/7/2019 3:48 PM
67	City of Phoenix employee	11/6/2019 11:00 PM
68	City of Phoenix employee	11/6/2019 10:57 PM
69	City of Phoenix Employee	11/6/2019 10:53 PM
70	city of Phoenix Employee	11/6/2019 10:51 PM
71	Midtown Neighborhood Assn	11/6/2019 6:09 PM
72	Church	11/6/2019 5:34 PM
73	Pastor- BHNA	11/6/2019 5:31 PM
74	Community Service Provider	11/6/2019 5:12 PM
75	1952	11/6/2019 12:25 PM
76	I am the Block Watch Guy	11/5/2019 11:15 PM
77	Business	11/5/2019 11:01 PM
78	Former homeless individual	11/5/2019 10:56 PM
79	Nina villa condominium	11/5/2019 7:51 PM
80	Glendale mailing address - Phoenix city services	11/5/2019 7:49 PM
81	St. Mary's Basilica	11/5/2019 6:08 PM
82	city of Phoenix Employee	11/5/2019 5:50 PM
83	city of Phoenix Employee	11/5/2019 5:39 PM
84	City of Phoenix Employee	11/5/2019 5:33 PM
85	Business Office Renter	11/5/2019 4:47 PM
86	Phoenix Resident - Landlord	11/5/2019 2:40 AM
87	1983	11/4/2019 7:02 PM
88	business owner	11/4/2019 5:46 PM
89	City of Phoenix Employee	11/4/2019 5:39 PM
90	City of Phoenix Employee	11/4/2019 5:29 PM
91	Commercial Property Owner	11/4/2019 3:20 PM
92	City of Phoenix Employee	11/4/2019 3:13 PM
93	City of Phoenix Employee	11/4/2019 2:27 PM
94	1970	11/3/2019 10:47 AM
95	Neighborhood Association member	11/2/2019 7:54 PM
96	Business owner & commercial property owner	11/2/2019 11:58 AM
97	City of Phoenix Aviation	11/2/2019 12:19 AM
98	HonorHealth Desert Mission	11/1/2019 11:10 PM
99	Employee	11/1/2019 10:24 PM

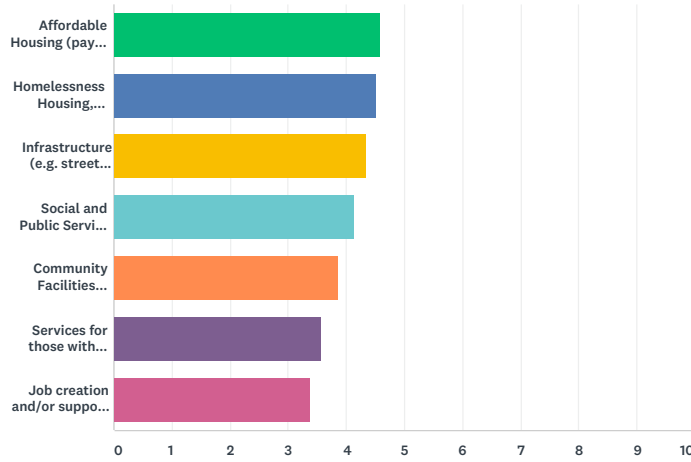
City of Phoenix Consolidated Plan Community Survey

100	City of Phoenix Employee	11/1/2019 10:05 PM
101	Maricopa County Public Health	11/1/2019 5:08 PM
102	Volunteer at House of Refuge transition living	11/1/2019 4:50 PM
103	Small business owner	11/1/2019 4:00 AM
104	Small Business Owner	10/31/2019 5:41 PM
105	Lower income population	10/31/2019 5:19 PM
106	Arizona Community Foundation	10/31/2019 4:14 PM
107	Community service provider	10/31/2019 3:54 PM
108	Incarcerated, health	10/30/2019 10:44 PM
109	Community Legal Services	10/30/2019 6:39 PM
110	Employee	10/30/2019 4:52 PM
111	Certified Development Company	10/30/2019 4:20 PM
112	Neighborhood Specialist City Employee	10/29/2019 9:41 PM
113	Community Activist	10/29/2019 5:19 PM
114	Other	10/29/2019 5:09 PM
115	Block Watch	10/29/2019 3:36 PM
116	Community Advocate	10/28/2019 10:50 PM
117	block watch leader, community alliance advocate.	10/28/2019 10:37 PM
118	Block Watch President	10/28/2019 8:44 PM
119	City Employee	10/28/2019 4:01 PM
120	Public School Student Parent	10/27/2019 3:01 PM
121	member of John F. Long Maryvale Advisory Board	10/26/2019 10:14 PM
122	Mobile Home owner/ Rent Lot Space	10/25/2019 9:47 PM
123	Multifamily developer	10/25/2019 7:21 PM
124	Landlord	10/25/2019 6:36 PM
125	Developer	10/25/2019 6:30 PM
126	Multifamily Developer, Commercial Real Estate Broker	10/24/2019 5:10 PM
127	Laveen Community Council	10/17/2019 10:29 PM

City of Phoenix Consolidated Plan Community Survey

Q6 Please rank the following areas of need, where 1 is highest priority and 7 is lowest priority.

Answered: 1,567 Skipped: 476

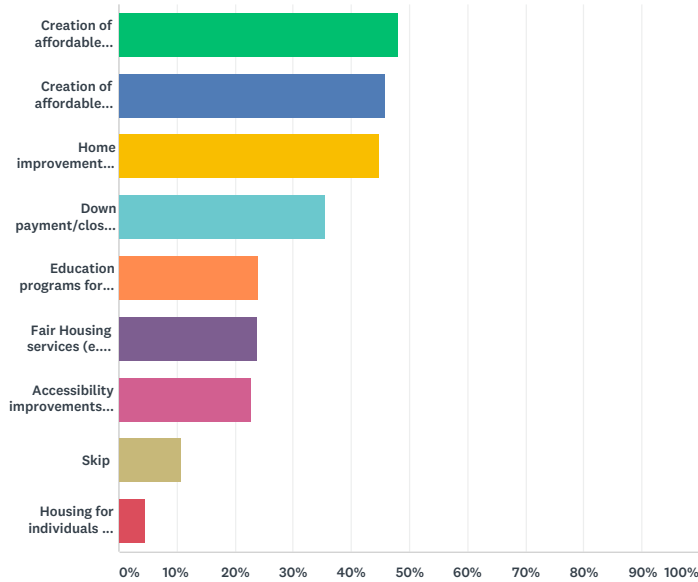


	1	2	3	4	5	6	7	TOTAL	SCORE
Affordable Housing (paying 30% or less of your income for rent each month)	34.16% 496	12.95% 188	8.61% 125	9.16% 133	8.75% 127	10.26% 149	16.12% 234	1,452	4.59
Homelessness Housing, Services, and Prevention (e.g. emergency shelters and permanent housing)	18.24% 259	25.28% 359	11.83% 168	12.18% 173	8.94% 127	13.10% 186	10.42% 148	1,420	4.51
Infrastructure (e.g. streets, alleys, sidewalks, and water/sewage lines)	22.22% 324	15.23% 222	13.37% 195	9.74% 142	16.12% 235	11.87% 173	11.45% 167	1,458	4.36
Social and Public Services (e.g. domestic violence services, senior and youth activities)	7.67% 110	11.79% 169	20.22% 290	27.48% 394	18.90% 271	9.27% 133	4.67% 67	1,434	4.15
Community Facilities (e.g. libraries and parks)	8.26% 119	14.78% 213	19.85% 286	12.98% 187	15.48% 223	14.50% 209	14.16% 204	1,441	3.87
Services for those with Special Needs (e.g. human trafficking victims, mental/behavioral health services, HIV/AIDS services, etc.)	6.30% 91	10.11% 146	14.54% 210	16.48% 238	18.14% 262	24.45% 353	9.97% 144	1,444	3.57
Job creation and/or support to small businesses (e.g. loans for businesses and college readiness)	9.02% 133	12.14% 179	12.96% 191	11.53% 170	12.01% 177	12.89% 190	29.44% 434	1,474	3.38

City of Phoenix Consolidated Plan Community Survey

Q7 Choose up to three (3) of the most critical Affordable Housing needs in your community.

Answered: 1,608 Skipped: 435



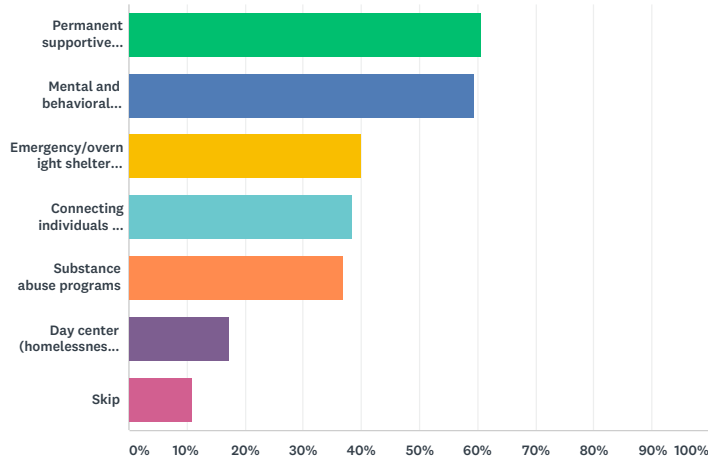
ANSWER CHOICES	RESPONSES
Creation of affordable rental housing	48.20% 775
Creation of affordable housing for homebuyers	45.90% 738
Home improvement programs for low-income homeowners and/or low-income seniors	44.78% 720
Down payment/closing cost assistance for first time home-buyers	35.63% 573
Education programs for first-time homebuyers	24.13% 388
Fair Housing services (e.g. or i.e. assistance to individuals experiencing discrimination based upon a race, color, religion, national origin, gender, familial status, disability)	23.82% 383
Accessibility improvements for persons with disabilities	22.76% 366
Skip	10.76% 173
Housing for individuals and families living with HIV/AIDS	4.54% 73
Total Respondents: 1,608	

#	ADDITIONAL COMMENTS:	DATE
1	test	10/15/2019 9:41 PM

City of Phoenix Consolidated Plan Community Survey

Q8 Choose up to three (3) of the most critical Homelessness needs in your community.

Answered: 1,575 Skipped: 468



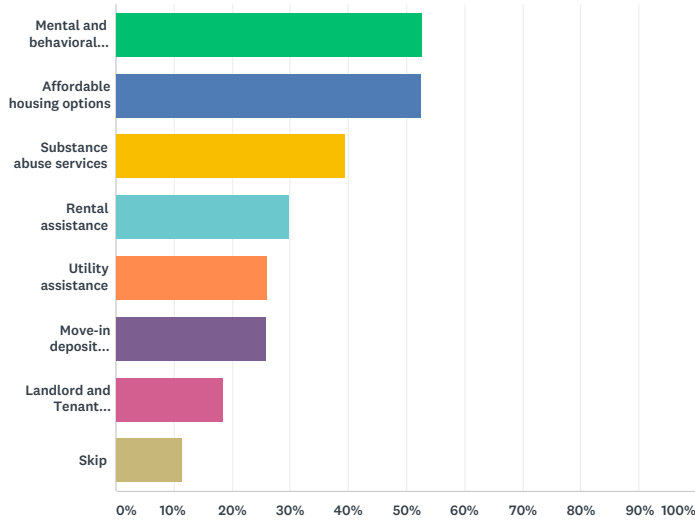
ANSWER CHOICES	RESPONSES
Permanent supportive housing (housing combined with wrap around mental health and social services)	60.63% 955
Mental and behavioral health services	59.37% 935
Emergency/overnight shelters (short-term housing and supportive services)	40.00% 630
Connecting individuals and families to shelter and social services (outreach)	38.41% 605
Substance abuse programs	36.83% 580
Day center (homelessness services without overnight lodging)	17.27% 272
Skip	10.79% 170
Total Respondents: 1,575	

#	ADDITIONAL COMMENTS:	DATE
	There are no responses.	

City of Phoenix Consolidated Plan Community Survey

Q9 Choose up to three (3) of the most critical Homelessness Prevention needs in your community.

Answered: 1,559 Skipped: 484



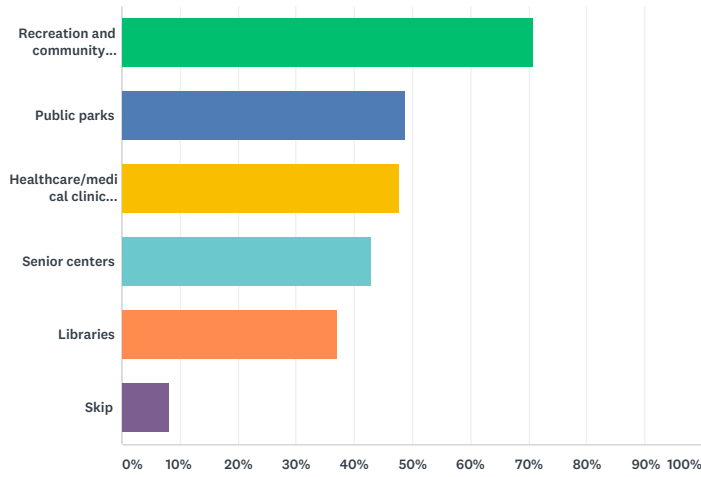
ANSWER CHOICES	RESPONSES	
Mental and behavioral health services	52.73%	822
Affordable housing options	52.53%	819
Substance abuse services	39.64%	618
Rental assistance	29.83%	465
Utility assistance	26.23%	409
Move-in deposit assistance	25.91%	404
Landlord and Tenant Counseling (mediation services between landlords and tenants)	18.41%	287
Skip	11.55%	180
Total Respondents: 1,559		

#	ADDITIONAL COMMENTS:	DATE
1	test	10/15/2019 9:41 PM
2	tset	10/15/2019 9:01 PM

City of Phoenix Consolidated Plan Community Survey

Q10 Choose up to three (3) of the most critical Community Facilities and Building needs in your community.

Answered: 1,541 Skipped: 502



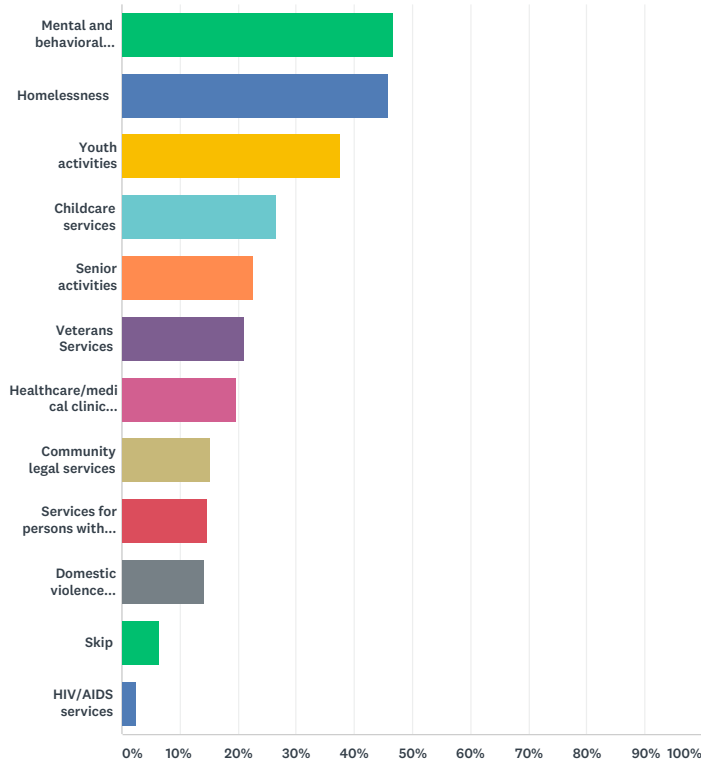
ANSWER CHOICES	RESPONSES
Recreation and community centers (recreation services for youth and families)	70.67% 1,089
Public parks	48.73% 751
Healthcare/medical clinic facilities	47.70% 735
Senior centers	42.89% 661
Libraries	36.99% 570
Skip	8.18% 126
Total Respondents: 1,541	

#	ADDITIONAL COMMENTS	DATE
	There are no responses.	

City of Phoenix Consolidated Plan Community Survey

Q11 Choose up to three (3) of the most critical Social and Public Services needs in your community.

Answered: 1,531 Skipped: 512

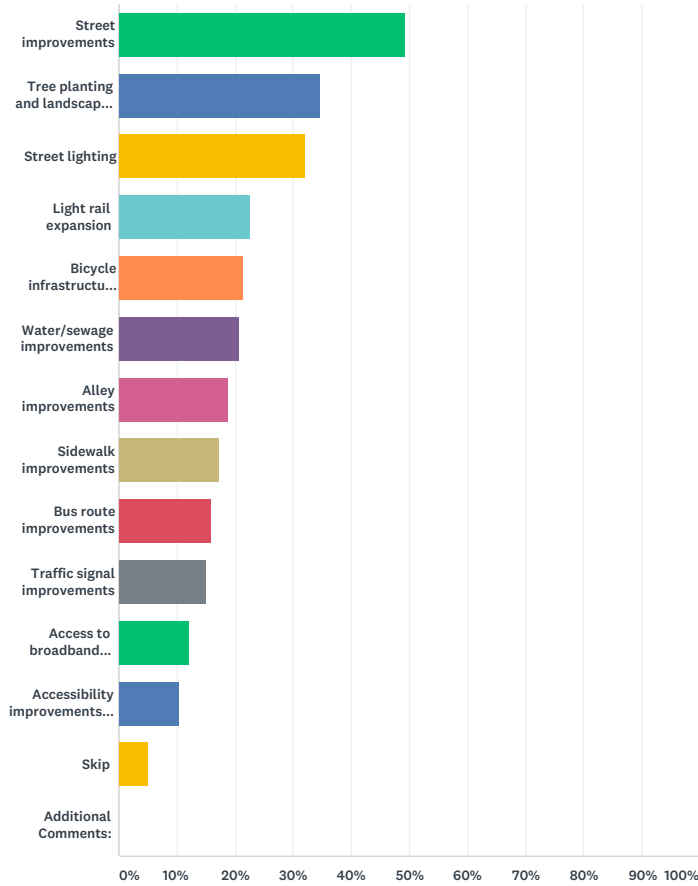


ANSWER CHOICES	RESPONSES	
Mental and behavioral health services	46.57%	713
Homelessness	45.72%	700
Youth activities	37.56%	575
Childcare services	26.65%	408
Senior activities	22.66%	347
Veterans Services	21.03%	322
Healthcare/medical clinic facilities	19.73%	302
Community legal services	15.22%	233
Services for persons with disabilities	14.70%	225
Domestic violence services	14.30%	219
Skip	6.53%	100
HIV/AIDS services	2.61%	40
Total Respondents: 1,531		

City of Phoenix Consolidated Plan Community Survey

Q12 Choose up to three (3) of the most critical Infrastructure (buildings, roads, sidewalks, alleys) needs in your community.

Answered: 1,527 Skipped: 516



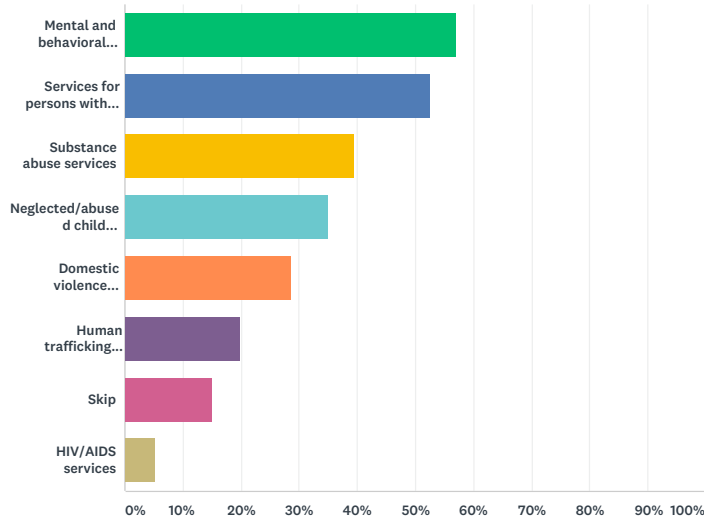
ANSWER CHOICES	RESPONSES	
Street improvements	49.31%	753
Tree planting and landscape improvements	34.77%	531
Street lighting	32.02%	489
Light rail expansion	22.53%	344
Bicycle infrastructure improvements (bicycle lanes, bicycle parking, education, etc.)	21.41%	327
Water/sewage improvements	20.69%	316
Alley improvements	18.73%	286
Sidewalk improvements	17.29%	264
Bus route improvements	15.98%	244
Traffic signal improvements	15.00%	229
Access to broadband internet	12.05%	184
Accessibility improvements for persons with disabilities	10.54%	161
Skip	5.04%	77
Additional Comments:	0.00%	0
Total Respondents: 1,527		

#	ADDITIONAL COMMENTS:	DATE
	There are no responses.	

City of Phoenix Consolidated Plan Community Survey

Q13 Choose up to three (3) of the most critical Special Needs Accommodations needs in your community.

Answered: 1,517 Skipped: 526



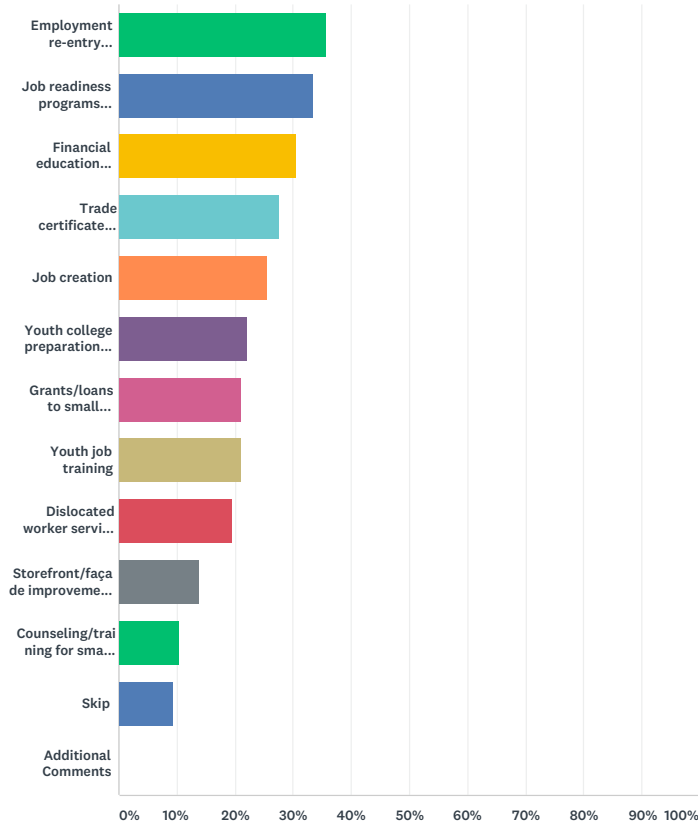
ANSWER CHOICES	RESPONSES	
Mental and behavioral health services	57.09%	866
Services for persons with disabilities and or mental health needs	52.41%	795
Substance abuse services	39.62%	601
Neglected/abused child services	35.00%	531
Domestic violence services	28.74%	436
Human trafficking services	19.91%	302
Skip	14.96%	227
HIV/AIDS services	5.21%	79
Total Respondents: 1,517		

#	ADDITIONAL COMMENTS	DATE
	There are no responses.	

City of Phoenix Consolidated Plan Community Survey

Q14 Choose up to three (3) of the most critical to Job Creation and/or Support to Small Business needs in your community.

Answered: 1,506 Skipped: 537



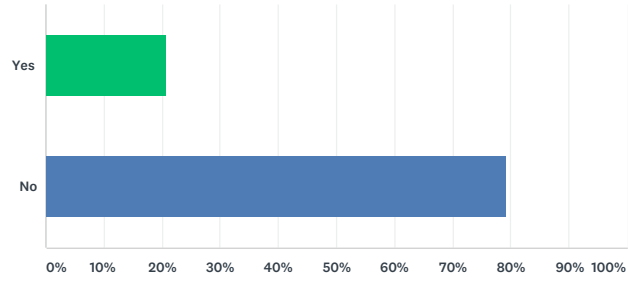
ANSWER CHOICES	RESPONSES
Employment re-entry services (for individuals recently released from incarceration)	35.86% 540
Job readiness programs (training, skill enhancement, etc.)	33.53% 505
Financial education programs (budgeting, building a savings, etc.)	30.54% 460
Trade certificate programs (HVAC, roofing, etc.)	27.69% 417
Job creation	25.56% 385
Youth college preparation programs	22.18% 334
Grants/loans to small businesses	21.12% 318
Youth job training	21.05% 317
Dislocated worker services (for individuals who have been impacted by a reduction in workforce)	19.39% 292
Storefront/façade improvements for small businesses	13.75% 207
Counseling/training for small businesses	10.36% 156
Skip	9.36% 141
Additional Comments	0.00% 0
Total Respondents: 1,506	

#	ADDITIONAL COMMENTS	DATE
	There are no responses.	

City of Phoenix Consolidated Plan Community Survey

Q15 Have you or someone you know ever encountered any form of housing discrimination?

Answered: 1,425 Skipped: 618

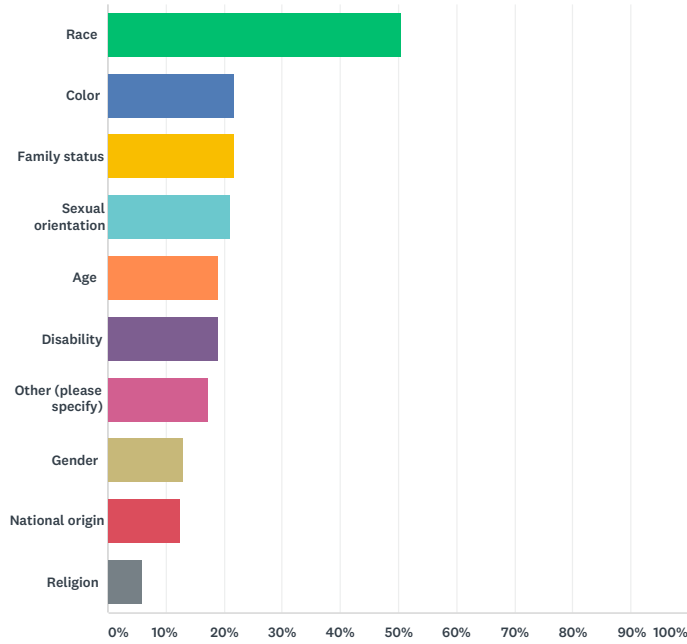


ANSWER CHOICES	RESPONSES	
Yes	20.77%	296
No	79.23%	1,129
TOTAL		1,425

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Q16 If you, or someone you know, has encountered any form of housing discrimination, please let us know on what basis?

Answered: 293 Skipped: 1,750



ANSWER CHOICES	RESPONSES
Race	50.51% 148
Color	21.84% 64
Family status	21.84% 64
Sexual orientation	21.16% 62
Age	19.11% 56
Disability	19.11% 56
Other (please specify)	17.41% 51
Gender	12.97% 38
National origin	12.63% 37
Religion	5.80% 17
Total Respondents: 293	

#	OTHER (PLEASE SPECIFY)	DATE
1	Yes Because I spent time locked up I could not get a place to live but a sex offender could. I dont set that at all is fair for what we did and still pay with this	11/27/2019 8:31 PM
2	that will not answer questions or phone messages	11/27/2019 8:16 PM
3	partner was on probation - did not qualify	11/27/2019 8:07 PM
4	denied for being a DV victim	11/27/2019 7:15 PM
5	unable to qualify, on ss # only	11/27/2019 7:01 PM
6	No. I don't know.	11/27/2019 6:57 PM
7	none	11/27/2019 6:18 PM
8	ex-convict	11/27/2019 6:01 PM
9	Better housing for seniors	11/27/2019 5:40 PM
10	I'm homeowner yet section 8 has been allowed causing my home to be devalued.	11/23/2019 4:36 PM
11	Pets	11/23/2019 3:59 PM
12	FINANCIAL	11/22/2019 3:27 PM
13	Lack of knowledge	11/19/2019 4:45 AM
14	past legal history over 10 years ago	11/18/2019 11:22 PM
15	Credit history	11/18/2019 1:19 AM
16	Just discrimination of how the person looked young and hispanic, bald.	11/15/2019 10:21 PM
17	Being on a housing assistance program.	11/15/2019 9:34 PM

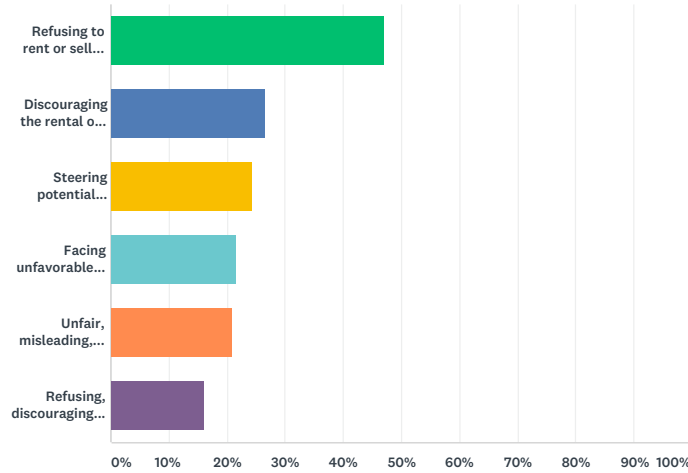
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18	Rudeness and uneducated customer service in apt office	11/15/2019 9:13 PM
19	People are preying on the poor	11/15/2019 7:45 PM
20	Family size	11/15/2019 6:09 PM
21	being on housing program and their belief that everyone that's on housing are lazy and don't want to do nothing . I 'm myself am on housing worked all my life i'm a minority and a single parent and live paycheck to paycheck and i'm still stereotype	11/15/2019 3:28 PM
22	Having a felon	11/14/2019 5:46 PM
23	back ground	11/14/2019 4:54 PM
24	Occupant	11/14/2019 4:36 PM
25	income	11/14/2019 4:09 PM
26	SocioEco class	11/14/2019 5:18 AM
27	stigmatized	11/13/2019 3:07 PM
28	Turn down for an apartment because of the dog I have	11/13/2019 4:21 AM
29	Skyrocketing costs	11/11/2019 5:08 PM
30	to young a student	11/10/2019 5:54 PM
31	Fincial	11/7/2019 9:55 PM
32	too many children	11/7/2019 9:29 PM
33	Zip code	11/6/2019 9:36 PM
34	financial and stereotype	11/6/2019 6:15 PM
35	Landlords don't care	11/6/2019 5:36 PM
36	Income	11/6/2019 5:15 PM
37	charged MORE then 30% of my income	11/5/2019 4:27 PM
38	income	11/5/2019 11:39 AM
39	Financial, 1st time homeowners loose out to FULL cash buyers.	11/4/2019 7:11 PM
40	History of homelessness, incarceration or addiction.	11/1/2019 5:06 PM
41	She was feeding the stray cats, apartment complex broke her lease.	11/1/2019 7:49 AM
42	Poor credit no credit - background of eviction, etc	11/1/2019 1:36 AM
43	Criminal background	10/31/2019 5:02 PM
44	Domestic Violence Victims	10/30/2019 7:02 PM
45	single parent with children	10/29/2019 6:40 PM
46	Ex-felon	10/28/2019 11:11 PM
47	Criminal history	10/28/2019 4:41 PM
48	some who was incarcerated	10/28/2019 4:39 PM
49	Being in low income program from the housing specialist or landlords that work the programs and feel like they do not need to repair anything.	10/28/2019 3:23 PM
50	overall appearance	10/26/2019 8:17 PM
51	income	10/26/2019 1:49 PM

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Q17 If you have experienced housing discrimination, in which way did you or someone you know face discrimination?

Answered: 268 Skipped: 1,775



ANSWER CHOICES	RESPONSES
Refusing to rent or sell a home	47.01% 126
Discouraging the rental or sale of a home	26.49% 71
Steering potential tenant/homeowner to a different home or neighborhood	24.25% 65
Facing unfavorable terms in a home loan or lease	21.64% 58
Unfair, misleading, and/or deceptive loan practices	20.90% 56
Refusing, discouraging, or charging more for home or rental insurance	16.04% 43
Total Respondents: 268	

#	OTHER (PLEASE SPECIFY)	DATE
1	Harrassment	11/27/2019 8:57 PM
2	none	11/27/2019 7:01 PM
3	don't know	11/27/2019 6:57 PM
4	none	11/27/2019 6:18 PM
5	No	11/27/2019 6:09 PM
6	no	11/27/2019 5:54 PM
7	Why am I expected to pay for my home when the family across the street gets to live for free	11/23/2019 4:36 PM
8	our HOA community center discriminated against families by shutting down amenities	11/22/2019 5:48 PM
9	Not yet	11/21/2019 10:17 PM
10	Unfair, misleading assistance for home repairs.	11/18/2019 1:19 AM
11	HOA hate minorities	11/16/2019 4:42 AM
12	Unfavorable accommodations	11/15/2019 11:21 PM
13	The Landlord agreed to rent an apartment and when my stepson went to the apartment the landlord looked at him and stated that he was sorry he had just rented it out.	11/15/2019 10:21 PM
14	Facilitating purchases of homes when they are unqualified.	11/15/2019 7:45 PM
15	I face many time and because I'm in housing program and my race .	11/15/2019 3:28 PM
16	Placed another applicant before us	11/14/2019 4:36 PM
17	only rented to young females	11/13/2019 10:15 PM
18	HArassment after moving in	11/13/2019 4:40 PM
19	Was evicted from an apartment we had lived in for 17 years because of disability even though we had always paid rent on time. Wife refused accommodation at CASS because of vision disability as mentioned above. Wife, who is a secular Jew, threatened with expulsion from Tempe IHELP program because she refused to participate in Christian prayer before meals.	11/5/2019 11:17 PM
20	Same as above	11/4/2019 7:11 PM
21	She burned her britches by braking rules and feeding hungry cats.	11/1/2019 7:49 AM
22	Though I think things are getting better.	10/31/2019 8:34 PM
23	Disparate (unequal) treatment in rental housing.	10/31/2019 5:28 PM
24	didn't realize until later	10/29/2019 6:40 PM
25	Unable to do anything at time since I did not know my rights or there weren't any laws in place at that time.	10/27/2019 12:29 AM
26	na	10/26/2019 1:49 PM

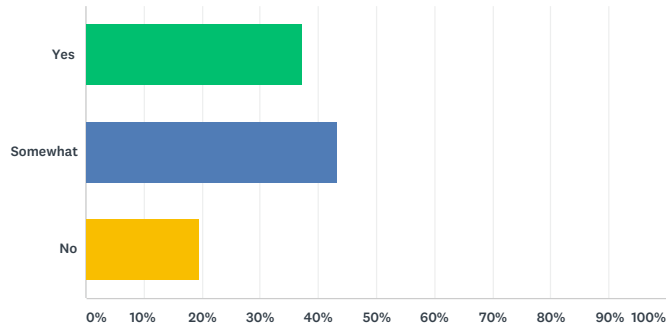
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27	Got her kicked out of her apartment.	10/22/2019 5:11 AM
28	teste	10/15/2019 10:31 PM

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Q18 Do you feel you are well-informed on housing discrimination?

Answered: 1,057 Skipped: 986

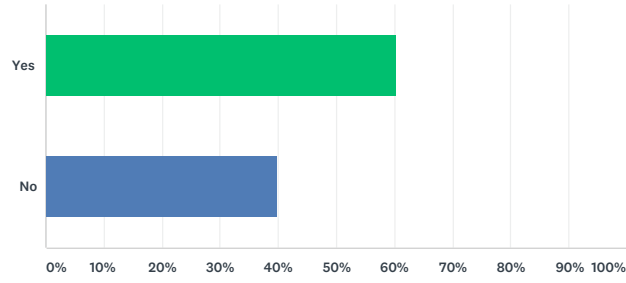


ANSWER CHOICES	RESPONSES	
Yes	37.18%	393
Somewhat	43.33%	458
No	19.49%	206
TOTAL		1,057

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Q19 Have you (or someone you know) had difficulty locating affordable housing in the City of Phoenix?

Answered: 1,450 Skipped: 593

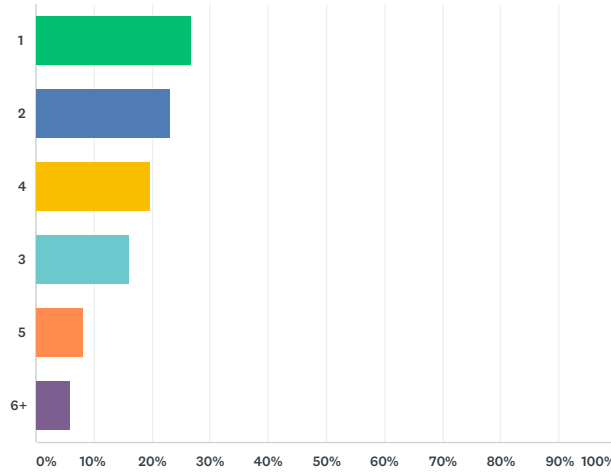


ANSWER CHOICES	RESPONSES	
Yes	60.21%	873
No	39.79%	577
TOTAL		1,450

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Q20 What was this person's household size?

Answered: 873 Skipped: 1,170

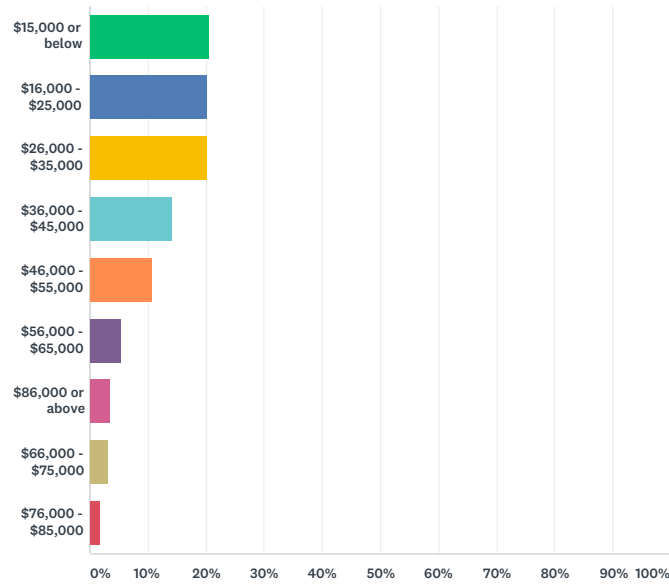


ANSWER CHOICES	RESPONSES	
1	26.80%	234
2	23.25%	203
4	19.70%	172
3	16.15%	141
5	8.13%	71
6+	5.96%	52
TOTAL		873

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Q21 What was the household's estimated annual income range?

Answered: 849 Skipped: 1,194

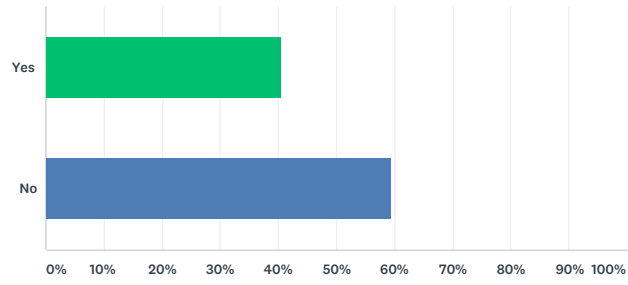


ANSWER CHOICES	RESPONSES	
\$15,000 or below	20.49%	174
\$16,000 - \$25,000	20.26%	172
\$26,000 - \$35,000	20.26%	172
\$36,000 - \$45,000	14.25%	121
\$46,000 - \$55,000	10.72%	91
\$56,000 - \$65,000	5.42%	46
\$86,000 or above	3.53%	30
\$66,000 - \$75,000	3.18%	27
\$76,000 - \$85,000	1.88%	16
TOTAL		849

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Q22 Are you currently paying more than 30% of your monthly income on rent/mortgage?

Answered: 1,436 Skipped: 607



ANSWER CHOICES	RESPONSES	
Yes	40.60%	583
No	59.40%	853
TOTAL		1,436

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Q23 Optional. Please share any additional comments you have about affordable housing.

Answered: 363 Skipped: 1,680

#	RESPONSES	DATE
1	local transportation	12/4/2019 5:53 PM
2	local transportation within the area	12/4/2019 5:50 PM
3	Relatively speaking, Phoenix housing IS affordable. I think housing vouchers in combination with strict landlord requirements for upkeep of properties could help where families fall through the cracks. PLEASE no project housing-it hasn't worked in other cities and is just asking for problems. Vouchers keep the properties and problems between the landlords and the tenants, with the city having the ability to pull the voucher if there is a problem, instead of having to figure out what to do with a dilapidated property.	11/28/2019 4:44 PM
4	Prefer to keep the area for homeownership, without rental properties.	11/25/2019 11:29 PM
5	Extreme Home Makeover	11/25/2019 8:43 PM
6	There needs to be funding for greater police presence in areas with affordable housing. I'm tired of fearing for my life because I have to live in cheaper lodgings and the police force isn't supported enough to stop the nightly gunshots, homeless breaking into property, and car thefts/wrecks/hits and runs. There is a correlation between HUD housing and crime. If a HUD is a victim of a crime they do not have the funds to, for example, pay the down payment for insurance when hit by an uninsured who wont be able to pay for the damages even after winning in small claims court.	11/25/2019 8:15 PM
7	Don't want low income rental housing slums in neighborhoods. Increases crime and no pride of ownership.	11/25/2019 8:08 PM
8	With South Phoenix growing expediently I would like to see support for affordable communities such as South Phoenix Village. To ensure these communities remain desirable, affordable and safe please ensure HOA and property management. 0 tolerance for poor habits and actions that compromise the neighborhood for hard working families achieving the dream of home ownership. Communities should know who to call for city services and have relationships with law enforcement through block watches and GAIN events. New affordable communities could have a grand opening event connecting home owners with city services information, HOA, and how to start a block watch. Finally, Central Ave light rail has major potential for multicultural business and to be a unique corridor of business. Please offer incentive to minority business owners. Central Ave has potential to be an example for the County, State and Country. Finally please revisit original 'beyond the banks' plan for Rio Salado revitalization.	11/25/2019 7:44 PM
9	Need more, much more affordable housing in Phoenix	11/25/2019 4:31 PM
10	1) a police substation in Laveen that houses BOTH MCSO and PHX	11/25/2019 5:21 AM
11	The city of Phoenix must work with other Valley cities and Maricopa County on a regional plan for affordable housing and infrastructure.	11/25/2019 4:31 AM
12	Affordable housing brings more crime.	11/25/2019 3:46 AM
13	Maybe do a criminal background on all persons who are moving into Section 8 homes. Since more people have moved into section 8 homes here, the crime rates have gone through the roof	11/25/2019 12:50 AM
14	low income or no income housing assistance is the greatest need	11/25/2019 12:24 AM
15	Limit subsidized housing or rentals. Those programs are abused and bring people crime to neighborhoods.	11/24/2019 5:52 PM
16	More police presence.	11/24/2019 5:45 PM
17	Laveen needs a community center where kids can play sports to stay away from crime. Laveen also needs more police presence urgently. We need a police station in Laveen. This city has grown tremendously and is a major tax contributor. We are not seeing investment from the city of phoenix in Laveen.	11/24/2019 4:53 PM
18	We need to help low income people with housing or we will continue to pay on the back end with our increasing homeless population.	11/24/2019 1:53 PM
19	Jobs are the essential element for a person to acquire a home. This should not be a dream but, a reality.	11/24/2019 3:32 AM
20	Better regulation of Section 8 housing recipients and homes offered is badly needed. Our areas have homes used for Section 8 recipients that go unregulated and recipients who go unregulated/unwatched to properly maintain the Section 8 property or recipients to abide by HOA rules that the rest of us get fined for.	11/24/2019 2:21 AM
21	Values are at their highest in 12 years. Young families and low income families need affordable housing options.	11/24/2019 12:49 AM
22	We absolutely need more policing in Laveen. To give you only ONE of many examples, several times each night, on Nextdoor dot com, there are several gunshot notifications and vandalism/burglaries. Last night, on 51st Avenue, a pickup truck raced up on me, then around me and the driver was doing NO less than 85 MPH. The drag racing in the area has caused horrible traffic hazards and if not for defensive driving skills I would be hit or dead. WE NEED POLICE PRESENCE—period! Our area is growing in leaps and bounds but no one is going to buy those AFFORDABLE homes or populate the businesses until we have order in our community. Please help all the good people of Laveen. We cannot do this alone! Thank you, Dr. Melissa Price	11/24/2019 12:09 AM
23	We are blessed to live in such an amazing city; well run and managed now, and planned for future growth	11/23/2019 9:29 PM
24	Help for First time home buyers and individuals purchasing home not companies purchasing homes	11/23/2019 9:19 PM
25	Frankly I'm hoping that in the Laveen area they continue to build large homes and attracted a higher socioeconomic class	11/23/2019 8:52 PM
26	For the first time home buyers	11/23/2019 8:23 PM

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27	This area of Phoenix is being ravaged by burglary, theft, and other crimes. Whatever will aid in a decrease is my 1st and foremost concern!	11/23/2019 6:06 PM
28	Needs to be safe, well lited.	11/23/2019 5:11 PM
29	We are in need of a bigger police presence and a useful gun shot spotter. Our neighborhoods are getting taken over by crime.	11/23/2019 5:01 PM
30	Please we do not want cheap rental apartments which will advocate more crime in Laveen. We do not want unemployed people living here which advocates welfare, drugs, domestic violence, trafficking & etc. ... We need enrichment summer classes at our local schools and a Community Center on Corner Of 67th & Baseline to promote sports for kids and Adults also a Waking Track Inside. I see to many over weight kids & Adults so maybe some cooking classes can be included for better health. I do not want to drive to Chavez Center I want Community Center in my neighborhood. We can also have Concerts for 21 and over during the summer so Adults have something to do too. You should offer more for hard working people.	11/23/2019 4:21 PM
31	NO APARTMENTS IN LAVEEN PLEASE!	11/23/2019 12:26 PM
32	Affordable housing for folks who want to purchase a home & take pride in their property by maintaining it and it's structure. If community assistance could be provided for those whom can't do it on their own be it financial or physical assistancen in exchange for attending mandatory workshops, classes and meetings learning how to maintain their property both financially & physically.	11/23/2019 7:21 AM
33	Access to City of Phoenix Sewer infrastructure	11/23/2019 7:12 AM
34	Would prefer apartments to be excluded from our community. Home-owned condos or townhouses would be all right.	11/23/2019 6:42 AM
35	We need a police substation that City of Phoenix and Maricopa Sheriff can use jointly	11/23/2019 5:05 AM
36	A police substation in Laveen that houses both MCSO and PHX PD officers so they can work together and fight crime	11/23/2019 4:55 AM
37	With housing prices skyrocketing, they are pricing young couples out of the market in areas that are desirable and safe.	11/23/2019 3:47 AM
38	Would like to see a police substation in Laveen that houses both MCSO and PHX PD officers so they can work together to fight crime. Budgeting for MONITORING and MAINTENANCE of Phoenix's Shot Spotter would be appreciated s well.	11/23/2019 3:10 AM
39	I HAVE SEARCHED FOR AFFORDABLE HOUSING FOR MYSELF .I'VE BEEN ACTIVELY DOING SO FOR OVER TWO YEARS WITHOUT ANY LUCK.I'M HOMELESS STAYING WITH A FRIEND AT A BUDGET SUITES HOTEL .	11/23/2019 12:05 AM
40	Less high-priced, luxury condos please. The market is full, ghost rider.	11/22/2019 11:48 PM
41	Stop approving these developers that are only building expensive complexes. It should be possible for a single person making minimum wage to afford a 1 bedroom apartment at 30% or lower of their income. The city should own the housing. Developers charge residents more and services are far worse.	11/22/2019 11:20 PM
42	With rent prices going up, evictions go up. we need to help those who are trying to help themselves by providing their most basic needs at a price they can afford as a transition out of their crisis situations. Then, we must provide jobs through St. Joseph the Worker so they can get out of poverty and into self sufficiency	11/22/2019 9:28 PM
43	More options for larger families.	11/22/2019 1:27 PM
44	If you don't have good credit and a job or two, nothing should be given to you. People can get roommates. Less section 8's.	11/21/2019 9:30 PM
45	Mid class need help also	11/21/2019 8:08 PM
46	We need more affordable housing for senior citizens.	11/21/2019 3:42 PM
47	There should be consideration of having a reasonable HOA type fee for affordable housing to maintain the neighborhood.	11/21/2019 4:46 AM
48	Affordable housing should fit into the neighborhood and not have a dilapidated look. Everyone matters. Nice is important.	11/20/2019 10:28 PM
49	City needs a policy that helps to mandate affordable units in all new downtown Phoenix rental developments.	11/20/2019 10:12 PM
50	There is less and less good livable and safe affordable housing	11/20/2019 9:52 PM
51	Housing assistance will make it possible to have a diverse and varied population; without it, only the wealthy will be able to live in Phoenix	11/20/2019 9:28 PM
52	Limit the amount of Investors that purchase homes.	11/20/2019 4:34 PM
53	well, most people can not afford up t standard housing, no say on living choice	11/20/2019 3:59 PM
54	Be realistic and logical when considering the importance of meeting housing needs for the masses. Take more interest in historic preservation and look for ways to award developers that can achieve preservation alongside quality affordable housing. Be bold - take a chance and do something unique to Phoenix.	11/20/2019 5:18 AM
55	we need more	11/19/2019 11:26 PM
56	If there was more nice/good/new affordable housing, maybe then there would be less homelessness.	11/19/2019 11:19 PM
57	Where possible, affordable housing should be mixed with other housing. When it is all by itself it leads to slums and residents don't interact with others they might learn life skills from and make helpful connections.	11/19/2019 2:26 AM
58	I have some experience with affordable housing as a landlord of over 100 units. So many people are 1 check away from being homeless; getting sick or or some other temporary emergency is often the difference. Seems more eviction prevention assistance would save a lot of otherwise hardworking stably housed people from becoming homeless.	11/19/2019 12:39 AM
59	I believe housing in our area is already affordable. The low income apartments around our area have caused issues.	11/18/2019 11:30 PM
60	Stop using city land for apartments, especially downtown. We need a more balanced mix of owner-occupied and rental. We can reduce cost of construction for both, thus creating more affordable housing.	11/18/2019 10:37 PM

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61	We need affordable housing for lower income families for purchase and for rent. That's what gives the area that we live in character to have everyone together in one place not just higher income families.	11/18/2019 10:21 PM
62	Not enough and need to build more. 10 years on a waiting list is ridiculous.	11/18/2019 4:57 PM
63	ms	11/18/2019 4:51 PM
64	I would add education programs for first time buyers also a huge need because we have huge influx of new foreign citizens in our community.	11/18/2019 4:14 PM
65	Focus on saving space for green infrastructure for trees, and grass, mini parks and places for people to gather.	11/18/2019 4:12 PM
66	Cost of living has gone up, wages have not, we need the COLA Raises brought back.	11/18/2019 2:59 PM
67	Affordable housing needs to have a community based responsibility program such as a HOA.	11/18/2019 2:58 PM
68	Create small/tiny house community for veterans and/or domestic violence victims with small children.	11/18/2019 2:41 PM
69	Also need affordable home maintenance. So many times it's more expensive to call a plumber in Phoenix than in Los Angeles. Education on DYI	11/18/2019 2:38 PM
70	I am homeless now! And can't get help for housing ! Please improve	11/18/2019 2:14 PM
71	From all studies I have heard about, access to affordable housing is the number 1 factor in improving many other areas of life.	11/18/2019 12:40 PM
72	Need to increase density	11/18/2019 4:29 AM
73	Everyone should have the opportunity to have a house, a place where a family creates a home	11/18/2019 3:46 AM
74	We need affordable housing along the bus lines and light rail.	11/18/2019 3:34 AM
75	We need SIGNIFICANTLY more affordable housing. We see new apartment complexes popping up everywhere, but almost all of them are high-rent. It's becoming unaffordable for low-income and even middle-income families to find places to live in Central Phoenix. This exacerbates our homelessness crisis.	11/18/2019 2:10 AM
76	Homeowners in need of repairs should get help without checking credit. We pay taxes and should get the help.	11/18/2019 1:02 AM
77	Shorter wait lists for housing	11/17/2019 10:59 PM
78	rent prices for apartments and home prices are far outpacing job pay sad when people have to work 2 - 3 full time jobs to pay for basic needs	11/17/2019 7:21 PM
79	We need affordable housing desperately!! I work raising grandchild and would love to buy a home!! With costs blown out of sight I don't see how this could happen! And would be nice if all the low income housing was not only given to refugees,, I'm was born and raised here and housing is always going to people from other countries first!! Something needs to be done!	11/16/2019 11:11 PM
80	We also need improved SAFETY in affordable housing. There is frequent gunfire from the Section 8 housing nearby.	11/16/2019 9:58 PM
81	We need to improve Safety in the affordable housing areas. Tired of hearing gunshots.	11/16/2019 7:06 PM
82	I don't think you should afford the HIV ridden community a better life than any other poor homeless person. Also I heard that a cronically homeless person costs tax payers 34,000 dollars a year. It would cost less by far to just house them all. They have to go somewhere...	11/16/2019 2:47 PM
83	I am trying to look for a cheap two bedroom apartment please let me know where I can find one	11/16/2019 6:40 AM
84	I have a granddaughter that's struggling to pay rent for a decent place has to work 2 jobs and has a 5month old baby and 7yr old they don't even have furniture to sit or sleep on. I try to help her as much as I can but I'm on a fixed income. she has good work ethic I see so many young people struggling for child care and affordable housing, they want to experience that all American dream of owning their own home.	11/16/2019 4:56 AM
85	It's very important that the qualification of people for the housing assistance must be supervise by the government functionary not only for the private market's employees. Thanks.	11/16/2019 4:43 AM
86	Give the money back to the tax payers	11/16/2019 4:35 AM
87	We were home owners for many years and lost our beautiful home in 2008 due to job loss (both of us) and no help from our lender. We spent all our savings to try and keep our home not running like so many did around the valley. After 1 year we decided we had to save ourselves! Now there are programs and modifications to help everyone yet we are still trying to save for a home in our late 50s. We fear prices to buy will keep rising and we will be priced out so any affordable housing in our golden years would be a blessing! We want to own not rent so these programs are important.	11/16/2019 2:06 AM
88	There isn't enough affordable housing units available. There are lots of high-end apartments currently being built in the downtown area. It's not helpful for the homeless and lower income families who need that type of housing for the lower utility bills.	11/16/2019 1:03 AM
89	Please, please add free water Mills in the projects people need good water to survive and we don't always have money to get water and water is important to thrive and make meals any assistance in that area is crucial. The water here is terrible and full of impurities and probably the cause of alot of illness people face and mentally I have anxiety and if I don't have good water it affects my health to be stable with my mental health and further more in the hot weather it will help individuals be hydrated and stable emotionally. We need this it's not an option and please more trees it's so hot here from a non native perspective of not being from Arizona the people need water instead of sodas and alcohol it would probably break down all the chaos in the complexes of people acting out of character because living in the projects is pretty scary with all the drug addicts and alcoholic's. Thank you for listening to my plea I am actually begging you for the water it's a necessity. Thank you Beverly Cabbage	11/16/2019 12:43 AM
90	Affordable housing should be spread out across the valley, and not clustered in certain area because of racial, ethnic, economic or age clusters. Attached two links on the importance of affordable housing. https://www.habitat.org/impact/need-for-affordable-housing https://www.curbed.com/2019/5/15/18617763/affordable-housing-policy-rent-real-estate-apartment	11/15/2019 11:29 PM

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91	Frankly I am tired of all of the talk of affordable housing and homeless. We are catering to people who do not help themselves. My wife and I have worked hard to get where we are only to have a drug rehab center built next door to us. There is a 93% chance the people who go through the program will relapse in 5 years or less. If you want to see what catering to the homeless looks like tour San Francisco or LA. I am trying to move from phoenix now because of how this city is being run. My wife and I don't matter but think about how many like us may be thinking the same. FYI, she is a Doctor of Pharmacy and I have a Masters Degree and am a former College Professor.	11/15/2019 10:37 PM
92	We need affordable housing for young adults who are entering the workforce and cannot afford to purchase a home.	11/15/2019 9:59 PM
93	Gentrification of neighborhoods is squeezing low/mod income households out of neighborhoods. Solutions need to encompass requirements for maintaining AH in such neighborhoods, including requiring developers to include % of affordable housing units in new development.	11/15/2019 9:58 PM
94	Land bank creation is necessary to combat the myriad of unfair practices the state itself engages in.	11/15/2019 9:55 PM
95	Encouraging the creation (development) of overall housing units (single family homes, apartments, condos, etc.) in general is key but not just market rate unit, tax credits and Section 8 opportunities for renters is lacking from both a renter and an owner/landlord perspective. I feel bad for renters who rely on Housing within the City's Section 8 program as it and its outsourced consulting group, Quadel, has done such an abhorrent job keeping pace with understanding market rents as well as making timely subsidy payments to owners of apartments who accept those voucher payments. I know many owners and management companies who won't allow Section 8 renters at their communities simply due to Quadel's lack of communication, transparency, and most importantly, its untimely performance at getting payments made to owners for rent. Quadel is oftentimes more than six months delinquent on behalf of the resident. In response, owners have started to turn away renters who need this subsidy which is causing further limitations to affordable housing opportunities.	11/15/2019 9:32 PM
96	Work with landlords to help them understand the benefits of having a PROPERLY VETTED person who is in a housing program as a tenant.	11/15/2019 9:17 PM
97	Need affordable housing solutions for homeless individuals and those with mental/behavior health needs. Possible rental solutions with services available in the housing site to assist.	11/15/2019 9:16 PM
98	I'm 60 years old never had a home. Would you help me?	11/15/2019 9:01 PM
99	Fund new Shared Housing Communities and construction modifications to existing facilities to provide shared housing to anyone looking to save money on their housing needs.	11/15/2019 8:35 PM
100	good for ones that needs it. lots of people take advantage that don't need it no one checks them out.	11/15/2019 8:24 PM
101	I think we live in a reasonably affordable zip code; however the cost of home repairs/improvements and the lack of knowledge about what the contractor should/should not be doing/did, what needs to be done to fix things, is so foreign to most people. Lots of people get taken advantage of and we most definitely could use access to information about trustworthy and knowledgeable contractors.	11/15/2019 8:02 PM
102	Creating a simple understanding for private landlords regarding the Housing choice Voucher and what makes it different from other section 8 programs. This could allow for many homes to become available. Also the housing department needs to pay the rent to landlords when the rent is due. Just like the tenants pay on the due date the city needs to pay as to the contract they signed says to. Rent is due when rent is due. Its not fun to have a notice on my door every month when iv paid my rent on time.	11/15/2019 7:58 PM
103	A few years ago, I was a landlord who was renting to a Sect8 tenant. In the process of interviewing several tenants, I found many prospective Sect8 tenants had a second income that would have disqualified them for the housing program.. Apparently, they were getting away with it. Perhaps stricter rules should apply.	11/15/2019 7:54 PM
104	Please provide communication about housing purchase scams. There are a lot of bad loans happening again in the area. Wholly unqualified people are buying homes and will default in the next 3 years because they will not have prepared for the housing maintenance expenses. An HVAC system could wipe them out. Folks are getting loans with 0% down again through various tricks available today.	11/15/2019 7:43 PM
105	need more affordable housing as our resident numbers go up we need more affordable housing.	11/15/2019 5:43 PM
106	Better education/information on the topic, programs, and advising on the topic are needed.	11/15/2019 5:11 PM
107	seniors are on a limited income yet we are paying a ridiculous amount of money for apartment rentals when we are raising grandchildren/foster care. And are being raised that amount every year due to a limited raise we get from social security which ends up taking that raise right back from us for medical care.	11/15/2019 5:00 PM
108	It makes it very hard for a single mother to apply for housing especially if your education and current employment do not let you qualify for certain housing programs and/or you are not below the poverty line.	11/15/2019 4:31 PM
109	more housing choices besides apartments and single family residential. Build duplexes, triplexes, fourplexes, courtyard apartments, townhomes, etc.	11/15/2019 4:10 PM
110	Home owner opportunity for low income or single parents	11/15/2019 3:12 PM
111	Apartments cost as much as a house or more to rent.	11/15/2019 2:53 PM
112	If we don't address affordable housing, we'll be adding to the homeless or those who have to move away. There should be some basic options that offer clean living, are well taken care of areas and are safe and affordable.	11/15/2019 1:20 PM
113	Sunnyslope is a poverty area. Families need stability. Families need affordable housing	11/15/2019 3:23 AM
114	Stop wasting money on those programs and start concentrating on lowering taxes for people making 50k and up. When are you going to help US!	11/15/2019 2:38 AM
115	I would like to see affordable single family houses for homebuying families. Families of our demographics are too large for apartments, and apartments do not meet the needs of growing families.	11/15/2019 1:57 AM
116	The cost for housing is continuing to rise, with no improvement in the materials made to build the houses...the yard space, upkeep of neighborhoods ect. If the price is going up the housea should at least be worth the amount	11/15/2019 1:38 AM

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117	Alternate housing types should be considered such as tiny homes or grants for low income buyers to purchase a duplex, triplex, or fourplex. This will allow for both affordable housing and affordable rentals. Having the landlord be the homeowner can also create safer rentals.	11/15/2019 12:56 AM
118	I'm afraid we are losing hard working, low income families who are being displaced by gentrification. While I appreciate multifamily housing being cleaned up, beautified and modernized, when they increase rent it forces families to leave. GCU is a prime example.	11/14/2019 11:07 PM
119	I agree that there should be more 'affordable' housing available...but one can also not make it the responsibility of the government to regulate where these are located. If the only housing that someone can afford happens to be outside of their desired area of interest, so be it.	11/14/2019 9:14 PM
120	More ads on programs available for the community for guidance on how to enroll into the housing program.	11/14/2019 9:11 PM
121	Unlike my neighbors, I want more affordable housing along light rail	11/14/2019 7:56 PM
122	My past credit as a 18 year old has affected my ability to purchase a home. Also have struggled with keeping a job it would be nice to get education on disciplinary ways to keep commitments	11/14/2019 7:55 PM
123	alotof people are making minimum wage are single parents and prices are way to expensive need more affordable housing .	11/14/2019 7:33 PM
124	We need it especially with small children.	11/14/2019 7:29 PM
125	We definitely need to invest in education and care service for small children like the head start program.	11/14/2019 7:05 PM
126	N/A	11/14/2019 6:49 PM
127	Please stop trying lure people from other states to live in phoenix many of our current residents are frustrated with housing cost and traffic congestion	11/14/2019 6:46 PM
128	I would like to see a program to show young adults how to buy a house for first time buyers	11/14/2019 6:28 PM
129	I have my step father, mom, and sister living with me and my family of 5 because having a home or apartment on their own is not in their budget. We need jobs for the seniors community.	11/14/2019 6:22 PM
130	Not our top priority.	11/14/2019 5:53 PM
131	There is none	11/14/2019 5:02 PM
132	I would like to to Bay how but I needs some help to able to	11/14/2019 5:02 PM
133	Im very happy here mtc workers are great	11/14/2019 4:53 PM
134	More Shelter to serve homeless people. Phoenix CARES is a great idea, now make it better with more resources.	11/14/2019 4:51 PM
135	I think people should be required to work or go to school not just rely on the gov to help save us. If you don't want better in life don't ask for the help	11/14/2019 4:49 PM
136	Create a program Who could help with 25,000 for first time homeowner	11/14/2019 4:49 PM
137	There has to be a way for single parent families that make minimum wage or close to to find a safe place to live with their families.	11/14/2019 4:45 PM
138	We need a house to live under a roof, but sometimes the cost and all the different requirements make it so hard. Please try to improve this as we do not all make 50,000+ per year some of us are only making minimum wage and that automatically disqualifies us from getting a decent rental/purchase of home.	11/14/2019 4:40 PM
139	I don't have low enough income to get some of the benefits that I need being a single parent	11/14/2019 4:40 PM
140	Easier ways to find homes	11/14/2019 4:36 PM
141	Stop letting credit being the reason people can't get a home	11/14/2019 4:33 PM
142	For all of them not to have swamp coolers	11/14/2019 4:31 PM
143	More opportunities for those buying a home for the first time / value of homes in area to HIGH	11/14/2019 4:31 PM
144	The city of phoenix has an estimated budget of 4billion dollars a year, and when broken down into their 3 different bucket of funds we see that in the general fund more than 60% of OUR money is going to a violent police department. There is money for community wellness, please make it happen.	11/14/2019 4:31 PM
145	people who make minimum wages cant make the average rent	11/14/2019 4:22 PM
146	there isn't enough of it	11/14/2019 3:18 PM
147	Not in 85017	11/14/2019 2:49 PM
148	If we do not create more quality, permanent, affordable housing those living on fixed (notably seniors a rapidly growing group) or low incomes become housing insecure and that stress lead to many negative outcomes or even homelessness.	11/14/2019 5:09 AM
149	Affordable housing is in my opinion the most critical element in the prevention of homelessness. As a provider I have seen first time homeless individuals and families increase exponentially in the past two years. These are people who were living one paycheck away from the street until a circumstance occurred and made that a reality.	11/14/2019 4:50 AM
150	Property developers need to be encouraged to include a certain percentage of affordable housing in any development project.	11/14/2019 4:40 AM
151	A single individual cannot survive on their own without a second income.	11/13/2019 10:21 PM
152	need energy efficiency - affordable energy bills in summer	11/13/2019 9:56 PM
153	This problem needs to be addressed. I have lived in the same apartment for 30+ years. The rent goes up but the complex does very little to make improvements to my unit and the complex. They don't care. All they want it the rent.	11/13/2019 9:28 PM
154	Affordable housing will help families buy homes and build strong communities	11/13/2019 6:32 PM
155	I always ask...Affordable to whom?? Even I could not afford most of the new places being built. Why? Because I'm over 65 and on a fixed income.	11/13/2019 6:05 PM

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156	City of Phoenix has a great opportunity to set the standards or how best to assist grandparents raising grandchildren due to the Opioid epidemic. This community is growing faster than the birthing rate. I would like to see, as a tax payer, COP set the standards with in this community need. By establishing housing, community resources and education to this community, the COP can be leaders for the nation on how best to assist grandparents raising grandchildren. Taking care of this area in the Opioid crises may just be the first step needed to get a handle on this epidemic. Also please stop following the trends of other big cities, LA, and start working on housing that meets the COP housing needs. COP can set it's own mark/standards when it comes to housing needs. The City of Phoenix is not like LA or any other city. More families migrate to AZ than LA.	11/13/2019 5:10 PM
157	We need to start prioritizing the building of the "missing middle house". (aka townhomes, duplexes, live/work, courtyard apartments, cluster homes. We need less detached residential and apartments and more options in between.	11/13/2019 4:57 PM
158	There should be large discounts on property taxes for senior citizens with health issues.	11/13/2019 4:36 PM
159	There just is not enough@ As a Social services assistant/provider, assisting families with help finding affordable housing is in the top 3 hardest to do.	11/13/2019 4:27 PM
160	it is a critical need in this city, affordable housing should not equate with unsafe living conditions	11/13/2019 4:12 PM
161	A funding source for assistance paying for home security such as alarm systems or cameras would be helpful for lower income areas.	11/13/2019 3:59 PM
162	There is a need for regulation of "Fair Market Rent" across the county. Many land lords continue to increase reant year to year with little to zero improvements, due to greed while the average wage of worker earnings does not grow at the same rate. For example a 2 bed room apartment that cost 650 2 years ago is now over \$1150 today. Which is totally unaffordable for the average family of 3 including food, transportation, utilities, and child care. Without regulation the cost of housing will contue to rise even though the quality of housing doesnt. This contributes to certian areas of the valley attracting lower income, higher crime, increased working hours of parents trying to earn enough to maintain food clothing and shelter thus leaving more children unsupervised and contributing to child neglect issue	11/13/2019 3:57 PM
163	needs to be tighter rules regarding affordable rentals and the up keep of those homes by the renters/ owners	11/13/2019 3:54 PM
164	None of my 3 children can afford the down payment for a house because they pay such high rent in their current housing.	11/13/2019 3:41 PM
165	That it should not be limited to one specific area-such at South Phoenix.	11/13/2019 2:54 PM
166	NA	11/13/2019 2:28 PM
167	Affordable housing for the homeless.	11/13/2019 4:10 AM
168	We need "little" home neighborhoods. Ones that can have community green spaces, and gardens. Green, solar, water saving units. We live in a desert. We should use water accordingly.	11/13/2019 4:10 AM
169	There is a very apparent distinction between low cost apartments and high cost apartments and the quality of living. The Phoenix gentrification process is pushing out locals. It is difficult for young adults to comfortably pay rent and live. And nearly impossible for those with families. We need our city to intervene.	11/13/2019 4:07 AM
170	I think that the affordable housing issue is also relevant to moderate income households, as many families are living paycheck to paycheck. It would be nice if any funding or subsidies could be available for those who families who make too much money to receive assistance, but are house poor.	11/13/2019 12:03 AM
171	I believe that making homes more affordable for homebuyers aid with upward mobility for residents. When residents prosper neighborhoods prosper.	11/12/2019 11:52 PM
172	None	11/12/2019 11:50 PM
173	Honestly the needs listed are all important.	11/12/2019 11:29 PM
174	Need housing for the homeless. I would recommend some of the mini houses.	11/12/2019 11:24 PM
175	Please promote periodic patrol of canal walk spaces to discourage public drug use/loitering.	11/12/2019 11:00 PM
176	N/A	11/12/2019 8:38 PM
177	More affordable housing needs to be made available to families of all ethnic and economic strata	11/12/2019 8:00 PM
178	It should NOT be clustered in one area. It needs to be spread throughout the city and ALL neighborhoods. Because of light rail our area has an enormous number of affordable housing units and it is causing a downturn in our home values. AGAIN SHOULD NOT BE CLUSTERED IN ONE AREA.	11/12/2019 7:18 PM
179	Phoenix needs to prioritize affordable housing, as well as mixed market housing, over new luxury apartment/condominium construction. This construction should happen along the light rail lines, existing and proposed.	11/12/2019 5:00 PM
180	There are too many developers targeting Sunnyslope. They buy houses, put in improvements, sometimes very minor improvements, and then sell the house for twice as much money. I am on social security. I can never afford to buy again. The younger workers cannot afford to buy. Rents are sky high.	11/12/2019 4:05 PM
181	affordable housing is needed, especially for people that want to buy their first house and need assistance	11/12/2019 2:56 PM
182	There has to be an even balance with all of the new building going on and all of the new rentals, especially along the light rail. How can anyone afford to live there and not spend more than 30 percent of their income. It is ridiculous.	11/12/2019 1:33 PM
183	What about acquiring more former motels along Van Buren and creating very small condominiums out of these?	11/12/2019 3:33 AM
184	It's impossible to stress how important it is for there to be affordable rental housing in downtown Phoenix, specifically for people working in the service industry and other low-wage workers, who often also have transportation challenges.	11/11/2019 7:11 PM
185	So far, this survey is all a bunch of liberal shit. We'll see how this goes, Kate. You're already turning into a combo of Stanton and Gordon.	11/11/2019 5:10 PM

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186	This survey doesn't include any information re: communities taking care of these needs themselves. The underlying assumption is that our city government 'needs' to provide these services. If the city would stop wasting endless funds on additional school programs (i.e. laptops sitting in warehouses), the money pit of the Light Rail system, and creating taxes to slap onto utilities and food, our citizens might have the time to do something other than work 2 to 3 jobs to pay for all of these services. Pay for more police so we don't have to do their investigation for them - they are completely overwhelmed and unresponsive, and sending them to more community meetings isn't helping. Stop approving more methadone clinics; they aren't helping the addicts they claim to help. We don't need more programs run by city administrators. We need heavy financial burdens lifted so that we can run businesses without undue interference and volunteer in the areas of clear need.	11/11/2019 4:18 PM
187	It shouldn't be impossible for a single person with a good job to buy a house in this day and age, but it nearly is!	11/11/2019 4:04 PM
188	Traffic deferment	11/11/2019 3:16 PM
189	Need more affordable 1st time home buyer options	11/11/2019 3:03 PM
190	It should be a all encompassing where there is inclusion of education and tips on being a hone owner, neighbor, renter. This includes maintenance of property as well as respect for neighbors.	11/11/2019 2:20 PM
191	Need many more options	11/11/2019 2:08 PM
192	Whatever funding goes towards affordable housing should be for housing. Please make sure to minimize any and all soft costs. Minimize the number of hands in the pot.	11/11/2019 9:08 AM
193	Housing should be affordable & available for all individuals who have full-time jobs, can show steady income, & maintain a good credit score. Individuals who want to buy a home.	11/11/2019 5:46 AM
194	So many people are moving here from other states that have higher cost of living. TThey are used to paying more for housing, so builders and investors are raising prices because they can get it. But,the residents who always lived here are being priced out, so there's no where to go!	11/11/2019 12:13 AM
195	should not be a governmental issue	11/10/2019 5:42 PM
196	Include Greater Orangedale Community in Affordable Housing Plans	11/9/2019 6:12 PM
197	What is the "housing community" being referenced? The city of Phoenix or my zip code? If one is focused on affordable housing for homeowners, unless there are substantial transfer restrictions, this will end up being a wealth transfer to those who are lucky enough to benefit from the program. Affordable rental housing prevents this wealth transfer, but may limit the extent to which the tenant participates in the community.	11/9/2019 5:17 PM
198	I live with family an have been in need of my own home to rent. All rentals are to high	11/9/2019 4:20 AM
199	Please stop recognizing outside investors whom have purchased a house in our historic district (Central Park) and disguised themselves as community representatives. Our children can no longer afford to buy the houses or property in the neighborhood because they're no longer affordable. We've been here since the 1930's; they haven't!	11/8/2019 10:18 PM
200	Becoming harder and harder to live in central areas. Almost stuck where I live now because leaving means having to pay so much more for less, or paying the same and having to live much farther out like Chandler/Gilbert/Peoria.	11/8/2019 4:25 PM
201	I think it's great to have affordable housing or I would not have a place to live.	11/8/2019 3:45 PM
202	It's unfair for entire neighborhood to agree to sidewalks when most homes are either unoccupied or abandoned. If one resident request it, that should be enough.	11/8/2019 12:17 PM
203	inclusionary zoning for developers who are given tax breaks. city owned land given to nonprofits to develop affordable housing. Rental assistance for seniors on fixed incomes to keep them house rather than build more shelters for seniors.	11/7/2019 8:23 PM
204	Our community needs more of it and the affordable housing targets a specific population whose needs are not being met.	11/7/2019 7:50 PM
205	rent is too high. 2 income household and barely making ends meet.	11/7/2019 6:51 PM
206	New fully accessible rental units	11/7/2019 4:19 PM
207	I love all the highrises that are being built up right now. They're going to make beautiful additions to the Phoenix skyline. But all these luxury highrise buildings being built can only serve so many people. Build more affordable housing highrises.	11/7/2019 3:50 PM
208	More of it!	11/7/2019 2:58 PM
209	Mixed income development Inclusionary Housing Establish Rent Control	11/7/2019 5:51 AM
210	There is a crisis of high-density high-cost housing being built that is excluding and even forcing out low-income families. The city needs to put a lid on high-cost high-density and focus on fair housing for all. Where's the planning? What's the future?	11/7/2019 1:09 AM
211	There's plenty of affordable housing in my neighborhood. I just wish that when people buy these houses they would maintain them.	11/6/2019 10:42 PM
212	I would like to see affordable housing be integrated into our community rather than siloed to a particular neighborhood. Maybe in some of the more residential neighborhoods, guest houses could be built & people could get some sort of credit for renting to seniors or others in need of affordable housing. Or maybe all commercial rental buildings should be required to allocate 10% of available units to affordable housing. I think Phoenix needs to really focus on getting the community involved & finding ways to integrate people in need into the larger community. I think this sort of technique would encourage people to reach out & help each other more. For example, if I had a guest house (I don't) that I was renting to a senior, maybe my neighbors & I also hire them as a baby sitter or dog sitter or as a handyman to supplement their income. Trust & community is essential to helping people find long term affordable housing.	11/6/2019 9:11 PM
213	Many of the clients that I serve reside in housing areas that are unsafe and have high rates of crime, but unfortunately it is the only housing they can afford, so I would like to see more money placed into neighborhoods to ensure that these areas have better crime-free services and have better affordable options whether through Section 8 or other public assistance program.	11/6/2019 7:21 PM
214	Offer the Leading Home & Commercial Developers to build Affordable Housing Multi pled communities, the build collect guaranteed rent & make \$\$\$\$ & have their names on the buildings	11/6/2019 6:09 PM
215	All of the options are needed!	11/6/2019 5:26 PM

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216	Further accountability for those renting to individuals who have a low income, disability, or are members of a marginalized population. Low income housing should not be kept cleaning, have security, repairs should be made, etc.	11/6/2019 4:37 PM
217	More single family homes	11/6/2019 4:05 PM
218	My husband and I are living in one of the cheapest places that we could find in Phoenix that also had an okay safety rating (a studio in Garfield neighborhood), because he's going to school at the moment. We pay \$770 per month just on rent (not including the utilities) which is 38.5% of my income.	11/6/2019 2:26 PM
219	Please make sure whatever it is that you do for those that you are trying to help with housing whether its seniors, families, or people that are sick make sure you keep the housing in an area that's safe. Just because we need help it doesnt mean we deserve to live in the most dangerous places in Phoenix. If you keep hurting and broken people in the ghetto and and keep them living in fear those people will never get better. They will never know the possibilities life can offer and the kind of help a simple change in zipcode can provide. Unless that's exactly what you guys want.	11/6/2019 9:12 AM
220	The city can assist in any way to make this affordable. Through lowering the fees for building and constructing a new home (someone can buy land and build a house in it, which will save some money but the city has their rules will make it harder and longer and will end up to pay more than what to expect) go easy with some of the requirements and planing. More program to assist first time buyers or people with bad creidt.	11/5/2019 11:58 PM
221	Affordable housing is not an issue in our neighborhood, but the survey is designed to promote it.	11/5/2019 11:16 PM
222	Desperate need for affordable housing for seniors, the disabled and others living on a fixed income.	11/5/2019 10:58 PM
223	Our refugee and immigrant community are adversely affected by the lack of affordable housing. They are also the populations that are the most difficult to capture on the census. If funds are allocated based on the census the city needs to come up with innovative solutions to capture the whole population in our communities.	11/5/2019 9:33 PM
224	As someone that plans to be a first-time home-buyer within the next five years, I would love to be able to stay within the city of Phoenix to continue to help support the local community and businesses!	11/5/2019 6:36 PM
225	I believe that affordable housing should come in the form of rental units/properties with assistance provided to potential homeowners when ready (steady job, ability to afford utilities/upkeep, etc.). A graduated program of sorts.	11/5/2019 5:26 PM
226	There needs to be sufficient incentives for developers and landowners to voluntarily select affordable housing over luxury apartments. Otherwise, they wisely will choose to build were there is the most bang for their buck.	11/5/2019 4:49 PM
227	Need to address the income gap and too many low wage jobs that make housing unaffordable in Phoenix	11/5/2019 2:00 PM
228	We can't expect homeless people to find a stable job if they don't have a home to call their own first.	11/5/2019 11:06 AM
229	Option to refinance FHA loan prior to the 3 years or 20% equity	11/5/2019 6:28 AM
230	There is not enough affordable housing	11/5/2019 4:38 AM
231	We have next to none and we need to create affordable housing for folks who work downtown to be able to live here as well.	11/4/2019 9:30 PM
232	Mixed use and mixed income will be key critical in the development of a housing mix that works for everyone.	11/4/2019 9:07 PM
233	Definition needed as to who qualifies for affordable housing	11/4/2019 9:00 PM
234	Creating Affordable Housing is a long term goal. In the interim, focus on eviction prevention programs to avoid increase in homelessness as the housing market continues to increase.	11/4/2019 7:30 PM
235	make it available	11/4/2019 7:26 PM
236	The problem with affordable housing in my community (South Phoenix) is that the gentrification taking place is pricing out lower income residents.	11/4/2019 5:50 PM
237	Affordable housing impacts everyone. It creates wealth for property owners and their families as well as creates community engagement. Homeowners and people with affordable housing are able to use their disposable income to beautify their neighborhoods, create sustainability, and help the economy due to more spending power.	11/4/2019 5:32 PM
238	no person should have to travel more than 30 min work more than two jobs for a safe place to live. There is no affordable housing that is 30% of income and the brackets are extremely small. People making 40K a year are struggling too.	11/4/2019 5:13 PM
239	Middle-aged disabled and elderly (disabled or not) individuals are living on less than \$1000/mo. They can't afford to live anywhere around here. Their rent takes up all or most of their income leaving nothing for food, a bus pass, household and hygiene items. DES does not give more than \$15 in food stamps to these individuals because of their "income amount". This leaves a multitude of older/elderly folks to experience homelessness because rent is too high.	11/4/2019 5:06 PM
240	We need more housing for the workforce and we need more infrastructure.	11/4/2019 3:21 PM
241	Price points are way to high. This increase in the market cannot be sustained and will cause major issues in the future. Investor "flips" are killing neighborhoods and making it impossible for seniors to stay in their homes as well as younger families to buy in established areas.	11/4/2019 3:00 PM
242	Occupants must be responsible for maintenance of their properties to keep the value up in their neighborhood	11/4/2019 2:29 PM
243	I HAVE BEEN TRYING TO GET AN APT. ,A PLACE TO CALL HOME FOR OVER 2YRS.AGENCIES LIKE CARE DIRECTIONS HAVE NOT AIDED ME WITH CARE NOR DIRECTION.I'VE LIVED IN MOTELS AND A BUDGET SUITES.THIS WAS POSSIBLE BY HELP FROM A FRIEND .I WAS EVICTED WHILE HOSPITALIZED . 33 YRS. HIV+	11/4/2019 5:26 AM
244	The city is moving away from moderate prices housing. It's either high end or very low income. This needs to change.	11/4/2019 3:05 AM
245	needs to ensure SAFE affordable housing	11/4/2019 2:02 AM
246	I'm on SS, my brother is on disability, we are priced out of our apartments, he's on the verge of being homeless as his income isn't all that great. I could be next year as well.	11/3/2019 3:06 PM

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247	Regulation on number of short term rentals in an area, Higher tax rates for short term rentals	11/3/2019 12:18 AM
248	Affordable housing needs to be looked at as a long-term investment in a city's productive workforce, not a "charitable" (for lack of a better term) investment of public funds. Everything that generates revenue for a municipality - an educated workforce, small business startups, a healthy populace, civic participation - ultimately stems from residents, whether homeowners or renters, having stable housing. Without that foundation, no one can succeed.	11/2/2019 7:57 PM
249	some of our senior citizens can't afford to live off of their ss income and we can't have this. If the population in general can't afford housing our homelessness problem will continue to soar.	11/2/2019 12:03 PM
250	There are not enough actual "affordable" units available at a reasonable price.	11/2/2019 7:00 AM
251	Stricter guidelines for section 8	11/2/2019 6:33 AM
252	Workforce housing located in central Phoenix	11/2/2019 4:49 AM
253	We who use public transport need MORE affordable housing close to it. Especially near the light rail stations.	11/2/2019 12:01 AM
254	From a national perspective Phoenix is affordable but it can be difficult for existing residents to compete with people moving from other places who generally have more purchasing power. I have noticed a good amount of construction lately, mostly in higher end rental units. This is understandable as development is expensive so they need to recoup costs. I also understand these units will be more affordable over time as that is how these markets work, you wouldn't pay the same price for a 1999 Mercedes as you would for a 2019. The primary concern I have is that any solution that relies solely on adding more units will take 20 years to positively impact housing costs. These solutions are usually done in increments so large that the only people who can participate are large developers who are not normally residents. I would like to see policies implemented which would make it easier for existing residents to add to the housing stock. Easing restrictive zoning requirements, encouraging incremental development models, providing technical assistance to residents on the development process, allowing longer times for building so that smaller developers can be more deliberate with construction costs, etc.	11/1/2019 11:29 PM
255	Affordable housing is an essential component in addressing poverty	11/1/2019 11:13 PM
256	Creation of safe, attractive & affordable housing for special populations/communities: more affordable senior housing with activities ; housing for adults with disabilities with activities ; mixed income housing; grandparents raising grandkids: single mom housing; housing for working poor/ middle income such as secretaries and clerks/public employees such as teachers/municipal or state employees/public safety; single language housing such as Chinese Senior Housing/Asian Senior Housing/Muslim housing, etc. Housing for clergy or religious people. etc	11/1/2019 6:37 PM
257	Can the lowest wage city employees afford to live in decent housing near where they work?The high rent, high home prices are not affordable to the residents in the area. Those who rent are being priced out because they keep getting raised based on the gentrification bringing in people with higher salaries. Those making minimum to moderate incomes can't afford to live in decent housing, so it makes sense for more homes and apartments are targeted for those incomes.	11/1/2019 5:45 PM
258	Much homelessness could be resolved if affordable housing were available. Currently I know people have paid \$2200 to move into a 1 room apartment - on a wait list. Most poor have no info on home buying and could be investing instead of renting.	11/1/2019 4:53 PM
259	Include Tiny Houses in the conversation. Help families build equity vs. Rent.	11/1/2019 4:31 PM
260	Home prices in Phoenix have steadily risen in the past 6 years.	11/1/2019 2:09 PM
261	Lack of affordable housing has created an increase in the number of homeless individuals, families and older adults. Affordable housing, long-term, must be a priority in a city that will continue to see increasing housing costs - both for buyers and renters. Get ahead of this trend, and provide opportunities- perhaps require some of the new apartment structures to incorporate a sliding fee scale for ownership/rent.	11/1/2019 1:45 PM
262	Possibly helping with condo purchasing for seniors or first time buyers or rentals if they qualify with lower income.	11/1/2019 7:22 AM
263	Immediate housing for those identified as SMI - to prevent homelessness	11/1/2019 1:17 AM
264	Would like to see all municipalities develop a local housing strategy that encompasses poverty AND homelessness - with specific goals to mitigate BOTH	10/31/2019 9:12 PM
265	Rental prices have gotten out of control!!	10/31/2019 9:03 PM
266	Change zoning laws that prevent historic homeowners to rent their accessory dwellings at affordable rates. Consider using CDBG to invest in these and create a LURA to keep them affordable.	10/31/2019 8:50 PM
267	Parts of central Phoenix are losing too many long-term rental units to vacation rentals. My small block was mostly modest rentals and is now over 50% vacation rentals. We can't build community with "neighbors" who stay two or three nights!	10/31/2019 8:24 PM
268	Affordable housing communities need the same amenities and care as upscale housing.	10/31/2019 6:46 PM
269	Affordability needs to be truly reflective of the area median income and not subject to developer interpretation of affordability.	10/31/2019 6:32 PM
270	The cost of living in Phoenix is a major reason businesses and families are flocking to the Valley. It's so important we keep this low to give all the young families and businesses an opportunity to build Phoenix up.	10/31/2019 5:43 PM
271	Make sure you are taking care of the most vulnerable and oppressed populations FIRST. Affordable housing starts with those who can afford the least, not just for middle- and high-income earners who can afford to live comfortably but prefer to pay lower rent/mortgage.	10/31/2019 4:56 PM
272	Need to advocate for policy change as it relates to zoning, gentrification, affordable housing for teachers something the city of Globe has accomplished.	10/31/2019 4:18 PM
273	I think there needs to be a focus on affordable QUALITY housing as many of the more affordable housing options have safety or health issues involved and can be managed exploitative. Renters rights education and accessibility should also be a priority.	10/31/2019 4:14 PM
274	As a homeowner I'd like to see my property value go up, not down.	10/31/2019 2:16 PM
275	We need affordable housing on the light rail. No more than two blocks off the rail.	10/31/2019 7:42 AM
276	It was difficult to decide on the top 3; I don't have needs personally and am not particularly aware of community housing needs.	10/31/2019 4:06 AM

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277	Ownership should be a goal with help if needed with down payment and closing cost. Then simple maintenance assistance for the first 5 years. i.e. fixing a toilet, stopping a water faucet drip, things like that	10/31/2019 3:51 AM
278	Individuals need to understand the huge impact of home ownership responsibilities and expenses; understanding how their decisions affect their neighborhoods and schools.	10/31/2019 1:48 AM
279	Homeowners can make home improvements	10/30/2019 11:58 PM
280	Prefer single family homes.	10/30/2019 11:53 PM
281	We are in a great need for affordable housing in the city of Phoenix	10/30/2019 11:20 PM
282	Making the American Dream come true; buying a home. Home is an apartment, duplex or single family home.	10/30/2019 10:36 PM
283	There is also a need for affordable housing for healthy seniors who may need to sell their home and move into a development - preferably in their own neighborhood - that offers cooked meals, an occasional ride to the grocery store, and the opportunity to meet with others and otherwise remain engaged with their community.	10/30/2019 7:52 PM
284	Phoenix must keep new construction affordable to keep housing affordable. City must keep permits and the approval process simple and affordable.	10/30/2019 6:51 PM
285	-Low cost -easy access transportation - adequate parking for those with vehicles -located near fresh food choices, medical care & other critical services, to promote self-sufficiency within walking distance	10/30/2019 6:45 PM
286	Phoenix is becoming an un-affordable place to live. Many residents have to pay more than 30% on rent. Only luxury apartments are being built. Older units are managed by slumlords. There are no tenant protections, landlords are taking advantage of tenants and nothing is being done about it. Home buyer education and assistance would help as well.	10/30/2019 6:41 PM
287	Need a comprehensive plan to address homelessness in Phoenix	10/30/2019 6:35 PM
288	Make sure affordable housing is in areas that are walkable and convenient to services.	10/30/2019 6:12 PM
289	I'm concerned over the number of apartment buildings popping up near light rail. There should be a number of units within these new complexes for affordable housing. These newer complexes are catering to a demographic that can decide whether to use their car or light rail to get around. That's not a good enough option.	10/30/2019 6:04 PM
290	Zoning density needs to increase otherwise prices will continue to increase upwards unsustainably.	10/30/2019 5:36 PM
291	Please see https://reports.nlihc.org/sites/default/files/gap/Gap-Report_2018.pdf . Google "rent-burdened," "hours work required to afford one-bedroom apartment," the eviction project"	10/30/2019 5:30 PM
292	Maryvale is a low income Latino resident area. The neighborhood is not well kept. Takes a long time for the city to address an issue. The streets and sidewalks are not kept free from debris, grass, etc. This neighborhood would highly benefit from a code compliance officer to stop by each home to see if the residents are keeping their homes in code. Since nobody comes to check out the area, everyone does what they want. I see mechanic shops, junk yards, trash in front of home and I report it. But not much gets done. I completely understand the shortage of staff and the abundance of code reports , but nothing gets done. That is why this neighborhood will not improve much. Nobody cares. It's a place to do whatever you want and nobody will take action. There's no neighborhood pride. The homes are affordable because most of them a rental properties. This is the reason why the homes are in poor condition. There needs to be more accountability on the rental owners so they also enforce the codes.	10/30/2019 5:15 PM
293	Land Banking - City can start acquiring property to allow for City RFP's along proposed TOD corridors to provide affordable housing opportunities and minimize displacement	10/30/2019 4:56 PM
294	The excessive wait list for affordable rentals. City is not and does not facilitate affordable housing, rather tears down such housing in consideration of developer needs. New rental developments coming on line average \$1500/mo which exceed median income capability given the net take home pay.	10/30/2019 4:24 PM
295	1) We can help prevent the cycle of poverty and homelessness if we protect rent prices for elderly and other people at risk (fixed income). 2) We should create a policy where home sales to residents is preferred to investors. Investors flip homes, making it difficult for low income and first time home buyers to get out of renting. Homeownership produces healthier neighborhoods, more culture, and a better city.	10/30/2019 3:40 PM
296	NONE	10/30/2019 1:08 PM
297	Anything to get the homeless off the streets and into permanent homes.	10/30/2019 1:28 AM
298	Affordable Housing opportunities citywide, not only focused in one area.	10/29/2019 7:50 PM
299	Phoenix needs to address issue citywide and stop pushing all the lower income housing in concentrated areas. Stop hurting existing neighborhoods and stop treating affordable housing residents as cattle to be roped into one area.	10/29/2019 6:35 PM
300	Who's paying for this affordable housing?	10/29/2019 6:02 PM
301	The city needs to define what affordable and workforce housing is in Phoenix. Along with securing housing options in the downtown area by holding developers to long term commitments of set aside affordable housing.	10/29/2019 5:47 PM
302	Need to assist areas NORTH of the GCU /VIP impact area. Arreas north of Northern Ave to Bell Rd - 27th Ave have been adversely impacted by the VIP project yet the city keeps spending \$\$ in South Phx, Maryvale, and areas around GCU. MetroCenter Area has been the hardest hit area by the VIP project.	10/29/2019 5:23 PM
303	Many residents are currently being exploited because they fear being evicted from their current apartment/home. Also, a number of landlords, living in- and outside of the city and state, are allowed to neglect their responsibilities to provide a clean and safe living environment with no fear of being held accountable by any municipal, state, or federal agency. The existence of any real task force, coalition or agency that actively attempts to address these criminal and other types of offenses contributes to the number of residents in the City who live in substandard housing or in a perpetual state of vulnerability. I'm not sure if these issues are covered under the fair housing act; if so, my apologies.	10/29/2019 5:19 PM
304	This is something that needs to include all middle and lower class neighborhoods in Phoenix and not just the lowest levels	10/29/2019 3:38 PM

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305	This City is not affordable to rent and definitely not affordable to buy. My son makes \$16/hr and cannot buy a one bed, 700 SF condo in the City Center. That is ridiculous.	10/29/2019 3:36 PM
306	Plan such units well in advance - identify available parcels, owned by the city or otherwise, that can be held until housing units can be developed.	10/29/2019 2:25 PM
307	Hopefully more of it will reduce the number of homeless...it's gotten out of control the last few years!!	10/29/2019 4:26 AM
308	Our neighborhood is inundated with residents who have qualified for 1st time homebuyer incentives or downpayment assistance. The problem is that they have no idea of how to maintain their property and no interest in becoming part of the community. Their lack of upkeep for their properties brings the property values down for other residents. If incentives are given then there needs to be regulations in place that they will maintain the property; possibly with encouraging new buyers to get involved in their new community.	10/29/2019 3:58 AM
309	Concern with traffic, overcrowding schools, and low water pressure with all the multi family projects	10/29/2019 3:39 AM
310	The homelessness in Phoenix is at an epidemic level. We need to address this crisis soon or we will be just another major American city, instead of a respite from most city issues. Let's keep the resort look-and-feel of Phoenix AND show compassion toward those of us who are struggling. Let's prioritize humanity over construction & expansion. We can do both! But let's have a heart.	10/29/2019 12:53 AM
311	Laveen has been run rampant with section 8 housing and people who dont care about housing because they dont pay much, leaving homeowners to pick up the pieces for dilapidated homes and a less caring community. Instead of offering more low income housing provide the resources that will educate and make low income people homeowners who take pride in their community.	10/29/2019 12:37 AM
312	Financial education - saving for future	10/29/2019 12:08 AM
313	City should relax zoning restrictions to allow for renting out ADUs (like in Washington, San Diego etc). This can create plenty of affordable housing while also creating income for homeowners.	10/28/2019 11:55 PM
314	More housing properties to help shorten waiting list	10/28/2019 10:52 PM
315	remove stigma associated with section 8. educate public that it is not a black mark on the community.	10/28/2019 10:39 PM
316	The city is woefully behind in affordable housing across the entire city. There should be a thoughtful review of how this can be done across the city not just in certain areas.	10/28/2019 10:26 PM
317	We need Senior housing in my area -- 32nd Street & Roosevelt	10/28/2019 10:22 PM
318	Zoning restrictions should be loosened to allow the creation of more naturally affordable housing such as accessory dwelling units, duplexes, fourplexes, etc.	10/28/2019 10:13 PM
319	More needs to be on housing for people with disabilities, mental, physical, autism, etc...	10/28/2019 10:02 PM
320	The community leaders should be looking for ways to make people home owners. Not renters. Let's get people become owners that will want to financially give back to the community.	10/28/2019 9:14 PM
321	I would love to see more individuals and families buying homes in communities and less investor-owned homes.	10/28/2019 8:45 PM
322	Not nearly enough housing!	10/28/2019 7:59 PM
323	Training for understanding loans and interest, and clearing debt to sustain less than 30% of income for mortgage, seems not common knowledge. I suggest this be taught, or else having all options have increased capability for failure. People need to understand the loads they will place on their finances, and have a stable plan in advance; before any option Rent/own/ or road to drive to work and home has a chance to succeed.	10/28/2019 7:41 PM
324	Is there any way we, as a city, can focus on making affordable housing prettier so the community as a whole can maintain/increase it's value? In Scottsdale you never knew who was in affordable housing because everything looked nice overall. It didn't diminish the quality of the neighborhoods. Whereas here in Phoenix, you can spot the affordable housing a mile away. Just because families cannot all afford high end housing doesn't mean the entire neighborhood has to suffer with it bringing down the values of our homes. Because I LOVE living in Phoenix, but the derelict living in some areas (like Sunnyslope) is reprehensible. And no one deserves to live like that - especially low income families. And the neighbors who do pay full price for their homes don't deserve that either. Warmest thanks for listening. :)	10/28/2019 7:37 PM
325	There is a need to not only provide affordable housing opportunities, yet to also ensure that housing rights are addressed. The city has poor tenant rights that can also provide support to those who rent.	10/28/2019 6:38 PM
326	Affordable housing must also be quality and in proximity to transit. Consider Vancouver's Temporary Modular Housing Program (https://vancouver.ca/people-programs/temporary-modular-housing.aspx)	10/28/2019 5:23 PM
327	Affordable Housing needs to be integrated in all communities across Phoenix. Stops clustering affordable housing in specific neighborhoods.	10/28/2019 4:41 PM
328	N/A	10/28/2019 4:22 PM
329	52% of the people who we see for Resource Coaching at Fresh Start Women's Foundation are currently or will become homeless in the next two months.	10/28/2019 4:14 PM
330	young people and disabled persons cannot find affordable housing close to bus and rail lines	10/28/2019 4:02 PM
331	Many of our seniors are on Social Security and can not afford the the high rental cost of living these day. Housing /rental increase is not in alignment with the Social Security benefit payment for our elders.	10/28/2019 4:00 PM
332	I believe that South Phoenix area needs more low income housing and affordable housing and housing creation for first time home buyers that will be affordable for low income families to be able to succeed in purchasing a home.	10/28/2019 3:04 PM
333	I think Phoenix does need some affordable housing, but I think closer to downtown near all of the jobs.	10/28/2019 4:26 AM
334	It is difficult to separate needing low income rental options vs. Purchase options because of we all for ways to help first time buyers we would need access to homes they could actually afford. Rents have been going up recently without much of a break. Purchase options do exist for those that can put together down payment etc. Due to low interest rates, mortgage payments could be lower than rental rates	10/28/2019 4:24 AM

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335	Affordable housing isn't just about the ability to afford a mortgage or rent payment, it must be inclusive of the individuals' ability to maintain and repair when necessary.	10/27/2019 6:45 PM
336	Affordable housing isn't a need in my community but it could help other areas. I am more concerned with reducing the amount of crime related to homeless populations and drug addiction.	10/27/2019 5:52 PM
337	We need accessible Affordable housing. We don't have enough!	10/27/2019 12:20 AM
338	I would like to see more Section 8 voucher become available instead long months to years on a wait list.	10/26/2019 10:16 PM
339	Affordable housing has to be more available to those who really need it.	10/26/2019 8:11 PM
340	Control rental increases for tenants. In 5 years we've gone from 645 months to 1200.00 most without improvements to community.	10/26/2019 6:36 AM
341	Stop the slum lords	10/26/2019 2:15 AM
342	Lower payments for the first year to help settle in with other expenses	10/26/2019 12:39 AM
343	There is a complete lack of affordable housing in Maricopa County. There also needs to be assistance in how to track down whatever is available for families in need.	10/25/2019 11:46 PM
344	The housing prices in this neighborhood are even out of range for the income of some City employees, so I can only imagine how it has effected first time home buyers and those earning \$15/hour (\$4 above minimum wage). 3 Bedroom Home prices are between \$180k and \$230k. New City employees can't afford this area if 20 year employees can't afford it @ \$56k/year. The lowest Senior Housing costs in this area is \$2k/month. A one bedroom apartment is \$1,030/month. A single mom on \$56k/year would struggle at this price. I am speaking from personal experience simply to give a color picture of what is going on between Northern to Union Hills. The homeless issue is growing extremely fast in this area as well.	10/25/2019 11:07 PM
345	There needs to limits to how many years you can get housing help from any government agency. Also the city needs to invest in itself and not allow people who have not lived in the city for at least 3 years to get the cities housing help. Too many people have been receiving housing help and too many people have moved to cities that give housing help while at the same time they do nothing to better their personal circumstance. Phoenix has a lot of opportunity for those that want it, lets teach a man to fish!	10/25/2019 10:27 PM
346	Just because you are at or below poverty level doesn't say that you have to live in areas that are already in poverty levels. We shouldn't be penalized or downgraded because of our status in society. We are shunned or looked down upon as worthless humans taking advantage of the system. Not all of us are out to take advantage of the system, and are genuinely in need of help. We need to be a community that doesn't judge people of their status but to understand as to how they got there and what is it we can do to help. What happened to the good ole days of helping thy neighbor without criticism.	10/25/2019 10:25 PM
347	WE NEED TO HAVE MORE AFFORDABLE HOUSING PLACES AVAILABLE FOR LOW-INCOME FAMILIES AND INDIVIDUALS WITHIN PHOENIX AND SURROUNDING AREAS. THE WAIT LISTS ARE EXTREMELY LONG AND AT TIMES CAUSES HOMELESSNESS UNTIL THE FAMILY'S NAME COMES UP ON THE WAIT LIST.	10/25/2019 9:37 PM
348	I used to consider Section 8 tenants for the two rental condos we have. Now our area is in high demand and we no longer have to have help finding tenants. But the rent we could get is way too high.	10/25/2019 9:25 PM
349	It would help if the city could increase limits on Section 8 housing vouchers to compete with continuously rising rental rates.	10/25/2019 7:38 PM
350	There needs to be more of a variety for first time homebuyers who are on a slimmer budget	10/25/2019 6:45 PM
351	Make the process and allowances for accessory dwelling units easier to allow more options.	10/25/2019 6:40 PM
352	The proposed 18th Street and Washington light rail station stop is highly necessary to help this location. Not for this residence but for individuals employed by the healthcare businesses in the area.	10/25/2019 6:33 PM
353	It is critical that there are affordable housing options for all income levels, especially those with unstable incomes such as students and seniors.	10/25/2019 6:28 PM
354	Need for more LIH for seniors needing assisted care	10/24/2019 7:07 PM
355	I live in an apartment where water leaks from the upstairs neighbor. The rent is \$900 a month. I hope this gives you perspective.	10/24/2019 6:49 PM
356	Make it easier to buy a home with less down	10/24/2019 5:30 PM
357	I would like to see the City purchase properties at market rate and then land lease to multifamily developers for WORKFORCE HOUSING (non-subsidized affordable). Affordable rental housing for working folks in the middle near transportation arterials is a HUGE need. However, subsidies restrict who can rent and rent amounts. Because of costs of land and construction (but not capital), projects do not pencil out. Even more difficult for non-subsidized workforce targeted projects. Central city GPLETS help but there needs to be other work-arounds.	10/24/2019 5:16 PM
358	Need to improve quality of current housing and add more accessible rentals.	10/24/2019 3:18 AM
359	We need to incentivize retail units not Airbnb and penalize flippers that drive up the housing prices in Phoenix.	10/22/2019 3:53 AM
360	I believe in the assistance in helping when the people of Phoenix are in need but also a program that can get them to be established in their income for the future. Making sure they would like to further their education that could get them a better job and get them to be established in a home of their own. Hopdef	10/21/2019 7:26 PM
361	We have an over abundance of low income housing in Laveen. Way to many section 8, please require Chandler, Scottsdale, Mesa, Gilbert and other cities to share.	10/19/2019 7:20 PM
362	Affordable communities need to be developed in such a way that they do not become centers of crime and blight. Many communities do not wish to welcome subsidize owners or renters because they fear that decline will follow and this is very real fear. Investment needs to be made in the amenities of all area In parks, Rec facilitates, city pools, libraries and the types of programming that builds value for these amenities.	10/18/2019 6:43 AM

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Historic buildings provide affordable housing to many American families. Affordable housing rehabilitation can contribute to the ongoing vitality of historic neighborhoods as well as of the businesses and institutions that serve them. Rehabilitation can be an important historic preservation strategy. Federal agencies that help America meet its need for safe, decent, and affordable housing, most notably the U.S. Department of Housing and Urban Development (HUD) and the U.S. Department of Agriculture's (USDA's) Rural Development agency, often work with or near historic properties. Laven has a rich cultural and agricultural heritage., There are almost 2 dozen historic sites including homes, farms, a cotton gin and other landmarks. Many of which are approaching or have passed 100 years old. this needs to preserved through adaptive re-use and community outreach to educate residents in all 15 Villages, especially in those where development is now encroaching into these areas of unique historic and cultural significance. four terms: Sustainable Placemaking, Heritage Tourism, Agri-Tourism Zoning HP overlay

10/17/2019 10:45 PM

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Q24 Optional. Please share any additional comments you have about homelessness services.

Answered: 300 Skipped: 1,743

#	RESPONSES	DATE
1	We have a large problem with panhandling and homelessness in my area. It especially seems that drug addiction is a problem. I've gone for walks in the evening at my local park (Mariposa) and encountered a man slumped over on the sidewalk-and had to play the "is he just passed out or is he dead?" game, with a child in tow. There have been several incidents involving homeless people committing crimes in my community-two I can think of offhand-a homeless person exposed himself to children in my local Sprouts, and a homeless person tried to get in the car with a woman at my local Albertsons. She did manage to get away. I think there is little more dangerous than someone who has nothing to lose. The city needs to step up enforcement of codes. Wake people up if they are sleeping in a park off-hours. Kick people out of places on a timely basis. Wake people up and move them if they are loitering at a bus stop. Break up camps quickly. Spread out the drug treatment services-the 24hr methadone clinic at 21st and Northern is a big problem. I don't even care if this comes across as "not in my backyard." Because, literally, that is what I mean. I want to feel safe walking around my own neighborhood. I want my middle schooler to be able to walk to the local park. I want to feel like I can take the light rail as a woman alone-I don't feel safe because the streets are a filthy mess of drug debris and detrius, and a local homeless guy on the corner is always swinging a golf club around. I'm a homeowner working and paying taxes-I support the city and our police and my fellow productive residents. I want the transients off of our streets.	11/28/2019 4:55 PM
2	This is becoming a huge issue and we need more programs to help keep homeless individuals off our streets. the town is starting to smell and look not very good.	11/27/2019 10:05 PM
3	we need to get the homeless population off of the streets and into mental and physical medical support.	11/27/2019 10:01 PM
4	I am tired of so much money being thrown their way. Many have mental issues that they choose not to deal with. Our public education system NEEDS that money!	11/27/2019 7:13 PM
5	Connecting individuals and families to shelter and social services (outreach)	11/27/2019 12:56 AM
6	I am involved with a non-profit called HELP. Their site is www.helpingthehomelessnow.org They may be able to provide insight. Thank you.	11/26/2019 12:12 AM
7	Being an addict shouldn't make you a criminal.	11/25/2019 10:20 PM
8	More police presence in terms of removing homeless from neighborhoods	11/25/2019 9:14 PM
9	Money for police force to do what they see necessary.	11/25/2019 8:17 PM
10	CBI is a good resource but not efficient enough. Please improve efficiency by funding more outreach and interim shelters with a path to housing and health services. Fund mobile shower and restroom units but partnering with Cloud Covered Streets. The homeless population without addition, excessive belongings, and pets lament that CBI will not help them. Improve this system so all who seek help get it.	11/25/2019 7:49 PM
11	So many homeless in the streets and neighborhoods	11/25/2019 5:50 PM
12	The homeless population has gotten out of control, and just seems to be worsening and #'s are increasing	11/25/2019 4:32 PM
13	The city of Phoenix pales in comparison to other major cities in the U.S. for its investment in services to prevent homelessness (reduce evictions) and in shelter services. Phoenix will look like LA, San Diego, San Francisco, Portland, Seattle if a comprehensive plan is not put in place with urgency.	11/25/2019 4:32 AM
14	Panhandling in the city is out of control. It has become pervasive and aggressive.Laws need to put into place to curb this behavior that has become a "day job" for people who are not in need or homeless.	11/25/2019 3:10 AM
15	Many homeless people here need assistance that isn't available in this area. Some can really benefit from mental health professionals and assistance	11/25/2019 12:51 AM
16	mental health and addiction services are a priority	11/25/2019 12:25 AM
17	Monitor Cesar Chavez park more closely for homeless. They live there and leave it messy.	11/24/2019 5:54 PM
18	More police presence.	11/24/2019 5:47 PM
19	We need real fixes, not band-aids.	11/24/2019 1:54 PM
20	Homelessness has become more visible this year in our neighborhood. There needs to be more shelters created as a place for homeless people to go to rather than live on our streets.	11/24/2019 4:58 AM
21	People need to be out of heat, rain not out in fields by my house	11/24/2019 4:08 AM
22	How does this happen why is there not a place for these families?	11/24/2019 3:35 AM
23	Enforcement of quality of life offenses (trespassing, shoplifting, disorderly conduct, etc.) is important to get drug addicted and untreated mentally ill homeless individuals off the street and into services.	11/24/2019 3:01 AM
24	We can use programs and support for foster children on high school before they turn 18 and age out because they are at high risk for homelessness and becoming preyed upon.	11/23/2019 9:36 PM
25	More services to help folks get back on to their feet. A learning center,computer,checking account	11/23/2019 9:20 PM
26	I'd like to stop seeing the people begging for money and harassing you when you go to a store it's scary In Laveen with the lack of police presence	11/23/2019 9:20 PM
27	Food, a place to sleep, restrooms	11/23/2019 8:24 PM
28	Homelessness is increasing ,however crime in this area needs immediate attention. We are not feeling safe in our own neighborhoods and the lack of support and access to a local emergency facilities is of high concern here. We have had gunshots in our neighborhood without any response from the Police department or showing any concern. This is major concern!	11/23/2019 6:47 PM
29	There is a huge homeless problem in my area.	11/23/2019 6:45 PM

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30	Laveen does not want to advocate to the homeless. If someone or family becomes homeless due to illness or death in a family this is different and these people should receive help. There are enough projects for homeless we should help those who have paid into the system and those who did not pay into system need to work to earn being helped. We should not advocate helplessness this will not promote future Working Class. It's been proven many times and we need to change this Behavior.	11/23/2019 4:31 PM
31	Homeless forced out of downtown into our neighborhoods with no support services for them	11/23/2019 3:31 PM
32	Police Substation in Laveen	11/23/2019 1:56 PM
33	Many of the homeless be provided small efficiency rooms in exchange for being contacted out to assist those whom are not able to maintain their home: exterior painting, cleaning, mowing, wacking weeds from property decorating the landscapes, etc. They could also attend workshops and classes to learn to do this work for the home owners. Each homeless person would be responsible for completing so many hours of physical labor, attend workshops & classes to maintain their own temporary home:	11/23/2019 7:38 AM
34	Budgeting for monitoring and maintenance of Phoenix's Shot Spotter device.	11/23/2019 4:57 AM
35	We need social services and more police	11/23/2019 2:52 AM
36	Please fund more police, or a substation in this area, along with social services	11/23/2019 2:42 AM
37	THEY ARE OVERBURDENED AND UNABLE TO PROVIDE EVEN THE SMALLEST AMOUNT OF ADEQUATE HOUSING.HOUSING IS NEEDED FOR AN EVER GROWING HOMELESS POPULATION FROM INDIVIDUALS TO FAMILIES .THIS ONE OF THE BASIC HUMAN RIGHTS AS DECLARED BUT NOT SUBSTANTIATED BY THE UNITED NATIONS. WITHOUT CARING FOR EACH OTHER AND ALL ELSE IN CREATION THE HUMAN RACE WILL NO LONGER EXIST .THIS HAS BECOME EVIDENT BUT PROCEDURALLY CHANGING OUR WAYS IS ALMOST NIL . IT'S ALWAYS SOMEONE ELSE'S PROBLEM .UNFORTUNATELY IT'S EVERYONE'S PROBLEM.HOMELESSNESS HAS A HARMFUL EFFECT FOR ALL AND EVERYTHING ON THIS EVOLVING WORLD !	11/23/2019 12:32 AM
38	Definitely need more resources that homeless folks are comfortable going to and seeking the help they need.	11/22/2019 11:49 PM
39	This is a manufactured problem. The city keeps approving developments that offer no affordable housing and keep cutting services to homeless people. There is more than enough housing to make sure that no one is without shelter.	11/22/2019 11:21 PM
40	Also support for substance abuse prevention/remediation	11/22/2019 10:56 PM
41	There are not enough where I live given the growing population of homelessness	11/22/2019 9:29 PM
42	We have a high level of drug-addicted homeless in our area due to being in a transit corridor. It's often unclear as a resident how to respond, so some resident education would also be helpful (what programs are available?)	11/22/2019 6:52 PM
43	We need more shelters for the Everett growing homeless population in North Phoenix	11/22/2019 3:09 PM
44	Puch to get them out of the neighborhoods. Stop the loitering	11/22/2019 2:22 PM
45	Public baths	11/22/2019 2:04 PM
46	Phoenix needs to get in front of the homeless/drug problem in this city. I don't want an L.A, San Francisco, Austin, Portland or Seattle problem in my backyard. Clean it up.	11/21/2019 9:32 PM
47	Get them off of our streets! Stop allowing panhandling!!!	11/21/2019 5:03 PM
48	We need more shelters for homeless.	11/21/2019 3:44 PM
49	Need hygiene facilities for the homeless, is. Showers etc.	11/21/2019 12:24 AM
50	These need to be located in an area that provides holistic services	11/20/2019 10:29 PM
51	We know the causes of homelessness and its time to address the cures.	11/20/2019 9:30 PM
52	They need a place to stay out of the weather and ready to be safe	11/20/2019 3:41 PM
53	Please help support the behavioral health and substance abuse treatment agencies do the work of getting the homeless and/or addicted off the streets and into housing and treatment programs. Do the right thing and for the right reason.	11/20/2019 5:29 AM
54	need	11/19/2019 11:26 PM
55	Especially for women with children.	11/19/2019 11:20 PM
56	We do NOT need anything permanent for homeless in our area.	11/18/2019 11:31 PM
57	The city needs to make the land and parcels it owns available for infill projects and even tiny home communities.	11/18/2019 10:38 PM
58	I really needed to take a hard look and make sure that mental health services are provided and offered to those in need.	11/18/2019 10:23 PM
59	Need more emergency and transisional for 18-24	11/18/2019 7:05 PM
60	We need more beds.	11/18/2019 4:59 PM
61	mental health services is the key to helping the homeless population.	11/18/2019 4:52 PM
62	NA	11/18/2019 4:51 PM
63	Also add substance abuse programs in our community.	11/18/2019 4:17 PM
64	This is the major crisis facing downtown Phoenix. We have people digging through our trashcans, setting up camps in alleyways, and stealing from backyards all the time.	11/18/2019 3:56 PM
65	I'd love to see more housing first programs - they've been shown to be successful nationwide and my understanding is the units should not all be co-located but should instead be integrated into housing complexes with normal renters.	11/18/2019 3:21 PM
66	There has been a surge in the homeless population in central Phoenix over the past few years and more work needs to be done on solving the problem. The lack of enough shelters is becoming a major problem.	11/18/2019 3:08 PM
67	Homelessness services goals should be for self-sufficiency and responsibility.	11/18/2019 2:59 PM
68	There seems to be less homeless people in my area, but they are frightening because they haphazardly cross the streets. I also don't like that they camp in the middle of the street	11/18/2019 2:42 PM
69	Verterans assistance high priority.	11/18/2019 12:25 PM

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70	We need a much bigger investment in this area. There are too many people without homes who simply cannot find housing that they can afford.	11/18/2019 2:12 AM
71	Services should be available to those in domestic violence situations immediately.	11/18/2019 1:04 AM
72	there needs to be more shelters people sleep on streets, parks, river bottoms, and multiple other places because there aren't enough shelter because of lack of affordable rent and where rent is affordable there not in a safe living area	11/17/2019 7:23 PM
73	Aged out foster youth	11/16/2019 4:04 PM
74	No	11/16/2019 10:35 AM
75	When the Good Lord wakes me up in the morning I'm Blessed. Homeless people should have that same Blessing the homeless really needs to be addressed.	11/16/2019 5:02 AM
76	Unfortunately in this great American nation with have many homelessness on the street elsewhere and all time. We have the first world economy and we must stop the bad situation with the resources of the Housing Urbanization Development (HUD), and others social programs. Thanks.	11/16/2019 4:51 AM
77	Send the druggies to Mexico	11/16/2019 4:35 AM
78	Separate financial homelessness from mental health homelessness. -Transition financially hardship homeless people through a GED/Training and work program to set them up. -Assist the mental health homeless people to an institution where they will receive care and medical needs.	11/16/2019 1:10 AM
79	Outreach to more individuals on the street not only the ones coming to the shelters	11/16/2019 12:45 AM
80	There are multiple causes to homelessness. I believe a holistic and wrap-around approach to the fundamental causes of homelessness should be addressed. Social Support, education, access to resources. https://www.google.com/search?safe=active&rlz=1C1GCEU_enUS825US825&biw=1920&bih=888&tbn=isch&sxsr=ACYBGNR2vNCP2eMwXWdOPoW52H4xCJ4YDA%3A1573860667755&sa=1&ei=OzXPXZ_ZLcb3-gTBobWwBQ&q=causes+of+homelessness&oq=causes+of+homelessness&gs_l=img.3..0l10.31036.36482..36635...1.0..2.807.6583.1j5j4-2j4j3.....0....1..gws-wiz-imag.....10..010124j35i362i39j35i39j0i67.GDVSSSU37AU&ved=0ahUKEwjf4pvvr-3IAhXGu54KHcFQDVYQ4dUDCAc&uact=5#imgrc=VOWtb5gSmer60M :	11/15/2019 11:34 PM
81	Remodel the unused shopping centers for homeless shelters, they can be secured, have food courts and rec centers for individuals.	11/15/2019 11:15 PM
82	The city is focusing on the wrong issues. We are going to waste a ton of money on people who won't help themselves. Help the hard working people who are struggling not the Homeless by Choice.	11/15/2019 10:39 PM
83	There needs to be a regional approach to addressing homelessness and a mix of temporary shelter, transitional and permanent housing, behavioral, mental health and addiction services throughout the region. Currently, the city of Phoenix shoulders a disproportionate share of the burden and it is time for other cities and towns to come together with Phoenix, Maricopa County, the State and key stakeholders to leverage dollars, services and brainpower in a unified approach to this issue.	11/15/2019 10:05 PM
84	Lots of homeless in downtown phoenix, should have more resources available to them	11/15/2019 10:00 PM
85	A comprehensive approach that addresses the increase in substance abuse and mental health issues.	11/15/2019 9:55 PM
86	The people living on the streets are not out-of-work graphic designers or tech workers who just got laid off but rather mostly addicts and individuals with mental health issues who need help with their issues including wrap-around services.	11/15/2019 9:34 PM
87	As most homeless people have mental illness issues, create laws and ordinances which force these folks to be involved in services that control their behaviors or alternatively house them in an institution were they are required to reside. The homeless people should not be allowed to just hang around creating problems for others just because they are homeless.	11/15/2019 9:23 PM
88	Major emphasis needs to be placed on homeless individuals with mental health issues. Providing these individuals with the resources needed to keep them off of the street beyond financial support ie. social services.	11/15/2019 9:18 PM
89	I was homeless and could not get help	11/15/2019 9:03 PM
90	Mental Health revision regarding "free will" assessments.	11/15/2019 8:36 PM
91	don't help them put them to work. they take advantage. there lazy. that all	11/15/2019 8:29 PM
92	When we first bought our home in 2005, you would never see people pan handling the intersections and sleeping on the bus stop benches. The last 5 years, we see it more and more. I don't feel I can let my kids wait at the school bus stop alone because of the homeless panhandlers right near by and sleeping on the benches. Most homeless have some degree of mental health issues and I'm not comfortable leaving kids alone. You just never know what might happen.	11/15/2019 8:05 PM
93	need a place where homeless can go to learn about employment or just relax and get out of the heat. Also information about rehabilitation (drugs)	11/15/2019 5:45 PM
94	Community & public services need to be involved to collaborate, since homelessness takes many forms.	11/15/2019 5:13 PM
95	There should be more services available to the homeless.	11/15/2019 5:06 PM
96	Don't cluster homeless services in one area.	11/15/2019 4:17 PM
97	We need more resources for homeless with children and couple and single.	11/15/2019 3:14 PM
98	Take into consideration that when services are offered in an area, what the affect on the area will be. And don't just hand out freebies, which attracts more, require them to register, sign up, be evaluated, etc.	11/15/2019 1:23 PM
99	Arizona needs better mental health services; wrapped around substance abuse and dysfunctional families.	11/15/2019 3:25 AM
100	Send them to California.	11/15/2019 2:39 AM
101	There need to be more programs that help homeless individuals overcome obstacles such as drug addiction and lack of career credentials.	11/15/2019 2:01 AM
102	There aren't enough shelters available. Sometimes the rules and stipulations of the shelters make it hard to get in or stay. I understand there has to be rules and structure but it should never make a person feel worse than they felt coming in. There needs to be services available at the shelters to help people build the skills needed to get out and stay out of their homelessness	11/15/2019 1:44 AM

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103	No one wants the homeless roaming in their streets. The homeless population and/or services should be distributed equally. Affluent neighborhoods do not have an overwhelming population of homeless in their neighborhoods. Allowing the homeless to remain in low income neighborhoods stunts the growth for that neighborhood. The City should eliminate the concentration of homeless people in any given area.	11/15/2019 1:02 AM
104	Solano park is virtually unusable due to the amount of homeless there.	11/14/2019 9:21 PM
105	Unfortunately, some times the homelessness is a chosen outcome. I've personally experienced offering someone a job for some assistance at a house cleaning, and was told to 'f\$ck off' because he makes more money standing on the corner and being homeless/	11/14/2019 9:16 PM
106	Display ads on how people can locate a shelter of find help	11/14/2019 9:13 PM
107	A place for daytime would be awesome for those experiencing homelessness.	11/14/2019 7:56 PM
108	N/A	11/14/2019 6:51 PM
109	The gentrification of downtown Phoenix has caused many homeless people to move into residential areas.	11/14/2019 6:49 PM
110	Mental health support will have the most impact on homelessness.	11/14/2019 5:54 PM
111	They need more rehab	11/14/2019 4:54 PM
112	Shelter and continue Phoenix Cares	11/14/2019 4:52 PM
113	Try to offer jobs for homelessness	11/14/2019 4:51 PM
114	I think if the drug problem is addressed the homeless problem will be greatly reduced	11/14/2019 4:47 PM
115	People need housing for the barrier that they are facing with eviction and only things that would stop them from rent a place to stay we have to look into these issues that we currently have with families within our community	11/14/2019 4:44 PM
116	Plenty of room in the outskirts of Phoenix to built small houses for the homeless	11/14/2019 4:40 PM
117	Take homeless people elsewhere!	11/14/2019 4:39 PM
118	Have a better system for homeless because it seems to be growing.	11/14/2019 4:37 PM
119	Get them off the corners of the highways and freeways. More rehab services	11/14/2019 4:36 PM
120	There is an abundance of homeless on the streets near Dunlap and 23rd Ave and surrounding area they are plagued by addiction and mental health issues. I would like to see the streets get cleaned up they don't have a place to use the restroom or shower so they relive themselves on the streets and it feels unsettling when they come close to contact because you never know what mental state they're in some are aggressive and violent some are not even in tune to reality something needs to be done to protect the homeless and the community	11/14/2019 4:33 PM
121	There is money for homelessness services. But the city of phoenix continues to invest in police rather than the community	11/14/2019 4:32 PM
122	More shelters so less people on the street	11/14/2019 4:31 PM
123	Stop limiting night stays for the homeless	11/14/2019 4:27 PM
124	Navigator positions in the community are vital	11/14/2019 4:04 PM
125	Major problem in 85017 . Need to get them off the streets!	11/14/2019 2:50 PM
126	There are too many homeless people walking the streets and alleys. They are unpredictable and can be very dangerous. They need a place to go that isn't on the streets of our neighborhood (nor gas station parking lots).	11/14/2019 1:18 PM
127	In my employment as a senior Program Manager for St. Vincent de Paul, I believe that the daytime services for food/ outreach and programing are maturing to a level that can impact the issue of chronic homelessness. However, the issue of sufficient over night housing with adequate wrap around services is completely deficient. Over night is when this community is most vulnerable and one traumatic night can easily undo all progress made with a client the day prior.	11/14/2019 5:00 AM
128	Homelessness services for veterans and others in our community need to become more of a priority.	11/13/2019 10:46 PM
129	There are too many services in the area....businesses and homes are overrun with homeless and drug abuse.	11/13/2019 10:25 PM
130	Work at breaking the cycle including getting to the root of why the individual is homeless and work with other groups to offer those services. Is it mental, financial, substance abuse?	11/13/2019 10:23 PM
131	I have seen several homeless people around my community as well as females in corners. Maybe having services near would decrease this.	11/13/2019 9:03 PM
132	Lots of panhandlers in the I-17 and Bell Road corridor. They are at every major underpass and overpass from Happy Valley down to McDowell. I believe many of these people are not homeless, but turn to panhandling to support their addictions. Wish the city could do more to address this problem.	11/13/2019 9:03 PM
133	lets prevent having tent homeless communities going up in places like freeway underpasses and water canals	11/13/2019 6:39 PM
134	We need to fix the core of the problem with homelessness. We cannot continue to just cover the symptoms, but why are these people homeless. If they want help, then we should help. If they are choosing to be homeless as a lifestyle, then they need to move along to another city to do that. We need to stop the panhandling on the corners. It's dangerous.	11/13/2019 6:23 PM
135	The homeless people are in our parks and I would like to see them reside somewhere else because I don't take my children to the park.	11/13/2019 5:18 PM
136	Homelessness will get out of control if there is no cap on rental fees!!! Rent should not be more than a car payment! Cars are needed to sustain employment, homes are needed to sustain people of the streets. If this chain is assisted on staying strong and bonded, there will be a less chance of people becoming homeless. A home should some how be equivalent to a car payment. Not be more than a car payment.!	11/13/2019 5:14 PM
137	There is major need for full, wrap-around services for homeless, that include, childcare for seeking employment and housing, employment assistance, and continuing transitional services to assist in being able to maintain employment and housing , once obtained.	11/13/2019 4:29 PM

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138	Employment assistance, Placement, transportation and onsite career services/ staffing agencies that offer short term and long term employment opportunities. Computer access to apply for jobs, daily access to showers etc., Substance abuse and mental health support as well as Supportive housing and mandatory employment partnerships where individuals who are able bodied are required to be employed a minimum of 10 months of the year, so that a life long dependence on free housing is not manifested, supported by employment partnership to facilitate keeping all adult members employed, supported by money management and credit repair programs so that the future goal may be home ownership.	11/13/2019 4:20 PM
139	For housing programs, the resident needs to have some responsibility in their housing whether its financial, community service, etc. Letting people live for free does not make them more self-sufficient or give them the confidence they can successfully maintain their own lives.	11/13/2019 2:57 PM
140	NA	11/13/2019 2:29 PM
141	I see many people living in their cars, trucks and rv's. We need a place where they can park and be safe.	11/13/2019 4:12 AM
142	Providing the homeless with housing and services to fill their needs and their current situation.	11/13/2019 4:11 AM
143	The homeless shelters and services we do have are so limited and become full quickly. This leaves many without any where to turn. And when they do get in to these facilities, such as CAS, they are filthy, unkempt and almost inhabitable. This is because they do not have enough man power to maintain their facilities.	11/13/2019 4:10 AM
144	In addition to homelessness services, I'd like to see more services/resources available for those at risk of homelessness to prevent them from becoming homeless. Also, I think better public education regarding how communities and groups (such as churches) can effectively help the homeless without creating more issues for the city to clean up (trash, etc.)	11/13/2019 12:14 AM
145	Need to address squatters and people pan handling in North Phoenix.	11/12/2019 11:25 PM
146	Discourage panhandling with signs like Scottsdale uses.	11/12/2019 11:01 PM
147	N/A	11/12/2019 8:39 PM
148	Even in communities of relative affluence we are seeing more and more homeless persons. This trend is not boding well for our future if we don't invest to address the issues of poverty and economic discrimination	11/12/2019 8:02 PM
149	PHX Cares is not working. There needs to be more done to reach the homeless population.	11/12/2019 7:49 PM
150	We need to target those who are experiencing homelessness due to losing a home for medical reasons or working people who just can't keep up with cost of living. The people who actually want and will use the help .The money should be spent there and not on the people who have chosen homelessness as a way of life and do not want a change. Those people should be offered services or jail if they have committed a crime. IN OTHER WORDS, A HAND UP NOT A HAND OUT!!!	11/12/2019 7:34 PM
151	Rental assistance should be made available so houselessness does not happen.	11/12/2019 5:01 PM
152	The homeless population seems to be getting younger. I have seen young women with babies and small children. This is new to Sunnyslope.	11/12/2019 4:06 PM
153	There has to be more outreach and services to get homeless individuals transported to the services available or more services spread out over the community.	11/12/2019 1:35 PM
154	They need a place to congregate other than on our streets and in our parks.	11/11/2019 8:54 PM
155	get rid of people giving meals in areas with homes so they can not sleep on streets and parks so your kids and adults feel safe and can enjoy a walk.	11/11/2019 6:52 PM
156	These programs are already run well by churches and nonprofits. Phoenix city government would do well to support the Salvation Army, AA & NA groups, etc. in which the infrastructure and help are already available. Reduce the administrative and regulatory burdens on homeless shelters so they can be effective. And encourage white collar crime crackdowns so that these places are not overrun by bad actors taking advantage of kind-hearted social workers who really do want to make a difference.	11/11/2019 4:22 PM
157	With overnight or day programs there is always the fear of the homeless population over taking the current community. I think there needs to be a way to merge communities and have mutual respect for one another.	11/11/2019 2:22 PM
158	Move all the homeless tents.locations on public property	11/11/2019 2:09 PM
159	Keep them out of neighbor hoods at night	11/10/2019 5:44 PM
160	This question is answered assuming that the "community" is Phoenix, not my immediate neighborhood.	11/9/2019 5:19 PM
161	Need more shelters	11/9/2019 4:20 AM
162	Please do NOT use our beloved Central Park as a housing facility for the homeless currently overtaking our neighborhood. They've destroyed our community since 1980's when Phoenix didn't care about our land.	11/8/2019 10:21 PM
163	Low barrier shelters is a top priority for the mental issues and addiction issues	11/8/2019 9:59 PM
164	I was very fortunate to have gotten these services and think it would great if others could receive the same.	11/8/2019 3:47 PM
165	we need additional funding to support existing shelters for individuals and families to keep their homelessness rare, brief and nonrecurring. we need to resource diversion on the family and individuals coordinated intake systems	11/7/2019 8:28 PM
166	A place to put pets and possessions for sheltering folks	11/7/2019 4:28 PM
167	I believe we need a permanent homeless shelter for these people to stay. Most of them need rehabilitation and mental help, so having that would go a long way. Getting them off the streets and giving them the help they need and a place to stay would make the city streets feel alot safer.	11/7/2019 3:50 PM
168	Day centers and connecting people to shelter/services	11/7/2019 3:43 PM
169	Take a look at what New Orleans is addressing their homeless issue.	11/7/2019 3:00 PM
170	City of Phoenix should commit to ending homelessness; Close CASS (it's dangerous and Hep A is spreading) Hold a bond election Fundraise Commit to getting every homeless person off of the streets by sections (i.e. downtown, Westward Ho, Garfield. Gateway Look to cities that have proven programs that work, like paying homeless to clean up litter	11/7/2019 5:55 AM

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171	We are what we do for the least fortunate among us. We are not doing enough. We need to do more to care for everyone, particularly those experiencing homelessness.	11/7/2019 1:11 AM
172	We need substance abuse & mental health services... period, not just for the homeless. These services are not just lacking in quantity & accessibility but also in quality. We need some very strict rules & laws around care quality. Social workers & therapists & psychiatrists are not interchangeable, & the number of life coaches I have encountered who are effectively operating as therapists & offering dangerous care is seriously scary.	11/6/2019 9:17 PM
173	Seniors 1st families 2nd chronic homeless 3rd	11/6/2019 6:10 PM
174	Homelessness needs to be addressed from a clinical perspective, acknowledging the link between substance abuse as a mental illness and homelessness. It should not be criminalized.	11/6/2019 4:38 PM
175	Create a plan to help them gain documentation that they are required to have (aka social security card, birth certificate, driver's license etc), help them with various problems that are encountered such as substance abuse and mental health with the ultimate goal being to get these individuals on the path to being self-reliant and in a position to move out of the shelter within 2 years into a place of their own. If there is no limit and direction to these services, they will be abused.	11/6/2019 2:32 PM
176	Please help seniors. Us younger people can figure it out we have so much help at our finger tips whether it's on our phone or even through social media but the older community is just so cut off.	11/6/2019 9:15 AM
177	Very little help is available for homeless seniors and disabled individuals. Most shelters are really not appropriate for these populations. For example, CASS refused to help my wife who suffers from low vision. They refused even the most minimal of accommodations, such as having a staff member show her where the exits and restrooms were located. Instead, they were okay with her sleeping behind a dumpster in 110 degree weather.	11/5/2019 11:04 PM
178	The solution needs to include more than expanding HSC/CASS. The solution should not concentrate services to one area and should not increase the already heavy burden that is placed on neighborhoods near HSC/CASS.	11/5/2019 9:08 PM
179	Encampments are growing around the neighborhood. Unsure on whether temporary or permanent housing is better, as the encampments seems seasonal.	11/5/2019 5:53 PM
180	More mental and behavioral health services with follow-up support	11/5/2019 5:32 PM
181	There are very very few places for people with acute medical illnesses that are homeless.	11/5/2019 2:58 PM
182	Need more "no barrier" shelters in vacant lots or buildings where social workers can interact with homeless, obtain their trust, and guide them into services	11/5/2019 2:02 PM
183	Mental Health services, very important!	11/5/2019 6:28 AM
184	We need to stop using the police and jail as a response to homelessness	11/5/2019 6:05 AM
185	Phoenix needs to invest in mental health services!	11/5/2019 12:42 AM
186	I don't know enough about the current homelessness problem, including the causes and which potential solutions will create the most benefit. I just know that the current feel of walking around downtown can feel sketchy at times because of crazy or aggressive homeless people.	11/4/2019 9:41 PM
187	Stop supporting drug addicts. Help those that really want help and clean up the streets	11/4/2019 9:04 PM
188	An increase in Eviction prevention services can offload the already taxed homelessness issue in Phoenix	11/4/2019 7:31 PM
189	Need to get people off the streets and into help. They should not be allowed to live on our public streets and private property. Wok to put money into long term care to keep the mentally ill in a safe treatment facility. Those addicts should get only a couple strikes and then they are out. Can not take away from others because there poor decisions.	11/4/2019 5:56 PM
190	I don't know what the best options are to provide as potential resources for homeless community members, but I certainly believe that more outreach to go to those experiencing homelessness is a better option than asking people who are not/have not experienced it.	11/4/2019 5:52 PM
191	An increase in fiscal assistance to providers so they may house individuals and families for emergency, short and long term housing.	11/4/2019 5:48 PM
192	We need more beds for emergency shelter as well as more funding for supportive services to help people end their homelessness. Behavioral health and substance abuse services are very important.	11/4/2019 5:34 PM
193	taking care of substance use, and mental health will greatly impact how someone is able to cope with their day to day lives. I would lose my mind if I were homeless. If I did not have housing how could I address anything else?	11/4/2019 5:16 PM
194	We need preventative measures. We need ways to keep people who are already housed, in housing, despite having a very low income. It does no good to get people experiencing homelessness out of it when they are being replaced by people who are losing their housing for no reason other than housing has been priced out of their reach.	11/4/2019 5:09 PM
195	This is a problem from substance abuse as well as the high cost of living currently.	11/4/2019 3:01 PM
196	I BELIEVE HOMELESSNESS AND HEALTHCARE ISSUES FOR ALL, NOT JUST IN PHOENIX BUT ALL THE U.S.A.CAN B RESOLVED AT LESS COST THAN AN ALREADY PENETRATED AND DEFUNCT WALL ! A LOOK AT HISTORY CLEARLY SHOW WALLS DO NOT WORK. HAVING HOUSING,HEALTHCARE,FOOD IS WHAT MAKES A NATION AND THE WORLD STRONG. WE NEED TO LIVE BY AND HONOR THE "UNIVERSAL DECLARATION OF HUMAN RIGHTS" IF WE TO SURVIVE AS A PEOPLE ,A WORLD ,AND BEYOND . I TRULY BELIEVE THAT "SILENCE EQUALS DEATH" AND THERE NEVER BEEN A TIME IN OUR KNOWN HISTORY WHEN HAVING A VOICE HAS BEEN MORE IMPORTANT THAN NOW. A GREAT LAWYER,PHILOSOPHER ,AND MAN ONCE FREED A COUNTRY BY THE USE OF NON VIOLENT PASSIVE RESISTANCE . IT'S TIME TO FREE OUR STATE AND NATION.THE FUNDS ARE READILY AVAILABLE .WE NEED REDIRECT THEM FOR PEACE AND INCLUSION .NOT FOR EXCLUSION.THE GOVERNMENTS ARE THE PARENTS.UNFORTUNATELY THEY ARE BLIND TO THE NEEDS OF THEIR CHILDREN ("WE THE PEOPLE "). THIS THE FIRST I WRITE OF THIS.PERHAPS NOT THE LAST .I PRAY FOR STABILITY AND A TRUE UNION "OF THE PEOPLE,FOR THE PEOPLE ,AND BY THE PEOPLE".WE PAY THEIR SALARIES AND TAXES WITH LITTLE OF THE BASIC NEEDS IN RETURN . IT'S TIME THE SCALES TO ARE BALANCED BEFORE IT'S TOO LATE. MAY THE GODS BLESS THE UNITED STATES OF AMERICA !!!	11/4/2019 6:31 AM
197	Recently heard a presentation from Sam Stone with Mr. DiCiccio's office regarding a new approach to homelessness and am in support of the direction they are looking at	11/4/2019 2:27 AM
198	homeless is not the same as transients on the streets who refuse services	11/4/2019 2:03 AM

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199	Follow NYC's lead but bigger! ship them out of the states... Start sending Mexico our problems like they send theirs.	11/3/2019 4:29 AM
200	More accountability for homeless service providers. Metrics and follow up for those being serviced. Maximum days per month for substance abuse services. Cap on payments per client served. CBI does not provider effective care. It is essentially hourly shelter.	11/3/2019 12:22 AM
201	Phoenix C.A.R.E.S. is an effective, innovative approach to homelessness. However, without even more aggressive targeting of substance abuse issues, it may not reach its full potential in terms of efficacy.	11/2/2019 7:58 PM
202	Until we maximize the significant resources going to CASS we won't know how many shelter beds we actually need. Please consider a balanced investment strategy that dedicates at least 60% of funding to permanent housing. Please stop concentrating poverty and warehousing people at the Campus.	11/2/2019 6:41 PM
203	The services need to be built around transition to a job or if disabled then into a housing system that can support disabled. DO NOT PUT THESE PEOPLE ON PSYCHOTROPIC DRUGS. Drugs have not worked in the past and are part of the current problem!	11/2/2019 12:08 PM
204	What the homelessness services? Do they really help people? I don't think there is enough resources available.	11/2/2019 7:01 AM
205	There are not currently alot of homeless in laveen	11/2/2019 6:34 AM
206	Homeless services for elderly	11/2/2019 4:50 AM
207	please do not build more shelters in this neighborhood, we have enough. it needs to be spread throughout the city to be effective. This neighborhood cannot solve all the problems by continuing to concentrate the problem in one area.	11/2/2019 3:46 AM
208	Help people get off the street. I see many people sleep on the streets and begging esp in Districts 7-8.	11/1/2019 6:38 PM
209	When rental units often require three times the rent, many residents can't afford to live in a rental unit. If the rent continues to climb and their income does not increase along with it, they often face eviction when they can't make the rent. When an eviction occurs, then there are people with jobs and kids in school who are now homeless. and left scrambling to find shelter. The cycle continues when those with an eviction can't rent again in a decent apartment complex due to being flagged in credit reports. Please create a program that assists with down payments and forgiveness when it comes to renting again.	11/1/2019 5:53 PM
210	Those released from prison face daunting barriers. Need more assistance for them as well as those with mental health issues. Many substance abuse programs are too expensive for those in need. Affordable housing can mitigate many of these problems.	11/1/2019 4:57 PM
211	Manage and connect all 501c3's dealing with homelessness and related issues to coordinate efforts and eliminate duplications	11/1/2019 4:33 PM
212	Permanent low income housing is proven to be cost effective (compared to shelter expenses and opportunity cost of police, fire and medical services that individuals often need when on the streets)	11/1/2019 1:47 PM
213	Set up a shelter with an empty business building (s). There are several such buildings I-17 access road & north of Dunlap and next to 29th Drive to canal.	11/1/2019 7:26 AM
214	Public services should be administered by professionals who are held accountable for outcomes and have an affinity for the populations they service, like the mentally ill, those in recovery, etc	11/1/2019 1:19 AM
215	I would like to see the City introduce a special policy or something similar that allows homeless to "declare homelessness" on a job application/paperwork and not be required to have a permanent address. OR, have be allowed to use shelter addresses as a valid address.	11/1/2019 12:10 AM
216	We need more upstream services to prevent literal homelessness- and laws to adjust our cruel eviction practices.	10/31/2019 9:13 PM
217	Permanent Supportive Housing is most important, but ensuring we have enough Bridge Housing to support that work is also key. That means shelter and transitional housing that's oriented to supporting the transition to permanent housing using Housing First principals.	10/31/2019 8:53 PM
218	We need to help people get the services they need to get off the streets. Housing First programs have been successful in other communities; we could use more of that here.	10/31/2019 8:26 PM
219	Job creation is a vital part of changing the homelessness situations.	10/31/2019 6:48 PM
220	All services should not be concentrated in the Campus/downtown area. We need to seek ways to assist people in their community/neighborhood of origin; not relocating to central Phoenix just for services/shelter.	10/31/2019 6:34 PM
221	There is currently only one nonprofit in Maricopa County that serves homeless youth in schools called Homeless Youth Connection. More resources are needed to address this need.	10/31/2019 4:22 PM
222	I'd like to see the city do something about the homeless people sleeping in the park. It's reported every day and literally nobody does anything. It's right across the street from an elementary school. I passed by every morning when I go for a walk... It can be scary in the evenings, as a lot of the homeless or doing drugs in the park.	10/31/2019 2:18 PM
223	More assistance with transients and getting them out of our neighborhoods.	10/31/2019 7:43 AM
224	The homeless who are mental ill need some type of care and it may have to be set as mandatory, until they are stable. Their presents on the streets is not humane. The next group is the drug addict who also may refuse services but needs to be given a choice long jail time or mandatory rehab. There are also those who WANT the unrestricted life on the streets maybe they could at least be required to stay in non-residential areas but in industrial areas set up for them to camp there. No simple solution to this problem.	10/31/2019 4:01 AM
225	Homeless people cause many problems in our city. City gov't is not responding to this. We will end up like San Francisco.	10/31/2019 2:14 AM
226	Supporting the homeless does not help--we need education and services to prevent the individuals from becoming homeless.	10/31/2019 1:51 AM
227	It will help those that want to get out of the streets	10/30/2019 11:59 PM
228	Include some type of work program/training	10/30/2019 11:56 PM
229	If found standing on a corner begging for help. Alert a counselor to interview, classify, qualify and extend information to assist them with their situation in order to get them off the streets and be meaningful.	10/30/2019 8:00 PM

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230	I am intrigued with the Glendale Works program that represented a partnership with the city of Glendale AZ and Phoenix Rescue Mission. Above all, the program offered dignity to those who are homeless and seeking work. I viewed the program as a great way to allow homeless individuals to distinguish themselves as potential workers and the dignity to begin earning again.	10/30/2019 7:58 PM
231	The homeless program seems to work well for the work load that they have. Since Phoenix draws so many homeless for reasons of weather.	10/30/2019 6:52 PM
232	While I did not select mental health services & substance abuse, I did select broader categories that should include these services (I view substance abuse as a symptom of broader issues)	10/30/2019 6:49 PM
233	Homelessness and violent and petty crime is a serious issue in my neighborhood. I would like to see CASS closed and moved to another area. There have been homeless wandering on our porch, masturbating on our line and trying to assault us in our home. I have children This is unacceptable and they need to be moved away from the city center.	10/30/2019 6:45 PM
234	Homelessness is a big problem in Phoenix and City leadership has no comprehensive plan to address it. We need affordable housing and social services to address mental health, substance abuse, and the myriad of other issues facing the homeless population. Phx Cares is NOT the solution	10/30/2019 6:38 PM
235	Make sure that permanent supportive housing adds to rather than takes away from other services.	10/30/2019 6:13 PM
236	A huge amount of homelessness is caused by the 62,000 evictions executed in Maricopa County each year, in a deliberately speeded fashion run by the courts and landlord attorneys, which fails to take into consideration the gravity of evicted someone from subsidized housing (it extinguishes that person's right to receive any form of subsidized housing, and immediately), or the inappropriateness of speedily evicting the mentally ill and disabled tenant, who is defenseless.	10/30/2019 5:35 PM
237	In Maryvale, there are more and more homeless roaming the streets. Most have made the parks their homes preventing families from enjoy the park. We don't feel safe. Most are mentally unstable or impaired. They are coming to this neighborhood because they are kicked out of middle class neighborhoods and they know in Maryvale nobody complains or takes care of our issues.	10/30/2019 5:20 PM
238	This should be a main priority	10/30/2019 4:49 PM
239	We should put our city resources to work in creative ways with non-profit and faith-based partners to help everyone in the homeless community and especially those who wish to get off the street.	10/30/2019 3:43 PM
240	NONE	10/30/2019 1:08 PM
241	Homelessness needs to get under control, there are too many people doing nothing but getting into trouble all day	10/30/2019 1:29 AM
242	My neighborhood is overrun with homeless people and transients. I am tired of them camping out in my neighborhood and in front of my house. They bring a lot of crime and drug abuse into the areas that they invade. My neighborhood has increasingly gone down hill ever since the light rail started running because homeless people congregate in the neighborhoods surrounding the major light rail stops. The neighborhoods surrounding 7th avenue and camelback is crawling with homeless people and it is becoming unbearable to live in the area.	10/29/2019 11:55 PM
243	Open mental hospitals	10/29/2019 10:08 PM
244	Homelessness is the #1 urban blight.	10/29/2019 9:41 PM
245	Wrap around services are a great need for individuals exp. homelessness.	10/29/2019 7:51 PM
246	Thank you for creating Phoenix Cares.	10/29/2019 6:36 PM
247	A lot of these people have mental issues that need to be addressed. You are not going to solve the homeless problems until you solve their mental issues.	10/29/2019 6:05 PM
248	Homelessness service centers should not be permitted to operate near public schools. The city needs to set metrics for the Human Service Campus as well as guidelines to decrease the impact on neighborhoods.	10/29/2019 5:50 PM
249	All of the research I've seen about housing first programs across the country demonstrate that that is the most successful model of dealing with homelessness, especially those that suffer with chronic homelessness. With all of the issues around affordability, redlining, illegal covenants and leasing agreements, etc., it may be in the City's interest to just build housing for the homeless. It's not a perfect strategy, but in some municipalities it has helped to house over 70% of the homeless population.	10/29/2019 5:38 PM
250	Best thing to do is buy them bus tickets to California.	10/29/2019 5:25 PM
251	The homeless issues are a result of the lack of enforcement of drug abuse and community rules. This needs to be handled swiftly and immediately. I am NOT open to allowing the homeless to fill our neighborhoods, defecate in our yards and streets and create a general threat that we will only view as a hindsight issue after a major problem happens. The homeless are a threat to my family, my home and my business. Many of these people are mentally ill and drug abusers, not simply the poor. The poor can be helped, but the mentally ill and drug abusers are a much more difficult problem that can not be simply ignored. (or grouped with poor people) These solutions can not be left to the individual homeowner. We have laws and enforcement professionals that need to leave political correctness behind and follow the LAW as defined in a nation of laws.... "A Republic". If we are not happy with the laws, change the laws, but don't simply choose to ignore them because of inconvenience or political agendas. I do not want these issues left up to me and then have 10x problems (with recourse of what I might do..or not do). We live in a society where a homeowner is judged by those who do nothing and have nothing to lose. The professionals need to do their job and clean up our streets and neighborhoods.	10/29/2019 4:58 PM
252	Services to homeless individuals needs to be offered to all but 90% refuse to participate...we need to start dealing with those that refuse participation...this is a problem across the U.S.A. and we need to champion ways to start resolving the problem instead of ignoring it!!!!	10/29/2019 3:42 PM
253	Homelessness in City Center is terrible. Drug abuse and mental illness are rampant.	10/29/2019 3:37 PM
254	Homelessness is not a major issue in this blessed, affluent neighborhood	10/29/2019 2:12 PM

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255	Exactly how is the City of Phoenix going to sustain the homelessness services it started with Phoenix CARES? Taking more of the regular resident's taxes and putting it towards people who aren't contributing? What are the documented results of the program after an influx of millions while the rest of the population is faced with declining services from police, neighborhood services and public works. Putting more low income housing in our neighborhoods is NOT the answer. Light rail going to Metro Center will bring more homeless to that area, including Cholla Library and Rose Mofford Park. The City is putting more emphasis on helping the homeless than in making our neighborhoods better for tax payers to enjoy. Our area is lacking in youth services so a City activity/resource center with indoor basketball courts, games, etc. as well as resource center for families would benefit our residents.	10/29/2019 4:12 AM
256	Not an issue in our areA	10/29/2019 12:24 AM
257	Solution for homelessness is a home!	10/29/2019 12:21 AM
258	Phoenix must be careful not to become like LA, Portland and Seattle. We do not want to encourage people to come here to wander the streets making safe neighbors unsafe.	10/29/2019 12:03 AM
259	Please educate residents on what we can do to help homeless in our community. Maybe provide community centers where we can volunteer	10/28/2019 11:56 PM
260	Not nearly enough permanent housing. Also, persons with felonies are struggling to find housing which adds to the homeless problem.	10/28/2019 11:06 PM
261	Distribution of problem should be shouldered by all cities. a person should be housed in their city of origin, within the county of origin	10/28/2019 10:56 PM
262	Personally I have not seen any services offered for the homeless population near my community.	10/28/2019 10:40 PM
263	We dont WANT anymore agencies for homeless or anything in our area. Put them somewhere else!!	10/28/2019 10:24 PM
264	We need to build housing for the homeless and provide them job, and vocational support training and help them with clothes for them to go to job interviews and help them get a job.	10/28/2019 10:04 PM
265	I'd love to see Phoenix think outside the box in regards to homeless support. Tiny home villages would be a great consideration!	10/28/2019 8:57 PM
266	Homeless nighttime encampment is not a good option, so personal responsibility, and a means to get help is essential. Plus, those who need help, and refuse requires legislation and funding for alternative to just staying in the larger cities, and pan handling, theft, or recycle sales. Dumpster trash will make its way to the dump, and the recycling elements are suffering because dumpsters are stripped of usable materials, by vagrant populations.	10/28/2019 7:45 PM
267	Homelessness is a problem. And I understand it's hard when you offer services to those in need, but they don't accept or want help. For high end rehab, people are sent to facilities (sometimes unwillingly) to receive intensive care so they can reform. Is there any way we, as a city, can offer something like that for those who have too many citations for littering or vagrancy? Something other than jail?	10/28/2019 7:40 PM
268	Downtown has an overflow of homelessness making it an uncomfortable setting	10/28/2019 5:47 PM
269	Consider Vancouver's Temporary Modular Housing Program as an example for how to re-purpose vacant lots adjacent to high capacity transit. These sites can later be converted to development once the affordable housing easement /agreement expires. https://vancouver.ca/people-programs/temporary-modular-housing.aspx	10/28/2019 5:25 PM
270	Has become a huge part of our neighborhood of Washington Park	10/28/2019 4:45 PM
271	We need quicker response from Phoenix outreach contractors. We need fewer day services and more wrap-around services.	10/28/2019 4:42 PM
272	N/A	10/28/2019 4:24 PM
273	Our communities within area Phoenix are experiencing a major growth in the homeless population and we need shelters that individual can take a showers and the center should also house the social services agencies were the individuals can apply for benefits to keep them out of our communities. By creating a one stop shop we can reintroduce them to a healthy living /life style .	10/28/2019 4:12 PM
274	We need to expand the services they can use. I know this was an area we cut and I can see and feel the ramifications of it daily.	10/28/2019 4:27 AM
275	The need for quality homelessness services is great!	10/28/2019 1:28 AM
276	There has been a significant increase in the homeless population and it appears they have no where to go, so often times they are sleeping in the park near us or in our alleyways	10/28/2019 12:52 AM
277	Homelessness is a huge issue/problem in our neighborhood. Not only are transients regularly seen on the streets, camping along the canal, and squatting at/in nonresidential and vacant properties, there's overflow and an increased presence from existing transitional/halfway housing, along with an increased presence of trash, debris, drug paraphrenalia, trespassing, and petty crime. I realize that the homelessness problem is very complex and not easily solvable, but I also don't feel there are adequate funding, resources (e.g., services for mental health, substance abuse, at-risk-youth, etc.) services, physical locations (e.g., shelters) and infrastructure to adequately handle the transient and at-risk populations. I think homelessness and the lack of an aggressive, effective system to handle the issue is one of the main challenges for the City. I would like to see Phoenix adopt (or at least attempt to emulate) approaches that have proved effective in other cities and communities.	10/27/2019 7:46 PM
278	The homeless population is very high here.	10/27/2019 12:21 AM
279	Pheonix govt does not see homeless problem and does not want recognize it.	10/26/2019 1:46 PM
280	The homeless population has steadily increased in the area and no additional services have bee nprovided rematch the needs	10/26/2019 6:39 AM
281	Mental services are important, but getting the homeless off the streets should be 1st concern because other services would be better appreciated when they don't have to worry about where they will lay their heads.	10/26/2019 3:20 AM
282	They need to stop sleeping on bus benches and vacant houses and the police or someone needs to get them to services	10/26/2019 2:18 AM
283	Effective immediately convert empty buildings into housing projects	10/26/2019 12:42 AM
284	There needs to be additional homelessness services. There is an increase in homelessness in Phoenix.	10/25/2019 11:47 PM

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285	I believe hygiene and food vouchers would help to start. Things like mobile laundry and shower events are helpful. If food banks could do clothing options as well as food options, it may assist in some individuals obtaining permanent employment. Providing a P.O. Box to homeless individuals could assist in employment services as well. Outreach services driving the freeway ramps and parks with supplies like service location lists, blankets, jackets, shoes, socks, and hygiene products like dry shampoo, toilet paper and washcloths are helpful.	10/25/2019 11:17 PM
286	Lifestyles and finances are a huge factor in being homeless. Some of them just can't cope with life and then fall thru the cracks, very sad. Everyone out in the environments, has given up and all options of possible resolution are so overwhelming, they give up...we need to combat that gently and persistently without them becoming scared and running away. And as always, one baby step at a time.	10/25/2019 10:38 PM
287	Homelessness is a choice for a lot of people so we need to quit thinking a homeless person would like to have a home. For those that want to obtain a home, we need to provide counseling to help correct the issues that caused the homeless problem.	10/25/2019 10:31 PM
288	More Section 8 vouchers	10/25/2019 10:22 PM
289	I HAVE BEEN HOMELESS BEFORE. IF THERE ARE MORE SERVICES TO HELP WITH HOUSING AND SUPPORTIVE SERVICES DURING THE DAY TO PROVIDE A SAFE PLACE FOR THEM TO NOT HAVE TO STAY OUTSIDE DURING THE HEAT OF THE SUMMER. THE CAMPUS DOWNTOWN HAD BEEN UNDERGOING SOME CHANGES.... THERE ARE TOO MANY PEOPLE THAT HAVE TO STAY OUT ON THE STREETS OUTSIDE DUE TO NOT ENOUGH ROOM FOR SHELTER TO SLEEP, AND NOT ENOUGH ROOM INSIDE TO ESCAPE THE HEAT. AND IF FAMILIES WERE HOMELESS, THERE IS ONLY 1 PLACE THEY CAN GET HELP WHICH IS IN SOUTH PHOENIX. THERE SHOULD BE AT LEAST 1 OTHER LOCATION IN BETWEEN SOUTH AND NORTH PHOENIX TO ASSIST THE FAMILIES STRUGGLING.	10/25/2019 9:42 PM
290	We used to have regular homeless in our neighborhood. I don't see them anymore and don't know where they went. I can only imagine they're still out there in need of help.	10/25/2019 9:26 PM
291	It would help local businesses and public areas if there is city ordinances in place for those who don't want to accept assistance, i.e. no encampments or anything resembling encampments on public and property.	10/25/2019 7:44 PM
292	Mental health services should be our priority. Study after study shows this is the main contributor to homelessness.	10/25/2019 6:41 PM
293	I hope the city is able to work with other government systems and organizations to provide more long-term and overnight housing services.	10/25/2019 6:30 PM
294	homelessness prevention	10/24/2019 8:36 PM
295	People (I) want to help combat this epidemic. We (I) just do not understand the reasons behind homelessness. It can't be all drugs and alcohol, right?	10/24/2019 6:52 PM
296	A missing piece are full-free-standing daytime programs offering respite, meals, counseling, socialization, medical/dental, mailbox, showers, internet access, etc. Even some medically staffed overnight de-tox beds offering safe, medical de-tox and other services would be helpful. Needle exchange, family planning, etc.	10/24/2019 5:19 PM
297	More wrap-around service options	10/23/2019 10:02 PM
298	Housing first was very successful and I was proud of Phoenix's leadership. Please make sure methadone and other medically proven methods of drug treatment are prioritized over non-medical options without proven track records of success.	10/22/2019 3:56 AM
299	We have too many chronic homeless need to address them more than the small groups of newly homeless	10/21/2019 5:08 PM
300	this is a huge need in our community!	10/17/2019 3:54 PM

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Q25 Optional. Please share any additional comments you have about homelessness prevention.

Answered: 188 Skipped: 1,855

#	RESPONSES	DATE
1	I don't think that most of the homeless problem is families who fell on hard times. When/if that is the case-please-we should have temporary vouchers available for quick re-housing. No child should be homeless and working people should be given a hand up.	11/28/2019 4:57 PM
2	The most crucial issue in Phoenix is escalating housing costs. Rent is unaffordable for average people based on wages.	11/27/2019 8:49 PM
3	Affordable housing options	11/27/2019 7:26 PM
4	Prioritize the education of our youth to keep them off of the streets!!!	11/27/2019 7:14 PM
5	Mental and behavioral health services Substance abuse services Affordable housing options	11/27/2019 12:56 AM
6	Legislators need to provide police officers with more avenues for combating homelessness, especially those who are trespassing, making neighborhoods unsafe and enforcing existing laws that are aimed to prevent loitering and public drug use. This has got out of hand! Remove homeless from public areas and parks where our kids should be playing.	11/25/2019 9:17 PM
7	More money for police force to do what they deem necessary.	11/25/2019 8:18 PM
8	Efficient outreach with a streamlined system that appeals to homeless. Homeless lament that CASS is filthy and dangerous; improve this situation to make it easier for those doing outreach to get homeless who want help in services. Many want help but refuse CASS and remain on the streets instead.	11/25/2019 7:51 PM
9	The city of Phoenix must partner with the State and update landlord-tenant laws to create more housing stability particularly for people over the age of 60 living on a fixed income.	11/25/2019 4:33 AM
10	More police presence.	11/24/2019 5:47 PM
11	Be proactive and help on the front side instead of expecting the charities to pick up the slack.	11/24/2019 1:56 PM
12	I believe drug use is a leading cause of homelessness. Programs that fight illegal drug use need increased support.	11/24/2019 5:00 AM
13	Shelter needed	11/24/2019 4:08 AM
14	Landlords should give information to tenants prior to selling their homes. Tenants should know about evictions for not maintaining the property.	11/24/2019 3:39 AM
15	Do not let Phoenix go the way of cities like Seattle, San Francisco, and LA that have decreased (or ceased) enforcement of quality of life offenses. Both law-abiding and non-law-abiding citizens suffer from this approach. Many drug addicted individuals' lives are saved by "hitting bottom" while incarcerated and finally obtaining some kind of treatment.	11/24/2019 3:05 AM
16	I'd love Laveen to get the homeless people out of Laveen they make it scary often times the are drugged out and not friendly. They only want money try to give them food and they throw it at you	11/23/2019 9:23 PM
17	Homelessness is a symptom of another disease.	11/23/2019 6:08 PM
18	stop Advocate this and paying for this behavior. Train them and put them to work not give them Free stuff We need future leaders not drug addicts or homeless people. If we do not change the helplessness behavior nothing will change.	11/23/2019 4:38 PM
19	Homelessness could be prevented if they could receive assistance to get back up on their feet before they hurt rock bottom. They don't want to be homeless, They just have no means to prevent it not get back up on their feet through community assistance.	11/23/2019 7:50 AM
20	Keep the homeless out of Laveen	11/23/2019 5:06 AM
21	Budgeting for monitoring and maintenance of Phoenix's Shot Spotter device.	11/23/2019 4:58 AM
22	We need social services and police	11/23/2019 2:52 AM
23	Please provide additional police and social services for this atea	11/23/2019 2:42 AM
24	BY HANDLING THE ISSUE THE SAME AS IT HAS BEEN HANDLED IT IS AND WILL BE GETTING WORSE.THE NEED TO REVOLUTIONIZE HOUSING HAS NOT BEEN SO CLEAR SINCE THE DEPRESSION .	11/23/2019 12:40 AM
25	Mental health and homelessness problems seem to go hand-in-hand.	11/22/2019 11:50 PM
26	We need rent control and city support for tenants unions.	11/22/2019 11:22 PM
27	Homelessness prevention starts with a good job. St. Joseph the Worker can help with this	11/22/2019 9:30 PM
28	Public baths	11/22/2019 2:04 PM
29	Not all homeless want help. Those that do should be reached out to. If they're just down on their luck and not on drugs/alcohol get them into shelter & teach them job skills.	11/21/2019 9:34 PM
30	Medicare for all so people don't lose there pay on medical bills.	11/21/2019 4:42 PM
31	Policies and approaches that encourage faith-based non-profits could be another important approach.	11/21/2019 1:56 AM
32	Overall mental health services so that people do not chose to be homeless	11/20/2019 10:29 PM
33	All that we can do to allow people to stay in their homes or apartments is a starting point.	11/20/2019 9:31 PM
34	Hopefully the rent deposit, utility deposit and rental assistance can come from federal sources. Otherwise, you need to allow more than three choices.	11/20/2019 5:33 AM
35	needed	11/19/2019 11:27 PM
36	There are already programs to assist people and enabling them.	11/18/2019 11:32 PM
37	Keeping people from going back to the streets.	11/18/2019 5:00 PM
38	Mental health services is key.	11/18/2019 4:53 PM

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39	NA	11/18/2019 4:51 PM
40	Mental health services and counseling in work sites and schools. Affordable healthcare.	11/18/2019 4:48 PM
41	Add all of the previous homeless needs in this community.	11/18/2019 4:19 PM
42	Homelessness prevention should aim for self-sufficiency. Otherwise, these individuals will return again and again. It will help them to get a job, obtain a home/apartment, and provide for themselves and give back to the community.	11/18/2019 3:03 PM
43	Help a family in need before it's too late!	11/18/2019 2:16 PM
44	There needs to be more affordable housing options. The wait-list for housing is way too long and not enough people are being served. It's much cheaper to make the investment upfront.	11/18/2019 2:14 AM
45	Sole provider is a drug user and domestic abuse causes homelessness. I was in a similar situation and ended up in street with my children because of no daycare in emergency situation, getting out of domestic abuse situation.	11/18/2019 1:08 AM
46	working with the homeless population it is sad when people who haven't experienced homelessness treat people that are homeless with less than a human being status I choose to take public transportation to work and I get told all the time I get off at "that stop" because people who haven't experienced homelessness don't want to take the time to get to know their stories it's just sad that this is what society is coming to	11/17/2019 7:26 PM
47	Wrap around services	11/16/2019 4:05 PM
48	Survey: what causes homelessness in Maryvale? You can't fix it if you don't know what causes it!	11/16/2019 10:59 AM
49	I always wonder where are their families maybe families should be contacted and provide assistant for family member that are homeless to help their love ones. I'm very family oriented there should not be homelessness in this rich country. I can only give out so many \$ to the homeless they need more. I know every person is different that's homeless.	11/16/2019 5:10 AM
50	Mental treatment in each cases. Creation of new installations for them. Studies specific in their site of agglomeration. For example nearby the Marivel U.S. Postal Service, and others.	11/16/2019 4:55 AM
51	Send the homeless to Mexico cheaper there	11/16/2019 4:36 AM
52	Mediation is key before putting a person out.	11/16/2019 12:46 AM
53	I do not think that lack of affordable housing is the main cause of homelessness in Phoenix. That is just the PC answer that people want to believe. I believe the causes are mental health and substance abuse, probably both is most cases. I do not believe the majority of those folks would even be interested in affordable housing, even if they did have jobs.	11/15/2019 11:09 PM
54	Stop catering to them, look at the realistic numbers. How much rent can a person who does not want to work afford. Make a giant tent city on the very outskirts of the city for the homeless. Believe it or not I have been liberal my entire life and this is how I feel. I am well educated on the subject and am very close with law enforcement.	11/15/2019 10:41 PM
55	I strongly believe we need to focus on reducing the amount of homelessness in the countryfocusing on preventing homelessness by providing services to teenage homeless along with mental illness	11/15/2019 10:38 PM
56	Bridge services that can get households who are living paycheck to paycheck through temporary financial setbacks could go a long way to helping with this issue.	11/15/2019 10:08 PM
57	better resources to prevent homelessness from happening	11/15/2019 10:00 PM
58	Substance abuse prevention is key, along with ability to get low income highschool students to graduate and continue to develop skills	11/15/2019 9:56 PM
59	Be more vigilant about not letting homeless people set up any type of encampment anywhere and force them to use mental health services. If not compliant be forced into a mental institution or put in jail as is appropriate.	11/15/2019 9:26 PM
60	no but have concern over people that put food tents out on the streets. don't have food health cards. no place to wash there hands no rest rooms. don't pay tax's what's wrong with the city of phoenix I have to pay tax's for ever thing. own city should look in this.	11/15/2019 8:45 PM
61	I think there is a need to teach community residents to not give homeless panhandlers money, but to rather give them critical survival bags with bus passes to the homeless shelters where they can get the mental health and other support services they need to become productive members of society again.	11/15/2019 8:08 PM
62	budgeting, jobs, job seeking assistance, safe, clean place.	11/15/2019 5:46 PM
63	Help with assistance more than once a year especially for low income and single parents	11/15/2019 3:16 PM
64	Support struggling families through the public school system. affordable counseling and mental health services	11/15/2019 3:27 AM
65	Send them to California or your neighborhood.	11/15/2019 2:40 AM
66	A lot of families are being priced out of their homes and cannot afford to rent or purchase another due to the rising cost of housing and low wages. We do not need more affordable apartments, we need policies and programs that help people stay in the homes they already occupy, especially large families who need single family homes, not small apartments.	11/15/2019 2:04 AM
67	Be persistent in preventing the homeless to take over low income neighborhoods. Increase the police presence and use church or other type of volunteers to engage the homeless that are roaming around low income neighborhoods.	11/15/2019 1:05 AM
68	Guidance on how house owners can get assistance for the first few weeks to get back on their feet.	11/14/2019 9:14 PM
69	N/A	11/14/2019 6:52 PM
70	Many low-income families struggle with finding affordable housing and move in cost.	11/14/2019 6:51 PM
71	N/A	11/14/2019 6:09 PM
72	I am not homeless but I need help to buy house	11/14/2019 5:04 PM
73	More drug prevention programs	11/14/2019 4:55 PM
74	The drug problem is a huge contributor to the homeless problem.	11/14/2019 4:49 PM
75	By helping the homeless with food ,clothes,and shelter and jobs	11/14/2019 4:44 PM

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76	Create a community for them and keep them away from our neighborhood. They are destroying the streets!	11/14/2019 4:40 PM
77	More services offered. Help anyone whether they want to be helped or not	11/14/2019 4:37 PM
78	Please! Get them off the streets out of the alleys, out of the parks! It's getting worse! All around the library, the parks, do something!!!!	11/14/2019 2:52 PM
79	There are in my opinion, two major flaws in how we as a city and state are dealing with chronic homelessness. First, the mental health issues in AZ are directly related to lack of proper legislation. Please refer 51.50 of the California Welfare and Institutions Code (WIC) for a valid explanation. Arizona law enforcement has absolutely no remedies to assist the most vulnerable members of the homeless community, that being the severely mentally ill (SMI). The second is the lack of investment in temporary shelter that also includes complete wrap around services and efforts to improve the synergy between the city and service related 501 (c)(3) organizations that are competent in providing these services. It takes a village to raise a child. It takes a village to solve a social issue as big as chronic homelessness.	11/14/2019 5:31 AM
80	Strengthen families and public education to grow social cohesion, support, networks and future opportunities and earnings.	11/14/2019 5:12 AM
81	There is a need for those in danger of homelessness to be educated in household budgeting and spending priorities.	11/14/2019 4:47 AM
82	State could create jobs like some other cities allowing the homeless to pick up trash in areas and get paid. The state could provide cheap small houses to help homeless of the streets.	11/13/2019 10:51 PM
83	Prevention includes addressing the root issues that caused the homelessness to begin with.	11/13/2019 10:27 PM
84	need outreach services for mental health/behavior (may need to hold mtgs in a park to build relationships)	11/13/2019 10:00 PM
85	I believe help with obtaining jobs and educating people about finances would help prevent homelessness.	11/13/2019 9:04 PM
86	Addressing the opioid crisis further up the channel, with drug companies and health care providers, BEFORE people become addicted and end up homeless.	11/13/2019 7:53 PM
87	Assisting with down payment and deposits should be part of the social services provided by ALL cities entities. Not just a once of lifetime assistance opportunity.	11/13/2019 5:16 PM
88	Too much to say here, but Phoenix is in DIRE need of Homeless services. There is just not nearly enough	11/13/2019 4:35 PM
89	a more effective method of connecting to services and appointments for assistance	11/13/2019 4:26 PM
90	Hand up, not hand out.	11/13/2019 3:38 PM
91	NA	11/13/2019 2:29 PM
92	Step down services from eviction to affordable living within the current circumstances. Three months Grant provided to a person receiving an eviction notice due to a lost job or medical conditions that render a person financially unfit to pay their rent in order to gain employment touring those 90 days.	11/13/2019 4:14 AM
93	It is very easy for an event to occur in anyone's life that could prevent them from meeting ends meet. I think more education on saving and possibly resources for people who fall on hard times would help.	11/13/2019 4:12 AM
94	These programs need to have expectations for those receiving services such as mandatory budgeting classes, case management, and job services	11/12/2019 11:38 PM
95	N/A	11/12/2019 8:39 PM
96	A plan similar to the Mesa model. Services or jail and fines for those picked up for crimes. Consequences that actually happen when you commit a crime. There needs to be accountability for your actions. NOT ALL OF THESE SERVICES SHOULD BE IN ONE AREA OF TOWN or we will destroy those neighborhoods.	11/12/2019 7:38 PM
97	Rental assistance to keep individuals and families housed should be a priority.	11/12/2019 5:02 PM
98	We need jobs for people who CAN work. We need to identify those who really, truly cannot work and provide assistance to get them off the street.	11/12/2019 4:08 PM
99	Behavioral health programs and assistance. Too many people still think this is their choice to be homeless and most of the time it is not. Remove the stigma and educate on how to truly help these individuals. Ban panhandling along streets.	11/12/2019 1:37 PM
100	Legal assistance for renters is also an important factor in homelessness prevention, to educate renters on their rights and responsibilities and to advocate for renters to secure their rights and negotiate fair outcomes to disputes.	11/11/2019 7:15 PM
101	Topics related to homelessness are already being effectively addressed by volunteer groups such as the AZ Housing Coalition, HOM, CASS, and others. Expand the MROPS and MCRHC programs with much stiffer penalties for homeless offenders who become violent with first responders, so that officers and emergency techs are able to do their jobs. Send out teams of officers to find those with outstanding warrants, who roam around Central Phoenix preying on citizens. And make it illegal to load up shopping carts into mobile hoarder homes, it's a disgusting prelude to plague.	11/11/2019 4:37 PM
102	The rough times are usually the summer and everyone feels it. Have utility assistance and help for those struggling with abuse of substances could better manage money. But financial education and budgeting programs are a major part of success also.	11/11/2019 2:24 PM
103	I don't think we need anymore homeless shelters, assistant living establishments, rehab clinics, etc. there's enough in this area already.	11/11/2019 5:48 AM
104	Landlord Tenant Counseling should be included for every rental property that serves low and moderate income residents	11/9/2019 6:14 PM
105	It is a much more efficient use of resources than is trying to fix the problem afterwards	11/9/2019 5:23 PM
106	Shelters	11/9/2019 4:21 AM
107	Several families trusted SoDo Inc. and lost their houses because rent was increased beyond monetary sustainability. Please help our families keep our homes. We don't want to turn into Golden Gate, Barrios Unidos, Green Valley Park, Roosevelt Row or Grand Ave (completely washed of our rich Chicano history.)	11/8/2019 10:27 PM
108	Everything on the list are as equally as important.	11/8/2019 3:51 PM

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109	resource for diversion to pay past due rents and utilities to keep families housed	11/7/2019 8:31 PM
110	That's a hard one. But I would say, I think most homeless are substance abusers or just mental handicapped and need help. Getting these people the rehabilitation and help they need would go a long way.	11/7/2019 3:51 PM
111	Providing permanent housing options.	11/7/2019 3:01 PM
112	Livable Wage Rent Control Affordable Housing Ban The Box Rent / Mortgage Assistance Utility Assistance (moratorium) Matching talent & skill set with employment throughout the city (partnerships/corporate / non-profit relationships)	11/7/2019 5:59 AM
113	Rental assistance, and objective and fair mediation between renters and tenants, with sensible legal support for tenants' rights, are statistically proven methods of decreasing evictions that lead to homelessness.	11/7/2019 1:12 AM
114	Either the city government has to offer affordable housing or has to find a way to make offering affordable housing profitable. I think some of the techniques Berlin is considered to address their housing crisis are creative & could be a potential source of ideas for Phoenix.	11/6/2019 9:21 PM
115	City to create its own reduced rent program	11/6/2019 6:18 PM
116	law enforcement in parks, intersections, alleys etc	11/6/2019 5:47 PM
117	Affordable housing options is also a need	11/6/2019 5:26 PM
118	Create sustainable programs, not shelters.	11/6/2019 4:38 PM
119	Credit counseling budgeting help and job placement assistance	11/6/2019 12:27 PM
120	Provide more funds for rent, utilities and move-in expenses. Provide tenants with free or low cost legal representation during eviction hearings.	11/5/2019 11:07 PM
121	Need to expand Eviction Prevention Programs, add higher paying jobs, and provide more affordable housing options	11/5/2019 2:03 PM
122	Increase homelessness prevention resources until the longer term affordable housing goal can be met.	11/4/2019 7:32 PM
123	I don't believe that I have the ability to provide proper insight/responses. As a person who has never experienced homelessness, I am not sure what would best help prevent it.	11/4/2019 5:53 PM
124	This should be a top priority. We can't stop the tide of homelessness and push it back if we're just going to turn around and push low income people out of their housing. That is the equivalent of a dog chasing its tail.	11/4/2019 5:16 PM
125	get them into housing with shared responsibilities, job search help and accountability	11/4/2019 3:27 PM
126	THERE NOTHING I CAN SAY THAT THE EYES DO NOT SEE THROUGHOUT THE U.S.A. .EXCEPT PERHAPS LOOK CLOSER WITH INTELLECT ,INGENUITY , URGENCY , AND WITH HEART.	11/4/2019 6:46 AM
127	My apartment has no "grace period" and puts the 1st letter of pre eviction on my door on the 3rd of the month	11/4/2019 2:30 AM
128	assistance for utilities and move in costs	11/4/2019 2:03 AM
129	Laci of affordable apartments or homes is making things worse	11/3/2019 3:09 PM
130	The importance of substance abuse treatment and prevention, along with programs that increase bureaucratic literacy for those in transition from homelessness to stability, can not be overstated.	11/2/2019 8:00 PM
131	At least for folks who have a voucher for PSH please make sure we're evaluating the outcomes of our contacts. Performance and quality services should be a priority.	11/2/2019 6:44 PM
132	I do not believe mental health support with it's current plan of drugging people into obedience and behavior is going to help. We need to focus on bringing their morale up and the drugs only pull them down.	11/2/2019 12:11 PM
133	Mental health assistance as well!	11/2/2019 12:03 AM
134	I was only able to choose three, but utility assistance and down payment assistance are major factors. Also, mental health case management is key in keeping people in their homes, especially after they have a health or mental health issue that prevents them from working and having income for a while.	11/1/2019 5:56 PM
135	Landlord/tenant counseling is a great idea, but most poor are too intimidated to seek it. Rent controls and stricter enforcement are helpful.	11/1/2019 4:59 PM
136	Financial counseling and family counseling can help work out problems using the philanthropic community vs. the government	11/1/2019 4:36 PM
137	Prevention is also a cost effective method, compared to shelter, through rent and utility assistance. BUt the income requirements for these services often exclude those living just above the income threshold, be proactive and innovative in finding ways to target these funds to those that are just a few months, or a paycheck, away from homelessness.	11/1/2019 1:49 PM
138	Profit shelter in an empty not used building or near a church. Need to stop soliciting on street corners and leaving their trash behind.	11/1/2019 7:30 AM
139	It isn't so much that we lack agencies to address issues, but those in positions are not held accountable to outcomes. We should not tolerate the belief that the mental ill chose to be homeless by turning down mental health services, etc.	11/1/2019 1:21 AM
140	Needs to be strategic and targeted- would recommend the SSVF screening tool to be utilized community wide	10/31/2019 9:14 PM
141	Shallow subsidies would go a long way.	10/31/2019 8:54 PM
142	Supporting small businesses and outreach programs for quality job creation.	10/31/2019 6:50 PM
143	Change policies on evictions and support rental and mortgage assistance.	10/31/2019 4:24 PM
144	The majority of homeless people I see are suffering from mental illness including substance abuse. There's not a lot you can do to prevent homelessness in these individuals except for maybe institutionalize some of them or get them the help that they need.	10/31/2019 2:19 PM

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145	Our police department is NOT prepared to help the transients on the streets. They are not equipped for dealing with mentally challenged or substance impaired citizens. They try anything they can to NOT arrest them! I have heard it is because of the amount of paperwork or that they are understaffed but neither is a sufficient reason to not clean up our streets. We do NOT pay the taxes we do so transients can take up "residence" in our neighborhoods. If they can do that, we can go camping in the Mayor's front yard!	10/31/2019 7:54 AM
146	More rental assistance and budget training for people who need the rental assistance. More job training that gives them a skill they can use for the rest of their life. Finding business or industries that will train or who just need manual labor and are willing to pay a fair wage.	10/31/2019 4:03 AM
147	Homelessness is a problem with drug addiction	10/31/2019 12:02 AM
148	Skills traing to become self sufficient	10/30/2019 11:59 PM
149	See if they are US Citizens.	10/30/2019 8:01 PM
150	Homelessness is a serious problem in my neighborhood. There have been homeless masturbating on my front lawn, wandering my porch and trying to assault us. I have children and this is unacceptable. They need to be moved away from the city center. And there should be no overnight shelters anywhere near residential housing.	10/30/2019 6:46 PM
151	More needs to be done to refocus \$\$ on homeless prevention.	10/30/2019 6:39 PM
152	Zoning needs to increase. More supply of housing equals cheaper housing and less people on the street.	10/30/2019 5:37 PM
153	You need to invest in legal aid for evictions	10/30/2019 4:50 PM
154	City has torn down affordable units, on transportation lines, to make way for developer improvements, assisting in the 24 month wait for affordable units, especially for seniors on social security who get less than \$1600/month	10/30/2019 4:26 PM
155	We need greater protections for tenants from eviction (especially the elderly, disabled and mentally ill/impaired). Missing one months rent should not be immediate grounds for eviction.	10/30/2019 3:46 PM
156	Assistance finding work and/or counseling programs to assist people in reentering the workforce and applying/interviewing for jobs	10/30/2019 3:10 PM
157	NONE	10/30/2019 1:09 PM
158	It's getting out of control, if they are bored maybe we can help put them to work.	10/30/2019 1:30 AM
159	The solution to the homeless issue goes deeper than simply providing them shelter. Many of the homeless population need medical and behavioral/psychological help. Most of the homeless population also struggles with properly managing their personal finances, which is the cause of their homelessness. There are many contributing factors responsible for the growing homeless population in Phoenix. It would be impractical the believe that the solution to the growing homeless issue is simple and quick, because it is very complicated and will take time. Regardless, it is impossible to completely eradicate homelessness. Providing more resources and programs for healthcare, financial education, and employment resources is probably one of the best options.	10/30/2019 12:07 AM
160	Until we get a handle on the two biggest issues underlying homelessness (mental health and substance abuse) we are just giving lip service to the problems.	10/29/2019 3:44 PM
161	I'm not sure what can be done about homeless 'prevention' - it seems to be prevalent across various major American cities, and most municipalities are struggling to keep up with efforts on various fronts - prevention, treatment, identification of mental health issues and drug abuse, etc. It simply seems overwhelming and extremely difficult to tackle, despite various programs and funds having been allocated to homelessness over the years.	10/29/2019 2:35 PM
162	Prevention of homelessness is a home!	10/29/2019 12:22 AM
163	Active enforcement of loitering laws and encourage people to get help. Too many people are making a living pan-handling. There are many jobs going unfilled because they cannot pass drug tests or are unreliable. We should not encourage vagrancy.	10/29/2019 12:06 AM
164	support people in need before homeless	10/28/2019 10:41 PM
165	We DONT WANT anymore agencies in our area. Put them elsewhere. We have too many at 32nd Street & Van Buren.	10/28/2019 10:26 PM
166	Help them with vocational training, City should create city job programs for the homeless to pick up trash and litter and pay them. This is already happening in a city in the east coast.	10/28/2019 10:05 PM
167	https://vancover.ca/people-programs/temporary-modular-housing.aspx . This program provides housing, transitional assistance, and proximity to high capacity transit (including transit subsidies).	10/28/2019 5:26 PM
168	I wish I had answers here, addiction seems to be the largest problem in my community leading to theft of our personal property in desperation	10/28/2019 4:47 PM
169	N/A	10/28/2019 4:26 PM
170	Need more assistance especially for single mother/father and senior. It's hard leaving paycheck to paycheck and figuring out what bills to pay or not.	10/28/2019 3:06 PM
171	From what I have learned most of the homeless have mental issues or drug issues. I think if we can find a way to help the ones that might want help that would be great.	10/28/2019 4:30 AM
172	There don't appear to be any resources nearby that help with shelter. Maybe if there was that option, they could get on their feet in a timelier manner or be held accountable	10/28/2019 12:53 AM
173	Homelessness prevention is tied to homelessness services (see previous reply on the latter), but I think a more proactive and coordinated approach needs to be taken/available that identifies at-risk individuals (perhaps through services already being received or agencies already involved) so that services and options are made available before ppl/families become homeless, or at least soon after and during. Coordinated, accessible, comprehensive, wrap-around services with a focus not only on prevention but also addressing ongoing issues/problems/concerns/barriers is paramount to effectively dealing with homelessness.	10/27/2019 7:54 PM
174	Provide job training	10/27/2019 3:36 PM
175	Perhaps involving high school counselors/resource people regarding homeless youth.	10/26/2019 10:19 PM
176	Steady large increases rental fees dont come with the increased salary to offset rental fees which creates homeless populations who have never experienced this type of strategy before.	10/26/2019 6:44 AM
177	A place they can go before they end up on the street	10/26/2019 2:19 AM
178	Please do something and help families in need. There is too much talk and no action.	10/25/2019 11:47 PM

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179	Substance Abuse Assistance Mental Health Assistance Landlord/Tenant Mediation forced prior to evictions	10/25/2019 11:19 PM
180	The old saying goes..you can lead a horse to water, but you can't make him drink. That goes for the homeless, after being in the environment for so long, they are cautious. They need to be coaxed slowly and handled with kid gloves. There are ones out there that know the system and want nothing to do with it, but occasionally you will stumble on a few who are willing to receive the help, but just have no idea as to what to do because of being out there for so long..as they say..handle with care	10/25/2019 10:44 PM
181	The City of Phoenix needs to crack down on landlord abuse.	10/25/2019 10:34 PM
182	THERE NEEDS TO BE MORE SERVICES AVAILABLE TO ASSIST WITH THE LOW-INCOME PEOPLE AND FAMILIES SO THAT THEY CAN MOVE INTO A PLACE AND NO LONGER BE HOMELESS..... COUNSELING ONLY BRINGS AWARENESS.....WHEREAS CASE MANAGEMENT BRINGS LONG TERM SUCCESS AND RESOURCES.	10/25/2019 9:45 PM
183	We are too old to help but we do maintain two rental condos and we try to keep them affordable.	10/25/2019 9:27 PM
184	If we address the drug and alcohol addiction and mental health issues, we would help our homeless better than giving them just money and housing. Why would anyone want to get back on their feet and be independent if they can get free assistance by being homeless?	10/25/2019 7:48 PM
185	Daily job assistance office.	10/25/2019 6:36 PM
186	Home repair	10/24/2019 8:37 PM
187	Whatever we do, DO NOT institute rent control. It is full of unintended consequences and will make the problem worse, not better. I lived near Berkeley, CA when it had rent control. Saw property degradation with my own eyes and noticed un-saleability.	10/24/2019 5:21 PM
188	We want people to stay in housing if they can, over trying to get them into new housing after homelessness. We lost so much affordable housing as people were converting it into condos. We also need to make longer term hotels more available.	10/22/2019 3:59 AM

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Q26 Optional. Please share any additional comments you have about community facilities.

Answered: 215 Skipped: 1,828

#	RESPONSES	DATE
1	local bus	12/4/2019 5:54 PM
2	local transportation	12/4/2019 5:51 PM
3	I think Phoenix does a decent job of providing community facilities. I would like to see more park rangers patrolling to keep the parks clear of transients.	11/28/2019 5:04 PM
4	Local park is overcrowded with homeless people and shopping carts. People using drugs, drinking and fighting.	11/27/2019 9:06 PM
5	Can't say it enough. We need to educate and support our youth!!! Provide activities to get them off the couch and away from their technology to improve health and social skills.	11/27/2019 7:16 PM
6	animal shelter employment training	11/27/2019 5:59 PM
7	Activities for children with disabilities	11/27/2019 5:38 PM
8	Clean up the parks and devote more funds to making them safe.	11/25/2019 9:17 PM
9	more police in area	11/25/2019 8:45 PM
10	Money for police HQ in Laveen area.	11/25/2019 8:19 PM
11	Low cost or no cost mental health clinics so that people know where to find mental help instead of deciding to self medicate or self harm.	11/25/2019 7:53 PM
12	Community facilities in Laveen for youth and adults	11/25/2019 5:23 AM
13	It's time for police substation.	11/25/2019 3:11 AM
14	We desperately need some place for the youth to go for recreational activities that includes INDOOR activities	11/25/2019 12:52 AM
15	We need a police substation where both the city of Phoenix and MCO can work out of we need some support in our area the crime is out of control	11/24/2019 7:39 PM
16	Cesar Chávez park is beautiful but abused. Not only are the homeless a problem they other users often leave their garbage behind too. Also, the pond is filthy and it stinks.	11/24/2019 5:57 PM
17	Need additional police resources in Laveen (local substation for PD/MCSO, shot locator..etc)	11/24/2019 5:51 PM
18	More police presence.	11/24/2019 5:48 PM
19	Laveen needs a community center urgently with a pool for kids to get swimming lessons/swimming team. We have to drive over 40 minutes to get to a decent location for our kids to practice sports. The area designated to be a park across from the Paseo Pointe school on 55th avenue needs to obtain proper budget for maintenance.	11/24/2019 4:56 PM
20	1. A police substation in Laveen that houses both MCSO and PHX PD officers so they can work together to fight crime. 2. budget for monitoring and maintenance of Phoenix's shot spotter.	11/24/2019 4:42 PM
21	Need more police. Also we are currently experiencing a serious issue with road racing in the vicinity of 67th Ave & Southern/Baseline that needs to be addressed immediatly. We keep hearing police and sheriff are aware of problem but it needs to be addressed before there are serious injuries/accidents.	11/24/2019 4:33 PM
22	also need a hospital nearby	11/24/2019 4:21 PM
23	The lack of parks in our area compared to other parts of the metro is pathetic.	11/24/2019 6:01 AM
24	Bridlewood was promised a park when the city bought an empty lot within our community which has plenty of children who would use it. I've been here 8 years as the last lot sold and still no park.	11/24/2019 5:50 AM
25	Senior center	11/24/2019 4:09 AM
26	Where do the kids go after school?	11/24/2019 3:40 AM
27	Laveen needs another substation, preferably one that could be shared by PPD and MCSO so that these agencies can coordinate law enforcement in Laveen. Laveen also needs an effective shot spotter program or some other means of effectively indentifying the source of gunfire and arresting and prosecuting those who recklessly endanger community members.	11/24/2019 3:08 AM
28	Police substation. Crime is a major issue in ZIP 85339.	11/23/2019 11:43 PM
29	Police station	11/23/2019 10:49 PM
30	There is hardly any community centers in Laveen we need support it's a big town with hardly any services. They keep handing out building permits why not open restaurants	11/23/2019 9:24 PM
31	More POLICE	11/23/2019 8:28 PM
32	Rec. rooms. Activities for teens	11/23/2019 8:26 PM
33	Need a substation in Laveen for police. Also need active shot spotter	11/23/2019 7:05 PM
34	We desperately need services here for people of all ages in ways that raise us up and enrich our community to make it better for all the very good people who live here!	11/23/2019 6:10 PM
35	Public pool and a police substation. Mostly a police substation.	11/23/2019 5:59 PM
36	Police shot finder -fund use of it	11/23/2019 5:21 PM
37	The only thing that is critical that you don't even address is crime, the increase in violent and property crimes and you refusal to address this issue, shame on you all.	11/23/2019 5:15 PM
38	The senior center be inside the community center.	11/23/2019 4:40 PM
39	We need a police station in Laveen	11/23/2019 4:26 PM
40	We need a police station in Laveen. We are experiencing tremendous growth. Increased commercial businesses also need more of a police presence. Please build a police station in Laveen. All of my neighbors want more police in Laveen. Thank you.	11/23/2019 3:31 PM

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41	Police Substation in Laveen	11/23/2019 1:58 PM
42	With community centers there should also be education on keeping the community clean. Far too often, I see trash and debris in common area like parks and trails. People don't pick up after themselves. They must be educated and fined	11/23/2019 10:58 AM
43	I think I've said it all in my previous responses.	11/23/2019 7:52 AM
44	We need a better police presence in Laveen.	11/23/2019 5:06 AM
45	Budgeting for monitoring and maintenance of Phoenix's Shot Spotter device.	11/23/2019 4:58 AM
46	Police station is desperately needed	11/23/2019 4:45 AM
47	Police precinct in Laveen	11/23/2019 4:22 AM
48	1) a police substation in Laveen that houses both MCSO and PHX PD officers so they can work together to fight crime, and 2) budgeting for MONITORING and MAINTENANCE of Phoenix's Shot Spotter.	11/23/2019 4:16 AM
49	Laveen Police Department needed due to the population boom	11/23/2019 3:53 AM
50	This area needs a closer hospital/emergency room.	11/23/2019 3:51 AM
51	There needs to be a police station in Laveen. With the new homes being built, and stores there needs to be more police presence in Laveen, or the crime will sky rocket, and you will have people who own, and care about the community safe, and go elsewhere where they feel safe, and dont hear shots fired, and have to wait for officers to get in Laveen.	11/23/2019 3:36 AM
52	There is a distinct lack of health care facilities in Laveen. I often drive my handicapped neighbor to appointments and the closest doctors, specialists and lab facilities are all in Central Phoenix, and often farther away.	11/23/2019 3:18 AM
53	Please provide programs for large population of idle kids and young adults	11/23/2019 2:43 AM
54	Laveen is growing FAST. Our crime rate is going up while our property values will be affected. We need a police substation IN LAVEEN that houses both MCSO and Phx PD officers. We also need budgeting for the Shot Spotter that sits unused for the PHX PD because there is no money budgeted for monitoring and maintenance of the device. WE NEED IT!!! PLEASE!!!	11/23/2019 2:22 AM
55	We need more bus stops, busses, and lightrail.	11/23/2019 2:15 AM
56	YOU JUST NEED TO SEE AND NOT JUST LOOK.	11/23/2019 12:43 AM
57	We need more facilities that allow youth access without requiring them to be part of programs and without qualifications.	11/22/2019 11:23 PM
58	We have a library. Make it larger/expand hours.	11/22/2019 10:57 PM
59	It would be great to have a number of closer dog parks	11/22/2019 6:53 PM
60	FREE CLINICS	11/22/2019 3:24 PM
61	Laveen needs our our police department	11/22/2019 2:23 PM
62	More yoga	11/22/2019 2:05 PM
63	Get businesses to move in to the empty shell strip malls with tax incentives. We don't need to strip malls. KEEP OUT methadone clinics from residential neighborhoods. Crime	11/21/2019 9:37 PM
64	These are all necessary.	11/21/2019 4:42 PM
65	We need more environmentally friendly facilities.	11/21/2019 5:01 AM
66	These need to meet the needs of TODAY. The existing ones are outdated. Upkeep is important	11/20/2019 10:30 PM
67	a must need	11/20/2019 4:01 PM
68	Communities should have the best interests of all citizens at the center of focus: youth, families, and seniors. Let's not isolate these groups from each other. Rather, let's weave these groups together by providing communal, interactive resources. Parks and libraries (for all) should be a given, followed by more specialized resources targeting each of the 3 groups.	11/20/2019 5:52 AM
69	needed	11/19/2019 11:27 PM
70	We have some great community centers that have gone way downhill. They need cleaning up, new paint, new equipment, etc. Also, programs have gone downhill also. Deer Valley Community Center and Mountain View Community Center use to offer great programs and ADVERTISED them.. That was in the day when booklets/flyers were mailed. Now they cannot even email participants who attend on a regular basis and several people have told Parks and Rec Director to at least get the info out there when new sessions starting on nextdoor. com. I have even done it myself to keep some of the classes I attend going with enough attendees. Also, prices keep going up for crappy facilities.	11/18/2019 11:38 PM
71	NA	11/18/2019 4:52 PM
72	Children need supervision after school - not just turned lose in city centers. Cities don't control this - but the school day needs to be longer - 9-5.	11/18/2019 4:49 PM
73	Community facilities should be family based; provide senior services and activities; and, after school programs.	11/18/2019 3:33 PM
74	Ideally need a community center with park area such as Pecks Park.	11/18/2019 2:43 PM
75	Why doesn't the City of Phoenix invest in a large Aquatic Center that will serve it's residents and especially children during the summer? Most of the suburban communities around Phoenix have amazing aquatic centers. The old 1950's public pools and mini splash pads that are currently in Phoenix are outdated and boring.	11/18/2019 2:16 AM
76	Senior center for seniors to go to when they don't have family.	11/18/2019 1:11 AM
77	Community DIY center: providing DIY clinics, building code awareness and low cost rental tools.	11/16/2019 11:03 AM

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78	I've lived in Laveen for 10 yrs developing is still slow we should of had nice restaurants yrs ago, not Jack in the Box & Taco Bell, we needed shopping malls, more retail stores, movies theaters, dancing and dining clubs, skating ring, more things for teenagers and young people, and seniors and when you do provide community facilities poor Blacks, White & Hispanics can't afford to take advantage of the facilities. I grew up in the Matthew Henson Project there were never any nice community facilities we had the Chinese stores one Boys Club and the City parks, now north of Grant you have all this new buildings and Business developing, restaurants and I bet people don't even go down town to the ball park and restaurants bowling alley because some can't afford to and the new Fry's we had that Smitty's store 16th Street and Buckeye Road years ago when they could of developed Buckeye Rd. with a Neighborhood Wal-Mart store a Pharmacy and other business it looks like a ghost town, just a lot of our History torn down those were my ROOTS. City Officials downtown just didn't care it was always focused on the NEGATIVE back in the Day. When we had hard working parents that deserved some kind of luxuries in the community. Redeveloping the Matthew Henson Project was a plus but that's all you did after that and the W. H. Patterson ELK's Lodge they can use a Facelift that's all that's left for Black's to go and have fun and affordable, to hold Repast, Birthday parties,I would LOVE an affordable Reception Hall you have the Carver Museum that could be a great to have Wedding receptions and other events. Thanks for listening	11/16/2019 5:50 AM
79	More publicity in the newspaper about where are the community facilities.	11/16/2019 4:57 AM
80	Extend the hours of the libraries	11/16/2019 4:37 AM
81	They should be appropriately staffed, funded, trained and have resources. An understaffed, under resourced community facility can end up doing more damage than good.	11/15/2019 11:36 PM
82	Please keep the homeless out of the libraries. I will not take my grandson to Burton Barr.	11/15/2019 10:42 PM
83	Our youth population needs more no or very low cost options for opportunities to recreate/participate in positive learning and team environments.	11/15/2019 10:10 PM
84	Our young people have nowhere to go during school breaks and summers.	11/15/2019 10:01 PM
85	More trees, more open space, more native plant species and trees, more trees on our sidewalks, more multi-use retention areas.	11/15/2019 9:57 PM
86	Only open facilities that will have enough funding sources moving forward to prevent them becoming eyesores in their communities and/or magnets for criminal activity.	11/15/2019 9:29 PM
87	So City Planning is basically going to transform Phoenix into a non-white ghetto shit hole like majority non-white cities; Albuquerque, Detroit, Baltimore, Atlanta, Los Angeles, San Francisco, Flint, East St. Louis....	11/15/2019 9:26 PM
88	no	11/15/2019 8:45 PM
89	Facilities MUST be surveilled and protected from predators and criminals.	11/15/2019 8:40 PM
90	Its really hot here in the summer and to have affordable, indoor activities for kids and seniors is really important.	11/15/2019 8:09 PM
91	need more community centers where kids and adults can go to learn	11/15/2019 5:47 PM
92	Need more resources for our children and sport /music programs . Need more clinics around our area.	11/15/2019 3:16 PM
93	Engage our indigent populations!!!!	11/15/2019 3:29 AM
94	Start pulling weeds and fixing roads.	11/15/2019 2:42 AM
95	Our community lacks free or affordable safe places to play and learn. Programs such as CodePHX are too far for neighborhoods like Alhambra, and are located in places like North Phoenix or Downtown, out of reach for children who would benefit from educational, healthy activities more than their wealthier counterparts.	11/15/2019 2:06 AM
96	We need more positive places for the children and seniors to go...alot of people who fall in these categories dont have anyone to turn when they need help or just someone to talk to. The children really are pur future and seniors need not be forgotten just because theyre old	11/15/2019 1:48 AM
97	The youth center on Peoria and 17th Ave should be converted to a community center or a library. Allowing all types of ages to be in that facility will prevent crimes.	11/15/2019 1:07 AM
98	Open up more libraries	11/14/2019 9:15 PM
99	Parks in the area need better equipment and irritation	11/14/2019 5:22 PM
100	Build more	11/14/2019 4:55 PM
101	Create more parks in Phoenix so family's could have a relief time when they go there.	11/14/2019 4:54 PM
102	A program for kids 6months to 18years to keep them out of the streets	11/14/2019 4:45 PM
103	We don't have any affordable community centers! And we know why.	11/14/2019 4:33 PM
104	Cleaner parks and more with water, shade, less homeless sleeping on benches	11/14/2019 4:32 PM
105	More activities for children in the area	11/14/2019 4:32 PM
106	More splashpads in neighborhood parks	11/14/2019 4:30 PM
107	Need to be cleaned UP! People need more police presence, fine those that leave litter etc clean up & remove homeless!! Open a shelter near the railroad tracks - keep them safe confined	11/14/2019 2:54 PM
108	library programs, esp reading rooms, afterschool safe place, maybe tutoring rooms, help everyone!	11/13/2019 10:03 PM
109	We have to drive to Glendale for an acceptable park for our daughter.	11/13/2019 9:06 PM
110	We need more at the library. Lots of people still go to libraries. Also, the parks need to be updated. We need shade over the kids play equipment. More dog parks too.	11/13/2019 6:25 PM
111	Resource centers, senior centers, youth centers need to ALWAYS be in communities. These facilities allow citizens to be engage and invested in their communities, not just for the now but for the future and generations to come.	11/13/2019 5:19 PM
112	Definite need for youth centers/community centers and services.	11/13/2019 4:36 PM
113	Didn't see less taxes, less spending on here. Everything is geared toward social spending. How about putting money back in people's (and small business) pockets and let them make decisions based on what is best for them. Government (and Phoenix City Government) is a horribly inefficient way to do much of anything.	11/13/2019 3:22 PM
114	Additional resources and outreach needed for senior services.	11/13/2019 3:02 PM

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115	NA	11/13/2019 2:29 PM
116	Homeless housing community with showers laundry facilities and restrooms and camp sites to sleep.	11/13/2019 4:17 AM
117	Can we get a recreation center near Paradise Valley Community College?	11/12/2019 11:03 PM
118	As our community ages we also need to invest in facilities that attract and support older residents	11/12/2019 8:07 PM
119	Senior Centers should outreach more to senior housing and assisted living group homes.	11/12/2019 5:03 PM
120	We need a recreation center in Cesar Chavez Park	11/12/2019 2:59 PM
121	Parks are unsafe because the homeless "live" there	11/11/2019 8:55 PM
122	Family recreation centers and senior centers can be combined, as more seniors today don't prefer to be sequestered to "seniors only" facilities.	11/11/2019 7:17 PM
123	There would be more buildings available if the city and Maricopa County would more quickly notify out-of-state, out-of-country building owners that if they don't clean up their properties (to prevent squatting that leads to a health hazard situation), they will be seized and made into community centers. There are plenty of open plots of land that are not being developed or just used as tax write-off vehicles. Put a time limit on those plots of land and tell owners to get on their development projects or sell.	11/11/2019 4:49 PM
124	bingo, etc. for elderly	11/11/2019 4:05 PM
125	Currently the library in our community is not big enough to provide enough space for mixed population. Certain times of the day it is overtaken by the homeless population because they have no where else to go.	11/11/2019 2:26 PM
126	Better parks, community centers & upgrading libraries will help community.	11/11/2019 5:48 AM
127	We sent several of our kids to college to return to our neighborhoods and make a difference, but while they're gone, investors came in and demoed our adobe houses for parking lots and hi-priced rentals. Our seniors and remaining children need the "old" Central Park back. A facility that aided in leadership development for children and programs you feed the surrounding community of 9 blocks.	11/8/2019 10:32 PM
128	They should all be safe.	11/8/2019 3:53 PM
129	Laveen has no services or programs for youth, seniors and individuals with disabilities. Laveen also need community centers and meetings spaces,.	11/7/2019 2:34 AM
130	We absolutely need a DOG PARK in 85018 near 44th Street and Campbell. Kachina Park would be an excellent place to put one. Please consider creative solutions for this pressing problem.	11/7/2019 1:14 AM
131	I said health care, but I mean QUALITY health care. Doctors that specialize in yoga & speaking English should have their licenses revoked. (& yes, my health insurance actually referred me to an MD with those listed as specialties, for a diagnosed & documented condition that requires an MD who actually knows something about women.... instead I found a doctor who actually lost my samples so many times, I decided it was easier to let deal with a possible infection rather than go back for round 4. I know now I had an infection because it disappeared when I was put on antibiotics for something else... I was smart & called in a favor to get those. I also think we need more parks & trees & green. The summers are getting hotter & more oppressive & it is even hard to get new plants & trees to grow because of the lack of shade & green in the neighborhood.	11/6/2019 9:29 PM
132	Recreation programs!	11/6/2019 6:19 PM
133	Entertainment facilities	11/6/2019 4:06 PM
134	Desperate need for more senior centers and day centers for the homeless.	11/5/2019 11:08 PM
135	Community Centers, Libraries and Senior Centers can be combined in one building. A great use for some of the unused or underused building stock that currently exists. Providing that immediate population density in an area/unused building may help to support the surrounding local businesses with patrons.	11/5/2019 5:36 PM
136	Need more youth centers and indoor gyms that kids can use in low income neighborhoods	11/5/2019 2:04 PM
137	I believe we should have more small business opening in the area. Thank you,	11/5/2019 12:58 PM
138	More parks/kid friendly things to do. Create. Walking/biking friendly environment, more sidewalks	11/5/2019 6:29 AM
139	desert west community centers is one of the least accessible and hardest to work with, the cost of facilities is absurd	11/5/2019 6:06 AM
140	The park hours are terrible. The are only open when it is too hot to use them. Specifically the one on van buren and 13th ave. Having short park hours is not the right answer to fight homelessness	11/5/2019 5:02 AM
141	Focus on ADA improvements	11/4/2019 7:32 PM
142	Use resources better. I can't think of any reason that South Mountain park is open until 11p. Dawn to Dusk is better and rangers can be more visible and active during daylight hours.	11/4/2019 6:44 PM
143	Community Facilities have changed. There used to be more facilities for children/teens, but those have closed and I certainly see that petty crimes like vandalism increase in the summer and during school breaks. I heard that there is a church on 2nd avenue and dobbins that plans to build a center, which would be a great thing for the community. I wonder if there isn't funding available to help them with that. Or even programming when it does open because the YMCA that was off of central closed and there is nothing else in the area.	11/4/2019 5:56 PM
144	Have more recreation centers after school in more communities and assistance/tutoring for struggling students.	11/4/2019 2:32 PM
145	need more marketing and outreach More people would participate if they knew about it	11/4/2019 2:04 AM
146	Our local library needs to be expanded, and improved. The physical building needs beautification, especially outside. Parking needs to be improved. There are needs for shade when people are parked outside.	11/4/2019 1:38 AM
147	Patrol them so they do not become harbors for the indolent	11/3/2019 4:33 AM
148	Libraries are great resources and need to keep up with the needs of the community for access and services	11/3/2019 2:12 AM
149	Given the nocturnal tendencies of people here, especially young people and during the summer, I think community centers should seriously consider the merits of staying open later in the evening.	11/2/2019 8:01 PM
150	keep the kids off of the streets by making the community centers fun and exciting to be at. Parents should be able to drop kids off at the community center and know they will be safe.	11/2/2019 12:13 PM

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151	Hours of operation can be expanded to later in the evening	11/2/2019 7:02 AM
152	More natural desert parks and community parks	11/1/2019 9:03 PM
153	In Laveen, 85339, we need A LOT more activities & places to congregate for youth, teens, and seniors; Transit neighbor circulator bus; a senior center: indoor soccer fields; aquatic center; grants & construction loans or grants for community organizations to deliver services and construct or rent facilities	11/1/2019 6:42 PM
154	Work with schools to open up FREE space and playgrounds for community use. Open city facilities for FREE use for more hours during the day, evening, and weekends. Work with corporate sponsors.	11/1/2019 6:03 PM
155	Dog parks and dog friendly centers.	11/1/2019 4:37 PM
156	All libraries need to be supported to return to pre-recession hours and staffing and services. These spaces are need for community in many ways.	11/1/2019 1:50 PM
157	Make use of the empty buildings between I-17 access road and 29th Drive - north of Dunlap. Very few buildings are in use. Set a sections of the building spaces for the community needs for education or providing temporary shelters.	11/1/2019 7:33 AM
158	they need to be safe	11/1/2019 1:23 AM
159	Our libraries are a great asset and serve so many in Phoenix. I go to Burton Barr regularly and am always happy to see how many people are there!	10/31/2019 8:28 PM
160	Increase green spaces, gardens, trees, bike trails, amusement parks.	10/31/2019 4:25 PM
161	I think the recently expanded library hours at the Acacia branch are a great step, but I really think libraries should be open all day in the summer when people are most at risk for heat-related illness and may not have access to adequately cooled housing during the day.	10/31/2019 4:16 PM
162	We have lovely parks. We just need the city to maintain them better. We need someone to enforce leash laws and someone to have the homeless move along.	10/31/2019 2:20 PM
163	Actually, in my experience, our Facilities and Building Community needs are well met in our neighborhood.	10/31/2019 4:08 AM
164	We have some fairly nice parks but the closest library is a crossed Grand Ave or Interstate 17 which create a natural barrier. We have lots of large apartment complex with lots of children in this area - giving them a place to go after school would be great. Note again the closest community centers are a crossed natural barriers.	10/31/2019 4:06 AM
165	Kid and families need to stay active in their communities, be safe	10/31/2019 12:04 AM
166	Something for young and old with affordable membership fees	10/31/2019 12:01 AM
167	Parks with natural play features such as logs, hills, water, etc and not the cookie cutter play equipment that is hot half of the year. Parks should inspire creativity and connection to nature.	10/30/2019 11:25 PM
168	homelessness is also a problem in the local parks. Children cannot go play safely. The park on McDowell and 7th Street is littered with homeless. Children never play there because of it.	10/30/2019 6:47 PM
169	The city needs to look at areas that do not have walking areas or parks. I live in a square mile with none of the above. Need to invest in trees, landscape, walking areas in all areas that don't have parks/green areas (public or private)	10/30/2019 6:28 PM
170	All parks and preserves within the City of Phoenix should be tobacco-free.	10/30/2019 6:05 PM
171	There need to be more community centers as more people move to the valley.	10/30/2019 5:38 PM
172	Don't need more so much that we need more support for libraries to be open more hours, and parks get looked after always.	10/30/2019 4:41 PM
173	Our parks need updating for improved facilities. If you look at parks in surrounding cities they have far more amenities, especially for families and arts. Splash pads/water features for parks plus outdoor concert spaces would be great!	10/30/2019 3:49 PM
174	NONE	10/30/2019 1:09 PM
175	Yes it's public places but homeless folks are making it unsafe for everybody else. We need our community facilities cleaned up, people can't just loiter all day long because they have nothing else to do.	10/30/2019 1:33 AM
176	Community Facilities that offer extended programs in partnership with nonprofits (i.e., bullying, suicide prevention, and youth leadership opportunities).	10/29/2019 7:53 PM
177	Please keep the homeless and drug users OUT of the Public Libraries. Our children are not safe in our own libraries. This is a travesty	10/29/2019 5:00 PM
178	Places for homeless to hang out creates a vacuum where your average citizen refuses to go....this is most apparent in our parks which are over run and have been taken over almost completely by the homeless.	10/29/2019 3:46 PM
179	Why does the development and building of a community facility or park take so long? The city has owned a parcel of land at the northeast corner of 39th Ave. and Hackamore Dr. (APN 201-33-564) for over 20 years - the city installed a sign that states the land is to be a park, yet after 20 years no development has taken place.	10/29/2019 2:45 PM
180	Our area does not need anymore low income areas. We have enough. I would like to see more high end and less cookie cutter lots, too congested here already	10/29/2019 8:10 AM
181	Laveen nneeds a police substation, more police presence asap	10/29/2019 6:30 AM
182	Our community is totally lacking in youth/family community facilities. We need a safe place for recreation which can provide dual services of resources for individuals and families. A wide variety of classes could be offered from healthy eating; art, crafts; job searches, etc. There's no low cost options for youth and families in our area and there is a multitude of empty commercial buildings just waiting to be filled with something positive for our community. Instead of pouring millions into the homeless population, spend the money on our youth and families who are contributing to society.	10/29/2019 4:21 AM
183	We need to upgrade our parks to compete with suburb growth. We need a ymca and inside gym.	10/29/2019 3:41 AM
184	No more methadone clinics crime and break ins have increased dramatically since the arrival of a clinic in the area. We need more policing.	10/29/2019 3:19 AM
185	Pools and shade over splash pads	10/29/2019 1:32 AM
186	Pickleball facilities	10/29/2019 12:28 AM

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187	We need pickle ball courts. Very low cost and very popular sport for all ages	10/29/2019 12:26 AM
188	Affordable housing	10/29/2019 12:23 AM
189	Add pickle ball to more public parks like awhatukee. Not fair they have tons...we have zero in Arcadia.	10/29/2019 12:10 AM
190	Make sure they are well lighted and safe. Libraries are not intended to be places to camp.	10/29/2019 12:08 AM
191	The need to keep teenagers busy and out of trouble.	10/28/2019 11:58 PM
192	promises made have fallen through the cracks for our community. empty lots waiting for parks and town center recreational options.	10/28/2019 10:42 PM
193	We need a Senior center at 32nd Street and Van Buren or at Roosevelt	10/28/2019 10:27 PM
194	more community gardens and transportation pathways for bicycles	10/28/2019 10:09 PM
195	We need a library or special needs school to be build next door to Falcon Park where the former Military reserves station was. We need to expand the Strive Program of Carl Hayden and make a Autism school program for high schoolers with autism.	10/28/2019 10:08 PM
196	More centers like the Muriel Smith, are needed in the South Mountain area.	10/28/2019 9:15 PM
197	I'd love to see more public water-play features and parks since kids are out of school in the hot months with few outlets for energy.	10/28/2019 9:00 PM
198	We've noticed that many homeless go to the parks and libraries during the day. They are almost becoming homeless daycares. Are there any other places/facilities that the homeless can go to during the day?	10/28/2019 8:14 PM
199	Indian School Park is an incredible community asset; however it is missing a fundamental ingredient - users. There needs to be a reason for people to visit the park on a regular basis, preferably on foot. Position housing and services around the park and orient active uses around the perimeter. It is an enclave today with only 3 dead-end points of entry.	10/28/2019 5:28 PM
200	N/A	10/28/2019 4:27 PM
201	we need more modern amenities in the Maryvale area for our seniors and families	10/28/2019 4:14 PM
202	I live in a planned community and most of the questions do not apply. As a fast growing city, City of Phoenix do need more affordable housing.	10/28/2019 3:11 PM
203	There's certain area that we need to build community center for children and adolescents and senior. We need to build a connection with people and help them stay on track to excel in society.	10/28/2019 3:08 PM
204	I wish our park had updated equipment and even a pool or rec center.	10/28/2019 4:31 AM
205	Phoenix has some nice parks; however, others have facilities and equipment that is in disrepair and needs funding / resources for improvement. Safety is another issue at some locations where transients and/or drug users congregate. I believe the quality and success of the City's public parks goes hand-in-hand w/ the success of dealing with the homelessness issue.	10/27/2019 7:58 PM
206	Perhaps a funding source so that families can enroll children in afterschool programs that have a cost factor.	10/26/2019 10:21 PM
207	The closest community center for children is well out of walking distance which creates a large percentage of latchkey kids with no positive influence available until adults come home	10/26/2019 6:46 AM
208	Free indoor walking and exercise facilities especially in the summer	10/26/2019 12:45 AM
209	LIBRARIES AND HEALTHCARE ARE VERY IMPORTANT. HEALTHCARE SHOULD BE AVAILABLE FOR ALL AND IN HOMELESSNESS AND LOW-INCOME FAMILIES, IT IS NECESSARY TO HELP KEEP SANITATION AND PROPER HEALTH PRACTICES FOR THOSE WHOM STRUGGLE ON A DAILY BASIS. LIBRARIES BRING DIFFERENT RESOURCES TO THE PUBLIC WHICH CAN HELP THEM USE INTERNET FOR SCHOOLING AND OR JOB SEARCHES AND KEEPING IN CONTACT WITH FAMILY AND FRIENDS. THEY ALSO PROVIDE A PLETHORA OF KNOWLEDGE AND REFERENCE MATERIALS TO EXPAND THE MIND. THERE ARE ALSO FAMILY ACTIVITIES TO MUSEUMS AND OTHER PLACES THAT BRINGS CULTURES TO THE YOUTH AND PUBLIC.	10/25/2019 9:50 PM
210	Availability of community facilities after school hours is important. As well as providing laundry facilities for youth attending school that are homeless or do not have access in their current living situations.	10/25/2019 6:44 PM
211	We need better quality and safer public parks	10/25/2019 12:34 AM
212	I think libraries will be non-existent without a major change in digital services.	10/24/2019 6:54 PM
213	We need activities in the parks and recreational activities in my area. There's very little programmed here. Also there are great active parks in Germany that help kids and adults be active in fun ways. It would be great to fit some of these into our parks. I love our preserves but some of them have become inaccessible due to so many people using them.	10/22/2019 5:00 AM
214	We have four vacant lots that are blighted areas in Laveen. The city has the impact fees, please build the parks or give the impact fees back to the homeowners so they can do something with this land.	10/19/2019 7:22 PM
215	I would like to see multi age centers were youth activities and senior activities happen within the same facility and are linked were appropriate. This build a relationship in value between young and old and mutual respect between the generations	10/18/2019 6:45 AM

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Q27 Optional. Please share any additional comments you have about social and public services.

Answered: 155 Skipped: 1,888

#	RESPONSES	DATE
1	I have to move because I can't keep a job because i don't have permanent childcare	11/27/2019 9:19 PM
2	Domestic violence services	11/27/2019 8:46 PM
3	Again, get our youth in physical activities that will improve their health and social skills.	11/27/2019 7:17 PM
4	Domestic violence services	11/27/2019 7:13 PM
5	Public/Residents' Safety (From Drug Abusers & Burglars)	11/27/2019 6:51 PM
6	Domestic violence services HIV/AIDS services	11/27/2019 6:05 PM
7	Healthcare/medical clinic facilities	11/27/2019 4:41 PM
8	Homelessness Veterans Services Services for persons with disabilities Domestic violence services	11/27/2019 12:57 AM
9	Money for police force to do what they deem necessary.	11/25/2019 8:20 PM
10	Positive park activation to deter poor activities in family spaces. Create partnerships to promote and conduct weekly activities that appeal to the community.	11/25/2019 7:56 PM
11	The city NEEDS to pass budget increases for additional police! The lack of police presence in 85339 and long wait times for police is absolutely unacceptable. The crime in this area is absolutely the result of a city that does not consider this area a budget priority.	11/25/2019 3:14 AM
12	Get the parents more involved to limit kids from roaming the streets and committing crimes.	11/24/2019 5:59 PM
13	Need additional police resources in Laveen (local substation for PD/MCSO, shot locator..etc)	11/24/2019 5:52 PM
14	More police presence.	11/24/2019 5:50 PM
15	Training police to understand that they are Social Workers and how to function in that capacity.	11/24/2019 5:02 PM
16	We need activities for our youth to keep them away from crime.	11/24/2019 4:57 PM
17	1. A police substation in Laveen that houses both MCSO and PHX PD officers so they can work together to fight crime. 2. budget for monitoring and maintenance of Phoenix's shot spotter.	11/24/2019 4:43 PM
18	Need more police. See previous comment about current street racing issue around 67th Avenue.	11/24/2019 4:35 PM
19	Police station in laveen	11/24/2019 2:46 PM
20	The youth in this area need something to do! Breaking into everyones houses should not be an everyday activity! They need jobs and community centers...something!	11/24/2019 6:03 AM
21	We need a police station desperately.	11/24/2019 5:54 AM
22	Help for homeless	11/24/2019 4:09 AM
23	overs," the gun firing, and other crime in Laveen, 1) a police substation in Laveen that houses both MCSO and PHX PD officers so they can work together to fight crime, and 2) budgeting for MONITORING and MAINTENANCE of Phoenix's Shot Spotter. It's a device	11/24/2019 3:27 AM
24	Laveen needs a substation, preferably one that can be shared by PPD and MCSO to coordinate law enforcement efforts. Although youth recreation is also needed, law enforcement is a priority for my family and most community members with whom I have discussed this topic.	11/24/2019 3:09 AM
25	1) a police substation in Laveen preferably one that houses both MCSO and PHX PD officers so they can work together to fight crime 2) budgeting for MONITORING and MAINTENANCE of Phoenix's Shot Spotter. I	11/24/2019 12:42 AM
26	We absolutely need more policing in Laveen. To give you only ONE of many examples, several times each night, on Nextdoor dot com, there are several gunshot notifications and vandalism/burglaries. Last night, on 51st Avenue, a pickup truck raced up on me, then around me and the driver was doing NO less than 85 MPH. The drag racing in the area has caused horrible traffic hazards and if not for defensive driving skills I would be hit or dead. WE NEED POLICE PRESENCE—period! Our area is growing in leaps and bounds but no one is going to buy those AFFORDABLE homes or populate the businesses until we have order in our community. Please help all the good people of Laveen. We cannot do this alone! Thank you, Dr. Melissa Price	11/24/2019 12:10 AM
27	Community 1) a police substation in Laveen that houses both MCSO and PHX PD officers so they can work together to fight crime, and 2) budgeting for MONITORING and MAINTENANCE of Phoenix's Shot Spotter. It's a device that will pinpoint the exact location 3.) restaurants I'm sick of fast food	11/23/2019 9:29 PM
28	MORE POLICE	11/23/2019 8:28 PM
29	I don't feel we have the tools to succeed I. This community without the constant support of our police departments. They are spread too thin, would like to see a police department/ sub station in Laveen Baseline area is of utmost importance. Too many shootings, crime, traffic incidents and we feel we are alone here without support from our state! This issues need immediate response and support from our city, state and government. Where are our tax dollars going? We pay very high property taxes for this area and we are not seeing results of our dollars!	11/23/2019 6:55 PM
30	Police shot finder - fund use of it	11/23/2019 5:22 PM
31	Police Police Police	11/23/2019 5:16 PM
32	No homelessness help other than a facility to put people in, and ONLY if they can't provide or work for the entitlement. If you want it, earn it!	11/23/2019 4:28 PM
33	We need to focus on youth activities. Many youth in Laveen have no public recreational facilities to help. We need to make sure our youth are well equipped. This will reduce crime and build a better work force.	11/23/2019 3:34 PM
34	I believe Laveen needs a police station. The crime is terrible with gun shots heard every night, home and car break in, business robbery, and shootings at the school. We need help!	11/23/2019 2:56 PM
35	Budgeting for monitoring and maintenance of Phoenix shot spotter	11/23/2019 1:59 PM

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36	Budgeting for monitoring and maintenance of Phoenix's Shot Spotter device.	11/23/2019 4:58 AM
37	Police station needed	11/23/2019 4:46 AM
38	Police precinct in Laveen	11/23/2019 4:23 AM
39	1) a police substation in Laveen that houses both MCSO and PHX PD officers so they can work together to fight crime, and 2) budgeting for MONITORING and MAINTENANCE of Phoenix's Shot Spotter.	11/23/2019 4:17 AM
40	Legal help, especially for seniors and disabled people, would be a tremendous help. Even across the Valley, there is little low-cost legal assistance for people on fixed incomes.	11/23/2019 3:21 AM
41	Please provide social services to this area	11/23/2019 2:44 AM
42	I THIN THE NEED IS EVIDENT .	11/23/2019 12:45 AM
43	Too much money goes to the city cops. That money should be redirected to provide services to the community. That could alleviate much of the need for policing if the community had the support to watch out for themselves and their neighbors.	11/22/2019 11:26 PM
44	There needs to me more focused around keeping people in their places of work and home, without moving them while the community goes through gentrification	11/22/2019 9:32 PM
45	Laveen needs its our police department	11/22/2019 2:24 PM
46	City of Phoenix mayor and council vote for what they want to keep out of their neighborhoods. Don't need anymore Social Justice programs. Light rail waste of money to majority in Phx	11/21/2019 9:39 PM
47	Please pay attention to all.	11/21/2019 4:43 PM
48	Policies that encourage and support faith-based initiatives are an important aspect of this work.	11/21/2019 1:58 AM
49	From what I observe on a daily basis living in central Phoenix, homelessness, mental and behavioral health and persons with disabilities issues are fast becoming needs begging to be addressed.	11/20/2019 5:56 AM
50	needed	11/19/2019 11:28 PM
51	Need more afterschool programs, affordable childcare programs, and seniors biggest issue with day programs is transportation. That is a big need especially being in a huge retirement city/community.	11/18/2019 5:04 PM
52	Difficult to say when none of the questions address the crime of the homeless due to the light rail in the area.	11/18/2019 4:56 PM
53	NA	11/18/2019 4:52 PM
54	Add domestic violence services	11/18/2019 4:22 PM
55	Mandatory drug testing before helping out with services.	11/18/2019 1:12 AM
56	Millions of people are moving here every day Phoenix Arizona you need to speed up the Process for social and public service.	11/16/2019 5:52 AM
57	Prevention of crimes.	11/16/2019 4:58 AM
58	Round up the druggies and send to Mexico	11/16/2019 4:38 AM
59	Fix education, focus on kids, stop wasting money and time on homeless. Bring back the Don't feed the homeless campaign.	11/15/2019 10:43 PM
60	More services for Veterans because unlike the homeless drug addicts (most of them blacks & Hispanics, FACT) City Planning is catering too, Veterans actually served their country.	11/15/2019 9:28 PM
61	no but have concern over people that put food tents out on the streets. don't have food health cards. no place to wash there hands no rest rooms. don't pay tax's what's wrong with the city of phoenix I have to pay tax's for ever thing. own city should look in this.	11/15/2019 8:45 PM
62	A vocation program for teenagers would help with boredom and mischievousness	11/15/2019 8:41 PM
63	I think mental health services can be incorporated into other activities so the stigma of receiving mental health services is not so apparent. We can incorporate activities such as meditation for 5-10 at the end of physical activities. We can incorporate alternative dispute resolution into games where children learn about different methods of resolving their differences.	11/15/2019 8:14 PM
64	need more centers for the young and older adults.	11/15/2019 5:48 PM
65	Having resources for minority including myself for help with any legal advise and providing any services will help the community for south phoenix residents	11/15/2019 3:18 PM
66	affordable mental health services....engage our needy	11/15/2019 3:30 AM
67	Help citizens who pay taxes or sacrificed their health(veterans).NO ILLEGALS!	11/15/2019 2:45 AM
68	Programs like Head Start are incredibly beneficial to Phoenix communities, especially low income families who cannot afford the cost of preschool. Affordable day care would also make it easier for families to increase income, as then families could afford to work more hours or have more family members contribute financially by having time to earn an education or get another job.	11/15/2019 2:09 AM
69	Veterans have put their life on the line and are the first to be shunned because theyre traumatized from what theyve encountered while serving THIS COUNTRY. It makes zero sense. They should be served like they served this country!	11/15/2019 1:50 AM
70	N/A	11/14/2019 6:53 PM
71	I want to be able to walk from my car to a store without seeing any dirty needles on the ground	11/14/2019 4:51 PM
72	A service for everyone from ages 6months to seniors	11/14/2019 4:48 PM
73	The mentality health programs are lacking psych help should be more accessible	11/14/2019 4:42 PM
74	PHOENIX needs to get it together and clean up the homeless . The trash and Graffiti as well . Get on it district 4!	11/14/2019 2:56 PM
75	need available and affordable treatment; street people don't have insurance!	11/13/2019 10:04 PM
76	I probably would have selected all the options as they are of equal importance.	11/13/2019 6:07 PM
77	More social and public resource centers are needed as communities continue to grow. The public should know where the centers and services are without having to go on their electronic device.	11/13/2019 5:20 PM
78	24 hour child care	11/13/2019 4:33 PM

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79	Hand up, not hand out.	11/13/2019 3:40 PM
80	affordable child care, after and before school care	11/13/2019 3:32 PM
81	Improved delivery of mental health services not more of same.	11/13/2019 3:20 PM
82	Additional support and funding needed for senior services/senior activities.	11/13/2019 3:03 PM
83	NA	11/13/2019 2:30 PM
84	Providing free or low-cost services to the homeless and less fortunate community.	11/13/2019 4:18 AM
85	I feel that the people you are targeting get more attention than the law abiding tax paying citizens. It is unfair to push all of this onto one area. The biltmore and Paradise Valley do not get their fair share!!! I feel like my rights to a clean, safe neighborhood no longer count, the rights all belong to the people who commit crimes against all of us.	11/12/2019 7:42 PM
86	Childcare costs are extremely unaffordable on minimum wage. What can the city offer at Community centers for working families as childcare options?	11/12/2019 5:04 PM
87	Easy access and availability of transportation to these services is needed. Also more shad along those routes.	11/12/2019 1:39 PM
88	All of the services on the list are important services, making it difficult to choose between them. I think services for seniors are under-rated, as those services can greatly improve senior health and independence, by keeping seniors active and connected. Childcare is absolutely necessary for women to be able to support themselves and their children through employment, and to support their independence from abusive or controlling partners. Access to affordable healthcare, including mental health care is necessary for low-income people of all ages. Domestic violence services seem never to be able to meet demand. However, among domestic violence services, the need for legal services is one of the greatest needs - and the least available service. In fact, legal services can help address problems in every area identified on the preceding list. And progressive, proactive cooperation with already-established civil legal assistance providers in Phoenix could result in far-reaching solutions in several policy areas, beyond the specific legal cases of individual people.	11/11/2019 7:31 PM
89	Enhance the MCSO Human Trafficking Task Force and Special Victims unit with more local liaison officers to clear out trafficking nests. Encourage ICE to get busy and make good on outstanding warrants. That would cut down on the homeless exploitation by organized crime groups turning them into 'street entrepreneurs'.	11/11/2019 4:55 PM
90	There is a need for many areas. But with homeless ness also comes the behavioral concepts as wrap around services.	11/11/2019 2:28 PM
91	There were many more on that list I'd like to check. Hard to limit to just 3 top choices.	11/11/2019 12:15 AM
92	Substance Abuse and Drop Out Prevention of youth ages 13-16	11/9/2019 6:17 PM
93	We DO NOT WANT to turn our neighborhood into a homeless safe space.	11/8/2019 10:36 PM
94	More Public Parks with specific areas for dogs and their families is needed.	11/7/2019 10:01 PM
95	we need to deal with homelessness and housing	11/7/2019 9:26 PM
96	Literacy and ESL (English as a Second Language) is also needed.	11/7/2019 1:15 AM
97	See my previous comments on quality.	11/6/2019 9:29 PM
98	Veterans Services	11/6/2019 5:27 PM
99	If you don't want the homeless on the streets, provide services for them.	11/5/2019 11:10 PM
100	number 4 would be homeless services	11/5/2019 6:49 PM
101	integrate the services as much as possible. We normalize as humans (mentally/physically/spiritually) when surrounded by others	11/5/2019 5:37 PM
102	how about laying off the groups that go to parks etc to help out the homeless with food, clothing, hygiene and other things?	11/5/2019 4:20 PM
103	Need more access to quality affordable childcare - lets the parents work and provides low income children with early education opportunities to perform better in school	11/5/2019 2:05 PM
104	We need priority on more mental health services!	11/5/2019 12:43 AM
105	Have the funding opportunity be more concentrated to make a larger impact that can be measured versus small awards that aren't creating a large impact in a way that measures as a outcome.	11/4/2019 7:35 PM
106	Trash. START PRESSING CHARGES FOR THESE HOBOS THAT DIG IN OUR DUMPSTERS THROWING STUFF EVERYWHERE AND THE SORRY ASSES THAT THROUGH TRASH OUT ONTO THE ROAD IN THE MIDDLE OF OUR BEAUTIFUL CITY!!!!!!!!!	11/4/2019 2:33 AM
107	We need to create great communities where kids can be active and safe and parents have a place to bring their kids so they have time to work.	11/2/2019 12:15 PM
108	More well-paid social service and health navigators, as well as case managers would be helpful to assist people to obtain services and to prevent people from spiraling.	11/1/2019 6:06 PM
109	Child care is a major expense for working families - who must often choose between leaving children to work, or quit working. Subsidies are necessary.	11/1/2019 5:01 PM
110	work with organizations that know the subject	11/1/2019 4:38 PM
111	Provide classes to help people get jobs by holding low cost classes through city or other organizations willing to chip in to help. Educate these people so they can get a job and have self esteem.	11/1/2019 7:37 AM
112	We need more available beds for those petitioned because of mental illness, we need more theraputic intervention for those hospitalized and better follow up from case worker and agency staff. The Veyo transportation abuses the constiuents they serve, the most vulnerable get blamed for the disinterst and lack of accountability of those in charge of distributing services, We should provide services and resources to families to care for the vulnerable adults with mental illness, disability and substance abuse issues - families have the biggest stake in the individuals recovery are not to blame for the illness of their adult children or relatives.	11/1/2019 1:26 AM
113	Homeless veterans are important, but there's been much federal investment on that front with good results. We need to take what's been learned there and invest in the general population with City funds.	10/31/2019 8:57 PM

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114	We need more access to and investment in ALL the social and public services on the previous page.	10/31/2019 8:30 PM
115	Connect residents to HIV/AIDS testing and other resources.	10/31/2019 4:26 PM
116	Obviously homelessness is a problem... It's the number one problem I see, but I don't see much for seniors in this area at all. And I notice a lot of seniors end up becoming shut in.	10/31/2019 2:21 PM
117	These needs are also pretty well met. I do see people that are homeless around, though, so perhaps that's where the need lies.	10/31/2019 4:09 AM
118	I am a senior and there are 3 senior centers within 5 miles of me. I say give the young families a place to meet and have fun. The schools in this area now have gyms and there is a plan to open them to the community which would be great.	10/31/2019 4:08 AM
119	I can chose way more than 3...	10/31/2019 2:17 AM
120	People need a place to go and know they can get help	10/31/2019 12:05 AM
121	Need more affordable childcare options. It's more financially prudent for me not to work than work and pay for daycare / early childhood education as a middle class family. Homeless need wrap around services to solve the problems causing their homelessness instead of bandaid solutions.	10/30/2019 11:28 PM
122	While all social and public services are needed, effective advocacy through Community Legal Services is a key to successful implementation of each of these services.	10/30/2019 6:54 PM
123	Community legal services is in desperate need of a new building. It is a disgrace that they have to assist people who are at their lowest point in life and their building is falling apart. These employees make almost no money and give everything back to the community. It's time the city helped them build a decent permanent structure.	10/30/2019 6:48 PM
124	This is a wide net but a focus has to be put on addressing adequate services to attach the homeless problem in phoenix (affordable housing and real services that work!	10/30/2019 6:42 PM
125	Seamless transportation for disabled is critical need. Need to extend handicapped transportation to valley wide and offer 24/7.	10/30/2019 6:30 PM
126	Domestic violence continues to be a serious issue in the community.	10/30/2019 5:02 PM
127	NONE	10/30/2019 1:11 PM
128	We need desperately to increase police numbers to cut down on crime. It is out of control in this area of town.	10/30/2019 1:34 AM
129	Better monitoring of rehabilitation housing like properties located at 740 W Coolidge st Phx AZ 85013. This property is owned by SouthWest Behavioral and they do not monitor the property at all. The property is housing homeless people that flop to and from the property. Additionally the residents are buying, selling, and using drugs on the property.	10/30/2019 12:13 AM
130	Most critical public service is improved law enforcement services. Our police department is too small for our geographic area.	10/29/2019 11:30 PM
131	There are a lot of agency's that provide all types of social and public services for all types of people and issues; what is probably needed more than anything is to ensure that the most effective strategies, models, programs, and organizations are funded, as opposed to those that are not effective. Do we have a method to evaluate what strategies, programs, and organizations are the most effective? I think that is the key to making an impact with this plan and any related funds.	10/29/2019 5:44 PM
132	Need to make mental health and substance abuse programs available to those in need.	10/29/2019 3:48 PM
133	Affordable childcare!	10/29/2019 6:31 AM
134	Invest in our community! We are an aging population and social and public services are more important than ever! Bus stops within the communities need to be reinstated so that seniors don't have to walk 1/2 mile and cross major streets to access transportation. For years, a bus stop was on 39th Ave and Orangewood; 2 blocks from my house. Now it's on 35th and Orangewood but you have to cross a major street to get there. Seniors need public transportation but it's not convenient. How about commuter shuttles to pick up in neighborhoods and take to bus stop/light rail or shopping/library.	10/29/2019 4:29 AM
135	Community gardens. Youth sports.	10/29/2019 3:42 AM
136	No methadone clinics	10/29/2019 3:19 AM
137	Pickle ball courts for exercise and meeting more people.	10/29/2019 12:27 AM
138	More in home services for seniors, especially with dementia so they can stay at home.	10/29/2019 12:11 AM
139	need better education on how to obtain help	10/28/2019 10:44 PM
140	We need a Senior Center in our area at 32nd Street & Roosevelt or at Van Buren.	10/28/2019 10:28 PM
141	We need to revitalize 27th Ave Van Buren all the way towards 35th Ave and Van Buren, we have too many Food City stores and we need a Wal Matt store in the area. We need to create youth community centers and dismantle the gangs and drug dealing and stop this violence, downtown Phoenix has been revitalized now its time for this area to be revitalized.	10/28/2019 10:12 PM
142	I would love to have a community center with fooseball, ping-pong, and a tool lending library.	10/28/2019 5:30 PM
143	N/A	10/28/2019 4:28 PM
144	we need to address the homeless mental well being.	10/28/2019 4:15 PM
145	There's a few places but when you don't have the transportation or having difficulty getting to the resources and programs.	10/28/2019 3:10 PM
146	The lack of resources in north central Phoenix appear to be slim	10/28/2019 12:54 AM
147	There is a need for services to assist single homeless men and women but no one will support a center in their neighborhood.	10/27/2019 3:41 PM
148	Having available legal services would be a great addition to Maryvale community. And the child care needs to be affordable...hint, more state funding needed.	10/26/2019 10:22 PM
149	The basic support would do wonders ere s	10/26/2019 6:48 AM
150	Bilingual notices in every mailbox	10/26/2019 2:21 AM
151	Need more funds for social and public services. What about increasing 2-1-1?	10/25/2019 11:48 PM
152	Community Legal Assistance would be helpful if we could get more guidance. Also, more information about where people can go for disability assistance based on variety of needs.	10/25/2019 11:26 PM

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153	TOO MANY VETERANS ARE HOMELESS. THEY NEED MORE HOUSING SERVICES AVAILABLE TO THEM AS WELL AS HEALTHCARE. THE CHILDCARE SHOULD BE MORE AVAILABLE TO THOSE IN THE COMMUNITY WHO CAN NOT AFFORD CHILDCARE SO THAT THEY CAN BE PRODUCTIVE CITIZENS AND MAKE A LIVING SO THAT THEY DO NOT BECOME HOMELESS.	10/25/2019 9:52 PM
154	So many critical needs it's difficult to prioritize.	10/22/2019 5:00 AM
155	We have been promised a recreation center for the past 15 years, we have been told that it will be build starting in 2019...so far nothing.	10/19/2019 7:24 PM

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Q28 Optional. Please share any additional comments you have about infrastructure.

Answered: 293 Skipped: 1,750

#	RESPONSES	DATE
1	24 Hour Bus Routes	11/27/2019 8:51 PM
2	Traffic signal improvements	11/27/2019 8:47 PM
3	office only has one water meter, you never know what your bill is going to be, even with the lease. There is always breaks in the line	11/27/2019 8:11 PM
4	Office has one water meter, you never know what your bill is going to be, even when you have a lease, there is always breaks in the lines	11/27/2019 7:32 PM
5	Street lighting	11/27/2019 7:29 PM
6	Light rail expansion	11/27/2019 7:21 PM
7	City bus come to 107th Ave "at least"	11/27/2019 6:42 PM
8	Tree planting and landscape improvements Bus route improvements	11/27/2019 6:06 PM
9	Light rail expansion	11/27/2019 4:42 PM
10	Sidewalk improvements	11/27/2019 2:21 AM
11	Bus route improvements Light rail expansion	11/27/2019 12:58 AM
12	Alleys that are not used by the city should be blocked off. Nothing good happens in an alley. Thank you.	11/26/2019 12:16 AM
13	Bus route from ASU West Area to downtown seems overdue. EXPRESS ROUTE would get a lot of attention in this area. More express routes, fix the terrible roads in Phoenix. It was nice to see Thunderbird road finally done. Cactus road in Phoenix should be repaved. Improve traffic routing via studies. 51st Ave and Cactus is terrible and one of the most dangerous intersections in Phoenix -- why has the traffic routing via lights stayed stagnate despite knowing this for years?	11/25/2019 9:21 PM
14	Police HQ in Laveen	11/25/2019 8:20 PM
15	Broadway between 19th Ave and 7th Ave needs major paving. Central and Southern Ave always smells like sewage. Not good for light rail or business. Plant trees to offset industrial brownfield and pollution on Broadway. Hold ALL businesses accountable to code. Open a book on all industrial and scrap businesses on Broadway and factories. Cut land, air and water pollution down.	11/25/2019 7:59 PM
16	The roads in my area of Lower Buckeye and 51st Ave need extreme improvements/repaving since the large semi's in the area are the ones that make the roads worse and they should be taxed or penalized for this. The residents are ruining their cars from the bad road structure.	11/25/2019 7:02 PM
17	put lights were they are truly needed like 43rd and Broadway. Also monitor the streets at night more. too much street racing and gunshots in the middle of the night on 43rd from Broadway to baseline	11/25/2019 5:52 PM
18	The streets here in Phoenix are ridiculous, I can't drive on most streets without worrying that I am going to get a blow-out and screw up my tires and rims because of all the construction, resulting in many more large trucks tearing up and destroying the roads	11/25/2019 4:35 PM
19	In Laveen Arizona for the landscape to be done often so it can look nice the side walks and streets to be cleaned	11/25/2019 5:25 AM
20	The entire infrastructure of the City needs to be scaled to meet the increasing population. Population growth for the sake of "economic development" misses the foundational needs of the community.	11/25/2019 4:35 AM
21	The roadways/median landscaping in the area are not kept by the city. This lack of upkeep contributes to the often blighted appearance of 85339. Again, a direct result of the City of Phoenix considering this area low-priority.	11/25/2019 3:16 AM
22	Need additional police resources in Laveen (local substation for PD/MCSO, shot locator..etc)	11/24/2019 5:52 PM
23	More police presence.	11/24/2019 5:51 PM
24	Improved street lighting.	11/24/2019 5:05 PM
25	1. A police substation in Laveen that houses both MCSO and PHX PD officers so they can work together to fight crime. 2. budget for monitoring and maintenance of Phoenix's shot spotter.	11/24/2019 4:44 PM
26	With the completion of the 202 extension in Laveen, the streets by the exits need to be widened the entire length, not just immediately adjacent to the entry/exit points. Examples-- Baseline, Southern, etc. There's a lot of housing west of the ramps with more on the way. Traffic already backs up during rush hours and this will only increase once all the new housing is completed.	11/24/2019 4:27 PM
27	Police station in laveen	11/24/2019 2:47 PM
28	Some parts of Laveen mirror slums and/or just run down urban type areas. More stop lights...not stop signs in the area. More manicured landscaping such as Gilbert, Chandler, Queen Creek.	11/24/2019 6:08 AM
29	Changing street lights to enforce only turning on arrow. Reduce the amount of accidents.	11/24/2019 2:47 AM
30	Weekly street sweeping please!!!	11/24/2019 1:16 AM
31	It is high time the city times the light signals on 51st Avenue. The lack of this has created horrible backups at lights, and with the heavy industrial area and trucks on that road, it makes it worse as the trucks clog up what should be the passing lane. I have replaced my car windshield FOUR times in the past nine months due to rocks that these trucks kick up.	11/24/2019 12:13 AM
32	51st and baseline needs improvement trying getting out of Frys at 51st and baseline	11/23/2019 9:31 PM
33	Need police substation in Laveen. Need budgeting for Shot Spotter in Laveen.	11/23/2019 8:02 PM
34	Community support, traffic support, lighting, clean streets! The amount of trash along the roadways is disgusting and is proof of the lack of concern and support for community.	11/23/2019 7:04 PM
35	More police officers	11/23/2019 5:23 PM

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36	Police police police	11/23/2019 5:16 PM
37	Security	11/23/2019 5:05 PM
38	Don't allow expansion beyond capabilities of what gets approved.	11/23/2019 4:31 PM
39	We need a police substation in Laveen for both police and sheriff ASAP MONITORING and MAINTENANCE of Phoenix's Shot Spotter.	11/23/2019 4:22 PM
40	Southern Avenue needs to be made 4 lanes and fix all of the potholes and replaced between 51 Ave., west bound to new new 202 freeway...in horrible shape!	11/23/2019 4:13 PM
41	Baseline and other streets near the new 202 freeway are not equipped for the heavy traffic. We need better ways to reduce traffic on Baseline near 59th ave. City landscaping in Laveen is barren no plants, trees etc. Look along baseline at the new medians extending from 55th to 67th avenue along Baseline. They are just dirt. No plants or trees in the medians or along the street. We need better creativity and beautification in Laveen. Thank you.	11/23/2019 3:41 PM
42	More policing. A police substation. Monitoring of the gun fire and street racing every weekend.	11/23/2019 3:37 PM
43	The infrastructure in Southwest Phoenix has got to be the worst in the city. There are NO four lane road going north to south or East to west, from 19th ave to 107th ave and from Baseline to I-10 except 51 and 35. It is miserable to try and get around this area. With all the new development this is only going to get worse.	11/23/2019 3:02 PM
44	Need more access to light rail in this area	11/23/2019 2:19 PM
45	The streets are horrible in places. I've already had tire damage due to potholes	11/23/2019 11:01 AM
46	We really need fiber gigabit internet service.	11/23/2019 7:30 AM
47	I do not have access to sewer and no street lights in our neighborhood	11/23/2019 7:13 AM
48	303 needs to be expanded into Lone Mountain road as originally planned, there is grid lock onto the I17 where the 303 ends.Dove Valley should not be the route. Also the street lighting is too bright, blocking the night sky views	11/23/2019 5:31 AM
49	A police substation in Laveen that houses both MCSO and PHX PD officers.	11/23/2019 5:00 AM
50	More pedestrian bridges	11/23/2019 4:47 AM
51	Water rates in area are high. Sewage smells often.	11/23/2019 3:53 AM
52	want 1) a police substation in Laveen that houses both MCSO and PHX PD officers so they can work together to fight crime, and 2) budgeting for MONITORING and MAINTENANCE of Phoenix's Shot Spotter.	11/23/2019 3:46 AM
53	The streets in Laveen, especially the older streets where people first settled in the area, are a mess. For instance, Southern between 35th Ave and 43rd Ave squeezes into one lane each way. 39th Ave south of Southern has no sidewalks for the many handicapped people and children in the area. Some neighborhood streets have constant flooding and mud during the winter months. There are lots of dark streets in the area due to lack of proper street lighting.	11/23/2019 3:25 AM
54	Far too many streets in 85083 do not go through and/or need improvement. There is so much development and streets like Happy Valley, Pinnacle Peak, and 35th Ave. are examples. Ignored for too long!!	11/23/2019 2:11 AM
55	The city must reorient towards mass transit.	11/22/2019 11:27 PM
56	Safety and access to transportation for those without cars is high needs	11/22/2019 9:32 PM
57	The infrastructure in North phoenix - 85085 sucks! We can't even go up north right now cause North Valley Parkway is closed due to flooding by the waste treatment plant	11/22/2019 5:46 PM
58	More trees, more shade.....	11/22/2019 2:44 PM
59	Bus services north of Jomax	11/22/2019 2:06 PM
60	Fix the surface streets. Takes far too long for some of the street repairs. City needs to revamp their whole bidding process.	11/21/2019 9:42 PM
61	Don't ignore any, all important.	11/21/2019 4:43 PM
62	Expand the street over South Mountain and 7th Ave. and 15th Ave.	11/21/2019 3:51 PM
63	Walkable and Complete streets lead to healthy living, leading to so many long term benefits. Infrastructure is one of the main Social determinants of health	11/20/2019 10:32 PM
64	Keep these streets adequately maintained; ensure adequate street lighting for safety and to deter crime; and make it so that it is accessible to all.	11/20/2019 6:01 AM
65	needed	11/19/2019 11:29 PM
66	Consider city owned/built high speed internet.	11/19/2019 4:59 AM
67	#1. Alleys in Village Meadows area. They need to be enforced (ticketed, if necessary) if not cleaned up. Possibly paved, if can be #2. New street lighting is too dim. Hazardous when walking and driving. Great for criminals though. #3. Now that City is catching up on paving, medians need to be enhanced. Nothing fancy, just cleaned up. Does not even need to have vegetation to save water. Of course, are area, is not taken care of like some areas of Phoenix even though Bell Rd. is a major thoroughfare for visitors.	11/18/2019 11:47 PM
68	We need more infrastructure that will help reduce the use of cars and mitigate pollution and CO2 emissions.	11/18/2019 10:40 PM
69	Quit wasting money on traffic calming; solve the root causes of the problems instead.	11/18/2019 9:46 PM
70	Buses need to service more rural/suburban areas.	11/18/2019 5:07 PM
71	Definitely not Light Rail expansion. It is brought too many problems to the neighborhood's already.	11/18/2019 4:58 PM
72	NA	11/18/2019 4:52 PM
73	Too many traffic jams from yellow cones where there is little to no work actually going on.	11/18/2019 4:51 PM
74	PLEASE use these funds to gate off alleyways, this is the number one source of crime in downtown Phoenix!	11/18/2019 3:58 PM
75	My property floods with a heavy rain. The alley is encroaching on my property and abuts my garage. The cable for internet is hanging on my fence and Cox Communications doesn't have an infrastructure telephone number.	11/18/2019 2:47 PM
76	We really need more and better transportation options	11/18/2019 2:46 PM

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77	Creating low stress environments for walking, biking and riding transit which must include shade, lighting and safe street crossings.	11/18/2019 12:53 PM
78	Osborn Road between 15th Ave and 19ave was to be bike lanes to connect existing paths already in place and make it safer with 2 school zones. Speeds are out of control and not safe to ride a bike or walk this road. City needs to follow thru on their promise of bike lanes.	11/18/2019 6:41 AM
79	Need more light rail and public transportation options	11/18/2019 4:32 AM
80	We need to start prioritizing modes of transportation that aren't cars. The current bike and pedestrian infrastructure is a massive failure as evidenced by Phoenix's awful pedestrian death rate.	11/18/2019 1:43 AM
81	Better access to bus routes	11/16/2019 6:23 AM
82	Get rid of these 2 lanes streets on Dobbins and put some traffic lights in the intersections. You need arrow signal in every intersection. and stop building these schools on busy streets Like Baseline.	11/16/2019 5:58 AM
83	Postal Service	11/16/2019 5:01 AM
84	Our roads are terrible	11/16/2019 4:39 AM
85	sustainability, cutting down on our carbon footprint, planting more trees. Provides shade, shelter, and even food if the right type of trees are planted. Cools a city down more and makes us look better. We could compare with international cities if we beautified our city, and made it more approachable and sustainable.	11/15/2019 11:44 PM
86	Stop extorting developers to fix city problems.	11/15/2019 10:44 PM
87	The bus route does not have any stops down Broadway from 51st Ave to 63rd Ave and North on 63rd Ave and should. The City bus short cuts through there and takes breaks on 63rd Ave just north of Broadway but does not have any bus stops. It would be very nice for the Rio Del Rey Community to be able to take advantage of riding the bus. A Park n Ride Bus Station at the new 202 freeway & Broadway would really be nice for people in that area. I would love to ride the bus if I could from that location.	11/15/2019 10:14 PM
88	Wider sidewalks for pedestrian safety, add trees and landscape buffers to the worst of our locations, where people are getting killed.	11/15/2019 10:00 PM
89	Create more bike paths. Hire bus drivers that will actually have their routes up on time. Phoenix bus system is pathetic.	11/15/2019 9:31 PM
90	Traffic signal synchronicity - PLEASE?	11/15/2019 8:42 PM
91	Broadband internet access for all is vital to our success as a community and to prepare the next generation of leaders. Making it affordable to have in each and every home.	11/15/2019 8:18 PM
92	need more lighting and safe passage ways through neighborhoods.	11/15/2019 5:49 PM
93	Streets need a lot of improvement in this area and the local bus routes do not run at the times they are scheduled due to all the random construction.	11/15/2019 4:35 PM
94	Cars kill people, we need to slow cars down and improve pedestrian, bicycle, and non-motorized vehicle infrastructure. Even in low speed streets cars drive fast due to the design of streets being too wide	11/15/2019 4:26 PM
95	Need more clean up services weeds trees trim, and beautify south phoenix 16th street to 7th ave and south of river bottom to dobbins much needed	11/15/2019 3:44 PM
96	need to approved the alley with better lighting and street light needs be better on our street . Trees and some grass will be nice in our area instead of empty fields	11/15/2019 3:20 PM
97	Improve landscape.Phoenix looks like dump.	11/15/2019 2:46 AM
98	Many of the streets in our community have potholes that continue to appear. There are also a lot of neighborhoods that do not have speed control devices in place such as speed humps or four way stops. There is also a lack of safe crosswalks for pedestrians.	11/15/2019 2:12 AM
99	All the construction going on messing up traffic yet the roads have potholes and other things that cause damage to cars. Which means more cost for the drivers. After all the construction you can never tell what was fixed and thw roads are damaged more. Seem s like a waste of time and money and needs to be better managed	11/15/2019 1:54 AM
100	I need a stop sign on 20st and jones	11/14/2019 11:00 PM
101	Bicycle lanes need to be repaved along 15th ave south of Camelback and 3rd-5th ave south of Camelback.	11/14/2019 9:25 PM
102	I live on Cholla St, in between 32nd and 40th streets...and something needs to be done, safety wise, for our community and street. All too often Cholla is used as a pass through for people to avoid Shea or Cactus, but when they use Cholla, they use Shea's speed limit. I can stand out front and see cars doing 50mph in a 30	11/14/2019 9:19 PM
103	Send out notice if near the area or post signs	11/14/2019 9:17 PM
104	More light rail!	11/14/2019 7:58 PM
105	N/A	11/14/2019 6:54 PM
106	Are roads are falling apart.	11/14/2019 6:52 PM
107	Phoenix needs more trees and shade if we are going to try to mitigate the heating up of the city through global warming. They used to offer trees to residents to plant in their own yards—this needs to come back. That way, residents will be responsible for planting and watering the trees, not the city, but more trees will be planted.	11/14/2019 5:40 PM
108	Plant more trees in Phoenix	11/14/2019 4:55 PM
109	We need street improvement around James W Rice elementary school and Alhambra preschool Academy	11/14/2019 4:49 PM
110	We need more for the children's	11/14/2019 4:49 PM
111	Clean up the streets	11/14/2019 4:39 PM
112	Its horrible on roosevelt. Theres no lights from 24th street to 16th street and you cant get out, takes 15 mins or more because nobody lets you in and there is no stop signs or traffic lights	11/14/2019 4:34 PM
113	Being the 5th largest city, phoenix is known to have the HIGHEST PEDESTRIAN KILLINGS. FIX IT!	11/14/2019 4:34 PM

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114	My neighborhood needs public side walks for children walking to bus stops.	11/14/2019 4:33 PM
115	Light rail expansion	11/14/2019 4:26 PM
116	More trees! More landscaping!! It needs to be landscaped ! Big trees !	11/14/2019 2:58 PM
117	Roads are in very poor condition and need to be resurfaced. Also, almost every driver is going 15 + mph over the speed limit on major roads.	11/14/2019 1:21 PM
118	If the area is better lit, easier to walk with trees and pocket parks, people will want to move their businesses here and homeless gathering will dwindle.	11/13/2019 10:28 PM
119	monthly ally bulk trash with clean ups would discourage ally camps (leave the street bulk quarterly)	11/13/2019 10:11 PM
120	Our roads are horrible. We need a comprehensive plan to upkeep our streets and maintain them better. None of these other topics will get done effectively if we don't have good roads to do the work that needs to get done.	11/13/2019 9:07 PM
121	Wish there were more than two broadband Internet providers in the Phoenix metro area. Cox costs too much, but CenturyLink's quality of service is very poor. Wish there were other providers to choose from.	11/13/2019 9:06 PM
122	There are alleys near my house and they are very dark at night. Having lighting would make the community safer.	11/13/2019 9:05 PM
123	Get rid of the machines that clock speed and red light violation. Use money saved from machine removal for road improvements.	11/13/2019 7:56 PM
124	a lot of traffic and not enough lanes	11/13/2019 6:48 PM
125	STOP with the light rail! No one pays for it, the homeless ride around all day on it! We need to fix the streets. Please stop just coating the streets and actually fix them. The cracks in streets are so large that there is grass growing in them. We need to rocks refreshed and new shrubs along Cactus Road between Tatum and 52nd Street. It looks awful. Please stop trimming the trees that hang over the streets in that awful square manner. It looks terrible. Refresh the granite, pull out the dead shrubs and put in some new shrubs. We need landscaping along Cactus Road from Tatum to 52nd! It looks awful	11/13/2019 6:28 PM
126	Better maintenance of the flood washes. Very overgrown and unsightly. Breeding ground for rodents, snakes, and mosquitoes	11/13/2019 6:13 PM
127	Pedestrian safety is utmost! Signals & crosswalks do not protect pedestrians. Our drivers are woefully unaware of rules/laws governing pedestrian safety.	11/13/2019 6:09 PM
128	Bus services...between 51 ave/Broadway-83/broadway and 75 ave/broadway to 75/lower Buckeye...the bus currently travels between 67 ave/ Broadway but will not pick up customers. Also bus stops at 75 ave/ Broadway to take a break but will not allow passengers to board. States that it is not a designated bus stop although the bus is stopped there several times a day, the distance to the next stop located at 75 avenue and lower buckeye is approximately one mile with no bus stops in either direction while there are over 750 homes.	11/13/2019 4:46 PM
129	South Phoenix has dangerously few options for traveling North, East or West so the roads are packed with cars. The stoplights and stop signs are outdated for the current needs so there are constant accidents.	11/13/2019 4:06 PM
130	The alley behind my house is filthy, garbage is taken out of the containers and thrown on the ground. Last year a homeless person set fire to my back gate.	11/13/2019 3:44 PM
131	Although transportation is very important, more basic infrastructure needs should be addressed.	11/13/2019 3:02 PM
132	NA	11/13/2019 2:30 PM
133	Thank you for the re done Tower Road at North Mt. Park to walk up to the towers. If Phx would have it there heart to improve the sidewalk on 7th street east side for us to walk safely. The old side walk has been washed away thru the years, brush and trees are overgrown in which half of the sidewalk in impassable. This puts humans at risk from all the cars heading south on 7th street. These cars come down at least 60 miles an hour when the speed limit is 40. I challenge the planning department and supervisors of the city to put on there walking gear and head up 7th street at North Mt. Park to Tower road. Good time is 6:00 am to 8:00 am. Praying that these cars don't hit you. Thank you.	11/13/2019 12:09 PM
134	Public areas or you can utilize the Internet. Other than library's.	11/13/2019 4:17 AM
135	There are so many roads throughout Phoenix that are full of potholes and are in terrible shape. These are not being addressed.	11/13/2019 4:13 AM
136	Pretty much all the items on the list are important to me. Tough to choose just three.	11/13/2019 3:31 AM
137	Lower speed limits in residential areas or enforcement. People go 50 to 60 mph down Osborn from 24th street to 16th street	11/12/2019 11:41 PM
138	I believe the biggest issue facing us going forward is supporting our "green desert" lifestyle. We love our golf courses and our back yards but we need to plan for more people moving to the Valley and how we can supply and maintain enough water to support the increasing population.	11/12/2019 8:10 PM
139	CLOSE OFF THE ALLEYS!!!!!!!!!!!!	11/12/2019 7:43 PM
140	More of Public Safety issues: improve traffic light duration from yellow to red. Running red lights is vehicle standard operating procedure.	11/12/2019 6:16 PM
141	Our city needs walkable streets with MORE SHADE AND WATER.	11/12/2019 5:05 PM
142	We need to close off the alleys. Not only do the homeless wander through going through all the garbage, but there are people with intentions to jump the wall/fence and break in your house! Closing the alleys will help prevent much of the crime in the neighborhood.	11/12/2019 4:11 PM
143	The 27th ave and baseline area needs improvements with the traffic created around school time since Sun Valley Academy was placed in one of the corners. The south-west portion of 27th ave and baseline is in need of sidewalk for the children who walk to the Sun Valley Academy school. They need a school zone placed there with speed reductions due to several speeding cars. It also takes several light changes to turn left from 27th ave to any direction when school is in session.	11/12/2019 3:03 PM
144	So many people complain about the roads and I don't think they realize how good they have it. We don't have snow or salt deteriorating our roads. More needs to be put into the planning of multimodal transportation. More education on sharing the road. More enforcement of bad drivers; i.e. speeding, running read lights, texting and driving.	11/12/2019 1:41 PM

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145	I've concentrated on non-automobile related improvements, as I see a great need for safe transportation options for low-income workers who don't or can't afford to drive. Areas of Phoenix outside of downtown have at times provided a neighborhood "circulator," to provide short rides along a limited route, for free. A similar service that would provide low cost rides in and around the downtown area would provide a safer option for people who currently commute by bicycle or on foot, with little impact on current street traffic.	11/11/2019 7:41 PM
146	Alley light is on 24 hours a day 7 days a week for at least 6 years and have reported it multiple times and places	11/11/2019 6:33 PM
147	Bike lanes, tree planting????? More liberal-ass shit!	11/11/2019 5:14 PM
148	The Gated Alleyway pilot program is a great idea. Add to it the opportunity for homeowners to file for civil and criminal penalties for 'dumpers' caught on camera, and you'd have happier homeowners (who aren't being blamed or fined for alleyway dumping that is not their fault) and dumpers with state ID's who are more incentivized to appear at actual dumps to drop off their mess.	11/11/2019 4:59 PM
149	Traffic control from exiting SR 51	11/11/2019 3:18 PM
150	There are several neighborhood street which are used as main travel street by community. These roads are neighborhood roads where children, homeless, and senior use and can't walk to far so they hat walk and run risk of being hit by car. There is a need for more crosswalks and signaling for community respect of neighborhood roads.	11/11/2019 2:30 PM
151	Making the alleys more welcoming will help. I'm an advocate for the gates alley program.	11/11/2019 5:50 AM
152	Stop wasting money on empty trains and buses	11/10/2019 5:48 PM
153	Bike lanes	11/9/2019 4:22 AM
154	There is a man who has established a 501c in our neighborhoods name, but he uses the money for things at his mobile home property in 85281? Mesa	11/8/2019 10:39 PM
155	There is no bus stop in the most of streets, when the bus stop to pickup people all the traffic stop behind it and that cause accidents	11/8/2019 8:10 PM
156	Please close the alleys and make it easier for residents to add height to their walls. That permit is expensive.	11/7/2019 4:46 PM
157	Get the lightrail moving west! And definitely plant all the trees you can in downtown. Make that place green green. Also maybe more flowering things like roses and other bushes. Beautify a downtown can go a long way too, vs plain concrete.	11/7/2019 3:56 PM
158	Traffic signal improvements, bicycle infrastructure improvements	11/7/2019 3:43 PM
159	Sustainable and green infrastructure is critical, balanced against all the hard infrastructure that needs to be well maintained and supported, too. More shade! More drinking water! Raise the walkability scores!	11/7/2019 1:16 AM
160	Please offer city broadband. The monopoly of Cox is insane & harmful. At least offer a City broadband plan as an option. Create competition. Also Cox has different policies for differnet neighborhoods that make access even more expensive for people in certain neighborhoods. That has to be stopped.	11/6/2019 9:32 PM
161	Reduction of trash caused by homeless (i.e. PhxCares)	11/6/2019 6:19 PM
162	Willo 3.5	11/6/2019 6:00 PM
163	Gates	11/6/2019 5:32 PM
164	Street lighting!!!	11/6/2019 5:06 PM
165	Landscaping along main roadways; maintenance of alleyways	11/6/2019 4:07 PM
166	Accessibility improvements for persons with disabilities and traffic signal improvements	11/6/2019 3:59 PM
167	Our alleys need constant cleaning and maintenance due to illegal dumping and homeless encampments. We clean them up and a week later they are a disaster again. I would like to see enforcement and harsher penalties for landscapers, transients campers, and bulk trash dumpers.	11/5/2019 11:21 PM
168	Continue to improve public transportation.	11/5/2019 11:11 PM
169	We need more shade and a more walkable community. Bike lanes should be the norm everywhere in the community. Light rail should go more places so that it is useful to everyone	11/5/2019 9:12 PM
170	Landscaping in city areas is often dying and overtaken with weeds. Sidewalks are full of debris and broken glass. Many areas with trash as well. Compared to neighboring cities, there is a notable decline in appearance when driving through Phoenix.	11/5/2019 5:56 PM
171	Phoenix needs more shade and more mass transportation options - should be a walkable city most months of the year	11/5/2019 2:07 PM
172	More bike lanes	11/5/2019 12:59 PM
173	More trees that will mature and be large, shade providing plants. Phoenix needs more GREEN	11/5/2019 6:30 AM
174	Grand Avenue need to slow down. It's only one lane and it's too fast. Bicycles and walking need to be a priority for downtown especially. There are huge roads, but then you can barely walk side by side with a friend and talk because the sidewalk is so skinny	11/5/2019 5:04 AM
175	Light rail is a waste of money and it is bad for South Phoenix. Light rail will only hurt the South Phoenix businesses. Supporters of light rail are only trying to drive out the low income families, not help them.	11/5/2019 4:43 AM
176	Pavement and drainage on Tatum Blvd from Pinnacle Peak to north of Tatum is terrible. Continuing to just post boles is a wate of dollars and money.	11/5/2019 4:08 AM
177	Phoenix needs dedicated bus lanes in the downtown corridor. We should also support more light rail expansion. We have to develop transit options now!	11/5/2019 12:44 AM
178	We need more lightrail!!!!	11/4/2019 9:33 PM
179	Close alleys to residents only	11/4/2019 9:06 PM
180	Protected bike lanes are needed	11/4/2019 9:04 PM
181	Focus on all forms of transportation, buses, rail, bikes, etc.	11/4/2019 8:58 PM

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182	I live off of the 7th Avenue bus route (Route 8), which only runs every 30 minutes. That is neither convenient nor practical. Route 0, the Central Ave bus route on the other hand runs every 10 minutes. When the weather is nice enough, I will walk from 7th avenue to Central to catch the bus with better timing, but the process of walking from 7th to Central is dangerous. Walking down either of the 2 streets closest to me, there aren't sidewalks for the majority of the walk and with the vehicle traffic that is coming through, coupled with the glass and other things in the dirt, it is not a safe walk, though short, I am paranoid during the walk that I'll either twist my ankle walking through the uneven dirt parts, or that a car will hit me when I am walking along the narrow parts. The alternative is to walk down Fremont and it is the same issues that I noted for Vineyard. I would ride the bus daily if the 7th avenue route had the same frequency as Central or if there was a safer way to walk from 7th Ave to Central. My commute to work is less than 6 miles, and I love it when I take public transit. I would do it more often if it were more convenient. With street improvements, it seems that everytime there is construction to repair a water line or something, they tear up the street and then when they leave, it is in worse condition. I have lived in other parts of town and comparatively, there are things that happen on the South side that would not happen in other parts of town where the median income is higher. It would be nice if the roads were treated the same throughout the entire City. If projects were planned to minimize impact to the citizens in the area.	11/4/2019 8:16 PM
183	We used to live in Ahwatukee where the plants were always trimmed in the median, now we live on this side of the mountain, our taxes are higher per square foot, and 7th street, Central and Baseline all need a good trim. Frankly, they are bleak compared to Ahwatukee.	11/4/2019 6:47 PM
184	The Mormon Trail on 24th St and South Mountain has so many people visiting, they park all along 24th St and Winston and there are no sidewalks on Winston. There is so much dirt.	11/4/2019 6:25 PM
185	In addition to the planting of trees, there needs to be the maintenance of those trees.	11/4/2019 5:43 PM
186	The street conditions are horrible and causing damage to our vehicles. The alleys are dangerous and provide unseen access to homes for criminals. The traffic light system is completely chaotic. There should be turn signals for EACH left turn. This should minimize the late turn after all of the red-light runners have flown through an intersection.	11/4/2019 3:05 PM
187	The pathways along the canal need to be lighted and landscaped.	11/4/2019 2:20 PM
188	Safe streets for people biking and walking. Stop killing people walking. Speed kills.	11/4/2019 1:41 PM
189	Some major streets look silly with traffic vs quality of latest repairs.	11/4/2019 2:34 AM
190	Alleys are a huge issue in our area - illegal dumping, transient problems, etc.	11/4/2019 2:29 AM
191	Street lights are out too frequently. We need the lighting. Also, there is a great need for tree planting! Having some shade makes it easier to walk or bike to many nearby facilities. Please give us some shaded parking at the Cholla library.	11/4/2019 1:41 AM
192	Too many bike riders riding on sidewalks, forcing even those mobility impaired to get out of their way	11/3/2019 3:12 PM
193	Is there a way to make the sensors for street lights activate with a motorcycle? Or certain intersections between main roads that have traffic lights switch to flashing amber on the main , and flashing stop on the secondary?	11/3/2019 4:37 AM
194	There are many accessible areas in the city that are inaccessible to get to. Sidewalks and other wheelchair-friendly infrastructure is crucial but doesn't always go to the neighborhoods that need it most.	11/2/2019 8:02 PM
195	It's not democratic how certain neighborhoods are prioritized for infrastructure and repair like potholes and street lights	11/2/2019 6:47 PM
196	Hatcher Road needs landscaping and lighting as a start to rejuvenating the street	11/2/2019 12:16 PM
197	street sweeping, trash blowing around, alleys are a mess	11/2/2019 3:48 AM
198	Connecting Circulator routes to lightrail	11/1/2019 11:15 PM
199	Street lighting within the neighborhoods is minimal and lighting at some intersections, especially 19th Ave & Union Hills, is so low that pedestrians in the cross walks at night are very hard to see.	11/1/2019 10:37 PM
200	1. Please avoid using those extremely bright street/sidewalk lights.	11/1/2019 9:06 PM
201	would like to see the elimination of alleys in the areas close to the homeless shelter, these are prime spots for bad activity and lots of mess from those who tip over the standing garbage bins. Personal house by house garbage bins would be very helpful and then if possible reclaiming the alley space either for the home owners use or making a private drive for back of house parking (only for residents) or something similar (converting to a micro park...).	11/1/2019 7:00 PM
202	A lot of potholes in District 7-8 especially near Durango area. Car accidents daily in Laveen due to speeding. Traffic congestion is very bad during rush hour.	11/1/2019 6:45 PM
203	Along with traffic signal improvement, working to improve traffic flow in an emergency is needed. There are more drivers than ever, and a minor traffic incident seems to cause chaos. Working with police to have more HUMAN traffic controllers is a must!	11/1/2019 6:09 PM
204	Poor often rely on cell phones for all their info and services. Paying for internet service is often not an option.	11/1/2019 5:02 PM
205	eliminate alleys. bury all power lines and cables.	11/1/2019 4:40 PM
206	Get rid of residential alleys. Plant Much More Trees - also, stop trimming the trees So Much! They do not need to be trimmed so often. Plant trees that do not blow over in a storm, maybe Chinese Pastiche or Elm or Acaia - for example see city of Scottsdale trees on Indian school & Thomas roads.	11/1/2019 4:12 PM
207	Maybe provide an office or message drop off box for people in the community to suggest ideas for improving our Metrocenter community or surrounding areas.	11/1/2019 7:41 AM
208	There's something very wrong with the water Vine with the various leaks find around the neighborhood	11/1/2019 2:38 AM
209	They seem to fixing streets everywhere, but one place that needs fixing is the intersection of 35th Ave. & Glendale, particularly when you make a right turn off of Glendale onto 35th Ave. The street is so full of holes, etc, it's all actually hard to control your car during the turn. And it's been like that for years! Please get it fixed--please!!!	11/1/2019 2:25 AM
210	Get rid of the center lanes on 7th Street and 7th Avenue that go south in the am and north in the pm it is a disaster and so archaic. Cavescreek Rd in Phx (between dunlap and Thunderbird) is a frequently traveled by pedestrians and is almost impossible to cross safely - we need something like the crosswalk on Scottsdale Road that connects Kierland shops, in Sunnyslope.	11/1/2019 1:30 AM
211	Would also like better internet infrastructure	10/31/2019 9:16 PM

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212	Our record on pedestrian and bicycle deaths should lead to more safety improvements. I walk to work every day and it is SCARY out there -- even walking on Central Ave.	10/31/2019 8:31 PM
213	People constantly dump trash on the sidewalk/into the street across from where I live on 7th St and Pierce in front of an empty lot. I've called the city many times to let them know because the sidewalk is often obstructed preventing people from using it (which would be especially challenging for those in wheelchairs or any sort of assistive mobility device). As soon as they clear it away, someone dumps trash and it starts all over. I'm not sure how to prevent this from continuing to occur.	10/31/2019 6:28 PM
214	There are several groups of lights close together near me (Mountian View/Hatcher/Dunlap and Dunlap/Alice/Butler) where the lights are not timed well and it creates erratic traffic patterns, worsening rush hour. There is also little shade on the sidewalks/bus stations in my neighborhood which make it very hard to walk to local business or use public transit. Phoenix public transit is very difficult to time and unreliable, thus worsening traffic for people like me who must drive because they cannot rely on public transit to get to work.	10/31/2019 4:20 PM
215	I think adding landscaping especially on the hatcher would greatly improve the area. Additionally our alleys are closed off to the public and a homeless people bring so much trash into the alleyways and homeowners don't have time to keep up with the mess that's constantly being made. I have reached out to request that we close our alley is with a gate or that I could buy the land and just expand my yard but no one has responded to me.	10/31/2019 2:23 PM
216	Left turn signals at every major intersection. It would move traffic better especially when the left turn arrow came on after the light turned red (lagging). More education regarding the new pedestrian crossing signal. Many cars do not treat it like a four way stop when the light is flashing. They just follow the lead car.	10/31/2019 6:24 AM
217	Thank you for recent street improvements. We could use the turning lane back on Thunderbird west-bound at 10th Place, though.	10/31/2019 4:10 AM
218	I would like to see a pilot program in my neighborhood to gate alleys. starting with the ones that are not used currently by the city trash pick up. The streets could always use some more landscaping and trees along them.	10/31/2019 4:10 AM
219	The city of Phoenix needs to step up with the cleaning up of major street. Trees need to cut down because they are taken care of. This is a major problem. Trees are ruining the side walks.	10/31/2019 12:09 AM
220	Eye appeal landscaping with watering maintenace along main traffic streets. Better lighting to deter criminal activity at night along streets More frequent alley cleanups	10/31/2019 12:07 AM
221	There's too much concrete and not enough trees / green spaces. Rooftops could also be utilized as green spaces.	10/30/2019 11:29 PM
222	Broadband is important...as we can attract High Tech Companies and their employees to work here in Phoenix. Making the city a high tech desirable area. Then funding to address the other issues: homelessness, poverty will start taking care of themselves with more income in the area.	10/30/2019 10:39 PM
223	Consistency in through and left turn signal operation (i.e. 32nd and Cactus. The left turns need to be allowed with green through signals as well. Same applies to Thunderbird and Cave Creek) Significant improvement in signal timing	10/30/2019 9:10 PM
224	Shorten the CAUTION signal time duration. This will curb red light running.	10/30/2019 8:05 PM
225	Question 17 (infrastructure priorities) does not include any reference to pedestrian safety or pedestrian-focused streetscape improvements (e.g., shade programming). Why is that? Each Phoenix resident and visitor becomes a pedestrian at some point. Eventually, you do have to use pedestrian infrastructure to get to your car/bus/train/bike and the same is true on the other end of your trip. That should be a safe and pleasant experience for all.	10/30/2019 7:55 PM
226	No more light rail. Waste of money. The dollar cost per rider is huge. Money better spent on streets or more bus routes that can change as demand changes with area needs.	10/30/2019 6:57 PM
227	we need to figure out how we can improve our alleys in our city especially in our low income areas. cleaner alleys are important for improved quality of life and public safety	10/30/2019 6:44 PM
228	Need to plant trees and maintain in all tree wells in city. Empty tree wells are a blight and collect litter/weeds. Need to have more trees to promote walking and create beauty in poorer neighborhood. They also help with cleaning the air. Street improvements and sidewalks are in great need of repair. Traffic signals need to be timed better to prevent traffic jams, particularly near freeways.	10/30/2019 6:33 PM
229	The focus on community infrastructure needs to move away from the downtown core and into the city villages like Maryvale and South Mountain. These communities have been neglected for far too long. As a resident of the downtown core, I'm more concerned about the transportation needs to my fellow residents in Maryvale and South Phoenix. We don't need more bike lanes in the central core.	10/30/2019 6:08 PM
230	There needs to be more light rail lines, and density around light rail.	10/30/2019 5:39 PM
231	Have more Arizona landscaping around the neighborhoods. Encourage and give incentives for those who take action.	10/30/2019 5:23 PM
232	Sidewalk improvements are also needed.	10/30/2019 5:03 PM
233	Eliminate reverse lanes	10/30/2019 4:43 PM
234	Phoenix is the fastest growing city in America. Our traffic problems will only get worse if we do not invest in more commuter train and light rail options.	10/30/2019 3:52 PM
235	NONE	10/30/2019 1:11 PM
236	Can we bury the power lines?	10/30/2019 1:34 AM
237	The middle lane down 7th avenue needs to STOP being a traveling lane! As a resident that lives off 7th Avenue and has for over 30 years, it is a danger, major inconvenience, and it hoses up traffic instead of helping clear the rush hour congestion.	10/30/2019 12:15 AM
238	Get rid of those stupid bumps that are supposed to help blind people. They trip others and cause wheelchairs to stop and eject their passengers.	10/29/2019 11:31 PM
239	I appreciate all the recent work on our curbs and sewers!	10/29/2019 9:45 PM
240	FIX the STREETS! STOP building the useless light rail boondoggle. No one rides it.	10/29/2019 6:16 PM
241	The city's infrastructure also needs to be cognizant of other modes of transportation (i.e. pedestrians, cyclists, scooters) the streets are designed very dangerous and vehicles are main priority.	10/29/2019 5:54 PM

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242	You are asking the wrong questions	10/29/2019 4:33 PM
243	lighting improvements need to be offered to residential areas especially regarding alleys to keep non-residents out of our backyards!	10/29/2019 3:49 PM
244	When planning and implementing landscaping and trees to be maintained by the city, I would suggest that such planning be monitored - there seems to be much vegetation and landscaping whose maintenance seems to linger, and things become overgrown, especially alongside major roadways.	10/29/2019 2:48 PM
245	It would be nice if people were taught how to drive efficiently, and lights were timed to facilitate traffic. Why can't there be signs saying one could travel x MPH and make all the lights, and going faster or slower is not going to improve your trip.	10/29/2019 2:16 PM
246	Police to watch for speeders, speed bumps, safer steetees	10/29/2019 6:32 AM
247	The west side of Phoenix has been forgotten except for a few special projects like Grand Canyon improvements and Violence Impact Project (VIP) area. Any time one area is singled out and focused on, the other areas suffer. It's the leaf blower effect. You get rid of the undesirables in the targeted area and it shifts to another area outside of the target. Bus transportation that is convenient and safe for seniors is top priority. Light rail doesn't go east or west and to access light rail you first have to get to a station to board; which means taking a bus to get there. Add trees and benches along bus routes so that it's a more pleasant experience. It is difficult for seniors and parents with young children to walk to catch a bus; have bus stops within the community or smaller commuter buses to encourage residents to use mass transit. Street lighting in our area is dismal and creates an unsafe environment. Adequate street lighting would make a more desirable community as residents would be more inclined to walking after dark. Individuals would feel safer walking from bus stops and area would feel more inviting. Landscaping in our area is almost non-existent. We have been long overlooked by the City and have to beg for services. Except for the specifically targeted areas around Grand Canyon and the VIP corridor, it looks like a slum. Trees shading sidewalks and colorful bushes are the expectation in other parts of the city. Why not our area?	10/29/2019 4:45 AM
248	How do we maintain water pressure and water quality traffic planning in our area is concerning. Dumpsters on streets for home remodels really unsafe for kids riding bikes (cars can't see the kids and kids gave to pass them by riding in middle of street.	10/29/2019 3:45 AM
249	Streets are a mess full of cracks and holes	10/29/2019 3:08 AM
250	More trees they're cutting them all down in my neighborhood to allow for larger homes on a small lot so it will be hotter and loss of ambience	10/29/2019 1:01 AM
251	Too many houses not enough lanes. Harder and harder to get to work each day. Freeway should help. But improve lights around Chavez park and widen dobbins so that residents have options. We are basically stuck.	10/29/2019 12:41 AM
252	The road surfaces look like they are 30 years old. Very rough for an upscale area. The raids are worse than Midwest snow belt area. Very surprising as I would say every street in our neighbor could you a fresh black top coat	10/29/2019 12:29 AM
253	Water and sewer infrastructure.	10/29/2019 12:25 AM
254	Phoenix roads are ridiculous. So many need repaved. Took 8 years to get small section of Camelback between 44th St and 40th St repaved. Must be top priority because the ones using the roads are paying the taxes!!!	10/29/2019 12:13 AM
255	WiFi everywhere	10/29/2019 12:10 AM
256	Public parks and medians should be better maintained.	10/29/2019 12:09 AM
257	too many homes have been built with traffic unable to keep up.	10/28/2019 10:45 PM
258	We need MORE trees at 32nd Street & Roosevelt south to Van Buren.	10/28/2019 10:29 PM
259	I want my alley closed off. It is too difficult for me to get my trash all the way to the big dumpster, but I do not feel safe when I go back there. When is the City of Phoenix getting rid of alley collection?	10/28/2019 10:28 PM
260	We need to secure our alleys and we need to fence our alleys and SRP ditch alleys like in Mesa, I have family in Mesa AZ and they have fenced alleys. Alley that is not fenced is only creating crime. We also need light rail to expand and have light rail pass through Van Buren or McDowell Rd	10/28/2019 10:15 PM
261	Phoenix is falling way behind on this...think Denver, Seattle, even Columbus	10/28/2019 10:11 PM
262	I'd love to see the Lightrail connect more places, making it more useful	10/28/2019 9:03 PM
263	Would love to have ways to keep the alleyways safe. Can you install gates or something to keep homeless and thieves out? A neighbor recently saw two guys peeking over everyone's fences in the alleyways to see who was at home. A gate would prevent that.	10/28/2019 8:17 PM
264	48th street just south of baseline around the Roostlers Roose constantly has large pot holes and all that is done is minor cover ups that only last a few weeks at a time. A complete street redone is needed. Along 48th street, bike lanes are also needed as bikers take a whole lane causing traffic backup	10/28/2019 5:49 PM
265	Tree plantings to shade sidewalks and streets contribute to property values, improve environmental comfort, and make walking a viable (and cost effective) mode of transportation in the desert). 3rd Avenue is the route of the Phoenix Sonoran Bikeway (the only named bikeway in the city); however, it lacks the necessary infrastructure to deserve a name specifically between Osborn and the canal. This should be a major asset and character element of our neighborhood; however, it is hardly known or recognized as a feature.	10/28/2019 5:33 PM
266	The southbound left turn signal on 19th ave and Bethany Home seems to have some serious issues, I have sat at that light for up to 7 minutes on many occasions recently due to the left turn light skipping when there are no trains in sight	10/28/2019 4:50 PM
267	* clean up south Phoenix. In 5 years, I have rarely seen a street sweeper in this area along 7th St and Baseline. Central and Baseline is a scary mess and I voted for the line rail. How about some clean up of the area. Would be nice if city permits didn't allow more business such as car washes and QT. How about more retail? Everyone says support businesses..there is nothing to buy here only gas and carwash and U-haul truck rentals.	10/28/2019 4:36 PM
268	N/A	10/28/2019 4:29 PM

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269	In the Maryvale are we are experiencing lack of customer service for the Public works division for replacement /repair trash bins. Why does it take 3 to 6 months for these services?The service reps who should be our go person does not return calls or follow-up with emails. Tickets are being closed and services are not provided. From 54 to 53 Avenue on Thomas (NW) corner needs tress and bus houses and it has been two years and no one have responded to our request.	10/28/2019 4:28 PM
270	The need for community center and programs for the low income area will be excellent. I think if there's were programs for sport and activities they will be less problems with crimes and homelessness.	10/28/2019 3:13 PM
271	Light rail extension down camelback from Central to Scottsdale Rd or Hayden. Same from Tempe transit center up Scottsdale Rd to 101 North and Scottsdale Rd.	10/28/2019 2:14 PM
272	I think if we got the light rail in more locations then it would be more popular.	10/28/2019 4:34 AM
273	Expansion of light rail is drastically needed.	10/28/2019 1:30 AM
274	Not on the list was improvements to the areas and paths along the canal (Grand Canal in my neighborhood). The beautification / lighting that has occurred from 15th Ave east has been a welcome improvement, despite the delays. However, I've heard rumors that the continued expansion of the improvements west of 15th Ave (into my neighborhood - Bel Air) has been delayed or may even be cancelled. If that's true, I would urge the City to reconsider. Not only do the improvements - and especially the lighting - make the canal / paths more appealing and usable, they also bolster safety and discourage shady, criminal behavior and transient activity / encampments.	10/27/2019 8:06 PM
275	I have seen recent sidewalk improvements, which also supports accessibility for people with disabilities, however many areas do not have continuous sidewalks, which would help everyone's safety and accessibility.	10/27/2019 6:49 PM
276	I would like the ability to eliminate the alleys - I would be interested in purchasing the alley land to expand my property. There are several areas near my home and within my neighborhood that have abandoned the alleys and allowed homeowners the ability to add the alley property to their property footprint as long as the homeowners provide access to service lines. Getting rid of alleys would cut down on crime significantly.	10/27/2019 5:56 PM
277	Some type of traffic control mechanism at Orangewood and 7th St. would be helpful. The morning reverse lane, rush hour, and school traffic makes this intersection dangerous.	10/27/2019 3:07 PM
278	The upkeep of every road has been overlooked far too long causing severe damage to vehicles.	10/26/2019 6:59 AM
279	Light rail expansion, different directions	10/26/2019 3:29 AM
280	Assistance with old buildings brought up to standard, demolition of dilapidated buildings	10/26/2019 2:23 AM
281	Internet services very expensive need more affordable excess . Freedom to choose with reasonable rates especially in apartments	10/26/2019 12:49 AM
282	Speed bumps needed	10/25/2019 10:53 PM
283	Keep updating it!	10/25/2019 10:37 PM
284	THE PUBLIC TRANSPORTATION IS VERY IMPORTANT TO A LOT OF PHOENICIANS ON A DAILY BASIS. THE EXPANSION OF THE LIGHT RAIL TO THE OUTSKIRTS OF LIKE SURPRISE AND GLENDALE TO EVEN POSSIBLY ANTHEM MALL WOULD BE A NICE TREAT.	10/25/2019 10:19 PM
285	We have lived at 1701 E. Colter Street since 2005. We own 3 units in our complex. When other multi-family units were being built in our immediate area, we wrote to ask that the city consider the traffic this would create. Never got a response and this area is inundated with traffic. Very undesirable now.	10/25/2019 9:32 PM
286	Trash collection needs to occur in the street. Eliminate the alley trash collection in order to clean it up. Individual trash containers for each address.	10/25/2019 6:40 PM
287	Roads and highways are truly "east coast" poor; without the excuse of salt and snow.	10/24/2019 6:57 PM
288	The "cold" water in our patio home community is HOT in the summer. Don't know if the City pipes are set too high in the ground or the community pipes. If the community, perhaps offer incentives to the HOAs to lower the pipes. We lived in Scottsdale in a home with a slight rise in the front yard height and never experienced hot water from "cold" pipes in the summer.	10/24/2019 5:26 PM
289	The streets are in terrible shape, almost look third world.	10/23/2019 10:05 PM
290	All of these are important but I defer to the professionals that know this best. I care about public transit and light rail. But all of these are important. Working water sewer lights may be largely invisible but are critical.	10/22/2019 5:01 AM
291	You allow developers to come out and add houses and commercial but don't have the infrastructure in place to support this increase in traffic.	10/19/2019 7:25 PM
292	Again these facilities should be available throughout Phoenix and not clustered in higher income areas the The south west valley is particularly lacking in city attention from the perspective of development beautification and keep in crime low	10/18/2019 6:48 AM
293	The Laveen community continues to grow, which means commensurately increasing vehicular traffic on Baseline Road and 51st Avenue, as well as increasing use of the trails along the Laveen Area Conveyance Channel (LACC). While these trails offer a great deal of potential functionality for bike-commuting and recreation, Laveen residents fear the ever more dangerous levels of traffic where the LACC crosses Baseline Road (near 56th Ave.) and 51st Avenue (near Vineyard).	10/17/2019 10:53 PM

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Q29 Optional. Please share any additional comments you have about special needs accommodations.

Answered: 97 Skipped: 1,946

#	RESPONSES	DATE
1	We have an abundance of facilities in the area	11/27/2019 9:15 PM
2	protector from burglars & drug abusers	11/27/2019 6:52 PM
3	Neglected/abused child services	11/27/2019 4:43 PM
4	Neglected/abused child services Substance abuse services	11/27/2019 12:59 AM
5	These selections are how we continue to address the homelessness issue. In this order: 1) Enforce the law, do what we can to keep neighborhoods safe 2) Reevaluate current legal structure for efficiencies in removing homeless and holding them accountable for loitering on public property 3) Provide mental health and substance abuse help	11/25/2019 9:23 PM
6	More money for police services as they are the first responders for any of these incidents. If they have more time they can better serve those in a crisis.	11/25/2019 8:22 PM
7	Bus route stops at 19th Ave and Broadway. For those that have residences further west please provide a way. Walking and bike riding further west is polluted, broken glass, littered and unsafe do to transients interested in scrap businesses and those who always reside under 19th Ave bridge, 35th Ave bridge and others. Ensure park rangers at Rio Salado Habitat Restoration Area and police conduct weekly sweeps of these bridges, and especially 19th and 35th Ave for safety of community. Sex offender notices often reference transients under these bridges. Area is technically a park (restored river bottom & recreational area) where students conduct habitat studies- very unsafe overall especially for people getting off the bus at 19th Ave and Broadway. Disabled people must find a way further west if living in neighborhood off of Broadway.	11/25/2019 8:12 PM
8	More police presence.	11/24/2019 5:52 PM
9	Police station in Laveen	11/24/2019 2:48 PM
10	Drug addicts	11/24/2019 4:10 AM
11	We need to improve mental and social services fro all residents.	11/23/2019 3:45 PM
12	Drugs in community need more police	11/23/2019 7:14 AM
13	A police substation in Laveen that houses both MCSO and PHX PD officers.	11/23/2019 5:00 AM
14	Police station	11/23/2019 4:48 AM
15	With Autism on the rise, id like to see programs and schools and social/activity centers created for kids and adults on the spectrum.	11/23/2019 3:55 AM
16	We need social services and police here	11/23/2019 2:53 AM
17	Please provide social services, a police precinct and help with related crimes and gunfire.	11/23/2019 2:46 AM
18	We definitely need an expansion of bus routes	11/23/2019 2:24 AM
19	The community desperately needs FREE services that are not means tested. This would benefit the community as a whole. There should be no barrier to access and no one should have to pay.	11/22/2019 11:28 PM
20	Fix children services	11/22/2019 5:49 PM
21	we have no special needs services in 85085	11/22/2019 5:47 PM
22	Of course neglected and/or abused children are a priority. But we also desperately need to continue addressing the opioid crisis as well as other widespread substance abuse and mental health problems.	11/20/2019 6:08 AM
23	needed	11/19/2019 11:29 PM
24	The meth problem	11/18/2019 11:44 PM
25	More needs to be done to protect citizens from being trafficked and abused. We don't have enough beds for domestic violence victims.	11/18/2019 5:08 PM
26	NA	11/18/2019 4:53 PM
27	The City should hire more persons on the Autism Spectrum. They are really smart and capable - but need training and don't interview competitively with "normals"	11/18/2019 4:53 PM
28	I would add all of the above in this community!	11/18/2019 4:25 PM
29	I never heard of the City helping people with special needs. Maybe you don't advertise it	11/18/2019 2:48 PM
30	All that can be provided for deaf, mute, blind, etc.	11/18/2019 1:15 AM
31	Reanimation of parks.	11/16/2019 5:03 AM
32	Are schools always cry for more money but they turn out crap students cause the parents are crap	11/16/2019 4:40 AM
33	{Police should check handicap parking spaces. more often and ticket offenders	11/15/2019 8:49 PM
34	Again, incorporating mental health into all that we do and provide.	11/15/2019 8:20 PM
35	need more domestic awareness centers.	11/15/2019 5:49 PM
36	we need more places for people with disability, also for substance abuse for people to get the resources to get help .	11/15/2019 3:22 PM
37	Help seniors and veteran the rest can go to work and help themselves.	11/15/2019 2:47 AM
38	Communities would benefit from an increase in mental health and drug abuse services, as well as child services that provide children with more support to become healthy and successful adults.	11/15/2019 2:13 AM
39	There needs to be more help available for those who cant help themselves.	11/15/2019 1:55 AM
40	Display more ads with contact information everywhere	11/14/2019 9:17 PM

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41	I feel like dcs needs someone to answer to. Having had nieces and nephews grow up in foster care I am truly disgusted by the way families are treated for wanting nothing but to have these children with them in a familiar safe place so they are prevented from anymore emotional trama.	11/14/2019 4:59 PM
42	Have more protection and care for those who needs it	11/14/2019 4:50 PM
43	People with substance abuse should be kept in a separate community! They are like pigeons - making a mess everywhere they go.	11/14/2019 4:43 PM
44	Mental health services / homeless get the off the streets	11/14/2019 2:59 PM
45	Lots of homeless/panhandlers in my neighborhood. Constantly see them at I-17 and Bell Road (all corners). Not sure if these people have access to programs they need to treat their mental/behavioral health needs or addiction issues.	11/13/2019 9:07 PM
46	NA	11/13/2019 2:31 PM
47	we have an overabundance of services either here or on their way to our area.	11/12/2019 7:44 PM
48	Adult daycare is out of reach for many of our elders and special needs adults. How can the city partner and offer adult daycare types of activities at senior centers?	11/12/2019 5:07 PM
49	Mental and behavioral health education and removing the stigma.	11/12/2019 1:42 PM
50	Our parks and community center needs to be more accessible to disabled population. Case would be library being to small to where the disabled population is not able to comfortably use. The park also is another example.	11/11/2019 2:32 PM
51	Some of these overlap. Such as mental health and drug abuse problems create domestic violence and criminal activity.	11/11/2019 12:17 AM
52	My son is autistic an have very little reasources for him	11/9/2019 4:23 AM
53	Our neighborhood was a place where farmworkers, COP maintenance worker-families and single mothers trying to escape domestic violence situations came to thrive. We had affordable housing in the neighborhood, childcare at Phoenix Day, groceries from Facio's Market, and block parties thrown by US (which we still continue.) Now, we're overrun with homeless, parking lots for the ballpark, and an investor who is "beautifying" the neighborhood for sale.	11/8/2019 10:46 PM
54	Neglected/abused child services	11/7/2019 4:08 PM
55	See quality comments.	11/6/2019 9:32 PM
56	There needs to be more facilities for persons of addiction who immediate entry to a rehab and detox. Also, more compassion of State laws to women in an abusive (mentally, verbally, emotionally) who feel trapped because there's no "physical evidence!"	11/6/2019 6:14 PM
57	I adopted two special needs children and in order to get any social or recreational activities for them is difficult. There are no services available to them without having to travel long distances.	11/6/2019 4:42 AM
58	Number 4 would be services for children involved with DCS &/or preventative services for family stability	11/5/2019 6:51 PM
59	more (monitored) public restrooms and showers for homeless people	11/5/2019 4:23 PM
60	Need a lot more substance abuse services and facilities - lots of the issues you are asking about start with substance abuse	11/5/2019 2:08 PM
61	Neglected/abused child services needs more attention as well	11/5/2019 1:54 AM
62	Assess what the top three barriers are to addressing homelessness/prevention and target efforts in these areas.	11/4/2019 7:36 PM
63	I think that some of these categories should be combined as hey are intertwined, substance abuse and mental health services; instead of working to address a cause and effect separately.	11/4/2019 5:57 PM
64	It would be wonderful to have more job opportunities for people with special needs (real satisfying and paying opportunities) with meaningful accommodations.	11/3/2019 2:15 AM
65	We should try to be more inclusive and engage people with substance use or experiencing homelessness on the services they would use	11/2/2019 6:48 PM
66	Autism and similar issues leave parents without the ability to work unless they have other family to help. As these kids become adults it is going to be worst.	11/2/2019 12:18 PM
67	Mental health services should include substance abuse services. they often go hand in hand.	11/1/2019 6:11 PM
68	Many, if not most neglected/abused child cases could be resolved by affordable housing and child care assistance.	11/1/2019 5:04 PM
69	I believe all social issues have an element of mental health. Dealing with MH issues will positively effect all other special needs issues.	11/1/2019 4:41 PM
70	Set up counseling and temporary accommodations for up to a week for people in emergency cases.	11/1/2019 7:43 AM
71	More programs for the SMI population to access vocational opportunities. Employer development and programs that accommodate the needs of those with a disability and mental illness.	11/1/2019 1:32 AM
72	ALL people with special needs deserve more accommodation.	10/31/2019 8:32 PM
73	Again, I chose this because of the homeless people	10/31/2019 2:24 PM
74	I know that the many of the families in my area struggle to meet the needs of their children. I also know that this area is a center for human trafficking. I also see lots of mental ill walking our streets. First the kids and families, which should help the human trafficking if kids feel safe at home and then the mental ill.	10/31/2019 4:13 AM
75	I'm just guessing in this section about the needs that exist.	10/31/2019 4:11 AM
76	All of my options are community problems	10/31/2019 12:11 AM
77	Need wrap around supports that are individualized and not one size fits all because that doesn't work. We need to help empower people to address the root cause of their struggles and support them. Too many programs provide bandaid solutions.	10/30/2019 11:30 PM
78	Better mental health crisis services are needed to keep residents from being shot by police.	10/30/2019 6:45 PM
79	Transportation for handicapped individuals is poor. Need to have 24/7 free services.	10/30/2019 6:35 PM

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80	We should promote systems that help care for children in need and place them in caring homes. We should help the most vulnerable of our population and empower residents to become a part of the solution. Informing the public and working with non-profit and faith based partners is for training and care is a great option.	10/30/2019 3:56 PM
81	NONE	10/30/2019 1:11 PM
82	Community centers that offer services citywide for special needs.	10/29/2019 7:57 PM
83	It is impossible to expect a decline in homeless people without addressing drugs and mental health issues. I would stop the free distribution of drug paraphernalia as a first step. It is insane in my opinion to one one hand allow the distribution of drug paraphernalia and on the other ask if the city should provide services ie. drug programs.	10/29/2019 4:38 PM
84	hard to choose just three items when all are so important to build a strong supportive community.	10/28/2019 10:46 PM
85	We need to build a autism and special needs school in this side of Phoenix, we need to enforce and stop human trafficking and prostitution. We dearly need to focus on mental health and ensuring that people needs people get services because when they are neglected they fall victim to others like Alicia Navarro the missing autistic teenager from Glendale. We need to focus on human and sex trafficking, gangs and drugs.	10/28/2019 10:18 PM
86	Perhaps it's just the extreme ones who stand out, but we feel the most threatened by those doing drugs at the end of Hatcher Drive (they park near the trailhead). It happens in daylight hours too, but most of the damage to our homes (and most of the theft) occurs between midnight, 12am-3am. It's almost always those on drugs or who are drinking and driving. So if there is a way to have extra police presence there too, that would be great. But obviously they are usually "on something" - or they go there to 'do' something, so drugs play a major role	10/28/2019 8:24 PM
87	Mental health services are woefully unavailable. Our family recently experienced an mental health emergency and found the mental health system extremely difficult to navigate. It is no wonder that mental health and related homelessness is rampant in our city and our neighborhood.	10/28/2019 5:35 PM
88	N/A	10/28/2019 4:31 PM
89	We need more programs for domestic violence housing in the south phoenix area .	10/28/2019 3:20 PM
90	It was difficult to pick the top 3 for this as I believe they are all important (and sometimes inter-related) areas of focus	10/27/2019 8:09 PM
91	N/a	10/26/2019 7:05 AM
92	No place to go for help regarding child abuse, DV or human trafficking	10/26/2019 12:50 AM
93	THERE ARE A LOT OF SPECIAL NEEDS PEOPLE IN PHOENIX AND SURROUNDING AREAS. DISABILITY AND MENTAL HEALTH SERVICES WOULD BE WONDERFUL. ALSO, DOMESTIC VIOLENCE IS A BIG ONE AS WELL, EVEN FOR CHILDREN. I AM NOT SURE ABOUT THE HUMAN TRAFFICKING, BUT I ASSUME THAT THERE IS A LARGE AMOUNT OF PROSTITUTING IN AZ ESPECIALLY IN REGARDS TO DRUG USAGE. ALSO, HELP WOMEN GET THEIR CHILDREN BACK TOO. THAT WOULD BE A HUGE HELP.	10/25/2019 10:23 PM
94	Actually, all of the available choices are important.	10/25/2019 7:53 PM
95	My kids are adopted with autism and ADHD emotional challenges. The services have helped but it's always needed. So worried about them transitioning to adulthood. Also concerned about aging in place challenges around supporting seniors. It would be great to support seniors renting their homes for affordable housing while matching them up with people who could use their help.	10/22/2019 5:05 AM
96	We need more parks and recreation for people with Autism.	10/21/2019 6:58 PM
97	I would at animal Helath and welfare	10/18/2019 6:49 AM

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Q30 Optional. Please share any additional comments you have about job creation and/or support to small businesses.

Answered: 123 Skipped: 1,920

#	RESPONSES	DATE
1	Youth college more knowledge that grants are available to the less fortune. Encourage youth to steer towards a career The main issue I hear is that people with felonies have a really hard time finding jobs or housing. I think they should have opportunities and programs for such people on society	11/27/2019 8:53 PM
2	Trade certificate programs (HVAC, roofing, etc.) Counseling/training for small businesses	11/27/2019 8:47 PM
3	maybe training on how to write out grant requests	11/27/2019 5:59 PM
4	Provide opportunities for youth college or trade readiness but partnering with high schools. Provide jobs for those previously incarcerated and rental assistance (at least temporarily) to help reduce recidivism.	11/25/2019 8:15 PM
5	More opportunities for small business and job creation	11/25/2019 5:26 AM
6	The city of Phoenix must partner with Maricopa County and the State of Arizona on these issues and solutions. The city alone will not solve the problems systemically. Stop going it alone.	11/25/2019 4:37 AM
7	More police presence.	11/24/2019 5:53 PM
8	1. A police substation in Laveen that houses both MCSO and PHX PD officers so they can work together to fight crime. 2. budget for monitoring and maintenance of Phoenix's shot spotter.	11/24/2019 4:45 PM
9	Police station in Laveen	11/24/2019 2:49 PM
10	Anything that helps the youth of this area would be a great help!!!!	11/24/2019 6:09 AM
11	More jobs	11/24/2019 4:10 AM
12	Laveen needs more stores, target, Costco and we'll known restaurants to create family friendly environment	11/24/2019 2:49 AM
13	1) Employers are not aware of programs to help with re-entry. Ex cons that graduate from programs like alongside have the ability to continue contributing to society in certain job capacities. 2) We've had a large population of dislocated workers that attempt or choose to join the small business community. Any assistance that can be provided (grants and loans) for those small business owners would be greatly used. Business hubs (chamber's of commerce) need access to programs they can administer to this workforce.	11/23/2019 9:48 PM
14	Trash clean up, broken down buildings in need of replacement, landscaping and lighting of neighborhoods. These all will create jobs and upkeep of keeping city clean	11/23/2019 7:11 PM
15	Re-entry programs for incarcerated individuals is also very critical. Thank you.	11/23/2019 6:14 PM
16	Fund more police officers to effectively put away the criminals stealing , vandalizing businesses. And shutting down the scrapping businesses that support the efgorts of the criminals by accepting known stolen goods. YES the ones doing it know....	11/23/2019 5:27 PM
17	We need to help make sure our youth are well taken care of. They are our future workforce and tax payers. Invest in our young people. It also will reduce crime.	11/23/2019 3:47 PM
18	A police substation in Laveen that houses both MCSO and PHX PD officers.	11/23/2019 5:00 AM
19	Broadway is hurting this area of town. Industry is one thing but the junk yards and mining is overwhelming and with such an important road, is a major eye sore.	11/23/2019 3:15 AM
20	We need organization who connect people with jobs, not programs, to support job creation in this community.	11/22/2019 9:33 PM
21	Trade schools	11/22/2019 2:08 PM
22	Stop trying to put family owned businesses out of work by forcing them to move because the government wants to build something that supposedly will benefit everyone. An example can be removing local businesses because you decided a light rail will be beneficial.	11/21/2019 5:07 AM
23	Engage with small businesses and provide incentives so that they continue to support the local economy.	11/20/2019 10:33 PM
24	Access to postsecondary options (2-year/4-year college education, certificate programs, apprenticeships) are important for long-term job opportunities.	11/20/2019 10:23 PM
25	needed	11/19/2019 11:30 PM
26	Phoenix schools need to start teaching classes in the trades.	11/18/2019 11:48 PM
27	More employers need to be open to hiring people that have been released from prison. This is a big problem for recidivism rate.	11/18/2019 5:11 PM
28	More training programs - everyone wants "experience" but it is not easy to come by.	11/18/2019 4:54 PM
29	NA	11/18/2019 4:53 PM
30	Add Job creation for youth and adults.	11/18/2019 4:27 PM
31	Please don't give handouts to businesses. They are the least needy and the noisiest complainers.	11/18/2019 1:46 AM
32	BEHAVIOR management for everyone entering work force.	11/18/2019 1:17 AM
33	Tax the internet purchase	11/16/2019 4:41 AM
34	More trade schools for high schools, more partnerships with the Community Colleges	11/15/2019 10:45 PM
35	As someone with a relative who spent 17 years incarcerated, the struggle is very real upon reentering society. The world has changed. The incarcerated individual aged physically, but not mentally. Continued mental health services, employment, and support for everyday activities that non-incarcerated person take for granted is so vital to success for the incarcerated person.	11/15/2019 8:24 PM
36	help keep the small businesses growing and safe	11/15/2019 5:50 PM

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37	I think that something missing is also support with college debt as there are many people who cannot just have one job with and be able to repay their college debt.	11/15/2019 4:37 PM
38	I think it's important for individual that have been incarcerated to have resources to become a part of society instead of them going back to jail /prison . Were losing people because they have no support	11/15/2019 3:24 PM
39	It is not City of Phoenix job to create job! YOUR JOB IS TO LOWER TAXES so businesses can hire more employees. Leave it to businessman. You help businesses by lowering taxes and tuition.	11/15/2019 2:50 AM
40	Families would benefit from financial planning services that prepare them for family loss, especially Latinos who often rely on a single breadwinner, usually male, and then suffer tragically when that person dies, sometimes without the resources for funeral costs. Families need to learn about saving, investments, retirement, life insurance, and emergency preparedness. Free GED assistance would also benefit these families, who often cannot find better paying jobs because they do not have a high school diploma. Trades programs offering certification would also help these families improve their economic status.	11/15/2019 2:18 AM
41	Low income families have children that would benefit from apprenticeships. A high school dropout should be able to go into a vocational school/training. Not all poor families understand the importance of school but that should not prevent the undereducated to get into a decent paying job.	11/15/2019 1:27 AM
42	High schools should help kids get ready for the real world.	11/14/2019 7:12 PM
43	N/A	11/14/2019 6:56 PM
44	NA	11/14/2019 5:06 PM
45	Maybe some more starting a business classes at the library. They're always full.	11/14/2019 5:02 PM
46	Help the small business by donating, doing activities with children to expand. Create a job activities for kids so they can learn how to work	11/14/2019 4:52 PM
47	I believe this should be all the above	11/14/2019 4:35 PM
48	Youth need more understanding of manners in a job facility	11/14/2019 4:34 PM
49	Educate people to get back into workforce !!! They feel responsibility , proud. Get homeless programs for them to work	11/14/2019 3:00 PM
50	More flexible funding to support young adults seeking employment or training.	11/13/2019 11:46 PM
51	All of the listed options are important.	11/13/2019 6:10 PM
52	Develop partnerships and incentives to expedite re-entry individuals to gainful employment thus contributing to decreased crime and homelessness	11/13/2019 4:50 PM
53	Tax less, regulate less.	11/13/2019 3:23 PM
54	Additional support services are needed for the re-entry population. Also, additional education and partnerships are needed with businesses to discuss and breakdown the "stigma" with employing re-entry job seekers; everyone deserves a second chance.	11/13/2019 3:06 PM
55	NA	11/13/2019 2:31 PM
56	We need to work on training people for the trades. Not everyone needs to go to college. We are in desperate need of people who can build and repair Our infrastructure.	11/13/2019 4:20 AM
57	The key is education. Education provides the basis and the access to information which leads to jobs and employment.	11/12/2019 8:11 PM
58	Support of small business and job creation is imperative to get our neighborhoods cleaned up	11/12/2019 7:46 PM
59	While college is expected for many of our high school youth, it shouldn't be the only option presented. Many youth in and out of high school need affordable trade training options as well as PAID apprenticeships/internships.	11/12/2019 5:11 PM
60	More opportunities for technical skills versus higher education. That type of training and skilled laborers are a necessity and if more local individuals had this opportunity we can support each other locally versus having to go out of the area for some services.	11/12/2019 1:44 PM
61	Groups like Metanoia (and Goodwill!) already have developed networks with nonprofits that combine trade certification with post-incarceration accountability programs. Send city workers to learn what they can from these organizations, and incentivize urban farmers to get the labor they need from certified agricultural workers. Create a landscaping group that can work at Agave Farms in Central Phoenix, or work for reduced labor rates in the downtown areas and on Roosevelt (cleaning up trash, repainting buildings, repairing fences, removing graffiti), etc.	11/11/2019 5:05 PM
62	Everyone should have the opportunity to a basic skill/education to be able to jump back into workforce if they were in need.	11/11/2019 2:35 PM
63	Clean this area & business will come.	11/11/2019 5:51 AM
64	get out of the Zoning Business follow Houston's lead	11/10/2019 5:52 PM
65	Need more	11/9/2019 4:51 AM
66	The Parks and Rec program of the 80s and 90s are what helped our people survive the times. Once that left, our community went downhill. It provided jobs for our aging adults and youth entering the workforce.	11/8/2019 10:50 PM
67	This economy requires high tech training in subjects like Machine learning, Robotic Process Automation (RPA), Data Science, and Cybersecurity. There are far from enough trained people to fill the current and future positions.	11/7/2019 1:18 AM
68	We need to bring more jobs to Phoenix, but we need to stop bringing more call center jobs & low end jobs. All we are doing is perpetuating poverty with those jobs.	11/6/2019 9:35 PM
69	We need a strategic credit counseling for all those who were never taught about the need of good credit.	11/6/2019 6:15 PM
70	Grants/loans to small businesses; new businesses; additional family restaurants	11/6/2019 4:08 PM
71	Grants/loans to small businesses	11/6/2019 4:00 PM
72	You are missing the point of job creation: we want lower taxes and less frivolous regulations. We are entrepreneurs. You don't understand how an economy works obviously.	11/5/2019 11:22 PM
73	job creation for the over 55 category	11/5/2019 4:25 PM

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74	There's not nearly enough re-entry programs to help reduce recidivism and allow ex prisoners to create a productive life	11/5/2019 2:09 PM
75	Educate our youth on how to be successful in a job and create jobs for them to be successful in	11/5/2019 6:31 AM
76	The trades have taken a huge hit with the push for everyone to go to college. This is a vital industry that is diminishing and will soon cost the end users dearly, either by extremely high pricing or huge delays in projects due to the high demand and lack of supplied skilled labor. This should be an extreme concern for future planning. There are no lack of jobs as we have are witnessing the lowest unemployment rates in history.	11/4/2019 3:10 PM
77	Were growing very strongly in the tech sector. Unfortunately alot are choosing the anthem/carefree area which isn't connected to light rail. Start building our downtown and central hub more. Get our skyscrapers of central and downtown connected skyline wise.	11/4/2019 2:37 AM
78	We need a vibrant small business sector in our community. They provide jobs, taxes and keep our money within our community	11/3/2019 4:39 AM
79	big corporations get huge tax incentives. small business needs financial support too. without access to capital it is very hard to grow and provide more opportunities for employment	11/2/2019 12:20 PM
80	Grants and loans	11/1/2019 6:46 PM
81	encourage trades education. we need more plumbers and electricians.	11/1/2019 4:43 PM
82	Provide classes for new small business owners.	11/1/2019 7:45 AM
83	Development of employer relationships and programs that offer employment flexibility and training to accommodate workers. Make dial a ride accountable for service that can be relied up for work obligations.	11/1/2019 1:35 AM
84	Services to help community members KEEP their employment are needed including job coaching and mentors as well as training for employers to help them work with youth/adults with behavioral health issues, disabilities, limited work experience, correctional backgrounds, etc.	10/31/2019 6:37 PM
85	Improve wages to make them more livable. It's not enough to create jobs. Increased pay will improve the housing crisis and the economy.	10/31/2019 4:31 PM
86	We could improve the store fronts on Hatcher, it would be an interesting eclectic little street instead of looking like a dump. Furthermore there's so many empty buildings that could be great businesses and we need more retailers in the area besides a Walmart grocery store. The problem is people don't necessarily know how to manage a business and in general we need more job training programs Dash college is overrated, learning real skills that can get you a good paying job is most important.	10/31/2019 2:26 PM
87	Help the small businesses create the jobs, train the workers with the skills needed for the job and then show those new members of the work force how to budget, save and still have money to have fun with their families. Oh encourage public transportation use since housing should be first not owning a car - with the cost of gas, maintenance and insurance, cars get expensive	10/31/2019 4:16 AM
88	Hatcher Road is notorious for crime, homelessness, and substance abuse. A good way of bolstering the businesses on and near that street would be to help the homeless on that street.	10/31/2019 3:32 AM
89	reentry needs to be a strong focus to hold down recidivism and folks going back to prison	10/30/2019 6:46 PM
90	Need to increase support for mwob	10/30/2019 4:52 PM
91	Job creation beyond building	10/30/2019 4:45 PM
92	ASU has exceeded its state set limitation on tuition via fees and as such made college education inaccessible for most Arizonans. City needs to require relief before encouraging further growth of ASU into downtown.	10/30/2019 4:30 PM
93	We need skilled labor across the board. Our schools should be preparing youth to be able to work a job they can get. We also need to help reduce barriers for those who want to work! If employers need skilled workers we should find creative ways to get people equipped for the jobs that are out there.	10/30/2019 4:00 PM
94	NONE	10/30/2019 1:12 PM
95	We need a way to reduce homelessness, find a way to help these folks take care of themselves, mental health care, figure out why they refuse services or refuse to get a job.	10/30/2019 1:37 AM
96	Apprenticeship programs are in high demand.	10/30/2019 1:24 AM
97	Technical support for small businesses.	10/29/2019 7:58 PM
98	Not everyone needs to go to college. There are needs for skilled trades people.	10/29/2019 6:18 PM
99	Keep the homeless out of small businesses and their facilities. The tax generating business need to be protected without political recourse	10/29/2019 5:03 PM
100	Let's face it. The main reason the city has an interest in small businesses is for the sales tax revenue. Stay out of private business. If you really want to help them, drop the exorbitant costs related to the start up and operations of small businesses. (permits, special taxes, licensing fees, etc.)	10/29/2019 4:47 PM
101	We need to get individuals involved in picking up trash, making neighborhoods cleaner and safer, similar to the public works programs of the 1930's....creates jobs, gets those unemployable working and gaining experience and benefits all of the citizens.	10/29/2019 3:53 PM
102	In today's growing economy, my suggestion is to focus programs on the youth who are ready to join the workforce, either full- or part-time.	10/29/2019 2:49 PM
103	Our area is lacking in jobs. We need businesses to locate in our community so that residents can have a short commute. There are multiple empty buildings that need to be revitalized. Malls and brick and mortar stores are a thing of the past but product distribution centers or manufacturing could create jobs. Small specialty businesses would have to create a niche market to be successful. Having a resource center for job training for displaced workers or those looking to improve skills would be beneficial to a wide range of workers. City incentives to businesses to invest in our community is crucial to revitalization of our area.	10/29/2019 4:55 AM
104	Essential that we stop pushing kids to college - must push work and have jobs available.	10/29/2019 12:15 AM
105	We need to invest in our children and we need to stop discriminatory practices of not hiring autistic people. I'm a person with autism and I have applied so many times with the City of Phoenix and I get denied a job offer, the city is missing on the talents of people with autism spectrum disorders. Stop these practice and do more outreach hiring with people with autism and disabilities,	10/28/2019 10:21 PM

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106	This is such an important topic to me as it might fix many of the other issues. If people are working, then there's less homelessness, substance abuse...etc.	10/28/2019 9:19 PM
107	Storefront/facade improvement is one of the most immediate differences that can make an impact, but honestly, almost all of the subcategories in the job creation/and support for small businesses category of this survey are of the utmost importance. Job creation, educational services, etc. are paramount....but enhancing the curb appeal of the businesses will help the neighborhoods immediately....it just doesn't seem to make sense to place it on the same level of importance because it seems 'fluffy' in comparison.	10/28/2019 8:38 PM
108	The Office of Customer Advocacy does an excellent job providing aide to small businesses and adaptive reuse projects; however, their budget is insufficient for the great need and costs are too high to take on even a small project. Even something as simple as the conversion of the former drive-through liquor store at 7th Ave and Glenrosa has been years in the making and very expensive. These types of projects create neighborhood character and should be strongly promoted through business planning, urban design assistance, subsidies, and expedited plan reviews.	10/28/2019 5:38 PM
109	More opportunities for youth to give them something to do other than burglary.	10/28/2019 4:38 PM
110	1)Our citizens who have pay for the crimes are penalized twice or more by being denied jobs because of their incarceration. We need to have a system to reintroduce them back to the work force and that they can feel they are part of our society. 2) our Maryvale area business shopping center needs a face-lift.	10/28/2019 4:37 PM
111	N/A	10/28/2019 4:33 PM
112	Having access for the youth to get summer jobs and prepared them for college .	10/28/2019 3:21 PM
113	We are losing many skills jobs and should have more training for them.	10/28/2019 4:35 AM
114	improved public transportation	10/26/2019 10:25 PM
115	Small busoness opts	10/26/2019 7:06 AM
116	Enhancement to existing buildings	10/26/2019 2:26 AM
117	Supporting small businesses is supporting the city. Offer incentives to businesses that not just open in Phoenix and also use vendors/suppliers located in Phoenix and hire Phoenix residents. Also incentives for storefront business that compete with online business so their pricing can be competitive.	10/25/2019 10:41 PM
118	HELP WITH THE INCARCERATED IS #1 TO THE COMMUNITY. THERE NEEDS TO BE REFORM AND ASSISTANCE TO HELP THE COMMUNITY TO BE SUCCESSFUL AND FOR THE PERSON TO NOT END UP HAVING TO GO BACK TO THEIR OLD WAYS ON THE STREETS. ALSO, THE SMALL BUSINESSES SHOULD HAVE ASSISTANCE WITH START-UPS. MORE SERVICES TO HELP ACTUALLY CREATE A PLAN, STEP BY STEP AND TO HELP GET THEM FUNDING FOR INITIAL START UP COSTS.	10/25/2019 10:26 PM
119	More would take the risk of starting a new business if they understood the ways a municipality can help make them successful.	10/24/2019 7:00 PM
120	Let's help keep small business in business.	10/23/2019 10:07 PM
121	Please quit giving so many taxbreaks to the commercial sector. I know most of it is the state legislature giving away our money but I don't want us to pursue businesses relocating at the expense of public taxes.	10/22/2019 5:09 AM
122	Communities can not be successful with retail alone, we must have job/career opportunities in the area.	10/19/2019 7:27 PM
123	We have an excellent community college system I would like to see the city support the structures and use them to enhance the training skills and readiness	10/18/2019 6:50 AM

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Q31 ¿En qué código postal reside?

Answered: 89 Skipped: 1,954

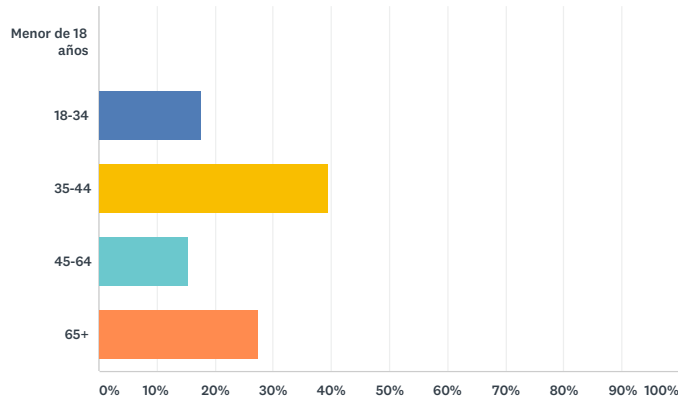
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46	85339	11/15/2019 1:46 AM
47	85043	11/15/2019 12:28 AM
48	85009	11/14/2019 11:33 PM
49	85027	11/14/2019 10:26 PM
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56	85040	11/14/2019 6:07 PM
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86	85035	11/10/2019 11:06 PM
87	85041	11/5/2019 12:07 AM
88	85031	10/28/2019 7:03 PM
89	85033	10/16/2019 10:45 PM

Q32 ¿En qué grupo de edad estás?

Answered: 91 Skipped: 1,952



ANSWER CHOICES	RESPONSES	
Menor de 18 años	0.00%	0
18-34	17.58%	16
35-44	39.56%	36
45-64	15.38%	14
65+	27.47%	25
TOTAL		91

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Q33 ¿Cuáles son las principales calles transversales cerca de su residencia o área de servicio?

Answered: 74 Skipped: 1,969

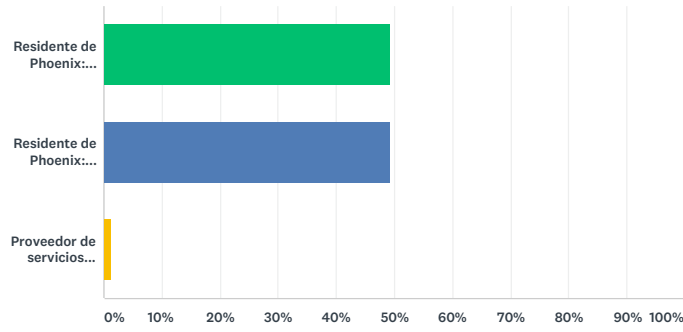
Calles													
	NEW RIVER RD.	ANTHEM WAY	JOY RANCH RD.	CLOUD RD.	CAREFREE HIGHWAY/HIGHWAY 74	HAPPY VALLEY RD.	PINNACLE PEAK RD.	DEER VALLEY RD.	UNION HILLS DR.	BELL RD.	GREENWAY RD.	THUNDERBIRD RD.	
Calle 1:	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	1.35% 1	1.35% 1	0.00% 0	1.35% 1	0.00% 0	
Calle 2:	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	

#	OTROS (ESPECIFICAR)	DATE
1	I. school	12/4/2019 6:02 PM
2	Yuma & 3rd Ave	12/4/2019 5:46 PM
3	Stral	12/4/2019 5:34 PM
4	Prima	12/4/2019 5:23 PM
5	Centrar Ibucieye	12/4/2019 5:14 PM
6	colgate	11/25/2019 10:03 PM
7	43 ave.	11/15/2019 2:36 AM
8	roeser	11/14/2019 6:07 PM
9	35th ave and Poinsettia	11/14/2019 5:40 PM
10	25 ave and madison st	11/14/2019 4:37 PM
11	24 ave	11/14/2019 4:29 PM
12	Virginia	11/14/2019 4:28 PM
13	Glenrosa	11/14/2019 4:22 PM
14	Bethany home y 7th St.	11/12/2019 7:49 PM

City of Phoenix Consolidated Plan Community Survey

Q34 Indique a quién representa:

Answered: 85 Skipped: 1,958



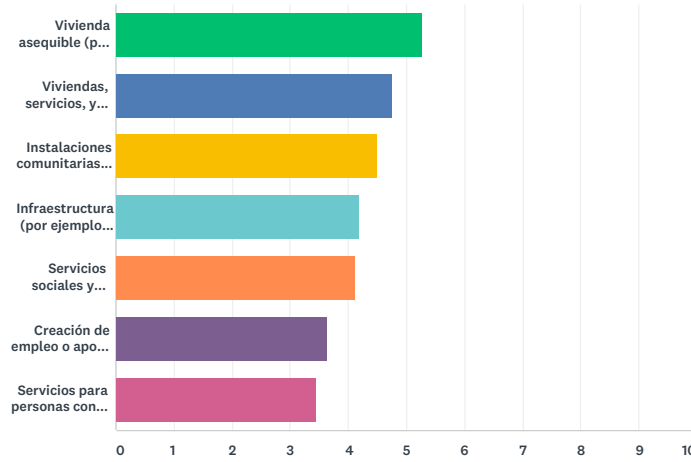
ANSWER CHOICES	RESPONSES
Residente de Phoenix: propietario	49.41% 42
Residente de Phoenix: inquilino	49.41% 42
Proveedor de servicios comunitarios	1.18% 1
TOTAL	85

#	OTRA PARTE INTERESADA DE LA COMUNIDAD (ESPECIFICAR):	DATE
1	Escuela	11/14/2019 4:27 PM

City of Phoenix Consolidated Plan Community Survey

Q35 Clasifique las siguientes áreas de necesidad, en donde 1 es la prioridad más alta y 7 es la prioridad más baja.

Answered: 73 Skipped: 1,970

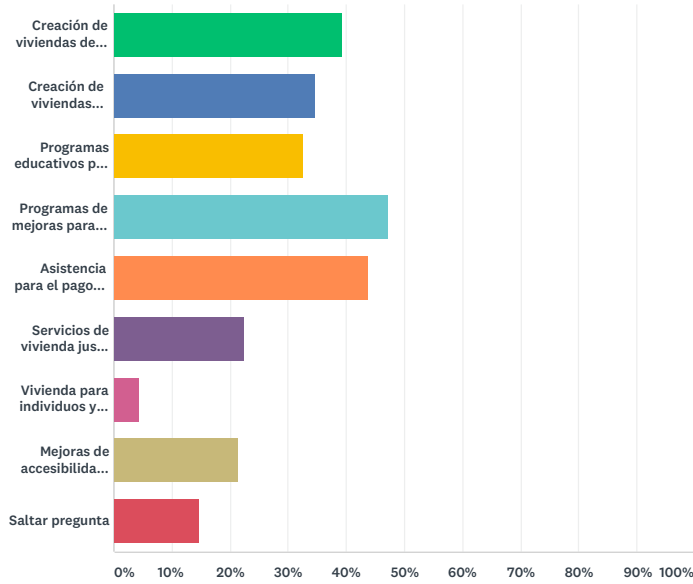


	1	2	3	4	5	6	7	TOTAL	SCORE
Vivienda asequible (paga menos del 30% o menos de sus ingresos para el alquiler cada mes)	42.31%	17.31%	11.54%	3.85%	11.54%	5.77%	7.69%	52	5.27
Viviendas, servicios, y prevención para personas sin hogar (por ejemplo: refugios de emergencia y viviendas permanentes)	22.00%	30.00%	12.00%	6.00%	6.00%	14.00%	10.00%	50	4.74
Instalaciones comunitarias (por ejemplo: bibliotecas y parques)	6.52%	10.87%	50.00%	13.04%	4.35%	8.70%	6.52%	46	4.50
Infraestructura (por ejemplo: calles, callejones, aceras y líneas de agua/alcantarillado)	18.18%	14.55%	9.09%	7.27%	34.55%	9.09%	7.27%	55	4.18
Servicios sociales y públicos (por ejemplo: servicios de violencia doméstica, actividades para personas mayores y jóvenes)	12.73%	7.27%	7.27%	47.27%	12.73%	3.64%	9.09%	55	4.13
Creación de empleo o apoyo a pequeñas empresas (por ejemplo: préstamos para empresas y preparación universitaria)	17.65%	15.69%	7.84%	7.84%	9.80%	5.88%	35.29%	51	3.65
Servicios para personas con necesidades especiales (por ejemplo: víctimas de trata de personas, servicios de salud mental/conductual, servicios para VIH/SIDA, etc.)	13.46%	9.62%	5.77%	7.69%	15.38%	40.38%	7.69%	52	3.46

City of Phoenix Consolidated Plan Community Survey

Q36 Elija hasta tres (3) de las necesidades más críticas de vivienda asequible en su comunidad.

Answered: 89 Skipped: 1,954

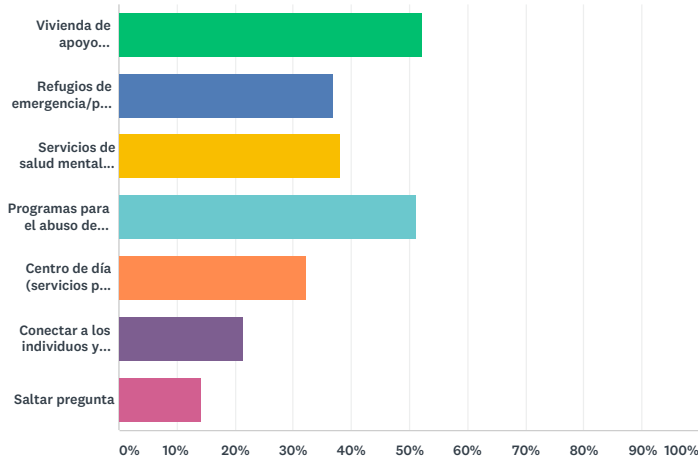


ANSWER CHOICES	RESPONSES
Creación de viviendas de alquiler asequibles	39.33% 35
Creación de viviendas asequibles para compradores de vivienda	34.83% 31
Programas educativos para compradores de primera vivienda	32.58% 29
Programas de mejoras para el hogar para propietarios de bajos ingresos o personas mayores de bajos ingresos	47.19% 42
Asistencia para el pago inicial/costos de cierre para compradores de primera vivienda	43.82% 39
Servicios de vivienda justa (por ejemplo: o asistencia a personas que sufren discriminación por motivos de raza, color, religión, nacionalidad, género, estado familiar, discapacidad)	22.47% 20
Vivienda para individuos y familias que viven con VIH/SIDA	4.49% 4
Mejoras de accesibilidad para personas con discapacidad	21.35% 19
Saltar pregunta	14.61% 13
Total Respondents: 89	

City of Phoenix Consolidated Plan Community Survey

Q37 Elija hasta tres (3) de las necesidades más críticas para personas sin hogar en su comunidad.

Answered: 84 Skipped: 1,959

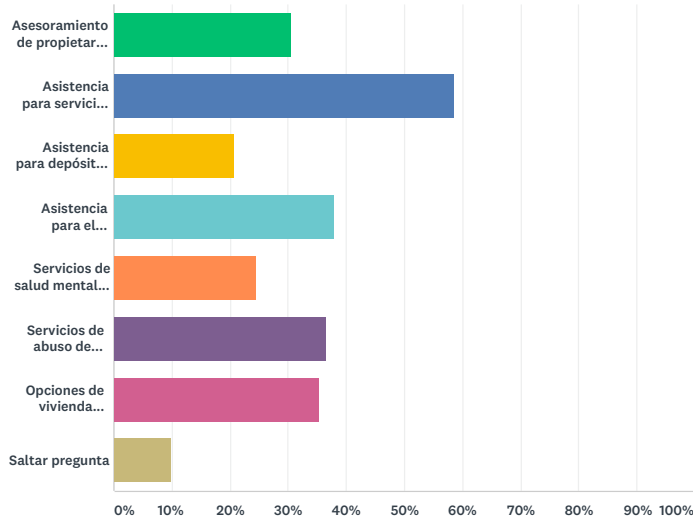


ANSWER CHOICES	RESPONSES	
Vivienda de apoyo permanente (vivienda combinada con servicios sociales y de salud mental)	52.38%	44
Refugios de emergencia/pernoctación (alojamiento a corto plazo y servicios de apoyo)	36.90%	31
Servicios de salud mental y conductual	38.10%	32
Programas para el abuso de sustancias	51.19%	43
Centro de día (servicios para personas sin hogar sin alojamiento nocturno)	32.14%	27
Conectar a los individuos y las familias a refugios y servicios sociales (alcance)	21.43%	18
Saltar pregunta	14.29%	12
Total Respondents: 84		

City of Phoenix Consolidated Plan Community Survey

Q38 Elija hasta tres (3) de las necesidades más críticas para la prevención de desamparo en su comunidad.

Answered: 82 Skipped: 1,961

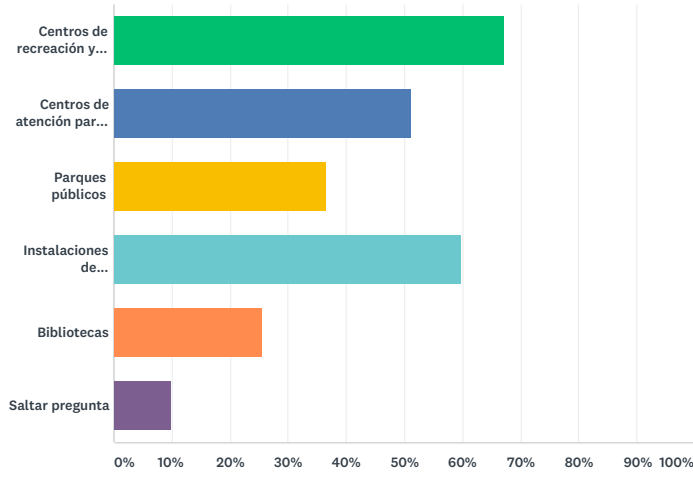


ANSWER CHOICES	RESPONSES	
Asesoramiento de propietarios e inquilinos (servicios de mediación entre propietarios e inquilinos)	30.49%	25
Asistencia para servicios públicos	58.54%	48
Asistencia para depósito de mudanza	20.73%	17
Asistencia para el alquiler	37.80%	31
Servicios de salud mental y conductual	24.39%	20
Servicios de abuso de sustancias	36.59%	30
Opciones de vivienda asequible	35.37%	29
Saltar pregunta	9.76%	8
Total Respondents: 82		

City of Phoenix Consolidated Plan Community Survey

Q39 Elija hasta tres (3) de las necesidades más importantes de Instalaciones y edificios comunitarios en su comunidad.

Answered: 82 Skipped: 1,961

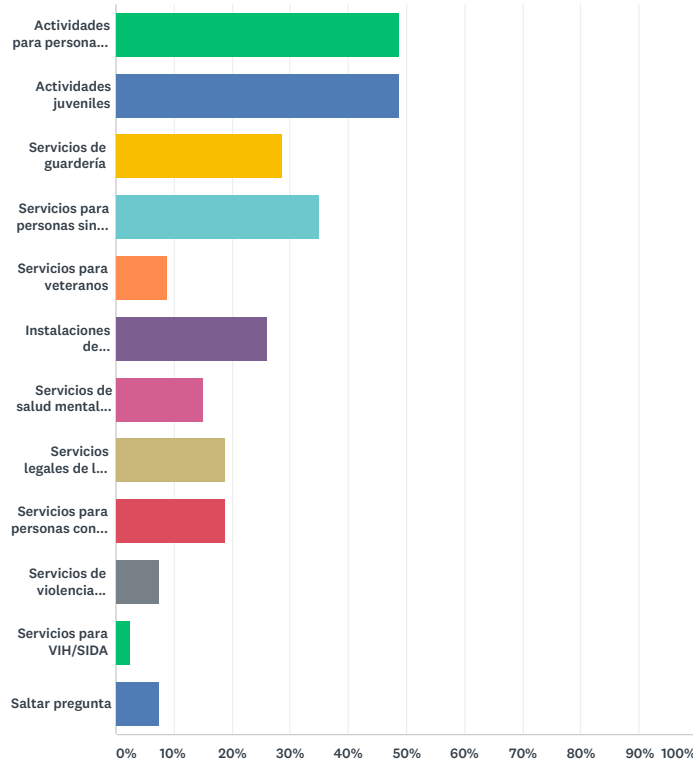


ANSWER CHOICES	RESPONSES	
Centros de recreación y centros comunitarios (servicios de recreación para jóvenes y familias)	67.07%	55
Centros de atención para adultos mayores	51.22%	42
Parques públicos	36.59%	30
Instalaciones de salud/clínica médica	59.76%	49
Bibliotecas	25.61%	21
Saltar pregunta	9.76%	8
Total Respondents: 82		

City of Phoenix Consolidated Plan Community Survey

Q40 Elija hasta tres (3) de las necesidades más críticas de Servicios sociales y servicios públicos en su comunidad.

Answered: 80 Skipped: 1,963

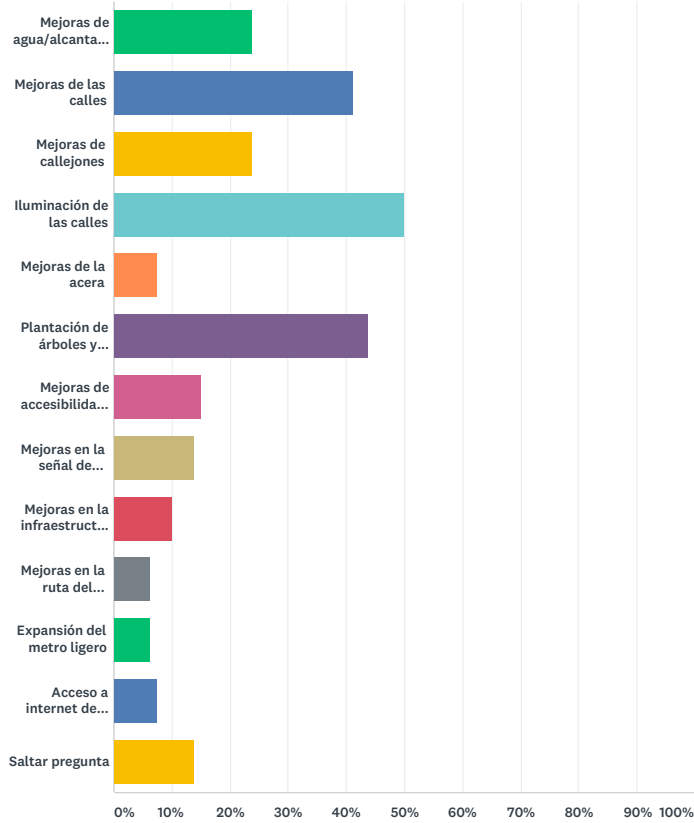


ANSWER CHOICES	RESPONSES	
Actividades para personas mayores	48.75%	39
Actividades juveniles	48.75%	39
Servicios de guardería	28.75%	23
Servicios para personas sin hogar	35.00%	28
Servicios para veteranos	8.75%	7
Instalaciones de salud/clínica médica	26.25%	21
Servicios de salud mental y conductual	15.00%	12
Servicios legales de la comunidad	18.75%	15
Servicios para personas con discapacidad	18.75%	15
Servicios de violencia domestica	7.50%	6
Servicios para VIH/SIDA	2.50%	2
Saltar pregunta	7.50%	6
Total Respondents: 80		

City of Phoenix Consolidated Plan Community Survey

Q41 Elija hasta tres (3) de las necesidades más críticas de Infraestructura (edificios, carreteras, aceras, callejones) en su comunidad.

Answered: 80 Skipped: 1,963

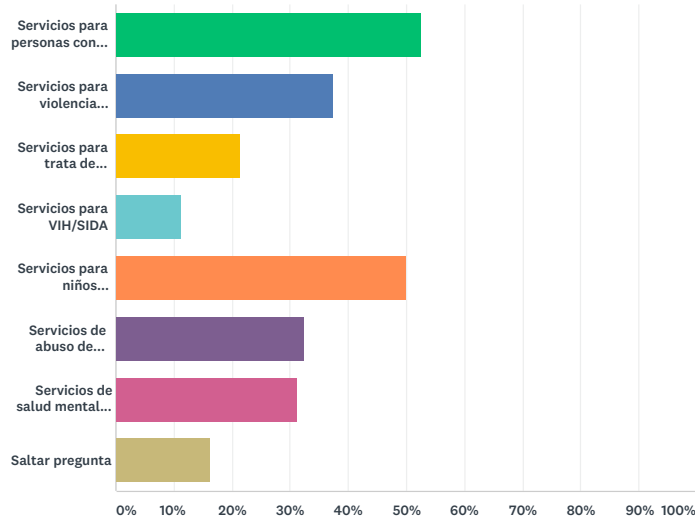


ANSWER CHOICES	RESPONSES	
Mejoras de agua/alcantarillado	23.75%	19
Mejoras de las calles	41.25%	33
Mejoras de callejones	23.75%	19
Iluminación de las calles	50.00%	40
Mejoras de la acera	7.50%	6
Plantación de árboles y mejoras del paisaje	43.75%	35
Mejoras de accesibilidad para personas con discapacidad	15.00%	12
Mejoras en la señal de tráfico	13.75%	11
Mejoras en la infraestructura para bicicletas (carriles para bicicletas, estacionamiento para bicicletas, educación, etc.)	10.00%	8
Mejoras en la ruta del autobuses	6.25%	5
Expansión del metro ligero	6.25%	5
Acceso a internet de banda ancha	7.50%	6
Saltar pregunta	13.75%	11
Total Respondents: 80		

City of Phoenix Consolidated Plan Community Survey

Q42 Elija hasta tres (3) de las necesidades más críticas de Alojamiento para personas con necesidades especiales en su comunidad.

Answered: 80 Skipped: 1,963

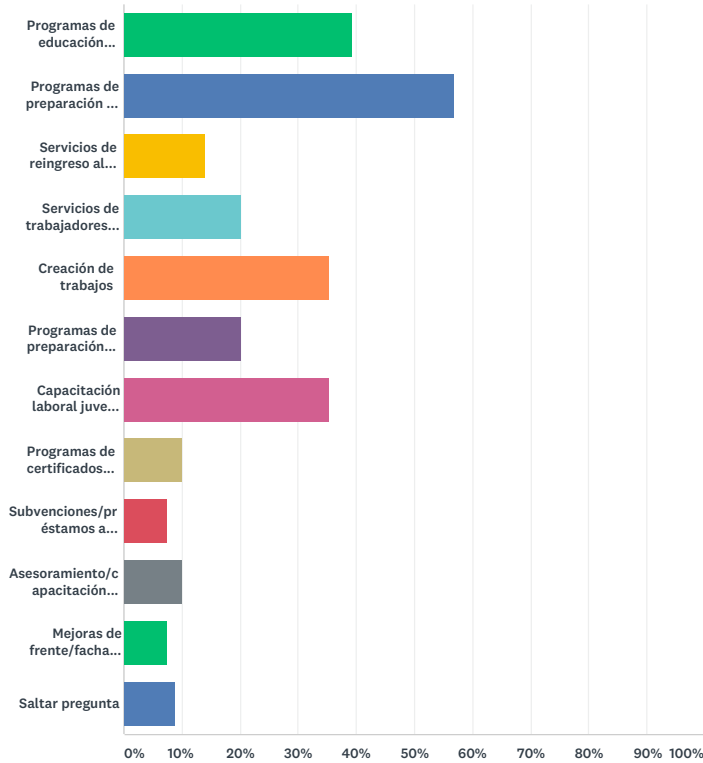


ANSWER CHOICES	RESPONSES	
Servicios para personas con discapacidades o necesidades de salud mental	52.50%	42
Servicios para violencia domestica	37.50%	30
Servicios para trata de personas	21.25%	17
Servicios para VIH/SIDA	11.25%	9
Servicios para niños maltratados/descuidados	50.00%	40
Servicios de abuso de sustancias	32.50%	26
Servicios de salud mental y conductual	31.25%	25
Saltar pregunta	16.25%	13
Total Respondents: 80		

City of Phoenix Consolidated Plan Community Survey

Q43 Elija hasta tres (3) de las necesidades más críticas para Creación de trabajos o apoyo a las pequeñas empresas en su comunidad.

Answered: 79 Skipped: 1,964

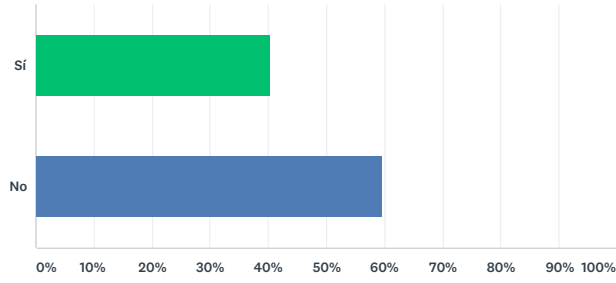


ANSWER CHOICES	RESPONSES	
Programas de educación financiera (presupuesto, creación de ahorros, etc.)	39.24%	31
Programas de preparación de jóvenes para la universidad	56.96%	45
Servicios de reingreso al empleo (para individuos recientemente liberados de la cárcel)	13.92%	11
Servicios de trabajadores desplazados (para personas que fueron afectadas por una reducción en la fuerza laboral)	20.25%	16
Creación de trabajos	35.44%	28
Programas de preparación laboral (capacitación, mejora de habilidades, etc.)	20.25%	16
Capacitación laboral juvenil	35.44%	28
Programas de certificados comerciales (HVAC, techos, etc.)	10.13%	8
Subvenciones/préstamos a pequeñas empresas	7.59%	6
Asesoramiento/capacitación para pequeñas empresas	10.13%	8
Mejoras de frente/fachada para pequeñas empresas	7.59%	6
Saltar pregunta	8.86%	7
Total Respondents: 79		

City of Phoenix Consolidated Plan Community Survey

Q44 ¿Alguna vez, usted o alguien que conoce, ha encontrado alguna forma de discriminación de vivienda?

Answered: 72 Skipped: 1,971

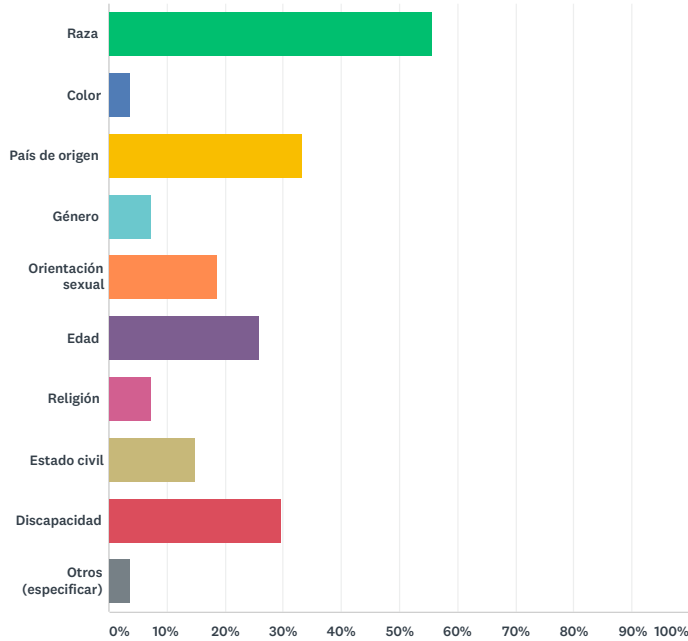


ANSWER CHOICES	RESPONSES	
Sí	40.28%	29
No	59.72%	43
TOTAL		72

City of Phoenix Consolidated Plan Community Survey

Q45 Si usted, o alguien que conoce, encontró una forma de discriminación en la vivienda, infórmenos en base a qué sufrió la discriminación.

Answered: 27 Skipped: 2,016



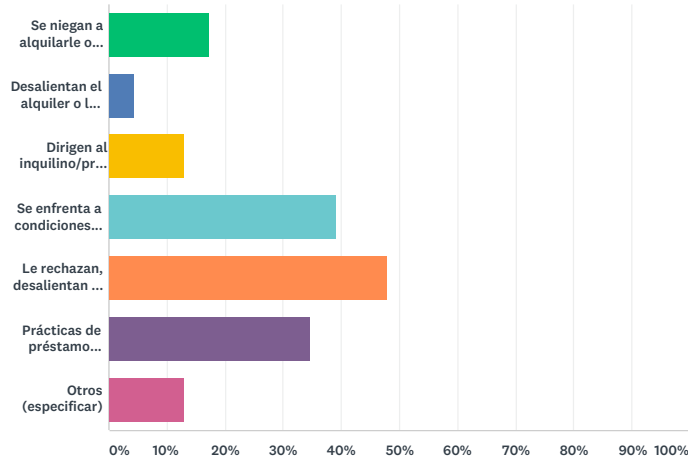
ANSWER CHOICES	RESPONSES	
Raza	55.56%	15
Color	3.70%	1
País de origen	33.33%	9
Género	7.41%	2
Orientación sexual	18.52%	5
Edad	25.93%	7
Religión	7.41%	2
Estado civil	14.81%	4
Discapacidad	29.63%	8
Otros (especificar)	3.70%	1
Total Respondents: 27		

#	OTROS (ESPECIFICAR)	DATE
1	porque en siertas partes no rentan si no tienen documentacion legal para rentar y creo que eso no es justo	11/15/2019 2:52 AM

City of Phoenix Consolidated Plan Community Survey

Q46 Si sufrió discriminación en relación a la vivienda, ¿de qué manera usted o alguien que conoce enfrenta discriminación?

Answered: 23 Skipped: 2,020



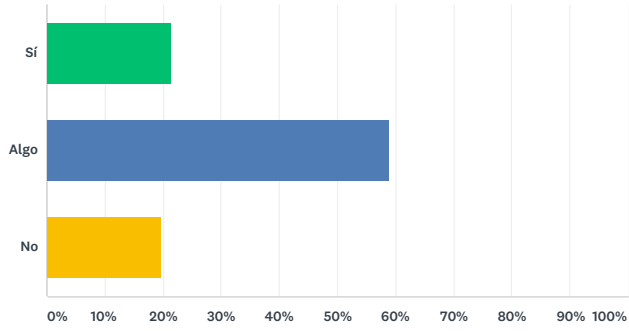
ANSWER CHOICES	RESPONSES
Se niegan a alquilarle o venderle una casa	17.39% 4
Desalientan el alquiler o la venta de una casa	4.35% 1
Dirigen al inquilino/propietario potencial a una casa o vecindario diferente	13.04% 3
Se enfrenta a condiciones desfavorables en un préstamo o arrendamiento de vivienda	39.13% 9
Le rechazan, desalientan o le cobran más por el seguro de vivienda o alquiler	47.83% 11
Prácticas de préstamo injustas o engañosas	34.78% 8
Otros (especificar)	13.04% 3
Total Respondents: 23	

#	OTROS (ESPECIFICAR)	DATE
1	Le trataron con desprecio y condescientemente	11/18/2019 7:35 AM
2	solo por no tener documentos legales no rentan	11/15/2019 2:52 AM
3	amenazas	10/16/2019 10:57 PM

City of Phoenix Consolidated Plan Community Survey

Q47 ¿Siente que está bien informado sobre la discriminación en relación a la vivienda?

Answered: 56 Skipped: 1,987

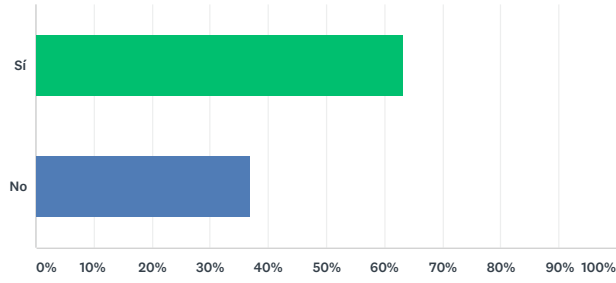


ANSWER CHOICES	RESPONSES	
Sí	21.43%	12
Algo	58.93%	33
No	19.64%	11
TOTAL		56

City of Phoenix Consolidated Plan Community Survey

Q48 ¿Ha tenido usted (o alguien que conoce) dificultades para encontrar viviendas asequibles en la ciudad de Phoenix?

Answered: 57 Skipped: 1,986

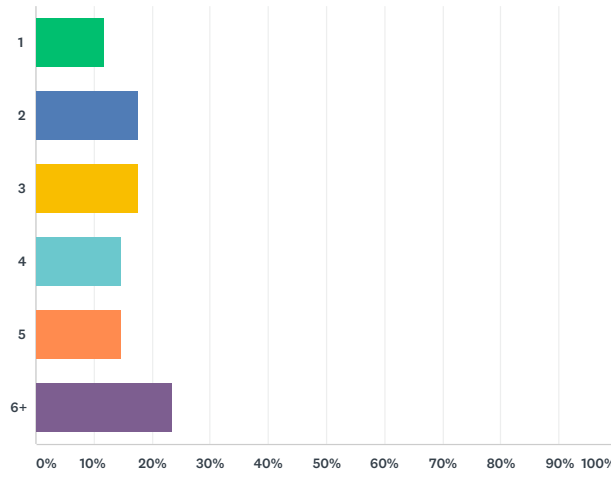


ANSWER CHOICES	RESPONSES	
Sí	63.16%	36
No	36.84%	21
TOTAL		57

City of Phoenix Consolidated Plan Community Survey

Q49 ¿Cuál era el tamaño del hogar de esta persona?

Answered: 34 Skipped: 2,009

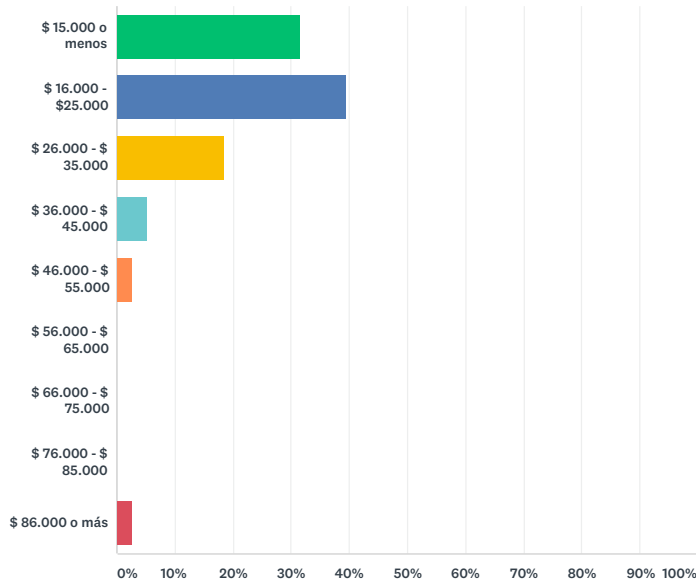


ANSWER CHOICES	RESPONSES	
1	11.76%	4
2	17.65%	6
3	17.65%	6
4	14.71%	5
5	14.71%	5
6+	23.53%	8
TOTAL		34

City of Phoenix Consolidated Plan Community Survey

Q50 ¿Cuál fue el rango del ingreso anual estimado del hogar?

Answered: 38 Skipped: 2,005

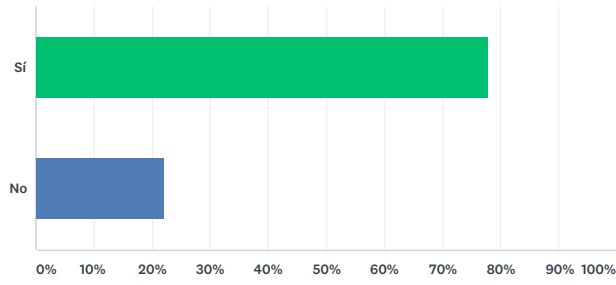


ANSWER CHOICES	RESPONSES	
\$ 15.000 o menos	31.58%	12
\$ 16.000 - \$25.000	39.47%	15
\$ 26.000 - \$ 35.000	18.42%	7
\$ 36.000 - \$ 45.000	5.26%	2
\$ 46.000 - \$ 55.000	2.63%	1
\$ 56.000 - \$ 65.000	0.00%	0
\$ 66.000 - \$ 75.000	0.00%	0
\$ 76.000 - \$ 85.000	0.00%	0
\$ 86.000 o más	2.63%	1
TOTAL		38

City of Phoenix Consolidated Plan Community Survey

Q51 ¿Paga actualmente más del 30% de sus ingresos mensuales en alquiler/hipoteca?

Answered: 54 Skipped: 1,989



ANSWER CHOICES	RESPONSES	
Sí	77.78%	42
No	22.22%	12
TOTAL		54

City of Phoenix Consolidated Plan Community Survey

Q52 Opcional. Comparta cualquier comentario adicional que tenga sobre viviendas asequibles.

Answered: 9 Skipped: 2,034

#	RESPONSES	DATE
1	local bus service	12/4/2019 5:47 PM
2	me gustaria comprar ina casa pero que no pidieran mucho de entre y los pagos accesibles...somos una familia de 7 y quisiera brindarles un hogar a mis hijos	11/15/2019 2:38 AM
3	Hay muchas casas muy maltratadas que parece que están abandonadas Por no darle mantenimiento	11/15/2019 12:30 AM
4	Préstamos personales para ayudar a mejorar el crédito a personas con este problema y que sea guiado con ayuda sobre cómo mantener un buen crédito y poder obtener un hogar.	11/14/2019 5:53 PM
5	Mejores oportunidades para compradores de vivienda por primera vez para personas que no cuenta con un seguro social.	11/14/2019 4:44 PM
6	El costo de las rentas es muy alto para el area y el monto de ingresos	11/14/2019 4:30 PM
7	No dale dinero a los desarrolladores; son corruptos en Phoenix.	11/12/2019 7:52 PM
8	prestamos bajos	11/12/2019 4:20 PM
9	Asesoría transparente y financiación para poder comprar un lugar comunitario!	11/5/2019 12:11 AM

City of Phoenix Consolidated Plan Community Survey

Q53 Opcional. Comparta cualquier comentario adicional que tenga sobre los servicios para personas sin hogar.

Answered: 8 Skipped: 2,035

#	RESPONSES	DATE
1	que les brinden mas apoyo... asi ellos nos ayudaran a nosotros mejor.	11/15/2019 2:41 AM
2	Hay mucho consumo de Marijuana en mi barrio , súper asqueroso de ese olor	11/15/2019 12:32 AM
3	Más centros de ayuda para homeless...gratis	11/14/2019 11:49 PM
4	Trabajos voluntarios con un sueldo suficiente para su bienestar	11/14/2019 5:54 PM
5	Crear un refugio	11/14/2019 4:40 PM
6	Mas ayudas para personas especiales	11/14/2019 4:25 PM
7	No dale dinero a los desarrolladores; son corruptos en Phoenix.	11/12/2019 7:54 PM
8	Necesito más información sobre qué es lo que ya existe!	11/5/2019 12:15 AM

City of Phoenix Consolidated Plan Community Survey

Q54 Opcional. Comparta cualquier comentario adicional que tenga sobre la prevención de la falta de vivienda.

Answered: 4 Skipped: 2,039

#	RESPONSES	DATE
1	ayudando mas a la gente a no perder sus hogares	11/15/2019 2:42 AM
2	Ayuda en communication en base a c CUIDADO financiero	11/14/2019 4:41 PM
3	No dale dinero a los desarrolladores; corrompen a nuestros politicos.	11/12/2019 7:56 PM
4	Aprender de la experiencia de CA.	11/5/2019 12:16 AM

City of Phoenix Consolidated Plan Community Survey

Q55 Opcional. Comparta cualquier comentario adicional que tenga sobre las instalaciones de la comunidad.

Answered: 5 Skipped: 2,038

#	RESPONSES	DATE
1	local shuttle	12/4/2019 5:47 PM
2	En alrededor no hay ni una sola Biblioteca cerca de la escuela del distrito Fowler	11/15/2019 12:34 AM
3	Que s ean nuevas y utiles	11/14/2019 4:41 PM
4	Biblioteca	11/14/2019 4:26 PM
5	Necesita aprender sobre lo disponible para en el Sur de Phoenix!	11/5/2019 12:17 AM

City of Phoenix Consolidated Plan Community Survey

Q56 Opcional. Comparta cualquier comentario adicional que tenga sobre los servicios sociales y públicos.

Answered: 8 Skipped: 2,035

#	RESPONSES	DATE
1	Servicios de violencia domestica	11/27/2019 12:38 AM
2	Servicios de violencia domestica	11/27/2019 12:35 AM
3	Servicios legales de la comunidad Servicios para VIH/SIDA	11/27/2019 12:05 AM
4	Servicios de violencia domestica	11/25/2019 7:49 PM
5	servicios legales de comunidad y servicios para VIH/SIDA	11/25/2019 7:39 PM
6	Mas trabajos	11/14/2019 4:42 PM
7	No dale dinero a los desarrolladores; corrompen nuestro políticos.	11/12/2019 7:57 PM
8	No	11/5/2019 12:18 AM

City of Phoenix Consolidated Plan Community Survey

Q57 Opcional. Comparta cualquier comentario adicional que tenga sobre infraestructura.

Answered: 7 Skipped: 2,036

#	RESPONSES	DATE
1	more street lights will be amazing change	11/14/2019 6:10 PM
2	Calles de Thomas y 83rd ave están destruidas y es peligroso al momento de dar vueltas	11/14/2019 5:56 PM
3	Mas sombra en las paradas de autobús	11/14/2019 5:00 PM
4	Luz	11/14/2019 4:27 PM
5	No dale dinero a desarrolladores; corrompen nuestro políticos.	11/12/2019 7:59 PM
6	Parques	11/5/2019 12:18 AM
7	Metodos para bajar la velocidad del tráfico	10/16/2019 10:52 PM

City of Phoenix Consolidated Plan Community Survey

Q58 Opcional. Comparta cualquier comentario adicional que tenga sobre las acomodaciones para necesidades especiales.

Answered: 5 Skipped: 2,038

#	RESPONSES	DATE
1	Servicios de abuso de sustancias	11/27/2019 12:29 AM
2	Servicios de abuso de sustancias	11/25/2019 7:44 PM
3	No dale dinero a los desarrolladores; corrompen nuestro políticos.	11/12/2019 8:00 PM
4	Ninguna	11/5/2019 12:19 AM
5	No solo servicios pero transportación para llegar a estas servicios	10/16/2019 10:54 PM

City of Phoenix Consolidated Plan Community Survey

Q59 Opcional. Comparta cualquier comentario adicional que tenga sobre la creación de empleo y / o el apoyo a las pequeñas empresas.

Answered: 6 Skipped: 2,037

#	RESPONSES	DATE
1	Capacitación laboral juvenil	11/27/2019 12:07 AM
2	vanguetas parlas calles	11/25/2019 9:01 PM
3	Capacitación laboral juvenil	11/25/2019 7:40 PM
4	Mejora en calles	11/14/2019 4:44 PM
5	No dale dinero a los desarrolladores; corrompen nuestro políticos.	11/12/2019 8:00 PM
6	Jóvenes	11/5/2019 12:20 AM



1

This slide features the same aerial view of Phoenix, Arizona, as the first slide. A dark blue, semi-transparent overlay is positioned at the top, containing the word "Agenda" in white, bold, sans-serif font. Below this overlay, the background is a light blue, textured surface. A list of five items is presented in a dark blue, sans-serif font, each preceded by a bullet point.

Agenda

- Welcome and introductions
- Background presentation on Consolidated Plan and Analysis of Impediments
- Community profile
- Small group discussions
- Conclusion and close out

2

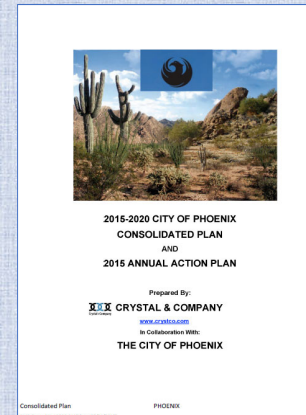
Overview of the Consolidated Plan

The Consolidated Plan:

- Created every 5 years
- Assists the City in determining community needs for low- to moderate- income households
- Begins a community-wide dialogue to determine community needs
- Outlines strategy for addressing those needs with federal funds

You help us identify needs in:

- Housing & homelessness
- Community and economic development
- Infrastructure and enhancement
- Public services and facilities

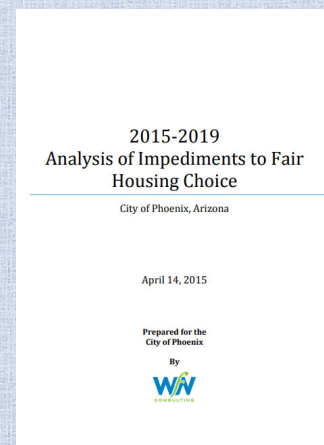


3

Assessment of Fair Housing Overview

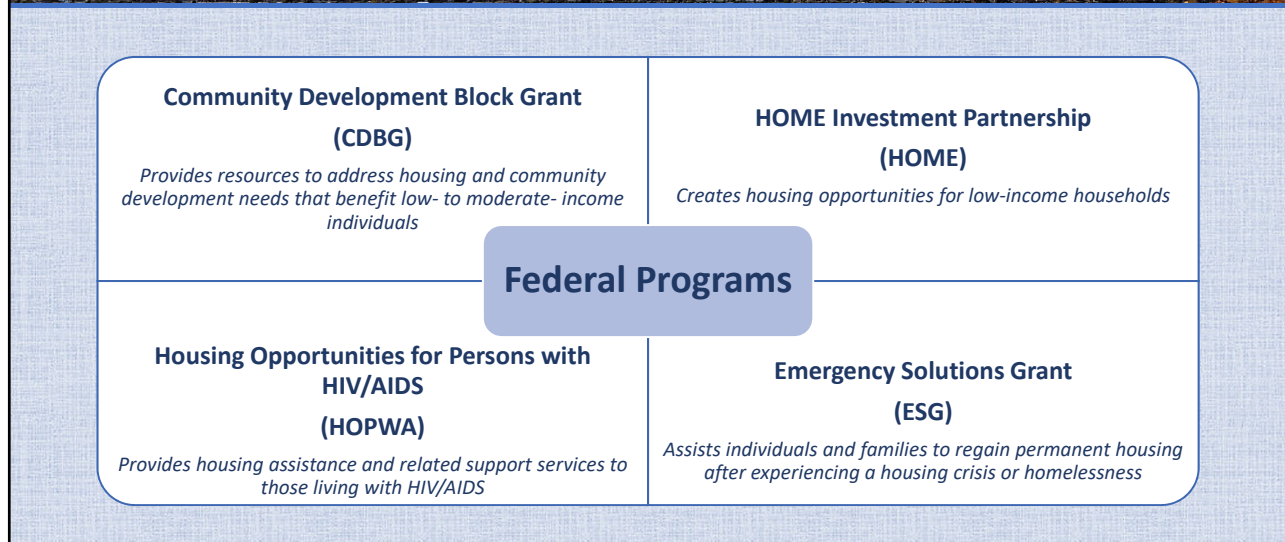
Assessment of Fair Housing

- Five-year report that helps jurisdictions 'affirmatively further fair housing'
- Assesses both private practices and public policies
- Provides action steps to remove or lower barriers to fair housing choice
- Required by federal law
- Complements Consolidated Plan



4

What is the Consolidated Plan?



5

CDBG Eligible Activities- Examples

Public Services

- Childcare
- Health care
- Job training
- Fair housing
- Recreation programs
- Education programs
- Public safety activities
- Services for senior citizens
- Services for homeless persons
- Drug abuse counseling and treatment
- Homebuyer downpayment assistance

Public Facilities/Improvements

- Streets and streetlights improvements
- Sidewalks
- Curbs and gutters (to public facilities)
- Parks
- Playgrounds
- Water and sewer lines
- Parking lots
- Increasing green space
- Acquisition of buildings for those with special needs (e.g., domestic violence shelters)
- Rehabilitation

6

What is the Consolidated Plan?

Anticipated Resources

FUNDING	FY 21	FY22	FY23	FY24	FY25	Total
CDBG	\$16,422,095	\$16,422,095	\$16,422,095	\$16,422,095	\$16,422,095	\$82,110,475
HOME	\$5,522,414	\$5,522,414	\$5,522,414	\$5,522,414	\$5,522,414	\$27,612,070
ESG	\$1,391,815	\$1,391,815	\$1,391,815	\$1,391,815	\$1,391,815	\$6,959,075
HOPWA	\$2,687,294	\$2,687,294	\$2,687,294	\$2,687,294	\$2,687,294	\$13,436,470
Total	\$26,023,618	\$26,023,618	\$26,023,618	\$26,023,618	\$26,023,618	\$130,118,090

7

Community Development Block Grant

Funding Determination

- Funds are determined based on a formula that factors in population size, level of poverty, and other demographic and economic data

Potential Uses

- Community development activities such as job training, community services such as childcare or youth activities, and infrastructure development

Anticipated Dollars:

- Phoenix anticipates receiving approximately \$16 million annually in CDBG funds

8



9



10



Affordable Housing Loan Program

Rosewood Court II

- HOME Funds
- For-Profit Developer
- New Construction 35 Units
- Residents with disabilities

11

Affordable Housing Loan Program

19 West

- HOME Funds
- Non-Profit Developer
- New Construction 54 Units



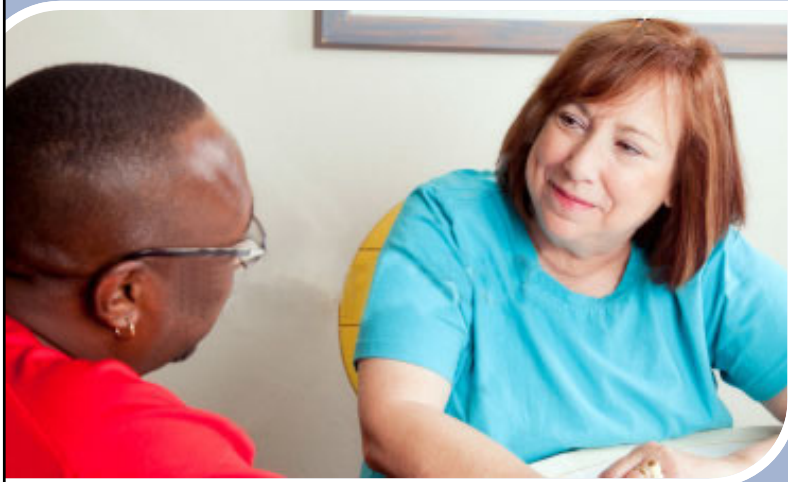
12

Open Doors Down Payment Assistance

- HOME Funds
- Down Payment and Closing Cost Assistance
- First Time Homebuyers
- At or below 80% AMI
- Assisted 88 clients
 - Over 5 year period



13



HOPWA Programs

FY 2018-2019

- Permanent Independent Housing
- Permanent Supportive Housing
- Permanent Housing Placement
- Transition Housing
- Tenant Based Rental Assistance
- Short Term Rent, Mortgage and Utility Assistance
- Employment Services
- Housing Information Services
- Housing Advocacy

Total Assisted – 1,073

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Community Profile- Income Categories

	1 Person	2 People	3 People	4 People	5 People
Extremely Low Income (30%)	\$15,300	\$17,500	\$19,700	\$21,850	\$23,600
Very Low Income (30-50%)	\$25,550	\$29,200	\$32,850	\$36,450	\$39,400
Low Income (50-80%)	\$40,850	\$46,650	\$52,500	\$58,300	\$63,000

Source: Arizona Department of Housing

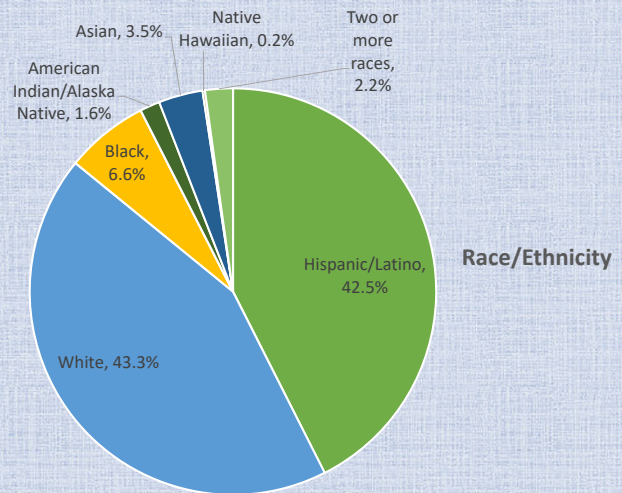
15

Community Profile- Demographics

Phoenix Today

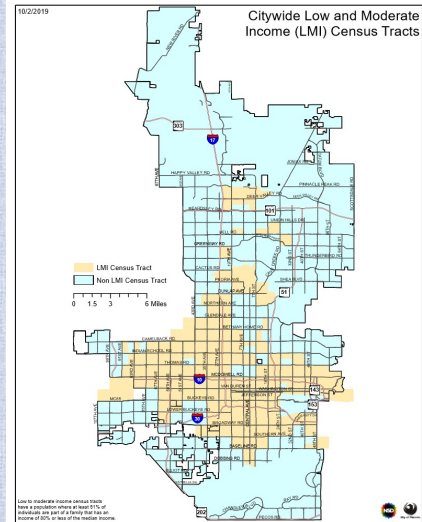
- Population: 1,615,041
- 26.8% under 18 years old
- 10% over 65 years old
- 4.6% are veterans
- 20.9% individuals are below the poverty line

Source: 2017 US Census, ACS 5-Year Estimate



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Community Profile- Phoenix Low- to Moderate-Income Census Tracts



17

Community Profile- Economy & Jobs

Economic Landscape

- Unemployment rate: 4.7%
- Median income: \$52,080
- Per capita income: \$6,528
- Poverty rate: 20.9%
- Child poverty rate: 30.5%
- Uninsured rate: 16.4%

Most common occupations:

- Management and business operations
- Office and administration support
- Sales and retail
- Education, legal and community services



Source: Bureau of Labor Statistics, US Census Bureau

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Community Profile- Housing

Renting

- Average rent: \$1,467 (August 2019) for all housing types
- Average rent: \$1,087 (September 2019) for apartment units
- Household income of \$52,812 required to afford average rent
- Housing Need – 98,000 Households
- 46.6% of population are renters
- 49.2% are housing cost burdened

Owning

- Median home value: \$235,700
- Owner-occupied rate: 53.4%
- 24.4% are housing cost burdened



Source: Zillow, US Census Bureau, Apartment Insight

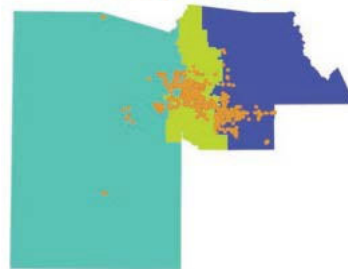
19

Community Profile- Homelessness

2019 Point In Time count

- 2,030 unsheltered homeless in Phoenix, a 17% increase from 2018
- 2,548 sheltered homeless in Phoenix, a 10% decrease since 2018
- 387 County-wide homeless under 24
- 475 County-wide homeless veterans
- 483 County-wide families with children

Locations of 2019 Unsheltered Surveys, Maricopa County



Subregion	2016	2017	2018	2019
Central	1,235	1,508	1,735	2,030
East Valley	276	412	560	736
West Valley	135	139	323	422

Source: Maricopa Association of Governments

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Community Needs Discussion



Using the Worksheet, please discuss Questions 1 through 3.



Please have one member of your group write out your responses to Question 3 on the large flip chart paper and/or post-its.



After your group discussion, please complete Question 4 on your own and rank the needs in your community.

If a need is not listed, please find the facilitator and we can add it to the list.



You will be given four dot stickers please share your top priorities on the wall poster.

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Consolidated Plan and AI Timeline

Task	Timeline
Community Outreach and Survey	October – November 2019
Consolidated Plan Goals	November 2019
Public Comment Period for Draft Consolidated Plan	March-April 2020
Public Hearing	April 2020
Submission to HUD	May 15, 2020

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Consolidated Plan and AI Survey



<https://www.surveymonkey.com/r/PhxConPlan>

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Community Outreach



phoenix.gov/nsd/yourvoice

2020-25 Consolidated Plan Engagement Sessions

Monday, Nov. 4
5:30 - 7 p.m.
South Mountain Community Center
212 E. Alta Vista Road, Mesquite Room

Tuesday, Nov. 5
10 a.m. – 12 p.m.
Burton Barr Library
1221 N. Central Avenue, Auditorium

Tuesday, Nov. 5
5:30 - 7 p.m.
Broadway Heritage Neighborhood Resource Center
2405 E. Broadway Road, Large Conference Room

Wednesday, Nov. 6
5:30 - 7 p.m.
Maryvale Community Center
4420 N. 51st Avenue, Auditorium

Thursday, Nov. 7
5:30 - 7 p.m.
Adam Diaz Senior Center
4115 W. Thomas Road, Multi-purpose Room

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AFFORDABLE HOUSING INITIATIVE

IDENTIFY:

- ▶ Housing Need
- ▶ Existing Housing Stock
- ▶ Activities Underway
- ▶ Future Development Sites
- ▶ Policy Recommendations

25



Questions?

<p>City of Phoenix</p> <p>Jessica Gonzalez Grants Compliance Supervisor 602-534-4444 Jessica.Gonzalez@phoenix.gov</p>	<p>LeSar Development Consultants</p> <p>Erica Snyder Principal Erica@lesardevelopment.com</p>
---	---

phoenix.gov/nsd/yourvoice

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1

Agenda

- Bienvenida e introducciones
- Presentación de fondo sobre plan consolidado y análisis de impedimentos
- Perfil de la comunidad
- Discusiones de grupos pequeños
- Conclusión y cierre

This slide has a background image of a cityscape at sunset. A dark blue banner with white text is positioned at the top of the slide, containing the word 'Agenda' in a large, white, sans-serif font. Below the banner, the slide content is on a light blue background with a fine grid pattern. It features a bulleted list of five items in a dark blue font.

2

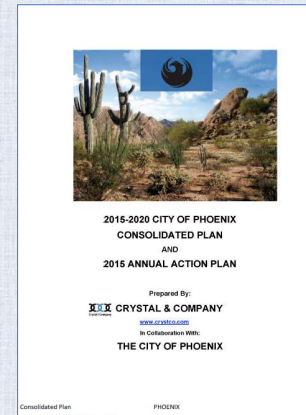
Información general del plan consolidado

El plan consolidado:

- Creado cada 5 años
- Ayuda a la comunidad a determinar las necesidades de la comunidad
- Comienza con un diálogo a nivel de la comunidad para determinar las necesidades de la misma
- Establece la estrategia para tratar aquellas necesidades con fondos federales

Usted nos ayuda identificando necesidades en:

- Vivienda y desamparo
- Desarrollo comunitario y económico
- Infraestructura y mejora
- Servicios e instalaciones públicas

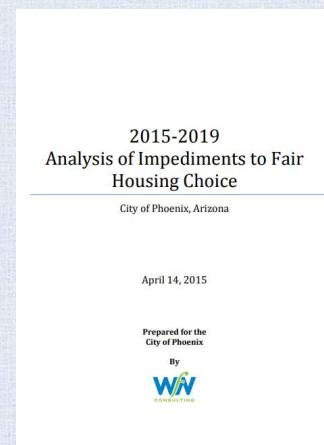


3

Evaluación de información general de vivienda justa

Evaluación de vivienda justa

- Informe de cinco años que ayuda a las jurisdicciones a “promover viviendas justas de manera positiva”
- Evalúa tanto las prácticas privadas como las políticas públicas
- Señala los pasos a seguir para eliminar o disminuir las barreras para una opción de vivienda justa
- Exigido por la ley federal
- Complementa el plan consolidado



4

¿Cuál es el plan consolidado?



5

Actividades elegibles por CDBG - Ejemplos

Servicios públicos

- Cuidados infantiles
- Cuidados de salud
- Capacitación laboral
- Vivienda justa
- Programas de recreación
- Programas de educación
- Actividades de seguridad pública
- Servicios para adultos mayores
- Servicios para personas desamparadas
- Orientación y tratamiento por abuso de drogas
- Ayuda con pago inicial a compradores de viviendas

Instalaciones/mejoras públicas

- Mejoras a calles e iluminación de calles
- Veredas
- Aceras y cunetas (para instalaciones públicas)
- Parques
- Áreas de juego
- Tuberías de agua y alcantarillado
- Estacionamientos
- Más espacios verdes
- Adquisición de edificios para aquellos con necesidades especiales (por ejemplo, refugios para víctimas de violencia doméstica)
- Rehabilitación

6

¿Cuál es el plan consolidado?

Recursos anticipados

FINANCIAMIENTO	AÑO FISCAL 21	AÑO FISCAL 22	AÑO FISCAL 23	AÑO FISCAL 24	AÑO FISCAL 25	Total
CDBG	\$16'422.095	\$16'422.095	\$16'422.095	\$16'422.095	\$16'422.095	\$82'110.475
HOME	\$5'522.414	\$5'522.414	\$5'522.414	\$5'522.414	\$5'522.414	\$27'612.070
ESG	\$1'391.815	\$1'391.815	\$1'391.815	\$1'391.815	\$1'391.815	\$6'959.075
HOPWA	\$2'687.294	\$2'687.294	\$2'687.294	\$2'687.294	\$2'687.294	\$13'436.470
Total	\$26'023.618	\$26'023.618	\$26'023.618	\$26'023.618	\$26'023.618	\$130'118.090

7

Subvención global para desarrollo de la comunidad

Determinación del financiamiento

- Los fondos se determinan basados en una fórmula que se calcula con el tamaño de la población, nivel de pobreza y otros datos demográficos y económicos

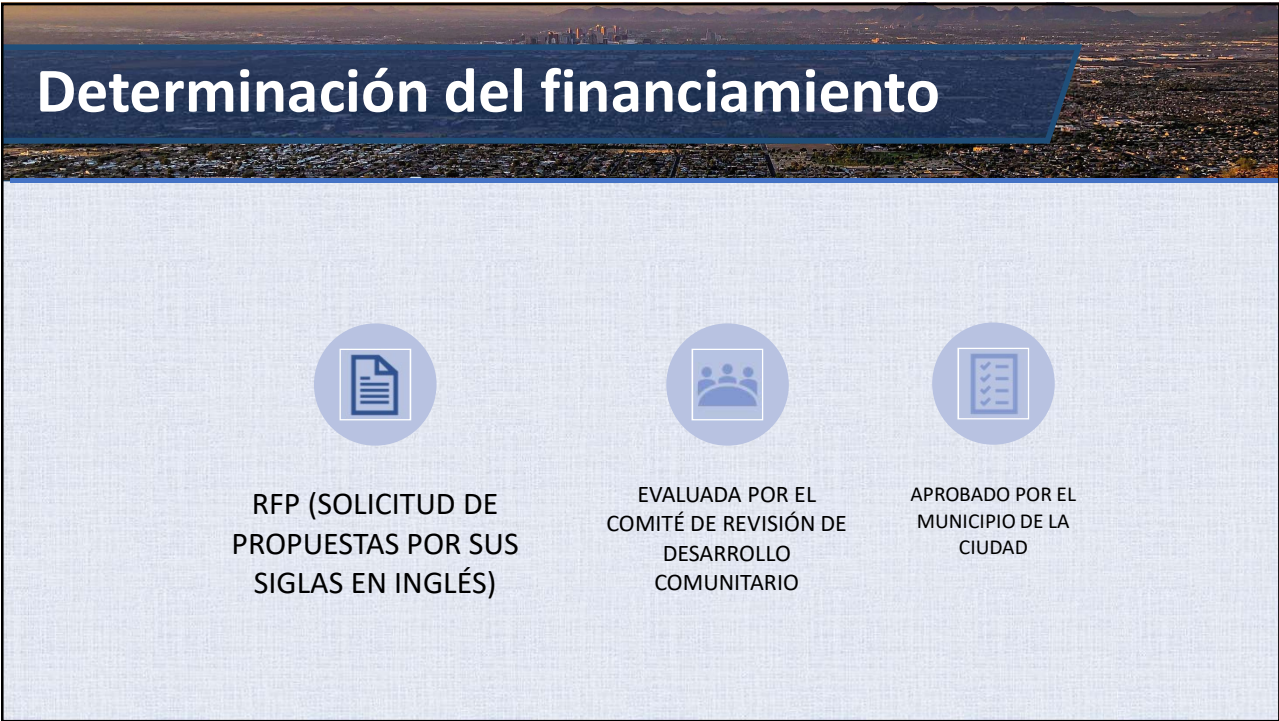
Usos posibles

- Actividades de desarrollo comunitario como por ejemplo capacitación laboral, servicios comunitarios como cuidados infantiles o actividades juveniles y desarrollo de infraestructura

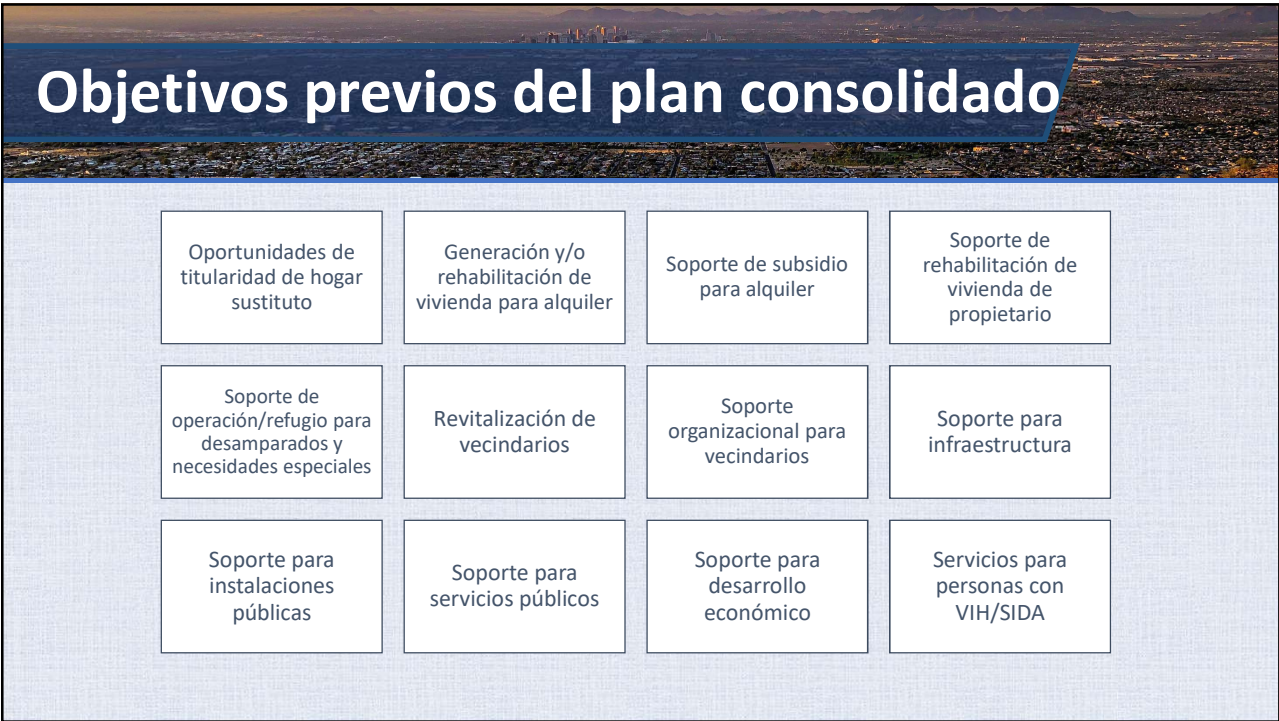
Dólares anticipados:

- Phoenix anticipa recibir aproximadamente \$ 16 millones de dólares anuales en fondos CDBG

8



9



10

Proyectos previos del plan consolidado

Programa de préstamos
para vivienda asequible

19 Oeste

- Fondos de HOME
- Desarrollador sin fines de lucro
- Nueva construcción de 54 unidades



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Proyectos previos del plan consolidado

Puertas abiertas
Ayuda con pago inicial

- Fondos de HOME
- Ayuda con pago inicial y costos de cierre
- Compradores de vivienda por primera vez
- En o debajo del 80% AMI
- Ayudó a 88 clientes
 - Durante un periodo de 5 años



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Proyectos previos del plan consolidado



Programas HOPWA

AÑO FISCAL 2018-2019

- Vivienda independiente permanente
- Vivienda de apoyo permanente
- Colocación en vivienda permanente
- Vivienda transitoria
- Ayuda con alquiler basado en inquilino
- Asistencia con alquiler de corto plazo, hipoteca y servicios públicos
- Servicios de empleo
- Servicios de información de vivienda
- Defensoría de viviendas

Total de personas asistidas – 1.073

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Perfil de la comunidad - Categorías de ingresos

	1 persona	2 personas	3 personas	4 personas	5 personas
Ingresos extremadamente bajos (30%)	\$15.300	\$17.500	\$19.700	\$21.850	\$23.600
Ingresos muy bajos (30-50%)	\$25.550	\$29.200	\$32.850	\$36.450	\$39.400
Ingresos bajos (50-80%)	\$40.850	\$46.650	\$52.500	\$58.300	\$63.000

Fuente: Departamento de vivienda de Arizona

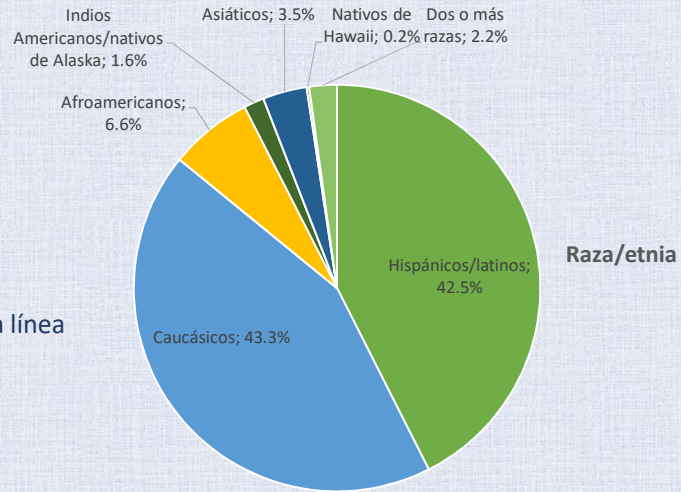
14

Perfil de la comunidad - Demografía

Phoenix hoy en día

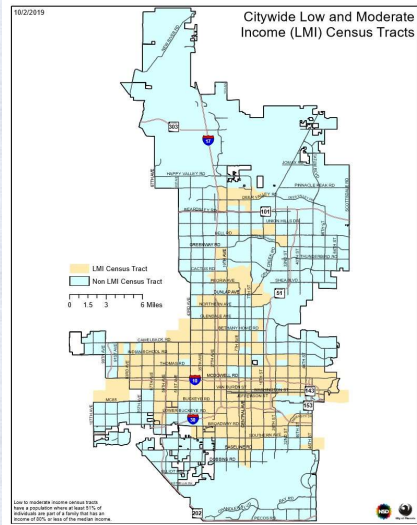
- Población: 1'615.041
- 26,8% menos de 18 años de edad
- 10% más de 65 años de edad
- 4,6% son veteranos
- 20,9% de los individuos están debajo de la línea de pobreza

Fuente: Censo de los EEUU de 2017, estimado de 5 años ACS



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Perfil de la comunidad - Datos del censo sobre ingresos bajos a moderados en Phoenix



16

Perfil de la comunidad - Economía y trabajos

Panorama económico

- Tasa de desempleo: 4,7%
- Ingresos medios: \$52.080
- Ingresos per capita: \$6.528
- Tasa de pobreza: 20,9%
- Tasa de pobreza infantil: 30,5%
- Tasa de no asegurados: 16,4%

Profesiones más comunes:

- Operaciones administrativas y comerciales
- Soporte de oficina y administrativo
- Ventas y minoreo
- Servicios educativos, legales y comunitarios



Fuente: Agencia de estadísticas laborales, Agencia de censos d

17

Perfil de la comunidad - Viviendas

Alquiler

- Alquiler promedio: \$ 1.467 (agosto de 2019) para todos los tipos de vivienda
- Alquiler promedio: \$ 1.087 (septiembre de 2019) para departamentos
- Se requiere de un ingreso en el hogar de \$ 52.812 para poder costear el alquiler promedio
- 46,6% de la población son arrendatarios
- 49,2% tienen una sobrecarga de costo de vivienda

Propietario

- Valor promedio de vivienda: \$235.700
- Tasa de ocupación de propietarios: 53,4%
- 24,4% tienen una sobrecarga de costo de vivienda



Fuente: Zillow, Agencia de censos de los EEUU, estudio de departamentos

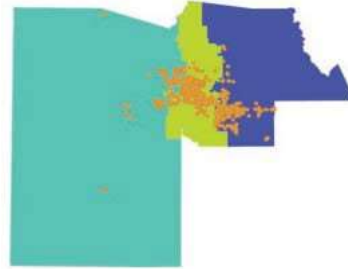
18

Perfil de la comunidad - Desamparados

Conteo en un momento específico 2019

- 2.030 desamparados sin refugio en Phoenix, un incremento del 17% desde el año 2018
- 2.548 desamparados con refugio en Phoenix, una reducción del 10% desde el año 2018
- 387 desamparados a nivel del condado menores a 24 años de edad
- 475 veteranos desamparados a nivel del condado
- 483 familias con hijos a nivel del condado

Locations of 2019 Unsheltered Surveys, Maricopa County



Subregión	2016	2017	2018	2019
Central	1.235	1.508	1.735	2.030
East Valley	276	412	560	736
West Valley	135	139	323	422

Fuente: Asociación de gobiernos de Maricopa

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La comunidad necesita discutir estos puntos



Utilizando la hoja de trabajo, discuta las preguntas de la 1 a la 3.



Haga que un miembro de su grupo escriba sus respuestas a la pregunta 3 en el rotafolios grande y/o cartelera.



Luego de la discusión con su grupo, complete la pregunta 4 por su cuenta y califique las necesidades en su comunidad.

Si no se lista una necesidad, busque al facilitador y podremos agregarla a la lista.



Se le darán cuatro adhesivos para sujetar, comparta sus prioridades más altas en la cartelera de pared.

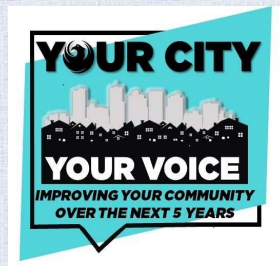
20

Plan consolidado y cronograma

Tarea	Cronograma
Compromiso comunitario y estudio	Octubre a noviembre de 2019
Objetivos del plan consolidado	Noviembre de 2019
Periodo de comentarios públicos para borrador del plan consolidado	Marzo a abril de 2020
Audiencia pública	Abril de 2020
Presentación al HUD	15 de mayo de 2020

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Plan consolidado y estudio



<https://www.surveymonkey.com/r/PhxConPlan>

22

Compromiso comunitario



phoenix.gov/nsd/yourvoice

2020-25 Consolidated Plan Engagement Sessions

Monday, Nov. 4
5:30 - 7 p.m.

South Mountain Community Center
212 E. Alta Vista Road, Mesquite Room

Tuesday, Nov. 5
5:30 - 7 p.m.

Broadway Heritage Neighborhood Resource Center
2405 E. Broadway Road, Large Conference Room

Wednesday, Nov. 6
5:30 - 7 p.m.

Maryvale Community Center
4420 N. 51st Avenue, Auditorium

Thursday, Nov. 7
5:30 - 7 p.m.

Adam Diaz Senior Center
4115 W. Thomas Road, Multi-purpose Room

23

INICIATIVA DE VIVIENDA ASEQUIBLE

IDENTIFICAR:

- ▶ Necesidad de vivienda
- ▶ Conjunto de viviendas existentes
- ▶ Actividades en curso
- ▶ Lugares de desarrollo futuro
- ▶ Recomendaciones a la política

24

¿Preguntas?

Ciudad de Phoenix

Jessica González
Supervisora de cumplimiento con
subvenciones
602-262-4834
Jessica.Gonzalez@phoenix.gov

LeSar Development Consultants

Erica Snyder
Directora
Erica@lesardevelopment.com

phoenix.gov/nsd/yourvoice

Community Stakeholder Outreach List

Stakeholder Contact List						
Stakeholder	Phone	Email	Contact Name	Address	Agency Type	Overview of Agency
(RAV) RANCHO ALTA VIDA 1 BLOCK WATCH						
(RAV) RANCHO ALTA VIDA 1 BLOCK WATCH						
100 BLACK MEN OF PHOENIX					RFP ListServ	
14TH PLACE AND SOUTH FORK BLOCK WATCH						
16 ROESER PLACE						
17TH AVE BLOCK WATCH					BLOCK WATCH	
17TH AVE BLOCK WATCH						
19TH NORTH						
19TH NORTH					BUSINESS COALITION	
2007 LAVEEN VILLAGE BLOCK WATCH						
23RD AVE & NORTHERN BLOCK WATCH						
32 NORTH OF SHEA						
32 NORTH OF SHEA					NEIGHBORHOOD ORGANIZATION	
33RD STREET BLOCK WATCH						
33RD STREET BLOCK WATCH						
33RD STREET BLOCK WATCH						
3RD AVENUE NEIGHBORHOOD					NEIGHBORHOOD ORGANIZATION	
48 EAST BLOCK WATCH						
54/55/VIA MONTOYA						
57TH STREET BLOCK WATCH						
7-11 FIGHTBACK ASSOCIATION						
7-11 FIGHTBACK ASSOCIATION						
7TH AVENUE MERCHANTS						

7TH AVENUE MERCHANTS		BUSINESS COALITION	
8540 NORTH CENTRAL CONDO ASSOCIATION		NEIGHBORHOOD ORGANIZATION	
A New Leaf		Non-profit	Affordable housing support for homeless, domestic violence victims
AREA AGENCY ON AGING		RFP ListServ	
AREA AGENCY ON AGING		RFP ListServ	
AREA AGENCY ON AGING		RFP ListServ	
ARIZONA ADOPTION AND FOSTER CARE		RFP ListServ	
AID TO ADOPTION OF SPECIAL KIDS		RFP ListServ	
AID TO ADOPTION OF SPECIAL KIDS		RFP ListServ	
AID TO ADOPTION OF SPECIAL KIDS		RFP ListServ	
AID TO ADOPTION OF SPECIAL KIDS		RFP ListServ	
ABELS ACRES NEIGHBORHOOD ASSOCIATION AND BLOCK WATCH		NEIGHBORHOOD ORGANIZATION	
ARIZONA BRIDGE TO INDEPENDENT LIVING		RFP ListServ	
ARIZONA CENTER FOR THE BLIND AND VISUALLY IMPAIRED		RFP ListServ	
ARIZONA CENTERS FOR COMPREHENSIVE EDUCATION AND LIFE SKILLS		RFP ListServ	
ACCION		RFP ListServ	
ACHIEVEMENT LEARNING		RFP ListServ	
ACOMA PARK BLOCK WATCH		NEIGHBORHOOD ORGANIZATION	
RESIDENT - LISTSERV		RFP ListServ	
ARIZONA CENTER FOR YOUTH RESOURCES		RFP ListServ	
ARIZONA CENTER FOR YOUTH RESOURCES		RFP ListServ	
ADOBE MTN ESTATES BLOCK WATCH			
ADOBE MTN ESTATES BLOCK WATCH			
ADVOCATES FOR THE DISABLED		RFP ListServ	
AEROTERRA BLOCK WATCH			
AEROTERRA BLOCK WATCH			

AEROTERRA BLOCK WATCH		
AMERICANS FOR A BETTER TOMORROW	RFP ListServ	
ARIZONA FOUNDATION FOR SOCIAL JUSTICE CHILDREN AND YOUTH SERVICE	RFP ListServ	
RESIDENT - LISTSERV	RFP ListServ	
AGNES' CENTERS FOR DOMESTIC SOLUTIONS	RFP ListServ	
AGUILA YOUTH LEADERSHIP INSTITUTE	RFP ListServ	
AGUILA YOUTH LEADERSHIP INSTITUTE	RFP ListServ	
AHWATUKEE BOARD OF MANAGEMENT	BUSINESS COALITION	
AHWATUKEE CRIME WATCH		
AHWATUKEE-FOOTHILLS CRIME PREVENTION TASK FORCE		
AIRE LIBRE ESTATES HOA		
AIRE LIBRE ESTATES HOA		
ALHAMBRA NEIGHBORHOOD ASSOCIATION		
ALHAMBRA NEIGHBORHOOD ASSOCIATION		
Alhambra School District		Need to send to website for approval prior to any meeting commitment or presentation
RESIDENT - LISTSERV	RFP ListServ	
ALICIA - SUB DIVISION	NEIGHBORHOOD ORGANIZATION	
ALL TRAFFIC SOLUTIONS	RFP ListServ	
ALONDRA-MIRADA CONDOMINIUM ASSOCIATION		
ALONDRA-MIRADA CONDOMINIUM ASSOCIATION		
THE ALS ASSOCIATION ARIZONA CHAPTER	RFP ListServ	
ALTA VISTA NEIGHBORHOOD BLOCK WATCH		
ALVARADO NEIGHBORHOOD ASSOCIATION	NEIGHBORHOOD ORGANIZATION	
THE ALS ASSOCIATION ARIZONA CHAPTER	RFP ListServ	
THE ALS ASSOCIATION ARIZONA CHAPTER	RFP ListServ	
AMBER CREST@ FIRESIDE		
AMBERLEA BLOCK WATCH		
AMBERLEA BLOCK WATCH		
AMBERLEA BLOCK WATCH	BLOCK WATCH	
AMIGOS BLOCK WATCH		
AMIGOS BLOCK WATCH		
ANDERSON DRIVE BW	BLOCK WATCH	
ANDERSON DRIVE BW		
ANDERSON DRIVE BW		
ANDERSON FARM BLOCK WATCH/NEIGHBORHOOD ASSOCIATION		
ANGELA ON PATROL	RFP ListServ	

ANTHEM NEIGHBORHOOD WATCH-WEST		BLOCK WATCH	
ANTHEM NEIGHBORHOOD WATCH-WEST			
ANTHONY BATES FOUNDATION		RFP ListServ	
ARC CARES GROUP #14			
ARCADIA CAMELBACK MOUNTAIN NEIGHBORHOOD ASSOCIATION			
ARCADIA CAMELBACK MOUNTAIN NEIGHBORHOOD ASSOCIATION		NEIGHBORHOOD ORGANIZATION	
ARCADIA CORNERS NEIGHBORHOOD ASSOCIATION			
ARCADIA LITE BLOCK WATCH		BLOCK WATCH	
ARCADIA LITE BLOCK WATCH			
ARCADIA LITE NEIGHBORHOOD ASSOCIATION		NEIGHBORHOOD ORGANIZATION	
ARCADIA OSBORN NEIGHBORHOOD ASSOCIATION			
ARCADIA OSBORN NEIGHBORHOOD ASSOCIATION		NEIGHBORHOOD ORGANIZATION	
ARCADIA PARK NEIGHBORHOOD ASSOCIATION (SUBDIV. A)			
ARCADIA PARK NEIGHBORHOOD ASSOCIATION (SUBDIV. A)			
ADMINISTRATION OF RESOURCES AND CHOICES		RFP ListServ	
ADMINISTRATION OF RESOURCES AND CHOICES		RFP ListServ	
ADMINISTRATION OF RESOURCES AND CHOICES		RFP ListServ	
ARIZONA RECREATION CENTER FOR THE HANDICAPPED		RFP ListServ	
Area Agency on Aging		Non-profit	Senior aid
ARIZONA 48ERS BLOCK WATCH			
ARIZONA BILTMORE ESTATES VILLAGE ASSOCIATION			
ARIZONA BILTMORE ESTATES VILLAGE ASSOCIATION			
ARIZONA BILTMORE ESTATES VILLAGE ASSOCIATION			
ARIZONA BLACK LAW ENFORCEMENT EMPLOYEES (ABLE)			
ARIZONA CREATIVE WORKS		RFP ListServ	
ARIZONA GANG INVESTIGATIONS ASSOC. (AZGIA)			
ARIZONA GANG INVESTIGATIONS ASSOC. (AZGIA)			
Arizona Housing Inc.		Non-profit	Affordable, supportive housing for homeless - associate with CASS
ALLIANCE OF ARIZONA NONPROFITS		RFP ListServ	
ARIZONA RED CHROSS		RFP ListServ	
ARIZONA SAVES INC.		RFP ListServ	
ARIZONA'S CHILDREN ASSOCIATION		RFP ListServ	
ARIZONA THEATRE		RFP ListServ	
ARLINGTON ESTATES BLOCK WATCH			
ARLINGTON ESTATES BLOCK WATCH		BLOCK WATCH	
ARLINGTON ESTATES II NEIGHBORHOOD ASSOCIATION			
ARLINGTON ESTATES II NEIGHBORHOOD ASSOCIATION		NEIGHBORHOOD ORGANIZATION	
A-ROD NEIGHBORHOOD COMMUNITY		NEIGHBORHOOD ORGANIZATION	
RESIDENT - LISTSERV		RFP ListServ	
ARROYO NORTH		BLOCK WATCH	
ARROYO NORTH			
ARTESA COMMUNITY BLOCK WATCH		NEIGHBORHOOD ORGANIZATION	
ARTESA COMMUNITY BLOCK WATCH			
ARTISAN VILLAGE CONDOMINIUM ASSOCIATION			
AS & A PROPERTY MANAGEMENT		RFP ListServ	
ASSOCIATION FOR SUPPORTIVE CHILD CARE		RFP ListServ	
ASSOCIATION FOR SUPPORTIVE CHILD CARE		RFP ListServ	
ASHLAND ENCANTO ESTATES 3 NEIGHBORHOOD ASSOCIATION			
ASHURST 35			
ASHURST 35			
Assn of AZ Food Banks		Non-profit	Association of Arizona Food Banks
ASU Sch of Social Work		Higher Education Entity	Educator of future & current social work practitioners

RESIDENT - LISTSERV		RFP ListServ	
RESIDENT - LISTSERV		RFP ListServ	
RESIDENT - LISTSERV		RFP ListServ	
RESIDENT - LISTSERV		RFP ListServ	
ATLANTA SOUTH AREA PARK			
ATLANTA SOUTH AREA PARK		BLOCK WATCH	
Atlantic Development & Investments		For-profit Developer	Developer of affordable housing communities
NATIONAL AUDUBON SOCIETY		RFP ListServ	
NATIONAL AUDUBON SOCIETY		RFP ListServ	
NATIONAL AUDUBON SOCIETY		RFP ListServ	
NATIONAL AUDUBON SOCIETY		RFP ListServ	
AUGUST SUN COUNTRY ESTATES			
AUGUST SUN COUNTRY ESTATES			
AUGUSTA AVENUE BLOCK WATCH			
AUGUSTA AVENUE BLOCK WATCH			
SOUTHWEST AUTISM RESEARCH & RESOURCE CENTER		RFP ListServ	
SOUTHWEST AUTISM RESEARCH & RESOURCE CENTER		RFP ListServ	
AUTUMN HILLS PHOENIX			
AVENIDA SIETE OESTE			
AVENIDA SIETE OESTE			
AVENIDA SIETE OESTE			
A NEW LEAF		RFP ListServ	
A NEW LEAF		RFP ListServ	
AZ Assn Realtors		Real Estate Agency	Trade association of realtors
AZ BLACK UNITED FUND			
AZ Board of Regents		Higher Education Entity	Governing board for ASU, NAU and U of A
AZ Comm Action Assn (AZCAA) - Wildfire Organization		Community Advocate	Advocacy agency to end poverty
AZ RECREATION CENTER FOR THE HANDICAPPED (ARCH)			
AZ RECREATION CENTER FOR THE HANDICAPPED (ARCH)			
RESIDENT - LISTSERV		RFP ListServ	
RESIDENT - LISTSERV		RFP ListServ	
ARIZONA BEHAVIORAL HEALTH CORPORATION		RFP ListServ	
ARIZONA BURN FOUNDATION		RFP ListServ	
ARIZONA COMMUNITY MANAGEMENT SERVICES		RFP ListServ	
ARIZONA DENTAL ASSOCIATION		RFP ListServ	
ARIZONA DEPARTMENT OF EDUCATION		RFP ListServ	
ARIZONA FACTS OF LIFE		RFP ListServ	
ARIZONA HELPING HANDS		RFP ListServ	
ARIZONA OPPORTUNITIES INDUSTRIALIZATION CENTER		RFP ListServ	
AZ POWER PAWS		RFP ListServ	
ARIZONA STATE HISTORIC PRESERVATION OFFICE		RFP ListServ	
RESILIENT HEALTH		RFP ListServ	
GREAT ARIZONA PUPPET THEATER		RFP ListServ	
ARIZONA PARALYZED VETERANS OF AMERICA		RFP ListServ	
BACK TO SCHOOL CLOTHING DRIVE		RFP ListServ	
BAJADA WEST			
BAJADA WEST			
BALSZ SCHOOL DISTRICT		RFP ListServ	
BANCROFT HOMEOWNERS ASSOCIATION			
BARTLETT HEARD RANCH			
BE A LEADER FOUNDATION		RFP ListServ	
BE A LEADER FOUNDATION		RFP ListServ	
BEAR CREEK 2 BLOCK WATCH			

BEATITUDES CAMPUS			
BECK LANE BLOCK WATCH			
BEL AIR NEIGHBORHOOD ASSOCIATION		NEIGHBORHOOD ORGANIZATION	
BEL AIR NEIGHBORHOOD ASSOCIATION			
BEL ESPIRIT BLOCK WATCH			
BELCANTO BLOCK WATCH			
BELCANTO BLOCK WATCH		BLOCK WATCH	
BELCANTO BLOCK WATCH			
BELLA TERRA NEIGHBORHOOD WATCH			
BELLA TERRA NEIGHBORHOOD WATCH			
BELLAIR ASSOCIATION			
BELLAIR ASSOCIATION		NEIGHBORHOOD ORGANIZATION	
BELLAIR BLOCK WATCH		BLOCK WATCH	
BELLAIR TOWNHOUSES UNIT ONE ASSOCIATION			
BELLAIR TOWNHOUSES UNIT ONE ASSOCIATION		NEIGHBORHOOD ORGANIZATION	
BERNARD BLACK NEIGHBORHOOD ASSOCIATION			
BEST BUDDIES		RFP ListServ	
BETHANY CREST BLOCK WATCH			
BEVERLY PALMS NEIGHBORHOOD ASSOCIATION			
BLACK FAMILY AND CHILD SERVICES OF ARIZONA		RFP ListServ	
BOYS AND GIRLS CLUBS OF METROPOLITAN PHOENIX		RFP ListServ	
BOYS AND GIRLS CLUBS OF METROPOLITAN PHOENIX		RFP ListServ	
BIKER BLOCK WATCH			
BIKER BLOCK WATCH			
BILLY'S PLACE		RFP ListServ	
BILTMORE AREA PARTNERSHIP		NEIGHBORHOOD ORGANIZATION	
BLACK MOUNTAIN COMMUNITY ALLIANCE		BLOCK WATCH	
BLACK MOUNTAIN COMMUNITY ALLIANCE			
BLACK MOUNTAIN PRECINCT PHOENIX NEIGHBORHOOD PATROL			
BLACK MOUNTAIN PRECINCT PHOENIX NEIGHBORHOOD PATROL		BLOCK WATCH	
BLACK ALLIANCE FOR JUST IMMIGRATION		RFP ListServ	
BLANCHE BLOCK-AID			
BLOCK WATCH - THE GROVE			
BLOCK WATCH - THE GROVE			
BLOOM 365		RFP ListServ	
BOOKER T. WASHINGTON NEIGHBORHOOD ASSOCIATION		NEIGHBORHOOD ORGANIZATION	
BOUGAINVILLEA BLOCK WATCH			
BOUGAINVILLEA BLOCK WATCH		BLOCK WATCH	
BRENTWOOD ESTATES NEIGHBORHOOD ASSOCIATION			
BRENTWOOD HISTORIC BLOCK WATCH			
BRIDGING AZ		RFP ListServ	
BRIDGING AZ		RFP ListServ	
BROADWAY HERITAGE NEIGHBORHOOD ASSOCIATION			
BROADWAY HERITAGE NEIGHBORHOOD ASSOCIATION		NEIGHBORHOOD ORGANIZATION	
BROPHY CONCERNED NEIGHBORS ASSOCIATION			
RESIDENT - LISTSERV		RFP ListServ	
BUFFALO RIDGE MOBILE ESTATES			
BUTLER DR			
Butler Housing		Developer Consultant	Assists developers with affordable housing development
BW NB43 PART OF TATUM AND SHEA ACTION PLAN			
BW NB43 PART OF TATUM AND SHEA ACTION PLAN			
C.J. JORGENSEN NEIGHBORHOOD ASSOCIATION			

C.J. JORGENSEN NEIGHBORHOOD ASSOCIATION		NEIGHBORHOOD ORGANIZATION	
C.J. JORGENSEN NEIGHBORHOOD ASSOCIATION			
CABALLO CROSSING BLOCK WATCH			
CABALLO CROSSING BLOCK WATCH			
RESIDENT - LISTSERV		RFP ListServ	
RESIDENT - LISTSERV		RFP ListServ	
CACTUS HEIGHTS BLOCK WATCH			
CACTUS PARK COMMUNITY ALLIANCE		NEIGHBORHOOD ORGANIZATION	
CACTUS PARK COMMUNITY ALLIANCE			
CACTUS PARK EAST			
CACTUS PARK WEST NEIGHBORHOOD ASSOCIATION		NEIGHBORHOOD ORGANIZATION	
CACTUS PARK WEST NEIGHBORHOOD ASSOCIATION			
CACTUS PARK WEST NEIGHBORHOOD ASSOCIATION			
CACTUS SWEETWATER NEIGH. COMMUNITY GRP/BLOCK WATCH			
CACTUS SWEETWATER NEIGH. COMMUNITY GRP/BLOCK WATCH		BLOCK WATCH	
CACTUS WREN NEIGHBORHOOD BLOCK WATCH			
CACTUS WREN NEIGHBORHOOD BLOCK WATCH		BLOCK WATCH	
Cal Pacific Properties		Real Estate Agency	Real estate agency
CAMEL SQUARE NEIGHBORHOOD ASSOCIATION			
CAMELBACK CANYON ESTATES HOA			
CAMELBACK LIGHT RAIL CORRIDOR COMMUNITY/CLRC		NEIGHBORHOOD ORGANIZATION	
CAMELBACK RANCH #2796			
CAMELBACK RANCH #2796			
CAMELOT HILLS BERYL AVE WEST OF 42ND STREET			
CAMINO VERDE BLOCK WATCH			
CAMPUS VISTA NEIGHBORHOOD ASSOCIATION			
CAN DO			
CANAL NORTH NEIGHBORHOOD ASSOCIATION		NEIGHBORHOOD ORGANIZATION	
CANYON CORRIDOR NEIGHBORHOOD ALLIANCE		OTHER	
CANYON RETREAT 25			
RESIDENT - LISTSERV		RFP ListServ	
CAPITOL NEIGHBORHOOD COALITION		NEIGHBORHOOD ORGANIZATION	
CAPITOL MALL ASSOCIATION		RFP ListServ	
CARDENAS VILLAS AT YANCHE			
CAREFREE CROSSING ESTATES BLOCK WATCH			
CAREFREE MANOR			
CARING COALITION AZ		RFP ListServ	
CARNATION ASSOCIATION OF NEIGHBORS		NEIGHBORHOOD ORGANIZATION	
CARNATION ASSOCIATION OF NEIGHBORS			
CASA DE PRIMAVERA			
CASA FIESTA HOA		HOA	
THE CASA CENTER FOR POSITIVE SOCIAL CHANGE		RFP ListServ	
THE CASA CENTER FOR POSITIVE SOCIAL CHANGE		RFP ListServ	
THE CASA CENTER FOR POSITIVE SOCIAL CHANGE		RFP ListServ	
CASH COMMUNITY SPORTS ORGANIZATION			
CENTRAL ARIZONA SHELTER SERVICES		RFP ListServ	
CENTRAL ARIZONA SHELTER SERVICES		RFP ListServ	
Catholic Charities Community Services, Inc.		Non-profit	Affordable housing development for special needs populations and supportive services
CAVALIER CAMPUS BLOCK WATCH			
CAVALIER ESTATES NEIGHBORHOOD ASSOCIATION			
CAVE CREEK PRESERVE BLOCK WATCH			
CAVE CREEK PRESERVE BLOCK WATCH			

COMMUNITY BRIDGES		RFP ListServ	
CATHOLIC CHARITIES COMMUNITY SERVICES		RFP ListServ	
CATHOLIC CHARITIES COMMUNITY SERVICES		RFP ListServ	
CENTER COURT 45TH STREET BLOCK WATCH			
Central Arizona Shelter Services (CASS)		Non-profit	Shelter and supportive services for women and children - associated with Arizona Housing Inc.
CENTRAL PARK NEIGHBORHOOD ORGANIZATION		NEIGHBORHOOD ORGANIZATION	
CENTRAL PARK NEIGHBORHOOD ORGANIZATION			
CENTRAL PARK VILLAGE			
CENTRAL PARK VILLAGE			
CENTRAL SUNNYSLOPE NEIGHBORHOOD ASSOCIATION & BLOCK WATCH		BLOCK WATCH	
CENTRAL SUNNYSLOPE NEIGHBORHOOD ASSOCIATION & BLOCK WATCH			
CENTRAL SUNNYSLOPE NEIGHBORHOOD ASSOCIATION & BLOCK WATCH			
CENTRAL SUNNYSLOPE NEIGHBORHOOD ASSOCIATION & BLOCK WATCH			
CENTRAL SUNNYSLOPE NEIGHBORHOOD ASSOCIATION & BLOCK WATCH			
CENTURY CLUB ESTATES - ORANGE TREE GOLF COURSE			
Cesar Chavez Foundation		Non-profit	Affordable housing for working families and seniors
CHRISTIAN FAMILY CARE		RFP ListServ	
CHILD AND FAMILY RESOURCES		RFP ListServ	
CHILD AND FAMILY RESOURCES		RFP ListServ	
CGSI		RFP ListServ	
CHEATHAM FARMS HOA			
CHEATHAM FARMS HOA		HOA	
CHEATHAM FARMS HOA			
Chicanos Por La Causa, Inc.		Non-profit	Affordable housing development for special needs populations and supportive services
CHILD CRISIS ARIZONA		RFP ListServ	
CHILD CRISIS ARIZONA		RFP ListServ	
CHILD CRISIS ARIZONA		RFP ListServ	
CHILD CRISIS ARIZONA		RFP ListServ	
CHILD HELP		RFP ListServ	
CHILDREN'S MUSEUM OF PHOENIX		RFP ListServ	
RESIDENT - LISTSERV		RFP ListServ	
CHRIS TOWNHOMES HOA			
CHRIS TOWNHOMES HOA			
Chrysalis		Non-profit	Affordable housing support for domestic violence victims
CHURCH ON THE STREET			
211 ARIZONA		RFP ListServ	
211 ARIZONA		RFP ListServ	
CITRUS HEIGHT ADDITION HOA			
CITRUS HEIGHT ADDITION HOA			
City Council		Internal Stakeholder	Elected Officials
CITY PROPERTY		RFP ListServ	
CLEARVIEWS PHOENIX			
CLEARVIEWS PHOENIX			
CLEARVIEWS PHOENIX			
Cloudbreak Communities (Cantwell-Anderson, Inc.)		Non-profit	Affordable housing for veterans and other special needs groups
COMMUNITY LEGAL SERVICES		RFP ListServ	
COALITION OF COMMUNITY ORGANIZATIONS OF SOUTH PHOENIX			
COALITION OF COMMUNITY ORGANIZATIONS OF SOUTH PHOENIX			
CO+HOOTS		RFP ListServ	

COLLINS CREEK HOA			
COLLINS CREEK HOA			
COLLINS SUN DEVILS			
COLTER STREET BLOCK WATCH			
COLTER STREET BLOCK WATCH			
COMMUNITY ALLIANCE OF SEVENTH AVENUE		BLOCK WATCH	
Community Bridges, Inc.		Non-profit	Behavior health programs
Community Development Committee		Internal Stakeholder	Community Development review committee
COMMUNITY HOUSING RESOURCES		RFP ListServ	
COMPASS HEALTHCARE		RFP ListServ	
COPPER CREEK ASSOCIATION			
COPPER CREEK ASSOCIATION			
CORDOVA NEIGHBORHOOD ASSOCIATION		NEIGHBORHOOD ORGANIZATION	
RESIDENT - LISTSERV		RFP ListServ	
CORONADO FIGHT BACK EAST		OTHER	
CORONADO FIGHT BACK SOUTHWEST			
CORONADO FIGHT BACK SOUTHWEST			
CORONADO FIGHT BACK SOUTHWEST			
CORONADO NEIGHBORHOOD ASSOCIATION		NEIGHBORHOOD ORGANIZATION	
CORONADO NEIGHBORHOOD ASSOCIATION			
CORONADO NEIGHBORHOOD ASSOCIATION			
CORTEZ/27TH ST BLOCK WATCH			
COUNTRY CLUB NEIGHBORHOOD BW			
COUNTRY PLACE COMMUNITY BLOCK WATCH		BLOCK WATCH	
COUNTRY PLACE COMMUNITY BLOCK WATCH			
COUNTRY PLACE HOA		NEIGHBORHOOD ORGANIZATION	
COUNTRY RIDGE BLOCK WATCH		BLOCK WATCH	
COX MEADOWS NEIGHBORHOOD BLOCK WATCH, INC.			
COX MEADOWS NEIGHBORHOOD BLOCK WATCH, INC.		BLOCK WATCH	
RESIDENT - LISTSERV		RFP ListServ	
RESIDENT - LISTSERV		RFP ListServ	
CHICANOS POR LA CAUSA		RFP ListServ	
CHICANOS POR LA CAUSA		RFP ListServ	
CHICANOS POR LA CAUSA		RFP ListServ	
CHICANOS POR LA CAUSA		RFP ListServ	
CHICANOS POR LA CAUSA		RFP ListServ	
CHICANOS POR LA CAUSA		RFP ListServ	
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CHICANOS POR LA CAUSA		RFP ListServ	
CHICANOS POR LA CAUSA		RFP ListServ	
CHICANOS POR LA CAUSA		RFP ListServ	
CHICANOS POR LA CAUSA		RFP ListServ	
CHICANOS POR LA CAUSA		RFP ListServ	
CHICANOS POR LA CAUSA		RFP ListServ	
CREATIVE DRILL SERGEANTS		RFP ListServ	
CREIGHTON COMMUNITY FOUNDATION			
Creighton School District			Approval from Communications dept., alt contact Hilda Juarez Exec Asst to Superintendent
CREIGHTON SQUARE BLOCK WATCH			
CREIGHTON SQUARE BLOCK WATCH		BLOCK WATCH	
CRESCENT BUTTE BLOCK WATCH			

CRESCENT BUTTE BLOCK WATCH		
CRESCENT HILLS NORTH		
CRESCENT HILLS NORTH		
CRIMSON ESTATE BLOCK WATCH		
CRISIS NURSERY	RFP ListServ	
CRISIS NURSERY	RFP ListServ	
CRISIS NURSERY	RFP ListServ	
CROWD TO COMMUNITY	RFP ListServ	
CROWN HEIGHTS NEIGHBORHOOD ASSOCIATION		
CYPRESS GARDENS 2 HOA		
CYPRESS GARDENS 2 HOA		
CYPRESS LANDING H.O.A.		
D27 BUSINESS ALLIANCE	NEIGHBORHOOD ORGANIZATION	
DAKOTA BLOCK WATCH		
DAMION GOSA MEMORIAL FNDNT/HOUSE OF HELPS	BLOCK WATCH	
DAS FOUNDATION	RFP ListServ	
DATELAND NEIGHBORHOOD ASSOCIATION		
DATELAND NEIGHBORHOOD ASSOCIATION		
DEER VALLEY PARK NEIGHBORHOOD BLOCK WATCH ORGANIZATION	BLOCK WATCH	
DEER VALLEY SUNRISE MANAGEMENT CO.		
DELMONTE ESTATES BLOCK WATCH		
DESERT BELL ESTATES BLOCK WATCH		
DESERT BELL ESTATES BLOCK WATCH		
DESERT COVE & FRIENDS BLOCK WATCH		
DESERT COVE & FRIENDS BLOCK WATCH		
DESERT FOOTHILLS VILLAS BLOCK WATCH		
DESERT FOOTHILLS VILLAS BLOCK WATCH		
DESERT HORIZON BLOCK WATCH		
DESERT HORIZON BLOCK WATCH		
DESERT HORIZON PRECINCT BLOCK WATCH AND PNP		
DESERT MEADOWS APARTMENTS BW		
DESERT PARADISE		
DESERT PARADISE		
DESERT PEAK BLOCK WATCH		
DESERT PEAK BLOCK WATCH		
DESERT PINES BLOCK WATCH	BLOCK WATCH	
DESERT RIDGE - WILDFLOWER II BLOCK WATCH		
DESERT RIDGE - WILDFLOWER II BLOCK WATCH		
DESERT RIDGE COMMUNITY ASSOCIATION		
DESERT RIDGE COMMUNITY ASSOCIATION	HOA	
DESERT ROSE BLOCK WATCH		
DESERT VIEW BLOCK WATCH	NEIGHBORHOOD ORGANIZATION	
DESERT VISTA BLOCK WATCH		
DESERT VISTA BLOCK WATCH		
DESERT WEST BLOCK WATCH		
DESERT WEST BLOCK WATCH		
DESERT WILLOW ESTATES BLOCK WATCH		
DESERT WILLOW ESTATES BLOCK WATCH		
DESERT WILLOW PARK		
DESERT EDGE MENTORING	RFP ListServ	
RESIDENT - LISTSERV	RFP ListServ	
DEVONSHIRE NEIGHBORHOOD ASSOCIATION	NEIGHBORHOOD ORGANIZATION	
RESIDENT - LISTSERV	RFP ListServ	

DIAMOND POINT NEIGHBORHOOD ADVISORY GROUP		
DIAMOND POINT NEIGHBORHOOD ADVISORY GROUP		
DISCOVERY AT VILLA DE PAZ HOA		
Discovery Triangle Development Corporation	For-profit Developer	Redevelopment, public financing and incentives
DOBBINS CROSSING BLOCK WATCH		
DOBBINS CROSSING BLOCK WATCH		
DOBBINS CROSSING BLOCK WATCH		
DOWNTOWN PHOENIX, INC.	Visitor's Center	
DOBBINS CROSSING BLOCK WATCH		
DOUBLETREE CANYON HOMEOWNERS		
DOVE	Non-profit	A program of the Area Agency on Aging/Domestic Violence
DOVE VALLEY RANCH COMMUNITY ASSOCIATION		
DOWNTOWN PHOENIX ARIZONA	RFP ListServ	
DREAM CREEK		
DRESS FOR SUCCESS	RFP ListServ	
DRESS FOR SUCCESS	RFP ListServ	
Duet, Inc.	Nonprofit	Nonprofit aging & health
DUET	RFP ListServ	
DUET	RFP ListServ	
DURAN ACCOUNTING	RFP ListServ	
DEER VALLEY UNIFIED SCHOOL DISTRICT	RFP ListServ	
E. NISBET ROAD		
EAGLE EYE BLOCK WATCH		
EAGLES BLOCK WATCH		
EAGLES EYRE		
EARLL DRIVE BW		
EARLL DRIVE BW	BLOCK WATCH	
EARLL DRIVE PEOPLE WATCH		
EARLL DRIVE PEOPLE WATCH		
EAST ALVARADO BLOCK WATCH		
EAST ALVARADO BLOCK WATCH		
EAST BEVERLY LN.		
EAST ESTEVAN ROAD BLOCK WATCH		
EAST GLENROSA AVENUE		
EAST GLENROSA AVENUE		
EAST HIGHLAND TERRACE NEIGHBORHOOD ASSOCIATION		
EAST ORCHID LANE BLOCK WATCH		
EAST SUNNYSLOPE NEIGHBORHOOD ASSOCIATION		
EAST SUNNYSLOPE NEIGHBORHOOD ASSOCIATION		
EAST SUNNYSLOPE NEIGHBORHOOD ASSOCIATION & BLOCK WATCH	NEIGHBORHOOD ORGANIZATION	
EAST SUNNYSLOPE NEIGHBORHOOD ASSOCIATION & BLOCK WATCH		
EAST SUNNYSLOPE NEIGHBORHOOD ASSOCIATION & BLOCK WATCH		
EAST THOMAS BUSINESS ALLIANCE		
EAST THOMAS BUSINESS ALLIANCE		
EASTLAKE PARK NEIGHBORHOOD ASSOCIATION	NEIGHBORHOOD ORGANIZATION	
EASTLAKE PARK NEIGHBORHOOD ASSOCIATION		
EASTWOOD EAST EARLL BLOCK WATCH		
EASTWOOD EAST EARLL BLOCK WATCH		
EATON & MOON MTN. VISTA BLOCK WATCH		
EATON & MOON MTN. VISTA BLOCK WATCH		
Ebony House	Non-profit	Behavioral Health and Substance abuse treatment
EBONY HOUSE	RFP ListServ	

ECHO BLOCK WATCH 2010		
ECHO BLOCK WATCH 2010		
ECHO BLOCK WATCH 2010		
ECHO MOUNTAIN BLOCK WATCH (EM-BW)		
ECHO MOUNTAIN BLOCK WATCH (EM-BW)	BLOCK WATCH	
ECHO MOUNTAIN NEIGHBORHOOD COALITION (EMNC)	NEIGHBORHOOD ORGANIZATION	
ECHO MOUNTAIN NEIGHBORHOOD COALITION (EMNC)		
ECHO MOUNTAIN NEIGHBORHOOD COALITION (EMNC)		
EL CAMINO MHP	BLOCK WATCH	
EL CARO VILLAS - CONDO COMPLEX		
EL CARO VILLAS - CONDO COMPLEX	BLOCK WATCH	
EL CARO VILLAS - CONDO COMPLEX		
EL CARO VILLAS - CONDO COMPLEX		
EL CORONADO ESTATES II		
EL CORONADO ESTATES II		
ELEVATE CHRISTIAN CHURCH NEIGHBORHOOD WATCH		
ELG GRANTS CONSULTING	RFP ListServ	
ELLIOTT HOMES	RFP ListServ	
ELSINORE NEIGHBORHOOD ASSOCIATION	NEIGHBORHOOD ORGANIZATION	
ELSINORE NEIGHBORHOOD ASSOCIATION		
RESIDENT - LISTSERV	RFP ListServ	
EXPERIENCE MATTERS	RFP ListServ	
EMBER COURT (FIRESIDE)		
EMBER COURT (FIRESIDE)		
EMBER CREST BLOCK WATCH		
EMPIRE STRIKES BLOCK		
EMPIRE STRIKES BLOCK		
ARIZONA CENTER FOR EMPOWERMENT	RFP ListServ	
EMPOWER COLLEGE PREP	RFP ListServ	
EMPTY BOWL PET FOOD PANTRY	RFP ListServ	
ENCANTO AT THE LEGACY		
ENCANTO AT THE LEGACY		
ENCANTO CITIZENS ASSOCIATION		
ENCANTO WEST NEIGHBORHOOD ASSOCIATION		
ENCANTO-PALMCROFT HISTORIC PRESERVATION ASSOCIATION		
ENCANTO-PALMCROFT HISTORIC PRESERVATION ASSOCIATION	NEIGHBORHOOD ORGANIZATION	
ENCLAVE VILLA BLOCK WATCH PROGRAM		
ENGINEERED WITH LAYTON	RFP ListServ	
ENTRADA MOUNTAINSIDE HOA		
ENTRADA MOUNTAINSIDE HOA		
Equal Opportunity Department	Internal Stakeholder	Equal opportunity through education, community involvement & enforcement programs
EQUESTRIAN BLOCK WATCH		
EQUESTRIAN BLOCK WATCH		
ESCHELON	RFP ListServ	
ESCHELON	RFP ListServ	
ESPERANCA	RFP ListServ	
ESPERANCA	RFP ListServ	
ESPIRITU SCHOOLS	RFP ListServ	
ESQUINA MARKET NEIGHBORHOOD ASSOCIATION		
ESTRELLA SUPER MOM'S BLOCK WATCH		
ESTRELLA SUPER MOM'S BLOCK WATCH		
EUCLID AVENUE ASSOCIATION		

EUCLID AVENUE ASSOCIATION		
EUCLID BLOCK WATCH		
EUCLID BLOCK WATCH		
EVANS CHURCHILL COMMUNITY ASSOC BLOCK WATCH	BLOCK WATCH	
EVANS CHURCHILL COMMUNITY ASSOCIATION		
EVANS CHURCHILL COMMUNITY ASSOCIATION	NEIGHBORHOOD ORGANIZATION	
EVERYONES A GRANT WRITER	RFP ListServ	
F.Q. STORY BLOCK WATCH	BLOCK WATCH	
F.Q. STORY BLOCK WATCH		
RESIDENT - LISTSERV	RFP ListServ	
FAIRVIEW PLACE NEIGHBORHOOD ASSOCIATION	NEIGHBORHOOD ORGANIZATION	
FAIRWAYS AT THE LEGACY		
FAIRWAYS AT THE LEGACY		
FAITH MISSIONARY BAPTIST CHURCH NEIGHBORHOOD ASSOCIATION		
FALLBROOK BLOCK WATCH		
FAMILY INVOLVEMENT CENTER	RFP ListServ	
FAMILY INVOLVEMENT CENTER	RFP ListServ	
FAMILY PROMISE	RFP ListServ	
FARMINGTON GLEN BLOCK WATCH		
FARMINGTON GLEN BLOCK WATCH		
FARMINGTON PARK BLOCK WATCH		
FATHER MATTERS	RFP ListServ	
FIRST INSTITUTIONAL BAPTIST CHURCH	RFP ListServ	
FIRE DANCE NEIGHBORHOOD BLOCK WATCH		
FIRESIDE AT NORTERRA - SAGUARO HILLS		
FIRESIDE AT NORTERRA - SAGUARO HILLS		
FIRST FOOD BANK	RFP ListServ	
FIRST FOOD BANK	RFP ListServ	
FLORENCE CRITTENTON	RFP ListServ	
FLORENCE CRITTENTON	RFP ListServ	
FLORENCE CRITTENTON	RFP ListServ	
Florence Crittenton	Nonprofit	Community based organization
FLOWER STREET BLOCK WATCH	BLOCK WATCH	
FOOTE ADDITION NEIGHBORHOOD ASSOCIATION	NEIGHBORHOOD ORGANIZATION	
FOOTHILLS COMMUNITY ASSOCIATION		
Foundation for Senior Living	Non-profit	Housing Rehabilitation, Development and Supportive Services
Fowler Elementary School District	School District	K-8 education
FRANK LLOYD WRIGHT FOUNDATION	RFP ListServ	
FREEDOM 433B		
FRIENDLY HOUSE	RFP ListServ	
FRIENDLY HOUSE	RFP ListServ	
FRIENDLY HOUSE	RFP ListServ	
FRIENDLY HOUSE	RFP ListServ	
FOUNDATION FOR SENIOR LIVING	RFP ListServ	
FOUNDATION FOR SENIOR LIVING	RFP ListServ	
FRESH START WOMEN'S FOUNDATION	RFP ListServ	
FURNISHING DIGNITY	RFP ListServ	
FURNITURE BANK	RFP ListServ	
FUTURE FOR KIDS	RFP ListServ	
G.A. Haan Development, LLC	For-profit Developer	Developer of affordable housing communities
GALPATCH	RFP ListServ	
Gardner Capital Development AZ, LLC	For-profit Developer	Developer of affordable housing communities

GARFIELD NEIGHBORHOOD BLOCK WATCH		
GARFIELD NEIGHBORHOOD BLOCK WATCH	BLOCK WATCH	
GARFIELD ORGANIZATION A NEIGHBORHOOD ALLIANCE	NEIGHBORHOOD ORGANIZATION	
GARFIELD ORGANIZATION A NEIGHBORHOOD ALLIANCE		
GERST GRANTS	RFP ListServ	
GENESIS CHURCH	RFP ListServ	
GENESIS ACDEMY ALTERNATIVE SCHOOL	RFP ListServ	
GERST GRANTS	RFP ListServ	
GIDIYUP TRAIL NEIGHBORHOOD		
GIDIYUP TRAIL NEIGHBORHOOD		
GIRL SCOUTS OF ARIZONA	RFP ListServ	
GIRL SCOUTS OF ARIZONA	RFP ListServ	
GIRL SCOUTS OF ARIZONA	RFP ListServ	
GIRL SCOUTS OF ARIZONA	RFP ListServ	
GIRL SCOUTS OF ARIZONA	RFP ListServ	
GIT ER DONE BLOCK WATCH		
GLEN CANYON VISTA NEIGHBORHOOD ASSOCIATION	NEIGHBORHOOD ORGANIZATION	
GLEN EAGLE AT DESERT RIDGE HOA		
GLEN EAGLE AT DESERT RIDGE HOA		
GLENCROFT	RFP ListServ	
GLENCROFT	RFP ListServ	
GLENHAVEN @ FOOTHILLS PASEO I		
GLENHAVEN @ FOOTHILLS PASEO I		
GLENWOOD ESTATES BLOCK WATCH		
GLENWOOD ESTATES BLOCK WATCH		
GLENWOOD ESTATES BLOCK WATCH		
RESIDENT - LISTSERV	RFP ListServ	
RESIDENT - LISTSERV	RFP ListServ	
RESIDENT - LISTSERV	RFP ListServ	
GO BEYOND THE LIMIT	RFP ListServ	
RESIDENT - LISTSERV	RFP ListServ	
GOLDEN CREST CORPORATION HOA		
GOLDEN KEY NORTH BLOCK WATCH		
GOLDENCREST		
GOMPERS CENTER	RFP ListServ	
GOMPERS CENTER	RFP ListServ	
GOMPERS CENTER	RFP ListServ	
GOMPERS CENTER	RFP ListServ	
GOMPERS CENTER	RFP ListServ	
GOODWILL ARIZONA	RFP ListServ	
GOODWILL ARIZONA	RFP ListServ	
GOODWILL ARIZONA	RFP ListServ	
Gorman & Company, Inc.	For-profit Developer	Affordable Housing
FORMAN USA	RFP ListServ	
GREATER PHOENIX URBAN LEAGUE	RFP ListServ	
GRANADA NEIGHBORHOOD PARTNERSHIP		
GRAND AVE ARTS & PRESERVATION	NEIGHBORHOOD ORGANIZATION	
GRAND AVE ARTS & PRESERVATION		
GRAND AVENUE MEMBERS ASSOCIATION, INC		
GRAND AVENUE MEMBERS ASSOCIATION, INC	BUSINESS COALITION	
GRAND AVENUE MEMBERS ASSOCIATION, INC		
GRAND AVENUE MEMBERS ASSOCIATION, INC		
Grand Canyon University	Non-profit University	Private Christian University

GRAND FAMILIES PLACE		
GRANDVIEW NEIGHBORHOOD ASSOCIATION	NEIGHBORHOOD ORGANIZATION	
GRANDVIEW NEIGHBORHOOD BLOCK WATCH	BLOCK WATCH	
GRANT PARK COMMUNITY GARDEN		
GRANT PARK COMMUNITY GARDEN	NEIGHBORHOOD ORGANIZATION	
GRANT PARK NEIGHBORHOOD COALITION		
GRANT PARK NEIGHBORHOOD FIGHTBACK ASSOCIATION	OTHER	
GREATER CHEERY LYNN NEIGHBORHOOD ASSOCIATION		
GREATER CHEERY LYNN NEIGHBORHOOD ASSOCIATION	NEIGHBORHOOD ORGANIZATION	
GREATER CHEERY LYNN NEIGHBORHOOD ASSOCIATION		
GREATER GREEN GABLES NEIGHBORHOOD ASSOCIATION	NEIGHBORHOOD ORGANIZATION	
GREATER ORANGEDALE BLOCK WATCH		
GREATER ORANGEDALE BLOCK WATCH	BLOCK WATCH	
GREATER ORANGEDALE NEIGHBORHOOD ASSOCIATION	NEIGHBORHOOD ORGANIZATION	
GREATER ORANGEDALE NEIGHBORHOOD ASSOCIATION		
Greater Phoenix Urban League	Non-profit	Affordable Low Income Apartments, Supportive Services and Advocacy
GREATER ROOSEVELT NEIGHBORHOOD ASSOCIATION		
GREATER ROOSEVELT NEIGHBORHOOD ASSOCIATION		
GREAT HEARTS AZ	RFP ListServ	
GREAT HEARTS ARIZONA	RFP ListServ	
GREENPATH FINANCIAL WELLNESS	RFP ListServ	
GREENTRAILS BLOCK WATCH		
GREENTRAILS BLOCK WATCH		
GREENTRAILS BLOCK WATCH		
GREENTRAILS GUARDIANS		
H.E.L.P.		
H.E.L.P.		
Habitat for Humanity	Non-profit	Renovating or building affordable homes
Habitat Metro	Real Estate Agency	Real estate development firm focused on infill development
HABITAT FOR HUMANITY OF CENTRAL ARIZONA	RFP ListServ	
HABITAT FOR HUMANITY OF CENTRAL ARIZONA	RFP ListServ	
HABITAT FOR HUMANITY OF CENTRAL ARIZONA	RFP ListServ	
HACIENDA HEALTHCARE	RFP ListServ	
HACIENDA HEALTHCARE	RFP ListServ	
HACIENDA HEALTHCARE	RFP ListServ	
HACIENDA HEALTHCARE	RFP ListServ	
HACIENDA HEALTHCARE	RFP ListServ	
HACIENDA HEALTHCARE	RFP ListServ	
HACIENDA HEALTHCARE	RFP ListServ	
HACIENDA HEALTHCARE	RFP ListServ	
HACIENDA HEALTHCARE	RFP ListServ	
HANDS 4 HELPING	RFP ListServ	
HANDSON GREATER PHOENIX	RFP ListServ	
HARRIS CONSULTING	RFP ListServ	
HATCHER ROAD BUSINESS ALLIANCE	OTHER	
HAYWARD AVE BLOCK WATCH		
HAYWARD AVE BLOCK WATCH		
HAYWARD BLOCK WATCH		
HAYWARD BLOCK WATCH		
RESIDENT - LISTSERV	RFP ListServ	
HEAVENS HEALING HANDS	RFP ListServ	
HELENA DRIVE WATCHERS		
HERITAGE HEIGHTS BLOCK WATCH		

HERITAGE HEIGHTS BLOCK WATCH		BLOCK WATCH	
HERITAGE HEIGHTS FOUR			
HERITAGE HIGHLANDS HOA			
HERITAGE HIGHLANDS HOA			
HERITAGE HIGHLANDS HOA			
HERMOSA COMMUNITY ASSOCIATION		NEIGHBORHOOD ORGANIZATION	
HESTER HEITEL & ASSOCIATES		RFP ListServ	
HIGHER OCTAVE HEALING		RFP ListServ	
HIGHLAND AT ROGERS RANCH BLOCK WATCH			
HIGHLAND ESTATES NEIGHBORHOOD		BLOCK WATCH	
HIGHLAND ESTATES NEIGHBORHOOD			
HILLCREST EAST BLOCK WATCH			
HILLCREST IX HOA BLOCK WATCH			
HILLCREST IX HOA BLOCK WATCH		BLOCK WATCH	
HILLSIDE TOPEKA BLOCK WATCH			
HOFFMAN TERRACE BLOCK WATCH			
HOFFMAN TERRACE BLOCK WATCH			
HOFFMAN TERRACE NEIGHBORHOOD ASSOCIATION			
HOFFMAN TERRACE NEIGHBORHOOD ASSOCIATION			
HOUSE OF H.E.L.P.S.		RFP ListServ	
HOLIDAY PARK BLOCK WATCH			
HOLIDAY PARK BLOCK WATCH			
HOM, Inc.		Non-profit	Homeless housing programs
HOME SAFE SQUAW PEAK			
HOMEWARD BOUND ARIZONA		RFP ListServ	
HOMELESS YOUTH CONNECTION		RFP ListServ	
HOMESTEAD BLOCK WATCH			
Homeward Bound		Non-profit	Housing for homeless
HOMEWARD BOUND/THUNDERBIRDS FAMILY VILLAGE			
HOMEWARD BOUND ARIZONA		RFP ListServ	
HOMEWARD BOUND ARIZONA		RFP ListServ	
HONOR HEALTH		RFP ListServ	
HONOR HEALTH		RFP ListServ	
HOOD 2 HOOD FOUNDATION		RFP ListServ	
HOPE COMMUNITY DEVELOPMENT			
HOPE COMMUNITY DEVELOPMENT			
HOPES CROSSING		RFP ListServ	
HOPES CROSSING		RFP ListServ	
HOPE WOMEN'S CENTER		RFP ListServ	
House of Refuge		Non-profit	Housing and social services for homeless
Housing Department		Internal Stakeholder	Housing
Housing Opportunity Center		Non-profit	Affordable housing for lower-income families
RESIDENT - LISTSERV		RFP ListServ	
HOSPICE OF THE VALLEY		RFP ListServ	
RESIDENT - LISTSERV		RFP ListServ	
HUMAN SERVICES CAMPUS ARIZONA		RFP ListServ	
Human Services Department		Internal Stakeholder	Human services
HUNTER'S VILLAGE/TAPESTRY 24 HR SURVEILLANCE			
HUNTER'S VILLAGE/TAPESTRY 24 HR SURVEILLANCE			
HUNT REAL ESTATE		RFP ListServ	
HUSTLE PHX		RFP ListServ	
I LOVE MY NEIGHBORHOOD		NEIGHBORHOOD ORGANIZATION	
I LOVE MY NEIGHBORHOOD			

RESIDENT - LISTSERV		RFP ListServ	
ICM FOOD & CLOTHING BANK		RFP ListServ	
ICM FOOD & CLOTHING BANK		RFP ListServ	
INDIAN SCHOOL AREA NEIGHBORHOOD ASSOCIATION			
INDIAN SCHOOL AREA NEIGHBORHOOD ASSOCIATION			
INDIAN SCHOOL AREA NEIGHBORHOOD ASSOCIATION			
INDIAN VALLEY COMMUNITY		NEIGHBORHOOD ORGANIZATION	
INFORMAL BLOCK WATCH			
INFINITE SPECTRUM PRODUCTIONS		RFP ListServ	
RESIDENT - LISTSERV		RFP ListServ	
INUNITY		RFP ListServ	
INVERNESS MEADOWS COMMUNITY WATCH		BLOCK WATCH	
INVERNESS MEADOWS COMMUNITY WATCH			
Isaac School District		School District	K-8 education
Isaac School District			Email request to Susana Lopez. Requires superintendant approval
JUNIOR ACHIEVEMENT OF ARIZONA		RFP ListServ	
JUNIOR ACHIEVEMENT OF ARIZONA		RFP ListServ	
JUNIOR ACHIEVEMENT OF ARIZONA		RFP ListServ	
JACKRABBITS			
JOBS FOR ARIZONA'S GRADUATES		RFP ListServ	
JOHN C LINCOLN		RFP ListServ	
JUVENILE DIABETES RESEARCH FOUNDATION		RFP ListServ	
Jewish Family & Children's Center		Nonprofit	Nonprofit aging & health
JEWISH FAMILY AND CHILDREN'S SERVICES		RFP ListServ	
JEWISH FAMILY AND CHILDREN'S SERVICES		RFP ListServ	
JOHN JACOBS BLOCK WATCH		BLOCK WATCH	
JOHN JACOBS BLOCK WATCH			
JOHN JACOBS BLOCK WATCH			
JOYCE CIRCLE BLOCK WATCH			
JUNE SKIES BLOCK WATCH			
JUNE SKIES BLOCK WATCH			
RESIDENT - LISTSERV		RFP ListServ	
KACHINA PALMS BLOCK WATCH			
KACHINA PALMS BLOCK WATCH			
RESIDENT - LISTSERV		RFP ListServ	
RESIDENT - LISTSERV		RFP ListServ	
KELTON LANE/34TH PLACE			
K GROUP		RFP ListServ	
KIDS CAN HOPE		RFP ListServ	
KIERLAND COMMUNITY ALLIANCE			
KIERLAND COMMUNITY ALLIANCE		NEIGHBORHOOD ORGANIZATION	
KINGS AVENUE BLOCK WATCH			
KIVA DOS BLOCK WATCH			
KUBAN NEIGHBORHOOD ASSOCIATION		NEIGHBORHOOD ORGANIZATION	
LA ESPERANZA (HOPE)			
LA ESPERANZA (HOPE)			
LA HACIENDA HISTORIC DISTRICT			
LA VIA VERDE 1 HOMEOWNERS ASSOCIATION			
Labor's Community Service Agency (LCSA)		Non-profit	Transitional and fixed-income housing
LAFAMILIA NEIGHBORHOOD ASSOCIATION			
LAFAMILIA NEIGHBORHOOD ASSOCIATION			
LAKEBROOK VILLAS I		NEIGHBORHOOD ORGANIZATION	

LAKEBROOK VILLAS II BLOCKWATCH		BLOCK WATCH	
LAKEBROOK VILLAS II BLOCKWATCH			
LAKEWOOD 39TH PLACE BLOCK WATCH			
LAKEWOOD 39TH PLACE BLOCK WATCH			
LAKEWOOD ESTATES BLOCK WATCH			
LAKEWOOD ESTATES BLOCK WATCH			
LAKEWOOD VILLAS 2		BLOCK WATCH	
LAKEWOOD VILLAS 2			
LANE AVENUE BLOCKWATCH		BLOCK WATCH	
LAS BRISAS BLOCK WATCH			
LAS BRISAS BLOCK WATCH			
LAS CASAS BLOCK WATCH			
LAS CASAS BLOCK WATCH			
LAS COLINAS COMMUNITY			
LAS PALMARITAS BLOCK WATCH			
LAS PALMARITAS BLOCK WATCH			
LAURELWOOD HOA		NEIGHBORHOOD ORGANIZATION	
LAURELWOOD HOMES BLOCK WATCH			
LAURELWOOD HOMES BLOCK WATCH			
LAVEEN ASSOCIATION OF HOAS (LAHOA)		OTHER	
LAVEEN CROSSING BLOCK WATCH			
LAVEEN CROSSING BLOCK WATCH			
LAVEEN MEADOWS		NEIGHBORHOOD ORGANIZATION	
LAVEEN MEADOWS			
LAVEEN MEADOWS BLOCK WATCH & PNP		BLOCK WATCH	
LAVEEN MEADOWS BLOCK WATCH & PNP			
LAVEEN RANCH BLOCK WATCH FOR CROSSROADS/GATEWAY			
LABOR'S COMMUNITY SERVICE AGENCY		RFP ListServ	
LABOR'S COMMUNITY SERVICE AGENCY		RFP ListServ	
LABOR'S COMMUNITY SERVICE AGENCY		RFP ListServ	
LABOR'S COMMUNITY SERVICE AGENCY		RFP ListServ	
LE CONTINENTAL DBA OSBORN TERRACE			
Leavitt Consultants		Consultant	Affordable housing development consultant
Legacy Partners		For-profit Developer	Private real estate firm for multifamily communities
LIFE SKILLS INSTITUTE		RFP ListServ	
Lifewell Behavioral Wellness		Non-profit	Affordable housing to individuals with disabilities
LIGHTS CAMERA DISCOVER		RFP ListServ	
LIGHTS CAMERA DISCOVER		RFP ListServ	
LIL PALMS NEIGHBORHOOD ASSOC			
LIL PALMS NEIGHBORHOOD ASSOC			
LINDO PARK NEIGHBORHOOD ASSOCIATION/BLOCK WATCH		NEIGHBORHOOD ORGANIZATION	
LINDON PARK NEIGHBORHOOD ASSOCIATION		NEIGHBORHOOD ORGANIZATION	
LIONS FOUNDATION			
LIONS GATE COMMUNITY			
LIONS GATE COMMUNITY			
LISC		Developer Partner/Finance	Assists community development and affordable housing initiatives
LOCAL INITIATIVES SUPPORT CORPORATION		RFP ListServ	
LOCAL INITIATIVES SUPPORT CORPORATION		RFP ListServ	
LOCAL INITIATIVES SUPPORT CORPORATION		RFP ListServ	
LOCAL INITIATIVES SUPPORT CORPORATION		RFP ListServ	
LITERACY VOLUNTEERS OF MARICOPA COUNTY			
LIVING UNITED FOR CHANGE IN ARIZONA (LUCHA)			

LOAN RESOLUTION CORPORATION		RFP ListServ	
LOMA LINDA NEIGHBORHOOD ASSOCIATION		NEIGHBORHOOD ORGANIZATION	
LOMA LINDA NEIGHBORHOOD ASSOCIATION			
LONE MOUNTAIN COMMUNITY ASSOCIATION			
LONE MOUNTAIN COMMUNITY ASSOCIATION			
LONE MOUNTAIN COMMUNITY ASSOCIATION			
LONGVIEW EAST NEIGHBORHOOD ASSOCIATION		NEIGHBORHOOD ORGANIZATION	
LONGVIEW EAST NEIGHBORHOOD ASSOCIATION			
LOOKOUT			
LOOKOUT			
LOOKOUT MOUNTAINSIDE			
LOS AMIGOS BLOCK WATCH			
LOS OSOS NEIGHBORHOOD ASSOCIATION		NEIGHBORHOOD ORGANIZATION	
LOS OSOS NEIGHBORHOOD ASSOCIATION			
LOWER BUCKEYE ROAD CORRIDOR BUSINESS ALLIANCE			
LOWER BUCKEYE ROAD CORRIDOR BUSINESS ALLIANCE			
LOWER BUCKEYE ROAD CORRIDOR BUSINESS ALLIANCE			
LUDLOW BLOCK WATCH			
LUDLOW BLOCK WATCH			
LUNG ARIZONA		RFP ListServ	
LUNG ARIZONA		RFP ListServ	
LUNG ARIZONA		RFP ListServ	
AMERICAN LUNG ASSOCIATION		RFP ListServ	
MENTORING ALL AMERICANS FOR LEADERSHIP		RFP ListServ	
RESIDENT - LISTSERV		RFP ListServ	
MADISON GROVES MANOR HOMEOWNERS ASSOCIATION			
MADISON NEIGHBORHOOD ASSOCIATION			
MADISON NEIGHBORHOOD ASSOCIATION			
MADISON POSITIVE ALLIANCE OF NEIGHBORS			
MADISON UNITED NEIGHBORHOOD ASSOCIATION (MUNA)			
MADISON UNITED NEIGHBORHOOD ASSOCIATION (MUNA)			
MAG Continuum of Care/ Committee		Public Agency	Regional Committee addressing homelessness
MAGGIE'S PLACE			
MAGGIE'S PLACE		RFP ListServ	
CARTWRIGHT SCHOOL DISTRICT		RFP ListServ	
RESIDENT - LISTSERV		RFP ListServ	
MANOR VIEW BLOCK WATCH			
MARC COMMUNITY RESOURCES		RFP ListServ	
MARCOS DE NIZA TENANT COUNCIL AND COMMUNITY BLOCK WATCH			
MARCOS DE NIZA TENANT COUNCIL AND COMMUNITY BLOCK WATCH			
MARCOS DE NIZA TENANT COUNCIL AND COMMUNITY BLOCK WATCH			
RESIDENT - LISTSERV		RFP ListServ	
MARION ESTATES HOA			
MARIVUE PARK			
MARLEN GROVE			
MARSHALL AVE BLOCKWATCH			
MARYLAND GARDENS NORTH			
MARYLAND PARKWAY EAST			
MARYLAND PARKWAY EAST			
MARYVALE BUSINESS ALLIANCE			
MARYVALE COMMUNITY WEED & SEED SITE			
MARYVALE ESTRELLA MOUNTAIN COMMUNITY ALLIANCE		NEIGHBORHOOD ORGANIZATION	
MARYVALE ESTRELLA MOUNTAIN COMMUNITY ALLIANCE			

MARYVALE ESTRELLA MOUNTAIN COMMUNITY ALLIANCE		
MARYVALE REVITALIZATION CORPORATION		
MARYVALE U.N.I.T.E.	NEIGHBORHOOD ORGANIZATION	
MARYVALE REVITALIZATION CORPORATION	RFP ListServ	
MAYFAIR MANOR BW		
MCADAMS MANOR		
RESIDENT - LISTSERV	RFP ListServ	
MCKINLEY BLOCK WATCH		
MCLELLAN MANOR BLOCK WATCH	BLOCK WATCH	
MCLELLAN MANOR BLOCK WATCH		
MCLELLAN MANOR BLOCK WATCH		
MARICOPA COUNTY REGIONAL SCHOOL DISTRICT	RFP ListServ	
MARICOPA COUNTY REGIONAL SCHOOL DISTRICT	RFP ListServ	
MARICOPA COUNTY REGIONAL SCHOOL DISTRICT	RFP ListServ	
MARICOPA COUNTY REGIONAL SCHOOL DISTRICT	RFP ListServ	
MEADOWS BLOCK WATCH	BLOCK WATCH	
MEADOWS BLOCK WATCH		
MEDLOCK BUSINESS GROUP		
MEDLOCK PLACE HISTORIC NEIGHBORHOOD ASSOCIATION	NEIGHBORHOOD ORGANIZATION	
MEDLOCK PLACE HISTORIC NEIGHBORHOOD ASSOCIATION		
MENTORKIDS USA	RFP ListServ	
MENTORKIDS USA	RFP ListServ	
MENTORKIDS USA	RFP ListServ	
Mercy Housing Southwest	Non-profit	Housing projects for low-income families, seniors, and people with special needs
MERCY HOUSING	RFP ListServ	
MERCY HOUSING	RFP ListServ	
MERRIEWOOD COURT NEIGHBORHOOD		
MESCAL ST WATCH		
MESQUITE CANYON BLOCK WATCH		
MESQUITE CANYON BLOCK WATCH		
MESQUITE GROVES		
MESQUITE GROVES		
METRO BLOCK WATCH	BLOCK WATCH	
METRO BLOCK WATCH		
MICHELLE BLOCK WATCH		
MICHELLE BLOCK WATCH		
MIDTOWN NEIGHBORHOOD ASSOCIATION	NEIGHBORHOOD ORGANIZATION	
MIDTOWN NEIGHBORHOOD ASSOCIATION		
MIDWEST FOOD BANK	RFP ListServ	
MARICOPA INTEGRATED HEALTH SYSTEMS	RFP ListServ	
MARICOPA INTEGRATED HEALTH SYSTEMS	RFP ListServ	
MENTALLY ILL KIDS IN DISTRESS	RFP ListServ	
MENTALLY ILL KIDS IN DISTRESS	RFP ListServ	
MAKE AN INVESTMENT IN LOVE AND KINDNESS	RFP ListServ	
RESIDENT - LISTSERV	RFP ListServ	
MINERAL CANYON BLOCK WATCH		
MINERAL CANYON BLOCK WATCH		
MINI MOON II WATCHDOGS		
MINI MOON II WATCHDOGS		
MINI MOON II WATCHDOGS		
MINI PARK BLOCK WATCH		
MIR RA IMAGE		

MIR RA IMAGE		
MIRALAGO H.O.A.		
MIRALAGO H.O.A.		
MISSION & 3RD	BLOCK WATCH	
MISSION & 3RD		
MISSION SQUARE		
RESIDENT - LISTSERV	RFP ListServ	
MOLAR COALITION	RFP ListServ	
MONEY MANAGEMENT INTERNATIONAL	RFP ListServ	
MONTANA DEL SUR		
MONTE CRISTO BLOCK WATCH		
MONTE CRISTO BLOCK WATCH		
MONTEBELLO AVENUE BLOCK WATCH 3700 TO 3900 WEST		
MOON VALLEY 1 BLOCK WATCH	BLOCK WATCH	
MOON VALLEY BLOCK WATCH		
MOON VALLEY BLOCK WATCH	BLOCK WATCH	
MOON VALLEY GARDENS NEIGHBORHOOD BLOCK WATCH		
MOON VALLEY GARDENS NEIGHBORHOOD BLOCK WATCH	BLOCK WATCH	
MOON VALLEY GARDENS NEIGHBORHOOD BLOCK WATCH		
MOON VALLEY NEIGHBORHOOD ASSOCIATION	NEIGHBORHOOD ORGANIZATION	
MOON VALLEY NEIGHBORHOOD ASSOCIATION		
MOON VALLEY NEIGHBORHOOD ASSOCIATION		
MOONLIGHT COVE HOMEOWNERS ASSOCIATION		
MOONLIGHT COVE V HOA		
MOONLIGHT COVE V HOA		
MOONLIGHT GLEN		
MOONLIGHT GLEN		
MOONLIGHT GLEN		
RESIDENT - LISTSERV	RFP ListServ	
MOUNT CENTRAL PLACE HOMEOWNERS ASSOCIATION		
MOUNT CENTRAL PLACE HOMEOWNERS ASSOCIATION		
MOUNTAIN CANYON CONDOMINIUM BLOCK WATCH		
MOUNTAIN ESTATES BLOCK WATCH		
MOUNTAIN GROVE COMMUNITY WATCH		
MOUNTAIN GROVE COMMUNITY WATCH		
MOUNTAIN PRESERVE BLOCK WATCH		
MOUNTAIN PRESERVE BLOCK WATCH		
MOUNTAIN PRESERVE BLOCK WATCH	BLOCK WATCH	
MOUNTAIN TRAILS NEIGHBORHOOD BLOCK WATCH		
MOUNTAIN TRAILS NEIGHBORHOOD BLOCK WATCH		
MOUNTAIN VIEW SITE COUNCIL		
MOUNTAIN VISTA HOA		
MOUNTAIN VISTA/7TH BLOCK WATCH		
MOUNTAIN WEST ESTATES HOA/BW		
MOUNTAIN WEST ESTATES HOA/BW		
MOUNTAIN WEST ESTATES HOA/BW		
MOUNTAINVIEW ROAD - RAV II		
MOUNTAIN PARK HEALTH CENTER	RFP ListServ	
MOUNTAIN PARK HEALTH CENTER	RFP ListServ	
MOUNTAIN PARK HEALTH CENTER	RFP ListServ	
MOUNTAIN PARK HEALTH CENTER	RFP ListServ	
MINISTRY OF SOCIAL AND FAMILY DEVELOPMENT	RFP ListServ	
MULBERRY BLOCK WATCH		

MULBERRY BLOCK WATCH		
MURPHY COMMUNITY ALLIANCE AND NEIGHBORHOOD ASSOCIATION		
MURPHY COMMUNITY ALLIANCE AND NEIGHBORHOOD ASSOCIATION		
MURPHY TRAIL ESTATES NEIGHBORHOOD ASSOCIATION	NEIGHBORHOOD ORGANIZATION	
MY SPO		
MY ONE ENERGY	RFP ListServ	
MYRTLE STREET NA		
MY SUNNYSLOPE	RFP ListServ	
MY SUNNYSLOPE	RFP ListServ	
N. 37TH AVE. BLOCK WATCH		
NACHI	RFP ListServ	
NACHI	RFP ListServ	
NAMI ARIZONA	RFP ListServ	
National Church Residencies	Non-profit	Homes and services to seniors of all income levels
RESIDENT - LISTSERV	RFP ListServ	
Native American Connections	Non-profit	affordable housing developer, Homeless and Special Need Populations. Supportive Service provider.
NATIVE AMERICAN CONNECTIONS	RFP ListServ	
NATIVE AMERICAN CONNECTIONS	RFP ListServ	
NEIGHBORHOOD COALITION OF GREATER PHOENIX		
Neighborhood Services Department	Internal Stakeholder	CDBG administration
Neighborhood Services Department	Internal Stakeholder	CDBG administration
NEIGHBORS HELPING NEIGHBORS		
RESIDENT - LISTSERV	RFP ListServ	
New Life Center	Non-profit	Shelter, safety and services to families seeking violence-free lives
NEW RIVER/DESERT HILLS COMMUNITY ASSOCIATION, INC.		
NEW RIVER/DESERT HILLS COMMUNITY ASSOCIATION, INC.		
NEW RIVER/DESERT HILLS COMMUNITY ASSOCIATION, INC.		
NEW CITY CHURCH	RFP ListServ	
Newtown is now Phoenix Rescue Mission	Non-profit	Affordable housing development
NEWTOWN COMMUNITY DEVELOPMENT CORPORATION	RFP ListServ	
NEWTOWN COMMUNITY DEVELOPMENT CORPORATION	RFP ListServ	
TRELLIS	RFP ListServ	
TRELLIS	RFP ListServ	
TRELLIS	RFP ListServ	
TRELLIS	RFP ListServ	
TRELLIS	RFP ListServ	
NILE NEIGHBORHOOD ASSOCIATION		
NINA BLOCK WATCH	NEIGHBORHOOD ORGANIZATION	
RESIDENT - LISTSERV	RFP ListServ	
CHRYSALIS	RFP ListServ	
CHRYSALIS	RFP ListServ	
CHRYSALIS	RFP ListServ	
CHRYSALIS	RFP ListServ	
CHRYSALIS	RFP ListServ	
NONPAREIL BLOCK WATCH		
NONPAREIL BLOCK WATCH		
NORTERRA RIDGE		
NORTERRA RIDGE		
NORTH 13TH PLACE NEIGHBORHOOD ASSOCIATION		
NORTH 58TH AVE. BLOCK WATCH		
NORTH CENTRAL CANAL COMMUNITY		

NORTH CENTRAL HEIGHTS		
NORTH CENTRAL HEIGHTS		NEIGHBORHOOD ORGANIZATION
NORTH CENTRAL PHOENIX HOMEOWNERS ASSOCIATION (NCPHA)		NEIGHBORHOOD ORGANIZATION
NORTH CENTRAL PHOENIX HOMEOWNERS ASSOCIATION (NCPHA)		
NORTH CENTRAL PHOENIX HOMEOWNERS ASSOCIATION (NCPHA)		
NORTH CENTRAL PHOENIX HOMEOWNERS ASSOCIATION (NCPHA)		
NORTH CENTRAL PHOENIX HOMEOWNERS ASSOCIATION (NCPHA)		
NORTH COLONY		
NORTH COLONY		
NORTH COUNTRY CLUB DRIVE HOA		HOA
NORTH COUNTRY CLUB DRIVE HOA		
NORTH COUNTRY CLUB DRIVE HOA		
NORTH COUNTRY CLUB DRIVE HOA		
NORTH ENCANTO NEIGHBORHOOD ALLIANCE		
NORTH ENCANTO NEIGHBORHOOD ALLIANCE		NEIGHBORHOOD ORGANIZATION
NORTH GLEN SQUARE NEIGHBORHOOD ASSOCIATION		NEIGHBORHOOD ORGANIZATION
NORTH GLEN SQUARE NEIGHBORHOOD ASSOCIATION		
NORTH LANE / 44TH STREET / 44TH PLACE BLOCK WATCH		
NORTH LANE / 44TH STREET / 44TH PLACE BLOCK WATCH		
NORTH MOUNTAIN ALLIANCE BLOCK WATCH		
NORTH MOUNTAIN BUSINESS ALLIANCE		NEIGHBORHOOD ORGANIZATION
NORTH OCOTILLO BUSINESS ALLIANCE		OTHER
NORTH PARK CENTRAL		NEIGHBORHOOD ORGANIZATION
NORTH PHOENIX PROMONTORY		
NORTH PHOENIX PROMONTORY		
NORTH PHOENIX PROMONTORY		
NORTH PHOENIX PROMONTORY		
NORTH POINT CROSSING BLOCK WATCH		
NORTH POINT CROSSING BLOCK WATCH		
NORTH SLOPE BLOCK WATCH		
NORTH SLOPE BLOCK WATCH		
NORTHEAST PHOENIX NEIGHBORHOOD ACTION ALLIANCE		NEIGHBORHOOD ORGANIZATION
TRELLIS		RFP ListServ
NORTHERN MANOR TOWNHOUSE ASSOCIATION		NEIGHBORHOOD ORGANIZATION
NORTHERN MANOR TWO BLOCK WATCH		
NORTHERN MANOR TWO BLOCK WATCH		
NORTHERN VILLAGE MERCHANTS ASSOCIATION		
NORTHRIDGE VILLAGE HOMEOWNERS ASSOCIATION		
NORTHTOWN COMMUNITY BLOCK WATCH/PNP		
NORTHTOWN COMMUNITY BLOCK WATCH/PNP		
NORTHTOWN COMMUNITY BLOCK WATCH/PNP		
NORTHTOWN HOA, INC.		HOA
NORTHTOWN HOA, INC.		
NORTHVIEW 10TH TO 12TH		
NORTHVIEW 10TH TO 12TH		
NORTHWOOD HOMES NEIGHBORHOOD ASSOCIATION		
NORTHWOOD NEIGHBORHOOD BLOCK WATCH		
NORTON VISTA NEIGHBORHOOD ASSOCIATION		
NORTON VISTA NEIGHBORHOOD ASSOCIATION		NEIGHBORHOOD ORGANIZATION
NOT MY KID		RFP ListServ
NOT MY KID		RFP ListServ
NEW PATHWAYS FOR YOUTH		RFP ListServ
NEW PATHWAYS FOR YOUTH		RFP ListServ

NUEBOX		RFP ListServ	
NUESTRO BARRIO		BLOCK WATCH	
NUESTRO BARRIO UNIDOS			
NUESTRO BARRIO UNIDOS		NEIGHBORHOOD ORGANIZATION	
NUEVO VENTURA OLIVEWOOD NEIGHBORHOOD ASSOCIATION			
OAKHURST BLOCK WATCH			
OAKHURST BLOCK WATCH			
OAKLAND NEIGHBORHOOD ASSOCIATION		NEIGHBORHOOD ORGANIZATION	
OAKLAND NEIGHBORHOOD ASSOCIATION			
OCOTILLO GLEN			
OCOTILLO GLEN		NEIGHBORHOOD ORGANIZATION	
OCOTILLO HILLS BLOCK WATCH		BLOCK WATCH	
RESIDENT - LISTSERV		RFP ListServ	
RESIDENT - LISTSERV		RFP ListServ	
Office of Arts and Culture		Internal Stakeholder	Art
Office of Sustainability		Internal Stakeholder	Sustainability
OLIVE 66			
ONE LEXINGTON AVENUE COA			
ONE LEXINGTON AVENUE COA			
ONE-N-TEN		RFP ListServ	
ORANGEWOOD BLOCK WATCH			
ORANGEWOOD MANOR			
ORANGEWOOD MANOR			
ORANGEWOOD VILLAGE BLOCK WATCH			
ORGANIZACION MAYA CHAPIN DE GUATEMALA EN ARIZONA			
ORO VERDE FOOTHILLS BLOCK WATCH			
OSBORN BLOCK WATCH			
Osborn School District			Contact Roberta Figueroa
P.R.I.D.E., INC.			
P.R.I.D.E., INC.			
PAL EXPERIENCES		RFP ListServ	
PALMA BLOCK WATCH			
PALO VERDE AND 16TH ST RESIDENTS			
PALOMINO NEIGHBORHOOD ASSOCIATION			
PALOMINO NEIGHBORHOOD ASSOCIATION		NEIGHBORHOOD ORGANIZATION	
PALOS VERDES RANCH BLOCK WATCH			
PAPAGO INDUSTRIAL PARK MBA			
PAPAGO TERRACE NEIGHBORHOOD ASSOCIATION			
PAPAGO VISTA NEIGHBORHOOD ASSOCIATION		NEIGHBORHOOD ORGANIZATION	
PARADISE GARDENS NEIGHBORHOOD ASSOCIATION & BLOCK WATCH			
PARADISE GARDENS NEIGHBORHOOD ASSOCIATION & BLOCK WATCH			
PARADISE GARDENS NEIGHBORHOOD ASSOCIATION & BLOCK WATCH			
PARADISE HILL LOOKOUTS			
PARADISE HILL LOOKOUTS			
PARADISE NORTH BLOCK WATCH			
PARADISE NORTH BLOCK WATCH			
PARADISE NORTH BLOCK WATCH			
PARADISE OASIS NEIGHBORHOOD NETWORK/BLOCK WATCH, INC.			
PARADISE PARC SIDE BLOCK WATCH			
PARADISE PARC SIDE BLOCK WATCH			
PARADISE PARC SIDE BLOCK WATCH			
PARADISE VALLEY OASIS BLOCK WATCH			
PARADISE VALLEY OASIS BLOCK WATCH			

Paragon Mortgage Corporation		Financing Agency	Market-rate multifamily, health care, senior, and affordable housing
PARK CENTRAL NEIGHBORHOOD ASSOCIATION		NEIGHBORHOOD ORGANIZATION	
PARK LEE APTS			
PARK LEE APTS		BLOCK WATCH	
PARK MEADOWS BLOCK WATCH			
PARK MEADOWS NEIGHBORHOOD ASSOCIATION			
PARKE PLACE PHOENIX HOA			
PARKE PLACE PHOENIX HOA			
PARKE PLACE PHOENIX HOA			
Parks and Recreation		Internal Stakeholder	Recreation
PARKWOOD HOMEOWNERS			
PARKWOOD HOMEOWNERS			
Partners for Housing Solutions, LLC		Consultant	Affordable housing development consultant
PASADENA BLOCK WATCH			
PASADENA BLOCK WATCH		BLOCK WATCH	
PASADENA BLOCK WATCH			
PASADENA NEIGHBORHOOD ASSOCIATION		NEIGHBORHOOD ORGANIZATION	
PASEO POINTE NEIGHBORHOOD ASSOCIATION			
PASEO POINTE NEIGHBORHOOD ASSOCIATION		NEIGHBORHOOD ORGANIZATION	
PHOENIX CONSERVATORY OF MUSIC		RFP ListServ	
PEER SOLUTIONS		RFP ListServ	
PEER SOLUTIONS		RFP ListServ	
PEOPLE UNITED FIGHT BACK			
PEOPLE UNITED FIGHT BACK		BLOCK WATCH	
RESIDENT - LISTSERV		RFP ListServ	
RESIDENT - LISTSERV		RFP ListServ	
RESIDENT - LISTSERV		RFP ListServ	
PEPPER RIDGE			
PEPPER RIDGE		BLOCK WATCH	
PEPPER RIDGE			
PERALTA LIONS BLOCK WATCH		BLOCK WATCH	
PETERS VIEW NEIGHBORHOOD ASSOCIATION			
PHOENICIAN II HOMEOWNERS ASSOCIATION			
PHOENICIAN II HOMEOWNERS ASSOCIATION			
PHOENICIAN PALMS CONDO BLOCK WATCH			
PHOENICIAN PINES BLOCK WATCH			
PHOENIX BLOCK WATCH ADVISORY BOARD			
PHOENIX COMMUNITY ALLIANCE			
PHOENIX COMMUNITY ALLIANCE			
PHOENIX DOWNTOWN NEIGHBORHOOD ALLIANCE			
PHOENIX DOWNTOWN NEIGHBORHOOD ALLIANCE		NEIGHBORHOOD ORGANIZATION	
PHOENIX LEADERS IN ACTION			
PHOENIX LEADERS IN ACTION		NEIGHBORHOOD ORGANIZATION	
PHOENIX MANOR BLOCK WATCH			
PHOENIX MID-CENTURY MODERN NEIGHBORHOOD ASSOCIATION			
PHOENIX MID-CENTURY MODERN NEIGHBORHOOD ASSOCIATION			
PHOENIX MOUNTAIN BLOCK WATCH			
Phoenix Revitalization Corporation		Non-profit	Revitalization of neighborhoods, community improvement projects and affordable housing
PHOENIX REVITALIZATION CORPORATION		NON-PROFIT ORGANIZATION	
PHOENIX TOWNHOUSE ASSOCIATION			

Phoenix Union School District		All request to Marketing&Communications Director Richard Franco
PHOENIX WORLD OUTREACH		
PHOENIX WORLD OUTREACH		
PHOENIX WORLD OUTREACH		
RESIDENT - LISTSERV	RFP ListServ	
RESIDENT - LISTSERV	RFP ListServ	
RESIDENT - LISTSERV	RFP ListServ	
RESIDENT - LISTSERV	RFP ListServ	
RESIDENT - LISTSERV	RFP ListServ	
RESIDENT - LISTSERV	RFP ListServ	
RESIDENT - LISTSERV	RFP ListServ	
RESIDENT - LISTSERV	RFP ListServ	
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RESIDENT - LISTSERV	RFP ListServ	
RESIDENT - LISTSERV	RFP ListServ	
RESIDENT - LISTSERV	RFP ListServ	
RESIDENT - LISTSERV	RFP ListServ	
<i>phoenix.gov has a list of all Phx school districts</i>	School District	K-8 education
PHOENIX CENTER FOR THE ARTS	RFP ListServ	
PHOENIX CHILDREN'S HOSPITAL	RFP ListServ	
PHOENIX CHILDREN'S HOSPITAL	RFP ListServ	
PHOENIX CHILDREN'S HOSPITAL	RFP ListServ	
PHOENIX COMMUNITY ALLIANCE	RFP ListServ	
A NEW LEAF	RFP ListServ	
A NEW LEAF	RFP ListServ	
PHOENIX PRIDE	RFP ListServ	
PHOENIX RESCUE MISSION	RFP ListServ	
PHOENIX RESCUE MISSION	RFP ListServ	
PHOENIX UNION HIGH SCHOOL DISTRICT	RFP ListServ	
PHX LUV		
PHX LUV	BLOCK WATCH	
PHOENIX INDIAN CENTER	RFP ListServ	
PHOENIX INDIAN CENTER	RFP ListServ	
PHOENIX REVITALIZATION CORPORATION	RFP ListServ	
PHOENIX REVITALIZATION CORPORATION	RFP ListServ	
PHOENIX REVITALIZATION CORPORATION	RFP ListServ	
CHURCH OF THE VALLEY PHOENIX	RFP ListServ	
Picerne Real Estate Group	Real Estate Agency	Development, construction, and property management
PIERCE PARK VILLAGE	NEIGHBORHOOD ORGANIZATION	

PIERCE PARK VILLAGE		
PIERCE UNIFIED NEIGHBORHOOD		
PIERCE UNIFIED NEIGHBORHOOD		
PIERSON PLACE HISTORIC DISTRICT		
PIERSON PLACE HISTORIC DISTRICT	NEIGHBORHOOD ORGANIZATION	
PINES AT SOUTH MOUNTAIN		
PINES AT SOUTH MOUNTAIN		
PIONEER PREPARATORY SCHOOL	RFP ListServ	
VIRGINIA G. PIPER CHARITABLE TRUST	RFP ListServ	
PIUTE BLOCK WATCH	BLOCK WATCH	
Planning and Development	Internal Stakeholder	Planning and development
PLV BLOCK WATCH	BLOCK WATCH	
POINTE WEST III ASSOCIATION		
POMELO PARK CLARENDON		
POMELO PARK CLARENDON		
P.O.P.S.I.C.L.E. CENTER	RFP ListServ	
POWERS YOUNG	RFP ListServ	
PLANNED PARENTHOOD ARIZONA	RFP ListServ	
PLANNED PARENTHOOD ARIZONA	RFP ListServ	
Presbyterian Service Agency (PSA) Behavioral Health	Non-profit	Supportive Living services for those with behavioral health issues
PROJECT ACCESS	RFP ListServ	
PROJECT WE REMEMBER	RFP ListServ	
ARIZONANS FOR THE PROTECTION OF EXPLOITED CHILDREN AND ADULTS	RFP ListServ	
Public Transit	Internal Stakeholder	Public Transportation
Public Transit - Light Rail	Internal Stakeholder	Public Transportation
Public Transit - Light Rail	Internal Stakeholder	Public Transportation
PUEBLO BLOCK WATCH		
PULICE CONSTRUCTION	RFP ListServ	
RESIDENT - LISTSERV	RFP ListServ	
QUAIL RUN BLOCK WATCH		
QUAIL RUN BLOCK WATCH		
QUATROS III BLOCK WATCH (HOA)		
QUATROS III BLOCK WATCH (HOA)		
QUINTESSA HOA BLOCK WATCH		
QUINTESSA HOA BLOCK WATCH		
RESIDENT - LISTSERV	RFP ListServ	
RADIO PHOENIX	RFP ListServ	
RAINTREE GARDENS IV HOA		
RAINTREE GARDENS PARK COMMUNITY ASSOCIATION		
RAISE UP NOW	RFP ListServ	
RANCHO ALTA VIDA HOMEOWNERS ASSOCIATION		
RANCHO ENCANTO NEIGHBORHOOD ASSOCIATION		
RANCHO MARIZONA COMMUNITY ASSOCIATION		
RANCHO MARIZONA COMMUNITY ASSOCIATION		
RANCHO MIO BLOCK WATCH		
RANCHO SAGUARO		
RANCHO SAGUARO		
RANCHO VENTURA NEIGHBORHOOD ASSOCIATION	NEIGHBORHOOD ORGANIZATION	
RANCHO VENTURA NEIGHBORHOOD ASSOCIATION		
Raza Development Funds	Developer Partner/Finance	Developer of affordable housing communities
RAZA DEVELOPMENT FUND	RFP ListServ	
R & B ENTERPRISES	RFP ListServ	

RIDGEFIELD BLOCK WATCH		
RIDGEFIELD BLOCK WATCH		
RIGHT PLACE ON 43RD HOA		
RIGHTCARE FOUNDATION	RFP ListServ	
RIGHTCARE FOUNDATION	RFP ListServ	
RIO DEL REY HOA		
RIO DEL REY BLOCK WATCH PHASE I		
RIO DEL REY BLOCK WATCH PHASE I	NEIGHBORHOOD ORGANIZATION	
RESIDENT - LISTSERV	RFP ListServ	
RESIDENT - LISTSERV	RFP ListServ	
RIVERWALK BLOCK WATCH		
RIVERWALK VILLAGES BLOCK WATCH	BLOCK WATCH	
RIVERWALK VILLAGES BLOCK WATCH		
ROBERT H. MILLER & ASSOCIATES	RFP ListServ	
RESIDENT - LISTSERV	RFP ListServ	
RESIDENT - LISTSERV	RFP ListServ	
ROCKLEDGE CUL DE SAC		
ROGERS RANCH 2 BLOCKWATCH		
ROGERS RANCH 2 BLOCKWATCH	BLOCK WATCH	
ROGERS RANCH 3 NEIGHBORHOOD BEAT		
ROGERS RANCH 3 NEIGHBORHOOD BEAT		
ROGERS RANCH 5 BLOCK WATCH		
ROGERS RANCH 5 BLOCK WATCH	BLOCK WATCH	
ROOSEVELT ACTION ASSOCIATION		
ROOSEVELT ACTION ASSOCIATION	NEIGHBORHOOD ORGANIZATION	
ROOSEVELT ROW COMMUNITY DEVELOPMENT CORPORTION		
ROOSEVELT ROW COMMUNITY DEVELOPMENT CORPORTION	NON-PROFIT ORGANIZATION	
ROOSEVELT ROW ARTS DISTRICT	RFP ListServ	
ROSE GARDEN BLOCK WATCH	BLOCK WATCH	
ROSE GARDEN ESTATES ASSOCIATION		
ROSE GARDEN ESTATES ASSOCIATION	NEIGHBORHOOD ORGANIZATION	
ROSIE'S HOUSE	RFP ListServ	
ROSS AVENUE RANGLERS		
ROVEY AVENUE BLOCK WATCH		
ROVEY AVENUE BLOCK WATCH		
ROY ROGERS MILITIA		
ROY ROGERS MILITIA		
ROYAL PALM BLOCK WATCH	BLOCK WATCH	
ROYAL PALM CENTRAL ASSOCIATION		
ROYAL PALM NEIGHBORHOOD COUNCIL		
ROYAL PALM NEIGHBORHOOD COUNCIL		
ROYAL PALM NEIGHBORHOOD COUNCIL		
ROYAL PALM SOCIAL CLUB		
ROYAL PALMS NEIGHBORHOOD PATROL		
ROYAL PALMS NEIGHBORHOOD PATROL	BLOCK WATCH	
ROOSEVELT SCHOOL DISTRICT	RFP ListServ	
ROOSEVELT SCHOOL DISTRICT	RFP ListServ	
RYAN HOUSE	RFP ListServ	
RYAN HOUSE	RFP ListServ	
RYAN HOUSE	RFP ListServ	
SADDLEBACK RIDGE COMMITTEE		
SAGECREST BLOCKWATCH		
SAGUARO-TAMBLO BLOCK WATCH		

SAGUARO-TAMBLO BLOCK WATCH		
SAHUARO HEIGHTS BLOCK WATCH		
SAHUARO HEIGHTS BLOCK WATCH		
SAINT JOHN ALLIANCE	BLOCK WATCH	
SANTA RITA		
RESIDENT - LISTSERV	RFP ListServ	
SAVE PHOENIX VIEWS		
SAVE PHOENIX VIEWS		
SAVE THE CHILDREN	BLOCK WATCH	
Save the Family	Non-profit	Transitional Housing for homeless families and working poor families
SPINA BIGIDA ASSOCIATION OF ARIZONA	RFP ListServ	
SPINA BIGIDA ASSOCIATION OF ARIZONA	RFP ListServ	
RESIDENT - LISTSERV	RFP ListServ	
SOUTHWEST BEHAVIORAL HEALTH & SERVICES	RFP ListServ	
SOUTHWEST BEHAVIORAL HEALTH & SERVICES	RFP ListServ	
SOUTHWEST BEHAVIORAL HEALTH & SERVICES	RFP ListServ	
FOUNDATION FOR BLIND CHILDREN	RFP ListServ	
FOUNDATION FOR BLIND CHILDREN	RFP ListServ	
FOUNDATION FOR BLIND CHILDREN	RFP ListServ	
FOUNDATION FOR BLIND CHILDREN	RFP ListServ	
SEVEN PALMS BLOCK WATCH		
SEVEN PALMS BLOCK WATCH		
SEVEN PALMS BLOCK WATCH		
SEVEN PALMS HOA		
SEVEN PALMS HOA	HOA	
SEVEN ESS INVESTMENTS	RFP ListServ	
SEVILLA NEIGHBORHOOD ASSOCIATION	BLOCK WATCH	
SHADOW MOUNTAIN BLOCK WATCH		
SHADOW MOUNTAIN BLOCK WATCH		
SHADOW MOUNTAIN ESTATES		
SHADOW MOUNTAIN NORTH		
SHADOW MOUNTAIN VILLA BLOCK WATCH		
SHADOW MOUNTAIN VILLA BLOCK WATCH		
SHADOW RIDGE PROTECTORS		
SHADOW RIDGE PROTECTORS		
SHEELY FARMS BLOCK WATCH	BLOCK WATCH	
SHEELY FARMS BLOCK WATCH		
Sheila D. Harris Consulting	Consultant	Affordable housing development consultant
Shelton-Cook Real Estate Services	Real Estate Agency	Property management and leasing company
SHERMAN PARK NEIGHBORHOOD ASSOCIATION	NEIGHBORHOOD ORGANIZATION	
SHERWOOD TOWNE BLOCK WATCH		
SHERWOOD TOWNE BLOCK WATCH		
SIENNA VISTA	BLOCK WATCH	
SIERRA COLINA BLOCK WATCH		
SIERRA COLINA BLOCK WATCH		
SIERRA PASS		
SILVER CREEK COMMUNITY		
SILVERADO BLOCK WATCH	BLOCK WATCH	
SILVERADO BLOCK WATCH		
SIMIS COMMUNITY ALLIANCE		
SIMPATICA ACRES NEIGHBORHOOD ASSOCIATION		
SIMPATICA ACRES NEIGHBORHOOD ASSOCIATION		

SIMPSON NEIGHBORHOOD ASSOCIATION		
SIMPSON NEIGHBORHOOD ASSOCIATION		NEIGHBORHOOD ORGANIZATION
RESIDENT - LISTSERV		RFP ListServ
RESIDENT - LISTSERV		RFP ListServ
ST. LUKE'S HEALTH INITIATIVES		RFP ListServ
SLOPE NEIGHBORHOOD PATROL		
SLOPE NEIGHBORHOOD PATROL		
SMALL MATTERS INSTITUTE		RFP ListServ
SO PHO CONVENING		
SO PHO CONVENING		
Sojourner Center		Non-profit
SOJOURNER CENTER		RFP ListServ
SOJOURNER CENTER		RFP ListServ
SOLUTION ORIENTED		RFP ListServ
SONORAN CITIZENS IMPROVEMENT ASSOCIATION		
SONORAN CITIZENS IMPROVEMENT ASSOCIATION		
SONORAN COMMONS COMMUNITY ASSOCIATION		
SONORAN COMMONS COMMUNITY ASSOCIATION		
SONORAN FOOTHILLS DESERT PASS SOUTH		
SONORAN FOOTHILLS DESERT PASS SOUTH		
SONORAN FOOTHILLS-DESERT PASS NORTH		
SONORAN FOOTHILLS-DESERT PASS NORTH		
SONORAN HILLS HOA		
SONTARALIFE FAMILY CRISIS CENTER		RFP ListServ
SONTERRA 3 BLOCK WATCH		
SOUTH LORI HEIGHTS LOOKOUT		
SOUTH MOUNTAIN GATEWAY RESIDENTS ASSOCIATION		
SOUTH MOUNTAIN GATEWAY RESIDENTS ASSOCIATION		
SOUTH MOUNTAIN LAVEEN FESTIVAL COMMITTEE		
SOUTH MOUNTAIN LAVEEN FESTIVAL COMMITTEE		
SOUTH MOUNTAIN SPO HOMEOWNERS ASSOCIATION		
SOUTH VALLEY/LAUREL ESTATES NEIGHBORHOOD		
SOUTHERN HILLS BLOCK WATCH COMMITTEE		
SOUTHWEST AVIANO BLOCK WATCH		
SOUTHWEST AVIANO BLOCK WATCH		
SOUTHWEST AVIANO BLOCK WATCH		
SOUTHWEST AVIANO BLOCK WATCH		
Southwest Behavioral Health Services		Non-profit
		Residential services substance abuse/behavior health issues,
Southwest Center for HIV/AIDS		Non-profit
		Housing, education, and services to those affected by HIV/AIDS
SPARC (STARLIGHT PARK AREA REDEVELOPMENT CORP., INC.)		NEIGHBORHOOD ORGANIZATION
SPECIAL OLYMPICS ARIZONA		RFP ListServ
Spina Bifida Association of Arizona		Non-profit
SPIRIT AND LIFE WORLD MINISTRIES		RFP ListServ
SONORAN PREVENTION WORKS		RFP ListServ
SQUAW PEAK HEIGHTS NEIGHBORHOOD ASSOCIATION		
SQUAW PEAK HEIGHTS NEIGHBORHOOD ASSOCIATION		
SEARER, ROBBINS & STEPHENS ARCHITECTS		RFP ListServ
ST. FRANCIS DISTRICT NEIGHBORHOOD ASSOCIATION		NEIGHBORHOOD ORGANIZATION
ST. GREGORY NEIGHBORHOOD ASSOCIATION		
ST. GREGORY NEIGHBORHOOD ASSOCIATION		NEIGHBORHOOD ORGANIZATION
ST. STEPHEN'S BLOCK WATCH		

ST. STEPHEN'S BLOCK WATCH		
STANFORD NEIGHBORHOOD ASSOCIATION		
STANFORD NEIGHBORHOOD ASSOCIATION	NEIGHBORHOOD ORGANIZATION	
STARDUST BUILDING SUPPLIES	RFP ListServ	
STARDUSTER II 19TH STREET BLOCK WATCH	BLOCK WATCH	
STARDUSTER NEIGHBORHOOD		
STARDUSTER NEIGHBORHOOD		
STARDUSTER NEIGHBORHOOD		
STATE AVENUE BLOCK WATCH		
STETSON HILLS	NEIGHBORHOOD ORGANIZATION	
STETSON HILLS		
STETSON HILLS		
STONELEDGE NEIGHBORHOOD WATCH		
STORY PRESERVATION ASSOCIATION		
STORY PRESERVATION ASSOCIATION	NEIGHBORHOOD ORGANIZATION	
STRAND ASSOCIATES	RFP ListServ	
STREETLIGHT USA	RFP ListServ	
SUCCESS 4 KIDS & FAMILIES	RFP ListServ	
SUMMER BREEZE (EAST)		
SUMMER BREEZE (EAST)		
SUMMIT BLOCK WATCH		
SUMMIT BLOCK WATCH		
SUN CREST BLOCK WATCH		
SUN CREST BLOCK WATCH		
SUN VIEW ESTATES #1 PROPERTY OWNERS ASSOCIATION	NEIGHBORHOOD ORGANIZATION	
SUNBURST FARMS HOA		
SUNBURST FARMS HOA		
SUNBURST FARMS HOMEOWNERS ASSOCIATION		
SUNDANCE CONDOMINIUMS ASSOCIATION		
SUNNYSIDE DRIVE HOMEOWNERS		
SUNNYSLOPE HIGH SCHOOL		
SUNNYSLOPE HISTORICAL SOCIETY		
SUNNYSLOPE HISTORICAL SOCIETY	NON-PROFIT ORGANIZATION	
SUNNYSLOPE VILLAGE ALLIANCE	NON-PROFIT ORGANIZATION	
SUNSET FARMS HOMEOWNERS ASSOCIATION		
SUNSET RIDGE		
SUNSET RIDGE		
RESIDENT - LISTSERV	RFP ListServ	
SUTTON PLACE BLOCK WATCH		
SUTTON PLACE BLOCK WATCH		
SOUTHWEST FAIR HOUSING COUNCIL	RFP ListServ	
SOUTHWEST FAIR HOUSING COUNCIL	RFP ListServ	
RESIDENT - LISTSERV	RFP ListServ	
SOUTHWEST HUMAN DEVELOPMENT	RFP ListServ	
SOUTHWEST HUMAN DEVELOPMENT	RFP ListServ	
SOUTHWEST HUMAN DEVELOPMENT	RFP ListServ	
SOUTHWEST HUMAN DEVELOPMENT	RFP ListServ	
SOUTHWEST HUMAN DEVELOPMENT	RFP ListServ	
SOUTHWEST HUMAN DEVELOPMENT	RFP ListServ	
SOUTHWEST HUMAN DEVELOPMENT	RFP ListServ	
SOUTHWEST CENTER FOR HIV/AIDS	RFP ListServ	
SOUTHWEST CENTER FOR HIV/AIDS	RFP ListServ	
SOUTHWEST CENTER FOR HIV/AIDS	RFP ListServ	
SOUTHWEST CENTER FOR HIV/AIDS	RFP ListServ	

SOUTHWEST CENTER FOR HIV/AIDS		RFP ListServ	
SOUTHWEST CENTER FOR HIV/AIDS		RFP ListServ	
SYNERGY PARTNERS CONSULTING		RFP ListServ	
T.O.T.T. TAKE OUT THE TRASH			
T.O.T.T. TAKE OUT THE TRASH			
TALASERA COMMUNITY ASSOCIATION			
TALASERA HOA			
RESIDENT - LISTSERV		RFP ListServ	
TANNER GARDEN RESIDENT ASSOCIATION		NEIGHBORHOOD ORGANIZATION	
TANNER GARDENS COMMUNITY		NEIGHBORHOOD ORGANIZATION	
TAPESTRY BLOCK WATCH			
TAPESTRY BLOCK WATCH		BLOCK WATCH	
TARGET AREA "B"		OTHER	
TARO LANE BLOCK WATCH			
TATUM & SHEA ACTION AREA MASTER BLOCK WATCH			
TATUM & SHEA ACTION AREA MASTER BLOCK WATCH			
TATUM PARK BLOCK WATCH			
TATUM RANCH COMMUNITY ASSOCIATION			
TATUM RANCH COMMUNITY ASSOCIATION			
TATUM RANCH HOA			
TATUM RANCH HOA			
TATUM SQUARE HOME OWNERS ASSOCIATION			
TATUM SQUARE HOME OWNERS ASSOCIATION			
TATUM SQUARE HOME OWNERS ASSOCIATION			
TATUM VISTA BLOCK WATCH			
TATUM VISTA BLOCK WATCH			
THE BEGINNING OF A WOMAN GLOBAL MINISTRY		RFP ListServ	
TCH (The Centers for Habilitation)		Non-profit	Residential Services for adults with developmental and physical disabilities
THE CENTERS FOR HABILITATION		RFP ListServ	
THE PACIFIC COMPANIES		RFP ListServ	
TEACHERS ROW		NEIGHBORHOOD ORGANIZATION	
TEACHERS ROW			
TEACHERS ROW			
TEAM 2200 E. BETHANY			
TEAM 2200 E. BETHANY			
RESIDENT - LISTSERV		RFP ListServ	
TERRALEA HOMEOWNERS ASSOC.			
TERRALEA HOMEOWNERS ASSOC.			
TERROS		RFP ListServ	
TERROS		RFP ListServ	
TERROS		RFP ListServ	
TERROS		RFP ListServ	
TERROS		RFP ListServ	
TERROS		RFP ListServ	
THE "L" SCHOOL			
THE "L" SCHOOL			
The Crossroads, Inc.		Non-profit	Affordable residential substance abuse treatment for men, women, and veterans
THE HEARD PRESERVE NEIGHBORHOOD ASSOCIATION			
THE IMAGES BLOCK WATCH			
THE LANDMARK CONDOMINIUMS		NEIGHBORHOOD ORGANIZATION	
THE LANDMARK CONDOMINIUMS			

The NRP Group, LLC		For-profit Developer	Construct and own apartment communities
THE PEAK NEIGHBORHOOD ASSOCIATION			
THE PEAK NEIGHBORHOOD ASSOCIATION			
THE POINTE COMMUNITY ASSOCIATION			
THE POINTE COMMUNITY ASSOCIATION			
THE PURPLE PARK BLOCK WATCH			
THE PURPLE PARK BLOCK WATCH			
THE RESERVE BLOCK WATCH			
THE RESERVE BLOCK WATCH			
THE TOWNES @ MOUNTAIN PARK RANCH			
THE TRIANGLE NEIGHBORHOOD ASSOCIATION			
THE TRIANGLE NEIGHBORHOOD ASSOCIATION			
THE VILLAGES HOMEOWNERS ASSOCIATION NO. 2			
THE WATCHERS NEIGHBORHOOD ASSOCIATION			
INTERNATIONAL RESCUE COMMITTEE			
THE LOCAL MISSION AZ		RFP ListServ	
THE NEW FOUNDATION		RFP ListServ	
THE POWER OF GRANT MONEY		RFP ListServ	
THE POWER OF GRANT MONEY		RFP ListServ	
STAND TOGETHER AND RECOVER CENTERS		RFP ListServ	
THRIVE COMMUNITY SERVICES		RFP ListServ	
THUNDERBIRD COUNTRY CLUB ESTATES BLOCK WATCH			
TIERRA COURT			
TIERRA COURT			
TOMAHAWK VILLAGE BLOCK WATCH			
TOMAHAWK VILLAGE BLOCK WATCH			
TOMAHAWK VILLAGE BLOCK WATCH			
TOMAHAWK VILLAGE BLOCK WATCH		BLOCK WATCH	
RESIDENT - LISTSERV		RFP ListServ	
RESIDENT - LISTSERV		RFP ListServ	
TOOL BANK USA		RFP ListServ	
TOP OF SHEA BLOCK WATCH			
TOP OF SHEA BLOCK WATCH			
TOTAL PROPERTY MANAGEMENT		RFP ListServ	
TOWN AND COUNTRY BLOCK WATCH			
TOWN AND COUNTRY BLOCK WATCH			
RESIDENT - LISTSERV		RFP ListServ	
TRAILSIDE POINT BLOCK WATCH			
TRAILSIDE POINT BLOCK WATCH		BLOCK WATCH	
TRAILWOOD NEIGHBORHOOD			
TRAILWOOD NEIGHBORHOOD			
TRAMONTO COMMUNITY MASTER ASSOCIATION			
TRAMONTO COMMUNITY MASTER ASSOCIATION			
TRAMONTO NEIGHBORHOOD BLOCK WATCH			
TRAMONTO NEIGHBORHOOD BLOCK WATCH			
TRAMONTO W20 BLOCK WATCH			
TRAMONTO W20 BLOCK WATCH			
Trellis (NHS)		Non-profit	Affordable housing development
TRELLIS		RFP ListServ	
TRIPLE CROWN HOA			
TRIPLE CROWN HOA			
TROUBLE IN PARADISE			
TROVARE WATCH			
TROVARE WATCH			

TROVARE WATCH			
TUMBLEWEED		RFP ListServ	
TUMBLEWEED		RFP ListServ	
TUMBLEWEED		RFP ListServ	
TUMBLEWEED		RFP ListServ	
TUMBLEWEED		RFP ListServ	
TURF MOBILE ESTATES BLOCK WATCH			
A NEW LEAF		RFP ListServ	
A NEW LEAF		RFP ListServ	
A NEW LEAF		RFP ListServ	
TURTLE RUN BLOCK WATCH			
TUSCANO BLOCK WATCH			
TUSCANO BLOCK WATCH		BLOCK WATCH	
RESIDENT - LISTSERV		RFP ListServ	
RESIDENT - LISTSERV		RFP ListServ	
UNITED CEREBRAL PALSY OF CENTRAL ARIZONA		RFP ListServ	
UNIFIED IN HOPE		RFP ListServ	
UMOM		Non-profit	Homeless family services
UMOM NEW DAY CENTERS		RFP ListServ	
UMOM NEW DAY CENTERS		RFP ListServ	
UMOM NEW DAY CENTERS		RFP ListServ	
UNION HILLS CONDOMINIUM ASSOCIATION			
UNION HILLS CONDOMINIUM ASSOCIATION			
UNION HILLS ESTATES BLOCK WATCH		BLOCK WATCH	
UNITED NEIGHBORS ASSOCIATION			
UNITED NEIGHBORS ASSOCIATION			
UNITED NEIGHBORS FIGHT BACK			
UNITED NEIGHBORS FIGHT BACK			
UNITY N.F.B.		NEIGHBORHOOD ORGANIZATION	
UNLIMITED POTENTIAL		RFP ListServ	
RESIDENT - LISTSERV		RFP ListServ	
UPTOWN BUSINESS COALITION		BUSINESS COALITION	
URBAN PHOENIX PROJECT			
URBANCITI REALTY		RFP ListServ	
US VETERANS INITIATIVE		RFP ListServ	
US VETERANS INITIATIVE		RFP ListServ	
US VETERANS INITIATIVE		RFP ListServ	
US VETERANS INITIATIVE		RFP ListServ	
US VETERANS INITIATIVE		RFP ListServ	
THE SALVATION ARMY		RFP ListServ	
UTOPIA ESTATES HOA			
UTOPIA ESTATES HOA			
UTOPIA MANOR BLOCK WATCH			
UTOPIA MANOR BLOCK WATCH			
UTOPIA MANOR CO-CPINC.			
VALLE EL DORADO			
VALLE VENADO HOMEOWNERS ASSOCIATION			
VALLE VENADO HOMEOWNERS ASSOCIATION			
VALLE DEL SOL		RFP ListServ	
VALLE DEL SOL		RFP ListServ	
Valleylife		Non-profit	Providing opportunity to individuals with disabilities
VALLEY LIFE ARIZONA		RFP ListServ	
VALLEY LIFE ARIZONA		RFP ListServ	
VALLEY LIFE ARIZONA		RFP ListServ	

Valleymetro		Internal Stakeholder	Public Transportation
VALLEY LIFE ARIZONA		RFP ListServ	
VAN BUREN ACRES BLOCK WATCH			
VAN BUREN ACRES BLOCK WATCH			
VAQUERO ESTATES BLOCK WATCH			
VAQUERO ESTATES BLOCK WATCH			
VALLEY CENTER OF THE DEAF		NEIGHBORHOOD ORGANIZATION	
VALLEY CENTER OF THE DEAF		RFP ListServ	
VALLEY CENTER OF THE DEAF		RFP ListServ	
VALLEY CENTER OF THE DEAF		RFP ListServ	
VECINOS UNIDOS SIEMPRE		BLOCK WATCH	
VENETO HOA/BW			
VENETO HOA/BW			
VIA DONA BLOCK WATCH OF CAVE CREEK			
VIA DONA BLOCK WATCH OF CAVE CREEK			
VIA SONORA COMMUNITY BLOCK WATCH			
VIA SONORA COMMUNITY BLOCK WATCH			
VICTOR HUGO BLOCK WATCH			
VICTOR HUGO BLOCK WATCH			
VICTORIA GARDENS			
VICTORY FARMS			
VILLA CHARME I & II BLOCK WATCH			
VILLA CHARME I & II BLOCK WATCH			
VILLA DE PAZ BLOCK WATCH		BLOCK WATCH	
VILLA DE PAZ UNITED		NEIGHBORHOOD ORGANIZATION	
VILLA DEL MAR			
VILLA DEL MAR			
VILLA GREEN CONDOS BLOCK WATCH		BLOCK WATCH	
VILLA GREEN CONDOS BLOCK WATCH			
VILLA MARTINIQUE HOMES			
VILLA OASIS NEIGHBORHOOD ASSOCIATION, INC.			
VILLA SEVILLE BLOCK WATCH			
VILLA SEVILLE BLOCK WATCH			
VILLA VERDE NEIGHBORHOOD			
VILLAGE MEADOWS BLOCK WATCH			
VILLAGE MEADOWS BLOCK WATCH			
VILLAGE MEADOWS CONCERNED CITIZENS NEIGH. ASSOC.			
RESIDENT - LISTSERV		RFP ListServ	
VILLAGES AT VERONA			
VILLAGES AT VERONA			
VILLAGIO BLOCK WATCH			
VILLAGIO BLOCK WATCH			
VILLAGIO@HAPPY VALLEY CONDOS			
VILLAS AT TOSCANA PHASE II (E)			
VILLAS AT TOSCANA PHASE II (E)			
VILLAS AT TOSCANA WEST			
VILLAS AT TOSCANA WEST			
VILLAS ESPERANZA BLOCK WATCH			
VINEYARD PARK BLOCK WATCH			
VINEYARD VISTA HOMEOWNERS			
VINSANTO NEIGHBORHOOD ASSOCIATION			
VINSANTO NEIGHBORHOOD ASSOCIATION			
VISTA DE OESTE II			
VISTE DE OESTE 1 BLOCK WATCH			

VISTE DE OESTE 1 BLOCK WATCH			
Vitalyst		Health Foundation	Support, inform and improve the health of our communities and individuals
RESIDENT - LISTSERV		RFP ListServ	
Vivre Recovery Housing		Non-profit	Housing to help at risk people transition back into society
VOGEL - 13TH STREET BLOCK WATCH		BLOCK WATCH	
VOGEL - 13TH STREET BLOCK WATCH			
VOLTAIRE AVENUE BLOCK WATCH			
VOLTAIRE AVENUE BLOCK WATCH			
VOLTERRA BLOCKWATCH		NEIGHBORHOOD ORGANIZATION	
VOLTERRA BLOCKWATCH			
VALLEY OF THE SUN YMCA		RFP ListServ	
VALLEY OF THE SUN YMCA		RFP ListServ	
VALLEY OF THE SUN YMCA		RFP ListServ	
VSM1 COCHISE BLOCK WATCH		BLOCK WATCH	
VSM1 COCHISE BLOCK WATCH			
VSM1 COCHISE BLOCK WATCH			
VALLEY OF THE SUN UNITED WAY		RFP ListServ	
VALLEY OF THE SUN UNITED WAY		RFP ListServ	
VALLEY OF THE SUN UNITED WAY		RFP ListServ	
VALLEY YOUTH THEATRE		RFP ListServ	
VALLEY YOUTH THEATRE		RFP ListServ	
W. PALMAIRE NEIGHBORS			
WAGON WHEEL BLOCK WATCH			
WALTANN ESTATES NEIGHBORHOOD ASSOCIATION		NEIGHBORHOOD ORGANIZATION	
Washington Elementary School District		School District	K-8 education
WASHINGTON PARK NEIGHBORHOOD ASSOCIATION			
WASHINGTON PARK NEIGHBORHOOD ASSOCIATION		BLOCK WATCH	
WATCH TOPEKA		BLOCK WATCH	
WATERSHED MANAGEMENT GROUP		RFP ListServ	
WESLEY COMMUNITY & HEALTH CENTERS		RFP ListServ	
WESLEY COMMUNITY & HEALTH CENTERS		RFP ListServ	
Washington Elementary School District		RFP ListServ	
WESLEY COMMUNITY CENTER			
WEST BETHANY HOMEOWNERS ASSOCIATION, INC.			
WEST CINNABAR BLOCK WATCH			
WEST CORAL GABLES BLOCK WATCH			
WEST CORAL GABLES BLOCK WATCH			
WEST PLAZA NEIGHBORHOOD ASSOCIATION		BLOCK WATCH	
WEST SUNNYSLOPE NEIGHBORHOOD ASSOCIATION AND BLOCK WATCH			
WEST SUNNYSLOPE NEIGHBORHOOD ASSOCIATION AND BLOCK WATCH		NEIGHBORHOOD ORGANIZATION	
West Valley Child Crisis Center		Non-profit	Shelter for children
WESTCARE FOUNDATION		RFP ListServ	
WESTCROFT PLACE BLOCK WATCH			
WESTOVER PARK BLOCK WATCH			
WESTRIDGE PARK HOMEOWNERS ASSOCIATION			
WESTVIEW ON 37TH			
WESTWARD HO RESIDENTS ASSOCIATION			
WESTWOOD COMMUNITY ASSOCIATION		NEIGHBORHOOD ORGANIZATION	
WESTWOOD COMMUNITY ASSOCIATION			
WESTWOOD VILLAGE & ESTATES NEIGHBORHOOD ASSOCIATION		NEIGHBORHOOD ORGANIZATION	
WESTWOOD VILLAGE & ESTATES NEIGHBORHOOD ASSOCIATION			

WESTWOOD VILLAGE & ESTATES NEIGHBORHOOD ASSOCIATION						
WETHERSFIELD WATCHERS						
WOMEN'S HEALTH INNOVATIONS OF ARIZONA					RFP ListServ	
WHITTON DISTRICT NEIGHBORHOOD ASSOCIATION					NEIGHBORHOOD ORGANIZATION	
WHITTON PLACE HOA					HOA	
WHITTON PLACE HOA						
WHO I AM FOUNDATION					RFP ListServ	
WICKIEUP WASCALS						
WILLO NEIGHBORHOOD ASSOCIATION					NEIGHBORHOOD ORGANIZATION	
WILLO NEIGHBORHOOD ASSOCIATION						
WILLO NEIGHBORHOOD ASSOCIATION						
WILLO ZONING COMMITTEE						
WILLO ZONING COMMITTEE					NEIGHBORHOOD ORGANIZATION	
WILLO ZONING COMMITTEE						
WILLOW CREEK 2						
WILLOW CREEK VILLAGE						
WILLOW CREEK VILLAGE						
WILSON COALITION					BLOCK WATCH	
WINDSOR SQUARE BLOCK WATCH						
WINDSOR SQUARE BLOCK WATCH					BLOCK WATCH	
WINDSOR SQUARE COMMUNITY COUNCIL					NEIGHBORHOOD ORGANIZATION	
WINDSOR SQUARE SPECIAL PLANNING DISTRICT					OTHER	
WINTER BLOCK WATCH						
WINTER BLOCK WATCH						
WINTER BLOCK WATCH						
WOODLAND HISTORIC DISTRICT					BLOCK WATCH	
WOODLEA/MELROSE NEIGHBORHOOD ASSOCIATION						
WOODLEA/MELROSE NEIGHBORHOOD ASSOCIATION						
RESIDENT - LISTSERV					RFP ListServ	
WRITE SUPPORT LLC					RFP ListServ	
WRONG SIDE OF THE CANAL						
RESIDENT - LISTSERV					RFP ListServ	
RESIDENT - LISTSERV					RFP ListServ	
RESIDENT - LISTSERV					RFP ListServ	
RESIDENT - LISTSERV					RFP ListServ	
YAPLE PARK						
YAPLE PARK						
YES WE CAN/SI SE PUEDE MARYVALE					NEIGHBORHOOD ORGANIZATION	
YOUR PROJECT MARKETING AND OUTREACH					RFP ListServ	
OPEN HEARTS FAMILY WELLNESS					RFP ListServ	
YOUTH WORLD EDUCATION PROJECT					RFP ListServ	
RESIDENT - LISTSERV					RFP ListServ	
Note: Personal Protected Infomration Redacted						

ATTACHMENT B- PUBLIC COMMENT